# Evaluation of record linkage between a large healthcare provider and the Utah Population Database

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# ABSTRACT

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## **Objective** Electronically linked datasets have become an important part of clinical research. Information from multiple sources can be used to identify comorbid conditions and patient outcomes, measure use of healthcare services, and enrich demographic and clinical variables of interest. Innovative approaches for creating research infrastructure beyond a traditional data system are necessary.

Materials and methods Records from a large healthcare system's enterprise data warehouse (EDW) were linked to a statewide population database, and a master subject index was created. The authors evaluate the linkage, along with the impact of missing information in EDW records and the coverage of the population database. The makeup of the EDW and population database provides a subset of cancer records that exist in both resources, which allows a cancerspecific evaluation of the linkage.

Results About 3.4 million records (60.8%) in the EDW were linked to the population database with a minimum accuracy of 96.3%. It was estimated that approximately 24.8% of target records were absent from the population database, which enabled the effect of the amount and type of information missing from a record on the linkage to be estimated. However, 99% of the records from the oncology data mart linked; they had fewer missing fields and this correlated positively with the number of patient visits. Discussion and conclusion A general-purpose research infrastructure was created which allows disease-specific cohorts to be identified. The usefulness of creating an index between institutions is that it allows each institution to maintain control and confidentiality of their own information.

## BACKGROUND AND SIGNIFICANCE

Considerable benefits are associated with the use of electronically linked datasets for clinical research.<sup>12</sup> The use of linked datasets allows (1) researchers to examine relationships between variables not available in a single dataset and can provide more complete information on individual patients and populations,<sup>2 3</sup> (2) long-term follow-up of patients and supports outcome research,  $^{4-8}$  and (3) the safety, effectiveness, and cost of care to be studied.<sup>9-11</sup> For example, cancer registries and patient health records have been linked to vital statistic records, health record datasets, claims and administrative data, quality of life surveys, and outcome and mortality surveys.<sup>3 12–20</sup>

A collaborative approach among organizations or data resources can fill the gaps in existing data infrastructure.<sup>21</sup> Record linking is typically performed to combine resources for investigating a specific disease or for a certain study objective. Many institutions create data warehouses where administrative and clinical data can be viewed together and some communities have expanded the data warehouse model to form research infrastructures that can support data requests for many different projects across institutions.<sup>22-24</sup>

Record linkage is an intensive process that requires an in-depth knowledge of the source datasets and an understanding of how linkage parameters may influence which records match. It can be time-consuming and costly to use human review. Consequently, studies that contain linkage often use small sets of records that can be verified for correctness or do not evaluate the linkage for accuracy or the introduction of bias. In addition to the technical issues associated with linking data, the creation of data infrastructure requires negotiation and agreement between data sources. Different types of organizations may have varying interests in research, and concerns about privacy may lead to policies that prevent records from being easily linked.<sup>21</sup>

This paper describes and evaluates the linkage between the Utah Population Database (UPDB) and the enterprise data warehouse (EDW) maintained by Intermountain Healthcare; this presents an example of a data infrastructure that extends beyond traditional data systems. We describe a solution for record linkage and long-term access to data that addresses the confidentiality of persons identified in the records and the concerns of the data contributors. This infrastructure contains records for patients of all age groups that had either inpatient or outpatients encounters. It represents a heterogeneous patient population that can be sampled for patients of interest as well as an appropriate control population. Individuals can be studied for conditions occurring before a specific diagnosis and treatment as well as end points such as recurrence and survival. The presence of the cancer records in both data sources allows analyses of the effect of data completeness in EDW records, the impact of records not contained in the population database, and further evaluation of the unlinked records.

## MATERIALS AND METHODS

A number of regulatory activities were required to accomplish this project. An agreement between the University of Utah and Intermountain Healthcare was created which included the standard legal recitals. This allowed demographic information on Intermountain patients to be provided as

a temporary file to the Resource for Genetic and Epidemiologic Research, which is the governance body of the UPDB.<sup>25</sup> The project was approved by institutional review boards at the University of Utah and Intermountain Healthcare.

Our methodology allows the record linking activity to be completed using patient demographic information without exposing any medical information. After the linking is complete, a master subject index (MSI) is created, the identifying information of the EDW is deleted, and a copy of the MSI is held by each institution to facilitate future projects. Thus the linkage does not create a new combined database. The MSI allows each institution to maintain control of their information and protects the confidentiality of the individuals within each institution. When research projects request use of the new research infrastructure, the investigator will be required to obtain approval from Resource for Genetic and Epidemiologic Research and the institutional review boards from each institution, and it is only at this point that information from both institutions is accessed and combined.

For the purposes of this paper, the term 'record' refers to demographic information about a person that may or may not contain additional information (health information, family relationships, etc). In this way, the number of records reported is analogous to the number of distinct people those records represent. When additional information is mentioned, such as the amount of health information contained in the EDW, it is referred to as 'information' or 'data', not as a record.

## **Utah Population Database**

The UPDB is a research resource held at the University of Utah that contains demographic and family history information linked to medical information.<sup>25 26</sup> It was created in the mid-1970s from genealogy records and included data from the Utah Cancer Registry (UCR) and Utah death certificates. Since the mid-1990s, the UPDB has been expanded to incorporate other high-quality, statewide datasets; these include driver license, vital records from the State of Utah (birth, marriage, divorce, and fetal deaths), cancer data from the Cancer Data Registry of Idaho, and information from inpatient hospital discharges in Utah. The source data are internally linked within the UPDB and result in information for over 6 million distinct individuals. Because of its size and the varied sources of its information, most families living in Utah are represented. Use of this resource has been instrumental in the discovery of human disease genes,<sup>27-31</sup> familial risk associated with heritable diseases,<sup>32-36</sup> and quantification of other disease risk factors.<sup>37–39</sup>

#### Intermountain Healthcare EDW

Intermountain Healthcare is the largest healthcare system in Utah and operates multiple hospitals, outpatient clinics, ambulatory surgery centers, laboratories, and health insurance plans. It is a not-for-profit healthcare delivery system covering Utah and southeastern Idaho. In addition to tertiary-level teaching and research facilities, Intermountain also has several small hospitals and clinics that are the only source of care in some rural Utah communities. The Intermountain Healthcare EDW was created to bring together both health and administrative data from all facilities to allow researchers to study patient care from both an individual and a population perspective. Patients in the EDW are identified by an enterprise master patient index, which is used to link data resulting from all patient encounters. There are regular audits of enterprise master patient index numbers that look for duplicates and inaccuracy across systems. There are more than five million patients listed in the EDW connected to more than 35 billion health-related data points, such as laboratory results, discharge summaries, and diagnosis codes.

### Information for linkage and evaluation

For the general linkage, demographic fields from the UPDB available for use in record linking include: full name (including maiden name), sex, birth date, multiplicity (to identify twins and other multiple births), death date, social security number, and residential history (street address, city, state, and zip codes). The familial structure in the UPDB also makes available names, social security number, and residential history of parents, siblings, and spouses. The EDW has similar demographic fields available for linkage to those listed for the UPDB. The EDW also contains phone number fields. However, there is no familial information available.

For the validation analysis, UCR data from UPDB were available. The UCR is a statewide, population-based registry containing diagnoses since 1966 and has been a member of the National Cancer Institute's Surveillance, Epidemiology, and End Results (SEER) Program since 1973. The UCR tracks incident cases of cancer diagnosed or treated in Utah. The UCR provides annual updates of invasive and in situ cancer cases to UPDB. This study used 213 828 UCR records through 2005.

The EDW contains data marts where information is consolidated for specific clinical programs. The oncology data mart was used to select patients with bone marrow, breast, or prostate cancer for the validation analysis. Records were included for individuals with a matching diagnosis code from the International Classification of Diseases for Oncology (ICD-O). In addition to the demographic fields, some clinical data were available from the data mart for this study. This included cancer diagnosis as an ICD-O code, with morphology and histology, date of diagnosis, the number and date of visits, and which facilities were visited. There were 25797 records on oncology patients with diagnosis dates from about 1993 through 2005 that were identified and used to evaluate record linking.

#### **General linkage**

The Pedigree and Population Resource at the Huntsman Cancer Institute University of Utah (University) maintains the UPDB and is responsible for linking resources to the UPDB. The University has extensive experience with linking diverse data- $\mathsf{sets}^{25\ 40}$  and currently uses the commercial software package IBM InfoSphere QualityStage, a program based on Jaro's probabilistic AUTOMATCH algorithm.<sup>41</sup> QualityStage allows users to input parameters for which algorithms should be used to compare different data types, such as dates, addresses, and text strings and tolerance levels for different values. In addition, the University uses a set of programs developed in-house to check for common issues known to produce false links, such as twins or siblings with similar names, described in the online appendix. Candidate links identified by the validation programs as needing special attention are reviewed. Finally, records identified as valid matches, compiled from QualityStage based on scores, validation programs, and human review, are recorded in the MSI. The MSI includes a unique UPDB ID number, UPDB pedigree quality indicator (described below), and an Intermountain Healthcare ID number.

Records are analyzed for completeness and demographic trends in an effort to understand the characteristics of unlinked records. Records are considered 'minimally complete' if they contain a first name, last name, birth date, and social security number. In addition, the number of fields missing values is

calculated using these additional fields: a middle name, maiden name, address, and death date.

The family structure that is available in UPDB was used to calculate the depth of the pedigree for each linked EDW record. These relationships are measured in 'pedigree quality'-an indication of how useful a record is for genetic and familial analysis. Records that linked to UPDB were assigned one of the following levels of pedigree quality:

- 1. no family relationships
- 2. parent-child set or siblings with parents who had only name information
- 3. two-generation family with four or more members
- 4. multi-generational pedigree with three or more generations. Some pedigrees have as many as 11 generations.

## Linkage evaluation

To evaluate the accuracy of the UPDB-EDW linkage and test the generalizabilty of the resource to support disease-specific projects, we focused on a subset of cancer records identified in both resources. We selected three cancer types-bone marrow, breast, and prostate-in order to evaluate linkage among diagnoses that affect people across a range of demographic characteristics. Records for patients who had multiple same-site cancers or a diagnosis more recent than 2005 were excluded from the analysis. Selected ICD-O codes were used in this comparison: C42.1 for bone marrow cancer, C50.0-C50.9 for breast cancer, and C61.9 for prostate cancer. Because all cancer cases documented in the EDW should be reported to UCR, it was anticipated that target records would exist in the UPDB. With this assumption, EDW records were classified into one of the three following groups.

Group 1: records in the EDW oncology data mart that were linked to the UPDB and had a corresponding UCR record. For this analysis, our measure of accuracy is defined as the proportion of records in this group.

Group 2: records in the EDW oncology data mart that were linked to the UPDB, but did not have a corresponding UCR record or had different cancer diagnosis in UCR.

Group 3: records in the EDW oncology data mart that were not linked to the UPDB.

## Linkage rate prediction

For the subset of records from the oncology data mart, a logistic regression model was used to determine characteristics in the quality of records that influenced linkage probability. The factors used to train the model were:

- whether a field was missing a value (for each field);
- ▶ the relative frequency of a value compared with all other values in the field (for each field);
- ▶ a patient's connection to Utah (either by having Utah listed as state of residence or a social security number indicative of Utah birth):
- the cancer type (bone marrow, breast, or prostate);
- sex;
- ► having a temporary social security number (usually denoting recent immigration);
- ▶ being identified as Hispanic (identified from UPDB).

The resulting model was run on the full set of EDW records to estimate the expected linkage rate assuming that a matching record existed in the UPDB. The expected linkage rate was compared with the percentage of records that actually linked. In addition, the expected linkage rate prediction scores were analyzed by state of residence and age, two factors found in preliminary studies to be of interest.<sup>40</sup>

#### RESULTS **General linkage**

The UPDB-EDW linkage resulted in 3429 337 (60.8%) records out of 5636907 EDW records linking to a UPDB record. Some EDW records mapped to the same UPDB record and were flagged as potential duplicate records. These included 445113 EDW records mapped to 217 087 UPDB records. This duplicate record rate is consistent with previous findings.<sup>42</sup>

Records in the EDW had on average 1.9 fields with missing values. Table 1 shows a comparison of linkage rates for all EDW records, minimally complete EDW records (those with at least first name, last name, birth date, and social security number), and generally for records missing values. Minimally complete records linked at 75.4%. Virtually all records (99.3%) that had values for every field could be linked compared with 80.7% for records missing values in any two fields and 29.5% for those missing values in any four fields.

A comparison was made between the percentage of records missing values in particular fields in linked and unlinked records. All records in the EDW had values for sex and birth date. Only 5705 records were missing values for first name, and only 150 records were missing values for last name. A total of 36.3% of records were missing social security number; for linked records, 24.5% were missing this value, and 60.8% for unlinked records. Street address was more complete, with 8.7% missing; for linked records, it was 2.0%, and 10.7% for unlinked.

EDW records of Utah residents were more likely to link to UPDB than non-residents, with 75.6% of 4099565 records of Utah residents linking compared with 21.6% of 1 182 671 records of non-Utah residents. Records where the current state of residence was not known linked at 19.7%. Records of persons with Utah connections (as defined above) were also much more likely to link to the UPDB, with 75.2% out of 4226734 records linking.

## Linkage evaluation

The evaluation analysis focused on the subset of cancer records in both sources. The mean age for these patients with bone marrow cancer was 49.1 compared with 60.2 and 68.6 for patients with breast and prostate cancer, respectively. In addition, almost 25% of patients with bone marrow records received a diagnosis before the age of 18, a patient population with virtually no cases of breast or prostate cancer.

The average linkage rate for the cancer records was 99.0%. A comparison of linkage rates between the cancer types by completeness of records is provided in table 2. The number of missing fields between linked and unlinked records for the cancer records and which fields were missing values followed the same

Table 1	Rate of linkage of EDW records to Utah Population Database
by compl	teness of record

	Number of records	Linkage rate (%)
All EDW records	5 636 907	60.8
Minimally complete EDW records	3 385 716	75.4
Records without any missing values	13 489	99.3
Records missing 1 value	375 915	95.6
Records missing 2 values	2 017 797	80.7
Records missing 3 values	1 929 683	57.2
Records missing 4 values	1 062 850	29.5
Records missing 5 values	166 115	3.6
Records missing 6 or more values	71 058	0.0
Average number of missing values per record	1.9	

EDW, enterprise data warehouse.

Table 2	Linkage	rate o	of E	DW	oncology	data	mart	records	by
completer	iess								

	Bone marrow (%)	Breast (%)	Prostate (%)
Number	2632	11 334	11 831
% Linked records	97.2	99.3	99.1
Minimally complete records	98.8	99.5	99.2
Records without any missing values	100.0	99.9	100.0
Records missing 1 value	99.8	99.8	99.6
Records missing 2 values	97.8	99.3	99.5
Records missing 3 values	93.8	96.0	96.0
Records missing 4 values	70.7	82.1	57.9
Records missing 5 values	0.0	0.0	N/A
Records missing 6 or more values	N/A	N/A	N/A
Average number of missing fields	1.2	0.6	1.2

EDW, enterprise data warehouse; N/A, no records.

trend as the overall linkage. These records had on average 0.9 fields missing values compared with 1.9 for all EDW records. The low number of fields missing values could be attributed to the high number of visits (34.7 average) and facilities visited (2.7 average) per cancer patient. Similarly, records for persons with Utah connections linked at a higher rate (99.2%) than persons without Utah connections (96.1%) for the cancer records.

Prostate and breast cancer records linked at a higher rate than bone marrow cancer records. Although there are a number of possible reasons for the lack of UCR records, the higher rate of failed links for bone marrow cases may be attributable to the known under-reporting of bone marrow cancers, as not all cases undergo pathologic testing (via communication with UCR).

The pedigree quality for all linked records and for each cancer type is shown in figure 1. Of the records that linked to UPDB, over half linked to a multi-generational family (pedigree quality 3). While cancer groups have a relatively high level of familial information compared with all linked patient records, patients with prostate cancer have the highest proportion with deep pedigrees and are more likely to represent earlier birth cohorts.

The percentage of cancer records in each of the linking groups is shown in table 3. Of the cancer records, 96.3% had a corre-



Figure 1 Proportion of all linked records and cancer type by pedigree quality.

 Table 3
 Assigned linkage group for oncology data mart records

	Bone marrow (%)	Breast (%)	Prostate (%)	Combined (%)
Group 1	89.7	96.9	97.1	96.3
Group 2	7.4	2.4	2.0	2.7
Group 3	2.8	0.7	0.9	1.0

sponding UCR record and were assigned to group 1. The records in group 1 are considered true positives and provide the lowerbound accuracy of the linkage method. The positive predictive value was 97.2%, and the sensitivity was 99.0%. The majority of patients in group 2 linked to UPDB, but did not link to a cancer record in UCR. False positives (incorrect links) would appear in group 2, and false negatives (missed linked) would appear in group 3. Groups 2 and 3 could include a variety of possibilities: (*a*) patients who are non-residents of Utah and were diagnosed as having cancer outside of Utah; (*b*) diagnoses in the data mart that do not meet SEER reporting guidelines; (*c*) UCR policies that exclude some data from routine UPDB linkage. These possibilities suggest that some records in groups 2 and 3 are not mistakes in the linkage and that the number of records in group 1 provides the minimum accuracy of the linkage.

### Linkage rate prediction

Although the oncology data mart analysis provided an estimate of accuracy, it was based on accuracy given that the target records existed in the UPDB. A regression model was fitted on this subset and, when run on all EDW records, provided an estimate of the coverage of the UPDB. The regression model identified the significant factors influencing linkage as having a social security number, a middle name, a maiden name, a death date, and a connection to Utah. Odds ratio (OR), 95% confidence interval (CI), and p value are shown in table 4. The regression model predicted that 80.7% of all non-cancer records in the EDW and 80.8% of all EDW records would link when the target records existed in the UPDB. The predicted linkage rate was 91.1% for Utah residents and 50.1% for non-Utah residents.

Since the general linkage only produced links with 60.8% of the EDW records (table 1), an estimated 24.8% (1 - (60.8/80.8)) of the individuals in the EDW do not have records in the UPDB. For Utah residents, 17.0% (1 - (75.6/91.1)) of individuals and for non-Utah residents about 56.9% (1 - (21.6/50.1)) of individuals in the EDW do not exist in the UPDB. This is consistent with the statement that the majority of Utah residents have records in the UPDB. The high number of non-Utah residents with records in the UPDB (43.1%) suggests that many persons treated at Intermountain Healthcare facilities have Utah connections.

Figure 2 shows the proportion of all records for each birth year that did not link, but had a very high predicted probability of linkage (>90%). These records represent persons most likely to be missing a target record in the UPDB. Because the UPDB relies on source datasets for information, a person may not have a record in the UPDB until they have an event in Utah that

 Table 4
 Significant factors affecting linkage based on the regression model

Factor	OR (95% CI)	p Value
Presence of social security number	7.7423 (5.9528 to 10.0698)	<2e-16
Presence of middle name	3.1528 (2.6075 to 3.8123)	<2e-16
Presence of maiden name	1.5606 (1.2094 to 2.0139)	0.000625
Presence of death date	3.3029 (2.3758 to 4.5918)	1.17e-12
Having a Utah connection	6.3815 (5.2210 to 7.7998)	<2e-16



**Figure 2** Proportion of unlinked records with predicted probability of linkage greater than 90% by birth year.

triggers the creation of a record. This includes being born, obtaining a driver license, getting married or divorced, being hospitalized, having children, having a cancer diagnosis, or dying. Thus the UPDB will not include records of children born outside Utah and persons who have recently moved to Utah until they get a driver license or have some other event that creates a record. A higher proportion of these records are for persons born from 1989 to 1998, ages 7–16 as calculated from the cancer record update as of 2005. This also explains the higher proportion of patients with bone marrow cancer classified in group 3 (table 3).

## DISCUSSION

The diversity of information available through the UPDB from its various source records adds considerable value to the more than 3.4 million records in the EDW that linked. As more than half of the linked records have multi-generational family information, the linked records provide the power to detect and localize genetic traits.<sup>43</sup> Since 78.7% of all linked records have at least some family information, parent—child and sibling pairs can be analyzed when varying amounts of pedigree information is available.<sup>44 45</sup> The use of this data infrastructure and the MSI was recently demonstrated in a study of inflammatory bowel disease in Utah kindreds.<sup>46</sup>

The question remains why did the remaining 2.2 million not link? This can be answered in two parts. First, the analysis of the general linkage indicates that the completeness of EDW records affected the ability to match to records in the UPDB. This reinforces the importance of providers reviewing patient demographic information for changes and additions at each encounter. The more information a record had, the more likely it was to link; however, which fields were missing values also affected linkage. The significant factors identified in the regression model also support the idea that certain demographic fields are more valuable than others.

Second, the linked repositories cover slightly different geographic areas. In this study having a Utah connection affected which records linked. The UPDB primarily represents

Utah residents, and persons without a Utah connection have a much smaller chance of having a record in the UPDB. In addition to Utah, Intermountain Healthcare provides coverage to southeastern Idaho and serves as a referral center for the neighboring states. Thus not all patients would have a Utah connection. A person who temporarily resides in Utah or who recently moved to the state will not be present in the UPDB.

The fact that certain demographic values are more informative in linkage can help guide policy decisions. For example, privacy concerns have fostered a trend for healthcare institutions to not require social security number. This study suggests that social security number is one of the most informative fields and that the decision not to collect it reduces the ability to correctly identify which records belong to which patient. Where privacy concerns or other policy decisions drive which information is collected, it is important to ensure that other fields always have correct, up-to-date values. In addition, collecting other demographic, but possibly less sensitive, information may mitigate the inability of records to link.

The subset of cancer records allowed the accuracy of the linkage to be evaluated. Cancer records had fewer missing values than the general linkage on average, and the number of missing fields in those records correlated positively with the number of visits and the number of facilities visited. This underlines the advantage of using well-defined clinical information that includes carefully collected data, such as data marts.

#### CONCLUSION

This project provides a blueprint for the linkage of records from an EDW with a population database to create a large generalpurpose resource useful for clinical research, epidemiological risk studies, familial investigation, short or long term follow-up, and case—control studies. The creation of a MSI is beyond the scope of a single investigator or research team. It would take a skilled researcher months or years to acquire, link, and extract meaningful information from a myriad of secondary datasets.<sup>21</sup> Such an effort requires collaboration across institutions. The usefulness of creating a MSI between institutions should be weighed along with concerns of confidentiality.

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