# Sickness absence in diabetic employees

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#### Abstract

Objectives—To compare sickness absence among diabetic and non-diabetic employ-

Methods-A cross sectional case-control study was conducted in a random sample of 400 diabetic employees 21-50 years old from Ljubljana that compared their sickness absence in the year 1996 with sickness absence of non-diabetic employees matched by sex, age, and occupation. Sickness absence was compared in total and also in subgroups formed by sex, age, occupation, and disability. Nonparametric statistics were used ( $\chi^2$  test, Wilcoxon matched pairs test).

Results-The randomised sample consisted of 61.2% of men (245) and 38.8% of women (155) with a mean age of 42.5 years. Unskilled workers made up 30.2% of employees, and less than 16.4% were highly educated. Among diabetic employees there were 7.0% disabled and among non-diabetic employees 2.0%. The mean frequency of sickness absences of diabetic employees was 0.89 times in the year 1996 (95% confidence interval (95% CI) 0.70 to 1.08), and of non-diabetic employees 0.56 times (95% CI 0.47 to 0.65), p=0.01. The mean total duration of sickness absence of diabetic employees was 31.71 days (95% CI 24.86 to 38.57), of non-diabetic employees 16.57 days (95% CI 11.72 to 21.42), p<0.01. Differences were also found in subgroups but the size of subgroups was not sufficient to detect significant differences.

Conclusions—The study confirmed that diabetes affects the ability to work. Appropriate work and good control of the disease are important to prevent long term complications.

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Keywords: sickness absence; diabetes mellitus

Sickness absence is defined in Slovenia as temporary absence from work because of illness, injury, or the need to care for a family member, and in some extreme cases, as isolation, accompaniment of a family member, visits to the physicians, or waiting for the decision of the board of examiners in the Institute of Pension and Disability Insurance, etc. Sickness absence is the negative health indicator which is most often used in records for estimation of workers' health. As it is affected by many causes and reflects adaptation of workers to the demands and risks of work and also environmental and social circumstances, it illustrates the disturbance of the dynamic balance between the worker, workplace, and working environment.2-4 The right to absence from

work on grounds of illness comprises two particular rights-namely, the right of an employee to be absent from work for justified reasons and the right to receive adequate compensation for missed salary.1 5 The compensation is shared by the person's employer and by the Health Insurance Institute. The Health Insurance Institute states that although temporary health related absenteeism is justified by illnesses, it is above all a social problem. The Institute estimates that only a few of the factors that cause temporary absence from work are actually related to the health of employees. To a large extent sickness absence is affected by factors related to the person's working, living, and social environment—such as motivation to work, conditions of the workplace, rate of employment, protection and safety at work, the level of education, and interpersonal relations.6

One of the important and increasing chronic diseases in modern times, which can affect and limit the working ability of workers, is diabetes mellitus.<sup>7 8</sup> This differs considerably from other chronic diseases. Its treatment requires discipline and self monitoring and the success of treatment depends mostly on the patients themselves.<sup>9</sup>

In 1995 it was estimated that 75 000 people in the Republic of Slovenia had diabetes mellitus, which represented 3.75% of the population. Each year 4500 people get diabetes.10 It has been estimated that 13 000 employees among the working population are diabetic.11 Much of the international research has not clarified how sickness absence compares between diabetic and non-diabetic employees.4 7 9 12-18 Each piece of research has its own limitations: some included only patients from diabetic clinics,13 in some, diabetic employees selected their controls,12 14 others did not show statistical analysis of their data.4 18 Some studies had relatively small samples. 13 16 In Slovenia not much is known about sickness absence of diabetic employees, but we suppose that morbidity of diabetic patients occurs more often than morbidity of non-diabetic subjects.1

Labour legislation in most of the world does not consider diabetic workers separately, rather, recommendations are simply proposed. However, the associations of diabetic workers in the United States, the United Kingdom, and Germany have secured the legal right to work. Diabetic subjects must not be discriminated against at work and only traffic legislation prohibits diabetic workers from taking some jobs.20 21 Recommendations of the World similar.22 Health Organisation are Nevertheless, employers resist employing diabetic people because of the expected increase in sickness absence.11 17

The study objective was therefore to compare sickness absence between diabetic and

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non-diabetic employees in Ljubljana (the capital of the Republic of Slovenia) The findings may help people with diabetes mellitus in seeking and keeping jobs and integrating into society.

### Methods

EMPLOYEES AND METHODS

This cross sectional case-control study compared sickness absence of diabetic employees in Ljubljana in 1996 with the sickness absence of non-diabetic employees matched by sex, age, and occupation. The population from which the random sample was taken consisted of all employees from the city of Ljubljana, born between the years 1946 and 1975, in the register of insurees in the Health Insurance Institute of Slovenia (insurance is compulsory for all the people of Slovenia).

The random sample comprised two groups of employed insurees from Ljubljana who were 21-50 years old in the year 1996: 400 diabetic employees and 400 non-diabetic employees. Four hundred pairs were established so that each pair was matched by sex, age, and occupation. All the people with diabetes from Ljubljana were treated by the end of 1996 in three centres-in the Clinical Centre of Ljubljana and in two outpatient clinics for diabetic patients. A list of 1230 people with diabetes from these three centres was obtained who were 21-50 years old at the end of December 1996. At the information centre of the Health Insurance Institute, 1076 people with diabetes were employed in 1996 out of the list of 1230. On the computer in this centre, the random sample of 400 from this list of 1076 diabetic employees was chosen. From the register of insurees the occupation in 1996 was also assessed for each chosen case. From the same register a control was found for each subject of the sample—a non-diabetic employee, matched by sex, age, and occupation, also from Ljubljana. For each of the 800 employees data were given about the general physician where medical documentation and data about sickness absence was gathered.

# DATA COLLECTION

A questionnaire was filled in for each employee from two sources of data.

The Health Insurance Institute provided data for each employee about sex, age, occupation (unskilled workers, construction workers, shop assistants, skilled workers, clerks, professional drivers, teachers, medical staff, and lawyers, journalists, and economists) and disability (non-disabled employees, disabled employees). Disabled employees are those who, because of illness, injuries at work, occupational diseases, or injuries out of work, with or without professional rehabilitation, held another suitable job after they had been assessed by the Commission for disabled people (board of examiners) in the Pension and Disability Insurance Department.<sup>23</sup>

From medical documentation, held by the general physicians of both groups of employees—cases (diabetic employees) and

controls (non-diabetic employees)—a questionnaire was filled in about the frequency and total duration of sickness absence in 1996, about the cause of sickness absence by groups from the ninth revision of the international classification of diseases, injuries, and causes of deaths (ICD-9 from the year 1975), and about the presence of long term complications of diabetes mellitus.

#### ANALYSIS AND STATISTICAL METHODS

The data were analysed according to established non-parametric statistics ( $\chi^2$  test, Wilcoxon matched pairs test). The differences were taken to be significant if the expected degree of risk was <0.05.

This research was approved by the ethics committee of the Ministry of Health of the Republic of Slovenia on 30 May 1997.

#### Results

DESCRIPTION OF THE SAMPLE

The group of diabetic employees (400) and the control group of non-diabetic employees (400) each comprised 245 men (61.2%) and 155 women (38.8%). The mean age of employees of both groups was 42.5 years. Most of them were in the range 41–50 years (283 (70.7%)), others were in the 31–40 range (86 (21.5%)) or the 21–30 range (31 (7.8%)).

Most employees were unskilled workers (121 (30.2%)), others were skilled workers (69 (17.2%)), clerks (65 (16.2%)), lawyers, journalists, and economists (37 (9.7%)), shop assistants (36 (9.0%)), professional drivers (29 (7.2%)), construction workers (14 (3.5%)), teachers (14 (3.5%)), and medical staff (13 (3.2%)). Less than 16.4% (teachers, medical staff, lawyers, journalists, and economists) were highly educated. Among men there were 71.2% working as unskilled workers, construction workers, skilled workers, or drivers, whereas among women there were 70.3% working as shop assistants, clerks, teachers, medical staff, lawyers, journalists, and economists.

Among diabetic employees there were 28 disabled (7.0%), and among non-diabetic employees there were eight disabled (2.0%) ( $\chi^2$ =11.6347, p<0.001).

Diabetic employees were on average likely to have sickness absence 0.89 times (95% CI 0.70 to 1.08) in the year 1996, non-diabetic employees 0.56 times (95% CI 0.47 to 0.65), (Z=-2.4167, p=0.01). Most employees, 234 diabetic (58.5%) and 260 non-diabetic (65.0%) had no sickness absence ( $\chi^2$ =15.9379, p<0,001). Among diabetic employees the greatest number of sickness absences was 11, whereas it was six among non-diabetic employees. Frequency of sickness absence (number of sickness absence sper employee) in 1996 is presented in table 1.

The mean total duration of sickness absence in the observed year was, for diabetic employees, 31.71 days (95% CI 24.86 to 38.57), whereas it was 16.57 days (95% CI 11.72 to 21.42) for non-diabetic employees (Z=-2.6641, p=0.008). As already mentioned most employees were not absent from work because of illness, injury, or care for a family

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Table 1 Frequency of sickness absence

	Frequency (95% CI) of absences/employee				
Group	Diabetic employees	Non-diabetic employees	– Z Value	p Value	
Total	0.89 (0.70 to 1.08)	0.56 (0.47 to 0.65)	-2.4167	0.01	
By sex:	,	•			
Men	0.97 (0.76 to 1.18)	0.44 (0.34 to 0.54)	-2.7800	0.005	
Women	0.86 (0.66 to 1.07)	0.75 (0.58 to 0.93)	-0.3876	0.70	
By age:					
21–30	0.77 (0.16 to 1.39)	0.65 (0.32 to 0.97)	-0.6950	0.49	
31-40	1.14 (0.77 to 1.50)	0.63 (0.40 to 0.86)	-2.3898	0.02	
41-50	0.83 (0.64 to 0.95)	0.53 (0.43 to 0.64)	-1.7322	0.08	
By occupation:					
Unskilled workers	0.97 (0.68 to 1.26)	0.64 (0.47 to 0.81)	-0.5127	0.60	
Construction workers	1.00 (0.01 to 1.99)	0.07 (-0.08 to 0.23)	-2.2101	0.03	
Shop assistants	0.89 (0.51 to 1.27)	0.53 (0.28 to 0.78)	-1.2036	0.23	
Skilled workers	1.12 (0.78 to 1.47	0.58 (0.34 to 0.82)	-1.6351	0.09	
Clerks	0.68 (0.31 to 1.04)	0.55 (0.28 to 0.83)	-0.4172	0.68	
Drivers	0.93 (0.39 to 1.47)	0.48 (0.20 to 0.76)	-1.3725	0.17	
Teachers	0.93 (0.13 to 1.73)	0.86 (0.26 to 1.45)	-0.1760	0.86	
Medical staff	0.77 (0.33 to 1.21)	0.69 (0.18 to 1.21)	-0.3884	0.70	
Lawyers, journalists,					
economists	0.59 (0.25 to 0.93)	0.44 (0.16 to 0.71)	-0.5742	0.57	
By disability:	,	•			
Non-disabled	0.82 (0.68 to 0.96)	0.55 (0.46 to 0.64)	-2.0385	0.04	
Disabled	1.82 (0.87 to 2.77)	1.13 (-0.01 to 2.26)	-0.4006	0.69	

Table 2 Mean total duration of sickness absence

	Mean (95% CI) total dura			
Group	Diabetic employees	Non-diabetic employees	Z Value	p Value
Total	31.71 (24.86 to 38.57)	16.57 (11.72 to 21.42)	-2.6641	0.008
By sex:		· · · · · · · · · · · · · · · · · · ·		
Men	26.52 (18.52 to 34.52)	12.35 (5.62 to 19.08)	-2.5539	0.01
Women	39.92 (39.92 to 52.23)	23.24 (14.07 to 32.41)	-1.2256	0.22
By age:				
21–30	24.32 (3.96 to 44.68)	10.84 (1.81 to 19.86)	-0.4955	0.62
31-40	25.23 (15.43 to 35.04)	15.17 (4.87 to 25.48)	-2.5630	0.01
41-50	34.49 (25.50 to 43.48)	17.62 (11.57 to 23.68)	-1.8858	0.05
By occupation:				
Unskilled workers	34.71 (21.97 to 47.45)	25.20 (12.66 to 37.74)	-0.4737	0.64
Construction workers	38.43 (3.94 to 72.91)	0.79 (-0.91 to 2.48)	-2.2955	0.02
Shop assistants	37.00 (10.75 to 63.25)	11.75 (3.30 to 20.20)	-1.0193	0.31
Skilled workers	36.25 (15.47 to 57.02)	20.09 (6.37 to 33.81)	-1.3461	0.18
Clerks	23.88 (9.60 to 38.15)	9.28 (4.31 to 14.25)	-0.8701	0.38
Drivers	29.72 (5.45 to 54.00)	15.55 (1.28 to 29.82)	-1.4577	0.15
Teachers	13.43 (-5.00 to 31.85)	12.57 (0.05 to 25.10)	-0.4245	0.67
Medical staff	69.92 (4.29 to 135.56)	29.39 (-7.45 to 66.21)	-0.8640	0.39
Lawyers, journalists,				
economists	15.46 (3.62 to 27.30)	3.77 (0.73 to 6.80)	-0.8437	0.40
By disability:	•	•		
Non-disabled	28.18 (21.52 to 34.84)	15.95 (11.11 to 20.79)	-2.2452	0.02
Disabled	78.68 (38.32 to 119.04)	46.75 (-2.50 to 96.02)	0.5179	0.60

member. In each group there were also three employees who had sickness absence from work for the whole year. The mean total duration of sickness absence (days of sickness absences per employee) in 1996 is presented in table 2.

Long term complications of diabetes were present in 98 employees (24.5%). The others did not have any registered. The most frequent long term complication was diabetic retinopathy (62 or 15.5% of the diabetic employees). The mean frequency of sickness absence of the employees without or with long term complications did not differ significantly: diabetic employees without long term complications on average were absent through sickness 0.84 times (95% CI 0.68 to 1.00), and those with long term complications 1.05 times (95% CI 0.71 to 1.39), (Z=-1.3277, p=0.18).Diabetic employees without long term complications of diabetes were on average absent through sickness for 26.98 days (95% CI 20.02 to 33.97), but those with long term complications were on average absent through sickness for 46.31 days (95% CI 28.80 to 63.82), (Z=-1.7822, p=0.07).

The causes of sickness absence are summarised in table 3. In both groups most days were lost because of diseases of the limbs, followed by injuries. Diseases of the cardiovascular system took third place in diabetic employees and mental disorders in non-diabetic employees.

## Discussion

The results suggest that sickness absence of diabetic employees is greater than that of non-diabetic employees.

Most workers in both groups had no sickness absence (58.8% of diabetic employees and 65.0% of non-diabetic employees). In the general population only 30%–40% of employees usually have no sickness absence. <sup>24</sup> This difference could be because diabetic employees are usually not exposed to intense physical loads or shift work. Diabetic employees are a group that has a positive attitude towards work, but among the groups is a subgroup of employees who more often have sickness absence.

Table 3 Mean total duration of sickness absence in diabetic and non-diabetic employees by the ICD-9 (1975)

Group	Code of diagnosis	Diagnosis	Mean (95% CI) total duration of sickness absence (days)				D
			Diabetic employees	Non-diabetic employees	Z value	p Value	Diabetic v non-diabetic
I I	001–139	Infectious diseases	1.73(0.62 to2.84)	0.56(0.30 to 0.82)	-1.0384	NS	3.0:1
II	140-239	Neoplasm	0.16(-0.10to0.41)	1.12(0.72 to2.96)	-0.0050	NS	0.1:1
III	240-279	Endocrine diseases	1.64(0.50 to2.78)	0.64(-0.56to1.83)	-3.6122	< 0.001	2.6:1
IV	280-289	Haematological disorders	0.12(-0.11to0.35)	0.56(-0.54to1.65)	-0.0018	NS	0.2:1
V	290-319	Mental disorders	2.20(0.21 to4.18)	1.64(-0.24to3.52)	-0.4322	NS	1.3:1
VI	320-389	Neural and sensor disorders	1.88(-0.04to3.80)	0.23(0.07 to 0.39)	-1.0533	NS	8.2:1
VII	390-459	Cardiovascular diseases	3.50(0.62 to 6.37)	0.38(0.09 to 0.68)	-0.6939	NS	9.2:1
VIII	460-519	Respiratory diseases	2.29(1.09 to3.49)	1.05(0.62 to1.47)	-0.8367	NS	2.2:1
IX	520-579	Gastrointestinal diseases	2.14(-0.04to4.31)	0.83(0.25 to1.40)	-0.9571	NS	2.6:1
X	580-629	Urogenital diseases	1.32(-0.51to3.15)	0.33(0.11 to 0.54)	-0.1961	NS	4.0:1
XI	630-676	Complications of pregnancy	3.06(1.12 to 4.99)	1.15(-0.16to2.46)	-2.0126	< 0.05	2.7:1
XII	680-709	Skin diseases	0.48(-0.34to1.30)	1.04(-0.77to2.84)	-0.3241	NS	0.5:1
XIII	710-739	Diseases of limbs	7.34(3.84 to10.84)	3.97(1.40 to 6.53)	-1.0980	NS	1.8:1
XVII	800-999	Injuries	3.71(1.27 to 6.15)	3.08(1.33 to4.84)	-0.2782	NS	1.2:1
	V60	Care	0.02(-0.02to0.06)	0.02(-0.01to0.04)	-0.5752	NS	1.0:1
	V70	Visits to the physician	0.05(-0.01to0.1)	0.01(-0.01to0.02)	-2.3239	< 0.05	5.0:1
	V77.1	Visits to the diabetic specialist	0.10(0.06 to 0.14)	0.00	-5.0762	< 0.001	
		Total	31.71(24.86 to 38.57)	16.57(11.72 to 21.42)	-2.6641	< 0.01	1.9:1

Generally, diabetic employees were absent more often and for longer than non-diabetic employees. Some authors have presented similar conclusions, 4 14 18 but others have shown similar sickness absence in diabetic and non-diabetic workers. However, their groups were small. 13 16 Extremely long sickness absence is a serious problem in diabetic employees. However, the mean total duration of sickness absence per diabetic employee as well as per non-diabetic employee is probably much longer in our country than it is in the countries of the European Union—the consequence of very broad social rights with no limits in total duration of sickness absence.

A significant difference in frequency of sickness absence was found between groups of men (diabetic and non-diabetic), not between the groups of women. Probably, after chronic health impairment, conditions at work contribute to a greater sickness absence in employed men with diabetes mellitus. Because of their acute impairment they may not have any chance of further compensation, so they have to use sickness absence (construction workers). Women are employed in administration and educational matters more often than men. Thus, employed women with diabetes have more opportunity to carry out blood glucose self monitoring and ensure they get good nutrition. Some authors think that diabetes is a leading cause of the growing tendency in men towards sickness absence.3

The frequency of sickness absence started to differ between diabetic and non-diabetic employees in the age group 31–40 years. This disease seems to cause more frequent sickness absence early in a working career.<sup>13</sup>

Among studied occupations, trends for differences between diabetic employees and non-diabetic employees existed in all groups, whereas significant differences were found only between diabetic and non-diabetic construction workers. The number of people in the subgroups was probably not sufficient to detect significant differences. Stresses, risks, and demands of the workplace could affect the frequency of sickness absence as could other factors, particularly health status.<sup>25</sup> Sickness absence among medical staff of both groups was surprisingly high. This has been found in other research and indicates that the greatest influence on disability, besides strained socioeconomical conditions, is caused by a stressful situation at work. Intense loads, unsettled environment at work and at home, and bad mutual relations have harmful influences on workers' feelings, satisfaction, and state of health.12 26-29

Disabled workers were absent through sickness more than non-disabled workers of both groups. But the difference between diabetic and non-diabetic employees was significant only between the groups of non-disabled employees. Most likely, the estimates of acquired disability by the Commission for disabled people in Slovenia consider disabled employees with and without diabetes similarly, and may help diabetic workers to perform their job better.

Sickness absence is also one of the indicators of the quality of care for diabetic subjects.3 Sickness absence is not necessarily identical to morbidity, yet it usually reflects the level of seriousness of the disease.15 The presence of long term complications of diabetes (macrocirculation, diabetic retinopathy, and diabetic nephropathy) seems to affect the mean duration of sickness absence. The variability of the mean total duration of sickness absence for the causes classified by the ICD was very large so that significant differences between diabetic employees and non-diabetic employees were found only in groups of endocrine diseases (diabetes is in this group), complications of pregnancy (employed women with diabetes are given sickness absence in Slovenia for the entire pregnancy because of the importance of well controlled diabetes for the development of the child), and visits to physicians or diabetic specialists. We can blame only a small proportion of all diabetic employees for the greater sickness absence among diabetic workers. Other authors emphasise that at most 30% of diabetics were responsible for the high sickness absence; the other 70% definitely had as good work efficiency as non-diabetic employees.9 Perhaps we could say this of those without long term complications of diabetes.

The rate of disability is one of the most convincing indexes of ill health besides sickness absence. The proportion of disabled employees was found to be higher among diabetic than non-diabetic employees. This suggests that diabetic people have impairments that stop them from performing their job all the time to normal work standards without threatening their health. The causes are long term complications of diabetes mellitus. Long term complications of diabetes also make it a serious and expensive disease. <sup>7 9 31 32</sup>

Diabetes affects the ability to work. As diabetes mellitus progresses<sup>33–35</sup> and as occupation will remain the same or become an even more important basis for economic existence and a therapeutic need,<sup>36</sup> it seems necessary to study sickness absence in diabetes in more detail and in subgroups. The size of these groups should be greater to have power to detect significant differences.

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