

# Occupational and individual factors in acute shoulder-neck disorders among industrial workers

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**ABSTRACT** Twenty workers, consecutively attending the industrial health care centre for the first time with acute shoulder-neck pains, were subject to extensive rheumatological and ergonomic examinations. In seven patients congenital malformations or diseases causing musculoskeletal symptoms, or both, were probable aetiological factors. In the remaining 13 patients a significantly higher load was found on both shoulders (assessed by biomechanical film analysis) than in matched controls. Age, anthropometric measures, muscle strength, or HLAB27 did not appear as significant, predisposing factors. Most patients could return to work within a year.

Symptoms and complaints relating to the shoulder-neck region are frequent among industrial workers.<sup>1-3</sup> Both individual factors, such as constitution, age, or disease, and external factors such as trauma from occupation or other activities are of aetiological importance.<sup>4,5</sup> In a previous study of industrial workers with prolonged shoulder pain<sup>2</sup> the case history of working height with hands at or above acromion height was shown to constitute a significant, occupational factor. Inflammatory rheumatic diseases and aging were other important causes.

The aim of the present investigation was to evaluate the influence of disease and to study the significance of measured individual and occupational factors in acute non-traumatic shoulder-neck pain among industrial workers.

## Material and methods

The methods used for this investigation were approved by the ethical committee of the medical faculty, Umeå University.

## PATIENTS

The first 20 workers (17 men, 3 women) at a manufacturing plant who attended the industrial health

care centre with acute non-traumatic, shoulder-neck pain were included in the study. The mean age of the patients was 35 years (SD 13.2).

## CONTROLS

The case-control method was used in this study to evaluate the role of ergonomic factors in acute non-traumatic shoulder-neck disorders. To eliminate confounding factors the controls were selected by paired sampling and individual matching.<sup>6</sup> Two controls were selected for each patient in whom causative disease or malformation was not found. The controls ( $n = 26$ ) were obtained by paired sampling from employment records. The paired sampling was done with the additional requirements that the workers selected must match the corresponding case in the following criteria: age, sex, and place of work (the controls had to work in the factory halls). Furthermore, the workers selected as controls were not to have consulted the industrial health care centre for shoulder-neck disorders; this was verified by checking the patient records of the workers. From an age-class employment listing, the two workers who satisfied the above defined criteria closest to each patient were selected.

## INDUSTRY

All patients and controls were employed at an industrial plant with 1000 employees in which truck cabins are manufactured and assembled. The main work tasks in the plant are assembling (in standing positions),

Received 29 August 1980

Accepted 23 January 1981

pressing, and welding. The industrial health care centre is staffed by an industrial physician, a physiotherapist, and two nurses.

#### MEDICAL EXAMINATION

The patients were examined at the health care centre by the same physician. All patients with acute, non-traumatic, shoulder-neck pains were referred to the outpatient clinic of the rheumatology department. Each patient had to undergo an extensive clinical examination, including local anaesthesia for the definition of pain location. Laboratory tests included serology, serum muscle enzymes, and HLA B27. Exploratory puncture of the glenohumeral joint was performed in patients with tenderness over the joint. Standard radiographs of the cervical spine and both shoulder joints were taken for all patients except the youngest (21 years).

#### ANTHROPOMETRIC AND ISOMETRIC MUSCLE STRENGTH MEASUREMENTS

The same day as the medical examination was given to the patients anthropometric measures and isometric muscle strength were also assessed. For the controls the measurements were done during the month immediately after the 20 cases had been examined. Anthropometric measurements consisted of stature, eye-height, acromion height, elbow height, and grip height when standing. Isometric muscle strength (maximal voluntary contraction) on both sides was measured by strain-gauge instruments. The patients and controls were asked to perform their maximal effort and to stop the contraction if pain became very severe. Measurements were made for the following contractions: shoulder elevation at the acromion, abduction and forward flexion of the shoulder joints at the neutral position with the arm at the side, and elbow flexion at 90° with the arm at the side and the forearm semipronated. Grip strength was measured by a vigorimeter. All 20 patients were right-handed; among the controls data of handedness were not obtained.

#### ERGONOMIC INVESTIGATION

**Biomechanical analysis**—The movements of the arms at work were film-recorded during several work cycles (range: 0.5-8 hours) for both the patients and the controls (fig 1). The film-recordings were made for the patients two to four weeks after the referral to the outpatient clinic of the rheumatology department. By that time the complaints for most of the patients had decreased as an effect of rest (sick leave from work) and treatment (local injections of corticosteroids and oral anti-inflammatory drugs) and seven patients had already returned to work when film recordings were made. The load on the

shoulders during work for the patients and the controls was estimated by biomechanical film analysis. This consisted of measuring the duration and the frequency of shoulder abduction or forward flexion of more than 60°. The analyses were done blind by a laboratory assistant.

**Electromyography**—To measure the load on individual shoulder muscles during assembly work, an electromyographic investigation was made.<sup>7</sup> In the occupational tasks of three patients EMG recordings were obtained from the three patients and from two healthy volunteers, well trained in the patients' occupational tasks. Bipolar surface electrodes were used for the right descending part of the trapezius muscle and bipolar wire electrodes for the supraspinatus muscle. Telemetric recordings during work were made for at least one hour on a FM-tape recorder (fig 1). Computer analysis of myoelectric amplitude levels was made for muscular load level determination in the descending part of the trapezius muscle during work, using the techniques described by Ericson and Hagberg.<sup>8</sup> For detection of local muscle fatigue in the supraspinatus muscle, the mean power frequency was used as single estimate of the fatigue state in the muscle.<sup>9,10</sup>

#### PROGNOSIS

The number of days on sick leave due to shoulder-neck pain for the patients and controls one year after the first visit to the health care centre, were assessed from employment records. The frequency of shoulder neck complaints, change of work tasks, and sick leave due to shoulder or neck pain during the past year were recorded at personal interviews with the

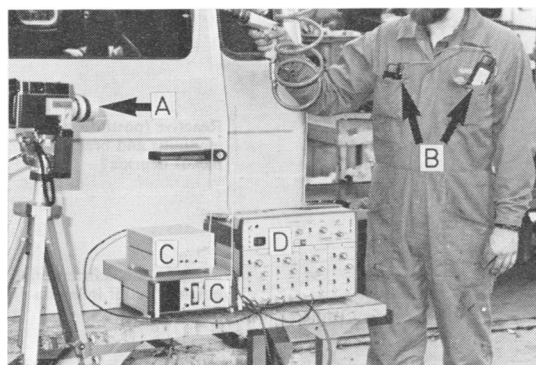


Fig 1 Simplified layout of shoulder load measurement during work. (A) Film camera for registration of arm movements. (B) Preamplifier and transmitter of EMG signals from shoulder and neck muscles. (C) Receiver and amplifier of EMG signals. (D) FM tape recorder of EMG signals.

patients one year after the first visit to the health care centre.

#### STATISTICS

Although data such as muscle strength and anthro-

pometric measures traditionally conform to parametric description, non-parametric tests were used in the comparisons made between the patients and the controls, since non-parametric tests may be more efficient.<sup>11</sup> The non-normality of the groups with re-

Table 1 *Medical details of seven patients with medical conditions of probable relation to the shoulder or neck symptoms*

Case No	Age	Sex	Diagnosis	History and clinical findings	Laboratory and radiological findings
1	22	M	Myopathy NOS. Cervical spina bifida occulta	Diffuse, non-radiating pain of shoulders at rest, increased on movements. Tenderness in both infraspinatus muscles and right supraspinatus tendinitis. Range of movements, isometric muscle strength, and sensibility not reduced	Routine blood test normal. Persistent increase of aldolase and creatinine kinase. EMG signs of bilateral myopathy of deltoid and infraspinatus muscles. Spina bifida of 6th cervical vertebra on radiographs. Refused muscle biopsy
2	26	F	Cervical ribs. Reactive (postinfectious) tendinitis?	Five months of pain in left shoulder (right handed), radiating to upper arm on movements. Onset two weeks after lower urinary tract infection. Swelling and tenderness of the medial side of left supraclavicular fossa. No radiating pain or radial pulse weakening on provocation	Routine blood tests normal. HLA B27 negative. Bilateral cervical ribs on radiographs, left rib connected to clavicle by a false joint
3	28	M	Rheumatoid arthritis? Calcific subacromial bursitis	Arthralgia without swelling for 10 years in hip-joints. Gradual onset of right shoulder pain at rest, increased at work since 4 months. "Pain-ful arc"-syndrome and compression pain of right subacromial bursa	Rheumatoid factor positive (Rose-Waaler) 1/80. Other blood tests normal. A few drops of highly viscous acellular synovial fluid aspirated from right glenohumeral joint. Subacromial calcifications of both shoulders on radiography
4	45	M	Tenosynovitis NOS. Systemic rheumatic or paramalignant disease?	Two months' pain in left shoulder, increased on movements. Bicipital and infraspinatus tendinitis, and tenderness of trapezius and infraspinatus muscles. Pain-inhibited muscle strength, but no muscle wasting. General feeling of malaise	Raised sedimentation rate, ALAT (SGPT), haptoglobin, polyclonal IgA. Increased BSP retention. Other blood tests normal. Reduced disc between 5th and 6th vertebra
5	46	M	Enteropathic arthritis. Ulcerative proctitis	Ulcerative proctitis for 26 years. Pain at rest, increased at work, in both shoulders for 3 months, onset 3 weeks after exacerbation of proctitis. Arthritis of left wrist and ankle. Bilateral conjunctivitis	Raised sedimentation rate and haptoglobin HLA B27 negative. Normal radiographs of neck and shoulders
6	51	M	Reactive (postinfectious) tendinitis and brachial plexus neuritis?	Acute non-radiating pain and impaired range of movement of right shoulder two weeks after respiratory tract infection. Tendinitis and wasting of infraspinatus muscle. No muscle weakness or sensibility disturbance	Re-innervation potentials in right shoulder muscles on EMG. Muscle enzymes normal. Raised sedimentation rate and haptoglobin. A few drops of normal synovial fluid aspirated from glenohumeral joint. HLA B27 negative. Reduced disc C6-C7 on radiograph
7	53	M	Myalgia (and subacromial bursitis?) after infection	Pain at rest, increased on movements of left shoulder (right-handed) for 1 month, starting 1 week after respiratory tract infection (streptococci) with fever. Tenderness over deltoid, trapezius, and infraspinatus muscles. Painful arc-syndrome. Pain-inhibited muscle strength. Prostatitis	Routine blood tests normal including urine tests with cultures. Raised aldolase levels initially. Normal radiographs. HLA B27 negative

NOS = Not otherwise specified.  
BSP = Bromsulphlein.

spect to age, sex, and pain characteristics is another important reason for using non-parametric statistics. Thus in the tables anthropometric measures, bio-mechanical variables, days of sick leave, and isometric muscle strength are given in medians and range. The Friedman rank test was used<sup>12</sup> for comparing the 13 patients without causative disease or malformation with the 26 controls. The Wilcoxon-Mann-Whitney test<sup>11</sup> was used when comparing the above mentioned variables between the two patient groups (patients with causative disease or malformation 7, patients without 13). The difference in distribution of symptoms in the right and the left shoulder for the two patient groups was tested by Fisher's exact test.<sup>12</sup>

The p-values given, using the Wilcoxon-Mann-Whitney test or Fisher's exact test, are two tailed. p-Values greater than 0.05 were regarded as non-significant. The statistical methods used in the analysis of the EMG recordings are described in previous reports.<sup>7 8 10</sup>

## Results

In seven patients (6 men, 1 woman) various medical conditions were diagnosed as being highly probable, causative factors. These patients will be referred to as "disease" patients. In the remaining 13 patients (11 men, 2 women) no medical condition of aetiological importance was found. The median age of these "non-disease" patients was 25 years (range: 21-62), the median age in the plant was 33. For the disease patients the median age was 45 (range: 22-53). The median age of all patients was 28 (range: 21-62).

### MEDICAL FINDINGS

*Clinical*—Among the disease patients, inflammatory rheumatic diseases were found in five, in the other two congenital malformations of the cervical spine were diagnosed (table 1). Symptoms were one-sided and located to the right shoulder in nine of the 13 non-disease patients while only in one case of the disease group (non-significant). In the latter, affection of both shoulders was more frequent (non-significant) than in the non-disease group (table 2). Impairment

of the passive abduction and forward flexion of the shoulder joint was found in only two patients, both in the disease group. All but one patient showed muscular tenderness, the most common locations being the upper part of the trapezius and the infraspinatus muscles. Tendinitis was located to the right shoulder in six of the non-disease patients. Left shoulder tendinitis was found in three of the disease patients and in none of the non-disease patients, the difference in frequency of left shoulder tendinitis is significant ( $p < 0.015$ ) between the non-disease and the disease patients. The most common site of tendinitis was the supraspinatus muscle in both patient groups.

*Laboratory*—The only pathological finding in the 13 non-disease patients was the raised muscle enzymes (aldolase or creatine kinase, or both), aldolase initially raised more than 151 kat/l (+5 SD) or creatine kinase raised more than 3.6 microkat/l (+6 SD), or both, in eight patients. After two to eight weeks on sick leave, muscle enzymes were at normal levels except in two patients, neither of whom had findings of myopathy or neuropathy in a clinical EMG-investigation. Two of the disease patients had raised serum concentrations of aldolase or creatine kinase, or both (table 1). In the patient with myopathological EMG findings the increase was persistent. For the patient with streptococci infection the increase was transient and the concentration was normal again one month after the first visit to the outpatient clinic.

*Radiological*—Cervical spine degeneration (osteophytes on the margins of the vertebral bodies or narrowing of the intervertebral spaces, or both) was found in the six oldest patients (2 disease patients, 4 non-disease patients), aged 45 or over. The radiographic signs of osteoarthritis (cervical spine degeneration) was not considered as a disease since this is a normal finding with poor correlation to symptoms.<sup>3</sup> None of the 20 patients had symptoms related to spinal nerve compression. Shoulder joint radiographs showed reduced cartilage of the right acromioclavicular joint for two of non-disease patients (aged 23 and 35). The acromioclavicular joint was not the origin of the pain, however, as judged from the results of intra-articular injections of local anaesthetics.

Table 2 Summary of medical findings and prognosis for the two patients groups, disease and non-disease patients

	No	Age		Side of pains			Side of tendinitis		Muscle enzyme increase	Days of sick leave		Working at present time	Shoulder-neck complaints at present time
		Median	Range	Right	Left	Both	Right	Left		Median	Range		
Disease	7	45	22-53	1	2	4	3	3	2	74	29-238	5	3
Non-disease	13	25	21-62	9	1	3	6	0	8	51	12-151	13	8

### ANTHROPOMETRY AND ISOMETRIC MUSCLE STRENGTH

The anthropometric data were not significantly different, neither between the non-disease patients and the controls nor between the disease and the non-disease patients (table 3). The data were similar to a sample of Swedish industrial workers.<sup>13</sup> In the isometric muscle strength test the controls were significantly stronger in six of 14 tests compared with the non-disease patients. The latter group, however, was stronger in isometric grip strength test on the left side (table 4). There was no significant

difference in isometric muscle strength between the non-disease and disease patients.

### ERGONOMIC EVALUATION

**Biomechanics**—All non-disease patients and four of the disease patients had work tasks demanding a position with their hands at or above acromion height. Film recordings were not made of three patients since the work tasks were changed during their sick leave. The non-disease patients had a significantly longer duration and higher frequency of abduction or forward flexion in the right and left

Table 3 *Anthropometric measurements in standing posture for the shoulder-neck patients and the controls. The units are centimetres (cm) and kilograms (kg)*

	Disease patients		Non-disease patients		Controls to non-disease patients	
	Median	Range	Median	Range	Median	Range
Stature (cm)	171.4	165.9-190.8	175.2	159.4-189.5	174.4	155.3-185.0
Eye height (cm)	160.8	154.4-176.6	163.6	149.0-177.0	162.0	145.1-175.8
Acromion height (cm)	141.2	137.2-152.6	142.5	128.9-154.6	144.5	125.5-150.8
Olecranon height (cm)	103.1	98.6-113.5	106.8	95.0-115.6	105.5	93.3-118.4
Grip height (cm)	73.8	71.8- 82.7	75.8	65.5- 82.8	77.3	66.9- 80.2
Body weight (kg)	81.4	70.0- 94.0	75.2	50.5- 91.8	74.8	50.7- 92.0

Table 4 *Isometric muscle strength for shoulder-neck patients and controls. The units are newtons (N), newtonmetres (Nm) and kilopaxals (kPa)*

Isometric measure		Disease patients		Non-disease patients		Controls to non-disease patients		Sign of difference between controls and non-disease
		Median	Range	Median	Range	Median	Range	
Elevation (N)	R	563	424-991	712	187-870	776	257-1200	p < 0.05
	L	584	326-981	680	135-1001	729	246-1140	NS
Abduction (Nm)	R	96.8	45.1-117.2	93.8	21.9-136.7	114.5	69.2-189.9	NS
	L	86.8	40.3-118.4	94.8	19.4-158.8	115.6	63.5-180.6	NS
Forward flexion (Nm)	R	83.2	38.9-114.7	104.2	21.9-136.7	110.8	40.3-196.9	p < 0.05
	L	88.1	36.5-120.2	112.1	21.9-139.9	106.9	40.3-148.2	NS
Outward rotation (Nm)	R	33.0	20.9- 39.0	27.0	10.5- 49.0	36.3	21.3- 71.4	p < 0.025
	L	31.8	21.5- 41.7	31.1	10.5- 47.6	33.9	19.3- 81.5	p < 0.01
Inward rotation (Nm)	R	28.9	18.9- 46.6	26.4	9.3- 77.2	62.6	19.2-100.0	p < 0.001
	L	32.3	19.1- 46.6	31.2	13.4- 69.1	60.0	26.8-102.0	p < 0.005
Elbow flexion (Nm)	R	64.5	28.0- 92.5	79.2	13.0-133.4	82.4	45.2-108.9	NS
	L	64.1	37.8- 94.9	80.6	13.4-114.0	75.9	42.8-104.6	NS
Grip strength (kPa)	R	79.5	66.7-145.3	90.3	64.7-137.5	86.2	30.4-130.3	NS
	L	76.6	51.1-139.4	90.3	65.7-159.1	92.1	60.8-119.6	p < 0.025

R = Right side. L = Left side.

Table 5 *Biomechanic measurements for shoulder-neck patients and controls*

Biomechanic variables		Disease patients		Non-disease patients		Controls to non-disease patients		Sign of difference between controls and non-disease
		Median	Range	Median	Range	Median	Range	
Duration of abduction or forward flexion (hours/work day)	R	1.09	0.57-2.29	1.03	0.78-1.96	0.52	0.02-1.14	p < 0.005
	L	0.95	0.03-1.60	1.22	0.48-1.76	0.51	0.05-2.58	p < 0.025
Frequency of abduction or forward flexion (times/work day)	R	1505	639-2259	1258	823-1722	639	59-1573	p < 0.001
	L	833	39-1552	1096	362-1693	498	59-1433	p < 0.005
Work cycle time (minutes)	—	—	—	9	0.35-24	12	0.50-480	NS

R = Right side. L = Left side.

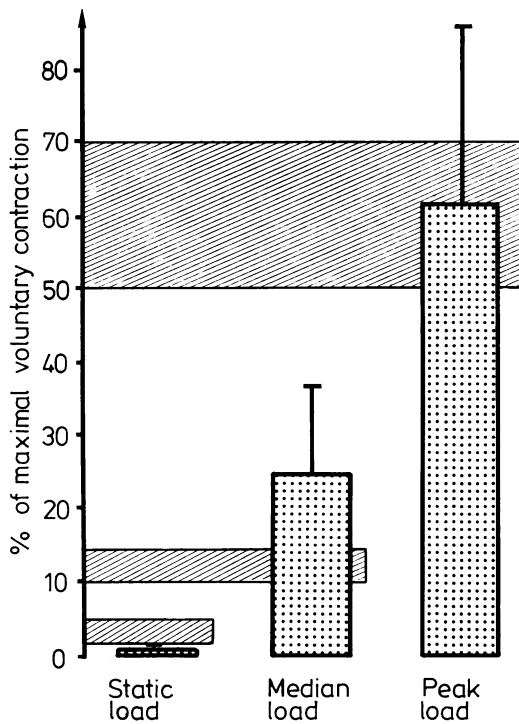


Fig 2 Bars indicate mean value (+ 1 SD) of static, median, and peak load of descending part of trapezius muscle during one hour of a work day for five assemblers. Shaded zones indicate threshold levels above which static, median, and peak loads, respectively, should not exceed in continuous work, as suggested by Jonsson.<sup>14</sup>

shoulder compared with their controls (table 5). These measurements were not significantly different between the non-disease and the disease patients.

**Electromyography**—In assembly work there was no static load on the descending part of the trapezius muscle during one-hour work recordings (fig 2). Nevertheless, the median muscular load exceeded the levels recommended by Jonsson.<sup>14</sup> The supraspinatus muscle showed a significant change of the mean power frequency ( $p < 0.05$ , two-tailed  $t$ -test see Hagberg<sup>10</sup>) towards lower levels, indicating a fatiguing muscular process for four of the five investigated assemblers during work.

#### SICK LEAVE AND PROGNOSIS

The median number of days on sick leave in the one-year follow-up was 51 days (range: 12-238), for the disease group was 74 (29-238), and for the non-disease group 51 (12-151). The difference was not significant. The controls had a median of only seven days' (range: 0-62) sick leave, this was significantly

( $p < 0.001$ ) different from the non-disease patients. Complaints concerning the shoulder-neck region were present in the one-year follow-up in three of the disease patients and in eight of the non-disease patients. All non-disease patients are at the present time working, but nine have transferred to easier (less shoulder load) work. Two of the disease patients are still on sick leave, and another two patients have been transferred to less heavy work.

#### Discussion

The exposure in the form of the load on the shoulder-neck during work was of particular interest in this study. Shoulder-neck strain is probably a complex effect of many factors including load, load variation with time, localised muscle fatigue, and duration of strain. Exposure is usually considered as the product of quantity and time. In this study, however, it was possible only to evaluate exposure as the load on the shoulder and neck during one work day. The rapid change of work tasks in the industry (new truck cabins are introduced every year or every other year) inhibited further analysis of time effects on shoulder-neck load. The matching factor of place of work (factory hall) for the controls is related to both the exposure and to the disease (shoulder-neck pain). Thus the matching will tend to reduce differences between the cases and the controls, but it is motivated by the need to reduce confounding and to increase the validity of differences found between the cases and the controls.<sup>15</sup>

The biomechanical evaluation of the load on the shoulder and neck gives a measure of torque in the glenohumeral joint. Torque is maximal with a right angle in the shoulder joint; with an angle of  $60^\circ$  the load is still 87% of the maximal load produced by the weight of the arm. The duration and the frequency of flexion or abduction of more than  $60^\circ$  in the shoulder joint during work will thus reflect the load on the shoulder and neck produced by lifting the arm.<sup>16</sup> This load exceeds 10% of the maximal voluntary torque that can be produced in the shoulder joint.<sup>10</sup> Film analysis of arm movements does not disclose the effects of handling material or machinery and of pushing and pulling. The EMG recordings thus provide a better measure of the load on the shoulder and neck. High loads on the shoulder-neck aggregate can be produced also without abduction or forward flexion of the arm—that is, in sitting-working postures.<sup>17</sup> A careful analysis of each specific operation, however, is necessary. A more active approach to possible ergonomic factors in the make-up of patients with shoulder-neck complaints is thus an essential task of the industrial health care centres.

Cumulative ischaemic trauma may be the important aetiological factor related to the exposure (high load on the shoulder and neck during work). The transient elevation of muscle enzymes found in the patients indicates hypoxia effect on the muscular tissue.<sup>18</sup> Furthermore, the EMG findings of mean power frequency decrease in the supraspinatus muscle supports the idea of hypoxia effects, since decrease of the myoelectric power spectra is probably the result of a decrease in the conduction velocity of the muscle fibres due to ischaemic effects.<sup>19</sup> EMG signs of muscle fatigue have been reported to develop within a minute in the supraspinatus and in the descending part of the trapezius muscles when the arm is raised to a right-angle position.<sup>10</sup> A consistent fatigue of the supraspinatus muscle from work has also been shown in over-head welding.<sup>20</sup> Besides the higher load on the shoulders, the non-disease patients also lifted their arms more often than their controls. The importance of repetitive muscle contractions for symptoms of tendinitis is supported by experimental data.<sup>21</sup>

The median age of the non-disease patients compared with the median age among the industrial workers at the plant did not indicate age as an important factor. This finding was contrary to previous reports on chronic shoulder pain in which high age was of significant importance.<sup>22</sup> Anthropometric measures were not of importance, neither in the present material of acute shoulder-neck symptoms nor among workers with prolonged shoulder pains.<sup>2</sup> The controls were stronger than the non-disease patients in all the muscle strength tests except in the grip strength test. The latter is probably least influenced by pain inhibition due to shoulder-neck disorders, and no evidence that low muscular strength was an important factor in shoulder-neck pain was thus found.

The findings of inflammatory diseases and malformations in one-third of the patients with acute shoulder pains among a group of industrial workers is higher than reported earlier.<sup>1,23</sup> The disease patients seemed to have more extensive and pronounced local symptoms than were found in the non-disease group, although this difference was of little guidance in the diagnosis of the individual case. Higher sick-leave rates are probably one effect of the more pronounced local symptoms among the disease patients. When comparing the measurements of the shoulder load with the non-disease patients ergonomic factors were also indicated in the disease group. Symptoms from tendons, muscles, and other soft tissues are common, although often neglected symptoms in arthritic conditions.<sup>24-27</sup> Extended knowledge, however, is necessary to prove conclusively the relation between reactions in the

musculoskeletal tissues and diseases, among which infections are of particular interest.<sup>28,29</sup>

Ergonomic factors probably also modify symptoms of rheumatic diseases and may contribute to their early detection.<sup>30</sup> Disease and malformation thus merit higher attention in the clinical situation of the industrial health care. Furthermore, these medical factors must be carefully excluded in future studies of ergonomic causes of shoulder complaints in the industry. Terminology like "occupational cervical-brachial disorders"<sup>31</sup> should be applied with caution and further interdisciplinary investigations encouraged.

This investigation was supported by grants from the Swedish Work Environment Fund.

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