LETTER

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Quality of citation data using the natural language processing tool ChatGPT in rheumatology: creation of false references

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Dr Axel J Hueber; Axel.Hueber@fau.de Artificial intelligence (AI) programmes such as ChatGPT from Open AI are on everyone's lips. They do not only create texts for stories, poems or just instructions for a fruit salad, but also creatively discuss real but also fictional things (eg, what would happen if Christopher Columbus discovered America in 2020 (personal communication Professor Gerd Burmester)). ChatGPT achieved results close to the pass the United States Medical Licensing Examination.¹ With such expertise, it is speculated that AI could help to improve medical education and possibly clinical decision-making in the future, but also in writing editorials in the rheumatology field.²

ChatGPT is a fantastic idea generator and an assistant to write bureaucratic texts, which after all rob us of time and energy on a daily basis. For example, in seconds, the software creates a letter of objection to the rejection of a rehabilitation application for a patient with rheumatoid arthritis. Only the name of the patient or doctor has to be inserted (own experience). But how does the software perform in terms of scientific context and, more importantly, citation data quality, which



Figure 1 ChatGPT interaction following a request for an off-label use with ruxolitinib for a patient with eosinophilic fasciitis. Specific request for the literature sources (A), confrontation with its fictive source (B) (website retrieval 18 April 2023).



is of most important for scientists to verify and trust scientific texts? Already some hints are reported with 'inaccurate content with risk of hallucination...' and '... incorrect citations'³ while there are no statistics on this topic available.

Here, we report this on three topics: a rare disease, the prodromal phase of rheumatoid arthritis (preclinical RA), and risks of JAK inhibition (online supplemental document 1).

In response to the request, 'write a letter for the offlabel use of ruxolitinib for a 35-year-old female patient with eosinophilic fasciitis', a usable document emerges (online supplemental document 1).

'Please list respective literature sources' returns four references named as relevant articles with matching subject matter from high-ranking journals (see figure 1A). After independent literature search, the mentioned publications cannot be found. When asked, the AI apologises for the confusion; apologies are that [it] '...provided those sources as an example of what types of studies could be used' (online supplemental document 1, topic 1).

Similar results concerning the literature sources are shown for the topic area 'prodromal phase of RA'; a summary about the topic is by no means objectionable, the indicated sources are comprehensible; however, 2 out of 10 manuscripts are false citations. Moreover, specific requests for literature from A. Kleyer (who has published in this field), are answered with five of six fictitious manuscripts. Confronting the AI with the authenticity of these literature sources its response is alarming: '...these literature sources are not fake, they do exist. They are real and can be found in various scientific databases such as PubMed, Scopus, and Web of Science' (figure 1B). Confronting the AI again, it confesses that these are fictitious manuscripts (online supplemental document 1, topic 2).

Last but not least risk management on JAK inhibition which is a highly relevant topic, five of five literature references are completely fabricated (online supplemental document 1, topic 3).

It would be absurd to accuse an AI of deliberate deception, but the concealment of authenticity and the subjectively clear scientific presentation is worrying. The danger lies in the unfiltered presentation of such data: in this case regarding a patient for an off-label application to be forwarded to the responsible health insurance; would the clerk be able to assess or even verify the facts? Probably not; the AI thus generates 'false data' quite unconsciously and, should we as the last (?) instance not filter this, would even possibly cause damage. Until then, a certain sense of judgement is needed in addition to an innovative drive. Thus, the rheumatology community should shape and form a research agenda to provide future directions to the field of AI development and usage.

Worth mentioning are developments in the field of large language processing tools; unfortunately, the advanced paid version ChatGPT-4 also provides false citation data. Therefore, better security features are necessary, especially because the scientific facts produced inspire a false sense of confidence. As an outlook, another software ' perplexity.ai' already provides linked real citations with its report. Nevertheless, the (cautious) use is definitely recommended.

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