

# Adding a Wider Range and “Hope for the Best, and Prepare for the Worst” Statement: Preferences of Patients with Cancer for Prognostic Communication

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**Key Words.** Cancer • Prognosis • Preferences • Explicitness • Range

## ABSTRACT

**Introduction.** Although various phrases to communicate prognoses based on a certain concept have been proposed, no study has systematically investigated preferences of patients with cancer for actual phrases. We investigated whether phrases with a wider range and additional “hope for the best, and prepare for the worst” (hope/prepare) statement would be more preferable and explored variables associated with patients’ preferences.

**Materials and Methods.** In a cross-sectional survey, 412 outpatients with cancer self-assessed their preferences for 13 phrases conveying prognostic information (e.g., phrases with or without median, typical range, and/or best/worst cases, and those with or without a hope/prepare statement) on a 6-point scale (1 = not at all preferable; 6 = very preferable). We evaluated demographic data and the Coping Inventory for Stressful Situations and conducted multivariate regression analysis.

**Results.** Regarding phrases with various ranges, the one including the median, typical range, and best/worst cases was more preferable (mean  $\pm$  SD,  $3.8 \pm 1.3$ ; 95% confidence interval [CI], 3.6–3.9) than the one with the median and typical range ( $3.4 \pm 1.2$ ; 3.3–3.6) or the one with only the median ( $3.2 \pm 1.3$ ; 3.1–3.3). Concerning the hope/prepare statement, the phrase including the median, typical range, uncertainty, and hope/prepare statement was more preferable ( $3.8 \pm 1.4$ ; 3.7–3.9) than the one without the statement ( $3.5 \pm 1.2$ ; 3.4–3.6). In multivariate analyses, task-oriented coping was significantly correlated with preferences for phrases with explicit information.

**Conclusion.** Overall, phrases with a wider range and the hope/prepare statement were preferable to those without them. When patients with cancer ask about prognoses, especially those with task-oriented coping, clinicians may provide explicit information with a wider range and the hope/prepare statement. *The Oncologist* 2019;24:e943–e952

**Implications for Practice:** Discussing prognoses with patients with advanced cancer is among the most important conversations for clinicians. In this cross-sectional survey to systematically investigate preferences of 412 patients with cancer for phrases conveying prognostic information, phrases with the median, typical range, and best/worst cases and those with the “hope for the best and prepare for the worst” (hope/prepare) statement were the most preferred. When patients with cancer ask about prognoses, clinicians may provide explicit information with a wider range and include the hope/prepare statement.

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## INTRODUCTION

Discussing prognoses with patients with advanced cancer is among the most important conversations for clinicians [1]. The majority of patients with cancer want to receive prognostic information [2]. Honest prognostic discussion enables patients to have an accurate understanding of their illness and realistic prognostic awareness and helps patients and their families make informed decisions [3–6]. Several guidelines have recommended early and honest discussions about communication with patients with advanced cancer [1, 7, 8]. Yet clinicians tend to convey over-optimistic information or never discuss prognoses with patients with advanced cancer [9, 10]. Among the multiple barriers to effective communication are physicians' discomfort with delicate communication and potentially varying preferences of patients with different coping styles [9–11]. Thus, systematically understanding preferences of patients with cancer for various phrases in prognostic discussions and factors contributing to their preferences may help oncologists feel more comfortable when communicating prognoses.

Prior studies have suggested various concepts with or without example phrases when discussing prognoses and examined preferences of patients with cancer for some of them: explicit disclosure such as median survival (temporal), typical range (a half to double the median) [11–13], best/worst cases (a quarter to 3–4 times as long as the median) [14–18], or probability of living for a certain period (probabilistic) [19–23]; nonexplicit disclosure such as possibility of living until a certain event (e.g., birthday, anniversary) [13] and unit of time frames (e.g., months, years) [13, 20]; and nondisclosure [11, 13]. Also suggested were the importance of the exploration of patients' information needs [1, 8], additional explanation (e.g., uncertainty and limitations involved [13, 20]), and a positive statement (e.g., "hope for the best, and prepare for the worst" [hope/prepare] [8, 24]).

However, to our knowledge, no study has systematically investigated patients' preferences for actual phrases to communicate prognostic information based on these concepts. Furthermore, little is known about what underlying characteristics determine patient preferences for phrases that provide prognostic information. We hypothesized that phrases conveying explicit information with a wider range and those with the additional hope/prepare statement would be more preferable given their novelty [14–18] and clinical importance in maintaining hope [8, 24], respectively, and patients' coping styles would contribute to their preferences for phrases with or without explicitness.

Thus, the primary aim of our study was to systematically investigate preferences of patients with cancer for phrases conveying prognostic information with a variety of concepts. Specifically, we examined whether phrases with explicit information with a wider range and those with the additional hope/prepare statement would be more preferable. We also explored whether patients' underlying coping styles are associated with their preferences for these phrases.

## SUBJECTS, MATERIALS, AND METHODS

### Participants and Procedure

We conducted a cross-sectional web-based anonymous survey involving patients with cancer in February 2018. Inclusion criteria were (a) patients with cancer being followed as outpatients, and (b) an age of 20 years or older. A private web-based survey company (MACROMILL; Tokyo, Japan) recruited potential participants across Japan by convenient sampling and sent questionnaires to them online. Responses were considered consent to participate. Responses to the questionnaire were voluntary, and confidentiality was maintained throughout all investigations and analyses. The participants received an incentive equivalent to 50 cents from the survey company by completing the questionnaire, and no follow-up was required after the survey completion. The ethical validity of the study was approved by the institutional review board of Seirei Mikatahara General Hospital.

### Measurements

#### *Patients' Preferences for Phrases Conveying Prognostic Information*

The questionnaire included 13 items of various phrases conveying prognostic information (Table 1). These phrases were generated with specific attention to their underlying concept based on a systematic literature review [1, 8, 11–24], in-depth focus group interviews with 10 oncologists and palliative care physicians, and discussions among the researchers. The instrument was piloted on four people with cancer experiences, who provided feedback on the content, clarity, and format of the items.

Participants were asked, "Imagine that you want to know your life expectancy, and you asked your doctor. If your doctor predicts that your life expectancy is approximately 2 years and he/she starts the conversation by saying 'That is a difficult question,' to what level do you prefer the following statements as a follow-up?" They were asked to choose the responses that best reflected how they would like to be informed of their prognosis (scored on a 6-point Likert scale with accompanying anchors: 1 = not at all preferable; 2 = not preferable; 3 = slightly not preferable; 4 = slightly preferable; 5 = preferable; and 6 = very preferable).

#### *Variables*

Demographic data such as age, sex, employment status, annual household income, marital status, family situation (living with family, having a child, and having a parent requiring care), education level, and family history of cancer death were assessed. Medical data, such as the duration since cancer diagnosis, presence of recurrence and/or metastasis, and Eastern Cooperative Oncology Group performance status were also obtained. In addition, we assessed participants' coping styles with the Coping Inventory for Stressful Situations (CISS) [25, 26]. The CISS is a 48-item instrument that distinguishes three basic coping strategies with 16 items per scale: task-oriented, emotion-oriented, and avoidance. The score for each item ranges from 1 = not at all to 5 = very much, and scores for all items per scale are summed to form scale scores, with a

**Table 1.** Underlying concept and actual phrases conveying prognostic information

Concept	Phrases
Explicit disclosure	
Probability	"Considering an average patient in the same situation as you, I think there is approximately a 50% chance that you will be alive in 2 years." (Gives the specific probability, without mentioning the uncertainty or possible range of the prediction.)
Median	"Considering an average patient in the same situation as you, I think it is approximately 2 years." (Gives a specific period of time, without mentioning the uncertainty or possible range of prediction.)
Median + typical range	"Considering an average patient in the same situation as you, I think it is approximately 2 years. However, it may vary from 1 to 4 years for the average patient." (Gives a specific period of time with the typical range.)
Median + typical range + best/worst cases	"Considering an average patient in the same situation as you, I think it is approximately 2 years. The best case scenario would be over 6 years, and approximately 10% of the patients fall into this category. However, in difficult cases, it could be less than 6 months for 10% of the patients. Considering the two extremes, it may vary from 1 to 4 years for the average patient." (Gives a specific period of time with the typical range, as well as the best and worst case scenarios.)
Median	
Median + uncertainty	"Considering an average patient in the same situation as you, I think it is approximately 2 years. However, it really depends on the patient, so I cannot tell you exactly." (Gives a specific period of time and expresses uncertainty.)
Median + uncertainty + hope/prepare statement	"Considering an average patient in the same situation as you, I think it is approximately 2 years. However, it really depends on the patient, so I cannot tell you exactly. We will do our best to make sure that you have a better-than-average outcome, but in case you progress faster than average, I think it is a good idea to prepare yourself for the unexpected." (Gives a specific period of time and expresses uncertainty of the prediction. Suggests hoping for the best, and preparing for the worst.)
Median + typical ranges	
Median + typical range + uncertainty	"Considering an average patient in the same situation as you, I think it is approximately 2 years, but it may vary from 1 to 4 years for the average patient. However, this is just an estimate based on the average, so it does not tell us what will happen to you exactly." (Gives a specific period of time, the typical range, and uncertainty of the prediction.)
Median + typical range + uncertainty + hope/prepare statement	"Considering an average patient in the same situation as you, I think it is approximately 2 years, but it may vary from 1 to 4 years for the average patient. However, this is just an estimate based on the average, so it does not tell us what will happen to you exactly. We will do our best to make sure that you have a better-than-average outcome. On the other hand, if you do progress faster than average, I think it is a good idea to prepare yourself for the unexpected." (Gives a specific period of time, the typical range, and uncertainty of the prediction. Suggests hoping for the best, and preparing for the worst.)
Nonexplicit disclosure	
Unit (years)	"Considering an average patient in the same situation as you, I think it is in the scale of years." (Only gives a broad time period and is not specific. Does not mention the uncertainty or possible range of the prediction.)
Event (cherry blossoms)	"Considering an average patient in the same situation as you, you may be able to see the cherry blossoms 2 years from now (possible to live past the new year)." (Tells of a specific timing of an event but not the actual prognosis.)
Nondisclosure	
Nondisclosure	"I really do not know." (Expresses that he/she cannot answer the question.)
Nondisclosure + reason	"I really do not know. Yes, there are data available for the average patient in your situation, but they do not tell us what may happen to you specifically." (Expresses that he/she cannot answer the question, and gives a reason.)
Nondisclosure + reason + exploration	"I really do not know. Yes, there are data available for the average patient in your situation, but they do not tell us what may happen to you specifically. I imagine that you have some reasons for asking this question. May I ask why?" (Expresses that he/she cannot answer the question, and gives a reason. At the same time, takes the opportunity to identify wishes and worries that the patient may have in order to think about them together.)

**Table 2.** Baseline characteristics of participants (*n* = 412)

Characteristics	<i>n</i> (%)
Age, mean (SD)	61 (13)
Sex	
Male	256 (62)
Female	156 (38)
Marital status	
Yes	315 (77)
No	97 (24)
Living with family	
Yes	349 (85)
No	63 (15)
Religion	
Yes	198 (48)
None	214 (52)
Employment	
Employed	222 (58)
Unemployed	161 (42)
Highest education	
Vocational school, university, graduate school	252 (61)
Junior high school, high school	161 (39)
Having a child	
Yes	77 (19)
No	336 (81)
Having a parent requiring care	
Yes	47 (11)
No	366 (89)
Family history of cancer death	
Yes	209 (51)
No	204 (49)
ECOG PS	
0	268 (65)
≥1	144 (35)
Cancer site	
Kidney, bladder, prostate, and testis	116 (23)
Breast	96 (19)
Gastrointestinal tract	72 (14)
Blood and lymph node	52 (10)
Lung	42 (8.2)
Head and neck	41 (8)
Liver, biliary tract, and pancreas	36 (7)
Uterus, ovary	31 (6)
Other	29 (5.6)
Annual household income	
<4,000,000 yen	142 (40)
≥4,000,000 yen	210 (60)
Duration since cancer diagnosis	
≤2 years	100 (24)
2–5 years	149 (36)
≥5 years	163 (40)

(continued)

**Table 2.** (continued)

Characteristics	<i>n</i> (%)
Chemotherapy experience	
Yes (current)	74 (18)
Yes (completed)	113 (27)
Never	224 (54)
Recurrence or metastasis	
Yes	99 (24)
No	309 (75)
CISS, mean (SD)	
CISS task-oriented	51 (9.3)
CISS emotion-oriented	42 (11)
CISS avoidance	46 (8.9)

Abbreviations: CISS, Coping Inventory for Stressful Situations; ECOG PS, Eastern Oncology Cooperative Group Performance Status.

higher score signifying a greater use of that particular coping strategy. These variables either have been shown to contribute to patients' preferences for prognostic disclosure previously [11, 17, 19, 27–31] or are deemed clinically important.

### Statistical Analysis

We used descriptive statistics and calculated means, SD, and 95% confidence intervals (CIs) of preference scores. Then, we conducted multivariate linear regression analyses to identify variables contributing to patients' preferences for each phrase of prognostic information. Demographic and medical data and CISS scores were entered as independent variables. A backward, stepwise selection method was used to remove nonsignificant variables from the models, with  $p < .05$  considered significant.

Assuming that 50%–75% of participants would prefer each phrase, 288–384 patients would be sufficient to calculate the accuracy to within a 10% width with 95% CI. Thus, assuming missing data, 400 subjects would be sufficient. In all statistical evaluations,  $p < .05$  was considered significant. All analyses were performed using SPSS, version 24.0 (IBM Japan Institute; Tokyo, Japan).

## RESULTS

### Participants

In total, 412 patients from all the eight regions of Japan were included. Table 2 summarizes their baseline characteristics. The average age was 61 (SD, 13), and 256 (62%) were men. The most frequent primary tumor was genitourinary ( $n = 116$ , 23%), followed by breast ( $n = 96$ , 19%) and gastrointestinal ( $n = 72$ , 14%). In total, 99 (24%) had recurrence or metastases. The mean scores  $\pm$  SD of the CISS task-oriented, emotion-oriented, and avoidance scales were  $51 \pm 9.3$ ,  $42 \pm 11$ , and  $46 \pm 8.9$ , respectively.

### Preferences for Phrases Conveying Prognostic Information

Table 3 summarizes descriptive data for each item. The most preferred item (the highest mean) was the phrase including

**Table 3.** Preferences of patients with cancer for each phrase conveying prognostic information (*n* = 412)

Concept	Mean (SD)	95% CI	Not at all preferable, <i>n</i> (%)	Not preferable, <i>n</i> (%)	Slightly not preferable, <i>n</i> (%)	Slightly preferable, <i>n</i> (%)	Preferable, <i>n</i> (%)	Very preferable, <i>n</i> (%)
Explicit disclosure								
Addition of a wider range								
Probability	3.2 (1.2)	3.1–3.3	38 (9.2)	69 (17)	139 (34)	119 (29)	38 (9.2)	9 (2.2)
Median	3.2 (1.3)	3.1–3.3	53 (13)	62 (15)	121 (29)	112 (27)	56 (14)	8 (1.9)
Median + typical range	3.4 (1.2)	3.3–3.6	36 (8.7)	50 (12)	110 (27)	139 (34)	67 (16)	10 (2.4)
Median + typical range + best/worst cases	3.8 (1.3)	3.6–3.9	31 (7.5)	36 (8.7)	97 (24)	130 (32)	79 (19)	39 (9.5)
Addition of uncertainty and hope/prepare statement								
Median + uncertainty	3.3 (1.2)	3.2–3.4	39 (9.5)	60 (15)	122 (30)	136 (33)	43 (10)	12 (2.9)
Median + uncertainty + hope/prepare statement	3.7 (1.4)	3.6–3.8	30 (7.3)	48 (12)	88 (21)	126 (31)	84 (20)	36 (8.7)
Median + typical range + uncertainty	3.5 (1.2)	3.4–3.6	31 (7.5)	42 (10)	124 (30)	140 (34)	61 (15)	14 (3.4)
Median + typical range + uncertainty + hope/prepare statement	3.8 (1.4)	3.7–3.9	28 (6.8)	43 (10)	91 (22)	125 (30)	77 (19)	48 (12)
Nonexplicit disclosure								
Unit (e.g., years)	2.8 (1.1)	2.7–2.9	63 (15)	88 (21)	166 (40)	73 (18)	17 (4.1)	5 (1.2)
Event (e.g., cherry blossoms)	2.6 (1.1)	2.5–2.7	80 (19)	104 (25)	144 (35)	64 (16)	15 (3.6)	5 (1.2)
Nondisclosure								
Addition of reason and exploration								
Nondisclosure	2.5 (1.4)	2.3–2.6	144 (34)	80 (19)	100 (24)	54 (13)	22 (5.3)	15 (3.6)
Nondisclosure + reason	2.7 (1.4)	2.5–2.8	113 (27)	86 (21)	105 (26)	60 (15)	26 (6.3)	22 (5.3)
Nondisclosure + reason + exploration	2.9 (1.5)	2.7–3.0	95 (23)	88 (21)	95 (23)	76 (18)	35 (8.5)	23 (5.6)

Items were scored on a 6-point Likert scale from 1 (not at all preferable) to 6 (very preferable).  
Abbreviation: CI, confidence interval.

the median, typical range, explanation of uncertainty, and hope/prepare statement (mean  $\pm$  SD,  $3.8 \pm 1.4$ ; 95% CI, 3.7–3.9), followed by the one including the median, typical range, and best/worst cases ( $3.8 \pm 1.3$ ; 3.6–3.9). The phrase addressing nondisclosure alone was the least preferred ( $2.5 \pm 1.4$ ; 2.3–2.6).

Figure 1 exclusively shows the mean scores and 95% CIs of preferences for phrases that convey explicit temporal prognostic information and nondisclosure. With respect to the phrases conveying explicit temporal prognostic information, the one including the median, typical range, and best/worst cases was more preferred than the one including both the median and typical range, which was in turn more preferred than the one including the median alone. Concerning the phrases of nondisclosure, the one with an additional statement of the reason why the prognosis could not be estimated and exploration of patients' information need was more preferred than the phrase of nondisclosure and an additional statement of the reason, which was in turn more preferred than the one of nondisclosure alone. However, all the phrases indicating nondisclosure were less preferred than the phrase conveying explicit temporal prognostic information that included the median alone.

Figure 2 shows the mean scores and 95% CIs of preferences for phrases which had an additional explanation of uncertainty

and hope/prepare statement. Whether the baseline temporal prognostic information includes only the median or the median and typical range, the additional explanation of uncertainty had little impact on preference. However, the phrases with an additional hope/prepare statement were more preferred than the ones conveying temporal information without such statement.

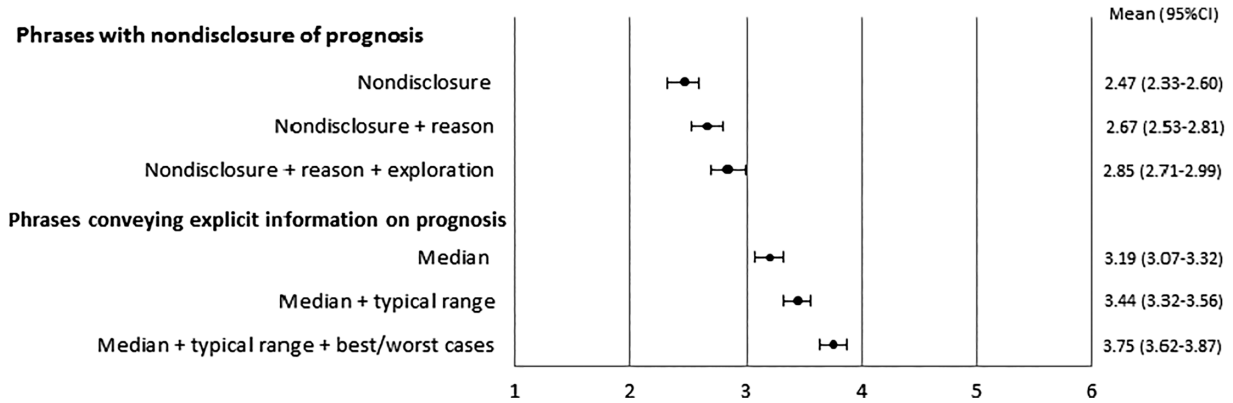
### Variables Associated with Patient Preferences

Table 4 lists the variables associated with patients' preferences for all the phrases conveying prognostic information. Patients' underlying coping styles for stressful situations were shown to be independent and significant factors that consistently contributed to their preferences for phrases. Overall, patients with task-oriented coping significantly preferred phrases providing explicit prognostic information that included either temporal or probabilistic information, and those with avoidance coping significantly preferred phrases of nondisclosure.

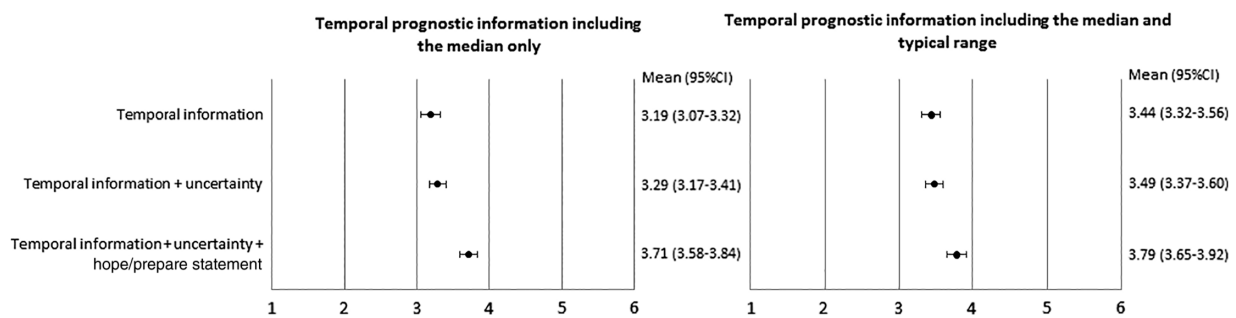
## DISCUSSION

### Main Findings

This is, to the best of our knowledge, the first large cross-sectional survey to systematically investigate preferences of



**Figure 1.** Preferences for phrases addressing explicit prognostic information and nondisclosure. Items were scored on a 6-point Likert scale from 1 (not at all preferable) to 6 (very preferable). Abbreviation: CI, confidence interval.



**Figure 2.** Preferences for phrases conveying temporal information with additional uncertainty and the hope/prepare statement. Items were scored on a 6-point Likert scale from 1 (not at all preferable) to 6 (very preferable). Abbreviation: CI, confidence interval.

patients with cancer for phrases conveying prognostic information. The first and most important finding was that explicit prognostic information was more preferred when a wider range of survival was added. This was consistent with prior studies showing that the majority of people with cancer experience wished to know the best case, worst case, and typical scenarios for survival to explain life expectancy [17]. The potential interpretation is that the inclusion of the best case with a wide-ranging prognosis could convey hope and reassurance, whereas information on the worst case and typical range could help patients better understand their survival time and make plans for the future [17]. In contrast, nondisclosure of prognostic information was not generally preferred even with the additional reasons and exploration of a patient’s information need. Likewise, implicit information such as “years” and a specific event was not preferred overall. These are consistent with prior studies indicating that patients value explicit prognostic information [2, 11]. These findings suggest that clinicians should be encouraged to disclose explicit prognostic information if deemed appropriate and provide both best/worst cases and the typical range in addition to the median survival time.

The second important finding was that the majority of patients with cancer preferred the hope/prepare statement. The two phrases including the hope/prepare statement were the first and third most preferred phrases presented in this study. This finding supports the prior proposal of utilizing such a statement [24]. Embracing a dual approach of hoping for the

best and preparing for the worst helps clinicians not only join with patients and families but also gently introduce advance care planning (ACP), and hence potentially strengthens the patient-clinician relationship [24]. Although the importance of ACP has been increasingly recognized worldwide [32–34], initiating end-of-life (EOL) discussions remains challenging among patients with life-threatening illnesses such as cancer because of various factors associated with patients, families, clinicians, and health care systems [10, 35]. Yet the majority of patients with cancer wish for their clinician to initiate such discussions [36]. Future clinical trials should explore if clinicians’ hope/prepare statement to provide prognostic information could actually help patients engage in ACP and improve short-term and long-term outcomes.

Of note is that patients’ underlying coping styles were independent factors contributing to their preferences for most phrases. Overall, patients with task-oriented coping were more likely to prefer explicit prognostic disclosure, whereas those with avoidant coping were more likely to prefer nondisclosure. These findings suggest that clinicians should pay attention to patients’ underlying coping style and ask them how much information they wish to know when communicating prognoses. The prior literature provides no consistent evidence regarding how patients’ coping styles could contribute to their satisfaction about communication with clinicians [11, 37, 38]. Future prospective studies should elucidate the most effective ways for prognostic disclosure depending on patients’ underlying coping styles.

**Table 4.** Variables associated with patients' preferences for phrases conveying prognostic information

Independent Variables	$\beta$	<i>p</i> value	R <sup>2</sup>	Adjusted R <sup>2</sup>
Median			0.03	0.02
Marital status	0.10	.09		
CISS task-oriented	0.13	.04		
CISS avoidance	-0.13	.04		
Sex (0: male, 1: female)	0.10	.09		
Median + typical range			0.04	0.03
CISS task-oriented	0.22	.00		
CISS avoidance	-0.16	.01		
Median + typical range + best/worst cases			0.08	0.06
Parents requiring care	-0.09	.09		
Duration since cancer diagnosis	-0.13	.02		
Family history of cancer death	0.12	.03		
CISS task-oriented	0.26	.00		
CISS avoidance	-0.16	.01		
Unit			0.04	0.03
Age	0.13	.02		
Duration since cancer diagnosis	-0.09	.10		
CISS emotion-oriented	0.13	.02		
Event			0.03	0.02
Annual household income $\geq 4,000,000$ yen	-0.11	.04		
Duration since cancer diagnosis	-0.11	.05		
Marital status	0.11	.06		
Probability			0.05	0.04
CISS task-oriented	0.16	.01		
CISS emotion-oriented	0.18	.00		
CISS avoidance	-0.12	.06		
Nondisclosure			0.08	0.07
Age	0.14	.01		
CISS task-oriented	-0.29	.00		
CISS avoidance	0.14	.02		
Nondisclosure + reason			0.09	0.08
Age	0.23	.00		
CISS task-oriented	-0.29	.00		
CISS avoidance	0.18	.00		
Sex (0: male, 1: female)	0.14	.03		
Nondisclosure + reason + exploration			0.07	0.06
Age	0.28	.00		
CISS task-oriented	-0.16	.01		
CISS avoidance	0.15	.02		
Sex (0: male, 1: female)	0.20	.00		
Median + uncertainty			0.00	0.00
Median + uncertainty + hope/prepare statement			0.06	0.05
Age	0.14	.03		
Duration since cancer diagnosis	-0.12	.03		
CISS task-oriented	0.16	.00		
Sex (0: male, 1: female)	0.17	.01		

(continued)

**Table 4.** (continued)

Independent Variables	$\beta$	<i>p</i> value	R <sup>2</sup>	Adjusted R <sup>2</sup>
Median + typical range + uncertainty			0.07	0.05
Employment	−0.15	.01		
Living with family	−0.12	.07		
Duration since cancer diagnosis	−0.12	.03		
Marital status	0.13	.04		
CISS task-oriented	0.13	.02		
CISS emotion-oriented	−0.09	.10		
Sex (0: male, 1: female)	0.17	.00		
Median + typical range + uncertainty + hope/prepare statement			0.09	0.08
Age	0.18	.01		
Family history of cancer death	0.10	.06		
CISS task-oriented	0.19	.00		
Sex (0: male, 1: female)	0.21	.00		

Abbreviations: R<sup>2</sup>, coefficient of determination; CISS, Coping Inventory for Stressful Situations.

### Clinical and Research Implications

When patients with cancer ask about the prognosis, clinicians may provide explicit information with the median, typical range, and best/worst cases and include the hope/prepare statement. In real life, however, we often do not have the ability to estimate survival accurately [39]. If explicit prognostic disclosure is not considered appropriate, for example in situations where the prognosis could markedly vary based on the response to future treatment, or patients actively adopt avoidance coping strategies, then clinicians may refrain from the disclosure of explicit information. At the same time, however, clinicians should give the reason why accurate prognostication is difficult at that time, explore the patient's information need, discuss what can be done together in the face of uncertainty, and re-evaluate the appropriateness of prognostic communication periodically.

Our study may lay a foundation for future intervention studies. Specifically, several hypotheses need future confirmation. Does the addition of wider ranges of explicit prognostic information improve prognostic awareness of patients with cancer while conveying more compassion? Does a hope/prepare statement help patients better engage in ACP without causing emotional distress? Can explicit prognostic disclosure with a wide range and the addition of the hope/prepare serve as an effective trigger for patients with advanced cancer to better prepare for their EOL and life completion? Randomized, video-vignette studies and clinical trials will be promising to generate confirmatory findings to answer these important clinical questions.

### Strengths and Limitations

The strengths of our study included a relatively large sample size and systematic comparison of various phrases developed based on an existing concept. However, our study has some limitations. First, as we used a convenience sampling and analyzed the first 412 respondents through a web-based survey company, we could not extract a response rate or the characteristics of nonresponders. Second, the patients with cancer who participated in our study were relatively

young, had a good performance status, and might have some computer literacy. Therefore, they may not represent patients with cancer in the real world. Third, this was essentially a descriptive study, and we used a preference scale that had not been clearly validated or had predetermined, clinically meaningful magnitude of differences. Thus, we could not strictly compare the patients' various preferences with clinical and statistical significance. Interestingly, a majority of patients only expressed slight preference to one statement versus another, which might have reflected the tendency of Asian patients to exhibit acquiescent response style while avoiding extreme responses [40]. Fourth, as both the "wide ranges" and hope/prepare statement give a generic prognostic information, it may be difficult to say that such a prognostic disclosure allows a tailored therapeutic approach. Furthermore, our study was based on hypothetical scenario in which the estimated survival was 2 years. The findings may be affected by different vignette time frames and patient population. Clinicians are thus encouraged to use our findings as a general guide and modify their communication to better address individual patient's needs and situations. Fifth, our study was a cross-sectional survey and could not determine the effects of these phrases conveying prognostic information. Future intervention studies are warranted to elucidate their effects on clinically important outcomes such as trust in the clinician, patient-perceived clinician compassion, satisfaction with communication, and anxiety, as well as long-term outcomes related to ACP. Finally, prognostic communication may require several encounters and should take into account individual and cultural differences. Thus, caution should be exercised when generalizing our findings.

### CONCLUSION

We demonstrated that phrases conveying explicit prognostic information with a wider range and the hope/prepare statement were more preferred by patients with cancer than were phrases without them, and patients with task-oriented



coping were significantly more likely to prefer phrases with explicit information. When patients with cancer, especially those with task-oriented coping, ask about the prognosis, clinicians may provide explicit information with the median, typical range, and best/worst cases and include a hope/prepare statement. Future prospective studies are strongly warranted to confirm our findings.

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### DISCLOSURES

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