REVIEW

A Scoping Review of the Hidden Curriculum in Pharmacy Education

Sharon K. Park, PharmD, MEd,^a Aleda M. H. Chen, PharmD, PhD,^b Kimberly K. Daugherty, PharmD, PhD,^c Laura M. Frankart, PharmD, MEd,^d Rachel A. Koenig, MA, MLS^e

^a Notre Dame of Maryland University, Baltimore, Maryland

^b Cedarville University, Cedarville, Ohio

^c Sullivan University College of Pharmacy and Health Sciences, Louisville, Kentucky

^d Virginia Commonwealth University, Richmond, Virginia

^e Virginia Commonwealth University Health Sciences Library, Richmond, Virginia

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Objective. The *hidden curriculum* has been defined as teaching and learning that occur outside the formal curriculum and includes the knowledge, skills, attitudes, behaviors, values, and beliefs that students consciously or subconsciously acquire and accept. It has been identified as an inherent part of learning in health professions education and may affect students' formation of professional identity. This scoping review investigated the definition and evidence of the hidden curriculum for pharmacy education.

Findings. A comprehensive literature search was conducted for primary articles investigating the hidden curriculum in pharmacy education through August 2021. A total of five papers were included in the review: four papers from the United Kingdom and one from Sweden. The focus of each paper and the elements of the hidden curriculum, along with the study quality as assessed by the quality assessment tool, varied. Three papers focused on professionalism or professional socialization, and the other two focused on patient safety. All five studies used qualitative methods including focus groups and semistructured interviews of the students and faculty. Studies also identified approaches to addressing the hidden curriculum, such as integrating formal and informal learning activities, integrating work experiences, providing sustained exposure to pharmacy practice, and development of professionalism.

Summary. The definition of the hidden curriculum varied across the five studies of varying quality. The evidence of the hidden curriculum was measured qualitatively in experiential and academic settings. Recognition of the impact of the hidden curriculum and strategies for addressing its negative effects are critical to the success of not only the students but also the pharmacy profession at large.

Keywords: hidden curriculum, informal curriculum, pharmacy education, professional identity, health professions

INTRODUCTION

The *hidden curriculum* has been defined in education as the knowledge, skills, or attitudes that are not specifically covered in textbooks, lectures, laboratories, and course objectives but that students learn, take, inherit, or observe through their educational journey in a program.¹⁻³ This is in comparison to the *formal curriculum*, which is defined as the "staged, intended, and formally offered, and endorsed curriculum (ie, published curriculum)."⁴ Metaphorically explained by Gardner in 2010, the hidden curriculum may include an instructor's own personal agenda, behavior, and attitudes, as well as institutional policies and

values, whether they are intentionally or unintentionally conveyed.¹ Systematically described by Wallman and colleagues,² the hidden curriculum is an informal curriculum divided mainly into four categories: learning occurring outside formal education settings, experiential learning occurring in everyday work and reflection of those experience, "incidental learning" or intentional learning from a work context, and relational learning arising from social interactions. An example of the hidden curriculum could be when a faculty member creates a patient case that conveys a medication error and unintentionally includes negative perceptions of a certain type of health care professional (ie, "because doctors are always rushing"). This statement conveys a negative perception without being the intent of the case. Because professional knowledge is acquired through a combination of academic, organizational, and

Corresponding Author: Sharon K. Park, PharmD, MEd, Notre Dame of Maryland University, Phone: 410-532-5576. Email: spark@ndm.edu.

practice-based learning across both formal and informal settings and mechanisms, the hidden curriculum is part of learning but is challenging to measure because it may not be in the objectives, lecture slides, or assessments, but should not be ignored.⁵

Given the acceptance of learning through the hidden curriculum in health professions education, the hidden curriculum may affect not only the students but also the faculty, program, patients, and the entire health care entitypositively or negatively. Students consciously or subconsciously accept the values, behaviors, attitudes, beliefs, and perceptions learned through the hidden curriculum; the problem arises when this informal learning becomes impressed and imprinted on learners in ways to override, negate, or undo the intended original curriculum that has a more balanced and intentional view of patients, providers, and the health care system.³ Because a professional learning environment provides an inherently community-based experience with socialization and professional development, the hidden curriculum may also convey messages that elicit inappropriate beliefs and behaviors toward patients, colleagues, and other health care professionals based on characteristics or hierarchy.⁶ For example, in medical education, the hidden curriculum has been found to elicit negative and cynical views about the profession and physician professional identity.³ Thus, the hidden curriculum becomes concerning when it may taint a student's perception about the patient-clinician relationship, interprofessional practice, professional norms and ethics, and patient outcomes.

In pharmacy education, aspects of the hidden curriculum have been mentioned frequently in the literature but often without explicit definitions, descriptions, or outcome data.^{1,7-28} Given that the first strategic priority of the 2021-2024 American Association of Colleges of Pharmacy is to "foster a professional culture of change and transformation in pharmacy,"²⁹ the influences of the hidden curriculum are worth exploring, clearly defining, and reflecting on to achieve this goal. While there are assumptions about potential negative effects of the hidden curriculum in pharmacy education, the extent to which it affects overall curriculum, student learning, and professional identity is unknown. This confusion may be due to a lack of systematic and reliable evidence from which to make appropriate decisions and correct the course. Therefore, the objective of this scoping review is to investigate the definition and evidence of the hidden curriculum used in the primary research for pharmacy education. Additionally, this review discusses the effects of the hidden curriculum on learning and the strategies to assess and prevent its negative consequences on student learning.

METHODS

A systematic literature search of six databases was conducted by a health sciences librarian. Based on the principles of the Preferred Reporting Items for Systematic reviews and Meta-Analyses (PRISMA),³⁰ multiple databases were used to retrieve relevant articles, including MEDLINE (Ovid), Embase (Ovid), Academic Search Complete (Ebsco), International Pharmaceutical Abstracts (Ebsco), ERIC (ProQuest), and the Web of Science Conference Proceedings (Clarivate). The search was broken into concept groups; one group encompassed terminology related to the hidden or implicit nature of the hidden curriculum (hidden or informal or implicit or tacit), while a second group contained education-related terminology (curricul^{*} or teach^{*} or taught or training or learn^{*} or education or pedagogy or knowledge). The search was focused only on those papers that dealt with the field of pharmacy (pharm^{*}). Searches were performed on August 23, 2021 with no publication date restrictions, and results were limited to the English language. Citations of each included article were reviewed to find any potential articles missed from the database search. After deduplication in EndNote (Clarivate), references remaining were uploaded into Covidence version 2.0 (Veritas Health Innovation Ltd), a systematic review management software.

Articles were included in the review if they focused on the hidden curriculum, the implicit curriculum, or the informal curriculum; studied a pharmacy program's curricula as primary research; and were written in English. Articles were excluded if they were commentaries, letters to the editor, books, posters without any data, editorial or non-peer-reviewed publications, or published only as an abstract with minimal data; if they did not focus on the hidden curriculum; or if they did not report any outcomes, results, or solutions related to the hidden curriculum. Using Covidence, a two-step review process was conducted; an initial screening of titles and abstracts was followed by a full-text review. All five investigators independently reviewed the retrieved articles and discussed their merit for inclusion via consensus building; an article was advanced to a full-text review if at least three reviewers approved. The full text was reviewed to ensure that the article met inclusion criteria: at least three investigators needed to agree to include the article in the review.

Key elements of each included study were extracted to describe the objective, study population, setting, design, methods, definitions, and findings. All investigators reviewed the data extraction tables for accuracy. To conduct a quality assessment of included articles, a modified version of the Theory Talk method was used.^{31,32} This method has been used in other scoping reviews within

pharmacy and other health professions, relates well to educational research that has a variety of methodologies and approaches examining a concept, and addresses a theory or concept (Table 1). 31,32 The quality assessment is a standard approach in reviews to examine the usefulness of each included article, and the Theory Talk served as a tool to examine how connected a paper was to a theory or concept (ie, how deeply each article discussed and addressed the hidden curriculum). Each article included in the review was evaluated independently by at least two reviewers and, subsequently, by a third reviewer for vetting and resolving discrepancies or conflicts. As a final step, the authors conducted data synthesis, namely a thematic approach to make sense of the data. During this step, the authors identified the conceptualization of the hidden curriculum, the aspects of the hidden curriculum that were explored, and the implications for pharmacy education using a consensus approach.

RESULTS

The PRISMA diagram generated by the search and review process can be found in Figure 1. A search of the six databases returned a combined total of 882 results. Titles of the citations for each included article were reviewed to find any potential articles missed from the database search. After deduplication in EndNote, 627 references remained and were uploaded into Covidence. After the review process, five articles met inclusion criteria. Most articles were excluded because they did not focus on the hidden curriculum or did not report any outcomes, results, or solutions related to the hidden curriculum. A summary of the articles can be found in Appendix 1.

The primary literature related to the hidden curriculum included in this scoping review were found to have used either Hafferty's $(1998)^{33-36}$ or Eraut's $(2004)^{2,5}$ definition of hidden curriculum in their studies. Hafferty⁴ defined the hidden curriculum as "A set of influences that function at the level of organization structure and culture and include customs, rituals, commonly held 'understandings,' and the 'taken for granted' aspects of a profession." Eraut's definition³⁷ uses the term *informal learning* to describe the hidden curriculum; informal learning occurs "outside formal education settings, is intentional or incidental, often experiential, and relational." The studies came mainly from the United Kingdom and occurred within the experiential setting; there were no available studies from the United States that met inclusion criteria. All five studies used qualitative methods of collecting and analyzing data, including focus groups and semistructured interviews of students and faculty. Three papers focused on professionalism or professional socialization,^{2,35,36} and the other two focused on patient safety.5,33

Two hidden curriculum practices emerged from the reviewed studies: questioning/reflection^{2,5} and role modeling.^{33,35,36} Applying the Theory Talk assessment,^{31,32} the articles had a varying level of quality; specifically, two articles had minor alignment to the hidden curriculum,^{2,35,36} one had moderate alignment,³⁴ and two had major alignment.^{5,33} Details on the Theory Talk assessment and rationale can be found in Table 2. For questioning and reflection, students felt that the most important learning

Table 1. Theory Talk Quality Appraisal, Modified for Hidden Curriculum^{31,32}

| Theory Talk classification | Analytical category | Definition of category |
|----------------------------|---------------------|--|
| Minor | Theory dropping | Hidden curriculum is mentioned in the abstract, introduction, or methods (with or without citation) but not revisited later |
| | Theory positioning | Hidden curriculum is referred to in the beginning or end (with or without citation) to give meaning to original research results, but the theory did not explicitly inform the design or analysis of the study/educational intervention |
| Moderate | Theory mapping | Hidden curriculum contributes significantly/explicitly to the design of the study/educational intervention, but not data analysis |
| Major | Theory application | Employs the concept of hidden curriculum throughout, typically to inform study/educational intervention design and analysis |
| | Theory testing | Empirically validating or testing an existing theory or instrument related to hidden curriculum/hidden curriculum implementation |
| | Theory generation | Building, revising, or expanding a theory to create a new theory (related to hidden curriculum) |

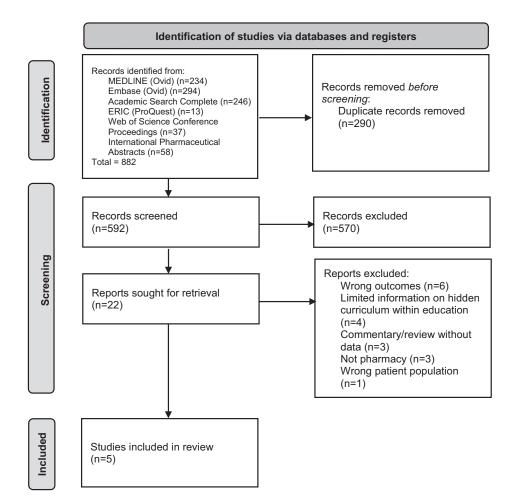


Figure 1. Preferred Reporting Items for Systematic reviews and Meta-Analyses (PRISMA) diagram illustrating the hidden curriculum search and review process.³⁰

came from asking questions, observing, listening, being supervised, and then reflecting on the experience.² Students identified this as even more important than the formal classroom learning and the structured activities during the experiences. Additionally, students felt that they learned about patient safety more through spontaneous conversations with practitioners as opposed to the formal curriculum.⁵

The other practice in the hidden curriculum was role modeling as two studies found that students looked to the practitioners (both pharmacists and nonpharmacists) teaching or precepting them as role models. Nonpharmacists in these studies were defined as pharmacy technicians, dispensers, counter assistants (in community settings), and assistant technical officers (in hospital settings). The role modeling provided students with the socialization skills needed to function in the work setting as these skills were not taught typically in the formal curriculum.^{35,36} Students felt that watching practitioners provide them with the ability to compare and contrast methods of how to handle situations, such as patient safety, and then being allowed to

make their own mistakes further solidified the information that they learned in the formal curriculum.³³

The hidden curriculum was shown to have both positive and negative consequences on student learning according to the literature. For the positive consequences, students reported that watching practitioner role models positively influenced their professional development particularly in areas that were harder to demonstrate in the lecture setting, such as patient safety.³³ Students also felt that reflecting on their own errors with the help of a professional greatly helped to cement the importance of the patient safety concepts that they learned in the formal curriculum.

Negative consequences of the hidden curriculum were noted in several studies. For example, students can sometimes feel exploited in experiential settings as they become more incorporated into a work environment. It was noted that they may not have understood what they should be learning in all situations as they may have considered many activities busywork as opposed to true learning. This can make the informal/hidden learning time counterproductive.²

| First author, year, title | Theory Talk assessment | Rationale for assessment |
|---|---------------------------|--|
| Wallman, 2011 ² An exploration of how students learn in a pharmacy internship | Minor: theory positioning | Informal learning was described as "unstructured" activities in an experiential setting and explained in the introduction and used to inform the discussion. It did not necessarily link to the objective |
| Jee, 2013/2016 ^{35,36} Exploring the process of professional socialisation and development during pharmacy pre-registration training in England | Minor: theory positioning | The hidden curriculum was mentioned in the introduction, but the methods, results, or discussion did not revisit or explore the concept to triangulate or connect with the data |
| Schafheutle, 2013 ³⁴ Organizational philosophy as a new perspective on understanding the learning of professionalism | Moderate: theory mapping | The hidden curriculum was mentioned and was tied into the results and discussion but then changed to different terminology toward the end |
| Bradley, 2011 ³³ The role of hidden curriculum in teaching pharmacy students about patient safety | Major: theory application | The hidden curriculum was explained in depth in the introduction and used in the design and organization of the data into the categories <i>formal</i> and <i>informal</i> curricula |
| Cresswell, 2013 ⁵ Patient safety in healthcare preregistration educational curricula: multiple case study-based investigations of eight medicine, nursing, pharmacy and physiotherapy university courses | Major: theory application | Study looked at ways patient safety was taught in both formal and informal ways. <i>Informal curriculum</i> was the term used for the hidden curriculum. It was integrated throughout, including the data analysis |

Table 2. Thematic and Quality Assessment of Literature Addressing the Hidden Curriculum in Pharmacy Education

Another negative consequence was an inability to reconcile differences in formal curriculum content and what was seen in the experiential setting, which many times contains more of the hidden curriculum; this can lead to unnecessary confusion for the student.⁵ Students may also find that the hidden curriculum changes depending on the location of the training, the specific role model, and the extent of their involvement in patient care activities. This can make it difficult for students to apply their clinical knowledge and communication skills as they may be receiving mixed messages on correct behavior.^{35,36}

The literature found in this scoping review discusses several strategies to help prevent the negative consequences that can occur with hidden curriculum.^{2,5,33-36} One strategy is to ensure that the organization has an "integrated" philosophy in which there is an overlap between intended, taught, and received curricula and, thus, allows for clear, reinforced, and enforced expectations. To achieve an integrated philosophy, an organization needs to be aware of both the formal and hidden curricula.^{33,34} Another method is to raise awareness of the hidden curriculum within programs and then find ways to use it in a positive manner.² Lastly, encouraging a strong and positive mentor relationship between students and practitioners can help.⁵ The last two methods can be improved through the use of professional development to help reduce variation in students' experiences and professional socialization and development.^{35,36}

DISCUSSION

While pharmacy education may not have explored the definition and practice of the hidden curriculum in depth, this term has been in the lexicon of higher education for some time.^{1,7-28} In our review, we did not find substantial differences between pharmacy education literature and other health professions literature; instead, more nuanced elements were found given the nature of the pharmacy curriculum. The hidden curriculum has also penetrated medicine and nursing education, with both professions having sufficient literature to describe and define it.^{3,5} Medical education has long been dealing with differentiating its formal or explicit curriculum (published curriculum) from the informal or hidden curriculum. Here, the hidden curriculum has been loosely described as cultural norms, ethics,³⁸ and incongruence between what students learn and what they are taught;⁴ Hafler and colleagues³⁹ defined it as a learning dimension that includes social interaction, cultural traditions, informal norms, stereotypes, and social practices. Through a review of the literature in medical education, Lawrence and colleagues⁴⁰ found that the hidden curriculum has four distinct conceptual characteristics: institutional-organizational, interpersonal-social, contextual-cultural, and motivational-psychological.

Among the articles included in this review for pharmacy education, the two definitions cited were from Hafferty⁴ and Eraut.³⁷ Combining these two definitions may be useful in generating a definition of the hidden curriculum in pharmacy education; thus, it may be defined as learning that occurs outside the formal educational setting that is influenced by the customs, rituals, and commonly held understandings of the organization or professional culture and most often occurs in experiential or relational settings. This definition fits with the definitions commonly seen in the medical and nursing literature,^{3,5} includes the concept that it is learning that occurs outside the formal educational setting, and, as is discussed later, may elicit the potential incongruence between what is learned and what is taught.³⁸ This definition also discusses the institutional-organizational characteristic, the interpersonal-social aspect, and the cultural aspect, but does not include the motivationalpsychological part.⁴⁰ Having a common definition of the hidden curriculum in pharmacy education would make performing future research on this subject consistent.

In pharmacy education, the hidden curriculum may begin when the student begins experiential learning in introductory pharmacy practice experiences (IPPEs) and become more apparent during an advanced pharmacy practice experience (APPE), as the student realizes that there are many constraints and "gray areas" to practicing pharmacy as opposed to the way that they were taught in class. As noted by Cresswell and colleagues,⁵ this was often related to patient safety where many factors influence clinical and administrative decision-making.⁶ Using the two hidden curriculum practices that emerged from these articles, namely questioning/reflection^{2,5} and role modeling,^{33,35,36} students may be directed to work through the experience and reconcile the incongruence between classroom and experiential learning. For the use of questioning and reflection, students felt that they learned more during these sessions with practitioners than they did in the formal curriculum, and that the opportunities for questioning and reflection were sometimes more important than the structured activities provided during experiences.^{2,5}

The importance of mentorship or role modeling was seen throughout the articles included in this review.

Role modeling provides students with socialization skills and the ability to compare and contrast different methods of handling situations.^{33,35,36} Other scoping reviews have found this to be a key element.^{40,41} Instructors are viewed as role models and students as impressionable learners who observe the instructor's behaviors and attributes while engaging in clinical instructions or patient interactions. During these encounters, the student will inevitably absorb the instructor's mannerisms, tone, beliefs, and thought processes, whether intended or not.³ Thus, the hidden curriculum, particularly mentoring, can be impactful on students and their well-being and should be a priority for consideration by programs; it would be critical for programs to provide faculty and preceptor development in the areas of role modeling and mentorship to facilitate students' development of professional identity.

The methods of raising awareness of the hidden curriculum and encouraging strong mentoring relationships can be improved through the use of professional development to help reduce variation in experiences and professional socialization and development.^{35,36} Faculty and preceptor development efforts may also be beneficial to mitigate the implications of the hidden curriculum by addressing intentionality and structure in learning, explaining the importance of changing and revising curricula to meet current practice, and providing bridging between the classroom and experiential learning. This approach needs to be collaborative across departments and disciplines to enhance student learning. Chuang and colleagues³ recommend a five-step process for faculty to consider, including reflecting on interactions, identifying stakeholders in student education, collecting data on the interactions between stakeholders and students, analyzing the data, and disseminating the data, with an emphasis on continuous quality improvement. This is similar to some of the recommendations related by Olson and colleagues⁴² but broadens the scope of the reflection and collection process.

Further information is needed on the hidden curriculum within the didactic curriculum, as the studies included were focused on experiential learning. Olson and colleagues⁴² published a systematic review regarding the hidden curriculum that may undermine the conceptualization of patient centeredness among students. They noted that this topic could be formally or informally addressed and defined the hidden curriculum as "tacit, inconspicuous, and commonly unintended lessons about what is 'actually expected' from students that differ from a school's formal standards." The authors provided definitions of patient centeredness and gave recommendations for programs to assess and address the hidden curriculum elements.⁴² The questions for identifying and evaluating the hidden curriculum related to patient-centered care could be a useful tool for other programs to examine how the hidden curriculum could "lurk" in their own teaching and learning. Further work should examine other concepts that are hidden in pharmacy curricula beyond patient-centered care.

The hidden curriculum can have a variety of effects on students. When the hidden curriculum aligns or overlaps with the professional curriculum, it can have a positive impact (eg, improving the professionalism of students).³⁴ However, when it does not align as intended, it can create challenges that are difficult to discern. Similarly, differences between curricular and practice-based expectations can create cognitive dissonance for students and cause them to be unsure of what is acceptable and what is not. In the study by Cresswell and colleagues,⁵ students could not reconcile different approaches to patient safety in different learning settings. However, studies recognize clear benefits from informal learning^{2,33} because some principles are difficult to convey or learn in the classroom. Learning may not even be possible until students can learn from their own mistakes, creating value for important concepts such as patient safety.³³ Moreover, it is critical to link theory and practice,³³ which may be an important concept for programs to consider, and curricular and experiential learning should work together throughout pharmacy education with the benefits of the informal curriculum in mind. The Accreditation Council for Pharmacy Education Standards 2016 encourages programs to use cocurricular and experiential learning in a way that reinforces and enhances classroom learning.43

Bandini and colleagues⁴⁴ found that student selfreflection that occurred through either small group discussions or mentorships positively impacted thinking about the hidden curriculum and resolved discrepancies between classroom and clinical learning. Therefore, allowing opportunities for students to reflect or encouraging faculty advisors and mentors to ask students self-reflective questions about the hidden curriculum could be beneficial. This approach can also provide a meaningful foundation for assessing the hidden curriculum, namely through comparing student perspectives on what is taught to what is in the curricular map.⁴² This may allow faculty to better understand content or concepts that were emphasized more than intended or should be removed.⁴² Student focus groups could be another approach to obtaining feedback on content that is implicitly and explicitly expressed in a variety of settings-curricular, cocurricular, and experiential. Time for students to self-reflect and evaluate their learning with peers or mentors could be beneficial to prevent the negative consequences of the hidden curriculum on student learning.^{2,5,35,36}

This paper provides a potential starting definition for the hidden curriculum in pharmacy education in the

United States: this definition will need to be refined with future research to be in line with curricular requirements in the United States. It also explores the practice of the hidden curriculum in global pharmacy education and brings to light the limited data available on this topic, especially in the United States. From the starting point of a definition and understanding available data, the Academy can formulate future research plans to address this topic, given the implications for student well-being and learning. It could be noteworthy to examine how the integration of experiential and other learning alongside the curriculum may address these issues as the Accreditation Council for Pharmacy Education Standards 2016 encourages programs to use cocurricular and experiential learning in a way that reinforces and enhances classroom learning.43 International curricula can have more segmented didactic and experiential learning due to different educational standards. Thus, hidden curricula could occur elsewhere.

Given the results of this review, are any elements of the curriculum truly hidden? Margolis and colleagues⁴⁵ argued that the hidden curriculum is not entirely hidden when the instructor is aware of the problem. It remains behind the scenes of the overall curriculum and reveals itself in the forms of subordination and discrimination that benefit some at the cost of others involved, such as race and gender hierarchies embedded in the psyche, discourse, and attitude.⁴⁵ As found in this scoping review, there are several ways to help prevent the negative consequences that can occur with the hidden curriculum.^{2,5,35,36} One strategy is to ensure that a pharmacy program has an "integrated" philosophy as defined above, which allows for a program to have clear, reinforced, and enforced expectations.^{33,34} Another method is to raise the awareness of the hidden curriculum within programs and then find ways to use it in a positive manner.²

There are several limitations to this review. Some articles that include or discuss an aspect of the hidden curriculum may have been missed, given that the definition of the hidden curriculum is still nuanced and unfamiliar to the pharmacy Academy. However, a rigorous process was used with hand-searches of reference lists to maximize the evidence generated. Another limitation was the small number of articles on the hidden curriculum in pharmacy education, making generalizations of the results difficult to apply to all pharmacy programs. However, the authors were able to glean insights from articles from other health professions due to some similarities in learning occurring in the classroom and experientially. Lastly, all the articles found were from outside the United States. Thus, there could be cultural, curricular, and experiential differences that may enhance or mitigate some of the findings. These limitations could be explored in future research. Gaining further understanding of the impact of the hidden curriculum on student learning and developing strategies for addressing the potential negative effects within the United States are critical to the pharmacy profession at large.

CONCLUSION

The hidden curriculum can be defined as the learning that occurs outside the formal educational setting, influenced by the customs, rituals, and commonly held understandings of the organization or professional culture. It commonly occurs in health professions education and most often in experiential learning. It may affect students' learning by creating cognitive dissonance between what is taught in the classroom and the practicality of working in health care. Without clear reflection opportunities and mentorship, students may struggle to reconcile these differences. The hidden curriculum can also have positive effects, such as helping students improve their professionalism and allowing them to learn from their mistakes. Research regarding the impact of the hidden curriculum on student learning and strategies for addressing the potential negative effects within the United States are critical to the success of not only students but also the pharmacy profession.

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| mining it vinindut | manning in some in the second in the second states | TRAVI CULIVATALI II TRATILAS FAUVATION | | Findings related to | Implication on |
|-----------------------------|--|--|--------------------------|---|---|
| First author, year, | Definition of hidden | Objective, study population, setting, | - | hidden curriculum/ aspects of hidden | pharmacy education/ recommendations or |
| title, country | curriculum | design | Method used | curriculum explored | interventions needed |
| Bradley, 2011 ³³ | "A set of influences | To examine how hidden | Two stages: (1) course | Faculty used their own | Teachers serve as role |
| The role of hidden | that function | and informal | analyses related to | personal and unscripted | models as they exhibit |
| curriculum in | at the level of | curricula shaped | patient safety from | anecdotes of patient | good or bad behaviors |
| teaching | organizational | pharmacy students' | three MPharm | safety issues in lectures | Truly important aspects |
| pharmacy | structure and culture | learning about patient | programs, and (2) | and students found | of patient safety |
| students about | and include customs, | safety | in-depth case studies | them memorable in | practice may not be |
| patient safety | rituals, commonly | Second- and fourth-year | with two of the | learning | realized in a lecture |
| United Kingdom | held 'understandings,' | MPharm students, | programs based on the | The background of the | setting |
| | and the 'taken for | learning patient safety | framework of three | lecturer was noted as | Work experience served |
| | granted' aspects of a | content in pharmacy | knowledge contexts, | important, and students | as a significant |
| | profession" | curricula at three | namely academic, | viewed teaching | opportunity for learning |
| | Based on Hafferty's | schools of pharmacy | organizational, and | practitioners as role | about patient safety |
| | (1998) definition and | in the United | practice | models | outside of the formal |
| | differentiates between | Kingdom, and | Eleven focus groups at | In practice settings, | curriculum |
| | informal and hidden | postgraduate students, | the two case study | students viewed | Students' own experience, |
| | curriculum | pharmacists, phar- | sites: one site was | practitioners as role | including making their |
| | | macy educators | considered "old" and | models. Some students | own errors, helps |
| | | (n=44) | the other "new" | failed to exhibit patient | inculcate the meaning |
| | | | Qualitative evaluation | safety practices | and importance of |
| | | | of whether patient | modeled after their | patient safety in real |
| | | | safety contents were | preceptors | life |
| | | | (1) represented in the | Practicum experience at | Sustained exposure to |
| | | | formal curricula, | a volunteer or work | practice throughout |
| | | | (2) delivered and | setting solidified | pharmacy education to |
| | | | translated both | practices related to | link theory and practice |
| | | | explicitly and | patient safety, such as | is important |
| | | | implicitly, (3) received | medication errors and | |
| | | | and conceptualized by | witnessing poor | |
| | | | students | practice | |
| | | | | Making an error in | |
| | | | | practice provided | |
| | | | | reflection on the causes | |
| | | | | and consequences | |

Appendix 1. Summary of Literature Addressing Hidden Curriculum in Pharmacy Education

(Continued)

| First author, year, title, country | Definition of hidden curriculum | Objective, study population, setting, design | Method used | Findings related to hidden curriculum/ aspects of hidden curriculum explored | Implication on pharmacy education/ recommendations or interventions needed |
|---|---|--|--|--|---|
| Wallman, 2011 ² An exploration of how students learn in a pharmacy internship Sweden | Used the term "informal learning": "outside formal education settings, is intentional or incidental, often experiential, and relational" Based on Eraut's (2007) definition | To analyze students' learning by identifying different learning activities in a Swedish pharmacy internship from both students' and instructors' perspectives Students in their 10th semester of pharmacy during a required internship (n = 18) and tutors/preceptors (n = 17) | All students were assigned to a six- month community pharmacy internship All tutors/preceptors received a basic tutor education and annual tutor training sessions Learning was based on participation in daily work at pharmacies under tutor's supervision, which included feedback and progress reviews. Tutors arranged weekly meetings with their students for assessments Universities arranged learning activities during the internship, including lectures and self-study, and two for passing Qualitative, semistruc- tured one-hour interviews with participants to determine the heterogeneity of responses | Three categories of learning emerged: (1) formal learning activities at the university and pharmacy, (2) learning activities within work at the pharmacy, and (3) work activities within work were informal but intentional and semistructured and included asking questions, observing and listening, being supervised, and reflecting. Both supervised, and reflecting. Both supervised and included asking questions, observing and listening, being supervised and included asking questions when but intentional and semistructured and included asking questions, observing and listening, being supervised and included asking questions being supervised and included asking questions observing and listening activities with learning as a by-product was described by both groups as informal, incidental activities closely connected to participation in daily work. These included working with others, learning from meeting | A lack of or poor integration of formal lectures and assignments into practice existed. Learning could have been enhanced if formal assignments and lectures were actively discussed and provided with feedback Many of the informal activities were not explicitly expressed in the curriculum. Difficulties in awareness of learning occurring in daily work can be counterproductive Student awareness of learning can be increased using semistructured activities such as reflection The importance of integrating formal and informal learning, should be reflected in curricula for better use of the full continuum of possible learning |

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Appendix 1. (Continued)

| Appendix 1. (Continued) | (ed) | | | | |
|--|---|--|---|--|--|
| First author, year, title, country | Definition of hidden curriculum | Objective, study population, setting, design | Method used | Findings related to hidden curriculum/ aspects of hidden curriculum explored | Implication on pharmacy education/ recommendations or interventions needed |
| | | | | patients, trial and error, problem-solving, inter- acting with others, and consolidating, extend- ing, and refining skills Students described their tendencies to assimilate and imitate how others worked. However, they had some difficulties recognizing the learning dimension in working, especially in the latter half of the internship, when they were more incorporated in the workforce and sometimes felt exploited | activities. Accepting the social dimension of learning and the full continuum of learning activities is important to further support students' learning of the professional practice of pharmacy |
| Cresswell, 2013 ⁵ Patient safety in healthcare preregistration educational curricula: multiple case study-based investigations of eight medicine, nursing, pharmacy and physiotherapy university courses United Kingdom | Actual definition not listed, but authors noted that they based informal definition on Eraut's (2007) definition | To investigate the formal and informal ways United Kingdom preregistration students (medicine, nursing, pharmacy, physiotherapy) from a range of health care professions learn about patient safety Course leaders, profession-specific health care managers, students (second-year and final-year students), clinical | Qualitative case study analysis of eight courses (two of each in medicine, nursing, pharmacy, and physiotherapy) with demographic and historical differences Course, organizational, and policy documents were all obtained and reviewed Qualitative, semistructured focus groups and interviews with different stakeholders with | Policy related to patient safety made explicit inclusion important Definitions related to patient safety varied and were often related to the specific discipline's concerns with patient safety Patient safety material is included formally and informally, usually implicit versus explicit. Learning often occurs through spontaneous conversations | Learning about patient safety often occurs informally, particularly in the clinical/practice setting Differences between best practices/ideal and acceptable variations is not discussed in the classroom. It is applied in the practice setting but leads to cognitive dissonance for the learner Stakeholders are resistant to making this a formal curriculum |
| | | | | | (Continued) |

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| Appendix | |

| First author, year, title, country | Definition of hidden curriculum | Objective, study population, setting, design | Method used | Findings related to hidden curriculum/ aspects of hidden curriculum explored | Implication on pharmacy education/ recommendations or interventions needed |
|---|---|--|---|--|---|
| | | educators, newly qualified staff, patients (N=162) | questions related to personal views/ perceptions of patient safety education, best ways to learn about patient safety, and how it could be improved Observers during the sessions recorded the context/environment, explicit and implicit content and messages, learning and teaching events, and competencies mentioned Examination of course content and interviews/ focus groups using Eraut's work on formal and information acquisition of professional knowl- edge as a framework (academic, organiza- | Differences between academic and practice expectations regarding patient safety are not formally acknowledged; students did not know what was acceptable in practice versus unsafe when variations occurred Practice-based learning was informal. Student relationships with their mentor/educator were critical to learning | "There are, therefore, didactic knowledge and technical skills to be acquired by learners, but also an understanding of the systems and cultures that do or do not enhance safety These findings are consistent with the literature on the 'hidden curriculum,' which underscores the importance of implicit learning (eg, as observed here through role models and practice placements) but also the need for integrating explicit (taught) and implicit messages" |
| Schafheutle, 2013 ³⁴ Organizational philosophy as a new perspective on understanding the learning of professionalism United Kingdom | "Less formal but nevertheless important influences on the development of professionalism a set of influences that function at the level of | To define the concept of organizational philosophy through identification of elements within undergraduate pharmacy curricula in the United Kingdom | tional, and practice) Curriculum mapping was used as the analytical framework to explore how and where students were exposed to the concept of professionalism while they were in pharmacy | Organizational philosophy vitally impacted professionalism learning Contributions did not only occur in the taught curriculum but also the delivered and learned | An "integrated" organizational philosophy appears to be achieved by setting explicit standards that are enacted consistently by staff members and recognized by and |

| First author, year, title, country | Definition of hidden curriculum | Objective, study population, setting, design | Method used | Findings related to hidden curriculum/ aspects of hidden curriculum explored | Implication on pharmacy education/ recommendations or interventions needed |
|---------------------------------------|--|--|---|---|---|
| | organizational structure and culture." | that contribute to students' learning of | school: intended, delivered. and learnt | curricula An ''integrated'' | reinforced among students |
| | thus acknowledging | professionalism | curriculum | organizational | Early professionalization, |
| | the impact | Teaching staff (N=7) | Goal to identify elements | philosophy appeared to | the development of |
| | organizational factors have on the learning | Final-year MPharm students | that facilitate or hinder consistent, effective, | be achieved where maximum overlap | protessional identity, and particularly a |
| | process | (9 male and 29 | and integrated | occurred between | positive and grounded |
| | Based on Hafferty's (1998) definition | female students to reflect the 3:7 | approach to professionalism | intended, taught, and received curricula. In | integration of professionalism |
| | and applied to | male:female ratio | teaching and learning | those schools, staff and | learning throughout the |
| | professionalism | among UK pharmacy | Study completed in three | students discussed a | whole four-year degree |
| | | graduates) $(N=38)$ | pharmacy schools in the United Kingdom | more positive culture. Flements of | program also appeared |
| | | | Qualitative interviews | professionalism were | The concept of |
| | | | with teaching staff | successfully and | "organizational |
| | | | members who were | effectively integrated. | philosophy" may |
| | | | involved in direct | Expectations were | thus be helpful in |
| | | | delivery of the | clear, reinforced, and | incorporating all |
| | | | curriculum and/or had | | elements likely to |
| | | | a strategic role in | A "diffuse" (less overlap) | enable (or hinder) |
| | | | overseeing curriculum | organizational | professionalism learn- |
| | | | development and | philosophy occurred in | ing. It should be |
| | | | writing. Six student | one school. There was | intended, taught, and |
| | | | focus groups (two in | not a uniform culture | received (as well as |
| | | | Cach school) as well. Ouestions related | Staff and students | hidden curriculum). |
| | | | to the following | were aware of the | There should be |
| | | | topics: What is | importance of | considerable overlap |
| | | | professionalism? Is | integrating | across all the areas |
| | | | there a difference in | professionalism, but | |
| | | | student versus | the integration was | |
| | | | pharmacist profession- alism? Where and how | not fully achieved. Exnectations may be | |
| | | | are students taught | clear, but they were not | |
| | | | professionalism? | reinforced or enforced | |
| | | | | | |

(Continued)

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Appendix 1. (Continued)

| First author, year, | Definition of hidden | Objective, study population, setting, | | Findings related to hidden curriculum/ aspects of hidden | Implication on pharmacy education/ recommendations or |
|---------------------------------|------------------------|--|---|--|---|
| utte, country | curriculum | aesign | Mernoa usea | curriculum explored | interventions needed |
| | | | Whose responsibility | | |
| | | | is the teaching of | | |
| | | | protessionalism? Is | | |
| | | | protessionalism being | | |
| | | | assesseu? How does | | |
| | | | protosionanism pro- | | |
| | | | purc stutents tot nrofessional nractice? | | |
| | | | Observations were | | |
| | | | conducted of | | |
| | | | pharmacy practice | | |
| | | | classes (dispensing | | |
| | | | process) to determine | | |
| | | | the taught, received, | | |
| | | | and learned or hidden | | |
| | | | curriculum | | |
| | | | Schools were compared | | |
| Jee, 2013/2016 ^{35,36} | "A set of influences | To explore the process | Work stream 1: | A total of 79 | The location or |
| (abstract located | that function at | of professional | Semistructured | semistructured | assignment of a |
| and later the full | the level of | socialization in | interviews occurring | interviews were | student's training, their |
| text found and | organisational | pharmacy trainees | longitudinally during | conducted during | role models, and the |
| used for | structure and culture, | during preregistration | the training year | training and four | extent of their patient |
| extraction; | includes customs, | training in North | Work stream 2: Based | months after training | care involvement may |
| compare the oral | rituals, commonly | West England | on the data from the | Three overarching themes | influence their |
| session abstract | held 'understandings' | Preregistration trainee- | qualitative interviews, | were found: learning | development as a |
| with the paper | throughout medical | tutor pairs (14 | a cross-sectional | from others; services, | pharmacist |
| from 2016) | (or indeed other | community pharmacy, | survey was developed | patient mix, and | More standardized |
| Exploring the | professional) | six hospital | A cross-sectional survey | medicines; and | training across sites |
| process of | education" | pharmacy) (N=20 | was administered to | changing roles of | may reduce the |
| professional | Based on Hafferty's | pairs) | trainees at the end of | trainees | variation in experiences |
| socialisation and | (1998) definition | Trainees at the end of | their preregistration | Students worked | and professional |
| development | | their training year | training year | within a small team | socialization and |
| during pharmacy | | (N=1706) | | with pharmacist | development |
| pre-registration | | | | role models who | Formal training for |
| training in | | | | sometimes exhibited | preceptors and support |
| England | | | | unprofessional | staff may be needed to |
| United Kingdom | | | | behavior. | support students |

(Continued)

| Appendix 1. (Continued) | (pə | | | | |
|---|------------------------------------|--|-------------|---|---|
| First author, year, title, country | Definition of hidden curriculum | Objective, study population, setting, design | Method used | Findings related to hidden curriculum/ aspects of hidden curriculum explored | Implication on pharmacy education/ recommendations or interventions needed |
| | | | | Nonpharmacists role models provided a | New pharmacists need more support for |
| | | | | significant role in | challenging situations |
| | | | | the work setting. | |
| | | | | Pharmacists in | |
| | | | | community settings | |
| | | | | worked more closely | |
| | | | | with training versus in hosnital settings where | |
| | | | | pharmacists provided | |
| | | | | less feedback and | |
| | | | | engagement. Feedback | |
| | | | | was not focused on | |
| | | | | patient care | |
| | | | | Exposure to patient care | |
| | | | | was limited based on | |
| | | | | pharmacy services | |
| | | | | and specializations. | |
| | | | | I rainees placement | |
| | | | | their practice norm and | |
| | | | | patient interaction | |
| | | | | Students found it difficult | |
| | | | | to apply clinical | |
| | | | | knowledge to their | |
| | | | | practice and the | |
| | | | | importance of effective | |
| | | | | communication with | |
| | | | | patients | |
| Abbreviations: MPharm=Master of Pharmacy. | =Master of Pharmacy. | | | | |