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Origination of Medical Advance Directives Among Nursing Home Residents With and Without Serious Mental Illness

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Abstract

Objective—Nursing home residents with serious mental illness need a high level of general medical and end-of-life services. This study tested whether persons with serious mental illness <u>are as likely as</u> other nursing home residents to make informed choices <u>about</u> treatments through medical advance care plans.

Methods—Secondary analyses were conducted with data from a 2004 national survey of nursing home residents with serious mental illness (N=1,769) and without (N=11,738). Bivariate and multivariate analyses determined differences in documented advance care plans, including living wills; "do not resuscitate" and "do not hospitalize" orders; and orders concerning restriction of feeding tube, medication, or other treatments.

Results—The overall rates of having any of the four advance care plans were 57% and 68% for residents with and without serious mental illness, respectively (p<.001). Residents with serious mental illness also showed lower rates for individual advance care plans. In a multivariate analysis that adjusted for resident and facility characteristics (N=1,174 nursing homes) as well as survey procedures, serious mental illness was associated with a 24% reduced odds of having any advance directives (adjusted odds ratio=.76, 95% confidence interval=.66–.87, p<.001). Similar results were found for individual documented plans.

Conclusions—Among U.S. nursing home residents, those with serious mental illness were less likely than others to have written medical advance directives. Future research is needed to help understand both resident factors (such as inappropriate behaviors, impaired communication skills, and disrupted family support) and provider factors (including training, experience, and attitude) that underlie this finding.

Advance care plans document a person's treatment choices or identify a proxy for health care decisions should the individual become too critically ill to make decisions. Proponents of advance care planning believe that such directives promote patient autonomy, dignity, and comfort in the use of life-sustaining medical treatments. The Patient Self-Determination Act (PSDA) of 1991 requires that health care facilities receiving Medicare or Medicaid reimbursement, including nursing homes, inform their patients of the right to engage in treatment decisions (1). The prevalence of advance directives among nursing home residents, such as do-not-resuscitate (DNR) orders, increased notably after the passage of the act (1–3). However, documentation of advance care plans is found to vary considerably

across subgroups of nursing home residents, suggesting possible disparities associated with socioeconomic status or race (2–5).

It is estimated that between 10% and 25% of U.S. nursing home residents have a serious mental illness, including schizophrenia, bipolar disorder, and other psychosis (6–8). Federal law mandates that persons with serious mental illness should not be admitted to nursing homes unless they show extensive general health care needs that justify institutionalized nursing services above and beyond their mental illness (6,9). Therefore, in addition to needing appropriate psychiatric care, nursing home residents with serious mental illness tend to need general medical and end-of-life services just as other residents need (10).

Nevertheless, the appropriateness or quality of the nursing and end-of-life care received by residents with serious mental illness has not been a focus of study. Specifically, appropriate documentation of medical advance care plans has not been studied for nursing home residents with serious mental illness, who for several reasons might be more vulnerable than other nursing home residents in making informed choices about treatment. First, nursing home staff generally lack training to care for persons with serious mental illness (11) and may be uncomfortable with treating them because of concerns about possible dangerous and disruptive behaviors (7) and because staff may harbor stigma toward this population of residents (12). Second, health care providers may assume that persons with serious mental illness inevitably lose decisional capacity to participate in advance care planning (13,14); this is a common misconception that has proved stigmatizing (15–18). Finally, persons with serious mental illness who are under legal guardianship are likely to be prohibited from self-determining their medical and psychiatric treatments (19,20). Taken together, these factors may place nursing home residents with serious mental illness at a disadvantage in advance care planning.

This study analyzed data from a nationally representative sample of nursing home residents to determine the association between presence of serious mental illness and documentation of several components of medical advance directives. We hypothesized that nursing home residents with serious mental illness are less likely than other residents to have written advance directives.

Methods

Data source

The data came from the public-use resident file of the 2004 National Nursing Home Survey (NNHS) that was conducted by the U.S. Centers for Disease Control and Prevention (21). The 2004 NNHS contains a nationally representative sample of U.S. nursing homes, including their residents and services, and provides patient-level information on demographic and functional characteristics, length of stay, primary diagnosis and up to 15 secondary diagnoses coded by the *International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM)* system, services received, and payment sources. Facility information includes geographic location, profit status, and number of beds. The resident data were obtained through personal interviews with facility administrators and designated staff members, who used medical charts and assessment records to answer questions about residents. Nursing home residents were not directly interviewed. This study was approved by the Institutional Review Board of the University of Iowa.

The survey involved a stratified two-stage probability design (22). The first stage was selection of nursing homes stratified by metropolitan area status, bed size category, and other facility characteristics. Nursing homes were finally selected by systematic sampling, with the probability proportional to bed size. The second stage, sampling of current

residents, was carried out by on-site interviewers. A sample of up to 12 current residents per facility was selected for final interview. The response rate was 81% for the first-stage sampling (that is, 19% of sampled nursing homes did not participate for reasons such as being out of business during the survey period), and 96% for the second-stage sampling (that is, data for 4% of sampled residents were not collected for reasons such as lack of consent), resulting in an overall response rate of 78%. The final sample included 13,507 residents in 1,174 nursing homes.

Advance care plans

The outcome variables of interest were whether sampled residents had <u>any</u> of the following advance care documents collected by the survey: living wills, DNR orders, do-not-hospitalize (DNH) orders, and orders restricting feeding, medication, or other treatments. Following guidance of McAuley and Travis (3), we further categorized these orders into two types: basic advance directives (living wills and DNR orders), which usually are developed on the basis of general knowledge about end-of-life care but have little impact on the resident's current treatment, and progressive advance directives (DNH orders and treatment restrictions), which are considered progressive because they are beyond the general decision-making framework for end-of-life care and typically are derived from personalized futility assessment and have relatively immediate impacts on the resident's current care (3). Finally, an overall summary variable was created for each resident to indicate the presence of any of the two types of advance directives (1, yes; 0, no).

Serious mental illness and covariates

The key independent variable for analysis was diagnosis of serious mental illness (schizophrenia, bipolar disorder, or other psychosis) identified through the resident's primary diagnosis and all secondary diagnoses with *ICD-9-CM* diagnostic codes 295, 296.0, 296.1, 296.4–296.9, 297, and 298. We also defined a set of resident- and facility-specific covariates that, according to previous studies (2–5), may be associated with advance care documents. Resident covariates were age in years (<65, 65–84, and {grtr/eq} }85), female gender (yes or no), race (nonwhite versus white), marital status at admission (married or not), being a veteran (yes or no), length of stay (six months or more versus less than six months), payment source (Medicare, Medicaid, private, or other), and number of impairments in activities of daily living. Activities of daily living included bed mobility, transfer, dressing, eating, toileting, personal hygiene, and bathing; each component was coded in five categories from 0 (independent) to 4 (totally dependent), resulting in a total range of the aggregate activities-of-daily-living score between 0 and 28.

Resident covariates also included a set of indicator variables (coded 0 or 1) defining whether the resident had depressed mood, behavioral symptoms, and current diagnoses with dementia (*ICD-9-CM* codes 046.1, 290.0–290.4, 291.2, 292.82, 294.1, 331.0, 331.1, 331.7, 331.82, and 331.9), cancer (codes 140–239), heart disease (codes 389.91, 402.01, 402.11, 402.91, 404.01, 404.03, 404.11, 404.13, 404.91, 404.93, 416, 425, 428, and 440), chronic pulmonary disease (codes 491, 492, 494, 496, 506.4, and 518.2), asthma (code 493), diabetes (code 250), and chronic renal disease (codes 581 and 585); whether the resident was receiving hospice care; and whether the patient had visited a hospital emergency department or had a hospital admission in the past 90 days. Facility covariates included profit status (for profit versus nonprofit), number of beds (<50, 50–99, 100–199, and 200), and geographic location (metropolitan, micropolitan, and rural area).

Analyses

We performed bivariate and multivariate analyses, both of which accounted for the complex sampling methodology, including stratification, clustering, and weighting. Therefore, our

analyses pertained to the population of U.S. nursing home residents. In bivariate analyses, we compared individual and facility characteristics between the two groups, using t tests for continuous variables and chi square tests for categorical variables. For each type of advance directives, we also used 2×2 contingency tables to calculate unadjusted odds ratios (ORs) of patients with serious mental illness.

In multivariate analyses, we estimated separate logistic regression models for having any and each <u>type of</u> advance directive. Each model had presence of serious mental illness as the primary independent variable and controlled for the resident and facility covariates described above. All analyses were performed with the survey estimation routines available in Stata, version 8.

Results

Population characteristics

Table 1 presents the nursing home population estimates in 2004, where residents with serious mental illness (N=198,728) accounted for 13% of the total U.S. nursing home population (N=1,492,207). Compared with other residents, those with serious mental illness were six years younger (76 versus 81 on average), 6% less likely to be married at admission (15% versus 21%), 9% more likely to stay in the nursing home longer than six months (78% versus 69%), and 13% more likely to be covered by Medicaid (69% versus 56%). They also showed slightly less impairment in activities of daily living but were much more likely to be depressed and having behavioral problems. Also, residents with serious mental illness showed slightly lower rates of cancer and heart disease but a slightly higher rate of chronic pulmonary disease. Finally, compared with nonprofit facilities, for-profit facilities tended to accommodate more residents with serious mental illness (71% versus 60%).

Advance care documents

Table 2 shows that residents with serious mental illness were less likely than other residents to have any and each type of advance directive. The overall rates of having any of the four advance directives were 57% and 68% for the two groups, respectively (p<.001). Compared with other residents, those with serious mental illness had a 7% lower rate of having a living will (12% versus 19%), 9% lower rate of DNR orders (49% versus 58%), 1% lower rate of DNH orders (3% versus 4%), and 3% lower rate of treatment restrictions (14% versus 17%).

Impact of serious mental illness on advance directives

The model in Table 3 shows that several resident and facility characteristics were associated with having any of the four advance directives. Consistent with findings of previous studies (1–5), younger age, being nonwhite, and residing in a for-profit facility were associated with a reduced likelihood of advance care documentation, whereas female residents, veterans, married individuals, and those with longer length of stay, diagnosis of dementia or heart disease, and receipt of hospice care were more likely to have at least one type of advance directive. The models for individual advance directive showed similar effects (results available from the author (YL) on request).

After adjusting for these resident and facility characteristics, as well as the complex survey procedures, we found that serious mental illness was independently associated with 24% lower odds of having any advance directive (Tables 3 and 4) (adjusted odds ratio [AOR]=. 76, 95% confidence interval=.66–.87, p<.001). Similar results were found for individual types of advance directives where the AORs ranged between .70 and .85, suggesting an across-the-board impact of serious mental illness above and beyond other factors (covariates) that may affect advance care plans in nursing homes.

Discussion

Using a large and nationally representative survey of nursing home residents, this study revealed that residents with serious mental illness were less likely than other residents to have written medical advance directives, including living wills, DNR or DNH orders, and treatment restrictions concerning feeding, medication, and other treatment. After controlling for resident and facility covariates that may affect advance care plans, we estimated that serious mental illness was associated with 15%–30% reduced odds of having written advance directives.

The PSDA of 1991 requires that federally funded health care institutions inform competent patients of their rights to make health care decisions, including accepting or refusing treatment and completing advance directives. To our knowledge, however, although end-of-life care planning and preferences have been studied in the nursing home setting (1–5), no research is available to illustrate this issue for nursing home residents with serious mental illness. Given the relatively high prevalence of serious mental illness in nursing homes (>10%) (6–8) and the high level of physical disability and medical comorbidities associated with it (10), nursing home residents with serious mental illness are likely to represent a group of high priority yet vulnerability for implementing advance directives. This study presented a first comparative analysis of common types of advance directives for these previously neglected persons and suggests that this group, compared with other nursing home residents, had lower rates of establishment of all examined directives.

It is important to acknowledge that although persons with serious mental illness may pose unique challenges to nursing home staff with regard to issues of competency and medical decision making, the PSDA does not exclude persons with mental illness from health care self-determination. The act holds a legal presumption that all persons are competent to make decisions unless judicial evidence exists to invalidate their directives (23).

Although there is no gold standard for defining the capacity or competency for completing a directive, an evidence-based instrument for assessing decisional capacity has been developed and is widely used with patients with mental and neuropsychiatric disorders. The instrument, developed by Grisso and Appelbaum (16), incorporates widely accepted legal, ethnical, and clinical standards into four models of competency that include understanding disclosed information, appreciation of the implications of the information for one's own situation, reasoning with the information in a decisional process, and expressing a choice. A study by Carpenter and colleagues (15) reported that although community-dwelling patients with schizophrenia performed more poorly in these capacities than persons without mental illness, their reduced capacities can be brought back to normal by an educational intervention during the informed consent process. Palmer and colleagues (18) found that compared with a control group without serious mental illness, persons with schizophrenia showed only minor impairment in understanding and no impairment in appreciation or reasoning with information. Other studies (16,17) of community-dwelling patients showed similar findings, and, taken together, they provided the evidence base that the legal presumption of competency to complete advance directives is reasonable, even for patients with serious mental illness (23).

Nursing home residents with serious mental illness are more functionally and cognitively disabled (6,9) than persons with serious mental illness who are living in the community, and, as a group, those residing in nursing homes may be more likely to be decisionally impaired. However, cognitive impairment and its associated decisional incapacity are common in the general nursing home population (24), and those residents often suffer from dementia or other illnesses that prevent one from participating in medical decisions. Therefore, although

we did not have data comparing the decisional capacity between residents with and without serious mental illness, it does not seem likely that the potential cognitive impairment of those with serious mental illness is a primary explanation for their lower rate of written advance directives.

The choice of not forgoing more aggressive treatment through advance directives is a legitimate one as long as it is made by a fully informed nursing home resident. However, the issue we raised with this study is whether residents with serious mental illness tend to be neglected or less informed than other residents when facing medical decision making or whether serious mental illness interferes with communications between the resident and the physician (or other caregivers) in the process of discussing treatment options and preferences. We are not aware of any evidence that residents with serious mental illness prefer more aggressive medical treatment compared with the preferences of general nursing home residents. Therefore, we suspect that our findings reflect disparities in medical decision making caused by such factors as provider bias rather than actual differences in expressed care preferences.

In general, the functioning of U.S. nursing homes and their care and staff structures are organized around the management of chronic medical conditions and functional disabilities of elders rather than care specifically for persons with psychiatric disabilities (25). Members of nursing home staff usually do not receive appropriate training that emphasizes mental health issues (11). As a result, they may be unable to appropriately serve persons with mental illness or communicate with them proactively about available treatment options, particularly when the residents experience active psychosis, display aggressive behavior, or have difficulties in communication. Nursing home staff may also hold negative beliefs that those with serious mental illness are "out of touch" and automatically exclude them from participating in health care self-determinations. Further work, therefore, is needed to explore the potential role of patient-caregiver relationships in explaining the decreased rate of written advance directives among residents with serious mental illness.

Strengths of this study include the large and representative sample of nursing home residents, their high response rate, and the collection of data for advance directives, serious mental illness, and medical comorbidities based on medical chart and other records, such as the Minimum Data Set (22). This study also had several limitations. First, the data were cross-sectional, and thus our estimates represent associations but not causal effects. Second, although the multivariate analyses controlled for detailed resident and several nursing home covariates, the public-use data do not contain a fuller set of facility variables; as a result, omitted facility covariates may mediate a part of the estimated differences. Finally, this study did not analyze other advance directives, such as surrogate decision maker (such as next of kin, family member, or friend), power of attorney for health care, or legal guardianship because they were not collected in the survey. Persons with serious mental illness are more likely to be under court-appointed legal guardianship, which would obviate their self-determination of medical treatment (20). Therefore, their lower rates of advance directives in this study may be partially explained by their increased use of legal guardians. However, health care proxies have the authority to initiate and sign living wills and other advance directives for the patients. Thus it also seems to be true that disparities in advance care planning persist for nursing home residents with serious mental illness despite their potentially higher rate of surrogate decision making.

Conclusions

In conclusion, we found that among U.S. nursing home residents, those with serious mental illness were less likely than others to have several written medical advance care plans.

Because previous studies have not examined the execution of medical advance directives for this vulnerable nursing home subpopulation, this finding sheds light on what may be a previously unrecognized or underrecognized issue that merits further investigation. Future research is also needed to help understand the resident factors (inappropriate behaviors, impaired communication skills, and disrupted family support) as well as the provider factors (training, experience, and attitude) that underlie this finding, so that targeted interventions can be developed to improve the process of advance care planning for residents with serious mental illness.

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Table 1

Population characteristics of U.S. nursing home residents in 2004, by diagnosis of serious mental illness

| | Total (N=13,507; pop. 1,492,207) | 07; pop. | Serious menta 198,728) | Serious mental illness (N=1,769; pop. 198,728) | No serious mer 1,293,479) | No serious mental illness (N=11,738; pop. 1,293,479) | |
|---|----------------------------------|----------|---------------------------|--|------------------------------|--|-------|
| Characteristic | Z | % | Z | % | Z | % | ď |
| Age (M±SD) | 80.4±.2 | | 75.7±.5 | | 81.1±.2 | | <.001 |
| Female | | 71.2 | | 68.0 | | 71.6 | .007 |
| Race or ethnicity | | | | | | | .020 |
| Non-Hispanic white | | 82.1 | | 80.2 | | 82.5 | |
| African American | | 12.3 | | 13.3 | | 12.1 | |
| Hispanic | | 3.8 | | 5.3 | | 3.5 | |
| Other | | 1.8 | | 1.2 | | 1.9 | |
| Married at admission | | 20.1 | | 15.2 | | 20.9 | <.001 |
| Veteran | | 8.9 | | 7.5 | | 6.7 | .294 |
| Length of stay {grtr/eq }6 months | | 70.0 | | 78.0 | | 68.7 | <.001 |
| Payment source | | | | <.001 | | | |
| Medicare | | 6.5 | | 3.8 | | 6.9 | |
| Medicaid | | 57.7 | | 68.7 | | 56.0 | |
| Private insurance | | 7.3 | | 5.0 | | 7.6 | |
| Other | | 28.6 | | 22.5 | | 29.5 | |
| Number of impaired activities of daily living (M±SD) | $16.5\pm.1$ | | $14.6 \pm .3$ | | $16.8 \pm .1$ | | <.001 |
| Depressed mood | | 42.4 | | 54.7 | | 40.6 | <.001 |
| Any behavioral symptoms | | 27.6 | | 43.2 | | 25.2 | <.001 |
| Dementia | | 18.2 | | 21.2 | | 7.71 | .008 |
| Cancer | | 8.2 | | 5.4 | | 8.6 | <.001 |
| Heart disease | | 20.6 | | 16.7 | | 21.2 | <.001 |
| Chronic pulmonary disease | | 13.2 | | 16.2 | | 12.7 | <.001 |
| Asthma | | 2.5 | | 2.5 | | 2.6 | .830 |
| Diabetes | | 24.2 | | 23.3 | | 24.4 | .395 |
| Chronic renal disease | | 2.3 | | 1.5 | | 2.4 | .049 |
| Receiving hospice care | | 2.5 | | 2.3 | | 2.5 | .617 |
| Had hospital emergency department visit in past 90 days | | 8.3 | | 7.8 | | 8.4 | .545 |

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| | Total (N=13,507; pop. 1,492,207) | 3,507; pop. | Serious ment 198,728) | Serious mental illness (N=1,769; pop. 198,728) | No serious me 1,293,479) | No serious mental illness (N=11,738; pop. 1,293,479) | |
|--|----------------------------------|-------------|--------------------------|--|-----------------------------|--|-------|
| Characteristic | Z | % | Z | % | Z | % | ď |
| Had hospital admission in past 90 days | | 6.8 | | 6.3 | | 6.9 | .339 |
| For-profit nursing home | | 61.7 | | 71.3 | | 60.3 | <.001 |
| Number of nursing home beds | | | | | | | .846 |
| <50 | | 4.2 | | 3.6 | | 4.3 | |
| 50-99 | | 28.3 | | 28.1 | | 28.3 | |
| 100–199 | | 52.9 | | 3.2 | | 52.9 | |
| {grtr/eq }200 | | 14.7 | | 15.1 | | 14.6 | |
| Location | | | | | | | .229 |
| Metropolitan statistical area | | 75.7 | | 77.3 | | 75.4 | |
| Micropolitan statistical area | | 13.4 | | 13 | | 13.5 | |
| Rural area | | 10.9 | | 9.6 | | 11.1 | |

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Table 2

Bivariate associations between serious mental illness and advance directives for U.S. nursing home residents

| | Unadjusted ra | Unadjusted rate of having directives (%) | | Unadjusted od | Unadjusted odds ratio (serious mental illness versus none) | l illness versus none) |
|--|---------------|--|--|---------------|--|------------------------|
| Directive type | All residents | With serious mental illness | All residents With serious mental illness Without serious mental illness <u>OR</u> | OR | 95% CI | d |
| Any | 0.99 | 56.6 | 67.5 | .63 | .5572 | <.001 |
| Basic | 62.0 | 52.8 | 63.4 | .65 | .57–.74 | <.001 |
| Living will | 18.4 | 12.4 | 19.4 | .59 | .49–.71 | <.001 |
| Do-not-resuscitate order | 56.6 | 49.1 | 57.7 | .71 | .62–.81 | <.001 |
| Progressive | 17.7 | 14.4 | 18.2 | .76 | .64–.90 | .002 |
| Do-not-hospitalize order | 3.5 | 2.5 | 3.7 | 99: | .44–.98 | .041 |
| Feeding, medication, or other restrictions | 16.5 | 13.5 | 16.9 | <i>TT:</i> | .64–.92 | .004 |

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 Table 3

 Logistic regression model of likelihood of having any advance directives among U.S. nursing home residents

| Variable | {beta } coefficient | OR | p |
|---|---------------------|------|-------|
| Intercept | 521 | na | .001 |
| Serious mental illness | 279 | .76 | <.001 |
| Age (reference {grtr/eq }85) | | | |
| <65 | -1.361 | .26 | <.001 |
| 65–84 | 581 | .56 | <.001 |
| Female (reference: male) | 232 | 1.26 | <.001 |
| Nonwhite (reference: white) | -1.149 | .32 | <.001 |
| Married at admission (reference: not married) | 161 | 1.17 | .008 |
| Veteran (reference: nonveteran) | 356 | 1.43 | .002 |
| Length of stay{grtr/eq }6 months (reference: <6 months) | 561 | 1.75 | <.001 |
| Payment source (reference: Medicaid) | | | |
| Medicare | 146 | .86 | .064 |
| Private insurance | 060 | 1.06 | .554 |
| Other | 017 | 1.02 | .795 |
| Number of <u>problematic</u> activities of daily living (reference: none) | 029 | 1.03 | <.001 |
| Indication of depressed mood (reference: none) | 086 | 1.09 | .090 |
| Any behavioral symptoms (reference: none) | 007 | 1.01 | .900 |
| Dementia (reference: none) | 342 | 1.41 | <.001 |
| General medical condition (reference: none) | | | |
| Cancer | 053 | 1.05 | .531 |
| Heart disease | 164 | 1.18 | .005 |
| Chronic pulmonary disease | 043 | 1.04 | .533 |
| Asthma | 182 | 1.20 | .235 |
| Diabetes | 094 | .91 | .087 |
| Chronic renal disease | 045 | 1.05 | .778 |
| Receiving hospice care (reference: no) | 1.772 | 5.88 | <.001 |
| Hospital emergency department visit in past 90 days (reference: no) | 106 | .90 | .274 |
| Hospital admission in past 90 days (reference: no) | 154 | .86 | .149 |
| For-profit nursing home (reference: no) | 503 | .60 | <.001 |
| Number of nursing home beds (reference: <50) | | | |
| 50–99 | 194 | 1.21 | .122 |
| 100–199 | 012 | 1.01 | .924 |
| {grtr/eq }200 | 483 | .62 | .002 |
| Location (reference: metropolitan statistical area) | | | |
| Micropolitan statistical area | 073 | 1.08 | .345 |
| Rural area | 057 | .95 | .517 |

 $\begin{tabular}{ll} \textbf{Table 4} \\ \begin{tabular}{ll} \textbf{Adjusted odds of having advance directives among U.S. nursing home residents with serious mental illnessa \\ \end{tabular}$

| Advance directive type | AOR | 95% CI | p |
|--|-----|----------|-------|
| Any | .76 | .66–.87 | <.001 |
| Basic | .76 | .66–.87 | <.001 |
| Living will | .71 | .5985 | <.001 |
| Do-not-resuscitate order | .83 | .7295 | .006 |
| Progressive | .83 | .7099 | .040 |
| Do-not-hospitalize order | .72 | .48-1.06 | .097 |
| Feeding, medication, or other restrictions | .84 | .70–1.01 | .071 |

^aMultivariate logistic regression models controlled for resident and facility characteristics listed in Table 3, as well as for complex survey procedures.