



Since January 2020 Elsevier has created a COVID-19 resource centre with free information in English and Mandarin on the novel coronavirus COVID-19. The COVID-19 resource centre is hosted on Elsevier Connect, the company's public news and information website.

Elsevier hereby grants permission to make all its COVID-19-related research that is available on the COVID-19 resource centre - including this research content - immediately available in PubMed Central and other publicly funded repositories, such as the WHO COVID database with rights for unrestricted research re-use and analyses in any form or by any means with acknowledgement of the original source. These permissions are granted for free by Elsevier for as long as the COVID-19 resource centre remains active.



Letter to the Editor

Anxiety and depressive symptoms among healthcare professionals during the Covid-19 pandemic in Kosovo: A cross sectional study



ARTICLE INFO

Keywords:

Anxiety symptoms
 COVID19
 Depressive symptoms
 Healthcare professionals
 Kosovo

Covid-19 is the 21st century's the third outbreak coronavirus, after SARS-CoV and MERS-CoV [1]. Healthcare workers are exposed to extreme psychological distress [2–4]. In addition to an increased risk of infection, medical staff working directly with patients diagnosed with Covid-19 face multiple challenges and stresses which can also increase the risk of developing mental health symptoms.

Despite initial evidence of the impact of the Covid-19 pandemic on the mental health of healthcare workers, there is insufficient data on how healthcare workers are being affected in Europe, and specifically in limited resource settings such as Kosovo. Furthermore, healthcare workers are the key building block of any health system, and vital to effective management of any public health emergency.

The pandemic caught Kosovo off guard, at a time when its health system was still dealing with the legacy of its almost total collapse during the 1998–9 war, including significant gaps in healthcare provision and chronic underfunding of institutions. Kosovo health institutions have taken measures to reduce contact and risk of disease transmission among health professionals in health facilities and, in turn, to reduce expenditure on personal protective equipment, given shortages of PPE during March and early April.

In Kosovo, the first Covid-19 cases were confirmed on 13 March 2020, making Kosovo (along with Montenegro) one of the last countries in the region, and Europe as a whole, to be affected by the pandemic. By 8 May 2020, in Kosovo there were 862 confirmed cases of Covid-19, 28 deaths, 622 recovered patients, and 9557 people had been tested for the disease [5].

We designed a rapid online survey to examine the impact of the Covid-19 pandemic on the mental health status of healthcare professionals in public health facilities in Kosovo, using 14-item Hospital Anxiety and Depression Scale (HADS) questionnaire [6]. Data were collected from 4 April 2020 (when there were 140 Covid-19 cases reported by NIPH) to 15 April 2020 (when there were 423 Covid-19 cases reported by NIPH). The study protocol was approved by the ethical commission of Heimerer College.

Five hundred and ninety-two (592) healthcare workers completed the questionnaire, 363 (61.3%) were female whereas 229 (38.7%) male. Majority of respondents were nurses (51.4%), median age was 39 (IQR, 32–46) years, and median clinical working experience was 12

(IQR, 5–20) years. Significant percentage of healthcare professionals scored an abnormal range (11–21 points) of anxiety symptoms (264 or 44.6%) and depressive symptoms (229 or 38.7%). The rate of abnormal anxiety (31.9%) and depressive symptoms (25.8%) among female health professionals were higher than their male counterparts (12.7% and 12.8% respectively) (Table 1.). Differences between physicians, nurses and other healthcare workers, and between primary level of care, secondary level of care and the third level of care regarding anxiety and depressive symptoms are shown in Table 1.

Regression analysis shows that females were more likely to experience depressive symptoms (OR 1.96, 95%CI, 1.34–2.88; $p = 0.001$) and anxiety symptoms (OR 2.57, 95%CI, 1.77–3.75; $p < 0.001$). Physicians had lower odds for depressive (OR 0.31, 95%CI, 0.24–0.58; $p < 0.001$) and for anxiety symptoms (OR 0.66, 95%CI, 0.45–0.96; $p = 0.03$) compared to other professionals. Secondary care healthcare workers were 0.65 less likely to have depressive symptoms (95%CI, 0.45–0.95; $p = 0.03$) than colleagues in primary or tertiary care.

Mental health issues have been confirmed in other studies examining mental health among healthcare workers during Covid-19 pandemics [7–9] including inadequate addressing of them [10].

Our study shows that frequency of anxiety and depression symptoms among health professionals in Kosovo during the Covid-19 pandemics is at concerning levels, although a pre-Covid-19 comparison is lacking. Psychological support tailored to the needs of healthcare professionals is a necessity in order to help them effectively cope with stress and pressure and address/treat symptoms during pandemics, and afterwards. Psychological support for Kosovar health professionals during Covid-19 pandemics should be immediately considered.

Data availability statement

The data that support the findings of this study are available from the corresponding author upon reasonable request.

Declaration of Competing Interest

The authors declare that they have no known conflicting financial interests or personal relationships which may have affected the research

Table 1
HADS^a subscales levels and scores according to gender, profession and level of care.

	Anxiety symptoms			Depressive symptoms			Anxiety symptoms	Depression symptoms
	Normal n(%)	Borderline n(%)	Abnormal n(%)	Normal n(%)	Borderline n(%)	Abnormal n(%)	Mean score mean ± SD	Mean score mean ± SD
Total	49 (8.3)	279 (47.1)	264 (44.6)	53 (9.0)	310 (52.4)	229 (38.7)	10.3 ± 2.1	10.0 ± 1.9
	$\chi^2 = 191.5, df = 2, p < 0.001$			$\chi^2 = 213.9, df = 2, p < 0.001$				
Gender								
Female	28 (4.7)	146 (24.7)	189 (31.9)	38 (6.4)	172 (29.1)	153 (25.8)	10.5 ± 2.1	9.9 ± 2.0
Male	21 (3.5)	133 (22.5)	75 (12.7)	15 (2.5)	138 (23.3)	76 (12.8)	9.8 ± 2.0	9.9 ± 1.6
	$\chi^2 = 21.6, df = 2, p < 0.001$			$\chi^2 = 9.8, df = 2, p = 0.008$			$t = 3.9, p < 0.001$	$t = -0.1, p = 0.99$
Profession								
Physician	18 (3.0)	123 (20.8)	112 (18.9)	19 (3.2)	121 (20.4)	113 (49.3)	10.2 ± 2.0	10.1 ± 1.7
Nurse	29 (4.9)	138 (23.3)	137 (23.1)	32 (5.4)	166 (28.0)	106 (17.9)	10.3 ± 2.2	9.8 ± 1.9
Others	2 (0.3)	18 (3.0)	15 (2.5)	2 (0.3)	23 (3.9)	10 (1.7)	10.4 ± 2.2	10.0 ± 2.0
	$\chi^2 = 1.8, df = 4, p = 0.78$			$\chi^2 = 8.7, df = 4, p = 0.07$			$F = 0.3, p = 0.76$	$F = 3.6, p = 0.03^b$
Levels of care								
Primary	25 (4.2)	141 (23.8)	116 (19.6)	27 (4.6)	153 (25.8)	102 (17.2)	10.1 ± 1.9	9.8 ± 1.9
Secondary	14 (2.4)	86 (14.5)	100 (16.9)	17 (2.9)	99 (16.7)	84 (14.2)	10.6 ± 2.2	10.1 ± 1.9
Tertiary	10 (1.7)	52 (8.8)	48 (8.1)	9 (1.5)	58 (9.8)	43 (7.3)	10.1 ± 2.1	9.8 ± 1.8
	$\chi^2 = 3.9, df = 4, p = 0.42$			$\chi^2 = 1.8, df = 4, p = 0.78$			$F = 3.1, p = 0.046$	$F = 0.7, p = 0.48$
I have received sufficient education regarding Covid-19								
Completely agree	15 (2.2)	66 (9.7)	38 (5.6)	18 (2.6)	66 (9.7)	35 (5.1)	9.7 ± 2.2	9.6 ± 2.1
Agree	28 (4.1)	185 (27.2)	164 (24.1)	26 (3.8)	201 (29.6)	150 (22.1)	10.3 ± 2.1	10.0 ± 1.8
Undecided	9 (1.3)	24 (3.5)	33 (4.9)	5 (0.7)	34 (5.0)	27 (4.0)	10.3 ± 2.2	10.3 ± 2.0
Disagree	4 (0.6)	38 (5.6)	49 (7.2)	5 (0.7)	42 (6.2)	44 (6.5)	10.6 ± 1.8	10.5 ± 1.7
	$\chi^2 = 21.5, df = 8, p = 0.006$			$\chi^2 = 16.7, df = 8, p = 0.034$			$F = 3.6, p = 0.006$	$F = 3.5, p = 0.007$

^a The Hospital Anxiety and Depression Scale. Thresholds for HADS anxiety and depressive symptoms scored: Normal 0–7, Borderline 8–10, Abnormal 11–21 points.

^b In *post hoc* Tukey test, nurses were shown to have lower depressive scores compared to physicians ($p = 0.02$).

stated in this paper.

Acknowledgement

We would like to thank the Heimerer College research unit for its continued assistance in finalizing the manuscript.

References

[1] Y.-R. Guo, Q.-D. Cao, Z.-S. Hong, Y.-Y. Tan, S.-D. Chen, H.-J. Jin, ... Y. Yan, The origin, transmission and clinical therapies on coronavirus disease 2019 (COVID-19) outbreak—an update on the status, *Military Med. Res.* 7 (2020) 1),1–10, <https://doi.org/10.1186/s40779-020-00240-0>.

[2] Y. Bai, C.-C. Lin, C.-Y. Lin, J.-Y. Chen, C.-M. Chue, P. Chou, Survey of stress reactions among health care workers involved with the SARS outbreak, *Psychiatr. Serv.* 55 (9) (2004) 1055–1057, <https://doi.org/10.1176/appi.ps.55.9.1055>.

[3] S.E. Chua, V. Cheung, G.M. McAlonan, C. Cheung, J.W. Wong, E.P. Cheung, ... C.M. Chu, Stress and psychological impact on SARS patients during the outbreak, *Can. J. Psychiatr.* 49 (6) (2004) 385–390, <https://doi.org/10.1177/070674370404900607>.

[4] P. Wu, Y. Fang, Z. Guan, B. Fan, J. Kong, Z. Yao, ... J. Lu, The psychological impact of the SARS epidemic on hospital employees in China: exposure, risk perception, and altruistic acceptance of risk, *Can. J. Psychiatr.* 54 (5) (2009) 302–311, <https://doi.org/10.1177/070674370905400504>.

[5] NIPH, National Institute of Public Health of Kosova, (8th May 2020) (Press release).

[6] A.S. Zigmund, R.P. Snaith, The hospital anxiety and depression scale, *Acta Psychiatr. Scand.* 67 (6) (1983) 361–370.

[7] N. Greenberg, M. Docherty, S. Gnanapragasam, S. Wessely, Managing mental health challenges faced by healthcare workers during covid-19 pandemic, *BMJ* (2020) 368, <https://doi.org/10.1136/bmj.m1211>.

[8] B.Y. Tan, N.W. Chew, G.K. Lee, M. Jing, Y. Goh, L.L. Yeo, ... G.N. Shanmugam, Psychological impact of the COVID-19 pandemic on health care workers in

Singapore, *Annals of Internal Medicine.* (2020), <https://doi.org/10.7326/M20-1083>.

[9] J. Lai, S. Ma, Y. Wang, Z. Cai, J. Hu, N. Wei, ... H. Tan, Factors associated with mental health outcomes among health care workers exposed to coronavirus disease 2019, *JAMA network open* 3 (3) (2020), <https://doi.org/10.1001/jamanetworkopen.2020.3976> (e203976-e203976).

[10] Y.T. Xiang, Y. Yang, W. Li, L. Zhang, Q. Zhang, T. Cheung, C.H. Ng, Timely mental health care for the 2019 novel coronavirus outbreak is urgently needed, *Lancet Psychiatry* 7 (3) (2020) 228–229, [https://doi.org/10.1016/S2215-0366\(20\)30046-8](https://doi.org/10.1016/S2215-0366(20)30046-8).

Florim Gallopeni^a, Ilirjana Bajraktari^b, Erza Selmani^b, Iliriana Alloqi Tahirbegolli^{c,d}, Gazmend Sahiti^e, Aferdita Muastafa^c, Gazmend Bojaj^e, Venera Berisha Muharremi^{f,g}, Bernard Tahirbegolli^{b,*}

^a Department of Psychology of Assessment and Intervention, Heimerer College, Prishtina, Kosovo

^b Department of Health institutions and Services Management, Heimerer College, Prishtina, Kosovo

^c Department of Nursing, Heimerer College, Prishtina, Kosovo

^d Hematology Clinic, University Clinical Centre of Kosovo, Heimerer College, Prishtina, Kosovo

^e National Institute of Public Health of Kosovo, Regional Office Mitrovica, Mitrovica, Kosovo

^f Department of Internal Medicine, Faculty of Medicine, University of Prishtina, Prishtina, Kosovo

^g Endocrinology Clinic, University Clinical Centre of Kosovo, Prishtina, Kosovo

E-mail address: btahirbegolli@gmail.com (B. Tahirbegolli).

* Corresponding author at: Kolegji Heimerer, Veranda D4, Hyrja C dhe D Lagja Kalabri, 10000 Prishtina, Kosovo.