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## Integrating Asthma Management and Care in Maryland Head Start Programs: A Qualitative Assessment of Opportunities and **Needs**

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#### **Abstract**

**PURPOSE**—To understand the role of Maryland Head Start (HS) programs in asthma care and identify resources and needs to improve health outcomes.

METHODS—A qualitative needs assessment was conducted with Maryland HS staff (n=35) and parents/caregivers of enrolled children with asthma (n=16) from all 14 grantee programs in Maryland. Focus group discussions and interviews addressed strengths and challenges in current asthma control and opportunities for integration of an asthma care program into HS services. Transcripts were thematically analyzed using a modified Framework approach.

RESULTS—HS programs actively communicate with families about asthma management and facilitate communication between families and primary care providers (PCPs). Both HS staff and families reported a strong trusting relationship allowing HS staff to provide asthma management support. HS needs strong linkages with supportive services and PCP offices to engage families, address environmental triggers, and educate staff. While families across the state report interest in peer education on asthma through HS, there were some region-specific asthma care barriers for urban and rural programs.

CONCLUSION—This needs assessment confirmed interest among all stakeholders in integrating asthma care through HS and identified communication strategies, supportive infrastructure, and addressing regional access to care as key elements for program design.

#### **PURPOSE**

Asthma is a chronic disease disproportionately affecting low-income minority children. Black, non- Hispanic children have nearly twice the asthma prevalence rate compared to

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other racial and ethnic groups (Akinbami, Moorman, Bailey, Zahran, King, et al 2012; CDC 2013). Of children with asthma who visit the emergency department, 48% reside in an urban area and 62% reside in the lowest-income communities (Wier, Yu, Owens, Washington 2013). Children under the age of 5 experience the greatest hospitalization rates for asthma compared to other age groups (Walsh, Kelly, Morrow 1999). Asthma also has negative impacts on child development, physical activities, and school attendance (CDC 2016; Clack 2010; Gern, Rosenthal, Sorkness, Lemanske Jr 2005). Over half of missed school days are asthma-related and significant absenteeism from school is correlated with delayed school readiness and less optimal academic achievements (Davis, Gordon, Burns 2011; Moonie, Sterling, Figgs, Castro 2006). Finally, asthma may negatively impact family income, as parents or caregivers need to miss work to care for sick children (Gern, Rosenthal, Sorkness, Lemanske Jr 2005).

Head Start (HS) is a federal preschool program for low-income children that has the potential to uniquely address the needs of hard-to-reach high risk children with asthma. HS is mandated to support the health of students and has existing programs to improve health for low-income children and families and addressing health inequities and health promotion efforts (Head Start Early Childhood 2018). Health and parent involvement are already key components of HS's mission and their "Parent, Family, and Community Engagement Framework" emphasizes the provision of robust services for families at HS programs and through home visiting (Head Start Early Childhood 2018). Through positive and goal-oriented relationships, this framework aims to improve child and family outcomes (health, school success, family relationships) through program partnerships, teaching and learning, and continuous quality improvement (Head Start Early Childhood 2018). Given the explicit focus of HS on improving the health and well-being of low-income children, HS would be a valuable community setting for improving asthma outcomes in low-income children.

While HS has a history of intervening on issues related to lead exposure and oral health, there have been limited policies and programs on asthma care, with variable resource distribution. Moreover, HS programs are run by different grantee agencies that may have variable policies and practices when it comes to supportive services for asthma care. National HS Performance Standards do not currently provide explicit guidelines when it comes to asthma management apart from having medication administration authorization and appropriate medication on site for children that may need it during program hours- the usual standards for a wide range of health conditions. Before asthma outcomes can be addressed in Head Start, it is essential to better understand how existing policies and resources at individual programs can best be utilized to enhance asthma care programs. Additionally, the organizational and community contexts that could influence implementation of asthma programs in HS also need to be identified. Systematic assessments of contextual barriers and facilitators for implementing new interventions are increasingly recognized as an important step in successful program planning (Damschroder, Aron, Keith, Kirsh, Alexander, et al. 2009). The Consolidated Framework for Implementation (CFIR) outlines five domains to consider when identifying barriers and facilitators for implementation: outer setting (administration, setting, resources) inner setting (team characteristics, culture, communication), individual (staff knowedge, attitudes and beliefs) intervention characteristics and process of implementation.

In this paper, we report the results of an asthma care needs assessment using qualitative methods based on the CFIR framework in HS programs across Maryland in order to inform the design of an asthma care and education program that would be implemented in HS. The objectives of this study were to: 1) evaluate Maryland HS programs' current role in supporting families with asthma management and care coordination; 2) identify opportunities and challenges for delivering an asthma care intervention through HS; and 3) to understand communication pathways between families, HS programs, and primary care providers (PCPs) for asthma care.

#### **METHODS**

In this formative qualitative study, we conducted one time focus group discussions (FGDs) and in-depth interviews (IDI) with Head Start staff, administrators, and parents/caregivers of enrolled children with asthma. FGDs and IDIs lasted approximately 1 hour and were conducted in a private space with consented participants only. Four FGDs took place during the Maryland Head Start Association (MHSA) Fall Conference in December 2015. The MHSA Fall Conference is open statewide to HS staff and family members. The research team collaborated with MHSA to send out recruitment emails to all registered conference attendees at multiple time points leading up to the conference. The exact number of individuals who received this information via email is unknown as the research team was only directly contacted by interested individuals. Interested participants received additional details over the phone or during the conference and consented prior to participating in a FGD or IDI. The MHSA provided time during breakout sessions of the Fall Conference for FGDs to take place. Three additional FGDs took place at the location of HS programs in two counties, two were composed of HS staff exclusively and one solely with parents/caregivers of enrolled children with asthma. IDI were conducted with three additional HS staff members at their respective HS program location.

#### **Participants**

All HS staff were eligible to participate either at MHSA or their HS locations. All family members at MHSA were also eligible to participate, regardless of their child's asthma status. The single FGD at a HS program with family members only included parents/caregivers of enrolled children who had an asthma diagnosis. Participants in IDIs were selected based on the relevance of their position to asthma control programs in HS using purposeful sampling. The sample included participants from all 14 active HS grantee agencies in the state of Maryland, which together serve nearly 9000 children. One additional HS grantee agency existing in Maryland was not represented due to suspension of funding and closure of all HS program activities during the course of interviews.

#### **Data collection**

FGDs were facilitated by an experienced facilitator who was member of the study team (JCK) following a semi-structured interview guide informed by the Consolidated Framework for Implementation Research (CFIR) (Damschroder, Aron, Keith, Kirsh, Alexander, et al. 2009). The CFIR outlines 26 constructs that are associated with effective implementation in published studies, organized under five domains: intervention characteristics, outer setting,

inner setting, characteristics of individuals, and process of implementation (Damschroder, Aron, Keith, Kirsh, Alexander, et al. 2009). The developers intended the CFIR to enable comparison of "what works" in implementation across contexts (Damschroder, Aron, Keith, Kirsh, Alexander, et al. 2009), and it is now one of the most widely used implementation research frameworks (Kirk, Kelley, Yankey, Birken, Abadie, Damschroder 2016). Topics covered included asthma needs within HS, current asthma care strategies and resources, engagement of families, housing and environmental trigger needs, family needs, and coordination with PCPs. Participants were aware that one of the goals of the needs assessment was to inform the development of a statewide asthma management program for Maryland HS. Additional topics emerged during the course of interviews and were added to the FGD guide including HS physical environment with specific attention to asthma triggers and family centered challenges with managed care organizations. A total of 51 HS staff and parents/caregivers were interviewed. An additional 6 HS staff consented to be interviewed, but were unable to be contacted to complete an IDI or FGD. FGDs and IDIs were audiorecorded for transcription. During some interviews, staff declined audio recording and detailed notes were taken. Field notes were also taken during audio recorded interviews. All participants were asked to complete a demographic survey. The study was approved by Johns Hopkins School of Medicine Institutional Review Board (protocol # IRB00076727).

#### **Analysis Strategies**

Data analysis followed an adapted Framework approach (Ritchie, Spencer 1994). Transcripts were coded by a single coder (ER) using NVIVO according to a codebook that was agreed upon by all investigators after reaching data saturation from FGDs and IDIs (Nvivo 2012). ER developed the codebook inductively following familiarization with the data and through discussions with all investigators to further refine and resolve discrepancies. After coding, thematic memos were developed for each code by ER and JCK. The first set of memos focused on one of three stakeholders—HS families, HS staff, and PCPs—and summarized data related to their needs, barriers, facilitators and resources related to asthma care for HS children. Additional memos summarized the existing communication pathways between stakeholders and participants' recommendations for improving communication to facilitate asthma care. After memos were reviewed by MNE and JCK, tables were developed by ER and JCK to summarize findings with representative quotes and to streamline themes and findings.

#### **RESULTS**

Focus group and interview participants were 92% female, 37% Caucasian and 35% African American (N=51, see Table 1). Demographic surveys were completed by 41 (80%) Head Start staff and caregivers. While 43% of respondents had a bachelor's degree or higher, 20% reported only a high school education. Participants' role in Head Start included parent or family members (31%), teachers and teacher assistants (25%), and family service coordinators (14%). Other HS staff participants included health coordinators, nurses, directors, family resource workers, education specialists, and child development manager.

#### **Communication Pathways for Asthma Care**

Figure 1 illustrates the existing communication pathways and relationships between the three major stakeholders: families, HS programs, and PCPs for asthma care. All three stakeholder groups communicate within the community setting, while the payer provides critical access to medical care and prescription drug coverage which is relied upon not only by the families, but also by the treating PCP. Within the community, participants identified limited awareness of existing resources that can provide supportive services to both families and HS programs in asthma care. These supportive services included educational resources or tangible goods such as integrated pest management or cleaning supplies. HS families primarily receive support in asthma care from HS and their PCPs. The PCP provides medical care and a treatment plan for the family to follow and the HS program supports the family in following the plan either by providing educational resources or helping with navigating the health care system and locating appropriate medical care. HS will also provide acute asthma care on site should a child have an exacerbation at the program. Some HS programs communicate directly with PCP offices in their community to request medication orders and a confirmed asthma action plan from the treating PCP for the child's asthma care. Each stakeholder group reported strengths and challenges with current asthma care, selfmanagement practices, and within communication pathways that present potential opportunities for intervening to improve asthma care. These findings are summarized in Table 2 and are described in the following sections, organized by stakeholder group.

#### Head Start Programs: Strengths and Challenges in Asthma Care

HS staff felt they had very close relationships with families and that HS provides a source of support for asthma case management, particularly for families that were facing barriers with their PCP. Staff members described facilitating appointments for families as well as reaching out to PCPs during acute exacerbations. There was recognition that not all programs were actively facilitating communication between families and PCPs and that perhaps this is something that should be done more universally. One HS program that utilizes health coordinators described how teachers and families are involved in planning for the child's asthma care in advance of the school year and when absenteeism is frequent for the child due to exacerbations. In this program, enrolling families consent to have the health coordinator communicate with the child's PCP directly to collaboratively resolve issues or discuss the child's health:

"Teachers come in and then we create together a health plan specifically for that child and then everything is sent to the family doctor. Then the family doctor signs off on it and makes sure that everything that we put in there is correct" (Disability Specialist, FGD4)

HS programs expressed interested in building relationships with clinics that cared for a large proportion of enrolled students. Most of Head Start's low-income families are enrolled in Medicaid insurance and were often limited to community providers that accept Medicaid. Staff at some programs described how they had already established rapport with a clinic that serves predominantly Medicaid patients and this greatly helped to facilitate completion of asthma-related paperwork or medication refills for the child. Staff at HS programs that had

not established relationships with PCP offices noted this as a barrier to supporting asthma management.

A barrier to asthma care identified by HS staff at all locations included insufficient resources for staff training on asthma or access to nurses. HS staff felt there was a lack of asthma education not only on how to provide treatment, but also with recognizing asthma symptoms. Staff felt concerned or anxious that they would be in a classroom and not be able to tell when a child was having an asthma attack due to their lack of knowledge:

"I don't have anybody in my family that has asthma, I'm not very familiar with asthma, so I really honestly depend on people who are familiar with what asthma looks and sounds like to let me know." (Teacher, FGD2)

In addition to asthma education for all staff, HS programs reported a need for repeated education during the school year due to high turnover rates. HS staff felt that when asthma education was provided, there was a possibility there would be gaps in asthma knowledge due to newer staff joining partway through the school year. Some staff also expressed a desire to have refresher trainings during the year for staff and families in order to reinforce messages regarding asthma symptoms and severity.

Some HS programs were able to overcome asthma care barriers through focused use of resources or development of specific policies to care for asthma. For example, one program outlined their policy of nurse case managers contacting the PCP when acute care was provided at HS. The nurse case manager would then discuss a plan for treating the child and also how to identify and address any potential environmental triggers in HS that may have caused the exacerbation.

#### Working with Families: Strengths and Challenges to Asthma Care

Participants described strong relationships that often develop between families and HS staff. The high degree of trust many families have with HS staff presents an opportunity for families to accept asthma education and support provided through the HS program. Participants also said that parental engagement in after-school activities, such as health education events, can be high, particularly when the events are perceived by families to be fun—with games, "make and takes" or clothing exchanges—or social, so that they "get something out of it in terms of just being around some other people who are sharing the same thing" (Health Coordinator, IDI). Head Start staff noted several approaches they have successfully used to reduce barriers for families to participate in events, including selecting the most preferred times (usually evening), providing childcare, and providing meals. Another effective parent engagement strategy at one program was a "passport book" that gave parents credit for attending events that they could then trade for consumer items.

Participants identified parental engagement in their child's care as critical to asthma care and at home management, including proactively communicating with school staff and healthcare providers. Among caregivers of children with asthma, some described how they are already proactive in managing their child's asthma and communicating with Head Start teachers or social workers regarding their child's asthma:

"I've found that communication with the educators is extremely important with [my child]. Because I'll say well, the weather... the humidity is high and he's going to be outside and I already gave him the Benadryl and I already gave him the hydroxy... and I already gave him this and so you'll just have to watch him." (Caregiver, FGD 7)

At the same time, participants noted that many families have barriers preventing them from being engaged in their child's care. A frequently mentioned barrier to engagement was caregivers not knowing how to advocate for their children with healthcare providers or insurance companies. Time constraints were another factor perceived to limit family engagement. For example, a staff member from a program in rural Western Maryland noted that most parents commute long distances to work and don't have time in the morning to complete nebulizer treatments.

The most common barrier for families' asthma management noted by participants was low levels of health literacy and/or understanding of asthma. Many described parents as lacking knowledge about their child's diagnosis, or what steps they should take to manage their child's asthma. Participants suggested that parents need more education in three areas in particular: symptom recognition, medication administration, and reducing triggers. Parents and HS staff recommended that health education for parents should be made understandable, with limited "medical jargon." Participants frequently noted the potential for families to feel overwhelmed during rapid education received in a provider's office, and to not know what questions to ask. Family members responded positively to the option of a peer support for asthma control, a form of education that could be more accessible and relatable: "that's how we learn about information . . . from gossip and from each other" (Caregiver, FGD 7).

A barrier related to low-levels of knowledge identified by many participants is families not underestimating the potential for serious health risks. Several participants described parents as lacking concern about asthma:

"Because of their lack of education, they don't take [asthma] as serious as it should be . . . they still smoke and say they don't want the child to have treatment at school . . . I just don't think some of them realize that their child could die from something like this." (Family Service Coordinator, FGD 5)

Additional factors that participants said contribute to lack of concern about asthma included perceiving asthma to be a common "everyday thing," and having more pressing issues in the family such as drug abuse or financial strain.

#### Working with Primary Care Physicians: Strengths and Challenges to Asthma Care

HS staff viewed PCPs as critical partners in assuring children's long term health and academic success. Staff from some HS programs reported that their programs had developed strong relationships with pediatricians serving HS students. One Health Manager described having only "a handful of pediatricians and I talk to all of them almost every day" (FGD4). Another program described plans for the subsequent year to have health coordinators visit clinics in person and provide a house plant as a means of introduction and an opportunity to

review HS specific health forms. Positive relationships with PCPs facilitated activities such as medication refills and timely completion of forms.

There was an expressed interest in having a regularly scheduled time when families could see specialty care providers in their area, particularly because of transportation limitations. One parent from a rural county described having specialists visit their area once a week or once a month on a set schedule. Transportation to access medical care seems to be an issue in urban, suburban, and rural areas for differing underlying reasons. Urban areas may be limited by public transportation if PCPs are not located within a walkable distance, while rural area families described limitations with having a single vehicle in the household or limited access to public transport. There are also gaps in provision of interpreter services to facilitate care within clinics as well as soliciting about transportation barriers or other access to care issues.

When asked about challenges communicating with PCPs, HS staff most frequently mentioned issues with asthma action plans (AAPs) and a perception that PCPs were unaware of differences between HS and public schools. Staff detailed experiences of AAPs being returned unsigned, with significant delays following a request, or the incorrect paperwork being completed. While HS staff recognize that clinicians have heavy patient loads, staff expressed uncertainty about PCPs knowledge that children are unable to attend the HS program until all documentation and medicines for asthma are received and reviewed. Navigating insurance policies also presented challenges for HS staff and families, particularly with regard to accessing asthma medicines and spacers. HS staff and families detailed experiences of being denied by insurance to receive a second inhaler or spacer for the purpose of having medicine at the HS program. It is the policy of HS that medicines remain on site and are not taken to and from home on a daily basis.

Families felt that PCPs were not providing adequate asthma education or time during regular appointments. Parents described being "rushed out of the door" with overwhelming amounts of information that they struggled to fully comprehend, such as understanding the differences between controller and rescue medications.

"The doctor starts telling us to do this, this, this and this, and if we don't have this notepad writing it down and dictating everything that he says they get lost." (Parent, FGD 5)

Additionally, families felt that care providers gave overly technical descriptions and information that they were not always able to interpret. Families did not feel they could ask questions in a clinical setting both due to the feeling of being rushed out and also since they did not want to experience judgement for not understanding the information.

"Sometimes educated folks forget and they speak up here. They speak at a higher level and then people can't understand you. Well, people are not always going to tell you that I have no idea what the heck you talking about...because they don't want to be embarrassed or threatened" (Parent, FGD 7)

#### Recommendations for Asthma Care Program Implemented in National Head Start

Panel 1 presents design recommendations for a nation-wide HS asthma care program informed by the results of this needs assessment. Recommendations for an asthma care intervention would include peer community health workers (CHWs), supportive services for HS staff, and improved communication between HS, families, and PCPs. CHWs would educate families and link them with community services, staff support would improve their knowledge and skills for managing and caring for asthma in the classroom, and communication between HS and PCPs can help families address barriers accessing care and managing paperwork. Designating peer CHWs rather than CHWs outside of HS would prove particularly valuable as it could provide buy-in from HS programs to participate in the intervention as it supports the "Parent, Family, and Community Engagement Framework" through provision of job training services for families that have relevant experiences and connections with other HS families. Job training services for caregivers of children with asthma may also help address economic and psychosocial barriers to optimal asthma care and management. These recommendations are applicable across the country as HS serves a low-income population that faces similar challenges. Tailoring intervention delivery for urban, suburban, or rural settings can be implemented in order to maximize reach. For example, transportation and access to PCPs is a barrier in all areas, however public transport and quantity of PCPs is greater in urban areas versus rural, so strategies to help improve access to care will differ.

#### DISCUSSION

The results of this qualitative needs assessment confirm that HS programs are well positioned to help families of preschool-aged children improve asthma care. Existing assets within HS programs that can be leveraged for an asthma acute care intervention include trusting relationships and frequent contacts with parents/caregivers, and existing processes to manage and intervene with preventive health issues. Some HS programs have already established strong communication channels with PCPs to help families navigate medical and paperwork needs. At the same time, resource and time constraints exist for all parties—HS staff, PCPs and families—and HS staff and families need additional education on asthma care.

The findings from this needs assessment about the asthma education needs of HS staff are consistent with research in other school settings. One study in Georgia examining teaching staff's asthma knowledge and perception of asthma training found that teachers felt unprepared to manage asthma and yet they were expected to administer medication and take on this role due to insufficient nurses in public school systems, even though it is outside their scope of practice with almost 15% of staff administering medication without any training (Neuharth-Pritchett & Getch 2001). In addition to education on asthma care, HS staff also require support on other aspects related to asthma care coordination and management and on best strategies for educating HS families. Another study looking specifically at HS staff found that coordination of care, unreported asthma, and issues with medication administration were common challenges (Garwick, Seppelt, Riesgraf 2010). HS staff reported discrepancies between parent and PCP reports related to the child's asthma care as

well as parents having inadequate information about asthma care and management including recognizing severity, how to handle acute episodes, and prevention information (Garwick, Seppelt, Riesgraf 2010). Providers themselves may also need education around insurance coverage barriers and patient-centered communication (Mowrer, Tapp, Ludden, Kuhn, Taylor, et al 2015), which HS family coordinators could provide.

In addition to strengthening the asthma care knowledge of staff, a HS asthma care intervention must address the asthma education needs of families. Previous research has shown that caregivers of children with asthma have foundational knowledge gaps when it comes to asthma including under recognition of asthma severity, viewing asthma as acute and not chronic (Archibald, Caine, Ali, Hartling, Scott 2015), and suboptimal knowledge about asthma medications and their use (Callaghan-Koru, Riekert, Ruvalcaba, Rand, Eakin 2018). These knowledge gaps impact the way in which families manage asthma, often leading families to focus on responding to acute crises rather than prevention through longterm management (Garwick, Seppelt, Riesgraf 2010). Kakumanu and colleagues completed a review in 2017 to identify consensus recommendations in school-based asthma care and found that in addition to asthma education and environmental remediation, coordinated communication between the school and clinical care providers to support children with asthma was key in reducing exacerbations and improved asthma management including improved availability of asthma medicines (Kakumanu, Antos, Szfler, Lemanske Jr 2017). In a set of focus groups conducted with low-income minority families, Bellin and colleagues found that asthma management is complex and is most often shared across multiple caregivers (Bellin, Land, Newsome, Kub, Mudd, et al 2017). Families who are managing childhood asthma in the context of poverty have a demonstrated need for recurring asthma education and coordinated efforts between caregivers and PCPs (Bellin, Land, Newsome, Kub, Mudd, et al 2017). This coordination of asthma care and management is needed in order to manage asthma that tends to have a greater level of complexity and limitations related to at home management such as, housing instability, food insecurity, and community violence (Bellin, Land, Newsome, Kub, Mudd, et al 2017). Families living in poverty also have greater social stressors that can affect not only asthma management, but morbidity and quality of life as well (Bellin, Land, Newsome, Kub, Mudd, et al 2017).

A limitation of this qualitative assessment is that we only conducted interviews and FGDs with HS staff and family members and were unable to include PCPs. While some PCPs were contacted, interviews were not able to be scheduled due to lack of response and limited availability of PCPs. While this study did contact representatives from every HS program in the state of Maryland, the distribution of participants was not equal, so it is possible additional subjects or topics may have been brought up if there would have been additional participants from certain parts of the state.

#### **LESSONS LEARNED**

Head Start programs can help deliver health promotion activities to low-resource, high-risk families who experience health disparities. The results from this assessment suggest that health programs that will be implemented in Head Start or similar educational programs, should engage in coordinated efforts between families, the educational program, and

primary care providers to effectively care for asthma. When engaging with community based organizations, it is best to visit site locations, to ensure public health professionals are getting a comprehensive image of how a program should be planned or evaluated within the community agency. Moreover, when looking at implementing programs across a broad geographic area, such as a state or country, it is important to obtain representation from urban, suburban, and rural populations who may experience similar challenges as a low-income high risk population, but experience some different barriers in asthma care.

This study used the Consolidated Framework for Implementation Research (CFIR) to guide development of interview and discussion guides. The CFIR is a typology of factors that influence implementation that are identified in theories and empirical studies (Damschroder, Aron, Keith, Kirsh, Alexander, et al 2009). While the CFIR specifies 26 unique constructs, these were too many to address directly in this exploratory assessment. Instead, the guides included questions or prompts for each of the five domains under which the CFIR constructs are organized: intervention characteristics, outer setting, inner setting, characteristics of individuals, and process. Referencing the CFIR during guide development and revisions ensured that the interviews elicited the full range of factors relevant to asthma care program implementation.

#### CONCLUSIONS

Families of children with asthma that are served by HS programs face many challenges in understanding the prevention and treatment of asthma exacerbations, managing complex administrative and paperwork requirements, and prioritizing asthma care in the presence of other concerns and stressors. HS programs provide a trusted and consistent point of contact that can be leveraged for supporting families in asthma care. The results of this study demonstrate that asthma care for Head Start children must engage a complex network where asthma is managed by HS staff, parent/caregiver, and the PCP. Although communication and coordination challenges exist within Head Start-Caregiver-PCP communication pathways, there are ways in which this network can effectively function for coordinated asthma care. Evaluation and program planning efforts should target all three stakeholder groups to maximize efforts to improve asthma care. By improving communication strategies and establishing supportive infrastructures—not only in the child's home, but also in places where children learn and play—a HS asthma care program provides a promising model for improving asthma outcomes for the most at-risk children.

### Supplementary Material

Refer to Web version on PubMed Central for supplementary material.

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## Biography

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## Highlights

- Asthma care can be integrated into Head Start with supportive infrastructure
- Integrated HS asthma care programs will need to address regional barriers
- HS programs actively engage on health and have trusting family relationships
- Communication pathways between HS, families, and PCPs need strengthening
- Families have interest in peer education for ongoing asthma education/support

#### Panel 1.

# Recommendations for design of a nation-wide Head Start asthma care and education program

- Peer community health workers conduct home visits to provide education, home environment assessment, and referral to asthma management resources
- Supportive services and asthma training for Head Start staff
- Improved communication strategies between Head Start staff, families, and PCP offices
- Job training services for parents to address socioeconomic barriers to asthma management and child health

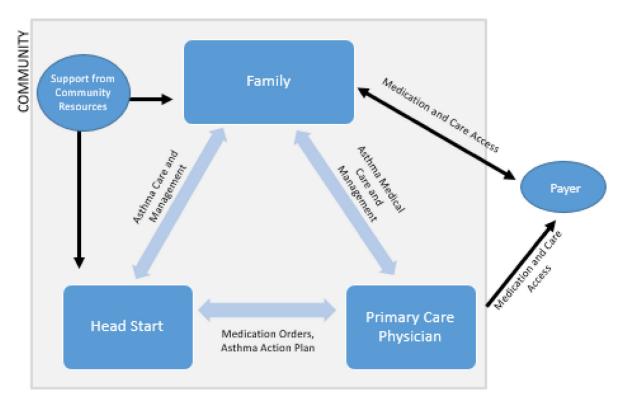


Figure 1:
Relationships between Families, Head Start Programs, and Primary Care Physicians for
Asthma Care Conceptual diagram of the asthma management network existing in Maryland
HS programs and how it is connected within the local community and external
infrastructures such as the payer.

Ruvalcaba et al. Page 17

Table 1.

## Demographic Information (n=51)

Characteristic	N (%)		
Gender			
Male	4 (8.0%)		
Female	47 (92.0%)		
Age			
18–30 years	8 (15.7%)		
31–50 years	20(39.2%)		
51–70 years	13 (25.5%)		
Unknown	10 (19.6%)		
Race			
Caucasian	19 (37.3%)		
African American	18 (35.3 %)		
Hispanic, Latino, or Spanish Origin	1 (2.0%)		
Other	1 (2.0%)		
More than 1 race	3 (5.9%)		
Unknown/Prefer not to answer	9 (17.7%)		
Education			
Some high school	3 (5.9%)		
High School Diploma/ GED	8 (15.7%)		
Associate Degree	5 (9.8%)		
Bachelor's Degree	11 (21.6%)		
Post Graduate	11 (21.6%)		
Other	2 (3.9%)		
Unknown	11 (21.6%)		
Head Start Role			
Family Service Coordinator	7 (13.7%)		
Teacher	12 (23.5%)		
Teacher's Assistant	1 (2.0%)		
Health Coordinator	2 (3.9%)		
Nurse Manager	1(2.0%)		
Parent/Family Member	16 (31.4%)		
Head Start Director	4 (7.8%)		
Other	8 (15.7%)		
Length with Head Start			
<1 year	2 (3.9%)		
	10 (19.6%)		
1–2 years			
1–2 years 3–5 years	4 (7.8%)		

Characteristic	N (%)
10+ years	8 (15.7%)
Unknown or Not Applicable 1	17 (33.3%)

Note: Unknown data is attributed to participants in the pilot focus group (n=8) not being surveyed on their detailed demographic information and surveyed participants choosing to not answer all questions.

<sup>&</sup>lt;sup>1</sup> Some participants, specifically focus groups comprised of solely Head Start parents, were not asked this question contributing to a higher number of unknown responses or non-applicable.

#### Table 2.

Opportunities and challenges for supporting asthma management through Head Start Programs: Summary of primary points that arose from qualitative interviews with HS staff and parents/caregivers of enrolled children.

Agency/ Partner	Strengths and Opportunities	Needs and Challenges
Head Start Programs	Engaged in helping families with asthma management and relationship with primary care provider     Can provide some asthma care on site     Have policies for some environmental issues that trigger asthma in the classroom     Can provide smoking cessation training or counseling on second hand smoke     Assists families in advocating for themselves with the PCP     Staff often develop strong relationships with families     Programs have successful family education programs	Faces challenges engaging some parents in supplemental events     Some environmental triggers present at sites (e.g., bleach for cleaning, second-hand smoke carried on children's belongings)     Staff need training on recognizing asthma symptoms and administering medications     High staff turnover
Families	Some parents are proactive in communicating with the Head Start teacher about their child's asthma     Families often develop strong relationships with and trust Head Start staff     Participate in Head Start parent education programs when it's convenient and incentives are provided such as food and childcare during educational programs     Interested in peer education about asthma	Don't always provide information about child's health to Head Start     Some parents have low health literacy and don't understand diagnosis     Some families perceive asthma to be common and not a serious concern     Some parents don't know what questions to ask doctors or how to advocate for their child     Lack knowledge on symptom recognition, medication administration, and trigger     Children staying in multiple homes complicates asthma medication management
Primary Care Providers	Can help families navigate insurance coverage and fill prescriptions     Attempt to reduce the need for specialty care	Health education from providers is often insufficient or rushed     Limited access to PCP for families in rural areas and families that don't speak English     Delays in providing AAPs and on-site medications; limited awareness of the importance of AAPs to Head Start
Payer	Wide access to coverage for children     Prescription drug coverage- no or low cost	Insurance won't cover multiple prescriptions required to have on hand at home and at school     Coverage can lapse when families move or income increases