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## Using the 4 Pillars™ Practice Transformation Program to Increase Adult Tdap Immunization in a Randomized Controlled Cluster Trial

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### Abstract

**Introduction**—National adult Tdap vaccination rates are low, reinforcing the need to increase vaccination efforts in primary care offices. The 4 Pillars™ Practice Transformation Program is an evidence-based, step-by-step guide to improving primary care adult vaccination with an online implementation tracking dashboard. This study tested the effectiveness of an intervention to increase adult Tdap vaccination that included the Program, provider education, and one-on-one coaching of practice-based immunization champions.

**Methods**—25 primary care practices participated in a randomized controlled cluster trial in Year 1 (6/1/2013–5/31/2014) and a pre-post study in Year 2 (6/1/2014–1/31/2015). Baseline year was 6/1/2012–5/31/2013, with data analyzed in 2016. Demographic and vaccination data were derived from de-identified electronic medical record (EMR) extractions. The primary outcomes were vaccination rates and percentage point (PP) changes/year.

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**Results**—The cohort consisted of 70,549 patients 18 years who were seen in the practices 1 time each year, with a baseline mean age = 55 years; 35% were men; 56% were non-white; 35% were Hispanic and 20% were on Medicare. Baseline vaccination rate averaged 35%. In the Year 1 RCCT, cumulative Tdap vaccination increased significantly in both intervention and control groups; in both cities, the percentage point increases in the intervention groups (7.7 PP in Pittsburgh and 9.9 PP in Houston) were significantly higher ( $P<0.001$ ) than in the control groups (6.4 PP in Pittsburgh and 7.6 PP in Houston). In the Year 2 pre-post study, in both cities, active intervention groups increased rates significantly more (6.2 PP for both) than maintenance groups (2.2 PP in Pittsburgh and 4.1 PP in Houston;  $P<0.001$ ).

**Conclusions**—An intervention that includes the 4 Pillars™ Practice Transformation Program, staff education and coaching is effective for increasing adult Tdap immunization rates within primary care practices.

### Keywords

Tdap vaccine; immunization; adults; pertussis; tetanus

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## INTRODUCTION

In an effort to stem the rising incidence of pertussis in the United States (U.S.) [1], the Advisory Committee on Immunization Practices (ACIP) first recommended tetanus and diphtheria toxoids and acellular pertussis vaccine (Tdap) vaccination of adults in 2005 for those aged 19–64 years of age who had not received a dose [2]. In 2010, the recommendation was expanded to include adults 65 years of age who had not previously received Tdap and who expected to have close contact with an infant less than 12 months old [3], and in 2012 the recommendation was amended to include all adults age 19 years [4].

Consequently, national Tdap vaccination rates would be expected to increase in a stepwise fashion with each expansion of the recommendations. In fact, there has been a modest, but steady increase in Tdap vaccination rates. Among younger adults 19–64 years, U.S. national reported rates of Tdap vaccination were 8.2% in 2010 [5], 12.5% in 2011 [5], 15.6% in 2012 [6] and 18.4% in 2013 [7]. In 2012, following the recommendation, uptake was 14.2% [6] for all adults 19 years and in 2013 uptake was 17.2% [7]. The recent increases in pertussis cases to more than 28,000 has multiple causes [1], including waning immunity, prevention of infection but not necessarily of transmission by acellular pertussis vaccine, increased reporting, use of better diagnostic tests (i.e., polymerase chain reaction) [8], and modest vaccination coverage [7]. Of these, the modest vaccine coverage is the easiest to address.

The Task Force on Community Preventive Services has recommended multi-strategy, evidence-based interventions [9] as effective means of increasing immunization rates. These interventions should enhance access to vaccination services, increase community demand for vaccines, and improve provider- or system-based interventions.

The 4 Pillars™ Practice Transformation Program (4 Pillars™ Program) is a compilation of evidence-based, best practices and step-by-step guide for increasing adult immunizations in primary care settings with an online implementation tracking dashboard. It is built on

decades of research by the investigators into the barriers and facilitators of adult immunizations from the provider and patient perspectives, and trials of successful strategies. The 4 Pillars™ Program was the foundation of a two-year intervention (cluster randomized controlled trial) to increase adult immunization (influenza, pneumococcal and Tdap) rates among patients of primary care practices in two cities. The purpose of this study is to report on changes in adult Tdap immunization rates and factors related to the likelihood of receipt of this vaccine.

## METHODS

This trial took place during 2013–2015 and was approved by the Institutional Review Boards of the University of Pittsburgh, Baylor College of Medicine and Harris Health System. The methods have been previously published [10] and are briefly reviewed herein.

### Sample Size and Sites

Optimal Design software (University of Michigan, Version 1.77. 2006) was used to calculate sample size, for a cluster randomized trial seeking a 10–15% absolute increase in vaccination rate and a minimum practice size of 100 patients. A sample size of 20 sites was determined to be necessary to achieve 80% power with an alpha of 0.05. Eligible (see below) primary care family and internal medicine practices from a practice-based research network (PBRN) in Pittsburgh (FM Pittnet), a clinical network in Southwestern Pennsylvania (UPMC Community Medicine, Inc.) and a PBRN in Houston (Southern Primary-care Urban Research Network - SPUR-Net) were solicited for participation by identifying practices with adult vaccination rates that were below Healthy People 2020 goals and contacting the practice manager and/or lead physician. When 25 sites agreed to participate, solicitation ceased. All sites used a common electronic medical record (EMR), EpicCare, within their respective health systems.

### Cluster Randomization

Eligibility requirements for practices included having >100 adult patients, preliminary baseline vaccination rates of <50% for at least one adult vaccine (influenza, pneumococcal, Tdap) and a willingness to make office changes to increase vaccination rates. Participating practices were stratified first by city (Pittsburgh, N=19 and Houston, N=6), then in Pittsburgh, by practice location – urban, suburban and rural, and by discipline (internal vs. family medicine). Houston practices were simply randomized because they were all safety net clinics in the same system. Some practices had more than one site; thus, each site was considered as a cluster for randomization. The practices were then randomized within strata into the Year 1 intervention or Year 2 intervention (controls). Control sites were informed that their intervention would take place the following season and were not contacted again until the next year. The data from Year 1 were analyzed as a RCCT (Figure 1).

At the end of Year 1, practices were offered the opportunity to continue active intervention during Year 2. Four Pittsburgh practices opted to do so. At the same time, the Year 1 control sites began the intervention. The combined sites that were undergoing the intervention in Year 2 are referred to as the active intervention group. The practices that did not actively

participate in Year 2 are referred to the maintenance group. The data from Year 2 were analyzed as a pre-post study.

#### **4 Pillars™ Program**

The 4 Pillars™ Practice Transformation Program ([4pillarstoolkit.pitt.edu](http://4pillarstoolkit.pitt.edu)) is founded on four evidence-based [9, 11] key domains: Pillar 1 – Convenient vaccination services; Pillar 2 - Communication with patients about the importance of immunization and the availability of vaccines; Pillar 3 - Enhanced office systems to facilitate immunization; Pillar 4 - Motivation through an office immunization champion (IC). Information in the Figure 2 describes some of the strategies contained in the 4 Pillars™ Program.

The 4 Pillars™ Program provided step-by-step guidance for implementing the strategies, and the online practice transformation dashboard showed the practices' progress through the change process. Each practice was asked to identify an immunization champion (IC) who was responsible for registering the practice and its staff members, and identifying strategies that the practice would implement.

#### **Intervention**

The intervention was based on the Diffusion of Innovations theory [12] and has been previously described in detail [10]. Briefly, the intervention included provider education, using the 4 Pillars™ Practice Transformation Program, and one-on-one coaching of the IC for each practice. ICs worked with other staff members or practice leadership to select strategies from each pillar to implement. In addition, each IC was given a graph with goals for vaccine administration based on an overall 20% increase over the previous year's total adult Tdap vaccinations. These graphs were updated biweekly with actual vaccines given for the IC to monitor progress and encourage the staff to maintain their motivation.

#### **Data collection**

De-identified demographic, office visit and vaccination data were derived from EMR data extractions performed by the UPMC Center for Assistance in Research using the eRecord in Pittsburgh and from a similar data extraction by staff of the SPUR-NET for the Houston sites for 6/1/2012 through 5/31/2015. Either the lead physician, nurse or practice manager completed a survey at the end of their active intervention year that assessed the strategies used by sites. There was little variability across sites in the number of strategies used; therefore, this measure was not used in subsequent analyses.

#### **Statistical analyses**

The analytic sample consisted of a cohort of patients who had at least one visit in each of the three years with baseline being 6/1/2012–5/31/2013; Year 1 being 6/1/2013–5/31/2014; and Year 2 being 6/1/2014–1/31/2015. Data were analyzed in 2016. The primary outcome measure was the cumulative Tdap vaccination rate reported at the end of baseline, Year 1 and Year 2. Descriptive analyses were performed for patient demographic characteristics (age, sex, race, ethnicity, and health insurance). Data from Pittsburgh and Houston sites were analyzed separately because of differences in patient populations, size and structure of the practices. (See CONSORT scheme in Figure 1.) Age was used as a continuous variable.

Health insurance was categorized into Medicaid/self-pay/uninsured, commercial and other insurance, and Medicare. Race and ethnicity were recorded differently in each city. In Pittsburgh sites, with few Hispanic patients, ethnicity was rarely recorded separately from race; hence patients were grouped by race into white and non-white, with blacks and Hispanics assigned to the non-white group; ethnicity data were not analyzed. In Houston sites, with a large proportion of Hispanic patients, race was rarely recorded; hence only ethnicity (Hispanic and non-Hispanic) data are presented and used in analysis. Outcomes were Tdap vaccination rates and percentage point (PP) differences. Proportions were reported for categorical variables and means and standard deviations were reported for continuous variables. Chi-square tests were performed to test for differences in cumulative vaccination rates at different time points.

### **Year 1 RCCT analyses**

To determine which factors were related to Tdap vaccination during the RCCT, while accounting for the clustered nature of the data, Cox proportional hazard models with the robust sandwich estimate were fitted, taking account of heterogeneity in demographic characteristics (including age, sex, race or ethnicity). Models were run  $\pm$  health insurance, comparing those with Medicare vs. all others because Medicare did not cover the cost of Tdap vaccination.

### **Year 2 Pre-post analyses**

Cox proportional hazard models with the robust sandwich estimate were again fitted, taking account of heterogeneity in demographic characteristics to determine which factors were related to Tdap uptake, comparing vaccination at the end of Year 1 and the end of Year 2. Models were again run  $\pm$  health insurance.

Statistical significance of two-sided tests was set at a type I error (alpha) equal to 0.05. All analytical procedures were performed using SAS® 9.3.

## **RESULTS**

Demographic characteristics of participating sites and their patients are shown in Table 1. Houston sites were larger practices with higher proportions of Hispanic patients, female patients, and non-commercially insured patients and were all safety net practices, serving primarily economically disadvantaged patients.

### **Year 1 RCCT study**

Cumulative Tdap vaccination rates at each site and by intervention group at Baseline and Year 1 are shown in Table 2. Individual practice baseline rates for Tdap ranged from a high of 59.5% to a low of 4.2% with average baseline intervention group rates of 34.7% in Pittsburgh 33.1% in Houston for the intervention groups. Control group average rates were slightly higher at 36.4% in Pittsburgh and 35.5% in Houston.

At the end of the Year 1 RCCT, Tdap rates increased significantly in both intervention and control groups in both cities. However, in both cities, the percentage point differences in the

intervention groups (7.7 PP in Pittsburgh and 9.9 PP in Houston) were significantly higher ( $P<0.001$ ) than in the control groups (6.4 PP in Pittsburgh and 7.6 PP in Houston).

In regression analyses (Appendix Table) the likelihood of Tdap vaccination in Year 1 was not related to the intervention. The addition of health insurance to the model did not change the outcomes.

### Year 2 Pre-Post Study

At the end of the pre-post study comparing the Year 2 active intervention sites and the maintenance sites, individual site Tdap rates ranged from a low of 6.8% to a high of 79.5% (Table 3). In both cities, active intervention groups increased rates significantly more (6.2 PP for both) than maintenance groups (2.2 PP in Pittsburgh and 4.1 PP in Houston;  $P<0.001$ ). In Cox hazards modeling (Table 4), the likelihood of Tdap vaccination was significantly related to being in the active intervention group (OR=3.72), being male (OR= 0.86 for females), and being younger (OR= 0.99 for age) in Pittsburgh sites and being male (OR=0.99 for females), younger (OR= 0.99 for age) and Hispanic (OR=0.74 for non-Hispanic) in the Houston sites. The addition of health insurance to the models did not affect the likelihood of Tdap vaccination or change the relationships of the other variables to the likelihood of Tdap vaccination in Pittsburgh sites. However, adding health insurance to the model in the Houston sites changed the hazards ratios such that having Medicare insurance lowered the likelihood of Tdap vaccination without changing its relationship to the other variables (data not shown).

## DISCUSSION

Baseline Tdap vaccination rates in 19 of the 24 practices were higher than the national 2013 reported rate of 17.2% [7], which may be explained by the fact that the rates represented individuals with known access to primary care, even if in a safety net clinic. Previous research of early uptake of Tdap has shown that not having had an office visit in the previous year was related to lower likelihood of Tdap vaccination [13] while low perceived risk of pertussis also explained why many adults had not received the Tdap vaccine [14]. Adults reported increased willingness to receive tetanus and pertussis vaccinations if they were recommended by a physician [15]. Pillar 2 of the 4 Pillars™ Program focuses on increasing patient's awareness of the availability of vaccines and recommendations to eligible adults by health care providers and staff to receive those vaccines.

Significant increases in Tdap vaccination rates were observed in both intervention and control groups in both cities with significantly larger increases in the intervention groups than in the control groups. Average increases during intervention (either Year 1 or Year 2) ranged from 6.2 to 9.9 percentage points in intervention sites. Recent national data show a 3 percentage point increase among all adults ages 19 years and older [7]. Overall, vaccination rates in primary care practices participating in the intervention increased 12.7 PP over two years, with 21 of 24 practices surpassing the national average rate, suggesting a beneficial effect of the intervention. In a related study, Hawk et al. [16] found that practices that had higher readiness to change characteristics and were considered to be High Implementers had

significant increases in Tdap vaccination not observed among practices determined to be Low or Medium Implementers.

In this cohort of adults with a mean age of 55 years, women were less likely to receive the Tdap vaccine than men, and the likelihood of Tdap vaccination decreased with increasing age. These findings may reflect: a) the fact that Tdap recommendations encourage pregnant women to receive Tdap to protect their newborns [3] and these women would typically be a much younger group; and b) the impact of insurance coverage policy that biases against Tdap vaccination among older populations. Under the Affordable Care Act, insurance plans or policies have been required since 2010 to cover the cost of immunization with no cost-sharing by the patient [17]. A notable exception is Medicare, which covers Tdap vaccine through its Part D programs. For older patients who are frequently insured through Medicare, the cost of the vaccine may be a barrier. In the Houston safety net sites, being on Medicare significantly reduced the likelihood of vaccination, supporting the belief that cost is still a barrier to receipt of some vaccines for low income patients. Furthermore, in contrast to typically observed racial disparities in adult vaccination rates [7], likelihood of Tdap vaccination did not differ between whites and non-whites in Pittsburgh and was higher among Hispanic patients than non-Hispanic patients seen in safety net practices in Houston.

### Strengths and Limitations

This study's limitations include significant increases in vaccinations in the control arm when those sites were not in the active intervention; this may be due to a Hawthorne effect, or diffusion of information shared among intervention sites, as has been reported in other studies [18]. Secular trends may partially explain the results but cannot account for the magnitude of these increases. The data came from the EMR only and may not capture outside immunizations; however, the Pennsylvania Statewide Immunization Information System (i.e., registry) is routinely sent to the EMR in a read-only format, from which clinicians can transcribe outside vaccinations. In Houston, the sites were all part of a network wherein, patients could be seen and vaccinated in any of the offices. They could have been exposed to intervention efforts at an intervention site, but received the vaccine later at a control site, as there is considerable movement among practices in this network. The vaccination would have been attributed to whichever site was considered the patient's medical home. Thus, the "credit" for vaccination may have been erroneously applied.

Based on feedback given to the research assistant who interacted with each practice's immunization champion, implementation issues were noted in practices whose increases were less than 10 PP. For example, one Year 1 intervention site did not fully implement the study and another site served a community in which many patients deny vaccination based on religious tenets (i.e., Amish). The lowest performing sites were in the Year 1 RCCT intervention group, whose feedback on vaccination rates was delayed. During the Year 1 intervention, ICs infrequently used the dashboard reporting that the website was not user-friendly. Revisions to the website and timely feedback from the EMR resolved these issues in Year 2.

On the other hand, this is the first study to focus on increasing Tdap vaccinations among adults in primary care since its universal recommendation for all adults. Its strengths are its



randomized design, the large number and diversity of patients, diverse practice settings, including safety net clinics, cumulative vaccination reporting, real-world implementation, and analysis of maintenance of rates post intervention. These factors support the generalizability of the intervention. In another study, we have reported that practices with specific characteristics are able to engage more fully in the intervention resulting in larger increases in vaccination rates [16].

## Conclusions

Clinically and statistically significant improvements in Tdap vaccination rates were achieved in diverse primary care practices, including safety net clinics serving disadvantaged Hispanics, using an intervention that includes the 4 Pillars™ Practice Transformation Program and its online practice transformation dashboard. These changes were maintained in the post-intervention period.

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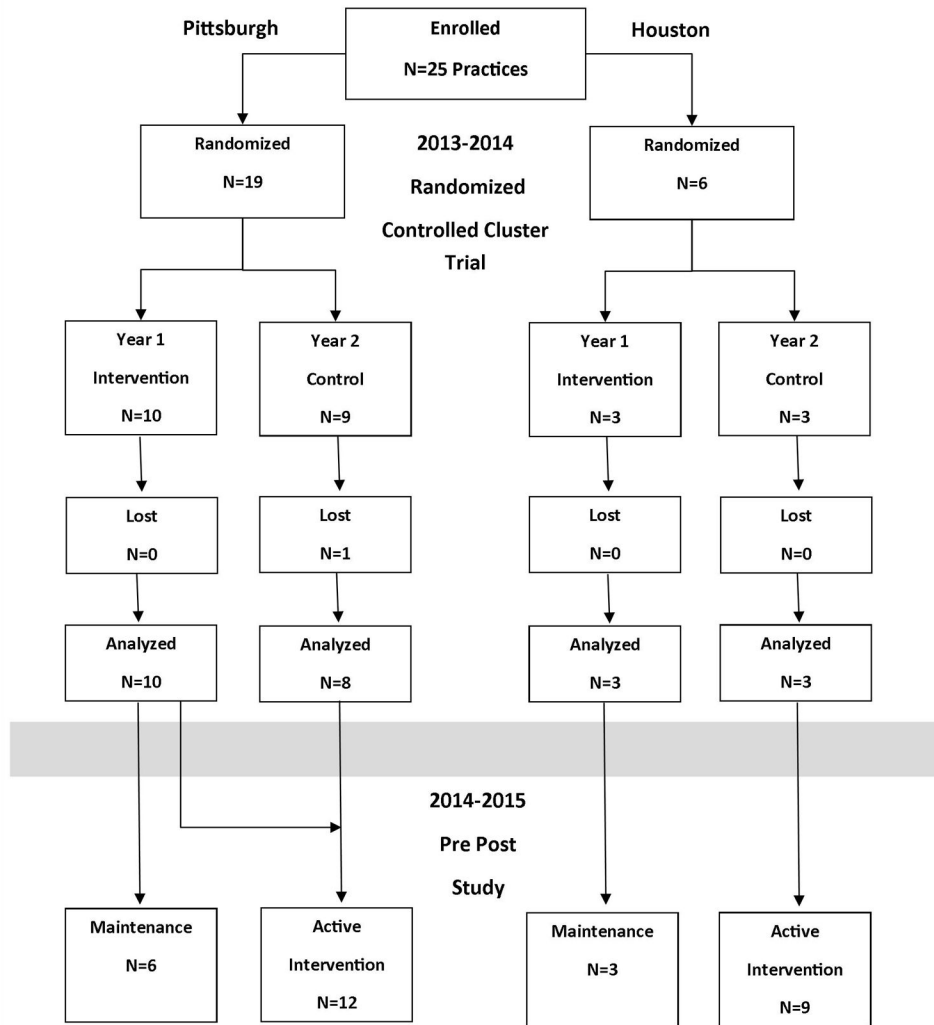
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### Highlights

- There is little research on interventions to improve Tdap vaccination among adults.
- The 4 Pillars Immunization Toolkit is a step-by-step guide for primary care practices.
- Tdap uptake increased significantly in intervention and control groups.
- Tdap increases were higher in intervention than maintenance groups in Year 2.
- Primary care practices can successfully increase Tdap uptake using the 4 Pillars Toolkit.



**Figure 1.**  
Randomization Scheme - CONSORT

<p><b>Pillar 1</b>     <b>Convenient vaccination services</b></p> <ul style="list-style-type: none"> <li>• Use every patient visit type as an opportunity to vaccinate.</li> <li>• Offer open access/walk-in vaccination during office hours.</li> <li>• Hold express vaccination clinics outside normal office hours where only vaccines are offered and systems for check-in, screening, and record keeping are streamlined.</li> <li>• Create a dedicated vaccination station.</li> </ul>
<p><b>Pillar 2</b>     <b>Communication with patients about the importance of vaccination and the availability of vaccines</b></p> <ul style="list-style-type: none"> <li>• Train staff to discuss adult vaccines during routine processes such as vital signs.</li> <li>• Discuss the serious nature of vaccine-preventable diseases.</li> <li>• Promote vaccination of staff to set a good example.</li> <li>• Record telephone on-hold messages that advertise vaccine availability or promote vaccination.</li> <li>• Use posters/fliers/electronic message board/website postings/social media promoting vaccination.</li> <li>• Conduct outreach by email, phone, text, mail, health portal, etc. that vaccines are due and/or available.</li> </ul>
<p><b>Pillar 3</b>     <b>Enhanced office systems to facilitate adult vaccination</b></p> <ul style="list-style-type: none"> <li>• Assess vaccination eligibility for every scheduled patient at the beginning of the day and discuss in daily huddles.</li> <li>• Assess immunizations as part of vital signs upon rooming patients and record outside vaccinations in EMR.</li> <li>• Incorporate EMR prompts for vaccination into the workflow.</li> <li>• Incorporate standing order programs (SOP) for vaccination by nurses and/or medical assistants into the workflow.</li> <li>• Ensure sufficient vaccine inventory to handle increased immunizations.</li> <li>• Promote simultaneous vaccination (e.g., offer other vaccines at the time of influenza or other vaccination).</li> </ul>
<p><b>Pillar 4</b>     <b>Motivation through an office immunization champion</b></p> <ul style="list-style-type: none"> <li>• Create a chart to track progress. Set an improvement goal and regularly track progress (e.g., daily or weekly). Post the graph of your progress in a prominent location and update it regularly.</li> <li>• Provide ongoing feedback to staff on vaccination progress using email, posted notices, making announcements, or using a combination of these. Encourage, nudge, and cheer as needed to keep up the momentum.</li> <li>• Report upon progress at staff or huddle meetings. Facilitate discussion at these meetings to identify which pillar activities are working, which are not working and why, and to identify changes that need to be made.</li> <li>• Create a competitive challenge among your staff for the most vaccinations given.</li> <li>• Provide rewards for successful results to create a fun-spirited environment that promotes vaccination across the practice. Ideas include: reward for highest vaccinator, team competitions, vaccination goal poster contest, etc.</li> </ul>

**Figure 2.** Intervention Strategies Used to Increase Adult Vaccination Rates from the 4 Pillars™ Practice Transformation Program

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**Table 1**

Demographic and Practice Characteristics at Baseline

Site	N	Age, yrs. Mean (SD)	Female, %	White, %	Non-white, %	Hispanic, %	Health insurance status			
							Medicaid, %	Commercial, %	Medicare, %	Medicare, %
<i>Pittsburgh sites</i>										
Intervention										
B	529	65.5 (14.6)	69.8	58.0	41.2	0.4	15.1	42.0	42.9	
C	2,179	60.1 (17.4)	60.3	99.4	0.30	0.1	11.7	58.5	29.8	
D	3,224	66.8 (14.7)	52.2	99.6	0.2	0.1	6.2	56.3	37.5	
E	1,392	56.5 (15.9)	58.6	95.1	4.7	0.1	14.5	61.9	23.6	
G	417	67.0 (14.3)	52.0	82.5	16.6	0.0	5.3	49.2	45.6	
H	306	66.7 (14.9)	59.2	62.4	37.0	0.0	13.7	41.5	44.8	
F	3,611	58.1 (17.0)	56.8	96.4	2.4	0.3	5.0	62.6	32.4	
J	603	62.2(18.6)	52.7	85.9	13.3	0.2	9.0	61.4	29.7	
K	330	56.0(17.7)	67.6	99.1	0.3	0.3	16.4	61.5	22.1	
M	595	66.4(14.9)	51.1	98.0	0.2	0.3	6.7	58.8	34.5	
Total	13,186	61.7 (16.7)	56.7	94.3	5.0	0.2	10.0	59.4	30.6	
Control										
N	2,102	62.0 (16.4)	58.3	6.6	0.4	0.1	8.1	67.5	24.4	
O	4,324	57.2 (16.0)	53.9	98.6	0.7	0.1	7.4	65.0	27.6	
R	2,534	58.8 (14.6)	52.3	97.8	1.2	0.2	4.8	67.6	27.7	
S	1,045	43.6 (16.7)	75.1	53.3	45.7	0.8	58.4	23.4	18.2	
U	2,612	57.1 (17.3)	63.9	90.9	7.9	0.3	11.6	53.0	35.4	
W	224	78.6 (10.4)	72.8	92.4	6.3	0.9	2.2	46.0	51.8	
X	1,010	53.3 (15.0)	46.6	96.5	2.0	0.0	12.0	64.5	23.6	
Y	3,334	60.2 (15.8)	58.9	97.6	1.7	0.1	7.9	60.7	31.5	
Total	17,185	57.8 (16.6)	57.8	94.2	5.8	0.2	11.1	60.2	28.7	
<i>Houston sites</i>										

Site	N	Age, yrs. Mean (SD)	Female, %	White, %	Non-white, %	Hispanic, %	Health insurance status			
							Medicaid,* %	Commercial, %	Medicare, %	Medicare, %
Intervention										
A	4,880	52.6 (13.7)	68.8	8.0	19.7	72.3	83.8	4.8	11.5	
I	8,527	53.3 (13.7)	70.7	2.7	67.6	29.6	82.9	1.5	15.6	
L	5,867	51.9 (12.0)	72.6	13.1	9.3	77.6	94.5	.8	4.7	
Total	19,274	51.0 (13.0)	72.0	6	94	67	86.7	2.1	11.2	
Control										
P	6,388	51.8 (13.4)	73.0	4.1	13.9	82.0	91.7	1.1	7.1	
T	5,547	50.9 (12.9)	69.5	11.1	28.7	60.2	90.8	2.3	6.9	
V	8,969	50.7 (13.2)	73.7	4.0	35.6	60.3	95.1	0.6	4.3	
Total	20,904	53 (13.0)	71.0	7.0	93.0	55.0	92.9	1.2	5.8	
All groups	70,549	55.1 (15.3)	65.5	44.3	20.5	34.9	55.5	26.5	20.0	

Note: One site dropped out and was not included in the analyses.

\* Also includes Other/self-pay/indigent/charity care.



**Table 2**  
Cumulative Tdap vaccination rates at baseline and the end of the Year 1 randomized controlled cluster trial, by city

Year 1 – Randomized Controlled Cluster Trial							
Intervention sites				Control sites			
Site	Total N	% vaccinated by 5/31/2013	% vaccinated by 5/31/2014	Site	Total N	% vaccinated By 5/31/2013	% vaccinated By 5/31/2014
<i>Pittsburgh</i>							
B	529	16.6	21.1	N	2,102	31.5	35.1
C	2,179	42.7	52.2	O	4,324	30.1	37.8
D	3,224	12.2	15.3	R	2,534	33.5	40.2
E	1,392	19.1	22.0	S	1,045	38.5	46.8
F	3,611	59.3	70.8	U	2,612	59.5	65.4
G	417	11.2	14.1	W	224	42.8	57.1
H	306	4.2	5.5	X	1,010	48.1	56.3
J	603	19.5	34.3	Y	3,334	23.4	29.7
K	330	6.7	9.1	--			
M	595	31.7	42.2	--			
Total	13,186	34.7	42.4*	Total	17,185	36.4	42.8*
Total percentage point difference from baseline to end of Year 1							
				<i>Houston</i>			
A	4,880	45.7	56.5	P	6,388	40.7	47.9
I	8,527	20.2	24.6	T	5,547	35.0	45.4
L	5,867	41.1	58.5	V	8,969	32.1	38.2
Intervention total	19,274	33.1	43.0*	Control total	20,904	35.5	43.1*
Total percentage point difference from baseline to end of Year 1				Total percentage point difference from baseline to end of Year 1			
				7.7**			
				6.4**			
All groups	70,549	35.1	42.7*	Total percentage point difference from baseline to Year 1			7.6

\*  $P < 0.001$  for difference between Baseline and end of Year 1  
 \*\*  $P < 0.001$  for difference between Intervention and Control groups in Pittsburgh

$P < 0.001$  for difference between Intervention and Control groups in Houston

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**Table 3**  
 Cumulative Tdap vaccination rates at the end of the pre- and post intervention periods for the Year 2 pre-post study.

Year 2 – Pre-Post Study						
Site	Maintenance Sites			Active Intervention Sites		
	Total N	% vaccinated by 5/31/2014	% vaccinated by 1/31/2015	Total N	% vaccinated by 5/31/2014	% vaccinated by 1/31/2015
<i>Pittsburgh</i>						
B	529	21.1	21.9	3,611	70.8	79.5
C	2,179	52.2	55.1	603	34.3	45.4
D	3,224	15.3	17.4	330	9.1	11.8
E	1,392	22.0	23.8	595	42.2	45.3
G	417	14.1	17.0	2,102	35.1	37.3
H	306	5.5	6.8	4,324	37.8	43.0
				2,534	40.1	46.2
				1,045	46.8	50.5
				2,612	65.4	70.9
				224	57.1	66.9
				1,010	56.3	67.1
				3,334	29.7	35.5
Total	13,186	24.7	26.9*	17,185	43.7	49.9*
Total percentage point difference from pre- to post study, maintenance sites						
			2.2**			
Total percentage point difference from pre- to post study, active intervention sites						
6.2**						
<i>Houston</i>						
A	4,880	56.5	61.8	6,388	47.9	53.4
I	8,527	24.6	28.7	5,547	45.4	53.2
L	5,867	58.4	61.5	8,969	38.2	43.8
total	19,274	43.0	47.1*	20,904	43.1	49.3*
Total percentage point difference from pre- to post study, maintenance sites						
			4.1†			
Total percentage point difference from pre- to post study, active intervention sites						
			6.2			

Year 2 – Pre-Post Study						
Maintenance Sites			Active Intervention Sites			
Site	Total N	% vaccinated by 5/31/2014	% vaccinated by 1/31/2015	Site	Total N	% vaccinated by 5/31/2014
All groups	70,549	39.6	44.7*			5.1
Total percentage point difference from pre- to post study, overall						

\* PP= Percentage point difference between pre- and post study.

\*\* P<0.001 for PP difference between Maintenance and Active Intervention groups.

Cox proportional hazard models to detect intervention effect on time to vaccination with Tdap adjusting for covariates – Year 2

**Table 4**

Pre-Post Study 6/1/2014 – 1/31/2015					
	Hazard Ratio (95% CI)	P value	Hazard Ratio (95% CI)	P value	
	<i>Pittsburgh</i>		<i>Houston</i>		
Active intervention, ref. = Maintenance	<b>3.73 (2.08–6.69)</b>	<b>&lt;0.001</b>	1.46 (0.94–2.16)	0.102	
Female, ref. = Male	<b>0.86 (0.77–0.97)</b>	<b>0.01</b>	<b>0.96 (0.92–0.99)</b>	<b>0.013</b>	
Age, years	<b>0.99 (0.98–0.996)</b>	<b>0.003</b>	<b>0.99 (0.98–0.99)</b>	<b>&lt;0.001</b>	
White race, ref. = Non-white	1.04 (0.70–1.54)	0.833	--	--	
Non-Hispanic ethnicity, ref. = Hispanic	--	--	<b>0.74 (0.58–0.94)</b>	<b>0.013</b>	

Cox proportional hazard models to detect intervention effect on time to vaccination with Tdap adjusting for covariates – Year 1

**Appendix Table**

Randomized Controlled Cluster Trial Analysis 6/1/2013 – 5/31/2014					
	Pittsburgh		Houston		
	Hazard Ratio (95% CI)	P Value	Hazard Ratio (95% CI)	P Value	
Intervention, ref. = Control	1.12 (0.71–1.76)	0.630	1.36 (0.72–2.56)	0.342	
Female, ref. = Male	0.88 (0.81–0.95)	<b>0.002</b>	0.93 (0.89–0.98)	<b>0.003</b>	
Age, years	0.996 (0.989–1.003)	0.224	0.996 (0.987–1.004)	0.326	
White race, ref. = Non-white	0.99 (0.81–1.23)	0.987	--	--	
Non-Hispanic ethnicity, ref. = Hispanic	--	--	0.78 (0.56–1.10)	0.156	