

# What can early Canadian experience screening for COVID-19 teach us about how to prepare for a pandemic?

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**A** novel coronavirus (coronavirus disease 2019 [COVID-19]) emerged in Wuhan, China, in December 2019 and is considered a public health threat of international concern. As of Mar. 2, 2020, there were 90 284 confirmed cases worldwide, with 80 026 (89%) cases and 2912 deaths identified in China, and another 10 258 cases identified in 59 other countries, of which there were 27 confirmed in Canada.<sup>1</sup> As of Feb. 21 in Ontario alone, 479 persons under investigation (PUI) for COVID-19 had been tested, 3 of whom tested positive.

Over the past few weeks, the epidemic has not slowed down, and there is growing concern for a COVID-19 pandemic, which would strain Canadian health care resources substantially. Prompt analytic description of the recent burden of screening and testing for COVID-19 on the health care system could identify challenges that should be addressed in the development of more effective policies and practices for health care delivery across sectors and jurisdictions before a pandemic emerges.

We present an analysis of data on PUI encountered over a 1-month period across 8 emergency departments in Toronto, Ontario, and discuss some of the potential drivers contributing to emergency department visits, to inform policies for future appropriate handling of the COVID-19 outbreak. As we continue to learn about the clinical presentation of COVID-19, international evidence suggests that most patients have mild cases, are not acutely ill and do not require hospital admission.<sup>2</sup> This is confirmed by our own limited data and suggests that many emergency department visits may be avoidable.

## What have we learned from patients investigated for COVID-19 so far?

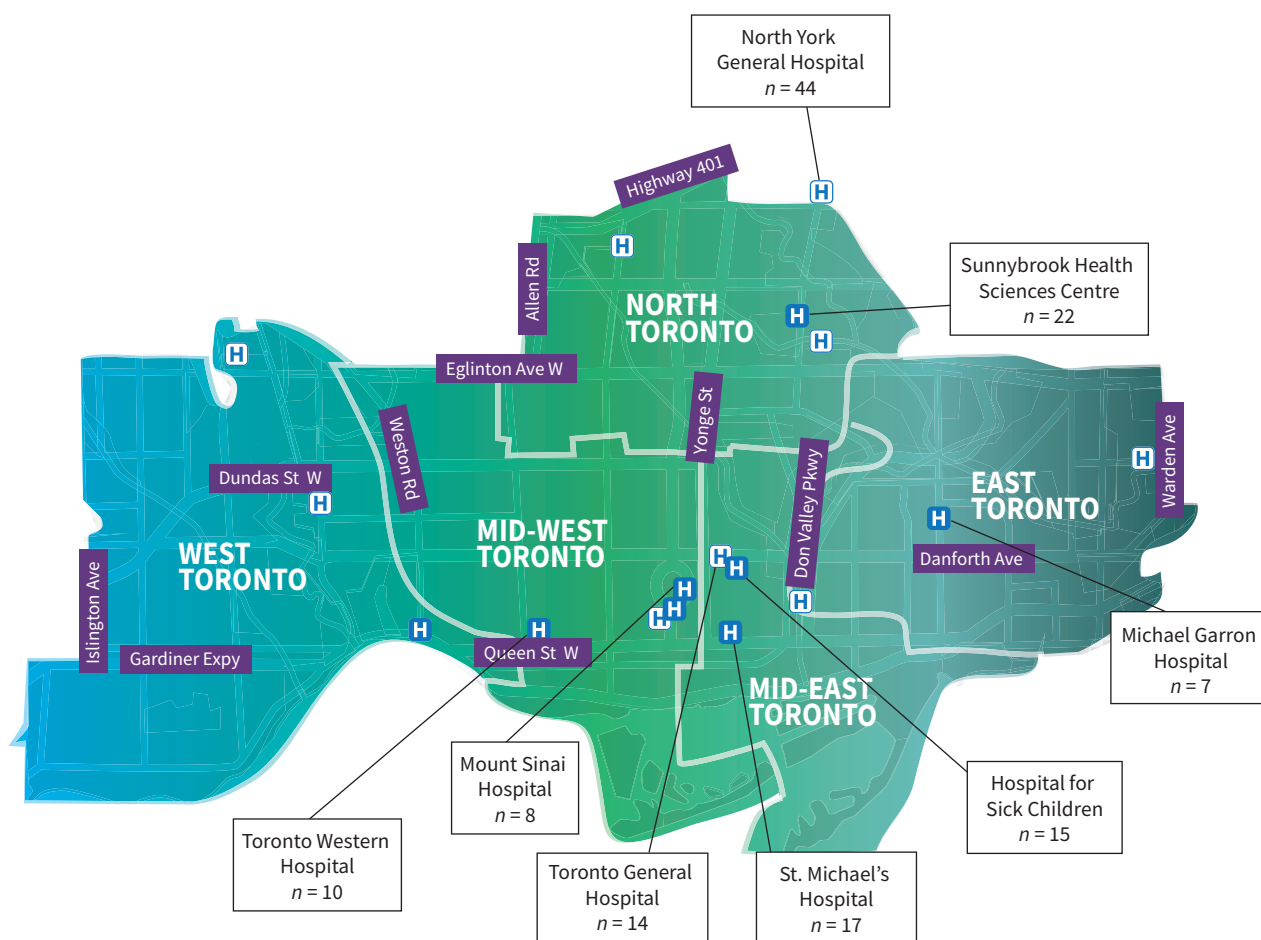
Infection prevention and control (IPAC) teams at hospitals in the Greater Toronto Area are mandated to collect infectious disease surveillance data. We looked at data collected prospectively from Jan. 20 to Feb. 19, 2020, at 8 hospitals on patients who were

### KEY POINTS

- A pandemic of coronavirus disease 2019 (COVID-19) is expected, which will lead to a surge of people who must be tested and treated.
- Most people investigated for COVID-19 are now assessed in the emergency department; they have mild illness, suggesting that these hospital visits may be avoidable.
- Barriers to assessment and testing for COVID-19 outside of acute care hospitals are likely contributing to these avoidable emergency department visits.
- Addressing barriers to community-based assessment and testing for COVID-19 is urgently needed to minimize emergency department overcrowding, infection of health care workers and risks to other acutely ill patients.

investigated for COVID-19; these anonymized data included date of assessment, demographic characteristics (age and sex), clinical information, epidemiologic risk factors, laboratory and radiographic results, COVID-19 test results, and whether the patient was admitted or discharged home.

We identified 135 patients who were tested for COVID-19; they represented 28% of the patients tested within Ontario in that period. Figure 1 depicts the geographic distribution of these PUI across our network of hospitals. The characteristics of these patients are described in Table 1. The median age was 28 (interquartile range 23 to 49; range < 1 to 88) years, and 95% presented to the emergency department without a need for emergency medical services. The most common presenting symptoms were cough or shortness of breath (82%), subjective fever or measured temperature of 38.0°C or greater (48%), and sore throat (30%). Only 3 patients (2%) required supplemental oxygen during their emergency department visit, and only 5% of patients were admitted to hospital, while all others were discharged with home isolation pending COVID-19 test results, under the supervision of the local public health unit.



**Figure 1:** Distribution of person-of-interest cases across 8 hospitals in Toronto, Ontario ( $n = 135$ ). Modified, with permission, from Toronto Central Local Health Integration Network.

In total, 111 (82%) of the patients who underwent COVID-19 testing met formal provincial case definition for PUI as detailed on Feb. 7, 2020: a person with fever and/or onset of cough or difficulty breathing and relevant exposure (travel to mainland China in the 14 days before illness onset, close contact with a confirmed or probable case of COVID-19, or close contact with a person with acute respiratory illness who had been to mainland China within 14 days before their illness onset).<sup>3</sup> In the context of evolving surveillance practices during the study period, 8% of those tested at our hospitals had returned from countries other than China, as many countries beyond China had reported cases that were not linked to travel from China.<sup>1</sup> An additional 10% of people were tested despite having neither travelled outside of Canada nor had close contact with a person with probable or confirmed COVID-19 infection, which may reflect some people seeking reassurance that they did not have COVID-19. In 2 of the 8 hospitals, an additional 74 patients were assessed as possible PUI during the same period, but were ultimately not tested because they did not meet the case definition. As such, we estimate the total number of emergency department visits for assessment of PUI across our hospitals to be at least 40% higher than what we have reported.

The 135 patients whose data we analyzed are similar in age and sex distribution to those PUI recently described in the United States.<sup>4</sup> In comparison to the largest case series of confirmed COVID-19 patients in China, where the median age was much older (56 yr), signs and symptoms and admission rate (5%) were similar to those of the PUI assessed across our Toronto hospitals.<sup>5</sup>

### Why do people go to the emergency department for suspected COVID-19?

To consider whether emergency department attendance by those with potential COVID-19 could be minimized, we need to understand why patients present to the emergency department.

First, provincial guidance in Ontario as of Jan. 23, 2020, and onward recommended the use of fit-tested N95 respirators in addition to droplet-contact precautions and airborne infection isolation rooms when possible for the assessment of PUI.<sup>6</sup> This recommendation was based on the precautionary principle, as described in the Campbell report,<sup>7</sup> which is intended for use when uncertainty exists with regard to the pathogen or the mode of transmission. The provincially recommended personal

**Table 1: Characteristics of 135 patients assessed between Jan. 20 and Feb. 19, 2020, across 8 emergency departments in Toronto, Ontario, and tested for COVID-19**

Characteristic	No. (%) of patients*
Demographic characteristics	
Age, yr, median (IQR)	28 (23–49)
Sex, male	59 (44)
Walked in†	128 (95)
Clinical features	
Subjective or measured fever ( $\geq 38.0^{\circ}\text{C}$ )	65 (48)
Cough or shortness of breath	111 (82)
Sore throat	40 (30)
Gastrointestinal symptoms	14 (10)
Malaise/fatigue	23 (17)
Epidemiologic risk category	
Travel from China < 14 d	111 (82)
Close contact with probable or confirmed case of COVID-19	19 (14)
Close contact with person with respiratory symptoms who travelled to China < 14 d	9 (7)
Travel from another Asian country < 14 d	11 (8)
Supplemental oxygen required	3 (2)
Airborne-droplet-contact precautions	134 (99)
Results of investigations, median (IQR), $n = 48$	
White blood cell count, $\times 10^9/\text{L}$	7.3 (6.1–10.0)
Neutrophils, $\times 10^9/\text{L}$	4.3 (3.4–6.4)
Lymphocytes, $\times 10^9/\text{L}$	2.0 (1.1–2.3)
Platelets, $\times 10^9/\text{L}$	216 (179–289)
Chest radiography results	
Pneumonia seen on chest radiograph	9 (7)
No pneumonia on chest radiograph	61 (45)
Chest radiography not done	65 (48)
Met provincial case definition for “person under investigation” <sup>3</sup>	111 (82)
COVID-19 confirmed	1 (0.7)
Disposition	
Admitted to hospital	7 (5)
Discharged with home isolation and public health follow-up	128 (95)
Note: COVID-19 = coronavirus disease 2019, IQR = interquartile range. *Unless stated otherwise. †Patient was not brought to emergency department by emergency medical services.	

protective equipment (PPE) and infrastructure required to support airborne-droplet-contact precautions are not routinely available in most outpatient clinics, and this prevents the assessment and testing of low-acuity PUI in these settings.<sup>3</sup> Although there is heterogeneity in the approach to recommended precautions in different jurisdictions nationally and internationally, to date, the World Health Organization (WHO) has not identified any evidence of airborne spread and thus recommends droplet-contact precautions unless an aerosol-generating medical procedure is undertaken.<sup>8,9</sup>

Second, access to diagnostic testing for COVID-19 outside of acute care hospitals is limited during a time when testing PUI is critical to case identification for public health reasons. One barrier is primary care providers who are not prepared or equipped to collect nasopharyngeal or mid-turbinate specimens because in previous years they were discouraged from doing so for other viral respiratory infections, such as influenza.<sup>10</sup>

Third, most community-based providers do not have access to the same IPAC resources or expertise as acute care hospitals, such as readily available nasopharyngeal swabs and appropriate

PPE. The uncertainty of a novel pathogen and the provincial guidance described above have presumably led providers and public health officials to refer patients to the emergency department at a higher rate than they would normally for patients with other viral respiratory syndromes.

Finally, Canadians' prior experience with severe acute respiratory syndrome (SARS) may drive emergency department visits. It is possible that many patients assume that hospital emergency departments are the best locations to be assessed for COVID-19.<sup>11</sup>

We acknowledge that these identified system drivers are speculative; further research is required to validate them.

## Why is it important to minimize the number of patients presenting to emergency departments for investigation?

Recent data from Wuhan, China, show high rates of transmission of COVID-19 to health care workers (29% in 1 series), which is higher than the rates seen with Middle East Respiratory Syndrome (MERS) and SARS (18.6% and 21%, respectively), highlighting a pressing need to contain mildly symptomatic patients who do not need acute medical services and to reduce unnecessary exposures to hospital staff and other patients.<sup>5,12,13</sup> Systems that favour assessment of nearly all patients in hospital emergency departments will lead to a surge during a pandemic of COVID-19. Across our 8 hospitals, the number of airborne infection isolation rooms in the emergency department ranges from 2 to 16, which must be reserved for patients requiring aerosol-generating medical procedures. Further overcrowding of emergency departments with patients who are not so sick that they require management in hospital will lead to overcrowding into hallways, which will increase the risk of exposure and transmission and compromise access for patients with severe COVID-19 illness or other acute medical illnesses.

## How can we successfully reduce emergency department visits for suspected COVID-19?

Recommendations for use of PPE in the community setting must be evidence based and clearly communicated to all health care workers, and a starting point could be the recommendations put forth by WHO for health care facilities.<sup>14</sup> The approach of using droplet-contact precautions for patients who do not require aerosol-generating medical procedures is aligned with most available data.<sup>9,15,16</sup>

Using droplet-contact precautions would allow outpatient clinics to safely care for PUI and discharge them with home-isolation measures under the supervision of the local public health unit. This approach for patients who would otherwise not require hospital admission would prevent overcrowding in the emergency department and keep the number of exposures to a minimum. Equipping primary care physicians with the infrastructure to collect specimens and transport them to public health laboratories, or establishing COVID-19 assessment clinics in high-risk areas, will send the message to the public to go directly to these sites rather than to the emergency department.

Home testing of PUI is complementary to improving outpatient capacity and has been shown in a pilot study to reduce unnecessary ambulance use and hospital visits.<sup>17,18</sup> This system, which is already in place for other communicable diseases such as tuberculosis, is likely being underused for COVID-19 PUI who are not acutely ill.<sup>19</sup> Telehealth, which has been shown to be an effective way of detecting gastrointestinal infectious disease outbreaks in Ontario, could be expanded to promptly identify PUI and provide direct guidance to patients in the community without the need for an emergency department visit.<sup>20</sup>

Canada's public health infrastructure has come a long way since the days of the SARS outbreak in 2003, with a greater capacity to respond effectively to epidemics.<sup>21</sup> Public health continues to play a pivotal role in close monitoring and isolation of PUI and confirmed cases, as well as contact tracing and active surveillance.<sup>22</sup> They are also influential leaders in enhancing communication and providing guidance to the public, especially around when it is appropriate to seek acute medical care, and when it is appropriate to be assessed by community providers.<sup>22</sup>

## Conclusion

The COVID-19 epidemic is evolving rapidly, and a pandemic appears imminent. Canada's preparedness for COVID-19 must extend beyond hospitals, as a surge of cases appears inevitable. Our early experience at 8 centres in Toronto shows that 95% of PUI are not acutely ill and do not require hospital admission. These unnecessary hospital visits may be driven by a lack of access to the recommended PPE and diagnostic testing, role uncertainty among community-based providers, and a lack of coordination between community providers and existing local public health units. These barriers need to be addressed urgently before a pandemic situation leads to emergency departments across the country being overwhelmed, with the knock-on effects of overcrowding, health care worker infection and risks to other acutely ill patients.

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