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Unsatisfactory fecal immunochemical tests for colorectal cancer screening: Prevalence, reasons, and subsequent testing

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Abstract

Background: Fecal immunochemical test (FIT) is an effective colorectal cancer (CRC) screening modality. Little is known about prevalence, reasons, and testing after unsatisfactory

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Drs. Liu & Nair have full access to all the data in the study and takes responsibility for the integrity of the data and the accuracy of the data analysis.

Study concept and design: Murphy, Halm

Analysis and interpretation of data: all coauthors

Drafting of the manuscript: Liu, Nair

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Competing interests:

CCM reports consulting for Freenome. BBG is a member of the National Colorectal Cancer Round Table Steering Committee, sponsored by the American Cancer Society and Centers for Disease and Infection Control; she receives no compensation for this position except for travel expenses to attend meetings. TRL reports research funding from Freenome. The remaining authors have no conflicts to disclose.

FIT, or a FIT that cannot be processed by the laboratory due to inadequate stool specimen or incomplete labeling.

Methods: Our retrospective cohort study examined unsatisfactory FIT among average-risk individuals aged 50–74 years in a large, integrated, safety-net health system who completed an index FIT from 2010–2019. We determined prevalence of unsatisfactory FIT and categorized reasons hierarchically. We used multivariable logistic regression models to identify factors associated with: a) unsatisfactory FIT; and b) subsequent testing within 15 months of the unsatisfactory FIT.

Results: Of 56,980 individuals completing an index FIT, 10.2% had an unsatisfactory FIT. Reasons included inadequate specimen (51%), incomplete labeling (27%), old specimen (13%), and broken/leaking container (8%). Unsatisfactory FIT was associated with being male (OR :1.10, CI:1.03–1.16), Black (OR:1.46, CI:1.33–1.61), Spanish speaking (OR:1.12, CI:1.01–1.24), on Medicaid (OR:1.42, CI:1.28–1.58), and received FIT by mail (OR:2.66, CI:2.35–3.01). Among those with an unsatisfactory FIT, fewer than half (41%) completed a subsequent test within 15 months (median: 4.4 months). Adults aged 50–54 years (OR: 1.16, CI:1.01–1.39) and those who received FIT by mail (OR:1.92, CI:1.49–2.09) were more likely to complete a subsequent test.

Conclusion: One in ten returned a FIT that could not be processed – mostly due to patient-related reasons. Fewer than half completed a subsequent test after unsatisfactory FIT.

Impact: Screening programs should address these breakdowns such as specimen collection and labeling to improve real-world effectiveness.

Keywords

colorectal cancer screening; fecal immunochemical test; quality improvement

Introduction

Colorectal cancer (CRC) is the second leading cause of cancer-related mortality in the US with more than 50,000 deaths annually (1). CRC screening can detect and remove precancerous and cancerous lesions and has therefore contributed to the substantial decline in CRC incidence and mortality rates over the past decades (2). However, despite the known benefits, CRC screening is underused. Only 70.9% of eligible adults in the US were up-to-date on CRC screening in 2021(3).

Stool-based tests – initially fecal occult blood tests (FOBT) and later fecal immunochemical tests (FIT) – are recommended as a screening option by the US Preventive Services Task Force as one of several CRC screening modalities and are the most commonly used modalities worldwide (4,5). Randomized clinical trials and large cohort studies have shown that stool-based tests reduce CRC mortality (6,7). Further, stool-based tests are convenient, non-invasive, and inexpensive, and have consequently resulted in higher participation, compared to other screening modalities, especially in underserved populations (8–14). CRC screening programs that include stool-based tests increase screening participation, particularly in large population-based settings where access to endoscopy may be limited (8,15–18). Stool-based tests are particularly important during and after the COVID-19

pandemic, where they were shown to be an effective strategy to improve screening participation and reduce disparities (3,19).

Effectiveness of stool-based tests depends on high participation, satisfactory test completion, follow-up of abnormal results, and repeat testing annually. The US Multi-Society Task Force (MSTF) recommended that the proportion of returned FIT that cannot be processed should be less than 5% (4). Prior studies have focused largely on the first part of the process (increasing screening participation (20)), or the later steps (improving timely follow-up of abnormal FIT (21,22), and ensuring repeat testing (4,23)). However, few large-scale studies have evaluated the multiple steps and potential failures in the middle of the FIT process,(24,25) including: inadequate stool specimen, incomplete labeling, delayed transfer to laboratories for processing (collectively, "unsatisfactory FIT"), and subsequent testing after unsatisfactory FIT. To address this gap, we: 1) characterized prevalence and reasons for unsatisfactory FIT in a large integrated, safety-net health system, 2) identified patient- and system-level factors associated with unsatisfactory FIT, and 3) assessed prevalence of and factors associated with subsequent testing within 15 months of the unsatisfactory FIT.

Materials and Methods

We conducted a population-based, retrospective cohort study using electronic health record (EHR) data from Parkland Health (Parkland) after obtaining ethical approval from the Institutional Review Board at University of Texas Southwestern Medical Center in accordance with the U.S. Common Rule. Parkland is a regional, integrated healthcare delivery system, and the sole safety-net hospital in Dallas County, Texas, and includes the tertiary-care Parkland Hospital, specialty clinics (including gastroenterology), and 14 (at the time of study) community-oriented primary care clinics throughout Dallas County. Parkland is responsible for providing comprehensive primary, specialty, and acute care to more than one million low-income, uninsured Dallas County residents. Healthcare services are provided for free or at minimal cost, according to income levels, through Parkland Financial Assistance.

During the study period, Parkland offered both opportunistic and organized CRC screening programs (Supplementary Fig S1). Opportunistic screening included FIT ordered during primary care visits accompanied by verbal instructions at the discretion of clinic or laboratory staff. A patient label may have been affixed to the FIT by staff, though this process and instructions were not standardized across clinics during the study period. *Hemoccult* ICT 3-card tests were used from 2010 to 2017 and were later replaced by one sample *Polymedco OC-Auto FIT CHEK* starting in 2018. Organized screening with mailed outreach was implemented starting 2013 and in parallel to opportunistic screening. Specifically, from March 2013 to July 2016, more than 2,000 patients were mailed a *Polymedco* FIT as part of a pragmatic trial to increase CRC screening process completion (26). Based on success of the pragmatic trial, mailed outreach was expanded to mail ~15,000 *Polymedco* FIT kits from September 2018 to August 2019 to patients not up-to-date with CRC screening. The mailed FIT kit included: one sample *Polymedco* test, bilingual written and info-graphical instructions, and pre-paid return envelopes, followed by telephone calls

from bilingual staff to remind patients to complete and return the test, and to complete another test if the initial FIT was unsatisfactory (27).

Completed FIT results were reported as normal, abnormal, or unsatisfactory. For *Hemoccult* 3-card test kit, results (positive or negative) were reported if at least 1 card was deemed satisfactory for testing. Reasons for unsatisfactory FIT were included in the EHR report for both *Hemoccult* and *Polymedco* kit. We categorized reasons for unsatisfactory FIT based on the free text entered into laboratory system's EHR by the lab technician. This would include entries such as *"no sample on card", "too much stool", "back of card", "improperly collected.", "sample too old", "leaked", and so on.* The complete list of free text entries are tabulated in Supplementary Table S1. These free text entries were hierarchically categorized into reasons for unsatisfactory FIT as: broken/leaking container, incomplete labeling (incomplete patient information or no completion date), inadequate specimen, old specimen, and other.

Study Population

The study population comprised of patients between the ages of 50–74 years who completed at least one FIT between January 2010 and December 2019, and had a primary care visit at Parkland in the year prior to the test. For participants completing more than one FIT during the study period, we used the first FIT only ("index" test), regardless of result. The EHR in Parkland started in 2007. We included receipt and results of FIT before study period (2007 to 2009) as baseline characteristics. We excluded individuals who had colonoscopy in the past 10 years or sigmoidoscopy in the past 5 years at the time of index FIT, as they were considered screen up-to-date. We also excluded individuals with a prior abnormal stool test, those with a prior diagnosis of CRC, inflammatory bowel disease, and prior colectomy or gastrointestinal surgery.

Factors Associated with Unsatisfactory FIT

We examined associations of unsatisfactory FIT with these pre-specified patient-level factors: age, sex, race/ethnicity (Non-Hispanic White, Non-Hispanic Black, Hispanic, others), preferred language (English, Spanish, others), insurance (commercial, Medicare, Medicaid, Parkland Financial Assistance, others), Charlson comorbidity score (categorized as 0, 1 and 2) based on diagnoses in the 12 months prior to FIT, and body mass index (<25, 25–30, and 30 kg/m²). We also assessed the associations of unsatisfactory FIT with several system and process-of-care factors, including type of FIT (3-card *Hemoccult* test vs *Polymedco* test), completion of FIT in the past 3 years, prior unsatisfactory FIT, number primary care visits within 2 years, and receiving FIT via opportunistic screening vs. mailed outreach.

Subsequent Testing after Unsatisfactory FIT

Because unsatisfactory FIT should be followed with another CRC screening test, we examined prevalence of and factors associated with receipt of any subsequent test within 15 months of the unsatisfactory FIT (e.g., another FIT, colonoscopy, flexible sigmoidoscopy, CT colonography, or barium enema). We chose 15-month cutoff to evaluate longer-term participants' behavior after index FIT.

Statistical Analyses

We estimated the proportion of adults with unsatisfactory FIT among eligible participants with an index FIT between 2010 to 2019, and then contrasted patient, system, and process of care differences for those with a satisfactory vs. unsatisfactory FIT using chi-square and t-tests.

To examine subsequent testing after unsatisfactory FIT, we restricted analyses to patients with at least 15-months of follow-up time after the unsatisfactory FIT, and reported the proportion with subsequent tests and the median time to subsequent testing within 15 months. It is possible that subsequent tests in the 15-month window could be a repeat annual FIT and not a re-test after an unsatisfactory FIT. Therefore, we conducted sensitivity analyses to estimate prevalence of and factors associated with subsequent tests within 9 months of an unsatisfactory FIT.

We used logistic regression to identify factors associated unsatisfactory FIT, as well as factors associated with completing any subsequent test within 9 or 15 months of an unsatisfactory FIT. Variables significant at p<0.20 in univariable analysis were included in the multivariable model (p<.05 to be statistically significant in the multivariable model). All analyses were conducted in SAS version 9.4 (SAS Institute, Cary, NC).

Data Availability

A subset of these data is available from the PROSPR II consortium after appropriate approvals and agreements are completed. Additional details are provided at: https:// healthcaredelivery.cancer.gov/prospr/datashare/

Results

A study flow diagram is shown in Figure 1. Characteristics of the 56,980 patients who completed an index FIT are displayed in Table 1. Patients were predominantly younger (40% aged 50–54 years), female, racial/ethnic minorities, preferred speaking English, uninsured or received medical assistance, without comorbidities, and overweight or obese. They were engaged in primary care with a median of three visits in the prior two years, though few had a prior FIT (8.6%) or received a FIT by mail (9.4%). We also assessed patients' engagement in primary care after index FIT and found that about 88% patients had a subsequent PCP visit after a satisfactory FIT, while approximately 83% patients had a PCP visit following an unsatisfactory FIT.

Overall, 5,819 (10.2%) of FIT were unsatisfactory. Prevalence of unsatisfactory FIT ranged from 8.2% to 12.7% during the study period (Supplementary Fig S2). Half of unsatisfactory FIT (51%) were due to an inadequate specimen, one-quarter (27%) were due to incomplete labeling, 13% of the specimens were too old, and 8% had a broken or leaking container (Figure 2a). Among those exposed to mailed FIT outreach program, inadequate specimen accounted for 41%, incomplete label for 37%, and broken or leaking container for 16% of all unsatisfactory FIT (Figure 2b). When compared by type of FIT, unsatisfactory Polymedco tests were most commonly due to incomplete label or broken container,

while unsatisfactory Hemoccult tests were due to insufficient specimen or old specimen (Supplementary Figure S3).

Relative to patients with a satisfactory FIT, patients with an unsatisfactory FIT were more likely to be men (OR 0.91, 95% CI 0.86–0.97), younger (55–59 years, OR 1.09, 95% CI 1.01–1.16), non-Hispanic Black (OR 1.46, 95% CI 1.33–1.61), prefer speaking Spanish (OR 1.12, 95% CI 1.01–1.24), covered by Medicaid (OR 1.42, 95% CI 1.28–1.58), and diagnosed with a comorbidity (OR 1.14, 95% CI 1.07–1.21) (Table 2). Unsatisfactory FIT was associated with having a *Polymedco* test (OR 1.32, 95% CI 1.22–1.43), prior unsatisfactory FIT (OR 2.74, 95% CI 2.00–3.74), prior primary care encounters (OR 1.03, 95% CI 1.02–1.04), and receiving a FIT via mailed outreach (OR 2.66, 95% CI 2.35–3.01). In sensitivity analyses, stratifying the multivariable model by type of test, the results remained similar (Supplementary Table S2).

Of the 5,819 patients with unsatisfactory FIT, 3,790 (65%) had at least 15-months of follow-up after the unsatisfactory FIT. Of these 3,790 patients, fewer than half (n=1,543, 40.7%) had a subsequent test within 15 months of their unsatisfactory FIT. Among those with at least 15-months follow-up time, 1,445 patients (38.1%) had a subsequent FIT with a median time to subsequent test of 4.2 months (Interquartile range; IQR 1.2–8.2 months). Only about2.5% (95 patients) had a subsequent colonoscopy (median time to test, 6.8 months; IQR 3.1–10.7 months). One patient (0.03%) had flexible sigmoidoscopy within 4.3 months, while 0.05% (2 patients) had barium enema within a median time of 3.4 months (IQR: 1.2–5.6 months). (Supplementary Table S3).

Multivariable logistic regression (Table 3) revealed that older adults (60–64 years, OR 0.86, 95% CI 0.72–0.99) and those on Medicaid (OR 0.67, 95% CI 0.51–0.88) were less likely to have a subsequent CRC screening test within 15 months of an unsatisfactory FIT. By contrast, people who completed the *Polymedco* tube test (OR 1.77, 95% CI 1.42–2.20), had more primary care encounters (OR 1.05, 95% CI 1.02–1.07), or were exposed to the mailed FIT outreach program (OR 1.92, 95% CI 1.49–2.09) were more likely to have a subsequent CRC screening test within 15 months of an unsatisfactory FIT.

In sensitivity analyses, prevalence of a subsequent test within 9 months of the unsatisfactory FIT (32%) was lower than prevalence of a subsequent test within 15 months (41%). However, multivariable analyses revealed that factors associated with subsequent testing within 9 months were similar to those with subsequent test within 15 months (Supplementary Table S4).

Discussion

In this population-based cohort of 56,980 patients who completed a FIT over a 10-year period in an integrated safety-net health system, 10% of FIT were unsatisfactory. Half of the inadequate tests were due to specimen problems, one-quarter due to sample labeling, and 13% mailed in too late after specimen collection. Our findings also highlight another important breakdown in the screening process, as less than half of patients with unsatisfactory FIT completed a subsequent test within 15 months. While many studies have

sought to optimize stool-based testing, few had focused on ensuring return of satisfactory stool samples (24,25,28). Our study provides real-world data to inform quality assurance for CRC screening programs.

We identified several groups of patients more likely to have unsatisfactory stool tests: younger adults (those aged 50–54 years), male, non-Hispanic Black, Spanish-speaking, and Medicaid beneficiaries. These findings are consistent with those of prior research and are likely associated with multiple barriers to care, such as lower socioeconomic status, health literacy, and language barriers (29). Patients who received FIT in mailed FIT outreach programs had approximately 3-fold higher odds of unsatisfactory tests. This may be because patients who received a FIT by mail received only written instructions (in both English and Spanish) on specimen collection, whereas clinic-based distribution of FIT likely included more detailed or direct oral instructions from clinic or laboratory staff, with reminders to avoid common missteps (e.g. "please write your name and the date on the tube") (25).

In this study, fewer than half (41%) of patients with unsatisfactory FIT completed a subsequent test within 15 months. Just over a third (38%) had another stool-based test, while only 3% received a colonoscopy. Patients who received FIT via mailed outreach had about 2-fold increase in completing a subsequent test, perhaps because navigators in the mailed outreach program called patients who returned an unsatisfactory FIT whereas providers who distributed FIT in the office were not notified of an uncollected or unsatisfactory test. Frequently, the primary care provider would only become aware of this during the next clinical encounter 6–12 months later when a FIT would have to be reordered.

Based on our findings and best practices from the literature, Table 4 outlines strategies to address common reasons for unsatisfactory FIT that can be used to further improve effectiveness of CRC screening programs. First, more robust patient education strategies are needed to address these common breakdowns. Low literacy, wordless, visual instructions can improve patient handling of stool samples (28,30). System solutions can also mitigate common breakdowns. Some of the most successful mailed FIT programs in the U.S. affix a patient name or unique test order bar code onto the FIT or add a patient reminder sticker on the test to write your name and the completion date to minimize the common "no patient name" or "no date" errors (25). Laboratory policy changes can allow using sample ordering, mailing, or receiving date as the collection date, if the date is missing and the test was returned within two weeks of being ordered. While sensitivity of FIT decreases with longer sample return time (31), changes in laboratory policies can also allow processing of samples beyond the two week return window and report abnormal results as true positives for certain test kits (14). Other strategies may include automated test kit distribution for unsatisfactory stool tests, administrative registries that identify incomplete tests in addition to any abnormal results, and patient navigation to reduce gaps and disparities in CRC screening (23,32,33).

Based on expert opinion, the US MSTF suggests the proportion of returning FIT that cannot be processed by the laboratory should be less than 5% (4), whereas the Irish National Screening Service has a threshold of unacceptable tests less than 3%, with 95% repeat test kits dispatched to clients within 10 working days following receipt of unacceptable stool tests (34). Our study, reflecting a decade of experience in a large, US safety net

health system, found a higher proportion of unsatisfactory FIT in real-world practice than the optimal rate expressed in guidelines. In a large Veterans Affairs health system in Los Angeles, the FIT rejection rate went down from 29% to 7% after local quality improvement efforts (24). The STOP-CRC trial showed around 41% of FIT were unsatisfactory, which improved to 25% after quality improvement initiatives (25). A large integrated safety-net health system in San Francisco reported nearly 20% of mishandled FIT samples (28). Elsewhere, pre-printed patient labels and manual review of FIT with no date or returned more than 14 days from collection resulted in only 2% of FIT not processed in a large health system in North California(35). Taken together, this and prior studies provide real-world evidence on the prevalence and reasons for breakdowns in the FIT-based screening process that can inform quality standards and population health improvement initiatives.

Strengths of the study include a decade worth of longitudinal EHR data on unsatisfactory FIT among a large, racially and ethnically diverse, population-based cohort in an integrated safety-net health system. The laboratory in our health system documented the reasons for unsatisfactory FIT whereas many do not. While the specific absolute rates of different breakdowns in the process might be different in other settings, the most common reasons for unsatisfactory results should be generalizable and can inform quality improvement strategies. However, several limitations are worth noting. This study was performed in a safety-net health system that may not be generalizable to other practices and populations. We were limited to using the reasons for an unsatisfactory FIT as reported by the laboratory results system, and therefore lacked details about failures in the screening process (patient, provider, or system-level). For instance, if the unsatisfactory FIT was due to an incomplete label, we could not delineate if the name, date, or both were missing or unreadable. Additionally, we could not ascertain whether patients received subsequent screening outside of the safety-net health system, although this was unlikely because the vast majority of patients were uninsured or underinsured, so had very few care options outside of Parkland. Finally, because we used 15-month cutoff for subsequent testing after unsatisfactory FIT, it is possible that a small portion of subsequent tests were not related to the unsatisfactory FIT but rather annual, repeat FIT. The median time to subsequent testing was 4.4 months (Interquartile range: 1.2-8.3 months), and sensitivity analyses using a 9-month cutoff found similar associations.

In summary, one in ten of the nearly 57,000 FIT completed for CRC screening could not be processed by a laboratory, mostly due to errors in completing the test. That most unsatisfactory stool tests did not have a subsequent screening test highlights the need for systems to have a better, more comprehensive approach to flagging and following up unsatisfactory FIT. Unsatisfactory stool tests can reduce effectiveness of this screening modality, especially without timely and appropriate repeat testing. With the growing use of stool-based CRC screening in the US and around the world, our results may inform design of patient education and system improvement strategies to improve screening delivery in real-world settings.

Supplementary Material

Refer to Web version on PubMed Central for supplementary material.

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Abbreviations:

CRC	Colorectal cancer
FOBT	Fecal occult blood test
FIT	fecal immunochemical test
СТ	Computed Tomography

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Figure 1.

Study cohort assembly flowchart.

The entire analytical sample of 56,980 patients was used to calculate prevalence and assess predictors of unsatisfactory FIT. Of these, 3,790 patients had at least 15-month follow-up after the unsatisfactory FIT and were used to determine prevalence of subsequent test after the unsatisfactory FIT.



Figure 2.

Reasons for an unsatisfactory fecal immunochemical test. a) For all participants, b) For those in the mailed FIT outreach program

Insufficient sample was the most common reason for unsatisfactory FIT among the entire analytical sample as well as among those were exposed to the mailed FIT outreach program.

Table 1.

Characteristics of participants with index fecal immunochemical tests between 2010–2019*

	Unsatisfactory FIT n=5,819 n (%)	Satisfactory FIT n=51,161 n (%)	Total FIT n=56,980 n (%)	p-value
Age (years)				<.01
50–54	2,341 (40.2%)	20,282 (39.6%)	22,623 (39.7%)	
55–59	1,557 (26.8%)	12,368 (24.2%)	13,925 (24.4%)	
60–65	1,192 (20.5%)	10,791 (21.1%)	11,983 (21.0%)	
65+	729 (12.5%)	7,720 (15.1%)	8,449 (14.8%)	
Sex				<.01
Male	2,384 (41.0%)	19,685 (38.5%)	22,069 (38.7%)	
Female	3,435 (59.0%)	31,476 (61.5%)	34,911 (61.3%)	
Race/ethnicity				<.01
Non-Hispanic White	620 (10.7%)	6,504 (12.7%)	7,124 (12.5%)	
Non-Hispanic Black	2,222 (38.2%)	16,012 (31.3%)	18,234 (32.0%)	
Hispanic	2,706 (46.5%)	25,064 (49.0%)	27,770 (48.7%)	
Other	271 (4.7%)	3,581 (7.0%)	3,852 (6.8%)	
Preferred language				<.01
English	3,281 (56.4%)	27,166 (53.1%)	30,447 (53.4%)	
Spanish	2,295 (39.4%)	20,952 (41.0%)	23,247 (40.8%)	
Others	243 (4.2%)	3,043 (5.9%)	3,286 (5.8%)	
Insurance type				<.01
Commercial	833 (14.7%)	7,726 (15.3%)	8,559 (15.3%)	
Medicaid	774 (13.7%)	4,959 (9.8%)	5,733 (10.2%)	
Medicare	668 (11.8%)	6,038 (12.0%)	6,706 (12.0%)	
Charity	3,039 (53.6%)	28,672 (56.9%)	31,711 (56.5%)	
Other	350 (6.2%)	3,027 (6.0%)	3,377 (6.0%)	
Comorbidity score				<.01
0	3,063 (52.7%)	28,458 (55.6%)	31,521 (55.3%)	
1	1,724 (29.6%)	14,241 (27.8%)	15,965 (28.0%)	
2	1,032 (17.7%)	8,462 (16.6%)	9,494 (16.7%)	
Body mass index (kg/m ²)				0.15
<25	1,068 (18.4%)	9,252 (18.1%)	10,320 (18.1%)	
25-30	1,915 (32.9%)	16,306 (31.9%)	18,221 (32.0%)	
30	2,836 (48.7%)	25,603 (50.0%)	28,439 (49.9%)	
Type of index FIT				<.01
Hemoccult 3-card test	4,403 (75.7%)	43,225 (84.5%)	47,628 (83.6%)	
Polymedco tube test	1,416 (24.3%)	7,936 (15.5%)	9,352 (16.4)	
Prior FIT within 3 years				0.65
No	5,318 (91.4%)	46,840 (91.5%)	52,158 (91.5%)	
Yes	503 (8.6%)	4,331 (8.5%)	4,834 (8.5%)	
Prior unsatisfactory FIT **				<.01

	Unsatisfactory FIT n=5,819 n (%)	Satisfactory FIT n=51,161 n (%)	Total FIT n=56,980 n (%)	p-value
No	5,767 (99.1%)	50,993 (99.7%)	56,760 (99.6%)	
Yes	54 (0.9%)	178 (0.3%)	232 (0.4%)	
Number of PCP visits (2 years)				<.01
Median (IQR)	3 (2–5)	3 (1–5)	3 (1–5)	
Exposed to mailed FIT outreach				<.01
No	5,275 (90.6%)	49,651 (97.0%)	54,926 (96.4%)	
Yes	546 (9.4%)	1,520 (3.0%)	2,066 (3.6%)	

FIT, fecal immunochemical test; IQR, interquartile range,

*Values at the time of index FIT completion

** Values 3 years before index FIT completion

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Table 2.

Factors associated with unsatisfactory FIT among patients completing FIT in 2010–2019 (N=56,980)

	_	Univariab	le		Multivaria	ble
	OR	95% CI	p- value *	OR	95% CI	p-value ^{**}
Age (years)						
50–54	Ref			Ref		
55–59	1.09	(1.02, 1.17)	<.01	1.09	(1.01,1.16)	<.01
60–64	0.96	(0.90, 1.03)	0.88	0.94	(0.87, 1.02)	0.26
65+	0.82	(0.75, 0.89)	<.01	0.87	(0.78, 0.96)	0.01
Sex						
Male	Ref			Ref		
Female	0.90	(0.85, 0.95)	<.01	0.91	(0.86, 0.97)	<.01
Race/ethnicity						
Non-Hispanic White	Ref			Ref		
Non-Hispanic Black	1.45	(1.32,1.60)	<.01	1.46	(1.33, 1.61)	<.01
Hispanic	1.13	(1.03, 1.24)	0.02	1.07	(0.95, 1.21)	0.81
Other	0.79	(0.68, 0.92)	<.01	0.87	(0.73, 0.99)	<.01
Preferred language						
English	Ref			Ref		
Spanish	0.91	(0.86, 0.96)	<.01	1.12	(1.01, 1.24)	0.03
Others	0.66	(0.58, 0.76)	<.01	0.95	(0.81, 1.11)	0.20
Insurance type						
Commercial	Ref			Ref		
Medicaid	1.45	(1.30, 1.61)	<.01	1.42	(1.28, 1.58)	<.01
Medicare	1.03	(0.92, 1.14)	0.08	1.19	(0.99, 1.30)	0.68
Charity	0.98	(0.91, 1.07)	0.05	1.13	(0.98, 1.20)	0.11
Other	1.08	(0.94, 1.23)	0.70	1.16	(1.00, 1.32)	0.79
BMI (kg/m ²)						
<25	Ref					
2 - 30	1.02	(0.94, 1.10)	0.21	1.07	(0.98, 1.16)	0.08
30	0.96	(0.89, 1.03)	0.08	0.97	(0.89, 1.05)	0.12
Comorbidity score						
0	Ref			Ref		
1	1.12	(0.98, 1.20)	0.09	1.14	(1.07, 1.21)	0.01
2	1.13	(0.89, 1.22)	0.07	1.08	(1.00, 1.17)	0.72
Type of index FIT						
Hemoccult 3-card test	Ref			Ref		
Polymedco tube test	1.75	(1.64, 1.87)	<.01	1.32	(1.22, 1.43)	<.01
Prior FIT within 3 years						
No	Ref					
Yes	1.02	(0.93, 1.13)	0.63			
Prior unsatisfactory FIT						

		Univariab	le		Multivaria	ble
	OR	95% CI	p- value *	OR	95% CI	p-value ^{**}
No	Ref			Ref		
Yes	2.68	(1.98, 3.64)	<.01	2.74	(2.00, 3.74)	<.01
Prior primary care encounters	1.03	(1.02,1.04)	<.01	1.03	(1.02, 1.04)	<.01
Exposed to mailed FIT outreach						
No	Ref			Ref		
Yes	3.38	(3.06, 3.75)	<.01	2.66	(2.35, 3.01)	<.01

CI, confidence interval; FIT, fecal immunochemical test; OR, odds ratio

* p-value <0.2 considered significant to be included for multivariable model

** p-value<.05 considered statistically significant

Table 3.

Factors associated with subsequent testing within 15 months among patients with unsatisfactory fecal immunochemical test (N=3790)

		Univariab	le		Multivaria	ble
	OR	95% CI	p-value *	OR	95% CI	p-value ^{**}
Age (years)						
50–54	Ref			Ref		
55–59	1.07	(0.91, 1.27)	0.32	1.08	(0.91,1.28)	0.20
60–64	0.89	(0.74, 1.06)	0.03	0.86	(0.72, 0.99)	0.01
65+	1.11	(0.91, 1.35)	0.18	1.08	(0.86, 1.35)	0.34
Sex						
Male	Ref					
Female	1.08	(0.95, 1.24)	0.25			
Race/ethnicity						
Non-Hispanic White	Ref			Ref		
Non-Hispanic Black	0.79	(0.64, 0.99)	<.01	0.82	(0.65, 1.03)	0.08
Hispanic	1.07	(0.87, 1.33)	0.07	0.95	(0.71, 1.26)	0.86
Other	1.03	(0.73, 1.44)	0.58	0.97	(0.64, 1.48)	0.77
Language						
English	Ref			Ref		
Spanish	1.31	(1.15, 1.50)	0.09	1.18	(0.92, 1.50)	0.76
Others	1.26	(0.94, 1.69)	0.52	1.26	(0.86, 1.85)	0.46
Insurance type						
Commercial	Ref			Ref		
Medicaid	0.64	(0.49, 0.83)	<.01	0.67	(0.51, 0.88)	0.02
Medicare	0.76	(0.59, 0.97)	0.23	0.79	(0.60, 1.02)	0.60
Charity	0.85	(0.69, 1.03)	0.88	0.81	(0.66, 1.00)	0.80
Other	1.01	(0.73, 1.40)	0.12	0.89	(0.63, 1.25)	0.53
BMI (kg/m ²⁾						
< 25	Ref					
25 - < 30	1.36	(1.12, 1.64)	0.03	1.14	(0.93, 1.39)	0.14
30	1.35	(1.12, 1.64)	0.03	1.14	(0.94, 1.39)	0.24
Comorbidity score						
0	Ref			Ref		
1	1.14	(0.98, 1.32)	0.02	1.10	(0.95, 1.29)	0.06
2	0.92	(0.77, 1.10)	0.09	0.91	(0.75, 1.09)	0.11
Type of index FIT						
Hemoccult 3-card test	Ref			Ref		
Polymedco test	1.65	(1.35, 2.01)	<.01	1.77	(1.42, 2.20)	<.01
Prior FIT within 3 years						
No	Ref					
Yes	1.69	(1.38, 2.06)	<.01			

		Univariab	le		Multivaria	ble
	OR	95% CI	p-value *	OR	95% CI	p-value ^{**}
Prior unsatisfactory FIT						
No	Ref			Ref		
Yes	1.59	(0.91, 2.78)	0.10	1.39	(0.78, 2.48)	0.27
Prior primary care encounters	1.05	(1.03,1.08)	<.01	1.05	(1.02, 1.07)	<.01
Exposed to mailed FIT outreach						
No	Ref			Ref		
Yes	1.46	(0.82, 2.62)	0.19	1.92	(1.49, 2.09)	0.03

CI, confidence interval; FIT, fecal immunochemical test; OR, odds ratio

* p-value <0.2 considered significant to be included for multivariable model

** p-value<.05 considered statistically significant</p>

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Reason for unsatisfactory FIT	Examples		Potential i	tervention strategies
Inadequate specimen	•	Not enough stool	•	Clear patient instructions on how to obtain a specimen
	•	Too much stool	•	Low literacy or pictographic instructions in multiple languages
			•	QR code or URL to access video instruction
Incomplete label	•	Missing patient name	•	Print and affix a patient name label on the FIT kit
	•	Missing date of birth	•	Clear patient instructions or a reminder label/ post it' on the specimen tube so patients remember to write their
	•	Missing stool collection date	•	name and the date on the FIT tube
			•	Not using open format for collection date *
			•	If collection date is missing, use date received (or mailed) as the completion date within an approved time frame
Old specimen	•	Stool sample received outside the	•	Clear patient instructions about mailing back the completed kit soon after completion
		processing window (> 14 days after collection)	•	Assure that return address on the envelope goes to an expedited laboratory mail address and processed in timely fashion
			•	Avoid the need to forward from one return place to the central processing laboratory
			•	Process kits returned outside the processing time window and report abnormal results as true-positives
Broken container	•	Test kit damaged or leaking in mailing, transit, or processing	•	Assure that return mailed envelope is compliant with local post office processing so the tube is not crushe by automatic postal sorting machines
			•	Identify potential damage risks in laboratory
Failed to complete	•	Provider unaware of unsatisfactory	•	Administrative registries to track unsatisfactory tests
subsequent test		results	•	Automatically send a subsequent FIT when identified
	•	No systematic follow up of unsatisfactory test	•	Performance metrics
			•	Patient navigators to educate and follow up with patients on the need to complete a subsequent test and how to prevent any test completion errors

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