

# Predictive and Prognostic Models: Implications for Healthcare Decision-Making in a Modern Recession

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Various modeling tools have been developed to address the lack of standardized processes that incorporate the perspectives of all healthcare stakeholders. Such models can assist in the decision-making process aimed at achieving specific clinical outcomes, as well as guide the allocation of healthcare resources and reduce costs. The current efforts in Congress to change the way healthcare is financed, reimbursed, and delivered have rendered the incorporation of modeling tools into the clinical decision-making all the more important. Prognostic and predictive models are particularly relevant to healthcare, particularly in the clinical decision-making, with implications for payers, patients, and providers. The use of these models is likely to increase, as providers and patients seek to improve their clinical decision process to achieve better outcomes, while reducing overall healthcare costs. [AHDB. 2009;2(6):218-222.]

The decision-making process in many aspects of the healthcare delivery system is often complicated and detailed, requiring many considerations before arriving at a course of action in patient care. Increasingly today, the perspectives of each healthcare stakeholder should be considered, which often leads to confusion and controversy in decision-making. For example, what is of value to a patient may not be of value to a provider, and what medical evidence determines to be of value may be very limited or subject to interpretation because of the paucity of definitive evidence. These differences in the interpretation of a treatment value contribute to decision-making controversy and confusion among participating stakeholders, which is further inflamed by third-party coverage guidance. Inefficient decision-making is further compounded by a lack of standardized processes that fully address the perspectives of multiple stakeholders.

Various modeling tools have been devised to assist with the decision-making process. Some are aimed at predicting a clinical outcome, whereas others focus on identifying patients who may be at risk for the development of a particular condition.

There are usually no “general” models used; each desired result is obtained by the use of a modeling tool that is specifically tailored to the circumstance at

hand.<sup>1</sup> These prognostic and predictive mathematical camps, believers, or classes are created using formulas that are theoretically capable of assisting in the decision-making to achieve specific outcomes that could help guide allocation of resources in healthcare. Two such examples are prognostic and predictive models.<sup>1,2</sup>

## Prognostic Modeling and Clinical Outcomes

It is important to be able to predict future outcomes of diseases and/or treatments. In the past, such estimates were typically at the discretion of the clinician and were based on the provider’s individual experience and professional opinion. The prognostic model has been devised to assist clinicians and other providers in making more accurate predictions based on information garnered in the present. Prognostic models are statistical tools that predict a clinical outcome based on at least 2 points of patient data.<sup>2</sup>

Prognostic models are based on prognostic information that generally addresses the patient rather than the disease or treatment. Examples include statements that predict chance or duration of survival, progression of disease (how the patient is expected to progress in the scope of disease—from low- to high-risk group, not from precancer to cancer), and prediction of certain clinical events related to therapy or treatment response (eg, patient not likely to respond to a chosen treatment).<sup>3</sup>

Prognosis is heavily reliant on other inherent aspects of clinical management, including the initial diagnosis, as well as the prescribed therapy and skills of the clinician. Prognosis is driven by several character-

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istics: for example, a patient's prognosis is strongly tied to the specific diagnosis (ie, benign prostatic hyperplasia vs prostate cancer), as well as to the therapeutic treatment decisions (watchful waiting vs surgery).

Prognostic models have many uses, including “guiding healthcare policy by generating global predictive scenarios; determining study eligibility of patients for new treatments; selecting appropriate tests and therapies in individual patient management including supporting decisions on withholding or withdrawing therapy.”<sup>4</sup>

The 2 main types of prognostic models are (1) those at the patient population level, and (2) those at the individual patient level. Patient population models focus on recognizing trends or discrepancies in groups of patients for a specific criterion, whereas individual patient models are used to govern treatment advice and provide patient-centered consultation.<sup>4</sup>

Prognostic models are normally used to make the best possible choices for a patient or group of patients with regard to a specific clinical scenario. Before a model is used in clinical practice, there must be sufficient evidence to ascertain that it is an appropriate tool applicable to the current situation. Therefore, evaluation of the model is important. The 2 main types include (1) laboratory evaluation, which is concerned with the statistical performance of the model, and (2) clinical evaluation, which aims to determine if the model can effectively address a clinical scenario (ie, if it is clinically effective, not just statistically effective—its “real-world” effectiveness).<sup>3</sup> In addition, “For a prognostic model to be clinically useful, it should fulfill 2 requirements: it must be clinically valid and methodologically valid.”<sup>2</sup>

Many factors must be considered in the development of prognostic models to ensure their validity. The model should be user-friendly, so that a clinician can easily draw conclusions applicable to his/her patient's situation. It should also include large sample sizes, to ensure precise measurements; and clinicians should be involved in a discussion of clinically relevant predictors that may affect prognosis.<sup>2</sup>

Prognostic models have evolved from the use of simple decision rules to guide therapy into complex mathematical formulas developed based on large population databases. For example, the pneumonia severity index (PSI) is a statistically derived prognostic model developed with patient database information.<sup>5,6</sup> The PSI can be used by physicians to stratify patients with community-acquired pneumonia (CAP) as having a high risk or a low risk of death.<sup>5,6</sup> The initial PSI model predicted 2.4 times more deaths from CAP than actually

## KEY POINTS

- ▶ The healthcare decision-making process is often complicated and inefficient, compounded by the need to consider a host of stakeholders.
- ▶ The current efforts in Congress to change the way healthcare is financed, reimbursed, and delivered have rendered the use of the modeling tools all the more important for clinical decision makers.
- ▶ Although often relegated to research only, applying prognostic and predictive models in the clinical process can enhance patients' and providers' ability to make the best clinical decisions.
- ▶ With costs today heavily influencing benefit decisions of employers and other payers, the ability to predict outcomes becomes all the more important.

occurred in practice.<sup>7</sup> The model was recalibrated and has since been validated with the caveat that the PSI may not apply to all patients with CAP.<sup>7</sup> Early experience with the PSI model alerted the medical community that statistically derived models are only as accurate as the data they are based on and may not apply to all institutions.

Concerns with published prognostic models include clinical credibility and evidence of accuracy, effectiveness, and generality.<sup>8</sup> To ensure clinical credibility, certain criteria must be met<sup>8</sup>:

- Clinicians should be able to easily obtain the data required in a matter timely enough to make their prediction
- Calculations should be simple to allow the clinician to generate the prediction (algorithms are more useful than data entry)
- Relevant patient data should have been tested for model inclusion.

The accuracy of the prognostic model should also be apparent, otherwise clinicians will have no confidence in using this tool; therefore, the model should have a low incidence of false-negative and false-positive results.<sup>8</sup> The generality of the model should be readily discernible, to assure clinicians that it can be applied from one population to another. This entails that the model has been tested separately, at another time and place, on a different test set. Finally, there should be evidence of clinical effectiveness, perhaps from well-documented clinical trials that exhibit the accuracy of the model.<sup>5</sup>

## Predictive Modeling and Cost Management

Healthcare costs are increasing, a problem that is further compounded by our current economic crisis.<sup>6,7</sup>

In response, employers and health plans alike are frantically searching for ways to reduce cost. Predictive modeling has become a popular way to assess and manage costs associated with healthcare. This modeling is used for the identification of patients at high risk for certain conditions and implementing interventions to prevent them from becoming high-cost.<sup>9</sup>

Predictive modeling is accomplished through risk assessment to determine susceptibility of a patient/employee population to a specific condition.<sup>10</sup> The value of such endeavors can be seen in successful identification of at-risk populations. This gives employers or health plans access to information that allows early identification of risk and appropriate and timely preventive actions.

Predictive modeling has been defined by Jonathan Weiner of Johns Hopkins Bloomberg School of Public Health as “a process that applies available data to identify persons who have high medical need and are ‘at risk’ for above-average future medical service utilization.”<sup>11</sup> The availability of large amounts of data is critical for the development and effective implementation of a predictive model. These data are derived from pharmacy and medical claims and include diagnosis codes, demographic data, previous claim history, and laboratory results.

These information sets are analyzed by predictive models, which can use the data to identify cases that may move into a high-cost category in the future.<sup>11</sup> Once the model does its job and identifies at-risk groups, action plans can be instituted by the employer or the health plan to manage their health.

The core “competency” of predictive modeling is its proactive nature; that is, not taking a reactive approach to disease management and cost containment but instead identifying trends and forecasting events that may have substantial implications for healthcare stakeholders. The 2 main categories of predictive modeling include (1) medical data-based models, and (2) prescription drug-based models. Medical data-based models contain clinical data from all sites of service; these are considered to have the highest predictive power of all models, meaning that they are most effective models for forecasting consumption of healthcare by a given population.<sup>12</sup>

The medical data that these models rely on, however, can take a substantial amount of time to become available electronically (12 months or more), whereas prescription drug-based data are available within 2 months.<sup>12</sup> Generally speaking, the current disease burden of a population is most accurately represented by

the most recent data. Prescription drug-based models are also advantageous in that prescription data are much easier to obtain than medical data from the exact same population, because of the variety of medical claims submitted for a patient each year, on both an inpatient and outpatient basis, whereas prescription drug data only require 1 database.<sup>12,13</sup>

The key principles that should be considered when implementing a predictive model include<sup>14</sup>:

- A focus on total population and addressing of the entire spectrum of healthcare
- Emphasis on behavioral change on a long-term scale
- Creation of programs that are driven by data and aimed at addressing individual risk, learning, and health status
- Supportive health plan designs with incentives.

When such criteria are met, predictive modeling is a valuable tool for employer plans in decreasing overall healthcare costs, while encouraging adherence to evidence-based medicine.

Predictive modeling has been successfully applied to identifying undiagnosed diabetes, predicting survival after in-hospital cardiopulmonary resuscitation, and determining which combat casualties are likely to require massive blood transfusions.<sup>15-17</sup>

## Implications to Various Stakeholders

### *The Regulatory Process*

In the current financial liquidity restraint and investment uncertainty, principally because of the economic recession, a volatile environment across stakeholders around the complexities of decision-making in the US healthcare has ensued. Congress passed funding for comparative effectiveness research in February 2009, has entered the healthcare reform debate in March 2009, and has begun the process to seek change in the way healthcare is financed, reimbursed, and delivered to the American public. This has made the choice of modeling tools all the more important for clinical decision makers.

### *The Patient's Perspective*

From a patient point of view, tools that place an emphasis on health and outcomes are desirable. When diagnosed with a particular disease or disorder, questions of utmost importance spring to mind: How much time is left for me? How do I manage this condition? What is my prognosis? Prognostic models can best address these concerns. This type of a model has become even more important in light of the economic recession, as patients are basing their treatment deci-

sions more heavily on the cost that will be incurred.<sup>18</sup>

When used correctly, prognostic models can provide patients with more accurate and detailed information about their condition, allowing them to make more educated decisions about whether to undergo certain treatments or pursue other alternatives. For example, when a clinician uses a prognostic model and estimates a patient's survival time as only 2 months, the patient may choose to forgo expensive chemotherapies and instead enroll in an end-of-life care program. Utilizing such effective tools to aid in clinical decision prognosticating, in combination with financial information, can result in a better-informed decision today about a treatment tomorrow.

### ***The Payer's Perspective***

What may be in the best interest of the patient is not necessarily viewed as the best course of action for an employer or a health plan. Cost, and the ability to recognize the potential for patients to move into a higher expense category, is a driving factor of significant influence to healthcare administrators.<sup>10,19</sup> With such concepts heavily influencing the decisions of benefit providers, the ability to predict outcomes becomes all the more important, especially during the current economic downturn. Predictive models allow health plans and employers to identify at-risk patients and forecast their impact on health spending. This early recognition begets early action, so that data compiled and analyzed by the predictive model can serve as a catalyst for change and a basis for devising an action plan resulting in reduced expenditures.

### ***The Provider's Perspective***

Clinicians' perspectives must also be considered. The ability to properly diagnose and manage disease is an invaluable skill yet is not always held to a uniform standard.<sup>20</sup> Differences in professional opinion among healthcare providers, as well as a general lack of trust in the applicability of current modeling tools, have created a barrier to a widespread use of clinical decision-making aids. Prognostic models, although often maligned, can be a valuable asset to clinicians when properly designed and implemented.

In the current economic climate, there is increasing pressure on providers to prescribe not only the most effective therapies but also to control costs for all stakeholders involved. Ideally, prognostic models can be of asset to clinicians and other healthcare providers by allowing them to recognize a specific disease or chart its course more accurately, enabling them to save valuable

time and money by selecting the appropriate treatments and action plans with more confidence, without wasting resources on testing procedures and therapies that have not been proved effective in evidence-based guidelines. If the design of prognostic models is streamlined so that their applicability and accuracy is more readily apparent to providers, their use may become more widespread, potentially decreasing total health expenditures through the use of more appropriate and cost-effective therapies.

### ***From Research to Clinical Practice***

Prognostic and predictive models are primarily kept in the domain of research and only a handful have found wider acceptance for adoption to clinical practice. The adoption of a prognostic or a predictive model is largely dependent on the ease of use and generalizability of the model in terms of its clinical applicability or effectiveness.

There is danger in moving too quickly to use these models without appropriate validation and understanding of their limitations. As the public and clinical decision makers seek better tools to determine the relative value of a clinical choice, it is equally important to seek the use of reasonable tools that do not misrepresent the information needed to make an informed decision about their spending for medical care.

### **Conclusions**

Decision-making in healthcare is a confusing and involved process. This is compounded by the current condition of the US economy. Prognostic and predictive models have been devised to assist in the patient care decision-making. Each model has a particular purpose, strengths and weaknesses, and individual appeal to different healthcare stakeholders. A model is limited in its application in the way in which it can be used in clinical practice. In some cases, models may not be used for clinical practice directly; instead, they may be used indirectly to drive quality measures retrospectively. In light of the weakened economy, the implications of using either or both predictive and prognostic models have become all the more important. Their use, although still varied and controversial, may increase, as providers and patients alike seek to better understand clinical choices or options that may also reduce overall healthcare costs. ■

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## STAKEHOLDER PERSPECTIVE

## Potential Benefits of Prediction Models from Large Electronic Databases

**PAYERS/PROVIDERS:** As discussed in the article, prediction modeling has the potential to benefit multiple stakeholders. With large electronic databases of clinical information now readily available, risk classification no longer needs to rely strictly on a single diagnostic test or summary score of a few key variables. Electronic health records (EHRs), for example, could be used as a source for building the models and for prospectively alerting physicians to high-risk individuals. Longitudinal data from EHRs include large amounts of information, such as demographics, health behaviors, clinical diagnoses and measures, laboratory results, prescriptions, and care utilization. Even skilled specialists may not have the time or ability to recognize signals from the collective risk factors. But as vast amounts of digital data have become available, powerful new classification techniques have been developed.

Prediction models from large clinical databases present an opportunity to move toward learning healthcare systems, where patient data contribute to evidence creation and individualized care. As this research area progresses, it is important to not just show the academic value of these models for predic-

tive accuracy but also to provide evidence of benefit to the many healthcare stakeholders.

Consider the following example. Heart failure, a common and serious progressive illness, is often diagnosed at a relatively advanced stage, leaving few options to slow progression. If prediction models could successfully identify the disease earlier, these patients could be aggressively treated, potentially changing the course of the disease.

However, the true value of the model would need to be established, perhaps by randomizing physicians into intervention and control groups. The intervention group would receive an alert whenever one of their patients is classified as high risk based on the prediction model. Patient outcomes and costs could be compared between the groups, and physicians could be surveyed about their satisfaction with technology. If the results are favorable, the next step would be widespread implementation in the health system.

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