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# Mobile Health Messages Help Sustain Recent Weight Loss

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# Abstract

**BACKGROUND**—Using regulatory focus theory, an intervention of daily weight loss-sustaining messages was developed and tested for acceptability, feasibility, and efficacy on helping people sustain weight loss.

**METHODS**—Participants (n = 120) were randomized to a promotion, prevention, or an attentioncontrol text message group after completion of a weight loss program. Participants completed baseline assessments, and reported their weight at 1 and 3 months postbaseline.

**RESULTS**—Participants found the message content and intervention acceptable and valuable. A minimum of one message per day delivered at approximately 8:00 am was deemed the optimal delivery time and frequency. The sustained weight loss rate at month 3 for the control, promotion, and prevention groups was 90%, 95%, and 100%, respectively. Medium-to-large effects were observed for the promotion and prevention groups at month 1 and for prevention at month 3 relative to controls. The mean weight loss for promotion and prevention was 15 pounds, compared with 10 in the controls at month 3.

**CONCLUSION**—A clinically significant decrease in mean weight, higher rate of sustained weight loss, and medium-to-large effects on sustained weight loss occurred in the promotion and prevention interventions. Tools such as this text message-based intervention that are constructed and guided by evidence-based content and theoretical constructs show promise in helping people sustain healthy behaviors that can lead to improved health outcomes.

### Keywords

Behavior change; Informatics; mHealth; Mobile health; Obesity; SMS; Text messaging; Weight loss

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Obesity is a serious problem affecting one third of Americans,<sup>1</sup> and is associated with multiple chronic diseases.<sup>2</sup> Many people with obesity are successful at initial weight loss, but only 1 in 6 successfully sustain weight loss.<sup>3</sup> Due to low cost and ubiquity of mobile phones,<sup>4</sup> health care communicated through mobile technology, "mHealth," may be able to serve as an effective medium to reach individuals directly and facilitate and motivate weight loss behaviors. mHealth has the potential to serve as a platform to quickly deliver information directly to people across geographic boundaries with content targeted to their weight loss needs that can serve as cues to action; targeted health information and cues to action are strategies to encourage change and sustain healthy behaviors.<sup>5,6</sup>

These characteristics of mHealth make it an ideal tool to aid in chronic illness management and maintenance of healthy behaviors such as weight loss. Preliminary studies on smoking, diabetes management, and weight loss initiation suggest that one such mHealth tool, text messaging, has positive short-term behavioral and clinical outcomes.<sup>7–10</sup> However, in order to leverage mHealth as a tool to promote behavior change, we must understand how to deliver targeted information, appropriate frequency and timing of delivery, how much to deliver, and most importantly, provide relevant content that motivates and promotes self-regulation to sustain progress towards a goal.

Regulatory focus theory contends that people use 2 kinds of strategies to work toward goals: approach-based (promotion) or avoidance-based (prevention).<sup>11,12</sup> Approach-based strategies promote success to reach a goal, while avoidance-based strategies prevent failure to reach a goal. The approach that people tend to habitually use is known as their regulatory focus. Although individuals use both strategies, some goals are viewed more favorably when the strategy matches the individual's preference of promotion or prevention. This match increases the likelihood to feel motivated to initiate and sustain behavior change.<sup>13</sup>

The purpose was to evaluate the acceptability, feasibility, and efficacy of daily text messages using regulatory focus theory to help individuals sustain weight loss. We hypothesized that participants randomized to either a promotion- or prevention-framed weight loss message intervention group would have an increased likelihood of sustained weight loss compared with a general health message group.

# METHODS

#### Study Design

We conducted an exploratory randomized controlled trial using mixed methods, with data collected at baseline, and 1 month and 3 months post baseline. Permuted block randomization with a block size of 3 was used by the research coordinator to assign 120 participants to 1 of the 3 following message intervention groups: promotion-framed (n = 41), prevention-famed (n = 40), or general health message control group (n = 39; see Figure). Effect sizes specific to text message-based interventions and sustained weight loss were unknown. Therefore, a primary focus of this exploratory study was to estimate effect sizes for text message-based intervention, to explore treatment effects on sustained weight loss and to estimate true effect sizes for planning future research.<sup>14</sup>

The primary outcomes were acceptability, defined as the perceived usefulness of the intervention; feasibility, defined as the ability to automatically transmit daily weight loss-sustaining messages that people would read; and sustained weight loss. With Duke University institutional review board approval, clients who received treatment at a residential weight loss management program that provides education, practical behavioral

strategies, and ongoing support to make long-term changes, the Duke Diet and Fitness Center (DFC), participated in this study.

#### **Participants**

We recruited participants during a final self-management class at the DFC; those interested and who met the inclusion criteria self-selected to stay after class. For eligibility, individuals had to own a mobile phone, be able to receive text messages, and have lost 5% of their body weight since entering the DFC. Participants who signed an informed consent were oriented to the study, and completed baseline surveys. Participants were excluded if they were not mentally capable.

#### Interventions and Attention-Control

Participants received a daily message for 30 days following the weight loss program. Messages were set in a queue and automatically delivered from a Web-based software program daily at 8:00 am in participants' respective time zones.<sup>15</sup> The software program created a message delivery log and we checked it daily to ensure appropriate message delivery. Participants in the intervention groups received messages that targeted regular physical activity,<sup>16,17</sup> a low-calorie healthy diet,<sup>18</sup> and monitoring of body weight<sup>16,19,20</sup>; behaviors needed to sustain weight loss.<sup>16–20</sup> Messages in the promotion-framed intervention group focused on promoting success and rewarding oneself, while prevention-framed messages focused on preventing failure and avoiding temptations.

Message creation, framing, and software development are reported in a pilot study.<sup>15</sup> To eliminate the possible confounders of simply receiving a daily message regardless of content and the novelty effect of technology, participants randomized to the control group received general health messages over a standard-of-care control group.

#### **Procedures and Measures**

At baseline, we collected height, weight, demographic characteristics, text message use, and regulatory focus through the Regulatory Focus Questionnaire.<sup>21</sup> At 1 and 3 months post baseline, participants self-reported their weight to the researcher via text message. Following the 3-month self-report of weight, participants received \$30 for participation. Additionally, following the intervention at 1 month post baseline, participants were asked through an e-mail to undergo a telephone interview to discuss the perceived usefulness of and their attitudes toward the intervention and message content,<sup>22</sup> technical difficulties and barriers, and how often they read the messages for intervention fidelity.<sup>23</sup> We followed-up to nonresponders with a telephone call. With participants' permission, interviews were recorded and transcribed for analysis.

The Regulatory Focus Questionnaire,<sup>21</sup> an 11-item 2-factor scale with established reliability and validity, was used to determine whether participants were innately promotion or prevention. Item scores range from -2 to +2. Positive scores suggest promotion preference and negative scores suggest prevention.

The primary efficacy outcome was sustained weight loss, expressed as a dichotomous outcome at each time point (0 = not sustained, 1 = sustained). This outcome was determined using self-reported weight at each assessment point. In accordance with the American College of Sports Medicine,<sup>24</sup> sustaining weight loss was defined as a change of 5 pounds or <3% change in weight following a weight loss program. The accuracy of self-reported weight has been demonstrated in Internet-based weight loss programs and has been shown to be comparable with observed weight and significantly correlated at 0 and 6 months (r = 0.996 and 0.996, respectively).<sup>25</sup>

#### **Data Analyses**

Statistical analyses were performed using SAS Version 9.3 (SAS Institute Inc., Cary, NC). Nondirectional statistical tests were performed, with the significance level set at .05 due to the exploratory nature of the study. Nonparametric methods were applied as needed when assumptions were not met.

**Baseline Analyses**—Descriptive statistics were used to summarize demographic characteristics. Chi-squared and Kruskal-Wallis tests were used to evaluate between-group baseline differences and to identify covariates.

**Primary Efficacy Analyses**—Sustaining weight loss was analyzed by examining both intent-to-treat cases and evaluable cases only. For the intent-to-treat analysis, all participants randomized to an intervention were analyzed according to the intervention to which they were assigned regardless of adherence or completion. For the evaluable case analysis, only data that were reported by participants were analyzed. Intervention effects on sustaining weight loss were examined using  $2 \times 3$  Fisher's exact tests at months 1 and 3, followed by a priori  $2 \times 2$  Fisher's exact test pairwise comparisons.

For the intent-to-treat analyses, missing data were handled by imputing predicted weights based on the individual's estimated trajectory of weight. Predicted values were derived from the random coefficients regression conducted to evaluate weight change. The imputed score was used to determine the absence/presence of sustained weight loss.

**Secondary Efficacy Analyses**—Between-treatment differences in the trajectory of weight at baseline, month 1, and month 3 were examined using a random coefficients regression model. The fixed effects were group, time, and group-by-time, while random effects were participants and participants-by-time. A priori contrasts evaluated treatment differences at each assessment. Unadjusted and adjusted means derived from the trajectory model were calculated.

**Feasibility and Acceptability Analyses**—Content analysis and descriptive statistics were used to examine the feasibility and acceptability of the interventions. Interview data were collected until the point of saturation (no new information obtained) and analyzed using content analysis, a data reduction technique, to look for recurring themes in the interviews using ATLAS Ti Version 7 (Scientific Software Development, Berlin, Germany). Using 2 reviewers for inter-rater reliability, the content analysis involved dividing text into segments of information and the classification of patterns into code segments. Inferences made from the codes were collapsed into themes.<sup>26</sup>

# RESULTS

#### **Baseline Characteristics**

We recruited 120 participants from May 2011 to February 2012 (Figure). Most participants were white (94%), college educated (81%), and financially stable (80%). A majority was female (59%), currently working (58%), and almost half were married (48%). The mean weight was 247.5 (SD = 61.8) pounds and mean body mass index was 38.1 (SD 7.8). Significant group differences in baseline characteristics were not observed (P>.05; Table 1). The sample was comparable with the DFC population with regard to weight (M = 248.1, SD = 72.7), age (M = 52.0, SD = 15.5), and sex (56% female).

#### **Study Adherence**

The 1-month postbaseline survey indicated that most participants (74%) read the messages immediately. Among those who didn't, most read it when they got time (20%). Nearly all participants read the entire message when they received it (95%). Among the 120 randomized participants, 102 (85%) completed the study and reported their weight at month 3 (control 85%, promotion 90%, prevention 80%; Table 2). Attrition rates did not differ between groups at month 3 (Fisher's, P = .43). Participants reported no problems with texting their self-reported weight.

#### Primary Efficacy Outcome: Sustained Weight Loss

The rate of sustained weight loss exceeded 87% in all 3 groups at months 1 and 3 (Table 2) for both the intent-to-treat and evaluable cases. The lowest rate of sustained weight loss was observed in the control group. The intent-to-treat analysis indicated no significant group differences in sustained weight loss at month 1 (P=.10) or month 3 (P=.08). A priori comparisons demonstrated no significant differences in sustained weight loss between the groups in the intent-to-treat cases at month 1 (P>.05). The sustained weight loss rate in the prevention group, however, was significantly greater than that in controls at month 3 (P=.05), but the other groups did not differ (P>.05).

The evaluable cases analysis also indicated no significant group differences in sustained weight loss at month 1 (Fisher's, P = .21) or month 3 (Fisher's, P = .13). A priori comparisons demonstrated no significant differences in sustained weight loss between groups at month 1 or month 3 (Fisher's, P > .05). Although the difference between prevention and control was not significant in the intent-to-treat analysis, the rate for prevention tended to be higher (100% vs 88%, P = .11). The smaller sizes in the evaluable case analyses likely reduced the statistical power of the tests.

Table 3 presents the intervention effect sizes for sustained weight loss based on pairwise comparisons for the intent-to-treat and evaluable cases. Cohen w effect sizes<sup>27</sup> were used to evaluate the magnitude of difference and clinical significance of the findings. At month 1, medium effects of 0.33 or greater were observed between each active intervention and controls for the intent-to-treat and evaluable cases. Medium-to-large effects were demonstrated between the prevention and control groups at month 3 for the intent-to-treat (w = 0.48) and evaluable (w = 0.52) cases. The results indicate the clinical significance of the prevention relative to the control condition.

#### Secondary Efficacy Outcome: Self-Reported Weight

The trajectory analysis indicated a significant quadratic pattern of decrease in weight in all 3 groups for the intent-to-treat and evaluable cases (Table 2). However, significant group or group-by-treatment interaction effects were not demonstrated in either analysis. The results of the trajectory analysis for the intent-to-treat cases were as follows: linear time: P<.0001; quadratic time: P= .0002; group: P= .62; group-by-time: P= .70; group-by-time<sup>2</sup>: P= .99. Similar results were found for the evaluable cases: linear time: P<.0001; quadratic time: P = .0002; group: P= 0.60; group-by-time: P= 0.61; group-by-time<sup>2</sup>: P= 0.94.

The 3 groups did not differ significantly in weight at baseline, month 1, or month 3 (P>.05). The mean change in weight relative to baseline was not statistically significant at month 1 and month 3 (P>.05). However, at month 3, the controls lost, on average, 9.7 pounds (SD = 15.1), while the promotion and prevention groups lost, on average, 14.6 (SD = 16.6) and 15.3 (SD = 14.5) pounds, respectively.

#### **Qualitative Analysis: Usefulness and Attitudes**

Interviews were conducted until the point of saturation (n = 60) at 1 month post baseline and included those who may have dropped out by the 3-month postbaseline measure. Interviews indicated that the participants enjoyed receiving messages on their mobile phones. A majority (42; 91%) preferred receiving messages on their mobile phone due to accessibility and convenience, "because my cell phone is always on me." Six major themes arose from the participants' impression of the intervention (Table 4). The text messages served as a cue to action and helped them overcome barriers and "stay on track."

Almost all of the interviewed participants would like at least one message per day (n = 59; 98%), with over half (n = 37; 62%) reporting they would like up to 2 messages per day. Participants also spoke about how receiving a message in the morning (8:00 am) helped to keep them motivated for the day. Nineteen of the 60 participants specifically mentioned sharing the messages.

#### DISCUSSION

Findings for sustained weight loss indicated that the overall rate of sustained weight loss was 98% after 1 month and 95% after 3 months. A higher proportion of participants sustained their weight loss in the 2 active intervention groups when compared with the control condition. Clinically meaningful effects on sustained weight loss were observed for the promotion and prevention arms relative to controls after month 1. Interestingly, the effect of the prevention intervention further increased at month 3. Furthermore, the medium-to-large effects of 0.48 to 0.52 of the prevention arm at 3 months post baseline were greater than the reported effect sizes of 0.25 to 0.30 for weight loss in the published findings from Web-based interventions.<sup>28,29</sup> Thus, the study provided evidence of the efficacy of the prevention and promotion text messages on sustained weight loss.

All 3 groups showed a significant decrease in weight, on average, over the 3 months. Although the change in weight was not statistically significant among the 3 interventions, the average weight loss in the promotion and prevention groups after 3 months was approximately 15 pounds, compared with 9.7 pounds in the controls. Taken together, these findings indicate a clinically significant reduction and maintenance of weight loss in the 2 active interventions, particularly prevention. The results are consistent with the literature, which suggests that prevention-framed messages may be better for people who are attempting to sustain healthy behaviors.<sup>30,31</sup>

Consistent with the literature, these findings demonstrate that text messaging is a feasible and acceptable mode for weight loss interventions.<sup>10,32</sup> Most participants felt there was significant value in receiving text messages that promote weight loss-sustaining behaviors. According to participants, once a day at 8:00 am was deemed as the most appropriate frequency and timing because weight loss is a daily challenge, and it helped motivate them for the remainder of the day. The message framing between promotion and prevention did not impact the self-reported favorability or acceptability of the messages.

#### Limitations

Most participants were from an affluent and educated background, white non-Hispanic, and not representative of the general US population, which limits generalizability of the findings. The definition for sustaining weight loss was based upon a national guideline and research on weight loss at 12 months.<sup>24</sup> This study examined weight loss 3 months post baseline after a 1-month intervention.

Baseline report of weight at the clinic may differ from self-report of weight at home. The accuracy of self-reported weight, however, has been demonstrated in Internet-based weight loss treatment programs and has been shown to be comparable with observed weight.<sup>25</sup> Finally, although study noncompletion occurred, the 15% attrition rate is comparable with that reported for computer-based weight loss interventions.<sup>25</sup>

This exploratory study was designed to evaluate direction and magnitude of effects of the promotion and prevention interventions on sustained weight loss. With a sample size of 40 per arm, an effect size of 0.48 or greater (Cohen *w* values representing high-medium to large effects) was needed to achieve at least 80% statistical power to detect true difference in proportions using  $2 \times 2$  Fisher's exact tests with a 2-tailed significance level at .05. Interestingly, the prevention versus control comparison indicated a 10% absolute difference in sustained weight loss rates in the intent-to-treat cases, which corresponded to an effect size of 0.48. This clinically significant effect also was statistically significant. Although a larger effect of 0.52 was demonstrated in the evaluable cases, the 12% absolute differences in the prevention and control groups was not statistically significant due to the smaller samples. Thus, the study lacked adequate power for the overall comparison of the 3 interventions and for the a priori comparisons of sustained weight loss when small-to-medium effects were observed.

#### Implications for Practice

With obesity reaching epidemic proportions and the high relapse rate of those who fail to sustain weight loss, an increase of up to 10% of people who are able to sustain weight loss through such an intervention could have considerable benefit. Furthermore, tools such as this text message weight loss intervention have the potential to be implemented in the clinical setting as a low-cost way to extend weight loss programs.

#### CONCLUSION

Communication technologies such as mobile phones may serve as an effective medium to deliver affordable health promotion and disease prevention care to an array of people due to their ubiquity and penetration into people's everyday lives. However, emerging and promising technologies must be matched with content that successfully resonates and motivates people to change and sustain behaviors. Our findings demonstrate that it is not only feasible and acceptable to use text messaging as a health care delivery platform, but that participants find it useful and were overall positive towards this mHealth intervention. Markedly, there was a clinically significant decrease in mean weight, and a greater proportion of people sustained weight loss in the promotion and prevention message groups. Notably, effect sizes demonstrated a medium-to-large effect of the promotion and prevention interventions on sustaining weight loss.

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#### **CLINICAL SIGNIFICANCE**

- This mHealth intervention was feasible, acceptable, and efficacious on sustaining recent weight loss.
- Medium-to-large effects were observed for the promotion and prevention message groups at month 1 and for the prevention group at month 3.
- Month 3 mean weight loss for the intervention groups was 15 pounds, compared with 10 in the controls.
- A daily text message at 8:00 am was at the optimal delivery time and frequency to sustain weight loss.

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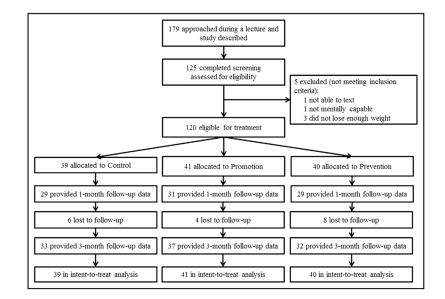


Figure 1.

#### **Baseline Characteristics**

Characteristic	Control (n = 39)	Promotion (n = 41)	Prevention (n = 40)	P-Value
Weight in lbs. (mean ± SD)	$239.6\pm50.4$	$250.8\pm67.8$	$252.3\pm65.6$	.76
BMI (mean $\pm$ SD)	$37.3\pm 6.3$	$38.6\pm8.6$	$38.4\pm8.4$	.92
Age, in years (mean $\pm$ SD)	$54.8 \pm 15.9$	$51.0\pm12.9$	$54.3\pm15.5$	.21
Number in household (mean $\pm$ SD)	$1.8\pm0.7$	$2.0\pm0.8$	$1.9\pm0.7$	.62
Sex (n, % female)	25 (64%)	26 (63%)	20 (50%)	.35
Race (n, % white)	37 (95%)	36 (88%)	40 (100%)	.06
Ethnicity (n, % Hispanic/Latino)	4 (11%)	3 (7%)	3 (8%)	.80
College degree or greater (n, %)	32 (82%)	31 (78%)	34 (85%)	.69
Married or partnered (n, %)	18 (46%)	19 (48%)	20 (50%)	.94
Currently working (n, %)	20 (53%)	22 (56%)	25 (64%)	.58
Financially stable (n, %)	32 (82%)	31 (78%)	32 (80%)	.88
Regulatory focus (mean $\pm$ SD)	$0.30\pm0.87$	$0.16\pm0.74$	$0.25\pm0.93$	.87

BMI = body mass index.

For race, 1 = white and 0 = other. For ethnicity, 1 = Latino and 0 = not Latino. For education, 1 = college degree and 0 = less than a college degree. For work status, 1 = currently working, 0 = not currently working or retired. For financial status, 1 = financially well off, "After paying the bills, you still have money for the special things you want," 0 = not having extra money. For marital status, 1 = married or partnered, 0 = divorced, widowed, or never married. Household was collapsed to 3 categories of 1, 2, and 3 or more people living in the household. Statistical methods were chi-squared tests for categorical measures and Kruskal-Wallis Tests due to non-normality issues for continuous variables.

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Assessment	Total	Control	Promotion	Prevention	P-Value
Sustained Weight Loss					
Intent-to-treat cases					
Z	120	39	41	40	
Month 1	118 (98%)	37 (95%)	41 (100%)	40 (100%)	$.10^{a}$
Month 3	114 (95%)	35 (90%)	39 (95%)	40 (100%)	$q^{80}$ .
Evaluable cases					
Z	89	29	31	29	
Month 1	87 (98%)	27 (93%)	31 (100%)	29 (100%)	.21 <i>a</i>
Z	102	33	37	32	
Month 3	96 (94%)	29 (88%)	35 (95%)	32 (100%)	.13 <i>a</i>
Reported weight, in lbs.					
Adjusted means (n)	120	39	41	40	<i>в</i> 66.
Baseline	$247.5 \pm 61.3$	$239.6 \pm 50.6$	$250.2 \pm 67.7$	252.3 ± 64.7	
Month 1	$235.0 \pm 59.4$	$232.2\pm51.0$	$240.3\pm 64.8$	$242.5 \pm 62.1$	
Month 3	$234.3 \pm 57.9$	$229.7 \pm 52.1$	$235.3 \pm 62.4$	$237.9 \pm 59.8$	
Unadjusted means					
Baseline	$247.5\pm61.8$	$239.6\pm50.4$	$250.2\pm68.2$	$252.3 \pm 65.6$	
Month 1	$235.0\pm59.5$	$226.7\pm47.9$	$234.2 \pm 62.8$	$244.1 \pm 66.7$	
Month 3	$232.6 \pm 60.1$	$227.2 \pm 51.6$	$232.7 \pm 64.3$	$237.9 \pm 64.5$	

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each assessment derived from the random coefficients regression model for repeated measurements, while the unadjusted means are provided for the evaluable cases. The P-values for sustained weight loss are based on the overall 2 × 3 Fisher's exact test at each assessment, while the P-value for weight are for the group-by-time<sup>2</sup> interactions evaluated using random coefficients regression models for repeated N = Number of participants with weight data; sustained weight loss presented as n (%) of N. Reported weight summarized using the mean ± SD. Adjusted means are based on estimated trajectory scores at measurements. A priori pairwise comparisons results were as follows:

*a* : control = promotion = prevention;

b: promotion = control, prevention > control, promotion = prevention.

#### Cohen wEffect Sizes for Sustained Weight Loss

Pairwise Comparisons	Month 1	Month 3
Intent-to-treat		
Promotion vs control	0.33	0.21
Prevention vs control	0.33	0.48
Promotion vs prevention	0.00	0.32
Evaluable cases		
Promotion vs control	0.39	0.24
Prevention vs control	0.39	0.52
Promotion vs prevention	0.00	0.33

Cohen w effects: 0.10 to 0.29 = small; 0.30 to 0.49 = medium; 0.50 or greater = large.

# Qualitative Themes and Subthemes (n = 60)

Th	eme	Description	Verbatim Exemplars
1.	Cue to action	The intervention helped participants to stay focused, mindful, establish a daily routine, stay on track, feel motivated, and acted as a daily reminder for their weight loss program	"The day I received the messages I stopped exercise. I missed like 4 days because of my business. And I said you have to make the time. And I planned to continue and not stop."
	Overcome barriers	The intervention helped participants overcome barriers	"There were times you know when I would fall off plan and I would go back and scroll [through the messages]"
2.	Enjoyable	Participants liked the intervention and some reported missing the daily messages	"When I got home and started getting those messages from you, I got so fired up and that phone went beep-beep and I went shooting out of here every morning to see the message of the day, fabulous to me that was the best!"
3.	Useful	Participants felt the text message intervention was a useful tool for maintaining weight loss	"The usefulness of a daily reminder every morning, the bell goes off at some point, and you look at it and realize what you are doing."
4.	Importance of content	Participants would like a mix of content ranging from diet, exercise, monitoring, motivation, and behavioral strategies	"When I got the couple messages I guess you send on exercise, I wanted to you know go and exercise or I wanted to walk at least 3 or 4 times a week."
	Tailoring	Participants felt the content should be tailored to their needs	"I would want to tailor the messages to the things that I was struggling most with"
	Resource for information	Participants felt the messages served as a resource for diet and exercise information	"I don't plan on going back to Duke for a while. So it's kind of like, the texts are here, and I can just fall back on that"
5.	Support	The intervention was a support tool, added a connection to Duke, and made them feel they were paid attention to	"I love the idea of getting a text message every day, it was sort of like somebody out there cares"
6.	Duration	Participants would like the weight loss intervention to be extended beyond 30 days	"I wish there was a way I could keep getting them"