A Community Health Advisor Program to reduce cardiovascular risk among rural African-American women

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Abstract

The Uniontown, Alabama Community Health Project trained and facilitated Community Health Advisors (CHAs) in conducting a theory-based intervention designed to reduce the risk for cardiovascular disease (CVD) among rural African-American women. The multiphased project included formative evaluation and community organization, CHA recruitment and training, community intervention and maintenance. Formative data collected to develop the training, intervention and evaluation methods and materials indicated the need for programs to increase knowledge, skills and resources for changing behaviors that increase the risk of CVD. CHAs worked in partnership with staff to develop, implement, evaluate and maintain strategies to reduce risk for CVD in women and to influence city officials, business owners and community coalitions to facilitate

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project activities. Process data documented sustained increases in social capital and community capacity to address health-related issues, as well as improvements in the community's physical infrastructure. This project is unique in that it documents that a comprehensive CHA-based intervention for CVD can facilitate wide-reaching changes in capacity to address health issues in a rural community that include improvements in community infrastructure and are sustained beyond the scope of the originally funded intervention.

Introduction

African-American women are at greater risk for cardiovascular disease (CVD) than White women of comparable socioeconomic status, and they exceed White women in age-adjusted death rates [1–4]. Contributing factors to this disproportionate risk include differences in health-care access [5–7], knowledge of symptoms and risk factors [8, 9] and the presence of various risk factors, including lifestyle behaviors [1, 8–10]. Southern rural African-American women have among the highest rates of CVD mortality, especially for stroke [2], and thus health promotion programs are needed to address the CVD burden of this group.

Use of community-based approaches has long been advocated to address the complex of social determinants that contribute to the substantial health disparities that exist in marginalized communities [11]. Interventions conducted by trained lay people (known as Community Health Advisors (CHAs), Community Health Workers, promotores de salud and other names [12]) working within the context of a community-based approach have recently obtained 'best practice' status for reducing health disparities, including disparities in CVD risk, among people living in underserved communities [6, 13]. Among other successes [14], CHA programs have successfully addressed health concerns [15-20] and chronic diseases, including CVD [21, 22], hypertension [13, 23], diabetes [24] and cancer [25–28]. CHAs can facilitate the adoption of health promotion programs by acting as change agents and opinion leaders with shared language, culture and values and extensive knowledge of local resources and health issues [29–33]. One approach, the Community Health Advisor Network (CHAN) model [30, 34], involves recruiting and training a community's natural helpers (those to whom community members already turn for support and advice) to enhance knowledge and skills required to address their community's needs.

The Uniontown Community Health Project implemented a theory-based CHA intervention to reduce CVD risk among African-American women living in a rural, southern community. In accordance with the CHAN philosophy, the community was actively engaged in all aspects of the project. This paper describes the formative and process evaluations related to community organization, CHA training, the intervention and the maintenance of project activities, and it illustrates how a CHAbased intervention can increase a community's potential for addressing health issues and mobilizing environmental changes. Given the dearth of CVD risk reduction programs in geographically isolated, predominantly African-American communities, this approach may be useful to others undertaking such programs in similar areas. Primary outcome measures will be presented elsewhere.

Methods

Theoretical framework

The CHA approach is grounded in Community Empowerment [35] and Diffusion of Innovations theories [36]. Community Empowerment is 'a social-action process in which individuals and groups act to gain control and mastery over their lives in the context of changing their social and political environments' (p. 142) [35]. Diffusion of Innovations describes the process by which innovative ideas or practices (e.g. health promotion programs) are disseminated and adopted within a social system. The extent to which an innovation is adopted can be influenced by opinion leaders and change agents [36]. The CVD risk reduction intervention was guided by Social Cognitive Theory [37, 38], which asserts that behaviors are determined by interactions among personal, behavioral and environmental factors. The major behavioral risk factors for CVD (use of tobacco, unhealthy dietary habits and physical inactivity) are influenced by cultural norms and occur within a social context. Thus, programs that affect risk factor behaviors and environmental supports for heart-healthy behaviors should effect sustainable change in health risk behaviors.

Community and project overview

Uniontown is located in the rural southern portion of Alabama and had a population in 2000 of 1636 (88.2% African-American). Per capita annual income was \$8268, and 48.2% of families lived below the poverty level [39]. In addition to the standard CHAN curriculum [34], which focuses on community-identified issues, resource identification and problem solving, CHAs in the Uniontown Project received health education focused on CVD and skills training in reducing CVD risk. The intervention included health promotion activities to increase women's awareness of their CVD risk, knowledge of risk factors and strategies to prevent CVD; classes in heart-healthy nutrition, physical activity and tobacco cessation and environmental changes. Although evaluation focused primarily on women, all community residents were invited to participate in the formative and intervention activities to facilitate community adoption of the program and to provide an opportunity for women to include their families. Competing family responsibilities pose a barrier to engaging in physical activity interventions for women, and strategies to address this barrier have

been advocated [40, 41]. This project was approved by the University of Alabama at Birmingham Institutional Review Board.

The four phases of the project

Phase I: formative evaluation, community organization, recruitment of CHAs (October 1995 to October 1996)

Table I describes the Phase I strategies used to gather formative data and to engage community leaders and residents. These included a town meeting, community inventories, focus groups, key informant interviews and CHA identification and recruitment.

During the town meeting, attendees completed a self-administered Community Priorities Survey [42] which used closed and open-ended question formats to identify and prioritize issues residents considered important for their community, their families and themselves. Following the town meeting, community leaders distributed the survey throughout the community.

Focus group moderators' guides included questions on one of five topics: (i) knowledge and attitudes about CVD risk and risk reduction strategies, (ii) dietary habits, (iii) physical activity, (iv) tobacco use and (v) project implementation in the community. Participants for the 15 focus groups (one mixed gender and two gender-specific groups for each of the five topic areas) were recruited through churches, businesses and other organizations. Groups were audiotaped, tapes were transcribed and transcripts were independently reviewed by the project co-ordinator and investigators who used the constant comparative thematic analysis method to identify common and recurring themes [43].

Potential CHAs were identified using a 'snowball process', which involved interviewing natural helpers and asking them to identify other natural helpers who were interviewed in turn, and so on. Identified persons were invited to attend the initial CHA training session.

Phase II: CHA training (November 1996 to September 1997)

Phase II included general training of residents interested in becoming CHAs to address community and

CVD-related issues and specialized training to lead activities designed to reduce CVD risk [44]. General training (November 1996 to April 1997) consisted of 10 2-hour group sessions, five focused on community issues and five on CVD and its risk factors [42]. Twenty-five individuals (21 women, 4 men, all African-American) completed general training.

Specialized trainings (June to September 1997) focused on (i) heart-healthy food preparation, (ii) strategies to foster physical activity and smoking cessation and (iii) cardiopulmonary resuscitation. Six 3-hour group training sessions were conducted for each of these three areas (total = 18 hours of training per area). CHAs who wanted to receive specialized training could elect to receive training in one, two or all three of these content areas. Sessions included didactic instruction and skill practice with feedback. At the end of specialized training, CHA action teams and project staff reviewed potential intervention activities and developed or adapted activities to specifically target the needs and resources of Uniontown residents. Fourteen persons (12 women, 2 men) completed specialized training in physical activity, 17 (all women) completed nutrition training and 7 (6 women, 1 man) completed tobacco cessation training. Two individuals who completed physical activity training became certified aerobics instructors. CHAs were given small incentives for training such as tee shirts and tote bags.

The site facilitator administered a questionnaire describing previous experiences as natural helpers to a subset of CHAs who completed general training. Some CHAs also completed pre- and post-training questionnaires developed by the project team to assess the effects of training on self-efficacy, knowledge and self-reported behaviors related to giving advice and assistance to friends and neighbors and taking leadership roles in addressing community-identified and CVD-relevant issues. Paired *t*-tests were used to compare pre- and post-training responses.

Phase III: intervention (October 1997 to October 1998)

Phase III consisted of a 12-month intervention in which CHAs and project staff conducted

Table I. Formative research activities conducted and needs and resources identified as a result of Phase I formative evaluation

Method used	Conducted by	Purpose	Needs and resources identified
Community priorities survey (n = 313; 75% women)	Site facilitator and AmeriCorps volunteers	To identify and prioritize residents' issues considered important to their community, families and themselves.	High-priority community issues related to economic opportunities, safety and health. High-priority family and personal issues related to CVD and its risk factors.
Community inventories	Project staff, site facilitator and AmeriCorps volunteers	To assess availability and costs of heart-healthy/unhealthy foods, opportunities for women to walk and engage in other physical activities and resources for smoking cessation.	Sole local grocery store stocked fewer low-fat/low-cholesterol foods than high-fat/cholesterol items (e.g. shelves containing lard covered 32 square feet). Prices were higher for some available lower fat foods than for higher-fat foods (e.g. non-fat versus whole milk). Local eateries offered no low-fat menu options. There were no resources for learning heart-healthy food preparation. Few neighborhoods had sidewalks; many existing sidewalks were in disrepair. There were no opportunities for adult women to be physically active (e.g. no exercise classes, public pools or indoor locations for walking). The sole outdoor track was in disrepair. No resources were available
Focus groups (total $n = 144$; mean = 9.6 per group; 71% women)	Tuskegee University consultants	To inform intervention and evaluation instrument development and to assist in identifying project resources.	for tobacco cessation. Few knew how to prepare heart-healthy foods that families would eat. Many were confused about which foods contained cholesterol and saturated fat. Some said they could not exercise because they had high blood pressure. Knowledge about some risk factors (e.g. need to consume less cholesterol) was relatively high, while knowledge of other risk factors was low (e.g. diabetes, sedentary lifestyle). Overall, women did not perceive themselves at high risk for CVD.

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Method used	Conducted by	Purpose	Needs and resources identified
Key informant interviews with community gatekeepers	Project staff	To obtain assistance in navigating the community's political, business and social structures and in finding potential community facilitators, steering committee members, CHAs and physical resources for project activities.	Full-time, paid site facilitator identified and hired to oversee project. Three AmeriCorps Volunteers in Service to America recruited to assist facilitator. Uniontown CHC was formed to serve as a steering committee. City leaders identified space for project office, training sessions and physical activity and nutrition classes. Community leaders provided ongoing assistance by broadcasting project events and classes on local cable television station, providing space for town meetings and health fairs, partnering with CHAs to make environmental changes and keeping the city council informed about the project.

community-wide educational events and classes in nutrition, physical activity and smoking cessation. Following Social Cognitive Theory and formative data obtained in Phase I, the intervention was designed to (i) increase community awareness of the program, (ii) increase knowledge about CVD symptoms, risk factors, risk reduction strategies and actions to be taken during a heart attack or stroke, (iii) promote adherence to screening and recommended medical regimens for CVD risk factors, (iv) increase readiness to change and (v) provide classes and other resources for those ready to make behavioral changes.

CHAs were unpaid volunteers, and as such made their own decisions about what activities to undertake and what roles to play in those activities. CHAs who wished to lead intervention activities were given everything needed for those activities (e.g. full sets of cookware and kitchen tools, athletic wear, etc.). Additional intervention costs (e.g. boom boxes, CDs, exercise equipment, food costs) were also covered by the project. CHA leaders initially co-conducted activities with project staff, then assumed full responsibility for facilitating

intervention events and classes. Process evaluation included tracking of participation at events, use of risk reduction resources and additional activities conducted by individual CHAs.

Phase IV: maintenance (October 1998 to October 2000)

Following the 12-month intervention, the project transitioned into a maintenance phase in which CHAs decided which activities to continue and then modified those activities as desired. Project staff served as consultants and collected process data in collaboration with the CHAs. Process measures tracked maintenance of activities and changes in community capacity for addressing health and related issues.

Results

Phase I

As detailed in Table I, Phase I activities identified high-priority issues as well as needs and resources for training and intervention.

Community inventories revealed multiple needs for community resources to support changes in risk behaviors. This lack of local resources posed a significant barrier because Uniontown is ~20 miles from any larger town over isolated roads and many residents lack reliable transportation. Focus group data indicated that many residents knew generally what to do (e.g. consume less cholesterol, salt and fat), but not how to lower their CVD risk; confirming that training and intervention activities needed to include a focus on increasing risk reduction knowledge and awareness.

Key informant interviews identified personnel and space required for the project and garnered support from influential community leaders. The mayor agreed to serve as principal investigator for the project's subcontract, members of the city council completed CHA training and city leaders agreed to serve on and recruit others for the Uniontown Community Health Council (CHC), a coalition of community leaders that was formed to serve as a project steering committee. Key informants also continued to provide personal assistance throughout the project. For example, city leaders volunteered time and personal resources to supplement grant funding for renovations needed to accommodate intervention activities.

The Phase I CHA identification process recruited 33 persons to the initial CHA meeting in which ground rules for the training process were jointly developed by attendees and staff and topics for the general training sessions were finalized based on issues identified in the Community Priorities Survey. Resulting topics addressed crime, unemployment, neighborhood cleanup, sexually transmitted diseases, drug and alcohol abuse, heart disease and stroke, stress and high blood pressure, tobacco use, nutrition and physical activity [42].

Phase II

The 19 CHAs who completed the CHA profile reported a variety of previous experiences as natural helpers (Table II), including 19 community and 15 church leadership positions. CHAs thought that people turned to them for help because they were trusted and good listeners and because they gave good advice. Demographic data from the profile showed that these CHAs had lived in Uniontown for an average of 25 years (range = 5–51) and had a mean household size of 3.6 people (range = 2–9). Table III summarizes other profile demographics in comparison with the overall Uniontown community.

CHAs completing both pre- and post-training questionnaires (n = 10) demonstrated increases in

Previous community projects	Who comes to you for advice?	Where do you give advice?	With what are you asked for help?	How do you give help?
Neighborhood cleanup Crime prevention Elder care Reducing teen pregnancy Reducing high school dropout Unemployment Walkathon Fund-raisers Blood pressure screening Youth enrichment program Blood drive Cancer prevention Red Cross volunteer	Friends Family Neighbors Church members Coworkers Acquaintances	Over the phone In my home At work At someone else's home At meetings	Health Family problems Using health services Using welfare services Transportation Recreation	Give information Listen Give direct help Refer to services Recommend medicines Recommend remedies Call someone

knowledge about reducing CVD risk (t = -2.43, P < 0.05), and in self-efficacy (t = -5.00, P < 0.001) and behaviors (t = -3.19, P < 0.01) related to giving advice and assistance about risk reduction strategies to others. Pretraining self-efficacy, beliefs and behaviors related to general community issues were already high and pre- to post-training changes were not significant for those measures (P > 0.05).

Phase III

Community-wide health promotion events and services

As a group, CHAs facilitated and monitored use of the outdoor track (total n = 35 regular walkers; mean = 15 per day) and hosted two community health fairs (total n = 261); two fun walks (total

Table III. Demographic characteristics of CHAs who completed a profile^{ab} compared with the Uniontown community^c

	CHA, n	CHA, %	Uniontown, %
Sex (n = 19)			
Female	16	84.2	57.8
Male	3	15.8	42.2
Race: African-American	19	100	88.2
Age 40+ years $(n = 18)$	9	50.0	Age 35+ years = 41.3%
Highest grade completed $(n = 19)$			= 41.5%
Middle school	2	10.5	27.2
High school	6	31.6	23.5
Some college	6	31.6	d
Technical school	5	26.3	d
Marital status $(n = 16)$			
Currently married	5	31.3	31.6
Household income, $(n = 17)$			
0-9999	9	52.9	41.5
10 000-19 999	4	23.5	d
20 000-29 999	3	17.7	d
30 000–39 999	1	5.9	d

^aNot all CHAs completed every question of the profile.

n=61); a low-fat food fair (n=114); two smoke-free days (total n=20 pledges to quit); ongoing blood pressure checks in the project office (total n=80; mean = 3 per day) and a clinic program to obtain free nicotine patches for smokers trying to quit. In addition, CHAs independently initiated low-fat church dinners, neighborhood walking groups, nutrition and exercise activities for senior citizens, anti-smoking skits in local schools and informal information sharing.

Environmental changes

CHAs and project staff worked with city officials to repair lights and clean up the outdoor track for walking; install new appliances for nutrition activities; renovate the facility for physical activity classes and establish a health and wellness section in the city's library. CHAs also persuaded the local 'dollar store' to stock items required for hearthealthy cooking, including non-stick cooking sprays and skillets, kitchen shears and spices. To address the community goal of making the downtown area more attractive, CHAs organized neighborhood beautification projects to clean up trash and plant trees and flowers, which also provided lifestyle exercise to participating residents. As the project progressed, CHAs compiled a resource directory that listed local venues and partners for project activities and provided contact information for subsequent community projects.

Risk reduction classes

Physical activity

During the intervention phase, CHAs with physical activity training led a total of 108 aerobics classes (two to three classes per week), which were attended by a total of 107 persons (97% women), 74.7% of whom attended four or more classes per month. Mean intervention year attendance was 17.75 persons per class.

Nutrition

CHAs with nutrition training hosted monthly 'cooking clubs' in their homes or other convenient locations. Club members altered favorite recipes to

^bOccupations of CHAs included home health attendant, machine operator, writer/photographer, teacher, outreach worker, bus driver, recreation director, AmeriCorp Volunteers in Service to America volunteer, telecommunications operator, nursing home worker, student, homemaker, cashier and nun.

^cU.S. Bureau of the Census. Census 2000.

^dNot available in this form in census database.

taste good while containing less fat and salt. The cooking clubs were attended by a total of 76 community residents (75% women), most of whom were regular attendees (mean attendance = 10.14 persons per club).

CHAs used the successful cooking club recipes for monthly community dinners held in the town's recreation center. While residents dined, CHAs distributed recipes and demonstrated techniques used in recipe preparation. Attendees completed taste ratings for each dish and indicated whether they would serve that dish to their families. The highest rated recipes were compiled in a cookbook which CHAs distributed throughout their county and beyond. During the intervention phase, a total of 137 residents (66% women) attended the community dinners, with most attending multiple dinners (mean = 64.5 residents per dinner).

Tobacco cessation

CHAs trained in smoking cessation held two multisession stop-smoking classes, which were attended by a total of six people. The low attendance motivated CHAs and staff to redirect their efforts toward increasing community awareness about the health risks of smoking and exposure to secondhand smoke and providing one-on-one information and advice about cessation.

Phase IV

During the maintenance phase, CHAs continued to host CVD risk reduction activities, formed new coalitions and partnered to obtain funding for additional research and service projects. CHAs independently retained all activities begun during the intervention phase except the cooking clubs and even trained a new aerobics leader themselves. Attendance at the community dinners decreased from that observed during the intervention phase (mean maintenance attendance = 41.63 persons per dinner), but aerobics class attendance increased (mean = 26.75 persons per class) due in part to completion of the physical activity room renovations, which included the installation of air conditioning. Community groups also began using the

renovated areas for new events, including afterschool karate and African dance classes for youth.

CHAs, CHC members and project staff partnered to seek funding for sustaining and expanding the CVD risk reduction activities. CHAs obtained small donations from local businesses and accepted contributions from participants who wanted to give something. In addition, substantial funding was obtained by the Alabama Department of Public Health and the Alabama Cooperative Extension Service that subsidized the ongoing events and classes and funded new activities built on the infrastructure (trained CHAs, an experienced coordinator and active community coalitions) created by the present project (Table IV).

The community's enthusiasm and interest in addressing other health issues has attracted funding for seven new research and service programs that have provided additional support for CHAs and for the project office and other facilities. Three of these programs included investigators from the present project; investigators for the other programs were new to the community. CHAs and CHC members also formed new coalitions who worked with existing and new partners to address communityidentified needs. Among other successes, coalition partners obtained funding for economic development and attracted a new industry, which created more than 70 jobs. Ms Stalker continues to work with the Uniontown CHAs on a large dental health project, which is headquartered in the original Uniontown Project office and focuses on children and adults throughout the community. The renovated facilities are still being used by the city, but CVD risk reduction activities are not currently being held there.

Discussion

The Uniontown Project is unique in that it integrated training in CVD risk reduction with the traditional CHA focus on general community issues, and it combined the grassroots CHA model with the CHC, a coalition of local leaders. Although previous studies have used lay helper models to address other health issues in rural women [30, 31] and to address single and multiple CVD risk factors in

Table IV. New projects that maintained and expanded activities to reduce the risk of CVD

Project name	Funding partner/sponsor	Project description
Core capacity CVD project (funded in approximately 1999)	Alabama Department of Public Health/CDC	Implemented environmental and policy interventions to reduce CVD risk, including initiation of a Uniontown farmer's market. CHAs helped to organize and advertise the market and assisted in collecting data to track the market's success. Provided signs and other marketing materials for many existing activities for reducing CVD risk, including community classes.
Nutrition education program (funded in approximately 1998)	Alabama Cooperative Extension Service/US Department of Agriculture	Hired one of the nutrition-trained CHAs to conduct nutrition education throughout the county. Funded a variety of activities in nutrition education, including those in Uniontown
Church-based African-American diabetes program (funded in approximately 2000)	University of Alabama at Birmingham and Alabama Department of Public Health/CDC	Provided diabetes education through community churches. Topics included general diabetes management and related information, such as diabetes as a risk factor for CVD, the role of obesity and the importance of healthy habits in nutrition and physical activity.

urban African-American populations [13, 21–24, 45], no other published studies have reported on a program targeting multiple CVD risk factors in rural African-American women, and none has documented wide-reaching changes in community capacity to address health issues beyond the scope of the original project. This is also the first documentation that CHAs working in the context of a chronic disease intervention project can lead efforts to improve a community's physical infrastructure. Examples in Uniontown include renovated facilities for physical activity, town beautification and farmers markets.

Taken together, the project partners' ability to obtain resources to sustain and expand efforts to reduce CVD risk; attract new research and service projects to address additional health issues and develop new coalitions, partnerships and funding for community-identified needs provides substantial evidence for increased community capacity to address health-related issues [46, 47]. At the outset of the project, Uniontown possessed assets on many dimensions of community capacity [48], including

leadership and access to power, rich community support networks, a strong sense of community and an understanding of community history. The Uniontown Project facilitated increases in additional dimensions of capacity including expanding citizen participation, enhancing residents' skills, expanding community resources and promoting new partnerships within the community as well as with new external partners.

This project may be viewed as a successful community empowerment program that encourages residents to educate themselves, define their own problems, set their own priorities, develop their own programs and, as necessary, engage the power structure to remove barriers or provide assistance [49–53]. In Phase 1, project staff supported community empowerment [54, 55] by addressing community priorities; working to gain trust and build relationships; engaging residents in formative work and identifying, training and mentoring grassroots community change agents. Phase I activities also initiated the community mobilization process, as many residents who took part in the formative

evaluation continued to be involved in risk reduction efforts as leaders or participants. In Phases II and III, the community mobilized to work toward common goals as demonstrated by participation in CHA training, risk reduction classes and community-wide events. During Phases III and IV, CHAs took leadership roles in planning and implementing the intervention and maintaining risk reduction activities, growing new coalitions and service programs and attracting new research.

Residents used infrastructure developed by the CVD project to address additional priorities, an infrastructure that consisted of new social capital in the form of coalitions and informal working groups as well as added physical resources. The continuing employment and volunteer work of the CHAs and other residents made possible through new research and service programs, and the ongoing use of the project's physical facilities provide evidence that this infrastructure continues to be a health resource for the community.

Study limitations

This study included only one intervention community with strong advocates in city government and a core of citizens ready to work for community change. The results obtained here may not generalize to communities with lower levels of existing community capacity. Although outcome surveys were conducted in a matched control community, process data were not collected in that community. Nevertheless, anecdotal information from partners in the comparison community indicates that similar activities and initiatives have not occurred there.

The project team failed to make aggressive efforts to obtain data from CHAs who were absent when training questionnaires were administered. A greater emphasis in the training sessions on the importance of obtaining complete assessment data and more substantial efforts (e.g. providing incentives for completing questionnaires) to obtain complete data from CHAs who were absent at the time of initial questionnaire administration would likely have decreased the volume of missing training data.

Practice implications

The Uniontown Project demonstrates that a partnership between academic researchers, communitybased organizations and lay community leaders can facilitate creative approaches based on robust theories of health promotion for engaging members of underserved populations to implement a CVD risk reduction program. Such a program can catalyze community change and increase capacity to address health-related issues. While this study provides a model for mobilizing communities with minimal economic and health-care resources, additional research is needed to identify community characteristics needed for adoption and maintenance of risk-reducing strategies. Future research should explore the effectiveness of this model in rural communities with lower levels of initial community capacity and resident support.

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Conflict of interest statement

None declared.

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