Ergonomic interventions for work in a sitting position: an integrative review

Intervenções ergonômicas para trabalho em postura sentada: revisão integrativa

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ABSTRACT The sitting position is one of the most common positions in the workplace and one that can contribute to overloading the musculoskeletal system. Ergonomics can play a significant role in ensuring an appropriate relationship between people and their work and in achieving better conditions for workers' health. The objective of this study was to consult the available evidence on the results of different ergonomic interventions for the musculoskeletal systems of workers who perform their jobs in a sitting position. This was an integrative review, searching the LILACS, MEDLINE, PubMed, SciELO, and CINAHL electronic databases for articles published from 2010 to 2019. The following keywords were used: Trabalhadores OR Workers OR Trabajadores AND Dor OR Pain OR Dolor AND Postura Sentada OR Sitting Position OR Sedestación AND Ergonomia OR Ergonomics OR Ergonomía. A total of 183 articles were identified, 14 of which were selected for the review. For qualitative analysis, the articles were organized by author, year, sample/population, objective, analytical instrument, intervention and type of intervention: combinations of physical exercise programs and postural and ergonomic guidance; different types of guidance and facilitating instruments; or configuration of furniture and use of supporting devices. A quantitative analysis of study quality was conducted using the Physiotherapy Evidence Database, based on the Delphi list. The interventions contributed to improve physical conditions and the tasks being carried out, making them more appropriate for the workers.

Keywords | occupational health; pain; sitting position; ergonomics.

RESUMO A postura sentada é uma das mais adotadas nos ambientes de trabalho e pode contribuir na sobrecarga do sistema musculoesquelético. A ergonomia pode apresentar um papel significativo para manter a relação adequada do homem com o trabalho e para abordar melhores condições à saúde dos trabalhadores. O objetivo deste estudo foi verificar as evidências disponíveis sobre os resultados de diferentes intervenções ergonômicas no sistema musculoesquelético de trabalhadores que exercem atividades na postura sentada. Tratou-se de uma revisão integrativa, utilizando as bases de dados eletrônicas LILACS, MEDLINE, PubMed, SciELO e CINAHL, com busca de artigos publicados no período de 2010 a 2019. Utilizaram-se os seguintes descritores: Trabalhadores OR Workers OR Trabajadores AND Dor OR Pain OR Dolor AND Postura Sentada OR Sitting Position OR Sedestación AND Ergonomia OR Ergonomía. Foram encontrados 183 artigos, sendo 14 selecionados. A análise qualitativa organizou os artigos de acordo com autor, ano, amostra/população, objetivo, instrumento de análise, intervenção e tipo de intervenção: associação de programas de exercícios físicos e orientações posturais e ergonômicas; diferentes formas de orientação e instrumentos facilitadores; e configuração do mobiliário e utilização de dispositivos auxiliares. A análise quantitativa da qualidade dos estudos considerou a escala Physiotherapy Evidence Database, baseado na lista Delphi. As intervenções contribuíram para melhorar as condições físicas e as tarefas executadas, tornando-as mais apropriadas para os trabalhadores.

Palavras-chave | saúde do trabalhador; dor; postura sentada; ergonomia.

Conflicts of interest: None

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INTRODUCTION

Musculoskeletal disorders that compromise occupational health can be caused by the type of work activity, by heavy and repetitive physical work, by unhealthy positions, by prolonged activities, and by irregular characteristics of the workplace.^{1,2}

The sitting position is one of the most common positions in the workplace, is a factor that causes disharmony between the body's mechanical components, and can contribute to overload of the musculoskeletal system.^{3,4} Remaining sitting continually can cause muscle fatigue, reduce body proprioception, overload the body's structures, and injure workers.⁵ As such, a healthy workplace should enable workers to vary their position.⁶

To achieve this, it is important to recognize the workplace, identify its risk factors, use ergonomic resources to prevent occupational diseases, and provide treatment and rehabilitation for those already affected.^{7,8}

The objective of ergonomics is to improve working conditions through evaluation of tasks, projects, products, the working environment, and workers' skills and limitations, studying and assessing the workplace's limitations and the adaptations that can be made to it.^{2,9} Ergonomic interventions are essential to ameliorate the effects of sitting for long periods while working, improving the environment, the way work is organized, the tasks performed while working, and, as a consequence, workers' comfort, safety, and wellbeing, making a positive contribution to their health.^{5,9} As such, employers have a duty to seek ergonomic resources to improve working conditions.¹⁰

The objective of this study was to consult the available evidence on the results of different ergonomic interventions for the musculoskeletal systems of workers who perform their jobs in a sitting position.

METHODS

An integrative review was conducted. This is a method for collecting, assessing, and synthesizing

the results of research on a specific subject. The study comprised six steps: formulation of the research question; sampling or searching for studies in the literature; extraction of data; assessment of the selected studies; interpretation of the results; and presentation of the review.^{11,12}

The PICO (P: population; I: intervention; C: control or comparison; and O: outcome) strategy was employed to support formulation of the question and definition of the research problem,¹³ where P is people who work sitting position, I is ergonomic interventions, C is the workplace, and O is publications in the literature dealing with the subject. The following research question was adopted: "What does the literature report about ergonomic interventions and which ones can yield improvements for the musculoskeletal system of people who work in a sitting position?"

Searches were run on the following electronic databases for scientific studies published in Portuguese, English, or Spanish from 2010 to 2019: Literatura Latino-Americana e do Caribe em Ciências da Saúde (LILACS), Medical Literature Analysis and Retrieval System Online (MEDLINE), PubMed (both North-American), Biblioteca Eletrônica Científica On-line (SciELO), and Cumulative Index to Nursing and Allied Health Literature (CINAHL).

Keywords in Portuguese, English and Spanish from the Descritores em Ciências da Saude (DeCS) were combined using Boolean operators (AND and OR), as follows: ("Trabalhadores" OR "Workers" OR "Trabajadores") AND ("Dor" OR "Pain" OR "Dolor") AND ("Postura Sentada" OR "Sitting Position" OR "Sedestación") AND ("Ergonomia" OR "Ergonomics" OR "Ergonomía").

Inclusion criteria were articles published from 2010 to 2019 that investigated ergonomic interventions and used randomized clinical trial or quasi-experimental methodology. Exclusion criteria were articles and other publications that did not cover the chosen subject, review articles, duplicate articles, books, theses, dissertations, and undergraduate final-year projects.

Studies were classified during search, selection, and analysis by a single appraiser who conducted the



electronic database searches independently. The studies identified were recorded and duplicates and those that did not meet the inclusion criteria were excluded.

Articles were selected in stages. First the titles were read, then the abstracts were read, and if they met the review objectives the full texts were then read. Data were analyzed with both quantitative and qualitative approaches.

Quantitative analysis of the methodological quality of articles was conducted using the Physiotherapy Evidence Database (PEDro) scale, which is based on the Delphi list.¹⁴ Each article was analyzed for internal validity and statistical interpretation and scored on the scale up to a maximum of 10 points.

The Delphi list assesses the external validity and potential for generalization or applicability of clinical studies, but this criterion is not counted in the final score. High methodological quality is defined as scores greater than or equal to seven. To be awarded points, studies must describe the following: origin or the sample and inclusion criteria (item 1), random allocation of subjects (item 2), concealed allocation (item 3), paring of the sample (item 4), blinding of subjects, therapists, and evaluators (items 5, 6, and 7), key outcomes measured in 85% of the sample at different times (item 8), participants receiving treatment or a control condition (item 9), and intergroup comparisons (item 10). The results of intergroup statistical comparisons were described for at least one key outcome.14

Studies were scored by two evaluators independently. Cases of disagreement were reassessed in conjunction until the evaluators reached a final consensus score.

The qualitative analysis comprised the following steps: 1) organization of articles by author, year, sample/population, objective, analytical instrument, intervention, and outcome; and 2) organization of articles according to the type of ergonomic intervention. In this step, for didactic reasons, the studies were allocated to different categories, depending on the type of intervention and considering the different options available for ergonomic intervention.

RESULTS

The database searches were conducted in January 2020. The searches identified 183 articles, two of which were excluded because they were duplicates, leaving 181 articles to be analyzed by title, abstract, and inclusion and exclusion criteria. Fourteen of these articles were selected because they met the inclusion criteria and dealt with the chosen subject.

Table 1 lists the scores for the methodological quality of the clinical trials and quasi-experimental studies analyzed with the PEDro scale.¹⁴ According to the cutoff criterion, four studies were of high methodological quality with final scores of 8¹⁵ or 9.¹⁶⁻¹⁸All other studies scored less than 7.¹⁹⁻²⁸

Four studies had high methodological quality, scoring 8 or 9 points¹⁵⁻¹⁸; two articles were rated as of regular quality, scoring 6 points^{22,26}; and eight articles had lower scores: three scored 5 points,^{23,24,27} three scored 4 points^{20,21,28} and two scored 3 points.^{19,25}

With regard to study characteristics 1 study was conducted in Brazil and published in a Brazilian journal¹⁹ and 3 were 13 international studies.^{15-18,20-28} One of the studies was an uncontrolled clinical trial²⁸; 7 were quasi-experimental studies^{19,20-22,24,25,27}; and 5 were randomized, controlled clinical trials.^{15-18,23}

Three studies investigated samples of more than 100 workers.^{15,16,27} Both men and women were studied in the majority of interventions,^{17,18,20,24-26,28} 3 studies had all-male samples,^{16,21,27} and 4 studies did not report sex.^{15,19,22,23}

With regard to duration of the interventions, 2 studies conducted interventions lasting 6 months^{26,28}; 2 interventions lasted 3 months^{18,23}; and the longest intervention was 36 months.¹⁵

Assessment instruments were used to analyze pain or discomfort^{15-18,22,24-28}; fatigue^{16,24,26}; incapacity^{18,19,27}; risk factors related to position, load or force, repetitiveness and frequency of changes of position, and effort^{15,16,20,22,26}; and subjective assessments of perceptions of work.^{17,19,22-26} There were also assessments based on ergonomic analyses,¹⁹ anthropometric measurements,²⁰ markers to capture movements,²⁰ surface electromyography,^{17,21} ultrasonic



three-dimensional movement sensing,²¹ and lighting level measurement.²⁶

The findings related to the ergonomic interventions are presented under the following subheadings: combinations of physical exercise programs and postural and ergonomic guidance¹⁹; different types of guidance and facilitating instruments^{16,17,20,21}; configuration of furniture^{15,18,22-24}; and use of auxiliary devices that could interfere with position and with execution of work tasks.²⁵⁻²⁸

Charts 1, 2, 3, and 4 list the main results of each of the studies, by author, year of publication, sample, study design, objective, analytical instruments, interventions, and outcomes.

Table 1. Methodological study quality of quasi-experimental studies and clinical trials according to the Physiotherapy Evidence Database (PEDro) scale¹⁴

| | PEDro | | | | | | | | | | |
|----------------------------------|-------|---|---|---|---|---|---|---|---|----|-------|
| Studies | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | Total |
| Martins et al. ¹⁹ | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 3 |
| Bazazan et al. ¹⁶ | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 9 |
| Ailneni et al.20 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 4 |
| Yoo & Park ²¹ | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 4 |
| Levanon et al. ¹⁷ | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 9 |
| Robertson et al. ²² | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 6 |
| Ognibene et al. ¹⁸ | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 9 |
| Dutta et al. ²³ | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 5 |
| Thorp et al. ²⁴ | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 5 |
| Pillastrini et al. ¹⁵ | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 8 |
| Smith et al. ²⁵ | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 |
| Joines et al. ²⁶ | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 6 |
| Hayes et al. ²⁸ | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 4 |
| Aghilinejad et al. ²⁷ | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 5 |

1 = eligibility criteria were specified; 2 = subjects were randomly allocated to groups; 3 = allocation was concealed; 4 = the groups were similar at baseline regarding the most important prognostic indicators; 5 = there was blinding of all subjects; 6 = there was blinding of all therapists who administered the therapy; 7 = there was blinding of all assessors who measured at least one key outcome; 8 = measures of at least one key outcome were obtained from more than 85% of the subjects initially allocated to groups; 9 = all subjects for whom outcome measures were available received the treatment or control condition as allocated or, where this was not the case, data for at least one key outcome was analyzed by "intention to treat"; 10 = the results of between-group statistical comparisons are reported for at least one key outcome.

Chart 1. Characteristics of studies in the category: combinations of physical exercise programs and postural and ergonomic guidance

| Authors (year) | Sample (n) | Study design | Objective | Analytical instrument | Intervention | Outcome |
|--|---|---|--|--|--|---|
| Martins et al. ¹⁹ (2011) | 11 office workers working 8 hours per day, using computers | Longitudinal, prospective, quasi- experimental study, | To assess the effects of a program of physical exercise and postural and ergonomic guidance on musculoskeletal complaints and job satisfaction of office workers | Ergonomic data collection and analysis; the Couto Ergonomics Survey questionnaire: for perception of job role; neck dysfunction index; and Occupational Stress Indicator (OSI): to assess job satisfaction | The program of stretching exercises and guidance relating to physical posture and furniture used at the workstation was administered for 5 weeks | The number of complaints of discomfort/pain reported by the office workers was reduced after the intervention program. No association was observed between number of complaints and job satisfaction. |

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| Chart 2. Characteristics of studies in the category: different types of guidance and instruments to facilitate implementing |
|--|
| guidance |

| Authors (year) | Sample (n) | Study design | Objective | Analytical instrument | Intervention | Outcome |
|--|--|--|--|--|---|--|
| Bazazan et al. ¹⁶ (2019) | 188 male office workers (operatives from a petrochemical control room) allocated to an intervention group (91) or a control group (97) | Randomized controlled clinical trial | To examine the effect of a posture correction-based intervention on musculoskeletal symptoms and fatigue | NMQ: musculoskeletal symptoms; MFI-2O: Multidimensional Fatigue Questionnaire; RULA: to assess posture | Use of biofeedback to transmit communication via an audible and vibration alert to help workers to improve their posture when working | The low-cost device proved of considerable benefit for improving posture and reducing musculoskeletal symptoms and fatigue. |
| Ailneni et al. ²⁰ (2019) | 19 workers: 10 women and 9 men | Quasi- experimental study | To evaluate the effect of a wearable posture sensor on posture and on physical demands on the head and neck during office work | Anthropometric measurements, reflective markers on several parts of the body, the floor, the chair, the table edge, and the laptop; infrared cameras: movement capture | Participants performed typing tasks with and without the sensor, sitting and standing up and were allowed to adjust their workstations during the experiment using a psychophysical method | The wearable sensor reduced postural stress on the neck. The effect was more significant when using the standing workstation compared to the sitting workstation. |
| Yoo & Park ²¹ (2013) | 12 workers (men) | Quasi- experimental study | To investigate the difference in kinematics of the neck and trunk segments as well as muscular activation between conditions with and without posture related auditory cueing | Surface electromyography: to measure the activity of the erector spine and upper trapezius; ultrasonic three- dimensional movement; CMSMS: to capture kinematic data, record angles of front and trunk during work, in the sagittal plane | A posture related auditory cueing (PAC) program, that played a cue consisting of a beep followed by a spoken postural correction suggestion at 300 second intervals | The auditory cueing program was positive for preventing unhealthy postures in the workplace and was recommended for practical use in the workplace. |
| Levanon et al. ¹⁷ (2012) | 66 workers (23 men and 43 women) allocated to a group with biofeedback (22) or a group without biofeedback (23) and control group without intervention (21) | Randomized controlled clinical trial | To test the efficacy of a workplace intervention for reducing musculoskeletal complaints among computer workers. | NMQ: to assess pain symptoms; RULA: to assess risk factors of posture and forced effort of arms, trunk, and legs; DCSQ: for psychosocial assessment of psychological demands, attitudes, and support in the workplace; SEMG: to report muscle activity | Three intervention programs: ergonomic intervention, including biofeedback and surface electromyography, intervention without biofeedback, and a control group | The interventions were effective for reducing workers' musculoskeletal complaints and pain. The intervention with biofeedback had no unique contribution in comparison to other groups. |

CMSMS = ultrasonic movement analysis system; DCSQ = Swedish Demand Control and Support Questionnaire; SEMG = surface electromyography; MFI-20 = Multidimensional Fatigue Inventory; NMQ = Nordic Musculoskeletal Questionnaire; RULA = Rapid Upper Limb Assessment.



| Authors (year) | Sample (n) | Study design | Objective | Analytical instrument | Intervention | Outcome |
|--|---|--|--|--|--|--|
| Robertson et al. ²² (2017) | 82 workers allo- cated to a control group (42), an intervention group (14) or an intervention plus training group (26) | Longitudinal, quasi-ex- perimental, controlled study | To examine workers' computing behaviors, postures, and muscu- loskeletal discomfort, and their relation- ship to psychosocial factors. | OEA: for assessment of the ergonomic configuration of the workplace and general items under workers' control; RULA: to assess the physical load of working postures, muscle exer- tion, and musculoskeletal risks; ergonomic atmosphere scale: to understand how management respond to workers' ergonomic needs; corporate communica- tion culture: to assess workers' sense of community and knowledge about their job roles; Corlett & Bishop scale: to assess musculoskeletal symptoms | Macroergo- nomic inter- vention with flexible work- place design (environmental changes), and office ergonomics training | The intervention was beneficial for workplace organiza- tion, for postures, for reducing musculo- skeletal symptoms, and for improving workers' psychoso- cial conditions. |
| Ognibene et al. ¹⁸ (2016) | 46 workers allocated to an in- tervention group (23) or a control group (23) | Randomized controlled clinical trial | To determine whether chronic low back pain in office employees might be attenuated through the introduction of a sit-stand workstation | RMDQ questionnaire: to assess extent of physical incapac- ity caused by low back pain; modified BPI: to measure level of pain and extent to which it interferes with aspects of life, modified by addition of questions about time spent sitting down at work and pain medication | Introduction of a sit-stand workstation with instruc- tions on how to use it correctly and comfort- ably | Chronic low back pain was reduced by introduction of a sit-stand workstation in an office environ- ment. |
| Dutta et al. ²³ (2015) | 25 office workers allocated to a supervisors group (8), a no-supervisors group (10), or a control group (7) | Randomized controlled clinical trial | To gain knowledge about participants' experience and perceptions of a workplace interven- tion involving the introduction of sit- stand desks. | Individual interviews: to assess benefits and disadvantages of using the desks, their impact on health and on interaction with coworkers; and focus groups for data collection on participants' and non-participants' experienc- es in relation to the ways that the workplace was changed to introduce the desks, with an extension for interactions with coworkers, perceptions of productivity, and physical health-related changes. | Intervention with desks that offer height adjustments to enable workers to work sitting or standing; weekly remind- ers by e-mail, anti-fatigue mats, and ergonomic assessment | There was a high level of satisfaction with the sit-stand desks. Some workers reported relief of low back pain, improved posture and energy, and greater interac- tion with coworkers. |
| Thorp et al. ²⁴ (2014) | 23 workers (17 men and 6 women) | Quasi-experi- mental study | To examine whether using a height-adjust- able workstation can improve subjective levels of fatigue, musculoskeletal discomfort and work productivity relative to seated work. | A modified version of the questionnaire CIS20-R strength questionnaire and the MAF scale: to assess fatigue; NMQ: to assess musculoskeletal discomfort; modified version of the HWQ: to assess work pro- ductivity; 10 cm VAS: to assess acceptability of the adjustable workstation | Use of an elec- tric ergonomic workstation (sit-stand condition) or working in a sitting position (sit condition) | Transitioning from sitting to standing every 30 minutes led to a significant reduc- tion in fatigue levels and back discomfort in overweight work- ers, while maintain- ing work productivity. |
| Pillastrini et al. ¹⁵ (2010) | 153 workers allocated to an in- tervention group (80) or a control group (73) | Randomized controlled clinical trial | To investigate the ef- fectiveness of a work- station ergonomic intervention for work-related posture and low back pain in video display terminal workers. | REBA: to assess posture, load or strength, repetitiveness and frequency of changing posi- tions and drawing-based pain assessments (to indicate the extent of pain) | Ergonomic assessment, changes to design of work- station and physiotherapy assessment | The intervention im- proved work-related posture and was effective for reducing the prevalence of lumbar pain. |

BPI = Brief Pain Inventory; CIS2O-R = Checklist Individual Strength; VAS = visual analog scale; HWQ = Health and Work Questionnaire; MAF = Multidimensional Assessment of Fatigue Scale; NMQ = Nordic Musculoskeletal Questionnaire; OEA = Office Environment Assessment; REBA = Rapid Entire Body Assessment; RMDQ = Roland Morris Disability Questionnaire; RULA = Rapid Upper Limb Assessment.



| Chart 4. Characteristics of studies in the category: use of auxiliary devices that could interfere with position and with execution |
|--|
| of work tasks |

| Authors (year) | Sample (n) | Study design | Objective | Analytical instrument | Intervention | Outcome |
|--|--|--|--|---|--|--|
| Smith et al. [∞] (2015) | 22 workers (men and women) | Quasi- experimental pilot study | Assess the impact of introduction of an alternative ergonomically- correct keyboard on perceptions: design, acceptability, usability, body discomfort, and typing productivity | BMI; Likert scale instrument to collect participants' perceptions of design, acceptability and usability associated with the standard keyboard; self-report body discomfort: 8 cm scale for analysis of intensity in different body parts | Use of normal keyboard (currently used in workplace) or use of ergonomically- correct alternative keyboard | Workers stated that they liked the new keyboard and it was associated with reduction in body discomfort. No changes in typing performance were observed. |
| Joines et al. ²⁶ (2015) | 95 workers (10 men and 85 women) | Randomized controlled clinical trial | To assess the ergonomic and calculated power consumption benefits of adjustable LED lighting in an office environment | Online questionnaire: to collect demographic information and reports of discomfort, level of eye fatigue, and perceptions of work content; assessment of each participant's workspace: to record illumination level; RULA: to assess posture | Adjustable LED lighting | There were benefits for participants' musculoskeletal comfort, posture, and visual comfort. |
| Hayes et al. ²⁸ (2016) | 29 workers, the majority women (12 dental hygienists, 17 students) | Uncontrolled clinical trial | To investigate the effect of the use of loupes on neck pain and disability in dental hygienists | NPDS: to assess self-report pain and neck dysfunction scores; physical examination: to assess objective measures of musculoskeletal symptoms in the upper body | Use of loupes to magnify workers' visual field | There was an increase in cervical movement amplitude and muscle resistance in the neck region. There was no significant difference between those using loupes and the control group in reduction of musculoskeletal pain. |
| Aghilinejad et al. ²⁷ (2016) | 105 workers (all men) | Quasi- experimental study | To implement an interventional ergonomic program to minimize musculoskeletal discomfort in semiconductor industry assembly workers. | NMQ: to determine the prevalence of musculoskeletal symptoms; Corlett & Bishop body part discomfort scale: to assess discomfort | Using magnifying loupes to improve workers' visual acuity. | Using the loupes reduced body discomfort among the workers, minimizing musculoskeletal disorders. |

BMI = body mass index; NMQ = Nordic Musculoskeletal Questionnaire; NPDS = Neck Pain and Disability Scale; RULA = Rapid Upper Limb Assessment; LED = light emitting diode.

DISCUSSION

Considering the studies included in this review, it was observed that several different ergonomic interventions yielded satisfactory results for workers, both with regard to posture and to musculoskeletal symptoms.¹⁵⁻²⁸

Only one study was found that covered physical exercises with workers who work in a sitting position. However, its methodological quality was not high, although these practices are considered the gold standard intervention. This study found that after the after less than 2 months of the program of physical exercise and postural and ergonomic guidance, workers reported that pain and musculoskeletal discomfort had reduced, even among those without job satisfaction.¹⁹ Job satisfaction is a complex factor involving psychosocial aspects and workers' mental health and wellbeing,²⁹ and should be cared for and assessed in depth.

One study observed that daily occupational gymnastics in the workplace can improve gains in flexibility, reduce rates of physician-certified sick leave for low back pain and other pains³⁰ and minimize reports and intensity of musculoskeletal pain.³¹ It could be inferred that inclusion of physical exercises with instruction from trained professionals works to encourage workers to adopt healthy measures in the



workplace, in addition to encouraging them to do the exercises daily. Another relevant question is whether employers can encourage these practices with group or individual activities,³² contributing even more to improve physical condition and job satisfaction.

Four studies employed different types of guidance and instruments to facilitate adherence to the guidance,^{16,17,20,21} two of which had high methodological quality, using electronic biofeedback devices and reported positive results with reduction of musculoskeletal symptoms^{16,17} and improved posture among the workers.¹⁶

Use of instruments, questionnaires, protocols, and sensors enables working conditions and repetitiveness of tasks and postures to be assessed, helping to improve the working environment and working conditions.³³ Along the same lines, a study that employed a biofeedback device with six individuals for a 5-hour period was able to demonstrate a contribution to maintenance of good posture while working on a computer.³⁴

Only two of the studies about furniture configuration had high methodological quality, both controlled and randomized clinical trials,^{15,18} while all of the others scored below 7.²²⁻²⁴ These interventions contribute to a healthier, more flexible, more comfortable, more productive, and more satisfactory workplace.^{15,18,22-24} It was possible to identify reductions in low back pain among workers who used sitting workstations,²³ after using sit-stand workstations,¹⁸⁻²⁴ and after adjustments and modifications to office furniture,¹⁵ reporting improvements in postural aspects, reductions in musculoskeletal complaints, improved psychosocial conditions, and better disposition and interaction between workers in the work environment.^{15,22-24}

All of the studies that employed auxiliary devices had methodological quality scores below 7. Use of these devices was effective for reduction of body discomfort, for improving posture, and for reducing musculoskeletal symptoms.^{25,26} One of the studies that employed interventions using magnifying loupes to improve workers' vision identified significant reductions in discomfort involving the neck, shoulder, upper arm, elbows, lower arms, lower back, and whole body after the intervention and also improvements over time in cervical movement amplitude and in deep neck muscle resistance, although there were deteriorations in front head posture and cervical kinesthetic sensitivity, suggesting that the loupes have both positive and negative results for workers' physical wellbeing.²⁸

Workstations should be adaptable to each worker³⁵ to enable greater efficiency and better satisfaction for the users who work with these systems,³⁶ and ergonomic interventions can contribute to helping workers learn to adopt healthy postures when working¹⁶ and when concentrating on their work.²³

The sitting position predominates in many types of jobs and remaining seated for prolonged periods can overload musculoskeletal structures and lead to development of symptoms such as pain and discomfort, since no posture is healthy if maintained for long periods and sitting should be a dynamic matter.³⁰

Therefore, ergonomic interventions work to change workplace situations, contributing to improve physical conditions and helping to improve the tasks being undertaken, making them more appropriate for the workers performing them.²⁸

CONCLUSIONS

The studies demonstrate that, in general, the different ergonomic interventions were effective for reducing musculoskeletal symptoms in workers who work in a sitting position.

Author contributions

CS was responsible for study conceptualization, data curation, formal analysis, investigation (including data collection), methodology, project administration, supervision, validation, visualization, writing - original draft, and writing - review & editing. SGNS was responsible for study conceptualization, data curation, formal analysis, investigation (including data collection), methodology, project administration, resources/materials, supervision, validation, visualization, writing - original draft, and writing - review & editing. PRM, LFRMF, and LLPTC were responsible for study conceptualization, investigation (including data collection), methodology, supervision, validation, writing original draft, and writing - review & editing. IAPW was responsible for study conceptualization, data curation, formal analysis, investigation (including data collection), methodology, project administration, supervision, validation, visualization, writing - original draft, and writing - review & editing. All authors have read and approved the final version submitted and take public responsibility for all aspects of the work.



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