# The relationship of hospital ownership and service composition to hospital charges

by Robin Eskoz, and K. Michael Peddecord

The relationship of hospital ownership and service composition to hospital charges was examined for 456 general acute hospitals in California. Ancillary services had higher profit margins, both gross and net profits, than daily hospital services. Ancillary services accounted for 55.3 percent of total patient revenue. Charges per day were 23 percent higher for ancillary services than for daily hospital services. Net profits for daily and ancillary services were lowest at county

hospitals. Proprietary hospitals had the highest net profits for total ancillary services and the highest mean charges. Not-for-profit hospitals had the highest profit margins for daily hospital services. Neither direct nor total costs for ancillary services were significantly different among ownership groups, although direct costs for daily hospital services were significantly higher at proprietary hospitals.

## Introduction

Hospital charges have become an area of widespread concern throughout the Nation. In 1982, it cost \$4,566 for the average hospital stay in California (California Health Facilities Commission, 1983). Between 1981-82, hospital charges rose 21.3 percent, nearly twice the 12.6 percent increase nationally, and more than 3 times the rate of general inflation. Furthermore, charges are greatly varied among hospitals. In the increasingly competitive health care system now emerging, both consumers and third-party payers, particularly those contracting for services or negotiating rates, need more information regarding hospital charges. It is, therefore, important to identify and examine factors affecting hospital costs and charges.

Two of the factors affecting hospital charges are service composition and hospital ownership. Service composition refers to the number and type of services offered. Costs, charges, and profit margins greatly vary among services, so their distribution and intensity are important determinants of overall costs.

## Ancillary and daily hospital services

Hospital services are traditionally grouped into two main categories—daily hospital services and ancillary services. Daily hospital services include room and board and nursing care. Examples of daily services are medical and surgical, intensive care, and pediatrics. Ancillary services include most nonroutine services such as pharmacy, laboratories, and radiology.

Ancillary services are producing an increasingly larger proportion of total hospital revenues, particularly for proprietary hospitals (Siafaca, 1981). The greater relative importance of ancillary services

Reprint requests: K. Michael Peddecord, Assistant Professor, Graduate School of Public Health, College of Human Services, San Diego State University, San Diego, California 92182. as revenue generators may be the result of several factors such as:

- The emphasis of rate controls on routine rather than ancillary services.
- The increased availability and utilization of ancillary services.
- The relatively low cost of producing ancillary services when compared with daily hospital services.
- The somewhat discretionary nature of ancillary service utilization.
- The greater public scrutiny of costs for routine services than those for ancillary services.

Increased attention is now being given to ancillary services because of the concern about overutilization of these services. Variation in the use of ancillary services among physicians and hospitals indicates a lack of widespread standards for their use (Eisenberg, 1982).

#### Hospital ownership

Categories of hospital ownership include propriety, private nonprofit, and Government. Gross profits tend to be higher for proprietary hospitals than for nonprofit hospitals, indicating that costs are lower and/or charges are higher for these hospitals. For-profit hospitals have often been accused of "cream skimming" by selectively admitting only those patients who can be treated at acceptably high price-cost ratios. By such selective admissions, or by equipping themselves to provide only the most profitable services, hospitals could offer more competitive prices because they do not have to subsidize money-losing services (Bays, 1979).

Understanding the effects of hospital ownership on costs and pricing policies is becoming increasingly relevant. Proprietary hospitals have increased in number since the 1970's, and their growth is expected to continue. The effects of for-profit ownership are especially relevant in California because California has a larger number of investorowned hospitals and beds than any other State in the

country (White and Morse, 1981). A report on investor-owned and not-for-profit hospitals using 1979 California data concluded that costs and charges were higher in for-profit hospitals and that "for-profit chains have used aggressive marketing and price strategies to generate high rates of profitability and growth," (Pattison and Katz, 1983).

Ownership effects may also become increasingly important as health care responsibilities become more decentralized. An illustration toward decentraling health care responsibilities is the shift of the California medically indigent adult program from the State to the county level, and State government contracting with particular hospitals under the California Medicaid (Medi-Cal) program. Ownership effects may have important implications in terms of the efficacy of direct provision of services versus contracting for services, and in the determination of the "best" settings for services to be provided.

In addition to having important policy implications, a better understanding of the effects that service composition and hospital ownership have on hospital charge structures can also be useful to the hospital industry itself, third-party payers, employers, consumers, and providers of health care. Among other things, such information would be valuable for hospital rate negotiations, the development of incentives for cost containment, and the determination of reimbursement policies.

# Financial requirements

All hospitals, regardless of their ownership, must earn an excess of revenues over costs to continue operating. These "profits" are required to offset inflation, for technological improvements, expansion and/or change in services, allowance for working capital and changes in the physical plant. Charges must also exceed costs to help compensate for the often substantial deductions from revenue.

Deductions from revenue include bad debts, charity care, and contractual allowances. They vary in size among hospitals depending on several factors, primarily the hospital's indigent population and its payer-mix composition.

Failure to distinguish operating costs from charges is a source of much confusion in discussions of hospital costs. Although "cost" is often used to refer to both, the words are not synonymous. "Costs" in this article refers to expenses incurred by the hospital. "Charges" is synonymous with gross revenues, or the amount billed to the patient, and usually exceeds the revenue actually received by the hospital (net revenue). As discussed later, the two do not necessarily vary directly nor do they have any uniform relationship.

## Selective pricing

Potential profit is only one of several factors considered when deciding whether or not to offer a service and how to price it. Most hospitals practice selective pricing and use different criteria in the

determination of charges for different departments and services. The vast majority of hospitals, both for-profit and nonprofit, provide some services for which gross revenue is less than costs. Among the reasons hospitals offer such money losing services are prestige, teaching and/or research functions, physician recruiting, attracting patients, or providing needed community services.

# Methodology

#### Data

The data presented in this article were from sixth year hospital disclosure magnetic tapes. California hospitals are required by law to file these reports annually with the California Health Facilities Commission. The reports contain extensive financial and utilization information and are generally based on each facility's fiscal year. The sixth year disclosure reports are for fiscal years ending between June 30, 1980 and May 31, 1981.

Hospitals used in the analyses were general acute, short-term, and nonuniversity teaching facilities. Hospitals that changed ownership or filed incomplete reports were excluded. The total number of hospitals used in the analyses was 456, approximately 75 percent of California's general acute hospitals.

#### **Services**

Not all services for which data were provided were analyzed individually. The services chosen for individual analysis consisted of 8 of the 16 short-term daily hospital services and 15 of the 27 ancillary services.

Daily hospital services included in the article were medical and surgical, pediatric, psychiatric, obstetrics, intensive care, coronary intensive care, neonatal intensive care, and nursery. Those services excluded from the study were rehabilitation, definitive observation, pediatric intensive care, burn care, residential, psychiatric (adolescent and pediatric), other acute care, and psychiatric isolation.

Ancillary services included in the article were labor and delivery, surgery and recovery, anesthesiology, central services and supplies, pharmacy, clinical laboratories, electrocardiology, cardiac catheterization lab, diagnostic radiology, computed tomographic scanner, nuclear medicine, inhalation therapy, electroencephalography, physical therapy, and occupational therapy. Those services excluded were emergency, clinics, surgical day care, ambulance, home health, pathological laboratories, blood bank, therapeutic radiology, pulmonary laboratories, electromyography, and dialysis. Only the services with the largest and most prevalent utilization in California hospitals are presented in this article.

<sup>&</sup>lt;sup>1</sup> All services were included in the averages for total daily hospital services and total ancillary services, unless otherwise specified.

# Ownership groups

Hospitals were separated into 4 ownership groups: private nonprofit, proprietary, district, and county. The district hospital group included both district and city hospitals, and the county hospital group included city as well as county hospitals. The sample was comprised of 207 nonprofit, 141 proprietary, 72 district, and 36 county hospitals.

## Statistical analysis

Examination of subgroup means was used as the primary method of determining the presence of statistically significant relationships among hospital groups. This statistical method, with the use of one way analysis of variance (ANOVA), was used to determine the statistical significance of the differences among subpopulation means. Bivariate analysis was also used to examine the effects of various factors while controlling for size differences. Hospital bed size was not found to be a confounding factor because when economies of scale were examined overall hospital size was not statistically significant (Eskoz, 1983). The computer analyses were performed using the statistical package for the social services (SPSS). The level of significance at which the null hypotheses were rejected was p < .01. Tables present only results which met this statistical criterion.

# Limitations of study

One problem inherent in the study, which this article presents, was the complicating effects of patient case-mix differences among hospitals (i.e., the differences in severity of illness). Using hospital bed size as a proxy for case-mix intensity levels (i.e., holding bed size constant for comparisons) was examined, but was found to be inappropriate. Although university teaching hospitals, which have higher than average case-mix intensities, were excluded. No other adjustments were made to account for these case-mix differences. Another problem was the lack of conformity among hospital reporting periods (each Disclosure Report was based on the hospital's own fiscal year). These time differences, however, were assumed to have minimal effects on the findings.

The data presented were from California hospitals only, although we know of no reasons why the findings would not be similar for hospitals in other States or for the hospital industry as a whole. All the analyses used mean values for the dependent and independent variables. The findings are not necessarily true for each individual hospital, but rather are generalizations found to hold true on average.

## Results

## Service profit margins

Both the gross and net profit margins of services varied widely, as can be seen by the large standard deviations shown in Tables 1 and 2. As expected, ancillary services had the highest profit margins, and daily hospital services had the lowest. As Table 1 illustrates, the mean gross profit margins (gross profit divided by gross revenue) for the 23 services examined ranged from -88 percent for labor and delivery services to 54 percent for electrocardiology. Only 3 (38 percent) of the 8 daily hospital services (psychiatric, medical and surgical, and newborn intensive care) had positive gross profit margins, whereas 12 (80 percent) of the 15 ancillary services had positive gross profit margins. The 3 ancillary services for which gross profit margins were negative included labor and delivery (-88 percent), occupational therapy (-27.5 percent) and surgery and recovery (-4.8 percent).

Table 1

Mean gross profit margins for ancillary and daily hospital services and hospitals with positive gross profit margins by type of service

		s profit rgins	
Type of service	Mean	Standard deviation	Hospitals with positive gross profit margins
		Perce	nt
Electrocardiology	54.2	24.2	98
Pharmacy	47.0	20.8	98
Anesthesiology	41.4	76.2	88
Central services and supplies	37.6	35.1	94
Inhalation therapy	33.3	44.6	95
CT scanning <sup>1</sup>	30.8	43.5	83
Clinical laboratory	25.3	43.7	93
Electroencephalography	29.8	56.5	83
Nuclear medicine	17.3	52.2	79
Diagnostic radiology	16.4	52.9	86
Cardiac catheterization	15.5	40.1	81
Psychiatric	3.7	2 <del>9</del> .9	66
Medical and surgical	3.4	25.4	68
Newborn intensive care	8.0	66.2	67
Physical therapy	0.1	99.0	72
Surgery and recovery	-4.8	49. <del>9</del>	59
Coronary intensive care	-5.3	31.1	48
Intensive care	-14.8	41.2	40
Obstetrics	-17.1	235.0	44
Nursery	-23.8	66.2	42
Pediatrics	-25.4	90.3	42
Occupational therapy	-27.5	195.0	56
Labor and delivery	-88.1	132.0	18

<sup>1</sup>Computed tomography scanning.

SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30, 1980, to May 31, 1981.

The services with the highest gross profit margins were electrocardiology (54.2 percent), pharmacy (47.0 percent), anesthesiology (41.4 percent), central services and supplies (37.6 percent), and inhalation therapy (33.3 percent). The services with the lowest

gross profit margins were labor and delivery (-88.1 percent), occupational therapy (-27.5 percent), pediatrics (-25.4 percent), and nursery (-23.8 percent). There were 10 services (all ancillary services) for which 80 percent or more of the hospitals had positive gross profit margins. The services for which the greatest percentage of hospitals had positive gross profit margins were pharmacy (98 percent), electrocardiology (98 percent), and inhalation therapy, (95 percent). The services for which the fewest hospitals had positive gross profit margins were labor and delivery (18 percent) and intensive care (40 percent).

It is interesting to note that there were no services for which all hospitals had positive gross profits. At least 2 percent of all the hospitals had negative gross profits (i.e., losses) for each of the services, even those with the highest gross profit margins such as electrocardiology and pharmacy.

Table 2

Mean net profit margins for ancillary and daily hospital services and hospitals with positive net profit margins, by type of service

,		profit rgins		
Type of service	Mean	Standard deviation	Hospitals with positive net profit margins	
Electrocardiology	16.5	24.1	82	
Pharmacy	30.8	21.9	95	
Anesthesiology	20.5	82.9	78	
Central services and supplies	21.6	34.6	85	
Inhalation therapy	17.0	43.5	87	
CT scanning <sup>1</sup>	5.0	44.8	64	
Clinical laboratory	3.6	41.9	72	
Electroencephalography	-12.9	55.0	39	
Nuclear medicine	-13.5	50.5	42	
Diagnostic radiology	-13.1	53.4	36	
Cardiac catheterization	-6.4	48.8	56	
Psychiatric	-15.7	34.1	30	
Medical and surgical	-11.0	29.2	32	
Newborn intensive care	-22.8	52.1	33	
Physical therapy	-7.1	49.3	43	
Surgery and recovery	-20.2	49.5	37	
Coronary intensive care	-22.8	31.3	17	
Intensive care	-28.8	39.9	8	
Obstetrics	-48.3	76.6	18	
Nursery	-47.9	46.4	24	
Pediatrics	-32.6	76.1	25	
Occupational therapy	-29.9	31.6	35	
Labor and delivery	-127.0	459.0	7	

<sup>1</sup>Computed tomography scanning SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30, 1980, to May 31,1981.

Net profits, defined as gross profits minus deductions from revenue, showed a distribution similar to that of gross profits. Table 2 lists net profit margins, which ranged from -127 percent for labor and delivery to 21.6 percent for central services and supplies. Like gross profit margins, net profit margins were highest for ancillary services and lowest for daily hospital services. The average net profit margin

for total daily hospital services was -14.1 percent, and was 9.3 percent for total ancillary services. There were no positive net profit margins for any of the daily hospital services. Of the 15 ancillary services, 7 services had positive net profit margins.

The mean charge per day was \$232 for ancillary services and \$188 for daily hospital services. Thus, 44.7 percent of total gross patient revenue came from daily hospital services and 55.3 percent from ancillary services, with charges per day being 23 percent higher for ancillary services than for daily hospital services. The larger percentage of patient revenue attributable to ancillary services than to daily hospital service, along with the large differences between profit margins of the 2 service categories, indicate that there is cross-subsidization between ancillary and daily hospital services.

## Ownership differences

There were significant differences in service profit margins among types of hospital ownership. As is shown in Table 3, the mean net profits per unit differed significantly among ownership groups for both total daily hospital services and total ancillary services. Net profits for total ancillary services were highest at proprietary hospitals and lowest at county hospitals. Net profits for daily hospital services, which were actually losses because they were negative, were highest at not-for-profit hospitals and lowest at county hospitals.

Mean net profit per unit service for each of 4 ownership groups were analyzed. Although a high degree of variation with groups was evident, there were statistically significant differences for the net profits of the 9 individual services shown in Table 4. Proprietary hospitals had either the highest or lowest net profits per unit service for each of these 9 services. Proprietary hospitals' net profits per unit were lowest for 3 of the 4 daily hospital services, and were highest for 4 of the 5 ancillary services. The reverse was true for the remaining service in each service category where proprietary hospitals had the lowest net profit per unit for labor and delivery (-\$244), and the highest net profit per day for psychiatric services (\$3.36). There was no common ranking of profit margin among hospital ownership types for the daily hospital services. However, for the 5 ancillary services, net profits per unit ranked from highest to lowest among ownership groups in the following order—proprietary, private nonprofit, district, and county hospitals.

#### Costs

The higher net profit margin of ancillary services at proprietary hospitals was not related to significant differences in operating costs among ownership groups. Contrary to expectations, neither direct costs nor total costs per unit for total ancillary services differed significantly among types of ownership. Proprietary hospitals did not appear to be more cost efficient than hospitals of other ownership types as it

Table 3

Average net profit margins for ancillary and daily hospital services, by type of hospital ownership and type of service

		Type of hospital ownership					
Type of service	All	Private nonprofit	For-profit	District	County	Level of significance P	Standard deviation
			Percent				
Daily hospital services Total ancillary services <sup>1</sup>	-15.8 9.3	-10.9 8.2	-20.6 17.3	-16.0 7.3	-24.8 -12.1	<0.001 <0.001	23.2 22.4

<sup>1</sup> Includes only the 15 ancillary services examined individually.

SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30,1980, to May 31,1981.

Table 4
Statistically significant<sup>1</sup> differences in mean net profits per unit for ancillary and daily hospital services, by type of hospital ownership and type of service

Type of service		Type of hospital ownership				
	Private nonprofit	Proprietary	District	County	Mean	Standard deviation
		Mean ne	t profit			
Medical and surgical	-\$12	-\$31	-\$19	-\$30	\$20	\$42
Psychiatric	-13	3	-14	-78	-25	53
Intensive care	-109	-167	-50	-130	-121	133
Coronary intensive care	-66	-157	-40	-114	-86	104
Labor and delivery	-158	-244	-145	-209	-177	173
Central services and					***	
supplies	7	17	7	1	10	12
Pharmacy	15	27	12	4	17	14
Electrocardiology	`6	12	9	3	8	11
Inhalation therapy	5	6	Š	Ŏ	5	9

Level of significance is p<.001.

SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30,1980, to May 31, 1981.

Table 5
Statistically significant<sup>1</sup> differences in mean direct costs per unit for ancillary and daily hospital services, by type of hospital ownership and type of service

	Type of hospital ownership				All	All hospitals	
Type of service	Private nonprofit	Proprietary	District	County	Mean	Standard deviation	
		Mean dire	ct cost				
Intensive care	\$267	\$290	\$222	\$243	\$267	\$91	
Coronary intensive care	251	289	196	265	253	81	
Pediatrics	95	76	69	88	85	40	
Labor and delivery	213	195	126	181	188	112	
Pharmacy	10	14	10	8	11	7	

<sup>&</sup>lt;sup>1</sup> The level of significance is p<.001.

SQURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30,1980, to May 31, 1981.

is often claimed, and in fact this group had the highest mean costs for most of the services for which significant cost differences among types of ownership were found.

As seen in Table 5, differences in direct costs per unit among ownership groups were statistically significant for only 5 of the individual services. Only 2 of these were ancillary services (pharmacy and labor and delivery), and proprietary hospitals had the highest and second highest direct costs per unit, respectively, for these services.

The differences among ownership groups were statistically significant for total daily hospital

services' direct costs per day. These costs were highest at forprofit hospitals and lowest at district hospitals. The differences in total costs per unit among types of ownership were statistically significant for only 4 services; but after controlling for hospital bed size, the differences were no longer statistically significant.

Higher average costs at proprietary hospitals were also indicated by the relatively large average percentage of gross patient revenue represented by contractual allowances. Deductions from revenue were 10.1 percent at proprietary hospitals, the second highest percentage among the 4 ownership groups.

Table 6

Mean charge per unit for ancillary and daily hospital services, by type of hospital ownership and type of service

	Type of hospital ownership				All hospitals	
Type of service	Private nonprofit	Proprietary	District	County	Mean	Standard deviation
		Charge pe	r unit			
Total daily hospital services <sup>1</sup>	\$193	\$197	\$157	\$179	\$188	\$43
Total ancillary services	218	303	175	151	232	187

<sup>&</sup>lt;sup>1</sup>Statistical difference is p <.001.

SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30, 1980, to May 31, 1981.

Table 7
Statistically significant<sup>1</sup> differences in mean charges, per unit by type of hospital ownership and type of service

Type of service	Type of hospital ownership				All hospitals	
	Private nonprofit (N = 207)	Proprietary (N = 141)	District (N = 72)	County (N = 36)	<u>Mean</u> (N	Standard <u>deviation</u> = 456)
Medical and surgical	\$166	\$170	\$143	\$166	\$164	\$30
Obstetrics <sup>2</sup>	164	158	141	162	158	47
Pediatrics	167	159	149	199	165	60
Intensive care	399	412	349	399	397	95
Coronary intensive care	412	430	332	436	407	109
Newborn intensive care	398	540	280	324	383	<del>9</del> 7
Nursery <sup>2</sup>	105	96	85	105	99	30
Labor and delivery	269	198	189	254	237	124
Surgery and recovery	6	6	5	7	6	4
Anesthesiology <sup>2</sup>	1	1	2	2	2	1
Central services and supplies	29	45	26	20	33	20
Pharmacy	44	70	35	28	49	26
Electrocardiology	45	55	41	33	47	20
Diagnostic radiology	10	13	9	9	1	11
Inhalation therapy	25	31	24	24	27	17

<sup>&</sup>lt;sup>1</sup>Level of significance is  $\rho < .001$ .

SOURCE: California Health Facilities Commission, Hospital Financial Disclosure Tape, Sixth Reporting Year, Fiscal Year June 30, 1980, to May 31, 1981.

Contractual allowances were highest at county hospitals, where they averaged 12.2 percent of gross revenue. The percent of total revenue derived from cost-based pavers at proprietary institutions (30.2) percent), however, was similar to the average for all hospitals (30.5 percent). It appears that contractual allowances, relative to the percent of cost-based payers, were higher at proprietary hospitals. Large deductions from revenue are because either a large percentage of Medicare or Medi-cal patients, and/or to many disallowed costs. Because the average percent of revenue from cost-based payers was not significantly higher at proprietary hospitals, the high level of contractual allowances must have been the result of higher-than-average-costs and thus many disallowed costs.

#### Charges

Table 6 displays the differences in the mean charges per unit among ownership groups that were significant for both total daily hospital services and total ancillary services. For-profit hospitals ranked highest in mean charges. The contrast between proprietary and other groups is particularly wide for

ancillary services. Proprietary hospitals averaged \$303 per unit whereas the next highest group, nonprofit, averaged only \$218 per unit.

Table 7 shows the 15 services for which the differences in average charge per unit among types of ownership were significant. These included 7 of the 8 daily hospitals (psychiatric charges per day were not significantly different) and 8 ancillary services. The charges per unit for 3 services (nursery, anesthesiology, and obstetrics) were no longer statistically significant after controlling for hospital bed size. Average charges per unit were highest at proprietary hospitals for 16 of the 23 services. District hospitals had the lowest charges per unit for all 8 daily hospital services and for 2 ancillary services (labor and delivery, and surgery and recovery). County hospitals had the lowest charges per unit for 4 of 8 ancillary services where differences were found to be significantly different.

The average charge per discharge for ancillary services differed significantly among ownership types. Figure 1 illustrates the variation among ownership types with respect to their dependence on ancillary services as a source of revenue. Ancillary

<sup>&</sup>lt;sup>2</sup>Differences are not statistically significant when hospital size is held constant.

Figure 1
Charges per discharge for anciliary services, by type of hospital ownership

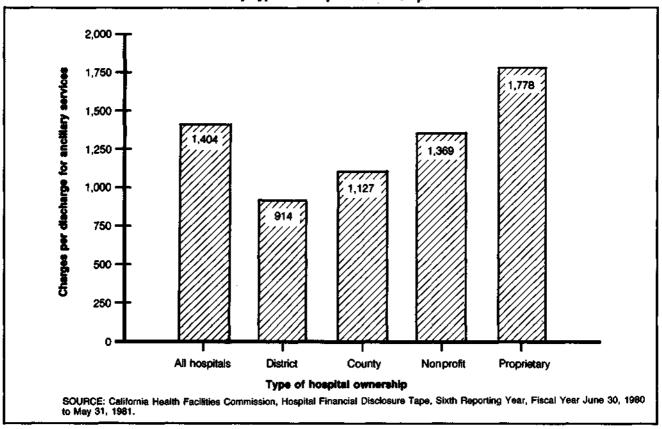


Table 8

Mean total ancillary service charges per discharge, by type of hospital ownership and hospital size

Hospital size		Type of hospital ownership				All hospitals	
	Private nonprofit	Proprietary	District	County	Mean <sup>2</sup>	Standard deviation	
Total	\$1,369	\$1,778	\$ 914	\$1,127	\$1,404	\$687	
Less than 150 beds	1,187	1,679	868	1,012	1,296	735	
150 - 400 beds	1,471	2,005	1,108	1,094	1.544	579	
400 beds or more	1,762	12,947	918	1,461	1,623	602	

<sup>&</sup>lt;sup>1</sup>There was only one proprietary hospital in the sample with 400 beds or more.

service charges per discharge were highest at proprietary hospitals (\$1,778) and lowest at district hospitals (\$914), which represents nearly a twofold difference. As shown in Table 8, charges per discharge increased with hospital bed size with proprietary hospitals significantly higher in all categories.

#### Conclusion

Both service composition and type of ownership have significant relationships on hospital charges and should continue to be examined in cost containment efforts. The composition of ancillary services should be of particular interest. The finding that 55.3 percent of total gross patient revenues came from ancillary services and the larger differences in profit margins for these services may have important policy implications for both cost containment and utilization review. Because ancillary services make up the majority of the average hospital bill, they are the area where cost containment efforts should focus more attention. In addition to the greater relative costliness of ancillary services, utilization of these services is more discretionary than that of daily hospital services and can potentially be more easily influenced by cost controls and incentives. The greater profit margin and variation in utilization of ancillary services also imply that there is an important role for utilization review for these services. In addition to higher charges, overutilization of ancillary services has several other

<sup>&</sup>lt;sup>2</sup>Difference in means is significant at p < .001.

important implications for the patient such as greater risk of nosocomial infections, increased inconvenience, and psychological and/or physical discomfort.

The increased competitiveness and changes in public and private reimbursement policies will result in major changes in the practices of hospitals. The sources of revenue, in terms of the number and types of services, will likely change. Some of these recent changes in the reimbursement system provide incentives for lower ancillary service utilization. Allinclusive rates, such as per diem rates or those based on diagnostic-related groups (DRG's), which are used for Medicare inpatient reimbursement, should serve to discourage overutilization of services. Because proprietary hospitals as a group are the most dependent on ancillary services and higher-thanaverage charges for revenue services, they may be most affected by the recent changes in reimbursement. It will be of interest to monitor changes in the proportion of total patient revenue derived from ancillary services after these non-costbased reimbursement mechanisms take effect.

Preferred provider organizations (PPO's) and other rate-negotiating organizations should be aware of the potential differences in charges among ownership groups as well as the significance of ancillary services as revenue generators. If significant differences in charges or utilization of ancillary services exist, then it will be ineffective to solely rely on discounted rates based on a fixed percent of charges. A comparative analysis of overall charges within each local area is necessary because even discounted charges of some hospitals may be higher than undiscounted charges of other hospitals. Ancillary services as well as routine daily services must be considered in rate negotiations and utilization reviews of hospitals.

Under prospective reimbursement systems, hospital charges will not be as important as they were previously, because fewer and fewer patients will pay on the basis of undiscounted or other nonprospectively-set rates. Those who continue to pay on the basis of charges, however, may face even greater than usual charge increases because hospitals may find it necessary to offset revenue lost from prospectively-set rates, and there will be fewer charge paying patients among which to allocate increased revenue needs. The likely "victims" will be small insurance companies and self-insured employers too small to effectively negotiate discounted rates.

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