RESEARCH ARTICLE



Behaviour model for diabetic ulcer prevention

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Abstract

Purpose Diabetic ulcers are one of the complications that often occur in patients with DM. The aim is to develop a behaviour model for diabetic ulcer prevention by integrating Lawrance Green Theory and the Theory of Planned Behaviour.

Methods An explanative observational design was used with a cross-sectional approach. The population consisted of DM patients who had underwent treatment at the internal medicine clinic of Sidoarjo District Hospital. The sample size of 133 respondents was obtained through purposive sampling. The data analysis used Partial Least Square.

Results Predisposing factors (knowledge), supporting factors (availability of health facilities and accessibility of health resources) and driving factors (the role of health workers and family support) significantly influence the main factors (attitudes toward behaviour, subjective norms and perceptions of self-control) with a statistical T value>1.96. The main factor influences intention (T = 48.650) and intention influences behaviour (T = 4.891).

Conclusion Intention is influenced by the attitudes toward behaviour, subjective norms and self-control perceptions. Good intentions can increase the preventive behaviour related to diabetic ulcers. Increasing the diabetic ulcer prevention behaviour can be done by providing regular education to both the patients and their families about diabetic ulcers and their prevention through the appropriate management of DM, lifestyle modification and regular foot care that requires active involvement from the family and health care workers.

Keywords Behaviour · Diabetic ulcer · Diabetes mellitus · Prevention

Introduction

Diabetic ulcers are one of the complications of Diabetes Mellitus (DM) that often occurs and it is a significant cause of hospitalisation in patients with DM [1]. Diabetic ulcers are associated with amputation and increasing morbidity, mortality, health financing, dependence on care, a sense of discomfort and physical limitations [2]. Secondary precautions can be

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taken to prevent complications such as diabetic ulcers in people with DM [3].

In 2017, the prevalence of diabetes in Southeast Asia reached 10.1%, and Indonesia ranked 6th as the country with the most considerable DM incidence rate of 10.3 million cases [4]. In Indonesia, the prevalence of DM has increased from 6.9% to 8.5% [5]. The incidence of diabetic ulcers in patients with DM has reached 25% over their lifetime. Diabetic ulcers occur in 15–25% of patients with DM and more than 2% per year between 5 to 7.5% of patients with neuropathy [6].

The role of nurses is significant in the prevention of diabetic ulcers through education on how to do foot examinations and foot protection activities, providing health services and screening patients with a high risk [7]. Preventive measures for diabetic ulcers can be given to DM patients through counselling going forward from the initial management of DM. Research conducted by Hadi Sulistyo, Sae Sia, & Maneewat [8] showed that education could improve the knowledge and behaviour of foot care in patients with DM. Various factors influence the formation of behaviour. D'Souza et al., and Li et al., [9, 10] showed that the behaviour of foot care as an effort to prevent diabetic ulcers is influenced by the

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factors of education level, the knowledge of complications and foot care, the duration of diabetes and self-awareness in self-care.

This research integrated the Theory of Planned Behaviour [11] and Lawrance Green Theory [12]. The integration of two theories is expected to improve the behaviour of diabetic ulcer prevention in patients with DM. From the explanation above, this study aims to develop a behaviour model for diabetic ulcer prevention by integrating Lawrance Green Theory and the Theory of Planned Behaviour.

Method

Study design

An explanative observational study design with a crosssectional approach was used to observe the variables simultaneously.

Participant sampling

The population was all of the DM Patients who had underwent treatment at the Internal Medicine Clinic of Sidoarjo District Hospital, East Java, Indonesia. The determination of the sample size in this study was done using the rule of thumb that was 5–10 times the number of independent variables. The number of samples in this study was $10 \times 12 = 120$. To anticipate dropouts (10%), the number of respondents was 133 respondents. The sampling technique used was purposive sampling. The inclusion criteria were: (a) DM patients aged between 18 and 65 years old, (b) can write, read and understand Bahasa (National Indonesian Language) and (c) they had suffered from DM ≥ 1 year. The exclusion criteria were: patients with musculoskeletal disorders, hearing loss, psychiatric disorders and patients with diabetic ulcers.

The independent variables (X1, X2, X3, X3, X4, X5) were the predisposing factors (age, sex, education and knowledge), supporting factors (use of health services and *accessibility of health resources*) and driving factors (the role of health workers and family support), in addition to the main factors (attitudes, subjective norms, perception of self-control) and intention. The dependent variable (Y1) in this study was the behaviour of diabetic ulcer prevention (Table 1).

Setting and location

The study was conducted between May and July 2019 *in the Internal Medicine Clinic of Sidoarjo District Hospital, East Java, Indonesia.* The researchers introduced themselves and explained the benefits, goals and approval procedures by referring to the informed consent form. Furthermore, they gave the questionnaires to the respondents regarding any
 Table 1
 Research variable behaviour model for diabetic ulcer prevention in DM patients

Variables	Information	Indicators
X1	Predisposing factors	X1.1 = age
		X1.2 = sex
		X1.3 = education
		X1.4 = knowledge
X2	Supporting factors	X2.1 = use of health services
		X2.2 = accessibility of health resources
X3	Driving factors	X3.1 = the role of health workers
		X3.2 = family support
X4	Main factors	X4.1 = attitude
		X4.2 = subjective norms
		X4.3 = perception of self-control
X5	Intention	
Y1	The behaviour of diabetic ulcer prevention	

predisposing factors (age, sex, education and knowledge), supporting factors (availability of health facilities and accessibility of health sources), driving factors (the role of health workers and family support), main factors (attitudes, subjective norms and self-control perception), intention and the behaviour to prevent diabetic ulcers. The data collection was carried out in the Internal Medicine Clinic of Sidoarjo District Hospital where the patients were in control.

Measurement

The questionnaire was tested for validity and reliability using 30 patients with DM in the Internal Medicine Clinic of Dr. Soedomo District Hospital of Trenggalek, East Java, Indonesia in April 2019. The calculation of the validity of the question items was done using the Pearson product-moment correlation.

Knowledge of diabetic ulcer prevention

The level of knowledge regarding diabetic ulcer prevention was measured using The Modified Diabetic Foot Care Knowledge Questionnaire from Hadi Sulistyo, Sae Sia, & Maneewat [8], modified by the researchers. The components of the question include the management of DM, foot care, and foot exercises. The instrument consists of 17 questions with true or false type answers. The consistency and reliability of the questionnaire was analyzed using the Kuder Richardson test (KR-20) and the result was 0.75. The questionnaire used an ordinal scale with the following scoring: 3 = Good (76%-100%), 2 = Moderate (56%–75%) and 1 = Less (<56%).

Availability of health services

The instruments on the availability of health facilities were made by the researchers based on the indicators of facility completeness and costs or insurance concerning the availability of the health facilities. The questionnaire contained four questions with true or false answers. The consistency and reliability was KR-20 = #0.380-0.746. The questionnaire used an ordinal scale with the following scoring: 3 = Good (76%-100%), 2 = Moderate (56%-75%), 1 = Less (<56%).

Accessibility of health resources

The instruments on the availability of health facilities was made by the researchers based on the indicators of the distance to the health services, the transportation used, the health service costs and time required. The questionnaire contained four questions that were true or false type questions. The consistency and reliability was KR-20 = 0.131–0.821. The questionnaire used an ordinal scale with the following scoring: 3 = Good (76%-100%), 2 = Moderate (56%–75%), 1 = Less (<56%).

The role of health workers

This questionnaire is a modified questionnaire from Mandasari [13] adjusted to the theme and research needs. Three questions cover the frequency and implementation of education on th prevention of diabetic ulcers where the answer choices are always, often, sometimes, and never. The consistency and reliability were KR-20 = 0.874-0.949. The questionnaire used an ordinal scale with the following scoring: 3 = Good (76%-100%), 2 = Moderate (56%–75%) and 1 = Less (<56%).

Family support

The family support questionnaire was arranged based on the theme and research needs. This questionnaire consists of five statements that include information support, instrumental, emotional, and appreciation. The answer choices are always, often, sometimes, and never. The consistency and reliability were KR-20 = 0.534-0.840. The questionnaire used an ordinal scale with the following scoring: 3 = Good (76%-100%), 2 = Moderate (56%-75%), 1 = Less (<56%).

Attitude

The questionnaire used to measure the attitudes towards behaviour was a questionnaire prepared based on the theory of planned behaviour questionnaire [14] adjusted with the indicators on the prevention of diabetic ulcers. This questionnaire consists of 24 questions. This instrument consists of two parts in pairs. The first part is a strong belief and the second part is an outcome evaluation. Each section consists of 12 statements, namely statements number 1–12, which constitutes belief and numbers 13–24, which constitute an outcome evaluation. The consistency and reliability was KR-20 = 0.240-0.799. The questionnaire used a nominal scale with a Likert scale 1–4. The scoring was as follows: positive attitude> mean t score, negative attitude <mean t score. Favourable questions (+): 4 = strongly agree; 3 = agree; 2 = disagree and 1 = strongly disagree. Unfavourable questions (-): 1 = strongly agree; 2 = agree; 3 = disagree and 4 = strongly disagree.

Subjective norms

The questionnaire was compiled based on the theory of planned behaviour questionnaire [14] adjusted with the indicators on the prevention of diabetic ulcers. This questionnaire consists of 14 statements. This instrument consists of 7 pairs where the first part is normative belief and the second part is the motivation to complain. Each section consists of 14 statements in which statements number 1–7 being normative beliefs and numbers 8–14 being the motivation to complain. The consistency and reliability was KR-20 = 0.175–0.794. The questionnaire used an ordinal scale with a Likert scale of 1–4. The questionnaire scoring was as follows: good: score \geq mean, less: score < mean. Favourable questions (+): 4 = strongly agree; 3 = agree; 2 = disagree and 1 = strongly disagree. Unfavourable questions (–): 1 = strongly agree; 2 = agree; 3 = disagree and 4 = strongly disagree.

Perception of self-control

This questionnaire was compiled based on the theory of planned behaviour questionnaire [14] which was adjusted according to the indicators of the prevention of diabetic ulcers. This questionnaire consists of 12 questions. This instrument consists of two parts in pairs. The first part is control belief and the second part is power belief. Each section consists of 6 statements where statements number 1–6 are control beliefs and numbers 7–12 are power beliefs. The consistency and reliability are KR-20 = 0.284-0.619. The questionnaire used an ordinal scale with a Likert scale 1–4. The questionnaire scoring was as follows: good: score \geq mean and less: score < mean. Favourable questions (+): 4 = strongly agree; 3 = agree; 2 = disagree and 1 = strongly disagree. Unfavourable questions (–): 1 = strongly agree; 2 = agree; 3 = disagree and 4 = strongly disagree.

Intention

This instrument was arranged based on the theory of planned behaviour questionnaire [14]. The instrument consists of 13 statements. The consistency and reliability were KR-20 = 0.193-0.815. The questionnaire used an ordinal scale with a Likert scale of 1–4. The questionnaire scoring was as follows:

good: score \geq mean, less: score < mean. Favourable questions (+): 4 = strongly agree; 3 = agree; 2 = disagree and 1 = strongly disagree. Unfavourable questions (-): 1 = strongly agree; 2 = agree; 3 = disagree and 4 = strongly disagree.

Behaviour of diabetic ulcer prevention

This instrument uses the Modified Diabetic Foot Care Behaviour Questionnaire from Hadi Sulistyo, Sae Sia, & Maneewat [8] which has been modified by the researchers in accordance with the research theme which consists of 16 statements. The indicator questions include DM management and lifestyle modification, foot care and foot exercises. The consistency and reliability was KR-20 = 0.068–0.805. The questionnaire used an ordinal scale with a Likert scale of 1–5. Favourable questions (+): 5 = always; 4 = often; 3 = sometimes; 2 = Rarely and 1 = never. Unfavourable questions (–): 1 = always; 2 = often; 3 = sometimes; 4 = rarely and 5 = never.

Data analysis

Statistical analyses were performed using SEM PLS. Descriptive statistics such as numbers, percentages, mean and standard deviation were used to present the descriptive characteristics of the respondents. This study used a structural equation modelling model based on variance or componentbased called PLS (Partial Least Square). The model evaluation consisted of two parts, namely the evaluation of the outer model with the relative indicators evaluated based on the results of the validity and reliability indicators. Convergent validity is the correlation between the reflective indicator scores and the latent variable scores. A factor loading value of 0.5 to 0.6 states that the indicator is valid. Discriminant validity is the value of the cross-loading correlation with the latent variable which must be higher than the correlation with other potential variables. The average variance extracted (AVE) value must be above 0.5 and the composite reliability value is good if it has a value of ≥ 0.7 .

The evaluation of the inner model was done in order to determine the magnitude of the influence or causal relationship between the variables in the study, namely by getting the value of R square (coefficient of determination) and the value of Q^2 (relevance of prediction). R square is a value that explains the amount of influence of the independent variables on the dependent variable. If the Q^2 value is more than two and close to 1, then the model is proven to have predictive relevance. If the Q^2 value is below zero, then the model has no predictive relevance.

Ethical considerations

The Ethical Commission approved this study in *Sidoarjo* District Hospital, East Java, Surabaya, Indonesia with No.

893.3/1875/438.6.7/2019 on February 8th, 2019. Written consent was obtained from all centres. The aim of the study was explained to the participants, and informed consent forms were collected.

Results

The majority of respondents aged 56–65 years old were female, had a a high school level of education and the respondents' knowledge was enough. Most respondents stated that the availability of health facilities and accessibility of health resources was enough. The role of health workers in efforts to prevent diabetic ulcers and family support were found to be good. Attitudes towards behaviour indicates that the majority of respondents were negative and had less subjective norms and self-control perceptions. The intention distribution data shows that most respondents were less aware of the prevention of diabetic ulcers. The behaviour of respondents in the prevention of diabetic ulcers includes the management of DM, foot care and foot exercises, which were less (Table 2).

Figure 1 explains the results of the analysis of diabetic ulcer prevention behaviour models in patients with DM in Sidoarjo District Hospital. The analysis shows the relationship between the variables with a level of significance that can be seen in (Table 3).

Based on (Table 3), eight hypotheses were obtained as follows: (1) there was a significant influence from the predisposing factors on the main factors, (2) there was a significant influence from the predisposing factors on the prevention behaviour of diabetic ulcers, (3) there was a significant influence from the supporting factors on the main factors, (4) there was no significant influence from the supporting factors on the prevention behaviour of diabetic ulcers, (5) there was a significant influence from the driving factors on the main factors, (6) there was a significant influence from the driving factors on the prevention behaviour of diabetic ulcers, (7) there was a significant influence from the main factors on intention and (8) there was a significant effect on intention on the prevention behaviour of diabetic ulcers.

Discussion

Predisposing factors (knowledge) affect the main factors (attitudes toward behaviour, subjective norms and self-control perceptions). This is in-line with the research by Lestarina [15] w here there was an influence from knowledge predisposing factors on attitude towards behaviour, subjective norms and self-control perceptions in patients with type 2 DM in self-care management. Research by Ghannadi et al. [16] showed the relationship between knowledge and attitude where good knowledge will form a positive attitude in the

Table 2 Distribution of the predisposing factors, supporting factors,
driving factors, main factors, intention, and behaviour of diabetic ulcer
prevention (N = 133)

Variables	n	%
Predisposing Factors		
Age		
36-45 years	4	3
46-55 years	44	33.1
56-65 years	85	63.9
Gender		
Male	30	22.6
Female	103	77.4
Education		
No school	1	0.8
Elementary School	34	25.6
Junior High School	24	18
Senior High School	54	40.6
Universities	20	15
Knowledge		
Good	37	27.8
Enough	52	39.1
Less	44	33.1
Supporting Factors		
Availability of health service		
Good	44	33.1
Enough	84	63.2
Less	5	3.8
Accessibility of health resources		
Good	53	39.8
Enough	73	54.9
Less	7	5.3
Driving Factors		
The role of health workers		
Good	19	14.3
Enough	64	48.1
Less	50	37.6
Family supports		
Good	58	43.6
Enough	53	39.8
Less	22	16.5
Main Factors		
Attitude		
Positive	52	39.1
Negative	81	60.9
Subjective norms		
Good	64	48.1
Less	69	51.9
Perception of self-control		
Good	62	46.6
Less	71	53.4
Intension		

60

73

139

45.1

54.9

Behaviour Good 29 21.8 Enough 50 37.6 Less 54 40.6 self-care management of patients with DM. Someone who has good knowledge about diabetic ulcers and their prevention efforts can have a positive attitude towards the effort to prevent diabetic ulcers. When someone knows the efforts and benefits of diabetic ulcer prevention, they will have positive confidence in doing so. The more knowledge that a person has about the prevention of diabetic ulcers, the more that that person will have a positive attitude. Good knowledge can be the basis of a patient's beliefs about the benefits of performing certain behaviours, the expectations of those closest to him and the belief in his ability to do certain behaviours.

Table 2 (continued)

Variables

Good

Less

Research by Ahmet et al., Chin et al. and Indrayana et al. [17–19] showed that self-care behaviour in patients with diabetic ulcers was influenced by patient knowledge. Al Odhayani et al. [20] found that DM patients who have less knowledge about foot care cannot perform optimal foot care. Savampanathan et al. [21] showed that one of the obstacles experienced by patients when performing foot care is information about foot care itself. DM patient self-care behaviour is influenced by patient knowledge, where DM patients with a good level of knowledge have good self-care behaviour as well [22]. The information obtained increases the patient's knowledge of the foot care that must be performed by the DM patients in an effort to prevent diabetic ulcers. Patients who have good knowledge about DM self-care management, lifestyle modification and foot care will easily do so. Good patient knowledge in efforts to prevent diabetic ulcers can increase their confidence in the benefits of the prevention efforts so then this will be reflected in their behaviour.

The supporting factors in this study are the availability of health facilities and the accessibility of health resources. Jannuzzi et al., [23] stated that the availability of health facilities and the affordability of access to health resources affects the control belief or confidence of DM patients in terms of medication adherence. Gabert et al. [24] stated that the unavailability of optimal health facilities could be a barrier in the care of DM patients. The availability of the early detection of risk factors for diabetic ulcers is one of the supporting elements in the effort to prevent diabetic ulcers [25]. Some of the barriers related to patient affordability concerning the health sources covers transportation, financial and geography. McKee at al. [26] stated that financial factors and limited access to health



Fig. 1 Structure Model. X1: Predisposing factors; X1.4: knowledge; X2: Supporting factors; X2.1: use of health services; X2.2: accessibility of health resources; X3: Driving factors; X3.1: the role of health workers;

services affect the DM patients when it comes to managing self-care. Limited access to health services and the ownership of health insurance can affect the care of DM patients [27].

The availability of facilities is a factor that supports and strengthens the formation of health behaviours [28]. The availability of health facilities in the care of DM patients can include the availability of treatment and facilities as well as health financing [29]. The accessibility of health resources is the ability of individuals to search for the needed health services [30]. Research by Dasgupta et al. [31] shows the influence of the

 Table 3
 Results of the Statistical Hypothesis Testing Behaviour Model for Diabetic Ulcer Prevention in DM Patients

Influence	Т	р	
$X1 \rightarrow X4$	5.041	0.000	
X1 → Y1	5.205	0.000	
X2 → X4	2.923	0.004	
X2 → Y1	1.481	0.139	
X3 → X4	2.472	0.014	
X3 → Y1	2.996	0.003	
X4 → X5	48.650	0.000	
X5 → Y1	4.891	0.000	

X1: Predisposing factors; X2: Supporting factors; X3: Driving factors; X4: Main factors; X5: Intention; Y1: Behaviour of diabetic ulcer prevention; p ≤ 0.05 (significant); T ≥ 1.96 (significant)

X3.2: family support; X4: Main factors; X4.1: attitude; X4.2: subjective norms; X4.3: perception of self-control; X5: Intention; Y1: Behavior of diabetic ulcer prevention

availability of facilities on patient self-care behaviour. The results of the study are not in line with the research by Susila [32] which states that there is no relationship between the availability of facilities and maternal behaviour.

The driving factor in this research is the role of the health workers and family support. The formation of the subjective norms of DM patients is influenced by the role of the health workers [33]. In an effort to prevent diabetic ulcers, health workers can provide education and check the risk factors for diabetic ulcers [7]. The quality of service provided by the health workers influences the attitude of the DM patients in their self-care management [34]. Information regarding the prevention of diabetic ulcers obtained by patients can increase patient confidence that it is necessary to prevent diabetic ulcers. Optimal family support can improve the subjective norm of DM patients in relation to diet management [35].

Health workers play an important role in the efforts to prevent diabetic ulcers in DM patients, especially when educating patients about the prevention of diabetic ulcers [36]. The role of the health workers in foot care can improve foot care behaviour [37, 38]. The role of health workers in efforts to prevent diabetic ulcers come in the form of education and consultation which relates to the management of therapeutic measures to control glycemic levels and foot care. They also conduct the early detection of the risk factors for diabetic ulcers [39].

Attitudes toward behaviour will affect one's intentions towards a behaviour in turn. Research has showed that there is a relationship between attitude towards behaviour with the intention to take medication in DM patients [40]. A positive attitude increases the intention towards a behaviour. This is in line with the research conducted by Guénette et al. [41] where a positive attitude affects the intention of the DM patients in their treatment. The patient's attitude is influenced by the patient's knowledge of the benefits of managing DM and regular foot care. When the patient believes in the benefits of preventing diabetic ulcers, there is an intention to prevent the diabetic ulcers themselves. A study conducted by Basu et al. [42] showed that patients who use insulin about reported higher care but show less optimal glycemic control when compared to patients who only use oral hypoglycemic agents. However, dual treatment can cure and prevent diabetes effectively.

Intention is a direct factor in behaviour where individual behaviour will be consistent concerning the intentions towards the behaviour. Where an individual has the intention to carry out certain behaviours, they will do so. The results of this study are in line with the research conducted by Sainsbury, Mullan, & Sharpe [43] who found that intention had a significant effect on behaviour change. Akbar, Anderson & Gallegos [44] states that intention is a predictor of the formation of DM patient behaviour and self-care management. Gattoc, et al., Ferreira & Pereira [45, 46] stated that intention in foot care affects foot care behaviour in DM patients.

Structure of the behaviour model for diabetic ulcer prevention

Predisposing factors, namely knowledge about the prevention of diabetic ulcers including DM management and lifestyle

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modification, foot care and foot exercises, affect the main factors. In addition to the predisposing factors, supporting factors which include the availability of health facilities and the accessibility of health resources also influence the main factors where the availability of health facilities and the accessibility of good health resources can improve the attitude, subjective norms and perception of self-control in the patients in the prevention of diabetic ulcers. Limited health facilities and access to the health services can be a hindering factor for the patients in preventing diabetic ulcers. The role of the health workers and family support, which is a driving factor, also influences the main factors. The role of the health workers, especially when providing information about diabetic ulcers and prevention efforts as well as the family involvement in providing emotional support, appreciation, information and instrumental involvement, can improve the attitudes towards the behaviour, subjective norms and perceptions of the self-control of the patients.

The main factors include attitudes toward behaviour, subjective norms and self-control perceptions. These affect the intention of the patients in the context of the effort undertaken to prevent diabetic ulcers. Confidence in the benefits of the efforts to prevent diabetic ulcers, the motivation to behave according to the expectations of the people around them such as the health workers and their family and confidence in the ability of the self can increase the intention or desire of individuals to do the prevention of diabetic ulcers behaviour. The preventive behaviour of diabetic ulcers which includes adherence to self-care management and lifestyle modification, optimal foot care and foot exercises are influenced by the patient's good intentions towards diabetic ulcer prevention (Fig. 2).



Limitation

The instrument in this study used a subjective questionnaire without observing any respondent behaviour.

Conclusion

Predisposing factors which include knowledge affect the main factors which include attitudes toward behaviour, subjective norms and the self-control perceptions of the DM patients in terms of diabetic ulcer prevention. Predisposing factors which include knowledge affect the behaviour of DM patients related to preventing diabetic ulcers. Supporting factors which include the availability of health facilities and the accessibility of the health resources affect the main factors which include attitudes towards behaviour, subjective norms and the self-control perceptions of DM patients when seeking to prevent diabetic ulcers. Supporting factors which include the availability of the local health facilities and the accessibility of the health resources do not influence the behaviour of diabetic ulcer prevention in DM patients.

Encouraging factors which include the role of the health workers and family support influence the main factors which include the attitudes towards behaviour, subjective norms and self-control perceptions in DM patients in the context of preventing diabetic ulcers. Encouraging factors which include the role of the health workers and family support influence the behaviour of DM patients in terms of preventing diabetic ulcers. The main factors which include attitudes toward behaviour, subjective norms and the perceptions of self-control affect the intention of the DM patients to prevent diabetic ulcers. Intention influences the behaviour of diabetic ulcer prevention in DM patients.

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