

RMD
OpenRheumatic &
Musculoskeletal
Diseases

ORIGINAL ARTICLE

Practice what you preach? An exploratory multilevel study on rheumatoid arthritis guideline adherence by rheumatologists

N Lesuis,¹ A A den Broeder,¹ M E J L Hulscher,² R F van Vollenhoven³

To cite: Lesuis N, den Broeder AA, Hulscher MEJL, et al. Practice what you preach? An exploratory multilevel study on rheumatoid arthritis guideline adherence by rheumatologists. *RMD Open* 2016;**2**:e000195. doi:10.1136/rmdopen-2015-000195

► Prepublication history and additional material is available. To view please visit the journal (<http://dx.doi.org/10.1136/rmdopen-2015-000195>).

Received 9 October 2015
Revised 6 March 2016
Accepted 9 March 2016



CrossMark

¹Department of Rheumatology, Sint Maartenskliniek, Nijmegen, The Netherlands
²IQ Healthcare, Radboud University Medical Centre, Nijmegen, The Netherlands
³Unit for Clinical Therapy Research, Inflammatory Diseases (ClinTRID), Karolinska Institute, Stockholm, Sweden

Correspondence to
N Lesuis;
n.lesuis@maartenskliniek.nl

ABSTRACT

Objectives: To assess variation in and determinants of rheumatologist guideline adherence in patients with rheumatoid arthritis (RA), in daily practice.

Methods: In this retrospective observational study, guideline adherence in the first year of treatment was assessed for 7 predefined parameters on diagnostics, treatment and follow-up in all adult patients with RA with a first outpatient clinic visit at the study centre, from September 2009 to March 2011. Variation in guideline adherence was assessed on parameter and rheumatologist level. Determinants for guideline adherence were assessed in patients (demographic characteristics, rheumatoid factor (RF) and/or anti-cyclic citrullinated peptide antibody (aCCP) positivity, erythrocyte sedimentation rate, erosive disease, comorbidity and the number of available disease modifying anti-rheumatic drug (DMARD) treatment options) and rheumatologists (demographic and practice characteristics, guideline knowledge and agreement, outcome expectancy, cognitive bias, thinking style, numeracy and personality).

Results: A total of 994 visits in 137 patients with RA were reviewed. Variation in guideline adherence among parameters was present (adherence between 21% and 72%), with referral to the physician assistant as lowest scoring and referral to a specialised nurse as highest scoring parameter. Variation in guideline adherence among rheumatologists was also present (adherence between 22% and 100%). Patient sex, the number of DMARD options, presence of erosions, comorbidity, RF/aCCP positivity, type of patient and the rheumatologists' scientific education status were associated with adherence to 1 or more guideline parameters.

Conclusions: Guideline adherence varied considerably among the guideline parameters and rheumatologists, showing that there is room for improvement. Guideline adherence in our sample was related to several patient and rheumatologist determinants.

INTRODUCTION

Many guidelines and recommendations on optimal care for patients with rheumatoid

Key messages**What is already known about this subject?**

- Guideline adherence to tight control treatment strategies is often suboptimal when assessed in predefined rheumatoid arthritis (RA) cohorts.

What does this study add?

- This is one of the first studies to assess RA guideline adherence by rheumatologists in daily practice, and to explore associations between guideline adherence, and patient-related and rheumatologist-related determinants.
- Previous studies on RA guideline adherence focused on therapy change and/or disease modifying anti-rheumatic drug prescriptions, whereas we now included a broader range of parameters covering diagnostics, treatment and follow-up.
- In this study, adherence percentages varied considerably among the 7 parameters (range: 21–72%) and 14 rheumatologists (range: 22–100%), with several patient-related and rheumatologist-related determinants explaining part of the inter-rheumatologist variation.

How might this impact on clinical practice?

- The results of this study can serve as a stepping stone for further research into effective interventions to improve rheumatologists' guideline adherence, allowing patients to benefit from optimal RA care.

arthritis (RA) have been developed to help clinicians choose the best diagnostic and therapeutic strategies for their patients with RA. All major RA treatment guidelines are now based on tight control principles, where monitoring of disease activity and changing treatment if a preset target is not reached are essential.^{1–3} Adherence to these tight control principles, preferably combined with the use of a specific treatment guideline, results in lower disease activity and less functional damage compared with usual care.^{4–6}

In view of the evidence supporting the benefit of adhering to tight protocolised control strategies, it is disappointing that current guideline adherence is still suboptimal, as observed in multiple studies on this topic.^{7–13} Unfortunately, these studies focus on disease modifying anti-rheumatic drug (DMARD)-related treatment recommendations only, disregarding the fact that other aspects of RA care are also important. Furthermore, these studies are not performed in daily practice, but in predefined cohorts, using subsets of patients with RA. Therefore, the first aim of this study is to gain more insight into guideline adherence of rheumatologists in daily practice, using a broader set of guideline adherence parameters than before.

Our second study aim is to gain insight into determinants of guideline adherence. In order to improve guideline adherence, it is first necessary to understand the determinants that influence adherence. Knowledge on these determinants could then be used to develop targeted interventions, as evidence suggests that this leads to better intervention effects.¹⁴ Although knowledge on determinants of guideline adherence is not yet available from studies within rheumatology, studies outside rheumatology suggest the importance of various determinants, explaining the observed variation in guideline adherence among both, hospitals and physicians.¹⁵ Examples of such determinants are knowledge and cognitions of individual healthcare professionals and patient factors.¹⁵

All in all, data on RA guideline adherence in daily routine and its association with potential determinants are still lacking. Therefore, we aimed to (1) assess RA guideline adherence in daily clinical practice, (2) assess variation in guideline adherence on parameter and rheumatologist level and (3) explore the impact of rheumatologist-related and patient-related determinants on guideline adherence.

MATERIAL AND METHODS

Study design

An explorative, retrospective observational multilevel cohort study was performed. Guideline adherence is behaviour executed by a rheumatologist, but it is measured in patients who visit the hospital. Hence this study has three different levels: outpatient clinic visits (level 1) are nested within patients (level 2) who are in turn nested within rheumatologists (level 3). This is also reflected in the data collection and measurement: guideline adherence is measured on patient or visit level (data collection on visit level), whereas the possible determinants of guideline adherence were measured either on rheumatologist or patient level.

Setting

This study was conducted at the Rheumatology Department of the Sint Maartenskliniek, a large clinic in the Netherlands, specialised in rheumatology,

rehabilitation medicine and orthopaedics. In this centre, a local, tight control-based, RA treatment guideline was initially put into use in 2007. At the same time, supportive actions were undertaken to aid rheumatologists in following the new guideline. First, specialised nurses were available to provide patient education, discuss disease coping and to assess disease activity before the visit with the rheumatologist (nurse-led assessment of the Disease Activity Score in 28 joints (DAS28)). Second, after a referral to the physician assistant (PA) by the rheumatologist, patients were seen in alternating fashion by the PA and rheumatologist in order to share care between the two. The PAs can independently make treatment decisions but they work under the supervision of a rheumatologist and, at the time of this study, were not allowed to prescribe medication.

Participants

All 14 rheumatologists working at the study centre from September 2009 through July 2012 were eligible for participation. Rheumatologists who did not work the full period were excluded; no other exclusion criteria were set. Consent from all participants was sought while explaining the study during a regular staff meeting.

We included all patients 18 years of age and older, diagnosed with RA (International Classification of Diseases, Ninth Revision (ICD-9) code 714.0), treated by one of the included rheumatologists and having had a first outpatient clinic visit at the study centre anytime from September 2009 to March 2011. Patients with either new or established RA were included, as long as their first visit to the study centre took place during the given time period. If patients were seen as second opinions they were only included if treatment was fully taken over by the study centre. After inclusion, all visits in the first year of treatment at the study clinic were used to assess guideline adherence (figure 1). This means that the follow-up period lasted until March 2012.

Guideline adherence measures and data collection

As guideline adherence is multidimensional and cannot be expressed by a single outcome measure, we defined a set of seven different parameters to measure various quality aspects of RA care. These parameters are based on the quality indicators stated in the Dutch national RA treatment guideline.¹⁶ As the local RA guideline used in the study centre is an adapted version of the Dutch national guideline, the selected parameters were adapted accordingly. This resulted in a set of seven guideline adherence parameters concerning three main



Figure 1 Study timeframe. *This included start of data collection and informing rheumatologists at the study centre about this study.

Table 1 Guideline adherence parameters

Guideline adherence parameter	Level of measurement
Radiographs of hands, feet and thorax ordered within the first 3 visits, in patients with a disease duration ≤ 1 year	Patients
Prescription of conventional and biological DMARDs in agreement with the local preferential sequence	Patients
Referral to a specialised nurse within the first 3 visits	Patients
Referral to a PA or NP within the first year of treatment	Patients
Therapy change* in case of moderate-to-high disease activity†	Visits
Regular outpatient clinic visits combined with a nurse-led DAS28 assessment	Visits
Correct intervals between regular outpatient clinic visits	Visits

*Therapy change included the intensification of DMARD therapy (dosage increase, shortening of the interval, adding a new DMARD and/or biological, switching to another DMARD and/or biological), starting or increasing corticosteroids (dose), local corticosteroid injections.

†DAS28 >3.2 or corresponding judgement from the rheumatologist if a DAS28 was not available.

DAS28, Disease Activity Score in 28 joints; DMARD, disease modifying anti-rheumatic drug; NP, nurse practitioner; PA, physician assistant.

themes (diagnostics, treatment, follow-up and shared care). All parameters are reported as dichotomous outcomes ('yes' or 'no') but, depending on the type of parameter, this is carried out either at visit or at patient level. All guideline adherence parameters are described in [table 1](#). Online supplement 1 provides a more extensive version of this table, including corresponding treatment recommendations.

As mentioned before, all parameters were measured during the first year of treatment at the study centre. So, after a patient was included (from September 2009 to March 2011) all visits in the next year were used to measure guideline adherence.

To calculate the different parameters, the following data from every visit in the first year of treatment were collected: date and type of visit, name of treating rheumatologist, presence of a nurse-led DAS28 assessment, DAS28 score (using erythrocyte sedimentation rate (ESR)), functional status by Health Assessment Questionnaire (HAQ), clinical judgement of disease activity, radiographs ordered, current medication use (conventional and biological DMARD, glucocorticoids and/or non-steroidal anti-inflammatory drugs (NSAIDs)), referral to a specialised nurse and referral to a PA. Using predefined algorithms, the seven guideline parameters were calculated using the aforementioned data.

Determinants of guideline adherence and data collection

Determinants of guideline adherence were assessed on two different levels: patient and rheumatologist. On the patient level, eight determinants were collected at baseline: age, gender, type of patient (new or second opinion), rheumatoid factor (RF) and/or anti-cyclic citrullinated peptide antibody (aCCP) positivity, ESR, presence of erosive disease, relevant comorbidity and the number of available DMARD treatment options. The last determinant provides the number of conventional and biological DMARDs that patients have not yet used, but could be prescribed in the future in case of treatment failure on the current DMARD.

On the rheumatologist level, information on five demographic and practice determinants was collected (age, gender, PhD, years of work experience as a rheumatologist and percentage of direct patient contact per week at the outpatient clinic). Furthermore, all participating rheumatologists were asked to complete self-developed questionnaires on guideline knowledge and agreement, and outcome expectancy. In addition, existing and validated questionnaires on cognitive bias, thinking styles, numeracy and personality traits were administered.^{17–20} Some of the included questionnaires expressed their score on ≥ 1 subscale, resulting in 14 determinants being calculated from seven questionnaires ([table 2](#) and online supplement 2). All questionnaires, of which the invitation to participate was sent to the rheumatologists in July 2012, were web-based. After 2 weeks, reminders were sent to all rheumatologists who had not yet completed the questionnaires.

Data sources

All data needed to calculate the guideline adherence parameters were retrospectively retrieved from paper hospital charts, using paper case report forms and a patient list generated from the administrative hospital database. During this chart review, the patient-related determinants were also collected. After chart review, all data were entered into an electronic database and anonymised. All rheumatologist-related determinants were collected using the questionnaires mentioned in the previous section and scores were also entered into an electronic database. For the purpose of the study, anonymising the rheumatologist data was not possible.

Statistical analysis

Results on primary outcome measures (guideline adherence parameters) are reported as percentages with the accompanying absolute numbers. For the questionnaire scores and remaining variables, means and SD or medians and IQRs are provided.

Table 2 Questionnaires used to measure rheumatologist-level determinants

Determinant	Questionnaire	Number of scales	Score range
Cognitive bias	Inventory for Cognitive Bias in Medicine (ICBM) ¹⁷	1	0–22 (higher scores indicating less cognitive bias)
Personality	Big Five Inventory (BFI; Dutch version) ¹⁹	5 (extraversion, neuroticism, openness, conscientiousness and agreeableness)	1–5 on every subscale (higher scores indicating a stronger personality trait on the specific subscale)
Thinking styles	Rational Experiential Inventory (REI; Dutch version) ¹⁸	2 (rationality and experientiality)	20–100 on every subscale (higher scores indicating a more rational/experiential thinking style)
Numeracy	Berlin Numeracy Test (BNT; Dutch version) ²⁰	1	0–7 (a higher score indicating a higher level of numeracy)
Knowledge	Self-developed questionnaire	2 (general and specific knowledge)	General knowledge: 0–10. Specific knowledge: –5.2–10* (higher scores indicating more guideline knowledge)
Guideline agreement	Self-developed statements	2 (general and specific agreement with the guideline)	1–5 on every subscale (a higher score indicating a higher level of agreement)
Outcome expectancy	Self-developed statement	1	1–5 (a higher score indicating a higher level of outcome expectancy)

*Negative scores possible due to correction for guessing.

Owing to the hierarchical structure of our study (repeated measures on the same patient and patient nested within rheumatologists) we performed linear or logistic multilevel regression analysis when analysing the relation between the guideline adherence parameters and determinants. Depending on the type of parameter (outcomes on patient or visit level), two or three levels were included in the analyses. For the parameters—radiographs ordered, preferential DMARD order, referral to a specialised nurse and referral to a PA (patient level)—each parameter had the same score for every visit within one patient. For example, patients should be referred to a PA within the first year of treatment, meaning that this parameter is scored only once per patient, taking into account all visits during the study period. Multilevel analysis for these parameters only accounted for clustering within rheumatologists (two-level model). For the other parameters (therapy change, nurse-led DAS28 assessments and correct visit intervals; visit level) multilevel analysis also accounted for clustering within patients. This extra level was added because the parameter score per visit could differ within patients. For example, nurse-led DAS28 assessments were either conducted or not conducted during the various visits.

Multilevel analysis started with adding all patient determinants to the model. Then, one by one, the least significant determinant was deleted from the model until all remaining determinants were significant ($p < 0.05$). Next, the rheumatologist determinant with the highest correlation was added to the multilevel regression model and, if significant, included in the final regression model. This process was repeated with the rheumatologist determinant with the second highest correlation. Depending on the p value of this determinant in the model, the analysis was either stopped (final model) or another determinant was added. This method was chosen because the number

of rheumatologists was relatively small compared with the number of rheumatologist-related determinants.

Only parameters and determinants with enough variation among rheumatologists were analysed for associations between them. In case of floor or ceiling effects, a determinant was omitted from further analysis. Results are presented as ORs with the corresponding 95% CI, p value and explained variation (%). Explained variation was calculated using the method described by Snijders and Bosker.²¹

Statistical analyses were performed using STATA V.13.0, except the multilevel analysis, this was carried out using SAS V.9.2.

Ethical approval

This study was approved by the local research committee at the study centre (RR-105-PP). Although no written informed consent was obtained from the rheumatologists, they were informed beforehand about this study and asked if they would participate. It was made clear to them that they could withdraw from the study at any time, without providing a reason.

As this was a quality assessment performed in the hospital where the first two authors of this study worked, no written informed consent was needed from the patients. In addition, data collection was made by the first author and, directly after chart review, all patient data were anonymised.

RESULTS

Rheumatologist and patient characteristics

All 14 eligible rheumatologists (46.2% female; mean age 47.6±10.0 years) participated in this study. All questionnaires were returned by all rheumatologists, except for the questionnaires on guideline knowledge, and

agreement and outcome expectancy, which one rheumatologist did not complete.

According to the hospital database, 241 patients with an ICD-code of RA were seen for the first time at the study clinic, from September 2009 to March 2011. Sixty-one patients were excluded because they turned out to be second opinion patients of whom treatment was not taken over by the study centre. Additionally, 43 patients were excluded because either charts were missing (n=9), patients were not seen by an included rheumatologist (n=11), chart review revealed a diagnosis other than RA (n=16) or patients had deceased (n=7). The remaining 137 patients with RA (67.2% female; mean age 58.9 ±14.1 year), with a total of 994 visits, were included in this study. Roughly half the patients had not been seen by a rheumatologist before (46%); the remaining patients had been treated before by a rheumatologist outside the study centre, and visited the study centre for a second opinion. This led to a combination of new and established RA, as reflected in the median disease duration (0; IQR 0–7 years). In [table 3](#), the baseline characteristics of both, rheumatologists and patients, are stated.

Guideline adherence parameters

Adherence to the different guideline adherence parameters varied between 21% and 72% ([table 4](#)). The best scoring indicator was ‘referral to a specialised nurse’, with 72% of the patients being referred to such a nurse. Ordering of radiographs and changing therapy in case of active disease was performed in approximately two-thirds of patients or visits, respectively. The remaining parameters had adherence percentages between 20% and 40% (PA referral, DMARD prescription, intervals between visits and nurse-led DAS28 assessment).

As described in [table 4](#), not all guideline parameters apply to all patients or visits. For example, this applies to the parameter ‘therapy change in case of active RA’. A DAS28 and/or clinical judgment was available in 622 visits (63%) and, in 285 of these visits, active disease (DAS28>3.2 or a corresponding judgement from the treating rheumatologist) was present (46%). In 191 of those visits (67%), the rheumatologists decided to change the patient’s medication (parameter therapy change in case of active disease).

In addition to the aforementioned variation among guideline adherence parameters, variation was also observed among rheumatologists. The largest difference among rheumatologists was seen in the parameter concerning radiograph ordering, with adherence percentage of individual rheumatologists varying from 22% to 100%. The least variation was seen in the parameter on correct intervals between visits, with adherence percentages varying from 11% to 43%.

Determinants of guideline adherence

All guideline adherence parameters showed enough variation and no floor/ceiling effects were present,

Table 3 Baseline characteristics of included rheumatologists and patients

Characteristic	Results
Rheumatologists (n=14)	
Age, in years*	45.2 (39.5 to 56.7)
Female gender (%)	46.2
PhD degree or pursuing a PhD (%)	69.2
Experience as rheumatologist, in years*	6.9 (3.6 to 19.9)
Patient contact per week* (%)	60.0 (45.0 to 70.0)
Guideline knowledge† (0–10); (–5.2 to 10)	
General	8.1 (1.0)
Specific	6.2 (1.8)
Guideline agreement† (0–5)	
General	4.8 (0.5)
Specific	4.5 (0.5)
Outcome expectancy† (0–5)	3.9 (0.8)
Cognitive bias† (0–22)	12.5 (4.2)
Thinking styles† (0–100)	
Rational	79.5 (9.2)
Experiential	63.7 (7.5)
Numeracy† (0–7)	6.6 (1.1)
Personality† (0–5)	
Extraversion	3.4 (0.7)
Neuroticism	2.8 (0.4)
Openness to experience	3.7 (0.6)
Conscientiousness	3.7 (0.4)
Agreeableness	3.8 (0.3)
Patients (n=137)	
Age, in years†	58.9 (14.1)
Female gender (%)	67.2
Disease duration, in years*	0 (0 to 7)
RF and/or aCCP positive (%)	85.4
Erosions (%)	38.3
ESR* (mm/h)	25 (12 to 36)
Comorbidity (%)	66.4
Number of available DMARD treatment options*‡	15 (14 to 15)

*Median (IQR).

†Mean (SD).

‡Includes both conventional and biological DMARD treatment options.

aCCP, anti-cyclic citrullinated peptide antibody; DMARD, disease modifying anti-rheumatic drug; ESR, erythrocyte sedimentation rate; RF, rheumatoid factor.

therefore all parameters were included in the multilevel analyses. However, five determinants (general guideline knowledge, general guideline agreement, specific guideline agreement, outcome expectancy and numeracy) were not included in the analyses due to lack of variation in the scores and/or ceiling effects ([table 3](#)).

For the remaining determinants, eight associations with five different parameters were found ([table 5](#)). The preferential order of DMARD prescriptions was adhered less to in case of more available treatment options. Furthermore, referral to a specialised nurse was less likely if patients had erosive disease and comorbidity at baseline. Females, aCCP-positive and/or RF-positive patients and second opinions had less visits combined

Table 4 Guideline adherence percentages

Guideline adherence parameter	Adherence percentage
Patient level (n=137)	
Radiographs of hands, feet and thorax ordered within the first 3 visits, in patients with a disease duration ≤ 1 year	66 (53/80)
Prescription of DMARDs* in agreement with the local preferential sequence	23 (29/126)
Referral to a specialised nurse within the first 3 visits	72 (98/137)
Referral to a PA or NP within the first year of treatment	21 (29/137)
Visit level (n=994)	
Therapy change† in case of moderate-to-high disease activity	67 (191/285)
Regular outpatient clinic visits combined a nurse led DAS28 assessment	37 (253/690)
Correct intervals between regular outpatient clinic visits	32 (160/502)

*Conventional and biological DMARDs.

†Therapy change include starting or increasing dosage of a conventional DMARD or oral corticosteroids, starting a biological DMARD and intramuscular or intra-articular injections with corticosteroids.

DAS28, Disease Activity Score in 28 joints; DMARD, disease modifying anti-rheumatic drug; NP, nurse practitioner; PA, physician assistant.

with a nurse-led DAS28 assessment. Correct intervals between visits were also less likely if a patient was seen for a second opinion.

Only one parameter was associated with a rheumatologist-related determinant: rheumatologists with a PhD degree or pursuing a PhD were more likely to refer their patients to a PA. Personality, thinking styles and cognitive bias did not impact rheumatologists' adherence to any of the guideline adherence parameters.

The explained variance of the models was low to moderate. The lowest explained variance (2.5%) was seen in the model on correct intervals between visits, and the highest (12.0%) in the model on PA referral.

DISCUSSION

Our results show that guideline adherence percentages varied considerably among parameters, suggesting sub-optimal guideline adherence on at least some guideline recommendations. Furthermore, adherence also varied among rheumatologists, and several rheumatologist and patient-related determinants (rheumatologists' scientific education status, patient sex, number of DMARD options, presence of erosions, comorbidity, RF/aCCP positivity, type of patient) were found to be related to rheumatologists' guideline adherence.

Besides being one of the first studies in rheumatology assessing guideline adherence in daily practice, other strengths of this study are the inclusion of a wide range of guideline adherence parameters, and the multilevel association analyses between these parameters and determinants. However, our study has some limitations. First, being a retrospective study with chart review as the main data source, it is possible that information has been missed due to the fact that not everything was well documented in the charts. However, the advantage of our retrospective design is that guideline adherence could

Table 5 Multivariate associations between guideline adherence parameters and P-related and R-related determinants

Guideline adherence parameter	OR (95% CI)	p Value
Prescription of DMARDs in agreement with the local preferential sequence		
P	Number of treatment options	0.78 (0.63 to 0.97)
	<i>Explained variance (%)</i>	5.2
Referral to a specialised nurse within the first 3 visits		
P	Presence of erosive disease	0.68 (0.16 to 0.93)
P	Comorbidity	0.68 (0.13 to 1.00)
	<i>Explained variance (%)</i>	9.8
Referral to a PA or NP within the first year of treatment		
R	PhD degree or pursuing a PhD	4.14 (1.33 to 12.86)
	<i>Explained variance (%)</i>	12.0
Regular outpatient clinic visits combined a nurse-led DAS28 assessment		
P	Female gender	0.63 (0.41 to 0.97)
P	RF and/or aCCP positivity	0.43 (0.28 to 0.66)
P	Seen by a R before (second opinion)	0.41 (0.22 to 0.77)
	<i>Explained variance (%)</i>	7.9
Correct intervals between regular outpatient clinic visits		
P	Seen by a R before (second opinion)	0.56 (0.37 to 0.85)
	<i>Explained variance (%)</i>	2.5

aCCP, anti-cyclic citrullinated peptide antibody; DAS28, Disease Activity Score in 28 joints; DMARD, disease modifying anti-rheumatic drug; NP, nurse practitioner; P, patient; PA, physician assistant; R, rheumatologist; RF, rheumatoid factor.

not have been influenced by the study itself. Second, the sample size was relatively small, with only 14 participating rheumatologists. Nonetheless, if we have missed associations due to a lack of power, these associations are probably not very strong. Third, this study was conducted in only one centre in the Netherlands, probably limiting generalisability. Nevertheless, our observation that guideline adherence is suboptimal is most likely to be generalisable, as earlier studies made the same conclusions. Only, our estimates on the degree of guideline adherence might be less generalisable. Furthermore, due to the single centre design, we were not able to assess the influence of organisational factors on guideline adherence. As the study centre already implemented some supportive actions to increase adherence, results in a centre without these actions might be different. Last, the single-centre design and the homogeneous population within this centre contributed to the exclusion of some of our determinants due to ceiling effects or lack of variation.

In our study, guideline adherence varied from 21% to 72% and, as no absolute norms on optimal guideline adherence exist, we can only use relative norms to judge if guideline adherence in this study was optimal. First, the adherence percentages of our best scoring parameters can be used as a relative norm. So, the observed level of adherence to the three highest scoring indicators (radiograph ordering, specialised nurse referral, therapy change; adherence 66–72%) was probably optimal. Furthermore, aiming for 100% adherence is not feasible due to, for example, patient comorbidity or medication side effects.

Second, we can compare our results with other studies. However, since previous studies have primarily focused on therapy recommendations (DMARD prescription and therapy change in case of active disease), this makes comparison with existing data impossible for all our parameters. With regard to DMARD prescriptions, the 23% guideline adherence we found seems to be on the lower end of the spectrum. Another study on this subject observed adherence percentages to the American College of Rheumatology (ACR) DMARD treatment guidelines of 24% to 90%, depending on the type of DMARD used, disease activity and prognosis.¹¹ However, the lower adherence percentages in our study could probably be explained by the more strict definition we used. For example, the ACR guideline names methotrexate as the first choice DMARD, with combination therapy depending on disease activity, prognosis and disease duration. In contrast, according to our local guideline, all new patients should be started on methotrexate and hydroxychloroquine combination therapy.

With regard to therapy change in case of active disease, we can compare our results with two previous studies. A study by Fransen *et al*⁹ on patients with established RA used the same DAS28 threshold (3.2) at which therapy should be changed, as our study did, observing an adherence percentage of 20%. Although

Fransen *et al* looked only at DMARD therapy change whereas we included corticosteroid use as well, the adherence of 67% that we found is substantially higher. The result of the second study, by Vermeer *et al*,¹⁵ with an adherence of 58%, is more in line with our results, although it only included DMARD therapy change and was limited to early RA. Concerning therapy change, it should be mentioned that our centre has participated in a guideline adherence study before. In that particular study, therapy was changed in 33% of the visits with active disease, compared to 67% now.²² This large improvement in guideline adherence is most likely caused by the introduction of the local RA guideline and the supportive actions thereafter.

Besides the assessment of guideline adherence, we also examined whether patient-related and rheumatologist-related determinants were associated with guideline adherence. On these associations some interesting observations can be made. For example, in qualitative studies, factors such as erosive disease, comorbidity and RF/aCCP status, are often mentioned by rheumatologists as important reasons to either intensify or not intensify treatment.²³ Therefore, we expected to find associations between these determinants and the guideline parameter on therapy change in case of active disease. Although we did not observe this association, we observed associations between number of treatment options, erosive disease, comorbidity and RF/aCCP status, and the parameters on DMARD prescription, referral to a specialised nurse and nurse-led DAS28 assessments. This implies that patient factors could, justly or unjustly, influence more decisions than treatment intensification only.

With regard to the rheumatologist-related determinants, it is notable that only one association between a rheumatologist determinant (PhD) and a guideline adherence parameter (PA referral) was found. This was especially surprising as factors such as knowledge are frequently mentioned as a potential determinant of guideline adherence.^{15 24} This might imply that rheumatologist-related determinants did not play a large role in our sample, but further studies on this subject are needed as guideline adherence is probably determined by a complex interplay of facilitators and barriers that makes it hard to capture.

Owing to the explorative design of our study, replication of our results is warranted in other settings both inside and outside the Netherlands. However, the suggestion from our results that rheumatologists do not always practise what they preach can be used more widely. It seems that, despite the current focus on treat to target principles in RA literature, these principles are not automatically applied in daily practice.

This study provides an example for other centres to measure their quality of care and the determinants found in our sample might be reckoned with in future interventions. Recent developments around nationwide registries, such as the Rheumatology Informatics

System for Effectiveness (RISE) registry, can facilitate measurements by providing real-time feedback on important aspects of quality of care.²⁵ Information gained from quality of care studies or registries can then serve as benchmark information for hospitals and individual physicians.²⁶ Furthermore, we would advocate for more attention of researchers and policymakers towards implementation of RA guidelines and quality of care. Besides replicating our results in larger studies, two important topics for future research are the identification of determinants influencing adherence and exploration of the impact of separate adherence parameters on patient outcomes (eg, Does referral to a PA lead to more patients being in remission?). Preferably, such studies would be conducted in a large, nationwide multi-centre setting in order to aid precision and generalisation of study results. These steps are crucial to gain insight into the most effective and feasible interventions to help rheumatologists better adhere to RA management guidelines and to improve patient outcomes in daily practice. Only then can patients benefit from the large body of evidence that already exists.

Acknowledgements The authors would like to thank all the rheumatologists who participated in this study for their willingness to complete the questionnaires. Furthermore, they would like to thank Reinier Akkermans for his help with the multilevel analyses.

Contributors NL, AAdB and RFvV contributed to the study design. NL collected the data. NL, AAdB and MEJLH participated in the data analysis. NL, AAdB, MEJLH and RFvV assisted in the interpretation of the data. The manuscript was written by NL under the supervision of AAdB, MEJLH and RFvV. All the authors revised the draft version of the manuscript, and read and approved the final version of the manuscript. NL is the guarantor.

Competing interests RFvV has received grants and personal fees from AbbVie, BMS, GSK, Pfizer, Roche, UCB, Biotech, Crescendo, Janssen, Lilly, Merck and Vertex, outside the submitted work.

Ethics approval Ethics committee of the Sint Maartenskliniek.

Provenance and peer review Not commissioned; externally peer reviewed.

Data sharing statement Patient-level data, full data set, technical appendix and statistical code are available on request from the corresponding author. Consent from the patients was not obtained but the presented data have been anonymised and risk of identification is low.

Open Access This is an Open Access article distributed in accordance with the Creative Commons Attribution Non Commercial (CC BY-NC 4.0) license, which permits others to distribute, remix, adapt, build upon this work non-commercially, and license their derivative works on different terms, provided the original work is properly cited and the use is non-commercial. See: <http://creativecommons.org/licenses/by-nc/4.0/>

REFERENCES

- Singh JA, Furst DE, Bharat A, *et al.* 2012 update of the 2008 American College of Rheumatology recommendations for the use of disease-modifying antirheumatic drugs and biologic agents in the treatment of rheumatoid arthritis. *Arthritis Care Res (Hoboken)* 2012;64:625–39.
- Smolen JS, Breedveld FC, Burmester GR, *et al.* Treating rheumatoid arthritis to target: 2014 update of the recommendations of an international task force. *Ann Rheum Dis* 2016;75:3–15.
- Smolen JS, Landewé R, Breedveld FC, *et al.* EULAR recommendations for the management of rheumatoid arthritis with synthetic and biological disease-modifying antirheumatic drugs: 2013 update. *Ann Rheum Dis* 2014;73:492–509.
- Schipper LG, van Hulst LT, Grol R, *et al.* Meta-analysis of tight control strategies in rheumatoid arthritis: protocolized treatment has additional value with respect to the clinical outcome. *Rheumatology (Oxford)* 2010;49:2154–64.
- Schoels M, Knevel R, Aletaha D, *et al.* Evidence for treating rheumatoid arthritis to target: results of a systematic literature search. *Ann Rheum Dis* 2010;69:638–43.
- Stoffer MA, Schoels MM, Smolen JS, *et al.* Evidence for treating rheumatoid arthritis to target: results of a systematic literature search update. *Ann Rheum Dis* 2016;75:16–22.
- Kiely PD, Brown AK, Edwards CJ, *et al.* Contemporary treatment principles for early rheumatoid arthritis: a consensus statement. *Rheumatology (Oxford)* 2009;48:765–72.
- Fransen J, Laan RF, Van Der Laar MA, *et al.* Influence of guideline adherence on outcome in a randomised controlled trial on the efficacy of methotrexate with folate supplementation in rheumatoid arthritis. *Ann Rheum Dis* 2004;63:1222–6.
- Fransen J, Moens HB, Speyer I, *et al.* Effectiveness of systematic monitoring of rheumatoid arthritis disease activity in daily practice: a multicentre, cluster randomised controlled trial. *Ann Rheum Dis* 2005;64:1294–8.
- Benhamou M, Rincheval N, Roy C, *et al.* The gap between practice and guidelines in the choice of first-line disease modifying antirheumatic drug in early rheumatoid arthritis: results from the ESPOIR cohort. *J Rheumatol* 2009;36:934–42.
- Harrold LR, Harrington JT, Curtis JR, *et al.* Prescribing practices in a US cohort of rheumatoid arthritis patients before and after publication of the American College of Rheumatology treatment recommendations. *Arthritis Rheum* 2012;64:630–8.
- Escalas C, Dalichampt M, Combe B, *et al.* Effect of adherence to European treatment recommendations on early arthritis outcome: data from the ESPOIR cohort. *Ann Rheum Dis* 2012;71:1803–8.
- Vermeer M, Kuper HH, Bernelot Moens HJ, *et al.* Adherence to a treat-to-target strategy in early rheumatoid arthritis: results of the DREAM remission induction cohort. *Arthritis Res Ther* 2012;14:R254.
- Baker R, Camosso-Stefinovic J, Gillies C, *et al.* Tailored interventions to address determinants of practice. *Cochrane Database Syst Rev* 2015;4:CD005470.
- Flottorp SA, Oxman AD, Krause J, *et al.* A checklist for identifying determinants of practice: a systematic review and synthesis of frameworks and taxonomies of factors that prevent or enable improvements in healthcare professional practice. *Implement Sci* 2013;8:35.
- van Riel PL, Barendsen BC, van Croonenborg JJ, *et al.* Diagnostiek en behandeling van reumatoïde artritis. 2015. <http://www.diliguide.nl/document/3249/reumatoïde-artritis.html>
- Hershberger PJ, Part HM, Markert RJ, *et al.* Development of a test of cognitive bias in medical decision making. *Acad Med* 1994;69:839–42.
- Witteman C, Bercken van den J, Claes L, *et al.* Assessing rational and intuitive thinking styles. *Eur J Psychol Assess* 2009;25:39–47.
- Denissen JJ, Geenen R, van Aken MA, *et al.* Development and validation of a Dutch translation of the Big Five Inventory (BFI). *J Pers Assess* 2008;90:152–7.
- Cokely ET, Galesic M, Schulz E, *et al.* Measuring risk literacy: the Berlin Numeracy Test. *Judgement Decis Mak* 2012;7:25–47.
- Snijders TAB, Bosker RJ. *Multilevel analysis: an introduction to basic and advanced multilevel modeling*. Thousand Oaks, CA: Sage, 1999.
- van Hulst LT, Hulscher ME, van Riel PL. Achieving tight control in rheumatoid arthritis. *Rheumatology (Oxford)* 2011;50:1729–31.
- van Hulst LT. *Tight control in Rheumatoid Arthritis: bridging the gap between evidence and daily clinical practice* [thesis]. 2011. <http://hdl.handle.net/2066/9646>
- Cochrane LJ, Olson CA, Murray S, *et al.* Gaps between knowing and doing: understanding and assessing the barriers to optimal health care. *J Contin Educ Health Prof* 2007;27:94–102.
- Yazdany J, Myslinski R, Francisco M, *et al.* A national electronic health record-enabled registry in rheumatology: the ACR's Rheumatology Informatics System for Effectiveness (RISE) s[abstract]. *Arthritis Rheumatol* 2015;67. <http://acrabstracts.org/abstract/a-national-electronic-health-record-enabled-registry-in-rheumatology-the-acrs-rheumatology-informatics-system-for-effectiveness-rise/>
- Ivers N, Jamtvedt G, Flottorp S, *et al.* Audit and feedback: effects on professional practice and healthcare outcomes. *Cochrane Database Syst Rev* 2012;6:CD000259.

27. Brewer NT, Chapman GB, Schwartz JA, *et al.* The influence of irrelevant anchors on the judgments and choices of doctors and patients. *Med Decis Making* 2007;27:203–11.
28. Ornstein S, Johnson A, Markert G, *et al.* Association between family medicine residents' personality and laboratory test-ordering for hypertensive patients. *J Med Educ* 1987;62: 603–5.
29. Ornstein SM, Markert GP, Johnson AH, *et al.* The effect of physician personality on laboratory test ordering for hypertensive patients. *Med Care* 1988;26:536–43.
30. Sladek RM, Bond MJ, Phillips PA. Why don't doctors wash their hands? A correlational study of thinking styles and hand hygiene. *Am J Infect Control* 2008;36:399–406.
31. Sladek RM, Bond MJ, Huynh LT, *et al.* Thinking styles and doctors' knowledge and behaviours relating to acute coronary syndromes guidelines. *Implement Sci* 2008;3:23.
32. Wegwarth O, Schwartz LM, Woloshin S, *et al.* Do physicians understand cancer screening statistics? A national survey of primary care physicians in the United States. *Ann Intern Med* 2012;156:340–9.