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RESEARCH ARTICLE

Optimal Timing of Physician Visits after Hospital Discharge to Reduce Readmission

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Objective. To identify the optimal timing of in-person physician visit after hospital discharge to yield the largest reduction in readmission among elderly or chronically ill patients.

Data Sources/Study Setting/Extraction Methods. We extracted insurance billing data on 620,656 admissions for any cause from 2002 to 2009 in Quebec, Canada.

Study Design. We used flexible survival models to estimate inverse probability weights for the precise timing (days) of in-person physician visit after discharge and weighted competing risk outcome models.

Principal Findings. Readmission reduction associated with in-person physician visits (compared to none) was seen early after discharge, with 67.8 fewer readmissions per 1,000 discharges if physician visit occurred within 7 days (95 percent CI: 66.7–69.0), and 110.0 fewer readmissions within 21 days (95 percent CI: 108.2–111.7). The period of largest contribution to readmission reduction was seen in the first 10 days, while physician visits occurring later than 21 days after discharge did not further contribute to reducing hospital readmissions. Larger risk reductions were observed among patients in the highest morbidity level and for in-person follow-up with a primary care physician rather than a medical specialist.

Conclusions. When provided promptly, postdischarge in-person physician visit can prevent many readmissions. The benefits appear optimal when such visit occurs within the first 10 days, or at least within the first 21 days of discharge.

Key Words. Cohort analysis, administrative data uses, ambulatory/outpatient care

Hospital readmissions have been a target of health care policy in the United States and in other countries, either as a quality measure of hospital care or as a marker of poor integration of the health care delivery system. That a fair portion of hospital readmissions may be preventable indicates an opportunity for containing cost and for improving the quality of patient care (PriceWaterhouse

Coopers' Health Research Institute 2008; Burton 2012). Timely outpatient follow-up after discharge has been a key component of contemporary efforts to promote better care coordination and address readmissions (Kim and Flanders 2013; Kripalani et al. 2014). In-person physician visits represent an opportunity to manage care after hospitalization. Patients who see a physician shortly after discharge may ask questions about their hospitalization, and physicians may monitor and address problems related to the patient's transition from hospital to community (Sommers and Cunningham 2011; Brooke et al. 2014; Canadian Institute of Health Information 2015). Incentive billing codes effective January 2013 for postdischarge care coordination (e.g., face-to-face visit within 14 or 7 days after discharge) (Centers for Medicare and Medicaid Services 2013) and readmission penalties under the Affordable Care Act have been implemented in the United States.

Measuring the preventive effect of timely outpatient follow-up using observational data presents several challenges. First, the probability of receiving physician follow-up may change over the postdischarge period, and failing to account for changing temporal patterns may introduce bias. Second, patient health status during an admission may also exert a time-dependent effect on the conditional probability of receiving early follow-up. These challenges are further compounded by the consideration that those who died or were readmitted early after discharge are likely different in their propensity to have received follow-up. No studies to date have addressed all of these methodological challenges.

Previous research has generated mixed results on the association between postdischarge follow-up and readmission. A number of observational studies reported that various patient populations receiving outpatient follow-up have a lower risk of 30-day readmission, including surgical patients (Brooke et al. 2014; Saunders et al. 2014), medical patients (Sin et al. 2002; Hernandez et al. 2010; Muus et al. 2010; Sharma et al. 2010; Leschke et al.

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2012; Erickson et al. 2014; Baker et al. 2015), and chronically ill patients (Misky, Wald, and Coleman 2010; Lin, Barnato, and Degenholtz 2011; Hubbard et al. 2014; Jackson et al. 2015). A study by Jackson et al. (2015) reported large inverse associations between early follow-up and readmission; however, the study did not account for geographic-, physician-, and hospital-level factors, as well as time-dependent effects of covariates and competing risk by death. Similarly, another large study found that hospitals with higher rates of outpatient physician follow-up within 7 days of discharge were associated with approximately 10 percent lower rates of readmission (relative effect) among patients with heart failure; this association was not significant when examining rates of follow-up within 14 days (Hernandez et al. 2010). The authors addressed time-dependent confounding by illness severity by design (i.e., comparing hospitals instead of patients) and accounted for competing risk by death. However, there were limitations to the hospital-level comparisons because they did not account for the key components of an ideal transition in care (e.g., discharge planning or timeliness of information transfer). In contrast, a number of studies found no association (Fidahussein et al. 2014; Field et al. 2015; Thygesen et al. 2015). The heterogeneity in the literature may be attributed to variations in the clinical characteristics of the study population, in the definition of timely follow-up (i.e., within 7, 14, or 30 days of discharge) and of comparison groups, and in the analytical approach (Saunders et al. 2014).

From a policy perspective, the optimal timing of physician follow-up following discharge and whether the type of follow-up plays a role in reducing hospital readmissions remain unclear. Our primary goal was to identify the critical time window at which a postdischarge in-person physician visit yields the greatest reduction in hospital readmissions among elderly or chronically ill patients (compared to no follow-up visit). We also estimated effects by type of physician visit (by a primary care physician, by a medical specialist, or both) and by patient morbidity level.

Setting, Study Design, and Cohort

We constructed a cohort of elderly or chronically ill patients from population-based claims database that includes continuously insured patients under the universal public health insurance plan in the province of Québec. Québec is Canada's largest province by area and second largest by population with 8.2 million inhabitants. Approximately 96 percent of residents have public health insurance which covers all services provided in-hospital and by a

general practitioner or by a medical specialist regardless of where the service is provided (e.g., outpatient clinics or hospitals) (Régie de l'assurance maladie du Québec 2013). The Régie de l'Assurance Maladie du Québec (RAMQ) administers the plan and pays doctors directly for the services that they provide. For this study, we linked data from RAMQ databases using a unique lifetime identifier encrypted from the personal health insurance number. RAMQ databases contain information about patient demographics, physician claims, and hospital admissions. We also linked information about the specialty of the billing physician for all physician services, and characteristics of the primary care physician who enrolled a patient into their practice, including practice type and characteristics, number of patients and services provided, and income source. Primary and specialist medical care in Quebec is predominantly funded via fee-for-service payments, with only a small portion of primary care physicians paid in part by salary for services provided within community health centers (<5 percent of physicians receive more than 20 percent of their income from salary, our data). In this study, *primary care physician* refers to a physician that specialized in family medicine, while *medical specialist* refers to a physician that specialized in any other medical fields (e.g., internal medicine or surgery).

Patients were selected into the cohort if they visited a primary care physician between November 2002 and January 2005, and if during that visit they met the criteria for "vulnerable patient," that is, if a patient is either 70 years old or above *or* has one or more specified chronic health conditions: chronic obstructive pulmonary disease (COPD), moderate-to-severe asthma, pneumonia, cardiovascular disease, cancer associated with chemotherapy or radiotherapy treatments, cancer in a terminal phase, diabetes, alcohol or hard drug withdrawal, drug addiction treated with methadone, HIV/AIDS, or a degenerative disease of the nervous system (Régie de l'assurance maladie du Québec 2006). Since 2002 in Quebec, primary care physicians enroll patients into their practice as "vulnerable" by billing an incentive fee code. For each included patient, 5 years of health insurance billing data were extracted beginning on the date of their enrollment as vulnerable.

For this analysis, we created a dataset consisting of all hospital admissions that occurred during the 5-year follow-up corresponding to an overall study period between November 2002 and December 2009. The unit of analysis was the index admission, which we defined as a hospital admission for any cause. We excluded index admissions to long-term care facilities and those that resulted in a discharge or a transfer to another facility. We further excluded index admissions for mental health and pregnancy/child birth using

principal diagnosis codes (*International Classification of Disease* [ICD], 9th and 10th *revisions*), same-day readmissions, admissions with in-hospital death, pediatric admissions, and admissions with a hospital stay lasting 30 days or more (exclusions also apply to readmissions). These admissions were excluded because they represent patient subgroups that likely differ with regard to the patterns of use and need of health care services. We excluded admissions from Northern Quebec due to the extreme remoteness of these regions. We extracted billing data on the index admission and on any medical service (outpatient or inpatient) provided in the 60 days following the hospital discharge, including the date and type (primary care or specialty care) of all outpatient services. Data for patients with multiple index admissions meeting our criteria were also included.

METHODS

Outcome Variable

For each index admission, we counted the number of calendar days that elapsed since discharge to the day a patient was readmitted; the time to a readmission for any cause consisted of our primary outcome variable. All observations were censored at 60 days after hospital discharge. There is no consensus in the scientific literature on the analytical time frame for postdischarge outcomes (American Hospital Association 2011; Shams, Ajorlou, and Yang 2012; Fischer et al. 2014). We chose a reasonably short time frame (i.e., 60 days after discharge) to avoid introducing bias from unmeasured factors unrelated to the index admission and because previous works by van Walraven et al. (2011) found that the proportion of readmissions deemed *avoidable* was highest early after hospital discharge and decreased significantly with increasing time following discharge.

Exposure Variable

We examined visits up to 30 days of hospital discharge because this is the time frame commonly suggested by clinical practice guidelines (e.g., follow-up within 7 days, 14 days, or 30 days after discharge). We first identified outpatient physician visits defined as any physician service billed in establishments other than the emergency department, including hospital outpatient clinics and office-based practices. We recorded the time to the first in-person physician visit by counting the number of calendar days that elapsed since the

patient was discharged to the day that the first outpatient service of any type was billed.

Control Variables

We controlled for several patient-, physician-, and hospital-level factors that are associated with the receipt of postdischarge follow-up and are plausible risk factors for readmission. At the patient level, we included age, sex, neighborhood socioeconomic status, and residential geographic location category. We used a material deprivation index based on small geographic units (population of 400–700 persons) as a measure of neighborhood socioeconomic status (Pampalon 2003; Gauthier et al. 2009; Pampalon, Gamache, and Hamel 2010). We used a categorical variable representing the patient’s residential geographic location as a function of the proximity to an urban center and to a tertiary or secondary referral hospital to serve as a proxy for geographic access to care. Patient health and health care service utilization were represented by the following variables measured at index admission: length of index hospital stay, cumulative number of previous admissions since study entry (i.e., hospital admissions recorded previous to an index admission are counted since patient registration as vulnerable), the time since previous use of inpatient care, relative intensity of hospital resource use (Éco-Santé Québec 2012), and major diagnostic category. We used the Johns Hopkins Adjusted Clinical Group (ACG) Case-Mix System (“The Johns Hopkins ACG Case Mix System” 2003) to rank patients into Resource Utilization Bands (RUBs), which comprised five categories (healthy, low, moderate, high morbidity, or very high morbidity); patients in our cohort were in the “moderate,” “high,” or “very high” morbidity subgroups only. Patients were assigned to a RUB category based on diagnostic codes and ACGs for inpatient and outpatient use in the calendar year preceding the index admissions. Patients expected to use similar quantity and intensity of health care resources are in the same RUB category (Mittmann et al. 2014; Manitoba Centre for Health Policy 2015). Finally, we included characteristics of the enrolling primary care physician (age, sex, years in practice, the total number of patients, and income source, e.g., short-term care establishment, salary, emergency services) and dummy variables for each hospital and calendar year of index admission. To account for missing data, we used a dummy variable (0/1) for categorical data (i.e., material deprivation index) and single imputation for discrete variables (i.e., physician characteristics—total number of patients and income of enrolling physician).

Stratifying Variables

We stratified our analyses by patient morbidity level (moderate, high morbidity, or very high morbidity) and by type of physician follow-up provided. For the latter, we considered an in-person visit by a primary care physician only, by a medical specialist only, or by both a primary care physician and a medical specialist (i.e., joint effect), irrespective of the order in which they occurred.

Statistical Analysis

Inverse Probability Weights (IPW). We used stabilized IPW to make *exposure* groups (i.e., had in-person physician visit at time t vs. did not) comparable on measured covariates (we refer readers to the paper by Austin & Stuart for best practice guidelines on IPW, which we followed) (Garrido et al. 2014; Austin and Stuart 2015). Our approach to constructing IPW was similar to that described by Naimi et al. (2014) on constructing IPW for continuous exposures, except that our *exposure* (i.e., in-person physician visits) followed a time-to-failure distribution. We did this to best reflect the underlying propensity of the timing of physician office visits given covariates. In other words, whether a patient sees a physician following discharge may depend on several factors, and those factors may *also* play an important role in the timing of such a visit. For example, sicker patients may be more likely to visit their physician earlier after hospital discharge. Previous studies have shown that time-specific approaches performed better than the conventional approach (i.e., probability of treatment averaged over time) for confounding adjustment (Dusetzina, Mack, and Sturmer 2013; Mack et al. 2013; Dilokthornsakul et al. 2014).

We modeled the time-to-failure distribution of IPW using flexible parametric survival regression (Royston and Lambert 2011). This technique models the effect of covariates on the probability of treatment received on each day after discharge and allows for flexibility in modeling baseline hazard and in incorporating complex time-dependent effects through the use of restricted cubic splines (Royston and Parmar 2002; Lambert and Royston 2009). To obtain stabilized IPW, we derived from an unadjusted model the predicted probability of *exposure* actually received. We then divided this probability by the *conditional* predicted probability of treatment received derived from fully adjusted models. To examine the effects by subgroup of patient morbidity, the probability in the numerator of the stabilized weights was conditional on the patient

morbidity level. To examine independent and joint effects by type of physician follow-up, we multiplied the stabilized weight for follow-up by primary care physician and the stabilized weight for follow-up by a medical specialist. We assessed the validity of analytical weights according to published balance diagnostics in IPW analysis; standardized differences between exposure groups >10 percent on any covariate (and for each day after discharge) after weighting indicate risk of bias (Appendix SA3) (Austin and Stuart 2015). We considered evidence of model fit for exposure models based on the Akaike information criterion and the Bayesian information criterion. We also estimated models to investigate effect heterogeneity by type of physician visit (primary care physician, medical specialist, or both). We accounted for clustering at the hospital level by using fixed effects for hospitals in our models. Details of models are presented in Appendix SA2.

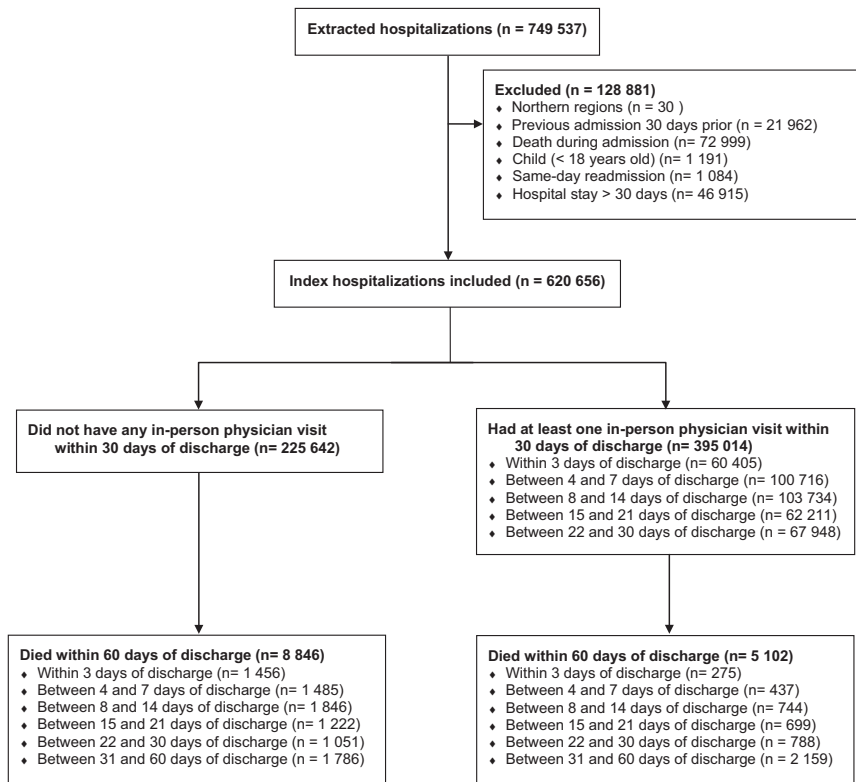
Marginal Structural Models. We estimated and modeled the subdistribution cumulative incidence functions of readmission using flexible parametric survival models adapted to account for competing risk of death (Hinchliffe and Lambert 2013). All models were weighted by IPW to estimate marginal differences in cumulative incidence functions (from this point onward referred to as *risk*, i.e., risk of readmission *had everyone had an in-person physician visit* minus the risk of readmission *had everyone not had an in-person physician visit*). We used the clustered bootstrap to obtain 95 percent confidence intervals (CIs) on the differences in cumulative incidence between exposure groups. We used Stata MP 14 for all analyses.

Sensitivity Analyses. In sensitivity analyses, we compared IPW diagnostics and effect estimates over time by whether the weights were derived using a time-specific approach or using a conventional approach via logistic regression.

RESULTS

After exclusions, we included a total of 312,377 patients representing 620,656 index admissions (Figure 1). The number of deaths occurring during the 60 days after discharge was higher among patients who did not have an in-person physician visit than among patients who did (Figure 1).

Figure 1: Selection of Hospital Admissions for the Study



As expected, the distribution of baseline characteristics measured at index admission differed across groups (Table 1). After weighting by IPW, we found no standardized differences >10 percent (Appendix SA3).

Table 2 presents the results obtained from marginal structural survival models weighted by IPW, which correspond to the cumulative difference in the risk of readmission; 95 percent CIs show a statistically significant reduction associated with the intervention if the lower limit is >0. In-person physician visit that occurred within 7 days of discharge resulted in approximately 68 fewer hospital readmissions per 1,000 discharges (Table 2; any physician; full sample). The reduction in hospital readmissions increased over time and was cumulatively largest by the 21st postdischarge day, with approximately 110 fewer readmissions per 1,000 discharges (Table 2). Physician visits occurring later than 21 days after discharge did not further contribute to reducing

Table 1: Patient Characteristics at Index Admission, Quebec (Canada) 2002–2009

<i>Characteristics and Measures</i>	<i>No. (%)</i>	
	<i>Had Physician Visit within 30 Days of Discharge (N = 395,014)</i>	<i>Did Not Have Physician Visit within 30 Days of Discharge (N = 225,642)</i>
Sex, female	202,268 (51.2)	124,972 (55.4)
Age, years		
18–34	2,284 (0.6)	1,480 (0.7)
35–49	13,992 (3.5)	6,558 (2.9)
50–64	63,551 (16.1)	28,294 (12.5)
65–79	195,295 (49.4)	100,664 (44.6)
≥80	119,892 (30.4)	88,646 (39.3)
Length of hospital stay, days		
0–2	98,779 (25.0)	48,230 (21.4)
3–6	130,755 (33.1)	70,786 (31.4)
7–13	107,812 (27.3)	63,751 (28.25)
14–20	37,386 (9.5)	25,575 (11.3)
21–30	20,282 (5.1)	17,210 (7.6)
No. of previous admissions		
0	129,625 (32.8)	69,000 (31.0)
1	95,901 (24.3)	53,038 (23.5)
2	60,548 (15.3)	34,002 (15.1)
≥3	108,940 (27.6)	68,702 (30.5)
Time since previous admission		
30 days to 3 months	85,202 (21.5)	47,568 (21.1)
3–6 months	35,525 (9.0)	21,384 (9.5)
6 months to 1 year	43,775 (11.1)	26,336 (11.7)
≥1 year	100,887 (25.5)	60,454 (26.8)
Cost of hospitalizations,* median (IQR)	\$4,351 (\$2,852–\$6,948)	\$4,581 (\$2,950–\$7,560)
Morbidity, %		
Moderate	64,264 (16.3)	41,684 (18.5)
High	111,242 (28.2)	62,720 (27.8)
Very high	219,508 (55.6)	121,238 (53.7)
Time since enrollment with primary care physician		
3 months or less	29,786 (7.5)	13,802 (6.1)
3–6 months	26,461 (6.7)	12,887 (5.7)
6 months to 1 year	48,372 (12.3)	27,899 (12.4)
1–2 years	88,168 (22.3)	48,821 (21.6)
≥2 years	202,227 (51.2)	122,233 (54.2)
Material deprivation quintile		
Q1 (low)	55,175 (14.0)	27,782 (12.3)
Q2	65,434 (16.6)	34,948 (15.5)
Q3	78,484 (19.9)	43,085 (19.1)
Q4	84,729 (21.5)	48,168 (21.4)
Q5 (high)	85,773 (21.7)	54,073 (24.0)

Continued

Table 1. *Continued*

<i>Characteristics and Measures</i>	<i>No. (%)</i>	
	<i>Had Physician Visit within 30 Days of Discharge (N = 395,014)</i>	<i>Did Not Have Physician Visit within 30 Days of Discharge (N = 225,642)</i>
Geographic region		
Urban/university	135,206 (34.2)	74,226 (32.9)
Suburban	159,604 (40.4)	83,530 (37.0)
Intermediate	80,112 (20.3)	50,782 (22.5)
Rural	19,227 (4.9)	16,064 (7.1)

Notes. Material deprivation quintile: 25,419 (6.4%) and 17,586 (7.8%) in patients who received follow-up and those who did not, respectively; geographic region: 865 (0.2%) and 1,040 (0.5%) in patients who had in-person physician visit and those who did not, respectively.

*Costs in current Canadian dollars are based on resource intensity weights for an admission multiplied by its unit cost per fiscal year.

IQR, interquartile range.

hospital readmissions, as seen by the risk reduction estimates at 30 and 60 days after discharge (105 and 88 fewer hospital readmissions per 1,000 discharges, respectively).

We observed differences in the magnitude of risk reductions across morbidity levels. The largest was observed among patients with very high morbidity, with approximately 101 and 165 fewer hospital readmissions per 1,000 discharges if a physician visit occurred within 7 and 21 days after discharge, respectively. The risk reduction was largest at 30 days after discharge among patients in the moderate (37 fewer readmissions per 1,000 discharges) and high (72 fewer hospital readmissions per 1,000 discharges) morbidity subgroups.

The independent and joint effects by type of physician visit are also shown in Table 2. At 21 days after discharge, 80 fewer hospital readmission per 1,000 discharges were attributable to the independent effect of an in-person physician visit with a medical specialist, and 113 fewer hospital readmissions were attributable to the independent effect of a physician visit with a primary care physician. Having a postdischarge physician visit with both led to 141 fewer readmissions by 21 days after discharge (Table 2).

Figure 2 graphs the readmission risk reduction attributable to in-person physician as it cumulates over days after discharge, by patient morbidity level. A steeper slope means a greater contribution toward reducing hospital readmissions, while a downward slope means a negative contribution to the cumulative risk reduction. There were similar trends across three morbidity levels:

Table 2: Adjusted Difference in Risk* of Readmission between Patients Who Had a Postdischarge In-Person Physician Visit and Those Who Did Not

		<i>Adjusted Risk Difference per 1,000 Discharges (95% CI)[†]</i>		
<i>Days Since Hospital Discharge</i>	<i>Full Sample N = 620,656</i>	<i>Morbidity Level</i>		
		<i>Moderate N = 105,948</i>	<i>High N = 173,962</i>	<i>Very High N = 340,746</i>
Follow-up with any physician				
7	67.8 (66.7–69.0)	20.5 (19.0–21.9)	40.7 (34.2–47.2)	101.2 (86.6–115.9)
14	102.5 (100.9–104.1)	32.0 (29.9–34.1)	63.4 (56.1–70.8)	151.7 (135.8–167.6)
21	110.0 (108.2–111.7)	36.1 (33.6–38.5)	71.5 (64.1–78.8)	164.6 (149.2–180.0)
30	105.2 (103.2–107.2)	36.5 (33.8–39.3)	72.0 (64.5–79.6)	159.1 (143.8–174.4)
60	87.8 (85.5–90.1)	34.0 (30.5–37.5)	65.0 (57.1–72.9)	129.1 (114.4–143.8)
Follow-up with a primary care physician (independent effect) [‡]				
7	69.6 (68.3–71.0)	20.3 (17.8–22.8)	30.3 (10.2–50.5)	80.3 (29.0–131.7)
14	104.4 (102.5–106.2)	32.4 (29.7–35.1)	61.0 (45.1–76.9)	150.6 (114.8–186.6)
21	113.0 (110.8–115.2)	37.4 (34.3–40.6)	73.8 (59.1–88.5)	172.9 (141.5–204.2)
30	110.3 (107.8–112.9)	38.8 (35.1–42.5)	76.8 (62.5–91.0)	171.5 (142.5–200.4)
60	97.0 (93.7–100.3)	37.3 (32.6–41.9)	70.1 (57.3–82.8)	140.8 (117.1–164.4)
Follow-up with a medical specialist (independent effect) [§]				
7	55.3 (54.0–56.6)	17.3 (15.7–19.0)	38.0 (29.8–46.2)	92.2 (74.0–110.4)
14	78.5 (76.6–80.4)	25.1 (22.6–27.6)	50.3 (41.2–59.5)	118.9 (99.0–138.7)
21	79.9 (77.6–82.1)	27.2 (24.2–30.3)	54.0 (44.6–63.4)	122.8 (102.8–142.9)
30	72.5 (69.9–75.0)	27.0 (23.5–30.5)	53.6 (43.7–63.4)	116.6 (96.4–136.7)
60	55.2 (52.2–58.2)	25.4 (20.9–29.9)	50.3 (39.5–61.1)	96.8 (77.0–116.6)
Follow-up with a primary care physician and medical specialist (joint effect) [¶]				
7	77.6 (76.4–78.7)	23.4 (22.0–24.8)	67.5 (22.3–112.8)	118.2 (51.6–184.7)
14	125.8 (124.1–127.5)	39.5 (37.4–41.7)	109.6 (69.3–149.9)	224.7 (156.6–292.7)
21	141.0 (138.9–143.1)	46.7 (43.0–49.4)	116.7 (86.9–146.4)	247.8 (194.3–301.2)
30	136.9 (134.4–139.4)	47.8 (44.3–51.4)	108.5 (85.5–131.4)	230.6 (188.0–273.3)
60	115.1 (111.6–118.5)	43.8 (38.4–49.2)	87.0 (68.8–105.2)	173.0 (140.1–205.9)

*Accounts for competing risk of death.

[†]Clustered bootstrap 95% CIs.

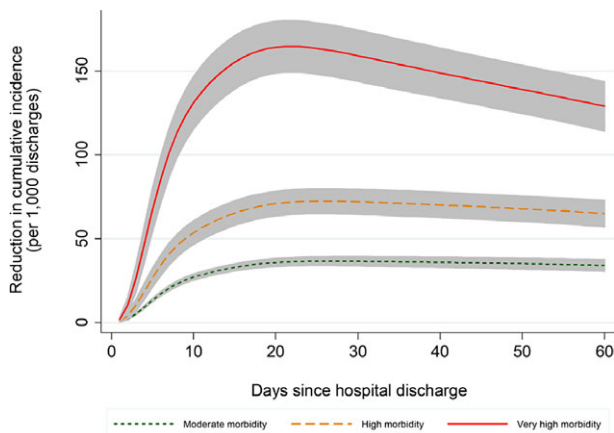
[‡]Independent effect corresponding to effect of in-person primary care physician visit had everyone not had a visit with a medical specialist within 30 days of discharge.

[§]Independent effect corresponding to effect of in-person physician visit with a medical specialist had everyone not had a visit with primary care physician within 30 days of discharge.

[¶]Joint effect corresponding to the reduction in the risk of readmission had everyone had a physician visit with both a medical specialist and with a primary care physician within 30 days of discharge.

(1) a statistically significant readmission risk reduction effect beginning a few days after discharge (as seen by the 95 percent confidence bands that do not overlap the 0—horizontal line); (2) a steeper positive slope occurred in the early days after discharge (approximately up to day 10), representing a larger contribution toward reducing readmissions during this early period; and (3)

Figure 2: Reduction in Risk of Hospital Readmissions (per 1,000 Discharges) Attributable to a Postdischarge In-Person Physician Visit (Any Physician), by Day Since Hospital Discharge and by Patient Morbidity Level [Color figure can be viewed at wileyonlinelibrary.com]



Notes. *Accounts for competing risk of death.

horizontal or downward slopes occurred later (approximately beyond day 20), representing no additional contribution. The slopes were most pronounced among very high morbidity patients, indicating even greater reduction effect of early timing (e.g., before day 10), in contrast to greater loss if in-person physician visit occurs late (e.g., after day 20; Figure 2).

Sensitivity Analyses

Diagnostics based on mean stabilized IPW, standard errors, range, and standardized differences were comparable across exposure model specifications (time-to-failure vs. logistic regression); both had a mean close to 1, small standard errors, and a reasonable range (Appendix SA3) (Cole and Hernan 2008; Austin and Stuart 2015). When we compared IPW estimated using time-to-failure models versus those estimated using logistic regression, the former showed changes in the probability of receiving postdischarge physician visit over time, whereas the latter did not (Appendix SA4). We also graphed the mean stabilized IPW by day since hospital discharge derived by logistic regression and by time-to-failure models. The mean IPW estimated by logistic regression: (1) were further away from 1 in the early postdischarge period (see Appendix SA4), (2) slightly overestimated the effect of a physician visit in the

early postdischarge period, and (3) slightly underestimated the effect in the later postdischarge period (Appendix SA5).

DISCUSSION

Our results show that to yield the greatest reduction in the numbers of hospital readmissions, a physician visit should occur optimally within approximately 10 days and at least within 21 days of discharge. Our findings also suggest that postdischarge care with a primary care physician rather than by a medical specialist is associated with a larger reduction in the risk of readmission.

Consistent with previous research, the “timeliness” effect of in-person physician visit on reducing hospital readmissions was seen most strikingly in the most medically complex patients (Jackson et al. 2015). We provide more conservative estimates; Jackson et al. (2015) reported more than 20 percent-point reduction in the risk of readmission among patients with multiple chronic conditions and more than 30 percent-point among those with high clinical complexity. The discrepancy may be explained by different categorization of patient clinical complexity and by differences in our methodological approach, which included better adjustment for more covariates acting as important confounders, flexible modeling of time-dependent effects, and accounting for competing risk by death.

Our findings also suggest that an in-person visit with a primary care physician contributed more toward reducing the risk of readmission than follow-up by a medical specialist. This adds to the small body of evidence on the association between the type of postdischarge physician follow-up and readmission rates. Findings from one cohort study showed that follow-up by a physician who has a longitudinal relationship to the patient was associated with lower rates of readmissions than follow-up by a physician without such relationship (McAlister et al. 2013), while another one found no association (Hernandez et al. 2010). Another study showed that postdischarge follow-up care by a primary care physician only and by a psychiatrist only was similarly associated with lower rates of 180-day readmissions among patients with a mental health diagnosis; these authors, however, restricted the analysis to patients who survived or were not readmitted within 30 days of discharge (Kurdyak et al. 2014).

The primary focus of this study is on the optimal timing of in-person physician visits; it does not provide evidence of superiority over other interventions. There is a vast evidence base in support of other interventions to

reduce hospital readmissions, including nurse-led interventions (Naylor et al. 2004; Latour et al. 2006; Chiu and Newcomer 2007; Chow et al. 2008; Bobay, Yakusheva, and Weiss 2011; Li et al. 2014), telehealth (Kirk 2014; Li et al. 2014; Soong et al. 2014; Tang, Fujimoto, and Karliner 2014; Olsen, Courtemanche, and Hodach 2015), and home health-based interventions (Naylor et al. 1999; Robertson and Kayhko 2001). Unfortunately, our data did not allow us to account for nonphysician interventions and support for discharged patients. Further, claims data do not fully capture severity of illness and functional status, which could have biased our findings in either direction. For example, patients at very high risk of readmission due to the severity of their condition or due to functional limitations may (1) have not been able to receive follow-up within 30 days or (2) have received home care or a phone follow-up after discharge from hospital (which do not appear in our data); either of these scenarios would have likely biased our results away from the null. Other unmeasured factors such as mental health and peer or community support after discharge could have had a similar impact on our results. In contrast, our lack of data on nurse follow-up after discharge could have biased our results toward the null if patients receiving follow-up by a nurse may be less likely to see a physician and also less likely to be readmitted to the hospital. Understanding the full scope of how outpatient care affects readmission, including the role of nurses, is particularly important given the context of primary health care reforms focused on team-based care (e.g., the patient-centered medical home) that are being promoted as potential solutions to care fragmentation and system inefficiencies. Finally, this research primarily focused on the timing of a postdischarge visit with a physician on readmission, and we did not consider the volume or the comprehensiveness of postdischarge care, nor did we examine other undesirable postdischarge outcomes (i.e., return to the emergency department).

This study has methodological strengths. We used patient-level data and we accounted for time-invariant hospital differences using hospital-level fixed effects. We further accounted for time-dependent effects of patient's health and health utilization on the propensity to have a postdischarge physician visit using a novel approach (IPW). Our sensitivity analyses contributed evidence that this novel approach performed better than logistic regression in reducing bias in the early days after discharge (i.e., within 14 days). Further, the flexible modeling approach that we used to characterize the timeliness of follow-up care and its time-dependent effect on the risk of readmission allowed us to draw inference on the critical time window that provided the most benefit to patients, particularly for those with a very high level of morbidity. To date, no

other study had incorporated the time dependency of outpatient follow-up, with respect to both the exposure and the outcome. We also accounted for competing risk by death, which allows for a fully transparent interpretation of the results.

Implications for Policy and Practice

The evidence we provide supports initiatives to ensure the timeliness of in-person follow-up visits after discharge. Meeting the 10-day postdischarge window appears to be optimal to help in reducing hospital readmissions, while meeting the 21-day window appears to be critical. For patients with very high morbidity, timing is especially key and should be the target of policy and practice initiatives at the system, hospital, and community level. Such opportunities may include (but are not limited to) payment incentives for care coordination activities, supporting standardized information technologies, developing hospital/clinical guidelines for postdischarge care, developing performance indicators based on follow-up interventions, and interprofessional collaboration. Our results also support the important role of primary care in the postdischarge period; more research is needed to better understand the role that primary care practitioners play in the care transition.

CONCLUSION

The timing of physician follow-up after hospital discharge is highlighted as a key intervention point in medical care to prevent a very large number of hospital readmissions among the elderly or chronically ill. Physician follow-up should occur as early as necessary, or ideally within 10 days, and at least within 21 days after hospital discharge. Further, primary care physician follow-up may contribute more to reducing the risk of readmission than follow-up with a medical specialist; future investigations to address this hypothesis are needed.

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SUPPORTING INFORMATION

Additional supplemental material may be found online in the Supporting Information section at the end of the article.

Appendix SA1: Author Matrix.

Appendix SA2: Models.

Appendix SA3: Description of Inverse Probability Weights*.

Appendix SA4: Sensitivity Analysis on IPW Model Specification.

Appendix SA5: Comparison of Results Obtained by Time-Specific Approach or Conventional Approach.