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MISSED WELL-CHILD CARE VISITS, LOW CONTINUITY OF CARE, AND RISK FOR AMBULATORY CARE SENSITIVE HOSPITALIZATIONS IN YOUNG CHILDREN

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Abstract

Objectives—To determine if adherence to the recommended well-child care (WCC) visit schedule, independent of continuity of care (COC), is associated with lower risk for Ambulatory Care Sensitive Hospitalizations (ACSH) and whether this association varies by chronic disease status.

Design—Population-based, retrospective cohort study

Setting—Hawaii's largest health plan from 1999 to 2006

Patients/Participants—36,944 children 3.5 years-old who were eligible if they were enrolled prior to 2 months-old, had 4 outpatient visits during the study period, and had an enrollment period that overlapped with 1 WCC visit interval.

Main Exposure(s)—WCC visit adherence and COC Index

Main Outcome Measure(s)—Risk for ACSH (Hazard Ratio [HR])

Results—Overall, 8,921 (24%) children had 1 chronic disease. The proportions of ACSH among healthy children versus those with 1 chronic disease were 3% (n= 751) and 7% (n= 645),

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respectively. For children with chronic disease, those with the lowest WCC visit adherence (0–25%) had 1.9 times (HR: 1.9, 95% Confidence Interval [CI]: 1.5–2.5) the risk of ACSH compared to those in the highest category (75–100%). The risk of ACSH for children with chronic disease who fell into the lowest COC category (0–0.25) was 2.4 times (HR 2.4, 95% CI: 1.7–3.5) higher than for those who fell into the highest category (0.75–1.0).

Conclusions—For children with chronic disease, both low WCC visit adherence and COC are independently associated with an increased risk of ACSH. Providing access to a consistent source of primary care appears important for this vulnerable population.

INTRODUCTION

Regularly scheduled well-child care (WCC) visits are a key component of health care for young children. The American Academy of Pediatrics (AAP) guideline recommends attending 14 WCC visits within the first 5 years of life and then annual visits thereafter until age 21.¹ Between 2000 and 2002, children less than 5 years-old missed between 20% to 30% of their recommended WCC visits.²

Educating parents during WCC visits about what to do for their otherwise healthy children during acute illnesses (e.g., calling the physician's office for advice) as well as providing guidance on optimal management for children with chronic diseases (e.g., review of steps to follow in an asthma action plan) may decrease the risk for poor outcomes such as ambulatory care sensitive hospitalizations (ACSH). Receipt of recommended WCC content (e.g., immunizations) may also prevent such hospitalizations. However, the evidence supporting WCC visit adherence is limited and inconsistent for a wide range of outcomes,^{3–8} including hospitalizations.^{4, 6, 7} Only one prior study found a protective association between high WCC visit adherence and preventable hospitalizations.⁴ These studies were limited in that they did not account for continuity of care (COC), a measure of how often a child saw the same provider for these WCC visits. In contrast to WCC visit adherence, high COC levels for both adults and children have consistently been associated with improved outcomes,^{9–25} including hospitalizations.^{13, 17, 19, 26, 27}

In this population-based study, we examined whether high WCC visit adherence is associated with decreased risk for ACSH above and beyond the known decrease in risk associated with high COC. We also examined whether these relationships differ for children with chronic diseases. Understanding these relationships may assist providers, insurers, and policymakers in evaluating the degree to which additional economic and health care resources should be devoted towards greater access to WCC services in addition to improving COC.

METHODS

Design and Setting

This was a population-based, retrospective cohort study of Hawaii's largest single health insurer which captures nearly 70% of Hawaii's civilian adult and child population (n=700,000), and contracts with ~95% of Hawaii's physicians. This study was approved by the University of Hawaii Institutional Review Board.

Patient Population

We focused on younger children and those with chronic disease as these children are at the highest risk for hospitalizations.^{28, 29} We used administrative data to identify all children enrolled prior to 2 months-old in one of the insurer's two commercial plans between January 1, 1999 and December 31, 2006. Children entered the study on either January 1, 1999 if they

were already a plan member or on their first day of enrollment during the study period. Children exited the study when they had an ACSH, reached the end of the study (December 31, 2006), disenrolled from the insurer's commercial plans, or turned 3 ½ years-old, whichever came first. We chose 3 ½ years-old because the number and frequency of required WCC visits is highest for children younger than this age. Continuous enrollment was also required which meant a child could have no gaps in coverage of > 45 days.³⁰ Only the first continuous enrollment period after January 1, 1999 was included for children with multiple eligible enrollment periods between 1999 and 2006.

To calculate WCC visit adherence and COC, further eligibility criteria were required. First, a child needed to be enrolled prior to a recommended WCC visit and through at least one of the subsequent recommended WCC visits. Second, children were required to have at least four outpatient visits prior to exiting the study to allow an adequate number of visits to calculate COC.

Variables and Measures

Well-Child Care Visit Adherence—A WCC visit was identified from outpatient claims with the standard WCC visit *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) codes (e.g. V20.2) in any of the diagnosis fields. Only WCC visits billed by primary care providers were included. These providers included pediatricians, family physicians, general practitioners, osteopaths, nurse practitioners, or physician assistants.

WCC visits were included in the adherence calculation if they were “timely” based on the age intervals (i.e. WCC intervals) recommended in the AAP's 2000 guidelines. For example, a “4-month WCC visit” needed to occur between 4 and 6 months-old.³¹ The AAP's schedule was modified for visits after 2 years-old so that a “2 year-old WCC visit” could occur between 2 and 2 ½ years-old while a “3 year-old WCC visit” could occur between 2 ½ and 3 ½ years-old. Only the first WCC visit within each age interval was counted if there was more than one WCC visit. Duplicate visits occurred in 10% of all eligible WCC intervals with 47% of duplicate visits occurring during the birth to 2 month-old WCC interval. For WCC visits within an interval to be counted, children had to be continuously enrolled during the entire interval.

WCC visit adherence (range 0% to 100%) was a time-varying variable whose value was only updated at the end of each age-specific WCC interval. For all WCC intervals that a child's enrollment overlapped completely, WCC visit adherence was calculated by dividing a child's total number of “eligible WCC visits” by the total number of recommended WCC visits from start of enrollment through the end of each age-specific WCC interval. WCC visit adherence was examined as both a continuous and categorical variable. However, it was modeled categorically to facilitate interpretation as follows: 0% to 25%, 26% to 50%, 51% to 74%, and 75% to 100% (referent).

Continuity of Care Index—We used Bice and Boxerman's COC index³² (range 0 to 1) to quantify the number of times a child saw the same provider. We modeled COC index as a time-varying variable using the same methodology described previously for WCC visit adherence. COC index was based on all outpatient claims to clinical health care providers that contained at least one Evaluation and Management Service code for a sick (e.g. 99213) or preventative care (e.g. 99391) visit and/or had a WCC visit ICD-9-CM code in any of the diagnosis fields. For the COC index calculation, if two WCC visits occurred within 7 days of each other, the second visit was excluded to improve capturing only “true” WCC visits. This eliminated 2,640 WCC visits from the eligible sample of 285,223.

The COC index is non-linear¹³ and varies depending on the number of different providers seen, the number of visits to each provider, and the total number of visits. An index of 0 represents seeing a different provider for all visits while an index of 1 represents seeing the same provider for all visits. An index of 0.30 corresponds to seeing three different providers for 6 visits each while an index of 0.80 corresponds to seeing the same provider for 16 of 18 visits. The COC index was examined as both a continuous and categorical variable. However, it was modeled categorically to facilitate interpretation as follows: 0 to 0.25, 0.26 to 0.50, 0.51 to 0.74, and 0.75 to 1.0 (referent).

Ambulatory Care Sensitive Hospitalizations—ACSH was the main outcome measure for all analyses. Birth hospitalizations and hospitalizations prior to 7 days-old were excluded. A hospitalization was classified as an ACSH if the primary or secondary discharge diagnosis matched one of the ACSH conditions as defined by the Agency for Healthcare Research and Quality.³³ The standard list of ACSH conditions for adults was modified by excluding any “Adult” conditions (e.g., angina) similar to other investigators³⁴ as well as “congenital syphilis”. The following additional ACSH diagnoses were included since they are highly applicable to children less than 3 ½ years-old and/or vaccine preventable: “acute respiratory tract infections” (ICD-9-CM 464, 466),⁴ “pneumococcal meningitis” (ICD-9-CM 320.1), “streptococcal meningitis” (ICD-9-CM 320.2), and “septicemia due to H. influenza” (ICD-9-CM 038.41).

Chronic Disease Status—Based on previous literature,^{7, 28, 35} we classified children as having no chronic disease (i.e. healthy) or as having one chronic disease. Children were classified as having one chronic disease if they had one or more claims prior to exiting the study with a diagnosis included in a validated list of ICD-9-CM chronic disease codes for children.³⁶ Since diagnosing asthma in children less than 4 years-old can be challenging,³⁷ two or more claims for asthma (ICD-9-CM 493)¹³ were required for a child to be classified as having asthma.

Statistical Analysis

Univariate and bivariate analyses were performed to understand the non-time dependent relationships between all independent variables and ACSH (a dichotomous variable). The Student’s t-test was used for comparisons of continuous variables and the Pearson’s Chi-squared test was used for comparisons of categorical variables. Our choice of covariates to adjust for in multivariate analyses were selected *a priori* based on the existing literature.^{6, 28, 34, 35, 38–46} Similar to other studies, patient age at start of enrollment^{28, 34, 35, 38–46} and gender^{6, 34, 35, 39–43, 45, 46} were adjusted for in all multivariate models. Geographical location, based on the child’s billing address at the time of study entrance (Oahu versus other islands) was also included because of better access to care on Oahu resulting from a higher physician per capita.⁴⁷

A Cox proportional hazards regression model was used to determine the association between WCC visit adherence, COC index, and time to first ACSH from birth. WCC visit adherence and COC index were modeled as time-varying categorical variables as previously described. Chronic disease was initially included as any chronic disease versus none. The proportional hazard assumption was tested for all models.

To assess for the presence of interactions, we compared models with the following interaction terms to models without them using the likelihood ratio test: WCC visit adherence (categorical) and chronic disease status (dichotomous), COC Index (categorical) and chronic disease status (dichotomous), and WCC visit adherence (categorical) and COC

Index (categorical). We decided to stratify for any relationship that was statistically significant at $P < 0.05$.

We also performed a sensitivity analysis using propensity scores in order to attempt to control for self-selection bias (e.g., children at greatest risk for ACSH may also be less likely to be compliant with WCC visits).^{48, 49} We predicted WCC visit adherence (categorical) propensity score probabilities with multinomial logistic regression using age at start of enrollment (continuous), chronic disease status (dichotomous), and island of residence based on billing address (dichotomous).

SAS 9.1 was used to create the data sets and STATA10 was used to analyze the data. Statistical significance was determined at the $p < 0.05$ level.

RESULTS

Of the 43,510 children that enrolled prior to 2 months old, 37,811 (87%) had both an enrollment period that overlapped completely with at least one WCC visit interval and had at least four outpatient claims. Of these children, 867 (2%) children were excluded due to missing geographical location or a location outside of Hawaii. Thus, 36,944 (85%) children, with 35,078 (95%) followed from birth, met the final eligibility requirements (Figure 1).

Participant demographics

Healthy children and children with one chronic disease comprised 76% ($n = 28,023$) and 24% ($n = 8,921$) of the study population, respectively (Table 1). Among children with chronic disease, 47% were classified as having asthma (Table 2). The top 10 chronic disease diagnoses were present in 84% of children with one chronic disease.

The two groups of children were similar (Table 1). However, children with one chronic disease were in the study longer than healthy children (median 41 vs. 28 months, $P < 0.001$).

WCC Visit Adherence and COC Index

Overall, children were recommended to have a median of 9 WCC visits (Interquartile Range [IQR] 5–10). For 85% of the children, WCC visit adherence was calculated based on at least four recommended WCC visits. A majority of children fell into the highest WCC visit adherence category (Table 1). This was similar for healthy children (74%) and children with one chronic disease (70%).

For COC index calculation, a median of 18 claims was used (IQR 11–26). Compared to healthy children, children with one chronic disease had 10 more total outpatient claims, visited 1 more different provider, and had 9 more claims by a primary care physician. The majority of children (58%) fell into the highest COC index category (0.75 to 1). However, compared to healthy children, a lower percentage of children with one chronic disease fell into the highest COC index category (48% vs. 61%, $P < 0.001$; Table 1).

ACSH

Of the 36,944 children eligible for study inclusion (Figure 1), 1,396 (4%) had an ACSH. The median age of children with an ACSH was 14 months (IQR 8–23). The proportion of children with an ACSH was 2.7 times greater for children with one chronic disease compared to healthy children (3% vs. 7%, $P < 0.001$; Table 1).

More than three-quarters of all ACSH were accounted for by the following five conditions: dehydration (24%), acute respiratory tract infections (18%), bacterial pneumonia (17%), seizures (13%), and asthma (12%). While the top five conditions were similar for all

children, the most common ACSH condition differed by chronic disease status with asthma being the most common for children with one chronic disease (20%) and dehydration being the most common for healthy children (28%).

Multivariate, Time-Varying Analyses

The adjusted HR for all children together revealed that both high WCC visit adherence and COC index were associated with decreased risk of an ACSH (Table 3). The relationship between WCC visit adherence and risk of ACSH as well as COC index and risk of ACSH differed significantly by chronic disease status (Table 3). Our exploratory analysis revealed no statistically significant results when testing for interactions between WCC visit adherence and COC index. The results from the sensitivity analysis using propensity scores to determine whether self-selection bias was occurring were similar to the original model and did not change our conclusions (data not shown).

For children with one chronic disease, those in the lowest WCC visit adherence category had nearly 2 times (HR 1.9, 95% CI: 1.5–2.5) the risk of an ACSH compared to those in the highest category. The HR increased as WCC visit adherence decreased (Table 3). Similarly, those in the lowest COC index category had 2.4 times (HR 2.4, 95% CI: 1.7–3.5) the risk of an ACSH compared to those in the highest COC index category. The HR also increased as COC index decreased (Table 3).

For healthy children, there was no significant association between WCC visit adherence and ACSH. In contrast, similar to children with one chronic disease, healthy children in the lowest COC index category had nearly 2 times (HR 1.9, 95% CI: 1.2–2.9) the risk of an ACSH compared to those in the highest category. The HR increased as COC index decreased (Table 3).

COMMENT

For children with chronic disease, we found that high WCC visit adherence and COC were independently associated with decreased risk of ACSH. High COC was also associated with decreased risk of ACSH for healthy children. Our study is unique because unlike prior studies evaluating the benefits of WCC visit adherence^{3–7} we adjusted for COC (a well established factor in reducing hospitalizations^{10, 13, 16, 19, 25, 27, 50}) and we present our results separately by chronic disease status making policy implications more clear. This study suggests the need for efforts aimed at improving COC for all children as well as improving WCC visit adherence for children with chronic disease.

Regular WCC visits provide opportunities to help parents of children with chronic disease understand how to proactively manage their child's medical conditions, a key aspect of the Chronic Care Model⁵¹ and a top priority for these parents⁵². A child whose disease is poorly controlled often requires higher levels of medical care, such as a hospitalization. Similar to a prior study of COC,¹³ our study lends support to the idea that when children are sick, seeing their primary care provider increases the likelihood that medical decisions are made by somebody who is knowledgeable about and comfortable with the child's medical needs which may prevent poor outcomes such as hospitalizations. Thus, ensuring that children with chronic disease have access to continuous, comprehensive, and coordinated care with a personal primary care physician, all aspects of the AAP's medical home,⁵³ appears to be of key importance. Finding unique solutions that facilitate establishment of a medical home for these children may improve their COC, adherence to WCC visits, and health outcomes.

For young, healthy children, preventable hospitalizations may be due to poor access to outpatient medical care or parents not knowing who to call when their child is sick due to

low COC. Our results examining the relationship between COC and ACSH were similar to previous studies that did not stratify by a child's chronic disease status.^{10, 13, 19} Although the content of WCC visits, such as immunizations, may prevent hospitalizations, WCC visit adherence in our study was likely a proxy for timely access to health care for young children. Our findings suggest that healthy children in the study population likely have adequate access to their primary care provider. Other WCC visit content (e.g., providing age appropriate injury prevention or monitoring a child's development) are more likely to affect outcomes not measured by ACSH such as decreasing emergency room visits or visits for injuries,⁵⁴ or providing appropriate referrals for evaluation of potential developmental delays.⁵⁵

Limitations

This study has several limitations. The study population included children enrolled in a single health plan in one state whose pediatric patients had high COC.^{8, 11–15} Thus these results may not be generalizable to other populations with more variability in COC. Future studies should be more representative and include both Medicaid and uninsured populations. As this study was observational, our findings represent associations rather than causal relationships. We could not adjust for all potential confounders due to the limits of administrative data. Although previous authors identified "acute respiratory tract infections" as potentially avoidable hospitalizations,⁴ many of these hospitalizations may be due to factors (e.g. hypoxia) unaffected by adequate outpatient care. In sensitivity analysis, we found similar results when excluding these hospitalizations (data not shown).

Self-selection bias may have resulted in children who are less adherent to the WCC visit schedule also being less adherent to other aspects of their health care (e.g., less likely to take their medications or follow other treatment regimens) thus resulting in overestimation of the associations we have reported. However, children who fell into each WCC visit adherence category had a similar number of total visits (WCC and other visits) per year in the study (median 8–9; data not shown). Some children may have been misclassified into the chronic disease category which would bias our results toward the null. However, the percentage of children with asthma (11%) in our study was similar to recent prevalence estimates for Hawaii (over 9.8%).⁵⁶

We were unable to account for severity of chronic disease. If children with chronic disease with low WCC visit adherence were sicker than those with high WCC visit adherence, this would cause an overestimation of the association between WCC visit adherence and ACSH. However, we found that the top 10 chronic disease classifications and number of non-WCC visits for these children were similar within each WCC visit adherence category (data not shown). We were also unable to fully characterize the children in our sample with poor WCC visit adherence due to the limits of the available data. Future research should determine who these children are as well as the specific mechanism by which WCC visits may prevent ACSH.

We excluded 6,566 children (15%) who had incomplete data for geographic location or who did not meet the eligibility requirements for WCC visit adherence or COC index calculations. These ineligible children may be a higher risk population since they were enrolled for shorter periods of time and had a higher percentage (6%) of ACSH (n= 392) than the eligible population. Therefore our findings may underestimate the strength of associations between WCC visit adherence, COC, and ACSH.

Conclusions/Policy Implications

The complexity of caring for children with chronic disease can make prioritizing and attending all recommended WCC and sub-specialty visits difficult for parents. Finding ways to facilitate this process may improve timely WCC visits. These children are also at increased risk for breakdowns in communication⁵⁷ between their multiple health care providers and between their providers and parents. This can result in fragmentation of medical care and therefore improving communication and COC are also important. Health information technology (IT) solutions, such as personal health records and shared medical records, have the potential to improve timely WCC visits through automated appointment reminders and convenient appointment scheduling, improve communication through secured electronic messaging, and improve COC by substituting “provider COC” with “informational COC”. Although health IT is not the only way to potentially improve outcomes for children with chronic disease, it has been identified by the Institute of Medicine as a key component of achieving high quality care.⁵⁸ Future directions aimed at preventing ACSH should focus on finding unique solutions that help children with chronic disease obtain a medical home.

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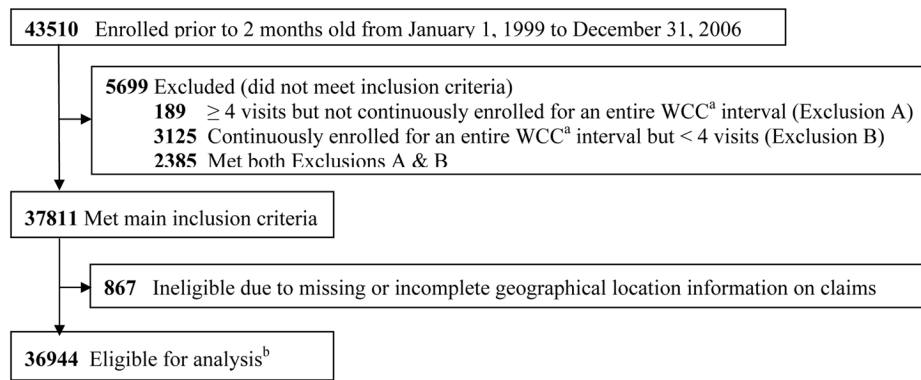


Figure 1. Patient Eligibility

^aWCC, Well-Child Care

^bChildren were “eligible for analysis” if they had at least 4 outpatient visits prior to censoring, their enrollment period completely overlapped with at least one of the recommended well-child care visit age intervals, and did not have incomplete claims information

Table 1Patient Characteristics^a

	All Children	Diagnosed with 1 Chronic Disease ^d	
		No	Yes
	N=36,944	N=28,023	N=8,921
WCC Visit Adherence^b			
0–25%	2,854 (8)	2,271 (8)	583 (7)
26–50%	2,200 (6)	1,578 (6)	622 (7)
51–74%	4,849 (13)	3,413 (12)	1,436 (16)
75–100%	27,041 (73)	20,761 (74)	6,280 (70)
COC Index^b			
0–0.25	925 (3)	627 (2)	298 (3)
0.26–0.50	6,291 (17)	4,271 (15)	2,020 (23)
0.51–0.74	8,284 (22)	5,960 (22)	2,324 (26)
0.75–1.0	21,444 (58)	17,165 (61)	4,279 (48)
Geographic Location			
Oahu	25,856 (70)	19,740 (70)	6,116 (69)
Non-Oahu	11,088 (30)	8,283 (30)	2,805 (31)
Gender			
Female	17,726 (48)	13,823 (49)	3,903 (44)
Male	19,218 (52)	14,200 (51)	5,018 (56)
Enrollment, months^c			
Time in study	31 [14–42]	28 [12–42]	41 [23–42]
Age at start	0 [0–0]	0 [0–0]	0 [0–0]
ACSH	1,396 (4)	751 (3)	645 (7)

Abbreviations: ACSH, Ambulatory Care Sensitive Hospitalizations, WCC, Well-Child Care, COC, Continuity of Care

^aNo. (%) of eligible children

^bWCC visit adherence and COC index for this table are based on values at exit from analysis

^cMedian [Interquartile Range]

^dP<0.001 for all comparisons between children with one chronic disease and healthy children except for “age at start of enrollment” (P>0.05)

Table 2

Top 10 Chronic Disease Classifications

Chronic Disease Classification	ICD9 Code(s)	N (%)
(Total = 10930) ^a		
Asthma	493	5142 (47)
Failure To Thrive	783.4	1232 (11)
Congenital Heart Disease	745–747.9, 424.1–424.3	1172 (11)
Hereditary and Acquired Hemolytic Anemia	282–283.9	514 (5)
Diseases of White Blood Cells	288–288.9	265 (2)
Epilepsy	345–345.9	239 (2)
Other Congenital Anomalies of Nervous System	742–742.9	205 (2)
Tuberculosis	010–018	202 (2)
Inborn Errors of Metabolism	270–273.9	187 (2)
Remaining Classifications	N/A	1772 (16)

^aTotal is larger than number of children with at least one chronic disease since 16% of children had more than 1 chronic disease

Table 3Adjusted Hazard Ratios for rate of ACSH, Hazard Ratio (95% Confidence Interval)^a

	Diagnosed with 1 Chronic Disease		
	All Children	No	Yes
	(N = 36944)	(N = 28023)	(N = 8921)
WCC Visit Adherence			
0–25%	1.5 (1.2–1.7)	1.2 (0.9–1.5)	1.9 (1.5–2.5)
26–50%	1.3 (1.0–1.6)	1.1 (0.8–1.5)	1.5 (1.1–2.0)
51–74%	1.1 (0.9–1.3)	0.9 (0.7–1.2)	1.2 (1.0–1.6)
75–100%	1 (Reference)	1 (Reference)	1 (Reference)
COC Index			
0–0.25	2.1 (1.6–2.8)	1.9 (1.2–2.9)	2.4 (1.7–3.5)
0.26–0.50	1.5 (1.3–1.8)	1.3 (1.0–1.6)	1.8 (1.5–2.2)
0.51–0.74	1.4 (1.3–1.6)	1.5 (1.3–1.8)	1.4 (1.2–1.7)
0.75–1.0	1 (Reference)	1 (Reference)	1 (Reference)
Chronic Disease	2.1 (1.9–2.4)	N/A	N/A
Oahu	1.1 (0.9–1.2)	1.1 (0.9–1.3)	1.1 (0.9–1.2)
Female	0.8 (0.7–0.9)	0.8 (0.7–1.0)	0.8 (0.7–1.0)
Age at Start	0.9 (0.7–1.1)	1.0 (0.7–1.3)	0.8 (0.5–1.1)

Abbreviations: ACSH, Ambulatory Care Sensitive Hospitalizations, WCC, Well-Child Care, COC, Continuity of Care

^aReference category (if applicable): No Chronic Disease, non-Oahu, and Male. Age at start of enrollment (months) was modeled as a continuous variable