# Prescription-event monitoring-recent progress and future horizons

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### Introduction

Post-marketing surveillance (PMS) is essential because the safety database on newly licensed drugs is limited by both the number and characteristics of the patients involved. In the UK, for example, successful applications for product licences for medicines containing new active substances include, as a safety database, information on a median number of 1480 (range 129–9400) patients [1]. Most of these patients will have been carefully chosen to have only one disease being treated with one drug. Few, if any of them, will be typical of the patients likely to receive the drug once it has been marketed.

The identification of uncommon, even if serious or lethal, adverse reactions from such a small number of highly selected patients is unlikely. This led the Committee on Safety of Drugs (the forerunner of today's Committee on Safety of Medicines) to conclude that 'It is well recognised that no drug which is pharmacologically effective is without hazard. Furthermore not all hazards can be known before a drug is marketed: neither tests in animals nor clinical trials in patients will always reveal all the possible side effects of a drug. These may only be known when the drug has been administered to large numbers of patients over considerable periods of time'. The Committee on Safety of Drugs Annual Report [2] which contained these remarkable conclusions was for 1969/1970. Thus, for almost 30 years it has been recognised that drug safety in clinical practice cannot depend solely upon pre-marketing data.

The backbone of the post-marketing techniques that have been developed to survey the use of newly marketed drugs in large populations is provided by the hypothesis-generating methods, including spontaneous adverse drug reaction (ADR) reporting and prescription-event monitoring (PEM). The findings of such studies can be confirmed or refuted by hypothesis-testing techniques, such as case-control or cohort studies or randomised controlled clinical trials.

Computerised clinical data are currently available from completed PEM studies of 58 newly marketed medicines and, as shown in Table 1, these studies have an average cohort size of 10 624 (median 11 081; range 1371–17 329) patients. Thus, PEM frequently enlarges the available safety database on newly marketed medicines. It also provides information on the 'real-world' use of these medicines: the data show the age, sex and geographical distribution that typifies the everyday clinical use of these drugs in general medical practice.

This paper briefly reviews the methodology of PEM and the current and planned activities that relate to this technique.

# Methods

PEM is a non-interventional, observational cohort form of pharmacovigilance. It is non-interventional in the sense that nothing happens to interfere with the doctor's decision regarding which drug to prescribe for each individual patient. If 'real-world' data are required then this is essential.

In the UK virtually all persons are registered with a general practitioner (GP) who provides primary health care and issues prescriptions (FP10s) for the medicines considered medically necessary. The patient takes the prescription to a pharmacist who dispenses the medication and then sends the FP10 to a central Prescription Pricing Authority (PPA) which arranges the reimbursement of the pharmacist. The Drug Safety Research Unit (DSRU) is, under long-standing and confidential arrangements, provided with electronic copies of all those prescriptions issued throughout England for the drugs being monitored by PEM. These arrangements continue for a collection period adequate to allow exposure data (FP10s) to be collected for twenty to thirty thousand patients. For each of these patients the DSRU prepares a longitudinal record comprising, in date order, all prescriptions for the monitored drug. Thus, in PEM, the exposure data are national in scope throughout the collection period and unaffected by the kind of selection and exclusion criteria that characterise clinical trials data. The exposure data are of drugs dispensed and provided to the patient but there is no method of measuring compliance or the use of nonprescription medication.

After an interval of 3 to 12 (usually 6) months from the first prescription for each patient the DSRU sends to the prescriber a 'green form' questionnaire seeking information on any 'events' which may have occurred since the drug was first prescribed. This takes place on an individual patient basis but no more than four green forms are sent to each doctor in any 1 month. The green form is illustrated in Figure 1 which includes the definition of an event and shows the other information requested of the GP.

The doctor is not paid to provide this information which is given in the interests of drug safety. The arrangements allow good contact between the doctor and the DSRU and this facilitates the collection of any follow-up data that may be considered necessary by the research physicians monitoring each study and working within the DSRU. All pregnancies during treatment or within 3 months of stopping the drug being monitored, and any deaths for which the cause is not known or which may be related to the medication, are followed up by contact with the GP, the Office for National Statistics or the authorities of the National Health Service.

Over the 58 studies listed in Table 1 an average of 58.2% of the green forms have been returned by the GPs to the DSRU. The cohort sizes, as given in Table 1, are derived

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# Table 1 Details of 58 complete PEM studies.

	Drug name	Group	Cohort	Male	Female	Response rate
1	Cisapride	Antispasmodic	13 234	5485	7623	57.2
2	Famotidine	$H_2$ -antagonist	9500	4899	4396	46.6
3	Nizatidine	$H_2$ -antagonist	7782	4098	3555	40.0
, 			13 775	4939	8592	40.0 62.5
	Misoprostol	Prostaglandin analogue				
	Lansoprazole	Proton pump inhibitor	17 329	8160	8975	47.2
	Omeprazole	Proton pump inhibitor	16 204	7968	8073	56.9
,	Betaxolol	Beta-blocker	1531	644	852	48.0
	Doxazosin	Alpha-blocker	8482	3799	4622	54.7
	Enalapril	ACE-inhibitor	15 361	7081	7951	62.1
	Lisinopril	ACE-inhibitor	12 438	5469	6712	60.3
	Perindopril	ACE-inhibitor	9089	4094	4935	48.4
	Ramipril	ACE-inhibitor	1371	618	739	41.7
	Losartan	Antihypertensive	14 522	5834	8617	55.2
	Amlopidine	Ca-antagonist	12 969	6085	6751	53.7
	Diltiazem	Ca-antagonist	10 112	6000	3972	60.7
	Isradipine	Ca-antagonist	3679	1515	2128	45.6
	Nicardipine	Ca-antagonist	10 910	5276	5484	56.7
	Xamoterol	Inotropic	5373	2846	2467	62.8
	Fluvastatin	Lipid-lowering	7542	4075	3427	58.5
	Bambuterol	Beta <sub>2</sub> agonist	8098	3631	4400	45.0
	Salmeterol	Beta <sub>2</sub> agonist	15 407	7844	7445	55.0
	Nedocromil	Asthma prophylaxis	12 294	6340	5768	59.6
	Acrivastine	Antihistamine	7863	2833	4899	49.9
	Cetirizine	Antihistamine	9554	3945	5457	50.5
	Loratadine	Antihistamine	9308	3912	5179	44.1
			7492	2368	4952	Not know
	Flunitrazepam	Benzodiazepine				
	Zolpidem	Hypnotic	13 460	4986	8305	43.4
	Zopiclone	Hypnotics	11 543	3989	7461	48.0
	Buspirone	Anxiolytic	11 113	3500	7419	45.9
	Risperidone	Antipsychotic	7684	4124	3500	54.2
	Moclobemide	MAOI	10835	3940	6824	50.9
	Fluoxetine	SSRI	12 692	3690	8863	51.3
	Fluvoxamine	SSRI	10 983	3094	7694	53.6
	Paroxetine	SSRI	13 741	4373	9279	53.2
	Sertraline	SSRI	12734	3910	8729	51.7
	Venlafaxine	Antidepressant	12642	4349	8214	48.9
	Tramadol	Analgesic	10532	3869	6499	51.3
	Sumatriptan	Antimigraine	14 928	2881	11 948	63.2
	Lamotrigine	Anti-epileptic	11 316	5646	5637	58.2
	Vigabatrin	Anti-epileptic	10 178	5120	5023	59.9
	Gabapentin	Anti-epileptic	3100	1501	1587	58.7
	Cefixime	Cephalosporin	11 250	4799	6223	34.6
	Azithromycin	Macrolide	11 275	4532	6575	47.2
	Ciprofloxacin	Quinolone	11 477	4493	6612	55.5
		-				
	Enoxacin	Quinolone	2790	475	2276	37.9
	Norfloxacin	Quinolone	11 110	1852	9098	42.7
	Ofloxacin	Quinolone	11 033	4263	6629	39.7
	Fosfomycin	Antibacterial	3363	286	3033	40.5
	Fluconazole	Antifungal	15 015	877	14 017	63.0
	Itraconazole	Antifungal	13 645	1482	12 102	56.3
	Aciclovir	Antiviral	11 051	3953	6866	64.9
	Famciclovir	Antiviral	14 169	5578	8449	60.5
	Acarbose	Antidiabetic	13 655	6442	7074	57.1
	Finasteride	Prostate treatment	14772	14 767	2	57.8
	Terodiline	Anticholinergic	12 444	3378	8912	62.0
	Etodolac	NSAID	9091	3002	5925	43.9
	Nabumetone	NSAID	10 444	3437	6838	49.7
	Tenoxicam	NSAID	10 882	3702	6940	41.3
		Total	616 166	246 048	362 523	52.0
		Mean	10 624	=		01.0

The 'response rate' shows the number of returned green forms which provide clinically useful data. \*Records of the number of green forms sent were lost in a computer transfer.

# PLEASE REMOVE THIS SECTION OF THE FORM SO THAT THE BOTTOM HALF BECOMES ANONYMOUS.

DRUG SAFETY RESEARCH UNIT PRESCRIPTION EVENT MONITORING			Dr Ronald D. Mann, MD, FRCP, FRCGP, FRCP (Glas), FFPM. Burlesdon Hall, Southampton SO31 1AA Telephone: (01703) 406122/3
MEDICAL – IN CONFIDENCE			We collect <b>EVENT</b> data.
Г	г	FOLD FOR STORAGE IN NOTES	An <b>EVENT</b> is any new diagnosis, any reason for referral to a consultant or admission to hospital, any unexpected deterioration (or improvement) in a concurrent illness, any suspected drug reaction, any alteration of clinical importance in laboratory values or any other complaint which was considered of sufficient importance to enter in the patient's notes. Example: A broken leg is an <b>EVENT</b> . Please indicate if you suspect an EVENT to be an adverse reaction to a drug.
L	L		These studies are conducted in accordance with the results of authoritative discussions and the international Ethical Guidelines for Biomedical Research involving Human Subjects prepared by the Council for International Organizations of Medical Sciences (CIOMS) in collaboration with the World Health Organization (WHO), Geneva 1993. The method of study also complies with the Guidelines on the practice of Ethics Committees in Medical Research involving Human Subjects, as issued by the Royal College of Physicians of London (August 1996).
			Ref:
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I he DSRU is advised by the Drug Satety Research Trust, a registered independent charity (No. 327206). The unit operates in association with the University of Southampton. Trustees: Professor D J Finney CBE ScD FRS FRSE, Professor C F George MD FRCP, Sir Gordon Higginson DL FEng, Professor Stephen T Holgate MD DSc FRCP, Professor M P Vessey CBE MD FRCP FFPHM FRS.

PLEA	ASE RET	URN THIS HALF	OF THE FORM.	Ref:				
SEX		DATE OF BIRTH	/ /	WAS TH	E DRUG EFFECTIVE? Yes	No Don't Know		
INDICATION FOR PRESCRIBING					PLEASE SPECIFY REASON FOR STOPPING THIS DRUG AND NAME OF DRUG(S) SUBSTITUTED			
START	ING DOS	E						
DATE F	PATIENT S	STARTED THIS DRU	G / /	DATE F	PATIENT STOPPED THIS DR	UG / /		
DATE	DOSE mg/day	EVENTS WHILE	TAKING THIS DRUG	DATE	EVENTS AFTER STOP	PING THIS DRUG		
						1		
			If there were NO EVENTS ON DRUG please tick this box.			If there were NO EVENTS OFF DRUG please tick this box.		

IMPORTANT: PLEASE INDICATE ANY EVENT REPORTED TO CSM OR MANUFACTURER

Figure 1 The 'Green Form' questionnaire.

from the mean 52.0% of returned green forms which provide clinically useful data.

It should be noted that PEM collects event data and does

not ask the doctor to determine if any particular event is due to an adverse drug reaction (ADR). If, however, the doctor does consider the event to be an ADR or he has completed a yellow card (a spontaneous adverse drug reaction report) regarding the event, then he is asked to indicate this on the green form.

Each PEM study starts as soon as possible after the new drug has been marketed in England. Each study aims to collect clinically useful data on a minimum of 10000 patients. The drugs to be included in the system are (as recommended by the 2nd Grahame-Smith Working Party Report [3]) those intended for wide-spread, general practitioner use. The exposure data are derived from the prescriptions written by GPs attending the patients; the outcome data are derived from the green forms completed by these same GPs. Each green form is seen by a medical or scientific member of the DSRU staff on the day of receipt so that important events can be investigated straight away. All data are computerised in the DSRU and important events, pregnancies and deaths are further investigated by the DSRU Research Fellows who can, with the permission of the GP, access the patient's life-time medical records, death certificate etc.

Interim analyses are prepared to summarise the data on each study every 2500 patients. These analyses include a listing, by month since the beginning of treatment, of all events reported. They are, if possible, discussed with the Product Licence holder so that reporting obligations to the regulatory bodies can be fulfilled. PEM is undertaken in a collaborative but never commissioned relationship with the drug originator. The DSRU is an independent registered medical charity (No.327206) but is extensively supported by donations from the pharmaceutical industry.

The methodology of PEM is summarised in Figure 2 and further details including the methods of data coding,

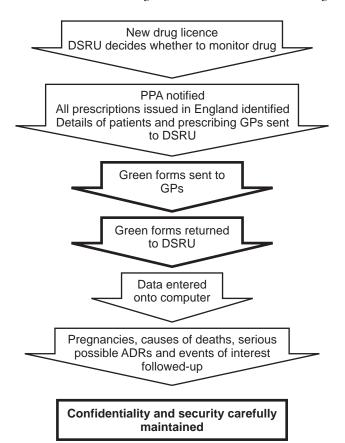


Figure 2 Prescription-event monitoring (PEM) method.

computerisation and analysis, have been provided in recent publications [4-6].

# **Recent activities**

### 1 Incidence density

PEM provides a numerator (the number of reports) and a denominator (the number of patient-weeks or months of exposure), both collected within a known time frame (the difference, for each patient, between the start and stop dates of the drug being monitored).

The Incidence Density (ID) for a given time period, t, for each of the 1658 event terms in the DSRU dictionary is calculated, as follows:-

# $ID_t =$

Number of events during treatment for period t

Number of patient-months of treatment for period t

The IDs are then ranked to give estimates of the frequency of reported events.

 $\times 1000$ 

An example, for lamotrigine, is given in Tables 2a and 2b. These tables show the IDs of the five most commonly reported events with this anti-epileptic agent. Extensive additional examples, giving the ranked IDs for 40 drugs examined by PEM, have recently been provided in a separate publication [4].

# 2 Comparison of 'Reasons for withdrawal' and incidence densities

The green form asks the doctor to specify the 'Reason for stopping' the drug being monitored if, in fact, treatment was stopped. The DSRU has collected this information since 1987 and has computerised the results since 1991. For 21 long-term use drugs, the 'Reasons for stopping' (in terms of the number of reports of each event) have been compared with the IDs for the first month of therapy in each individual patient (ID<sub>1</sub>). As an example, data for the proton-pump inhibitor, lansoprazole, are given in Table 3. A number of other examples have been recently published [5, 6].

The top ten reasons for stopping have been compared with the top ten  $ID_1$  values for the 21 drugs. Sixteen (76%) of the 21 drugs had seven or more events common to both lists.

Table 2(a) Lamotrigine denominators.

	Denominators (patient-months of treatment)						
	$D_1$	$D_2$	$D_3$	$D_A$			
Male	5372	24634	25 011	55 017			
Female	5340	24002	23 708	53 050			
Sex not specified	29	127	82	238			
Total	10741	48763	48 801	108305			

 $D_1$  = Total number of patient-months during the first month of treatment.  $D_2$  = Total number of patient-months during treatment months 2–6 inclusive.  $D_3$  = Total number of patient-months of treatment after month 6.  $D_A$  = Total number of patient-months during the whole treatment period.  $D_A$  =  $D_1$  +  $D_2$  +  $D_3$ 

Rank	Event	$N_1$	$N_2$	$ID_1$	$ID_2$	$ID_1 - ID_2$	99% CI	$N_A$	$ID_A$
1	Convulsion, epilepsy	217	610	20.2	12.5	7.7	3.9 to 11.5	1264	11.7
2	Rash	212	189	19.7	3.9	15.9	12.3 to 19.4	510	4.7
3	Respiratory tract infection	110	542	10.2	11.1	-0.9	-3.7 to 1.9	1024	9.5
4	Nausea, vomiting	94	209	8.8	4.3	4.5	2.0 to 6.9	423	3.9
5	Headache, migraine	82	184	7.6	3.8	3.9	1.6 to 6.2	368	3.4

Table 2(b) Lamotrigine incidence densities.

Rank is based on the value of 1D<sub>1</sub>. The remaining columns provide the following:-  $N_1$  = Total number of reports of each event during the first month of treatment.  $N_2$  = Total number of reports of each event during treatment in months 2–6. ID<sub>1</sub> = Incidence density for each event during the first month of treatment (ie  $N_1/D_1 \times 1000$ ). ID<sub>2</sub>=Incidence density for each event during treatment months 2–6 (ie  $N_2/D_2 \times 1000$ ). ID<sub>1</sub>-ID<sub>2</sub>=Difference between ID<sub>1</sub> and ID<sub>2</sub>. 99% CI=99% confidence intervals for the difference between ID<sub>1</sub> and ID<sub>2</sub>.  $N_A$ =Total number of reports of each event during the total treatment period. ID<sub>A</sub>=Incidence density for each event for the total treatment period.

**Table 3** The ranked incidence densityand the ranked 'Reasons for stopping'.Lansoprazole (proton-pump inhibitor)Cohort size 14874.

	Ranked incidence density		Reasons for stopping			
Rank	Event	<i>ID</i> *	Event	Number of reports (% of cohort)		
1	Diarrhoea		Diarrhoea	312	(2.1)	
2	Nausea/vomiting	13.2	Nausea/vomiting	130	(0.9)	
3	Abdominal pain	9.7	Headache/migraine	113	(0.8)	
4	Headache/migraine	8.1	Abdominal pain	77	(0.5)	
5	Dyspepsia	6.6	Malaise/lassitude	71	(0.5)	
6	Malaise/lassitude	5.7	Dizziness	62	(0.4)	
7	Dizziness	4.2	Dyspepsia	56	(0.4)	
8	Pain joint	3.8	Intolerance	48	(0.3)	

ID\*Number of events, per 1000 patient months of treatment, reported during month 1.

For these 21 drugs it is possible to quantify the degree of correlation between 'Reason for stopping' and  $ID_1$  and work continues on studying this correlation and its clinical significance.

#### 3 The outcome of exposed pregnancies

All pregnancies reported during PEM studies are followed up by the medical and scientific staff of the DSRU in order to determine the outcome in those babies exposed *in utero* to the drugs being monitored.

A recent report [7] has shown that 2508 pregnancies have been followed up in 34 PEM studies. The study drug was known to have been dispensed during 904 of these pregnancies (839 during the first trimester and 65 during the second/third trimesters). The first trimester pregnancies produced 553 live births among which 20 (3.6%) abnormalities were reported.

These data will soon be published in final and amended form because they add substantially to those currently available.

This work is of interest as these observational data may be of especial value to those who need to advise on the care and continuation of pregnancies exposed to newly marketed medicines.

### 4 Generation and exploration of signals

Signals can be generated by an event having an unusually high ID or high ranking in the 'Reasons for stopping' medication. Alternatively, it may be noticed that the pattern of the number of reports from week to week or month to month may suggest a relationship to exposure to the drug being monitored. Such a signal can be strengthened by comparing the age and sex adjusted relative risks of the drug being monitored with these values for comparable drugs already studied by PEM. Such comparisons can be stratified by time period and are facilitated by the existing size of the PEM database. They are at their best when the comparator drugs and the monitored drug have the same indication for clinical use. Nested case-control studies can also be undertaken when necessary.

Statistically confirmed signals can be validated by medical follow-up of each report for the event concerned so that the nature of an apparent association (chance, bias, confounding, channelling or causality etc.) can be explored.

The most recently published confirmed and validated signal was gynaecomastia with finasteride [8]. This side effect was detected prior to the relevant specific warning being included in the data sheet for the drug. We have also reported on visual field defects in patients taking vigabatrin [9], the incidence of hallucinations associated with tramadol [10], gastrointestinal intolerance due to acarbose [11] and oesophageal reactions associated with alendronate [12].

### 5 Long latency adverse reactions

Delayed reactions can be detected by sending out further questionnaires relating to those patients shown in the initial PEM survey to be receiving long-term medication. One such study has provided reassuring data on the safety of long-term lamotrigine in epilepsy [13] and a similar study is planned to explore further the problem of visual field defects in patients taking vigabatrin [9, 14]. Whenever delayed or long latency reactions are suspected or need to be excluded the incidence densities for each month of the study can be tested for trend effects and repeat surveillance with a second set of green forms or questionnaires can be sent out, as with lamotrigine [13].

# 6 Investigation of diseases

The PEM database provides a valuable opportunity to study diseases as well as drugs. It has been noticed that the incidence density of upper respiratory tract infections in the first month of exposure to long-term medications (ID<sub>1</sub>) varies only slightly from that in the second to sixth months of therapy (ID<sub>2</sub>). This is perhaps to be expected for such infections occurring during the use of newly marketed drugs of the types studied are unrelated to either the drug or the disease being treated. A report [15] on this study is in press and further studies of diseases are in progress.

# Discussion

Spontaneous reporting schemes such as that in the UK are concerned only with suspected ADRs. They depend on the suspicion of the reporter that the reaction may be due to a drug. They rely on the clinician taking the initiative to report. PEM, by contrast, is concerned with all events: it does not require the clinician to make a judgement regarding causality, and it prompts the making of a report by issuance of the green form.

PEM is best regarded as a hypothesis-generating method of pharmacovigilance. Hypothesis testing methods include case-control studies, comparative cohort studies and randomised controlled clinical trials. As an example of these methods, the protocol for a retrospective nation-wide study of myocardial infarction and oral contraceptives [16] has been published by the DSRU and the study is in progress.

The advantages of PEM are that it is non-interventional (and thereby minimises the biases that occur when the study design interferes with the doctor's choice of drug for the individual patient), that it is national in scale (so that the cohort comprises all patients in England given the drug immediately after its launch into general practice) and that the system prompts all prescribers who automatically receive a green form for each patient prescribed the drug being monitored. These features ensure that the studies are population based and that they disclose the real-life clinical experience with the drug: there are no exclusions and all patients prescribed the drug are monitored even if they are very old, very young, or receiving several drugs concurrently for multiple illnesses. Because the data are concerned with events the system could theoretically detect side-effects which none of the doctors has suspected to be due to the drug. Additionally, the technique allows direct contact between the doctors working in the DSRU so that followup surveillance of individual cases, deaths or pregnancies can be undertaken. PEM can also explore the possibility of long-latency adverse reactions. Additional advantages accrue from the size of the PEM database which has been built up since 1984 using essentially unchanged methods of data

gathering and computerisation. This database contains information on 58 drugs and over 600 000 patients. As time passes and more studies are completed (20 are currently in progress) the value of the database as a research tool increases progressively.

The disadvantages and limitations of PEM are, however, real. Over the 58 separate studies listed in Table 1 an average of 58.2 (range 39.6 to 74.1) per cent of the green forms sent out have been returned. This represents riches compared with the reporting rate in spontaneous ADR reporting schemes but could conceal biases as we have not yet demonstrated whether the patients whose doctors do return the green forms are in any way different from those whose doctors fail to complete and return the questionnaire. Since 1984 the mean response rate has fallen only very slowly (at a rate of 1% per 2 years 10 months). PEM does not yet extend into hospital monitoring although pilot studies are underway. Thus, for drugs started in hospital it is important to follow-up reports of interest in order to identify the first prescriptions. Even so, a 'survivor bias' seems likely to operate because patients who both started and stopped a drug in hospital may never receive a GP prescription and may, therefore, be undetected by PEM in its present form. None of the current methods of pharmacovigilance is ideal in respect of this problem-hence the importance of extending PEM into hospital practice. An additional limitation is that there is no measure of compliance (although data are gathered on dispensed prescriptions only). As with other hypothesis-generating methods of pharmacovigilance the data may include unidentified confounders and this possibility limits the usefulness of the findings and may necessitate further studies using hypothesis-testing methods, such as randomised controlled clinical trials. Illegible prescriptions are not a problem in PEM as they are sorted out by the PPA. There is a possible bias introduced into the data if the patients of the doctors who do not return the green form differ from those of the responding doctors. We already know that these two groups of GPs differ very little in the distribution of ages in which they became principals or in their geographical distribution [17] but studies of this possible bias continue. A final problem is the operational difficulties concerned with collecting the outcome data by paper-based questionnaire. These practical problems will not disappear until fully computerised general practice is established throughout England.

Future plans concern hospital monitoring, establishing a registry of iatrogenic diseases, monitoring by community pharmacists, pan-European monitoring by networking with other suitable units and the establishment of an investigational unit in which the mechanisms of some uncommon ADRs identified by PEM can be explored.

# Conclusions

Prescription-Event Monitoring is a valuable and wellestablished method of hypothesis-generating pharmacovigilance. Its use since 1984 has produced a substantial database which itself forms an important research tool. The future developments of this technique and of the other methods of pharmacoepidemiology associated with it have been outlined. I wish to thank the vast number of general practitioners who have taken part in these studies. I am also most grateful for the cooperation of the Prescription Pricing Authority and the NHS authorities. My colleagues and collaborators in these studies have been Dr Lynda Wilton, Dr Nick Dunn, Dr Fiona Mackay, Dr Richard Martin, Mrs Gill Pearce and Mr Shayne Freemantle. I also wish to thank Mrs Georgina Spragg for administrative assistance.

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