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# The Relationship Between a Chief Complaint of "Altered Mental Status" and Delirium in Older Emergency Department Patients

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# Abstract

**Background**—Altered mental status is a common chief complaint among older emergency department (ED) patients. Patients with this chief complaint are likely delirious, but to the authors' knowledge, this relationship has not been well characterized. Additionally, health care providers frequently ascribe "altered mental status" to other causes, such as dementia, psychosis, or depression.

**Objectives**—The objective was to determine the relationship between "altered mental status" as a chief complaint and delirium in older ED patients.

**Methods**—This was a secondary analysis of a cross-sectional study designed to validate three brief delirium assessments, conducted from July 2009 to March 2012. English-speaking patients who were 65 years or older and in the ED for <12 hours were included. Patients who were comatose or had end-stage dementia were excluded. Chief complaints were obtained from the ED nurse triage assessment. The reference standard for delirium was a comprehensive psychiatrist assessment using the Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition, Text Revision criteria. Sensitivity, specificity, positive likelihood ratio, and negative likelihood ratio with their 95% confidence intervals (CI) were calculated using the psychiatrist's assessment as the reference standard.

**Results**—A total of 406 patients were enrolled. The median age was 73.5 years old (interquartile range: 69 to 80 years), 202 (50%) were female, 57 (14%) were non-white race, and 50 (12%) had delirium. Twenty-three (5.7%) of the cohort had chief complaints of altered mental status. The presence of this chief complaint was 38.0% sensitive (95% CI = 25.9% to 51.9%) and 98.9%

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specific (95% CI = 97.2% to 99.6%). The negative likelihood ratio was 0.63 (95% CI = 0.50 to 0.78), and the positive likelihood ratio was 33.82 (95% CI = 11.99 to 95.38).

**Conclusions**—The absence of a chief complaint of altered mental status should not reassure the clinician that delirium is absent. This syndrome will be missed unless it is actively looked for using a validated delirium assessment. However, patients with this chief complaint are highly likely to be delirious, and no additional delirium assessment is necessary.

# INTRODUCTION

Delirium affects approximately 1.9 million older emergency department (ED) patients in the United States each year.<sup>1</sup> Despite its association with adverse outcomes,<sup>2</sup> this form of organ dysfunction is missed 76% of the time because it is not routinely screened for in the ED.<sup>3</sup> The ED is a dynamic and fast-paced environment and routine delirium assessment in all older patients may not be feasible. Quick and easy methods to identify patients with delirium are needed to improve recognition.

"Altered mental status" is a common chief complaint among older ED patients, yet to our knowledge, its relationship to delirium has not been quantified in the literature. If the presence of this chief complaint is highly sensitive and specific for delirium, then routine delirium screening would not be needed in the ED. We conducted this investigation to determine the diagnostic performance of "altered mental status" as a chief complaint in detecting delirium in older ED patients.

# METHODS

#### Study Design

This was a preplanned secondary analysis of a prospective observational study.<sup>4</sup> The local institutional review board reviewed and approved this study.

#### **Study Setting and Population**

The study was conducted at a tertiary care, academic ED. The details of the methods have been previously described.<sup>4</sup> In summary, a convenience sample of patients was enrolled from July 2009 to February 2012. Enrollment occurred from Monday through Friday between 8 AM and 4 PM. Because of the extensiveness of the psychiatric evaluations, enrollment was limited to one patient per day. Patients were included if they were 65 years or older, in the ED for less than 12 hours at the time of enrollment, and not in hallway beds. Patients were excluded if they were non-English speaking, previously enrolled, deaf or blind, comatose, non-verbal or unable to follow simple commands at baseline, or did not have a psychiatrist assessment.

#### **Study Protocol**

**Altered Mental Status Determination**—Each patient's chief complaint was recorded from the nurse's triage assessment, which is the initial assessment performed for all ED patients regardless of mode of arrival (walk-in, ambulance, helicopter, etc.). The nurse's triage assessment was recorded electronically. The chief complaint was chosen from a pre-

populated list and was based on the patient's most prominent reason why he or she was in the ED. The patient was usually assigned the chief complaint of "altered mental status" if the phrases such as "confused" or "not acting right" were used. For patients who arrived by ambulance, were unable to provide a history, and did not have surrogates present, the triage nurses usually used the prehospital run sheet (history and physical) to obtain the chief complaint. Once the triage note was finalized into the medical record, a research assistant then copied the ED chief complaint into a Research Electronic Data Capture (REDCap) database verbatim. This was then double-checked for accuracy by the principal investigator (JHH).

**Reference Standard for Delirium**—All enrolled patients received the reference standard for delirium, which was a comprehensive consultation-liaison psychiatrist assessment using Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition, Text Revision (DSM-IV-TR) criteria.<sup>5</sup> Three psychiatrists performed the assessments and had an average of 11 years of clinical experience. Diagnosing delirium was a routine part of their daily clinical practice. They used all means of patient evaluation and testing, as well as data gathered from those who best understood each patient's current mental status (e.g., the patient's surrogates, physicians, and nurses). They performed bedside cognitive tests, focused neurological examinations, and also evaluated for affective lability, hallucinations, and arousal level. If the diagnosis of delirium was uncertain, confrontational naming, proverb interpretation or similarities, and assessments for apraxias were also performed at the discretion of the reference psychiatrists in order to achieve diagnostic certainty.

#### Data Analysis

The sample size was based upon the original study, which validated the Brief Confusion Assessment Method (bCAM).<sup>4</sup> Because approximately 10% of older ED patients are delirious, our sample size calculations were based upon the precision of the bCAM's sensitivity and that a 95% lower confidence limit of 75% would be acceptable. Because we hypothesized that the bCAM would be 90% sensitive, we estimated that we would need to enroll 50 patients with delirium.

Measures of central tendency and dispersion for continuous variables were reported as medians and interquartile ranges (IQR). Categorical variables were reported as proportions. Sensitivity, specificity, positive likelihood ratio (LR), and negative LR with their 95% confidence intervals (CIs) were calculated using the psychiatrists' assessments as the reference standard. All statistical analyses were performed using SAS version 9.4 (SAS Insitute, Carey, NC).

# RESULTS

Nine hundred fifty-three patients were screened, 406 patients met enrollment criteria (Figure 1), and of these, 50 (12.3%) were delirious as diagnosed by the psychiatrists. Their characteristics can be seen in the Table 1. Enrolled patients were similar in age and sex compared with all potentially eligible patients who presented to the ED during the study period, but they were more likely to be admitted and have chief complaints of chest pain (Table 1).

The median time between the triage note and psychiatrist assessment was 234 minutes (IQR 162 to 336 minutes). Twenty-three (5.7%) of the cohort had chief complaints of "altered mental status." The presence of this chief complaint was 38.0% sensitive (95% CI = 25.9% to 51.9%) and 98.9% specific (95% CI = 97.2% to 99.6%) for the diagnosis of delirium. The negative LR was 0.63 (95% CI = 0.50 to 0.78) indicating that the absence of a chief complaint of "altered mental status" did not substantially reduce the likelihood of delirium. However, the positive LR was 33.82 (95% CI = 11.99 to 95.38) indicating that the presence of "altered mental status" as a chief complaint strongly increased the likelihood of delirium.

# DISCUSSION

We observed that a chief complaint of "altered mental status" in older ED patients is insensitive for delirium, and the absence of this chief complaint should not reassure the ED health care provider that delirium is absent. This underscores the point that the majority of older ED patients with delirium will not have chief complaints of "altered mental status," and will be missed without actively looking for it using a validated delirium assessment; the Confusion Assessment Method and Brief Confusion Assessment Method are examples of delirium assessments that have been validated for use in older ED patients.<sup>4,6,7</sup> Missing delirium in the ED is considered a safety concern and may have downstream implications.<sup>8</sup> A delirious patient is less likely to provide an accurate reason of why he or she is in the ED, and missing delirium may lead to an inadequate diagnostic workups, delays in the diagnosis of the underlying medical illness, and inappropriate discharge to the psychiatric hospital or home.<sup>9,10</sup> Approximately 25% of ED patients with delirium are discharged to home.<sup>1</sup> These patients are less likely to understand their discharge instructions, which may lead to decreased compliance.<sup>9,11</sup> If admitted, delirium that is missed in the ED will also be missed in the inpatient setting in over 95% of cases.<sup>3</sup>

Conversely, the presence of "altered mental status" as a chief complaint is nearly diagnostic of this syndrome as evidence of the very high positive LR (~33), which is widely considered to sway clinical decision-making.<sup>12</sup> A delirium assessment is not needed in these patients and would both save the ED health care providers time and resources. Patients with this chief complaint should undergo comprehensive diagnostic workups to rule out underlying medical illnesses that precipitated the delirium.<sup>13</sup>

To our knowledge, no other study has investigated the diagnostic accuracy of an ED chief complaint of "altered mental status" for delirium. In the inpatient setting, Inouye et al. evaluated a chart-based method to diagnose delirium that looked for medical record documentation of an acute confusional state; they observed this method was 74% sensitive and 83% specific.<sup>14</sup> The differences between their sensitivity and specificity and ours likely reflect differences in chart abstraction methods. We looked at the presence of "altered mental status" as an ED chief complaint, which is the primary reason why the patient is in the ED at a single point in time (initial nurse's triage assessment). Inouye et al.'s chart review method reviewed all components of the medical record including the notes of the nurses, treating physicians, consultants, physical/occupational therapy, and social work throughout hospitalization.

## LIMITATIONS

This study was conducted in a single center and may not be generalizable to other settings. We also enrolled a convenience sample, which may have introduced selection bias. Based on the higher admission rate, enrolled patients may have had higher severities of illness and this may have introduced spectrum bias. The reliability of the nurse's chief complaint entry was not tested, and this is an acknowledged weakness of our study. The assessing psychiatrist had full access to each patient's medical record including the triage chief complaint. This may have introduced incorporation bias, which can falsely elevate sensitivity and specificity. However, the presence of inattention, and not altered mental status, was considered to be a core diagnostic feature for delirium, and was evaluated for using comprehensive bedside cognitive testing.<sup>5,15</sup> Because a median of 4 hours elapsed between them, discrepancies between the nurse's triage and psychiatrist's assessments may have occurred as a result of time. This may have overestimated or underestimated the diagnostic accuracy of "altered mental status" as a chief complaint. We did not evaluate the reliability of the psychiatrist's DSM-IV-TR assessment. Having a second psychiatrist perform a comprehensive evaluation would not have been feasible for the ED setting as it would have placed an undue burden on the patient. To minimize this bias, we used consultation-liaison psychiatrists who had a wealth of experience in diagnosing delirium.

# CONCLUSIONS

The absence of "altered mental status" should not reassure the clinician that delirium is absent. This syndrome will be missed unless it is actively looked for using a validated delirium assessment. However, patients with this chief complaint are highly likely to be delirious and no additional delirium assessment is necessary. These patients should undergo comprehensive diagnostic workups to uncover the underlying etiologies.

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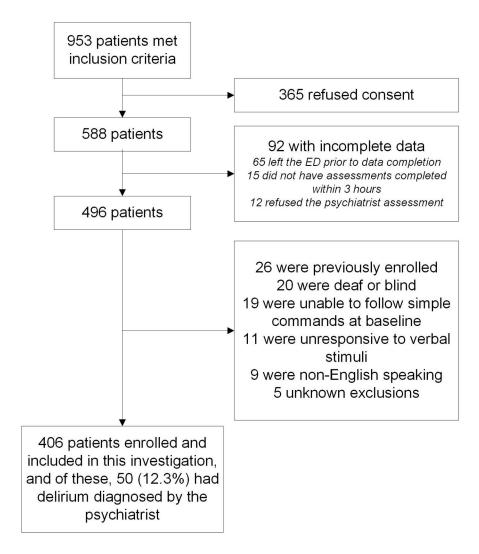


Figure 1.

Enrollment flow diagram.

#### Table 1

Patient characteristics and demographics of enrolled patients and all potentially eligible patients who presented to the emergency department during the study period.

Characteristic	Enrolled patients (n = 406)	All potentially eligible patients (N=22,168)
Median age, yrs (IQR)	73.5 (69–80)	74 (69–81)
Female sex	202 (49.8)	11,969 (54.0)
Non-white race	57 (14.0)	-
Education		-
Elementary or below	9 (2.2)	-
Middle school	48 (11.8)	
High school	163 (40.2)	
College	118 (29.1)	
Graduate school	67 (16.5)	
Missing	1 (0.3)	
Nursing home residence	11 (2.7)	-
Dementia in medical record	24 (5.9)	-
ED chief complaint		
Abdominal pain	17 (4.2)	1,222 (5.5)
Altered mental status	23 (5.7)	1,002 (4.5)
Chest pain	67 (16.5)	2,297 (10.4)
Generalized weakness	40 (9.9)	1,546 (7.0)
Shortness of breath	46 (11.3)	2,035 (9.2)
Syncope	23 (5.7)	608 (2.7)
Admitted to the hospital	294 (72.4)	13,533 (62.1)

IQR = interquartile range;

- = not collected

Data reported as n (%) unless otherwise noted

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