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Research paper

Reasons for being unsure or unwilling regarding intention to take COVID-19 vaccine among Japanese people: A large cross-sectional national survey

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ABSTRACT

Background: Identifying and understanding reasons for being unsure or unwilling regarding intention to be vaccinated against coronavirus disease (COVID-19) may help to inform future public health messages aimed at increasing vaccination coverage. We analyzed a broad array of individual's psychological dispositions with regard to decision-making about COVID-19 vaccination in Japan.

Methods: A nationally representative cross-sectional web survey was conducted with 30053 Japanese adults aged 20 years or older at the end of February 2021. In addition to the question on the individual's intention to be vaccinated against COVID-19, respondents were asked about their sociodemographic, health-related, and psychological characteristics as well as information sources about COVID-19 and their levels of trust. Also, those who responded 'not sure' or 'no' regarding intention to take COVID-19 vaccine were asked why. Multinomial logistic regression with sparse group Lasso (Least Absolute Shrinkage and Selection Operator) penalty was used to compute adjusted odds ratios for factors associated with the intention (not sure/no versus yes).

Findings: The percentages of respondents who answered 'not sure' or 'no' regarding intention to be vaccinated against COVID-19 vaccine were 32.9% and 11.0%, respectively. After adjusting for covariates, the perceived risks of COVID-19, perceived risk of a COVID-19 vaccine, perceived benefits of a COVID-19 vaccine, trust in scientists and public authorities, and the belief that healthcare workers should be vaccinated were significantly associated with vaccination intention. Several sources of information about COVID-19 were also significantly associated with vaccination intention, including physicians, nurses, and television, medical information sites with lower odds of being unsure or unwilling, and internet news sites, YouTube, family members, and scientists and researchers with higher odds. The higher the level of trust in television as a source of COVID-19 information, the higher the odds of responding 'not sure' (odds ratio 1.11, 95% confidence interval 1.01–1.21). We also demonstrated that many respondents presented concerns about the side effects and safety of a COVID-19 vaccine as a major reason for being unsure or unwilling. To decide whether or not to get the vaccine, many respondents requested more information about the compatibilities between the vaccine and their personal health conditions, whether other people had been vaccinated, the effectiveness of vaccines against variants, and doctors' recommendations.

Interpretation: Our findings suggest that public health messaging based on the sociodemographic and psychological characteristics of those who are unsure or unwilling regarding intention to be vaccinated against COVID-19 vaccine may help to increase vaccine uptake amongst this population.

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Research in context

Evidence before this study

We searched PubMed for articles published in English from 1 January 2020 to 16 June 2021 with the following keywords: (“COVID-19” OR “SARS-CoV-2”) AND (“vaccine”[title] OR “vaccines”[title] OR “vaccination”[title]) AND (“intention” OR “hesitant” OR “resistant”) AND (“survey” OR “poll”). Our search found 475 titles. Several previous studies have examined possible determinants of intent to be vaccinated against COVID-19 when it becomes available. The main reasons for not wanting to receive COVID-19 even if it became available were concerns about its safety, potential side effects, efficacy, as well as trust in the government, the medical industry, and pharmaceutical companies involved in the vaccine development. Sociodemographic determinants of unsureness and unwillingness to be vaccinated that have been identified so far include age, gender, and socioeconomic status. However, most studies have been conducted in Europe and the United States, and there is little evidence for other regions, such as Asia, including Japan. There are also fewer reports on psychological than socioeconomic factors, and little discussion of the relationship between sources of information about the new coronas and the level of trust in them and vaccination intentions.

Added value of this study

This survey collected data on COVID-19 vaccination intentions in a nationally representative sample of more than 30,000 individuals aged 20 years and older in Japan, an East Asian country where vaccine confidence is among the lowest in the world. This large number of participants allowed for stratified analysis according to population groups, based on age and the presence of underlying diseases; these conditions were the same as those set by the government for the priority vaccination population, allowing for a more policy-oriented analysis. In addition to sociodemographic determinants, we have assessed the psychological profile of people who are unsure or unwilling to be vaccinated against COVID-19. Also, the association of the intention with information sources about COVID-19 and the levels of trust in them were investigated. For the topics related to vaccine complacency and confidence issues, the survey also asked about the reasons for being unsure or unwilling to be vaccinated against COVID-19. As of February–March 2021, the percentages of respondents responding ‘yes’, ‘not sure’, or ‘no’ regarding the intention to be vaccinated against COVID-19 were 56.1%, 32.9%, and 11.0%, respectively. This suggests that the proportions of respondents who are accepting the COVID-19 vaccine may be comparatively similar, as estimated by the latest systematic review (Robinson et al. (2021).

Implications of all the available evidence

Like other countries, Japan has a significant challenge in achieving the vaccination coverage required for population immunity. As has already been recognized in other countries, in Japan, younger groups less vulnerable to falling ill of COVID-19 are less willing to vaccinate against COVID-19. In the present study, in Japan, the trust in public authorities and scientists involved in COVID-19 vaccines was strongly correlated with COVID-19 vaccine intention, which reaffirm the importance of ensuring trust in those who represent these authorities. Many respondents presented concerns about the side effects and safety of the vaccine as a major reason for being unsure or unwilling to be vaccinated. They also requested more information about the compatibilities between the vaccine and their personal health conditions, whether

other people had been vaccinated, the effectiveness of vaccines against variants, and doctors’ recommendations. Proactive messaging of these information from public authorities and scientists, especially those in positions of high trust, may result in those who had previously been unsure or unwilling to be vaccinated against COVID-19 to be more receptive to a COVID-19 vaccine.

Introduction

Hesitancy about the coronavirus disease (COVID-19) vaccines is a major challenge in improving vaccination coverage, and studies to understand the situation are being conducted extensively around the world.[1,2] Identifying, understanding, and addressing the reasons for being unsure or unwilling regarding intention to be vaccinated against COVID-19 vaccine are important steps in ensuring the rapid and requisite uptake of the vaccination.[3,4] Past experience in routine immunization and crisis contexts demonstrated that acceptance of vaccination results from a complex decision-making process influenced by a variety of factors, including confidence issues (not trusting vaccine or provider), complacency issues (not feeling the need for or the value of the vaccine), and convenience issues (access).[5,6] In addition to the issue of complacency, which has been fueled by misinformation spread through multiple channels[7], the recent literature has identified explicit concerns about vaccine confidence— such as safety, potential side effects, efficacy, and trust in the government, the medical industry and pharmaceutical companies— as particular reasons that individuals provide for their uncertainty or unwillingness regarding the COVID-19 vaccination.[1,2,8–11]

While this information is useful, it is insufficient to explain why individuals have come to these epistemological positions.[12] The literature on individual’s intention to receive a vaccine indicates that there are likely several psychological characteristics that traverse individuals’ perceptions and attitudes which distinguish those who are unsure or unwilling about COVID-19 vaccination from those who are accepting.[3,5,13,14] Thus, it is important to identify the psychological determinants of people’s unsureness and unwillingness to be vaccinated against COVID-19.[3] This is an approach that reflects the ‘attitude roots’ model of science rejection,[15] which may help not only to reach and maintain high vaccine coverage, but also to better inform public health messaging efforts aimed at increasing COVID-19 vaccine uptake.[14] To date, some studies have explored psychological determinants in relation to COVID-19 vaccine intention.[3,13,14,16–19] For example, in addition to general attitudes towards vaccines,[13] perceived risks of COVID-19, perceived risks and benefits of the COVID-19 vaccine, perceived norms about the COVID-19 vaccine, trust in authoritative members of society about the COVID-19 vaccine, and beliefs about the COVID-19 vaccine, have each been demonstrated, in some way, to influence COVID-19 vaccine intention.[16,17]

Improving individual acceptance of the COVID-19 vaccine is especially important in Japan, which has ranked among the countries with the lowest vaccine confidence in the world.[20] This may be related to the fact that the Ministry of Health, Labor and Welfare of Japan (MHLW) suspended proactive recommendation of the human papillomavirus (HPV) vaccine in 2013 after unconfirmed reports of adverse events following vaccination, which were extensively covered in the media.[21] HPV vaccination coverage in Japan decreased from 68.4–74.0% among the 1994–98 birth cohort to 0.6% in the 2000 birth cohort.[22]

In Japan, at the time this study was conducted, the COVID-19 vaccination campaign were scheduled to begin for the elderly after April, followed by people with underlying diseases, and then

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the rest of the general population. In the present study, we conducted a nationwide web survey with over 30,000 participants in Japan, the largest of its kind in the country to the best of our knowledge, to analyze a broad array of individual's psychological dispositions with regard to decision-making about COVID-19 vaccination. The objectives of this study were as follows: first, to determine what proportions of the general adult population in Japan were accepting, unsure, or unwilling to take a vaccine for COVID-19; second, to determine the information sources used by individuals who are unsure or unwilling to take a COVID-19 vaccine, as well as the level of trust they place in these sources; third, to profile individuals who are unsure or unwilling regarding intention to be vaccinated against COVID-19 by identifying the key sociodemographic, health-related, and psychological characteristics as well as information sources about COVID-19 and the levels of trust in them that distinguish these individuals from those who are accepting of a COVID-19 vaccine; and finally, to determine key reasons for being unsure or unwilling regarding intention to take the COVID-19 vaccine.

Methods

Study population

Study participants were registered with a panel of a web survey company (Cross Marketing Inc.).^[23] The panel included those aged 20 years or older who were able to complete surveys in Japanese. Panel membership was provided on a voluntary basis, and the incentives to join the panel were that those who responded to questionnaires administered by the company were provided with 'points' based on the survey volume. Points could be used to purchase products and services from partner companies.^[23] As of 2021, this survey company had access to approximately 4.65 million panel members with diverse demographic, socioeconomic and geographic characteristics.^[23]

In this study, the target number of study participants was set at approximately 30,000. In order to ensure national representation, a quota sampling method based on age (at the time of the survey), gender, and prefecture population ratios obtained from the 2015 National Census was used to finally set 30053 participants as the fixed number.^[24] Participation was on a first-come-first-served basis and the survey was closed when the number of respondents reached the pre-determined target population according to age, gender, and prefecture. The survey began on 26 February 2021 and the target was reached on 4 March 2021. The respondents were required to respond to each question so that there were no missing values. In order to avoid unmotivated or dishonest responses, we tried to improve the quality of the questionnaire responses by asking respondents to take an oath (TO) that they would be serious before they started answering the questionnaire.^[25] Masuda et al. (2019) found that respondents who took an oath to answer seriously chose fewer straight-line responses (i.e. answering 'yes' or 'no' to all items all the way through the item in a straight line) and midpoint responses than the control group, suggesting that respondents behaved consistently with their initial commitment to their oath.^[25] It was also suggested that the TO method is superior to the instructional manipulation check method (i.e. a question testing respondents' attention) in that it does not reduce the sample size. We have adopted the Japanese wording of the oath proposed in this study as is.

Measures

The survey questionnaire was developed based on a thorough review of past literature on similar topics,^[16,17] and was supervised by the Japan Epidemiological Association and the Japanese

Society of Infectious Diseases as well as experts involved in the COVID-19 Information Value Improvement and Link project (CIVIL project). In addition to the question on the individual's intention to be vaccinated against COVID-19, the questionnaire consisted of five parts. The first part asked questions about the sociodemographic characteristics of participants; the second part asked questions about health-related topics, including health literacy; the third part asked questions about psychological characteristics; the fourth part asked questions about information sources used to gather information about the COVID-19 pandemic and the level of trust in them; and in the last part, those who were unsure or unwilling to take a COVID-19 vaccine were asked why. All questions were closed-ended questions and had single-answer or multiple-answer formats, including binary, 'yes/no' scales, nominal and ordinal scales, and Likert scale questions; and are outlined in the resulting tables (Table 1 for sociodemographic questions; Supplementary Tables 1 for health-related and psychological questions; Supplementary Tables 3 and 4 for questions about information sources and trust levels; and Table 3 for questions about the reasons for being unsure or unwilling). Unless otherwise stated, respondents provided information as of the time of the survey response.

Intent to be vaccinated against COVID-19 was measured with the question: 'when a vaccine for COVID-19 becomes available, will you get vaccinated?' Response options were "yes," "not sure," and "no." Based on the responses, individuals were classified into three vaccine intention groups: yes (accepting), not sure (unsure), and no (unwilling).

Sociodemographic variables considered in this study were informed by the existing evidence relating to vaccine intention. We asked respondents about age, gender, prefecture of residence, education level, occupation type, household income in 2020, household size, marital status, and to what extent their lives have been affected by the COVID-19 pandemic.

Health-related variables included self-reported health status, experience of any COVID-19 tests (polymerase chain reaction [PCR] test, antigen test, or antibody test), presence of underlying diseases (e.g. diabetes, heart failure, respiratory disease, and chronic obstructive pulmonary disease [COPD], among others, or if the respondent was on dialysis or using immunosuppressive or anti-cancer drugs), if a respondent was living with family members who are elderly or have underlying diseases, what preventive measures a respondent is taking against COVID-19, if there is anyone close to a respondent who was infected with COVID-19, and whether or not a respondent had ever refrained from visiting a medical institution.

Psychological characteristics were measured based on single items rather than validated scales for the purpose of both research and policy benefits, such as reduced respondent burden and ease of interpretation, while accounting for many variables.^[26] Respondents were first asked about their perceived risk of COVID-19, how anxious they were about COVID-19, and to guess their own likelihood of infection. In addition, with regard to the perceived risks and benefits of vaccines against COVID-19, respondents were asked about the degree of disadvantages, benefits, and reassurance they felt about COVID-19 vaccines. To investigate the perceived norms of respondents, they were asked whether they should be vaccinated against COVID-19 if others are vaccinated. To investigate the trust of the respondents, they were asked about their level of trust in scientists who were involved in developing COVID-19 vaccines, the public agencies approving the vaccines, and the health-care providers conducting vaccinations. To investigate the beliefs of respondents, they were asked whether healthcare workers and employees of elderly care facilities should be vaccinated against COVID-19. Finally, to evaluate the respondents' general attitude toward vaccination, they were asked about their history of influenza and routine vaccinations.

Table 1
Sociodemographic characteristics of the study participants by three COVID-19 vaccine intention groups.

	Yes N = 16869	Not sure N = 9874	No N = 3310	P-value	Total N = 30053
Sociodemographic characteristics					
Gender (SA)				<0.001	
Women	8133 (48.2)	5777 (58.5)	1680 (50.8)		15590 (51.9)
Men	8719 (51.7)	4074 (41.3)	1617 (48.9)		14410 (47.9)
Other	17 (0.1)	23 (0.2)	13 (0.4)		53 (0.2)
Prefecture (SA)				0.011	
Hokkaido	915 (5.4)	554 (5.6)	167 (5.0)		1636 (5.4)
Aomori	146 (0.9)	80 (0.8)	38 (1.1)		264 (0.9)
Iwate	146 (0.9)	85 (0.9)	27 (0.8)		258 (0.9)
Miyagi	348 (2.1)	188 (1.9)	59 (1.8)		595 (2.0)
Akita	115 (0.7)	67 (0.7)	20 (0.6)		202 (0.7)
Yamagata	129 (0.8)	64 (0.6)	19 (0.6)		212 (0.7)
Fukushima	196 (1.2)	103 (1.0)	34 (1.0)		333 (1.1)
Ibaraki	289 (1.7)	156 (1.6)	52 (1.6)		497 (1.7)
Tochigi	172 (1.0)	107 (1.1)	29 (0.9)		308 (1.0)
Gunma	168 (1.0)	87 (0.9)	31 (0.9)		286 (1.0)
Saitama	858 (5.1)	546 (5.5)	177 (5.3)		1581 (5.3)
Chiba	804 (4.8)	462 (4.7)	127 (3.8)		1393 (4.6)
Tokyo	2084 (12.4)	1112 (11.3)	465 (14.0)		3661 (12.2)
Kanagawa	1358 (8.1)	802 (8.1)	256 (7.7)		2416 (8.0)
Niigata	365 (2.2)	191 (1.9)	39 (1.2)		595 (2.0)
Toyama	157 (0.9)	75 (0.8)	29 (0.9)		261 (0.9)
Ishikawa	168 (1.0)	80 (0.8)	26 (0.8)		274 (0.9)
Fukui	83 (0.5)	61 (0.6)	12 (0.4)		156 (0.5)
Yamanashi	104 (0.6)	54 (0.5)	26 (0.8)		184 (0.6)
Nagano	267 (1.6)	186 (1.9)	54 (1.6)		507 (1.7)
Gifu	217 (1.3)	132 (1.3)	51 (1.5)		400 (1.3)
Shizuoka	403 (2.4)	241 (2.4)	66 (2.0)		710 (2.4)
Aichi	1147 (6.8)	621 (6.3)	225 (6.8)		1993 (6.6)
Mie	237 (1.4)	134 (1.4)	35 (1.1)		406 (1.4)
Shiga	139 (0.8)	81 (0.8)	33 (1.0)		253 (0.8)
Kyoto	325 (1.9)	200 (2.0)	77 (2.3)		602 (2.0)
Osaka	1174 (7.0)	760 (7.7)	243 (7.3)		2177 (7.2)
Hyogo	747 (4.4)	455 (4.6)	161 (4.9)		1363 (4.5)
Nara	177 (1.0)	105 (1.1)	37 (1.1)		319 (1.1)
Wakayama	78 (0.5)	40 (0.4)	14 (0.4)		132 (0.4)
Tottori	67 (0.4)	40 (0.4)	13 (0.4)		120 (0.4)
Shimane	88 (0.5)	41 (0.4)	6 (0.2)		135 (0.4)
Okayama	278 (1.6)	182 (1.8)	59 (1.8)		519 (1.7)
Hiroshima	397 (2.4)	241 (2.4)	83 (2.5)		721 (2.4)
Yamaguchi	151 (0.9)	92 (0.9)	25 (0.8)		268 (0.9)
Tokushima	98 (0.6)	54 (0.5)	19 (0.6)		171 (0.6)
Kagawa	150 (0.9)	88 (0.9)	30 (0.9)		268 (0.9)
Ehime	192 (1.1)	122 (1.2)	41 (1.2)		355 (1.2)
Kochi	74 (0.4)	35 (0.4)	19 (0.6)		128 (0.4)
Fukuoka	864 (5.1)	550 (5.6)	192 (5.8)		1606 (5.3)
Saga	94 (0.6)	61 (0.6)	15 (0.5)		170 (0.6)
Nagasaki	161 (1.0)	102 (1.0)	29 (0.9)		292 (1.0)
Kumamoto	223 (1.3)	115 (1.2)	38 (1.1)		376 (1.3)
Oita	129 (0.8)	73 (0.7)	23 (0.7)		225 (0.7)
Miyazaki	109 (0.6)	71 (0.7)	20 (0.6)		200 (0.7)
Kagoshima	172 (1.0)	76 (0.8)	38 (1.1)		286 (1.0)
Okinawa	106 (0.6)	102 (1.0)	31 (0.9)		239 (0.8)
Highest educational level (SA)				<0.001	
Middle school	344 (2.0)	376 (3.8)	124 (3.7)		844 (2.8)
High school	5503 (32.6)	3575 (36.2)	1096 (33.1)		10174 (33.9)
Junior college	3130 (18.6)	2075 (21.0)	628 (19.0)		5833 (19.4)
University	7099 (42.1)	3500 (35.4)	1281 (38.7)		11880 (39.5)
Graduate school (master's course)	611 (3.6)	279 (2.8)	149 (4.5)		1039 (3.5)
Graduate school (doctoral course)	182 (1.1)	69 (0.7)	32 (1.0)		283 (0.9)
Occupation type (SA)				<0.001	
Agriculture, forestry and fisheries	110 (0.7)	71 (0.7)	21 (0.6)		202 (0.7)
Construction	495 (2.9)	269 (2.7)	116 (3.5)		880 (2.9)
Manufacturing	1665 (9.9)	1037 (10.5)	368 (11.1)		3070 (10.2)
Information and communications	454 (2.7)	325 (3.3)	125 (3.8)		904 (3.0)
Transportation and postal services	397 (2.4)	307 (3.1)	117 (3.5)		821 (2.7)
Wholesale and retail trade	1015 (6.0)	764 (7.7)	212 (6.4)		1991 (6.6)
Finance and insurance	355 (2.1)	243 (2.5)	86 (2.6)		684 (2.3)
Real estate and goods rental and leasing	250 (1.5)	140 (1.4)	48 (1.5)		438 (1.5)
Scientific research, professional and technical services	247 (1.5)	117 (1.2)	46 (1.4)		410 (1.4)
Accommodations, food and beverage services	309 (1.8)	275 (2.8)	76 (2.3)		660 (2.2)
Living-related and personal services and amusement services	231 (1.4)	186 (1.9)	66 (2.0)		483 (1.6)
Education and learning support	598 (3.5)	320 (3.2)	117 (3.5)		1035 (3.4)
Healthcare and welfare	1240 (7.4)	445 (4.5)	204 (6.2)		1889 (6.3)

(continued on next page)

Table 1 (continued)

	Yes N = 16869	Not sure N = 9874	No N = 3310	P-value	Total N = 30053
Combined services	137 (0.8)	63 (0.6)	39 (1.2)		239 (0.8)
Services (not elsewhere classified)	1321 (7.8)	889 (9.0)	343 (10.4)		2553 (8.5)
Public service (not elsewhere classified)	550 (3.3)	257 (2.6)	125 (3.8)		932 (3.1)
Students	277 (1.6)	257 (2.6)	107 (3.2)		641 (2.1)
Homemaker	3993 (23.7)	2209 (22.4)	512 (15.5)		6714 (22.3)
Others	3225 (19.1)	1700 (17.2)	582 (17.6)		5507 (18.3)
Annual household income in 2020 – million JPY (SA)				<0.001	
–1)	878 (5.2)	916 (9.3)	315 (9.5)		2109 (7.0)
[1–2)	1335 (7.9)	977 (9.9)	403 (12.2)		2715 (9.0)
[2–3)	2240 (13.3)	1492 (15.1)	433 (13.1)		4165 (13.9)
[3–4)	2663 (15.8)	1533 (15.5)	446 (13.5)		4642 (15.4)
[4–5)	2278 (13.5)	1184 (12.0)	387 (11.7)		3849 (12.8)
[5–6)	1723 (10.2)	982 (9.9)	318 (9.6)		3023 (10.1)
[6–7)	1295 (7.7)	716 (7.3)	258 (7.8)		2269 (7.5)
[7–8)	1149 (6.8)	611 (6.2)	218 (6.6)		1978 (6.6)
[8–9)	823 (4.9)	364 (3.7)	130 (3.9)		1317 (4.4)
[9–10)	759 (4.5)	348 (3.5)	122 (3.7)		1229 (4.1)
[10– or	1726 (10.2)	751 (7.6)	280 (8.5)		2757 (9.2)
Household size including respondent (SA)				<0.001	
1	2778 (16.5)	2029 (20.5)	851 (25.7)		5658 (18.8)
2	6902 (40.9)	3229 (32.7)	992 (30.0)		11123 (37.0)
3	3843 (22.8)	2369 (24.0)	804 (24.3)		7016 (23.3)
4	2310 (13.7)	1584 (16.0)	458 (13.8)		4352 (14.5)
5	715 (4.2)	447 (4.5)	146 (4.4)		1308 (4.4)
More than 6	321 (1.9)	216 (2.2)	59 (1.8)		596 (2.0)
Marital size (SA)				<0.001	
Married (including de facto marriage)	11328 (67.2)	5244 (53.1)	1493 (45.1)		18065 (60.1)
Not married (without partner)	3020 (17.9)	2903 (29.4)	1198 (36.2)		7121 (23.7)
Not married (with a partner)	797 (4.7)	632 (6.4)	304 (9.2)		1733 (5.8)
Widowed	713 (4.2)	381 (3.9)	84 (2.5)		1178 (3.9)
Divorced	1011 (6.0)	714 (7.2)	231 (7.0)		1956 (6.5)
To what extent did the COVID-19 pandemic affect your life, within the past year? (SA)				<0.001	
Not at all	787 (4.7)	580 (5.9)	528 (16.0)		1895 (6.3)
Not much	4293 (25.4)	2644 (26.8)	977 (29.5)		7914 (26.3)
Somewhat	8961 (53.1)	5053 (51.2)	1313 (39.7)		15327 (51.0)
Quite a lot	2828 (16.8)	1597 (16.2)	492 (14.9)		4917 (16.4)

SA: single-answer questions; MA: multiple-answer question

Participants were given 30 options for which information sources they used to gather information about the COVID-19 pandemic: physicians; nurses; pharmacists; veterinarians; dentists; health fairs and events; newspapers; magazines; books; scientific literature; television; radio; internet news sites; search engines (e.g., Google, Yahoo); LINE (a ubiquitous Japanese SNS Service); Facebook; Twitter; Instagram; YouTube; TikTok; medical information sites; blogs or web pages of celebrities and famous people; local authorities such as prefectures and municipalities; the government; the medical task-force advising the government, known as the Novel Coronavirus Expert Meeting (re-established as Novel Coronavirus Infectious Disease Control Subcommittee in July 2020); friends; family members; scientists and researchers; pharmaceutical companies; and other companies. Respondents were also asked how much they trust the information from each of these sources.

Regarding variables relating to the reasons for being unsure or unwilling to take COVID-19 vaccine, there were five major themes related to vaccine complacency and confidence issues,[5,6] which were informed by previous studies with a similar scope in free-response questions and thematized as:[27] specific anxiety about the COVID-19 vaccine; need additional information; general attitude toward vaccination, not limited to the COVID-19 vaccine; lack of trust; and other reasons. Since the efficacy of vaccines against mutant strains has been attracting a lot of public attention,[28] we added one item of concern about the efficacy of vaccines against these strains. At the time this study was conducted, there was still little public information about vaccination locations, and the COVID-19 vaccination is free of charge as it is paid in full as a

public expense, so we did not ask about convenience and access issues.

Data analysis

In Japan, as in many other countries, given the limited initial supply of COVID-19 vaccines, priority groups for vaccination are high-risk populations for COVID-19, such as the elderly and those with underlying diseases. Therefore, in order to make this study more policy relevant by providing estimation results for each of those groups, we employed a stratified analysis (in addition to a pooled, unstratified analysis) by age group (the elderly and younger adults) and by the presence or absence of underlying disease: Group (A) elderly with underlying diseases; Group (B) elderly without underlying diseases; Group (C) younger adults with underlying diseases; and Group (D) younger adults without underlying diseases. In this study, for analytical purposes, the elderly were defined as those over 65 years old, which is the same as the government definition in this context.[29] In addition, in the present study, a respondent who answered 'yes' to the following question was determined as having an underlying disease: "do you have an underlying disease (diabetes, heart failure, and respiratory disorders [COPD], etc.)? Or are you on dialysis, or using immunosuppressive or anticancer drugs?" For the purpose of avoiding technical terms in the questionnaire and using expressions that can be easily understood by the general public, this is a simplified version of the actual government definition.[29] It should be noted that in this study, instead of introducing these four groups into the model as a single categorical variable and adding interaction terms with

other variables, stratification was chosen to avoid including a large number of variables into the model and making the estimation results unstable.[30]

The analytical strategy covered four elements linked to the study objectives. First, the proportion of respondents classified into the three vaccine intention groups (yes, not sure, and no) were calculated. These proportions were further stratified for each of the sociodemographic, health-related, and psychological variables, and compared between the three intention groups using Chi-squared test.

Second, the three vaccine intention groups were compared with respect to where they sourced their information about COVID-19 and the level of trust they had in the information sources. For the former, Chi-squared test was used to compare the proportion of respondents who used each information source between groups. For the latter, the Likert scale was treated as a continuous variable, ranging from zero (not at all) to three (extremely), which allowed for the calculation of the mean and standard errors of the scores for each source. The comparisons between the vaccine intention groups were made using Kruskal-Wallis rank-sum test.

Third, multinomial logistic regression models were fitted to the pooled data and each of Groups A–D to identify the important sociodemographic, health-related, and psychological characteristics as well as information sources about COVID-19 and their levels of trust, associated with being unsure or unwilling regarding intention to be vaccinated against COVID-19: the COVID-19 vaccine acceptance group was set as the reference group. To control the multicollinearity between covariates and select the optimal covariates sets simultaneously, we employed the sparse group Lasso (Least Absolute Shrinkage and Selection Operator) method with an L1 penalty and 10-fold negative log-likelihood-based cross validation.[31] In regression models with many covariates, or when there is multicollinearity among some variables, the penalization (or shrinkage-based) method is a common approach for handling complex constraints in optimization problems by adding the sum of the absolute values of the coefficients as the penalty term to the likelihood; this method induces the sparsity among the covariate set and thus is effective for controlling for multicollinearity.[32] After the variable selection, to reduce bias due to the Lasso penalization, the final models were re-fitted using the selected sets of covariates, which is called “de-biasing” procedure. Their associations with each covariate are presented as the adjusted odds ratio (OR) with the 95% confidence interval (CI). For non-binary categorical covariates from responses to single-answer questions, reference groups were chosen as follows: for bi-directional and uni-directional ordinal covariates, the middle and first/last category was chosen as the reference group for ease of interpretation, respectively; for other categorical covariates, the category with the largest number of responses was basically chosen as the reference category. Responses to multiple-answer questions were converted to binary dummy variables prior to the analysis. Likert scale questions were converted into categorical variables, except for the levels of trust in information sources about COVID-19, which were considered as continuous variables. Highest education levels and annual household income in 2020 (ordinal scale questions) were also treated as continuous variables. Age (continuous variable) and the presence or absence of underlying disease were considered only for the unstratified analysis. In addition, two continuous variables representing the COVID-19 infection status of each respondent’s place of residence were also considered in the analyses: the total number of COVID-19 infection cases as of February 26, 2021, the survey start date, and the number of COVID-19 infection cases during the past month (January 27 to February 26, 2021).[33]

Fourth, for each reason for not being unsure or unwilling regarding intention to be vaccinated, the proportions of respondents

who selected the reasons were compared between those who were unsure and unwilling using Chi-squared test.

For statistical two-side tests for single-answer questions, a *p*-value that is less than 0.05 was considered statistically significant. To control type 1 error inflation due to the multiple testing procedure, the Bonferroni multiple testing correction was applied if necessary (for variables for multiple-answer questions). R version 3.6.3 was used for all statistical analyses.

Role of the funding source

The funder of the study had no role in study design, data collection, data analysis, data interpretation, or writing of the report.

Results

Intention to be vaccinated against COVID-19

For the pooled analysis, 56.1% of respondents were accepting of a COVID-19 vaccine, 32.9% were unsure about such a vaccine, and 11.0% were unwilling to be vaccinated. Demographic characteristics as well as health-related and psychological characteristics of the study participants are presented in [Table 1](#) and the Supplementary Table 1, respectively. The intention to vaccinate against COVID-19 differed clearly depending on age and the presence of underlying diseases, with younger respondents and those without underlying diseases more likely to be unsure and unwilling to take a COVID-19 vaccine (Supplementary Table 2). Statistically significant prefectural differences were observed in the proportions ($p < 0.05$). Prefecture-level statistical differences were only found in Group D ($p < 0.05$) ([Figures 1 and 2](#) and Supplementary Table 2).

Information sources about COVID-19 and trust levels

For all sources of information, consumption was statistically significantly different amongst the three vaccine intention groups, except for veterinarians, search engines, and TikTok (Supplementary Table 3). Television (accepting 86.8%, unsure 80.2%, unwilling 59.2%) and internet news sites (54.7%, 53.6%, 44.9%) were the primary sources of information for all response groups. Compared to the vaccine accepting group, the unsure and unwilling groups were more likely to use information from Twitter (6.9%, 8.3%, 11.9%). A similar trend was observed for each of the Groups (A–D), and furthermore, younger respondents consumed more information from Twitter and search engines.

For all sources of information, the level of trust was statistically significantly different among the three vaccine intention groups (Supplementary Figure 1). The most trusted sources of information were physicians (mean level of trust 1.85, 95% CI 1.84–1.86 for accepting; 1.64, 1.63–1.66 for unsure; 1.41, 1.38–1.44 for unwilling) and nurses (mean trust 1.69, 1.68–1.70; 1.53, 1.52–1.54; 1.34, 1.32–1.37) in all three vaccine intention groups. In addition, local authorities, the government, newspapers, and television were also relatively trusted. However, the level of trust in these sources was lower in the unsure and unwilling groups than in the vaccine accepting group. Other exact values are presented in Supplementary Table 4. As shown in Supplementary Figure 1, a similar trend was observed for each of the risk Groups (A–D). Younger respondents tended to have higher trust scores for SNS.

Factors associated with the COVID-19 vaccine intention

Age, gender, and occupation types were identified as factors related to responding ‘not sure’ regarding the COVID-19 vaccine intention ([Table 2](#)): older age had lower odds (OR 0.98, 95% CI

Table 2
Odds ratios (95% confidence intervals) for responding 'not sure' or 'no' regarding intention to be vaccinated

	Not sure, N = 9874	P value	No, N = 3310	P value
COVID-19 pandemic situation				
Total number of COVID-19 infected cases in residential prefectures as of February 16, 2021	1.00 (1.00–1.00)	0.779	1.00 (1.00–1.00)	0.291
Number of COVID-19 infected cases in residential prefectures between 16 January and February 16, 2021	1.00 (1.00–1.00)	0.421	1.00 (1.00–1.00)	0.268
Sociodemographic characteristics				
Age (SA)	0.98 (0.98–0.99)	<0.001	0.97 (0.96–0.97)	<0.001
Gender (SA)				
Women	1.53 (1.41–1.66)	<0.001	1.56 (1.37–1.78)	<0.001
Men	1.00 (reference)	NA	1.00 (reference)	NA
Other	1.92 (0.81–4.57)	0.141	1.41 (0.44–4.45)	0.563
Prefecture (SA)				
Hokkaido	1.08 (0.93–1.26)	0.296	0.99 (0.77–1.27)	0.937
Aomori	0.88 (0.61–1.27)	0.497	1.39 (0.82–2.36)	0.217
Iwate	1.09 (0.77–1.54)	0.641	1.09 (0.61–1.97)	0.764
Miyagi	0.93 (0.73–1.18)	0.554	1.02 (0.69–1.52)	0.909
Akita	1.05 (0.71–1.55)	0.818	1.38 (0.71–2.68)	0.346
Yamagata	1.05 (0.71–1.55)	0.814	1.07 (0.57–2.01)	0.838
Fukushima	0.88 (0.64–1.22)	0.450	0.80 (0.48–1.34)	0.397
Ibaraki	1.02 (0.79–1.32)	0.867	0.97 (0.64–1.47)	0.885
Tochigi	1.12 (0.81–1.55)	0.495	0.80 (0.45–1.40)	0.429
Gunma	0.70 (0.50–0.99)	0.047	0.69 (0.39–1.20)	0.187
Saitama	1.20 (1.05–1.37)	0.007	1.25 (1.01–1.56)	0.043
Chiba	1.02 (0.90–1.16)	0.775	0.97 (0.79–1.21)	0.813
Tokyo	1.00 (reference)	NA	1.00 (reference)	NA
Kanagawa	1.05 (0.92–1.19)	0.483	0.98 (0.80–1.21)	0.876
Niigata	1.04 (0.82–1.31)	0.745	0.80 (0.52–1.25)	0.330
Toyama	0.77 (0.55–1.09)	0.143	1.16 (0.66–2.03)	0.599
Ishikawa	0.77 (0.54–1.10)	0.155	0.75 (0.41–1.36)	0.344
Fukui	1.58 (1.00–2.49)	0.050	0.75 (0.31–1.83)	0.527
Yamanashi	0.78 (0.51–1.19)	0.246	1.62 (0.86–3.05)	0.135
Nagano	1.08 (0.84–1.38)	0.565	1.10 (0.73–1.66)	0.654
Gifu	1.04 (0.78–1.39)	0.779	1.37 (0.87–2.14)	0.170
Shizuoka	0.99 (0.80–1.23)	0.931	0.83 (0.57–1.20)	0.320
Aichi	0.95 (0.83–1.09)	0.446	0.98 (0.79–1.23)	0.893
Mie	0.83 (0.63–1.10)	0.206	0.87 (0.53–1.44)	0.599
Shiga	0.99 (0.69–1.44)	0.966	1.23 (0.70–2.15)	0.478
Kyoto	0.93 (0.74–1.17)	0.532	1.06 (0.73–1.52)	0.770
Osaka	1.16 (1.02–1.32)	0.026	1.01 (0.82–1.25)	0.896
Hyogo	1.01 (0.86–1.18)	0.936	1.23 (0.96–1.58)	0.102
Nara	1.21 (0.88–1.68)	0.240	1.42 (0.86–2.36)	0.171
Wakayama	0.54 (0.33–0.89)	0.016	0.42 (0.19–0.94)	0.035
Tottori	0.99 (0.59–1.64)	0.954	1.24 (0.56–2.76)	0.601
Shimane	0.81 (0.51–1.30)	0.386	0.11 (0.03–0.38)	<0.001
Okayama	1.26 (0.98–1.61)	0.073	1.75 (1.17–2.60)	0.006
Hiroshima	1.11 (0.90–1.38)	0.331	1.37 (0.97–1.94)	0.070
Yamaguchi	0.95 (0.67–1.35)	0.772	0.62 (0.34–1.15)	0.129
Tokushima	0.99 (0.64–1.52)	0.958	1.68 (0.86–3.30)	0.132
Kagawa	1.26 (0.89–1.80)	0.196	1.09 (0.60–1.98)	0.786
Ehime	0.91 (0.68–1.22)	0.541	1.21 (0.76–1.94)	0.415
Kochi	1.26 (0.73–2.19)	0.402	1.78 (0.77–4.12)	0.179
Fukuoka	1.06 (0.92–1.23)	0.425	1.14 (0.90–1.44)	0.290
Saga	1.14 (0.75–1.73)	0.546	1.36 (0.65–2.86)	0.416
Nagasaki	1.10 (0.79–1.53)	0.577	0.93 (0.53–1.64)	0.807
Kumamoto	0.86 (0.64–1.16)	0.324	0.86 (0.53–1.40)	0.535
Oita	0.96 (0.65–1.40)	0.823	1.40 (0.75–2.61)	0.291
Miyazaki	0.94 (0.62–1.43)	0.781	0.98 (0.50–1.93)	0.950
Kagoshima	0.73 (0.51–1.03)	0.074	1.48 (0.88–2.51)	0.142
Okinawa	1.40 (0.97–2.03)	0.069	1.07 (0.60–1.91)	0.824
Highest educational level (SA)	0.97 (0.93–1.00)	0.066	1.00 (0.94–1.06)	0.936
Occupation type (SA)				
Agriculture, forestry and fisheries	2.23 (1.43–3.49)	<0.001	0.54 (0.26–1.13)	0.102
Construction	1.55 (1.22–1.99)	<0.001	1.22 (0.84–1.76)	0.291
Manufacturing	1.74 (1.45–2.09)	<0.001	0.97 (0.73–1.30)	0.860
Information and communications	1.90 (1.47–2.44)	<0.001	1.00 (0.68–1.47)	0.999
Transportation and postal services	2.33 (1.81–3.01)	<0.001	1.37 (0.93–2.02)	0.113
Wholesale and retail trade	1.98 (1.63–2.41)	<0.001	0.99 (0.72–1.35)	0.926
Finance and insurance	2.12 (1.63–2.77)	<0.001	1.67 (1.12–2.50)	0.012
Real estate and goods rental and leasing	1.94 (1.41–2.67)	<0.001	1.02 (0.61–1.69)	0.945
Scientific research, professional and technical services	1.69 (1.22–2.34)	0.002	1.01 (0.60–1.69)	0.981

(continued on next page)

Table 2 (continued)

	Not sure, N = 9874	P value	No, N = 3310	P value
Accommodations, food and beverage services	1.65 (1.27–2.15)	<0.001	0.82 (0.54–1.26)	0.370
Living-related and personal services and amusement services	2.03 (1.50–2.73)	<0.001	1.47 (0.93–2.33)	0.100
Education and learning support	1.72 (1.36–2.18)	<0.001	1.19 (0.82–1.71)	0.362
Healthcare and welfare	1.00 (reference)	NA	1.00 (reference)	NA
Combined services	1.33 (0.87–2.03)	0.186	1.57 (0.88–2.80)	0.123
Services (not elsewhere classified)	1.63 (1.35–1.97)	<0.001	1.13 (0.84–1.50)	0.423
Public service (not elsewhere classified)	1.69 (1.32–2.16)	<0.001	1.43 (0.99–2.09)	0.060
Students	2.32 (1.76–3.06)	<0.001	1.06 (0.70–1.58)	0.794
Homemaker	1.83 (1.55–2.17)	<0.001	1.14 (0.87–1.50)	0.325
Others	2.06 (1.72–2.46)	<0.001	1.30 (0.99–1.72)	0.059
Annual household income in 2020 (SA)	0.99 (0.98–1.00)	0.217	1.01 (0.99–1.03)	0.548
Healthcare-related characteristics, including health literacy				
Absence of underlying diseases (e.g. diabetes, heart failure, respiratory disease, COPD, etc., or on dialysis, or using immunosuppressive or anticancer drugs) (SA)	1.22 (1.09–1.37)	<0.001	1.20 (0.99–1.45)	0.068
Psychological characteristics				
What is your best guess as to whether you will get COVID-19 within the next 6 months? (SA) – perceived risks of COVID-19				
I don't think I will get COVID-19	1.20 (1.07–1.35)	0.002	1.35 (1.12–1.64)	0.002
I think I will get a mild case of COVID-19	0.97 (0.87–1.10)	0.672	0.91 (0.74–1.11)	0.340
I think I will get seriously ill from COVID-19	1.00 (reference)	NA	1.00 (reference)	NA
I have already had COVID-19	4.25 (2.79–6.47)	<0.001	2.62 (1.55–4.42)	<0.001
How do you think the disadvantages of the COVID-19 vaccine are? (SA) – perceived risks of a COVID-19 vaccine				
Very small	0.24 (0.20–0.29)	<0.001	0.15 (0.10–0.21)	<0.001
Small	0.45 (0.41–0.49)	<0.001	0.44 (0.37–0.52)	<0.001
Medium	1.00 (reference)	NA	1.00 (reference)	NA
Large	1.21 (1.08–1.36)	<0.001	1.91 (1.63–2.24)	<0.001
Very large	2.53 (1.84–3.49)	<0.001	3.90 (2.66–5.72)	<0.001
Do you think getting a COVID-19 vaccine will ease your anxiety? (SA) – perceived benefits of a COVID-19 vaccine				
Strongly disagree	1.55 (1.18–2.03)	0.002	2.81 (2.07–3.81)	<0.001
Disagree	1.24 (1.12–1.38)	<0.001	1.77 (1.52–2.06)	<0.001
Neither agree nor disagree	1.00 (reference)	NA	1.00 (reference)	NA
Agree	0.57 (0.53–0.62)	<0.001	0.61 (0.52–0.73)	<0.001
Strongly agree	0.74 (0.54–1.00)	0.050	1.09 (0.63–1.89)	0.761
If others have been vaccinated against COVID-19, do you think you should be vaccinated as well? (SA) – perceived norms about a COVID-19 vaccine				
Strongly disagree	0.40 (0.29–0.54)	<0.001	5.67 (4.16–7.73)	<0.001
Disagree	0.80 (0.70–0.91)	<0.001	3.55 (3.03–4.16)	<0.001
Neither agree nor disagree	1.00 (reference)	NA	1.00 (reference)	NA
Agree	0.27 (0.25–0.29)	<0.001	0.14 (0.12–0.17)	<0.001
Strongly agree	0.03 (0.02–0.04)	<0.001	0.03 (0.02–0.05)	<0.001
Do you trust scientists in the field of vaccine development for COVID-19? (SA) – trusts about COVID-19 vaccine				
Strongly distrust	0.71 (0.44–1.16)	0.177	0.76 (0.44–1.30)	0.315
Distrust	0.89 (0.74–1.07)	0.196	1.01 (0.80–1.27)	0.945
Neutral	1.00 (reference)	NA	1.00 (reference)	NA
Trust	0.71 (0.64–0.78)	<0.001	0.89 (0.74–1.06)	0.178
Strongly trust	0.71 (0.51–0.99)	0.047	0.55 (0.31–0.99)	0.048
Do you trust the public authorities to approve vaccines for COVID-19? (SA) – trusts about COVID-19 vaccine				
Strongly distrust	2.19 (1.54–3.13)	<0.001	3.54 (2.36–5.29)	<0.001
Distrust	1.44 (1.26–1.65)	<0.001	1.79 (1.48–2.16)	<0.001
Neutral	1.00 (reference)	NA	1.00 (reference)	NA

(continued on next page)

Table 2 (continued)

	Not sure, N = 9874	P value	No, N = 3310	P value
Trust	0.64 (0.58–0.70)	<0.001	0.77 (0.64–0.92)	0.006
Strongly trust	0.82 (0.56–1.19)	0.291	0.74 (0.39–1.40)	0.353
Do you think that healthcare workers and employees of elderly care facilities should be vaccinated? (SA) – belief about COVID-19 vaccine				
Yes	0.78 (0.62–0.99)	0.037	0.17 (0.13–0.21)	<0.001
No	1.00 (reference)	NA	1.00 (reference)	NA
Can't say either	2.67 (2.11–3.38)	<0.001	0.66 (0.51–0.84)	<0.001
Do you receive an influenza vaccine? (SA)				
Every year	1.00 (reference)	NA	1.00 (reference)	NA
Every few years	1.46 (1.33–1.61)	<0.001	1.83 (1.52–2.21)	<0.001
Rarely or never	2.83 (2.61–3.07)	<0.001	5.73 (4.93–6.67)	<0.001
Information sources about COVID-19 (MA)				
Physicians	0.82 (0.72–0.92)	0.001	0.70 (0.56–0.87)	0.001
Nurses	0.79 (0.65–0.96)	0.018	0.66 (0.48–0.91)	0.010
Television	1.06 (0.96–1.18)	0.244	0.81 (0.70–0.93)	0.004
Internet news sites	1.21 (1.12–1.31)	<0.001	1.07 (0.94–1.21)	0.290
YouTube	1.36 (1.14–1.61)	<0.001	1.09 (0.84–1.41)	0.525
Medical information sites	0.64 (0.50–0.83)	<0.001	0.63 (0.42–0.95)	0.026
Family members	1.13 (1.02–1.26)	0.021	1.11 (0.92–1.34)	0.288
Scientists and researchers	1.19 (0.93–1.52)	0.168	1.80 (1.24–2.63)	0.002
Trust levels in information sources (MA)				
Physicians	1.08 (0.98–1.18)	0.103	0.99 (0.86–1.14)	0.919
Nurses	1.02 (0.92–1.13)	0.743	1.02 (0.86–1.19)	0.854
Television	1.11 (1.01–1.21)	0.022	1.02 (0.90–1.16)	0.755
Internet news sites	1.06 (0.97–1.16)	0.190	0.98 (0.84–1.13)	0.733
YouTube	1.03 (0.93–1.14)	0.527	1.21 (1.04–1.41)	0.015
Medical information sites	0.97 (0.91–1.04)	0.350	0.97 (0.87–1.08)	0.575
Family members	1.02 (0.95–1.10)	0.618	1.02 (0.91–1.15)	0.727
Scientists and researchers	1.04 (0.96–1.13)	0.320	0.98 (0.86–1.12)	0.768

The estimates were derived from the multinomial logistic regression, in reference to the COVID-19 vaccine acceptance group. SA: single-answer questions; MA: multiple-answer question. Highest education levels and annual household income in 2020 (ordinal scale questions) were also treated as continuous variables. Age (continuous variable) and the presence or absence of underlying disease were considered only for the unstratified analysis. Only variables that are important for interpretation are left in this table; the complete table containing all variables left in the final model can be found in Supplementary Table 5.

0.98–0.99), women had higher odds than men (1.53, 1.41–1.66), and compared to healthcare and welfare, most occupation types had higher odds. In addition, those without underlying diseases had higher odds than those with underlying diseases (1.22, 1.09–1.37). There was no statistical significance of regional differences in the proportion of those responding 'not sure' about their intention to be vaccinated with COVID-19, except in a few prefectures after adjusting for covariates. Two variables representing the COVID-19 infection status of each respondent's place of residence were not statistically significant and did not remain in the final regression models.

Several psychological variables were associated with responding 'not sure' regarding the COVID-19 vaccine intention. The odds of responding 'not sure' were higher for those who tended to not get vaccinated against influenza, and the odds were also higher for those with lower perceived risks of COVID-19, those with higher perceived risk of a COVID-19 vaccine, lower perceived benefits of a COVID-19 vaccine and those with lower trust in scientists and public authorities involved in COVID-19 vaccines. For the belief that healthcare workers and employees of elderly care facilities should be vaccinated against COVID-19, those who answered "can't say either" had a higher odds of responding 'not sure' regarding the COVID-19 vaccine intention than those who answered "no" (2.67, 2.11–3.38). Similarly, for the perceived norm regarding whether one should be vaccinated if others are vaccinated, the odds were higher for those who answered "neither agree nor disagree" than for the other responses. Several sources of information about COVID-19 remained in the final models with statistical significance, including physicians, nurses, and television, medical in-

formation sites with lower odds, and internet news sites, YouTube, family members, and scientists and researchers with higher odds. The higher the level of trust in television as a source of COVID-19 information, the higher the odds of responding 'not sure' (1.11, 1.01–1.21).

The stratified analyses showed similar trends; however, there were some differences from the pooled analysis in terms of the statistical significance of variables and whether or not they remained in the final model: in Group (B), education level remained a significant variable, with higher education having lower odds (0.91, 0.83–1.00) (Supplementary Table 6). In Groups (B) and (D), gender was significantly associated with the vaccine intention, with women being more like to be unsure to take a COVID-19 vaccine. As for Group (D), the relationship between income level and responding 'not sure' was statistically significant, with higher income levels having lower odds (0.98, 0.97–1.00). In Groups (A), none of the occupation types were statistically significant and did not remain in the final models. Similarly, as for psychological characteristics, the relationship with vaccination intention was basically similar among the four Groups, although the statistical significance was slightly different them. On the other hand, the variables remaining in the final model and their significance for information source and trust largely varied between the Groups.

A similar trend was observed in the unwilling group (Table 2 and Supplementary Table 7). For the perceived norm regarding whether one should be vaccinated if others are vaccinated, the odds of responding 'no' regarding the COVID-19 vaccine intention were highest for those who answered "strongly disagree" than for the other responses. In Group (A), regarding the risk perception of

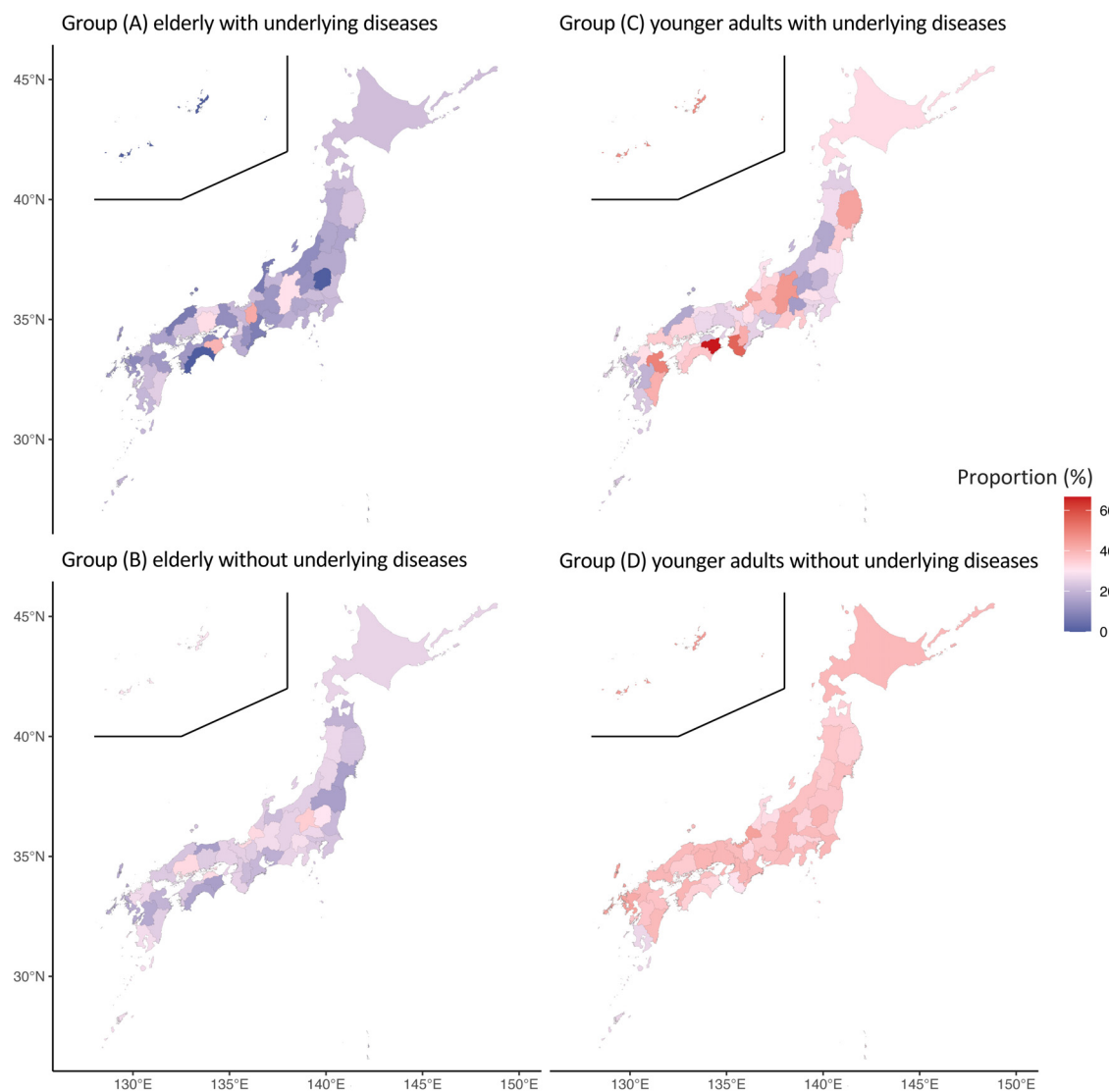


Figure 1. Proportions of those responding 'not sure' regarding intention to be vaccinated against COVID-19 by Groups (A–D).

COVID-19, those who were not anxious about COVID-19 at all were less likely to respond 'no' regarding the COVID-19 vaccine intention, which was the opposite of the results of the pooled analysis and the other Groups (Supplementary Table 7).

Reasons for responding 'not sure' or 'no' regarding intention to be vaccinated against COVID-19

The most common reason for responding 'not sure' or 'no' regarding the COVID-19 vaccine intention was specific anxiety about the COVID-19 vaccine (Table 3), especially its side effects and safety (unsure 79.1%, unwilling 68.2%). The second most common reason was related to attitude towards a vaccine in general, not limited to the COVID-19 vaccine, especially side effects and the safety of vaccines (46.3%, 41.0%). The third most common reason was that more information was necessary to decide whether or not to be vaccinated, especially on comparability with personal health conditions (44.0%, 32.5%). The unsure group was more likely to request than the unwilling group more information to decide whether or not to be vaccinated regarding doctors' recommendations (21.2%, 10.0%) and whether other people have been vaccinated (19.2%, 10.6%). In both groups, approximately 20% of respondents were unsure or un-

willing to take a COVID-19 vaccine because they thought the vaccine might not be effective against COVID-19 variants.

Whereas the elderly or those with underlying diseases were more likely to need information about compatibility with personal health conditions, younger adults and those without underlying diseases were more likely to need information about whether other people have been vaccinated or not (Supplementary Table 8).

Discussion

Vaccination intention surveys have rarely been conducted in Asia,[1,16,17] and to our knowledge this study provides the largest survey results from Japan, an East Asian country where vaccine confidence is among the lowest in the world.[20] Among 30,000 nationally representative individuals aged 20 years and older, the percentages of respondents responding 'yes', 'not sure', or 'no' regarding the intention to be vaccinated against COVID-19 were 56.1%, 32.9%, and 11.0%, respectively. These findings are roughly consistent with the results of an online survey conducted just one month before our survey among the general public aged 20 to 79, which showed that 62.1% of respondents were willing to receive the vaccine, although the response format was different.[34] This previous study collected data from about 3,000 participants by

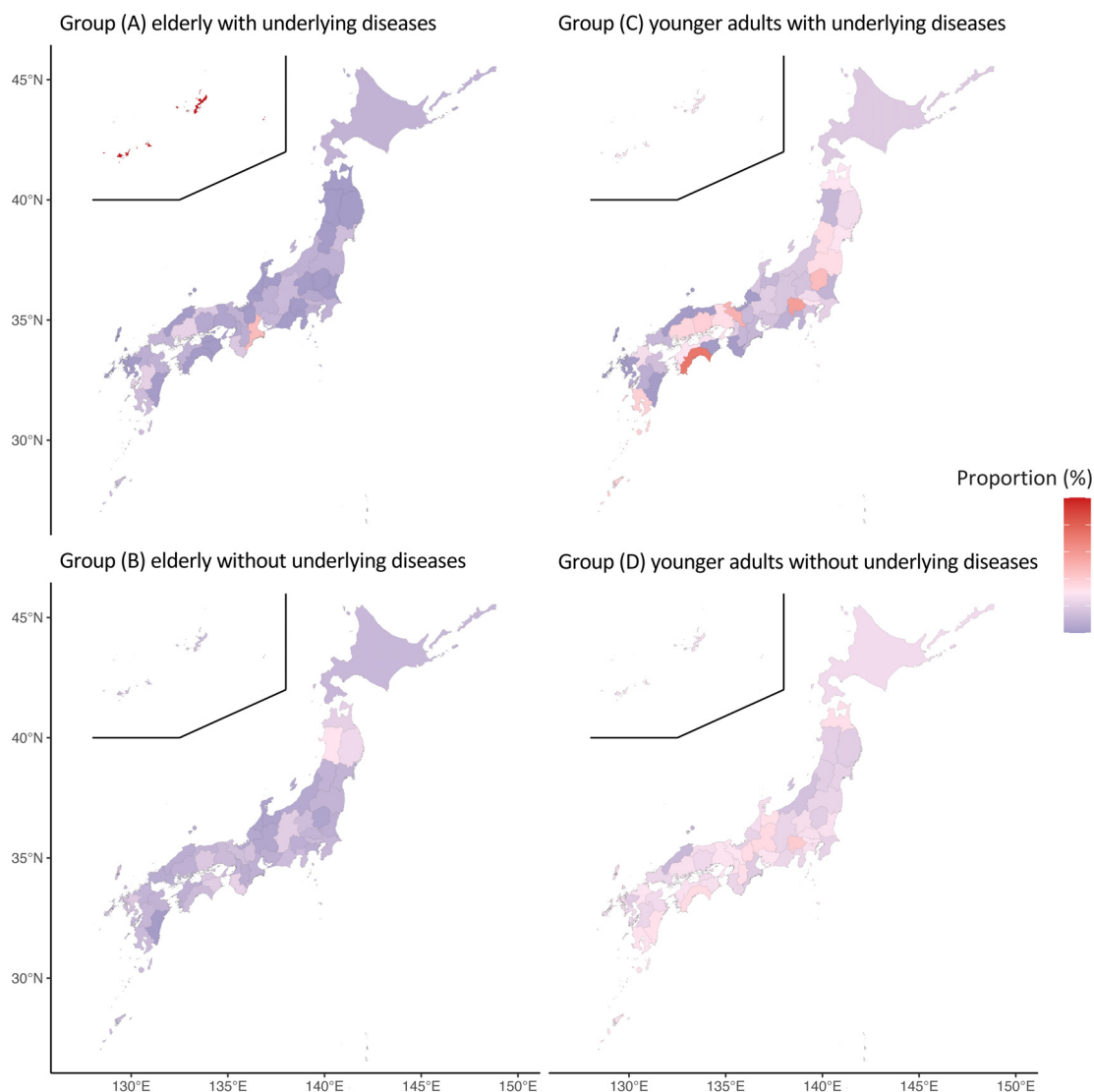


Figure 2. Proportions of those responding 'no' regarding intention to be vaccinated against COVID-19 by Groups (A–D).

quota sampling method based on age, gender, and residential area, similar to our study sampling method. The uniqueness of our study includes the fact that we did not set an upper age limit for the participants, and by collecting data from more than 30,000 participants, we were able to perform stratified analyses, by building regression models for four population groups based on age and the presence of underlying diseases; these conditions were the same as those set by the government for the priority vaccination population, allowing for a more pragmatic and policy-oriented analysis. In addition, the present study included questions about the sources of information about the COVID-19 and the level of confidence in them, providing useful information for the development of public health messaging to promote vaccination. Finally, we also asked about reasons for being unsure or unwilling to be vaccinated against COVID-19.

Our findings also suggest that the proportions of respondents who are accepting the COVID-19 vaccine may be comparatively similar to Western countries. In the latest systematic review and meta-analysis,^[17] 58,656 participants from 28 large nationally representative survey samples in 13 countries, not including Japan (mostly from the United States, United Kingdom, and Canada, but also France, Australia, China, Denmark, Germany, Italy, Ireland,

Netherlands, Poland, Portugal) were assessed for their COVID-19 vaccine intentions. The proportion of people with intention not to be vaccinated against COVID-19 has increased over time, with pooled data from surveys conducted between June and October 2020 showing that 60% (95% CI 49%–69%) had intention to vaccinate and 20% (13%–29%) had intention not to vaccinate, although intentions vary widely across samples and countries. Some Asian countries, had higher acceptance: 88.6–91.3% in China,^[1,35] 79.8% in South Korea,^[1] and 67.9% in Singapore during the early pandemic period (March–June 2020).^[1] Similar vaccination intentions were obtained in the French survey at that time (76%),^[36] but the latest estimate for France (September–October 2020) showed a decreasing trend to 52%.^[37]

Sociodemographic and health-related profile of those being unsure or unwilling to be vaccinated against COVID-19

After adjusting for covariates, sociodemographic factors such as age, gender, education, and income level were statistically significantly associated with being unsure or unwilling to take the COVID-19 vaccine (although in some cases only in the stratified analyses). These results are consistent with a number of studies which have found that younger age is associated with being un-

Table 3
Reasons for responding 'not sure' or 'no' regarding intention to be vaccinated against COVID-19

	Not sure N = 9874	No N = 3310	P-value	Total N = 30053
What are reasons for refusing or being unsure to receive a COVID-19 vaccine? (MA)				
Specific anxiety about the COVID-19 vaccine				
Adverse reactions and safety	7809 (79.1)	2258 (68.2)	<0.001	10067 (76.4)
Effectiveness	3109 (31.5)	989 (29.9)	0.088	4098 (31.1)
Not wanting to be the first to get a new vaccine	2275 (23.0)	954 (28.8)	<0.001	3229 (24.5)
Rigor of clinical trials	1683 (17.0)	656 (19.8)	<0.001	2339 (17.7)
Contents of the vaccine	1099 (11.1)	594 (17.9)	<0.001	1693 (12.8)
Others	131 (1.3)	94 (2.8)	<0.001	225 (1.7)
More information is needed to decide whether or not to get a COVID-19 vaccine				
Compatibility with personal health conditions (e.g., allergies, comorbidities)	4342 (44.0)	1077 (32.5)	<0.001	5419 (41.1)
Doctor's recommendation	2092 (21.2)	331 (10.0)	<0.001	2423 (18.4)
Depends on the pandemic situation	1546 (15.7)	443 (13.4)	0.002	1989 (15.1)
Whether other people have been vaccinated or not	1899 (19.2)	350 (10.6)	<0.001	2249 (17.1)
Others	60 (0.6)	40 (1.2)	0.001	100 (0.8)
Attitude toward vaccination in general, not limited to the new coronavirus vaccine				
Religious beliefs	49 (0.5)	29 (0.9)	0.020*	78 (0.6)
Vaccines are not necessary	238 (2.4)	321 (9.7)	<0.001	559 (4.2)
I don't think the vaccine is effective	523 (5.3)	579 (17.5)	<0.001	1102 (8.4)
I am anxious about adverse reactions and safety of vaccines	4575 (46.3)	1357 (41.0)	<0.001	5932 (45.0)
I have a fear of vaccines	1428 (14.5)	548 (16.6)	0.004	1976 (15.0)
Others	80 (0.8)	37 (1.1)	0.127	117 (0.9)
Lack of trust				
Vaccines in general	2166 (21.9)	953 (28.8)	<0.001	3119 (23.7)
Government	2340 (23.7)	896 (27.1)	<0.001	3236 (24.5)
Pharmaceutical companies	1060 (10.7)	596 (18.0)	<0.001	1656 (12.6)
Medical care in general	529 (5.4)	335 (10.1)	<0.001	864 (6.6)
Vaccine development or testing process	1911 (19.4)	732 (22.1)	0.001	2643 (20.0)
Others	63 (0.6)	20 (0.6)	0.932	83 (0.6)
Other reasons				
I want high-risk people to be vaccinated first	2216 (22.4)	549 (16.6)	<0.001	2765 (21.0)
I am afraid to go to a medical institution for vaccination	947 (9.6)	283 (8.5)	0.081	1230 (9.3)
It may not be effective for mutants	2119 (21.5)	684 (20.7)	0.345	2803 (21.3)
I don't like needles.	1087 (11.0)	484 (14.6)	<0.001	1571 (11.9)
Others	255 (2.6)	151 (4.6)	<0.001	406 (3.1)

MA: multiple-answer question. * Statistical significance disappeared after Bonferroni correction for multiple testing

sure or unwilling to be vaccinated against COVID-19.[27,34,38-40] Women more likely to be unsure or unwilling to take a COVID-19 vaccine; this was consistent with previous studies.[2,9,34,39-44] Similar to previous studies,[9,34,39,40,43-46] people with lower education levels and incomes were more likely to be unsure or unwilling to be vaccinated against COVID-19.

The statistical significance of the relationship between education, income, occupation as well as prefecture of residence and the COVID-19 vaccination intention slightly differed in the stratified analyses for the different populations. These suggest that strategies that explicitly target specific populations and address population-specific factors may be more effective. For example, we have identified gender as an important factor in vaccination intentions among elderly and younger adults without underlying diseases, suggesting that gender-based approaches may be effective.

Psychological profile of people who are unsure or unwilling to be vaccinated against COVID-19

To date, many psychological characteristics of individuals, such as perceived risks, perceived norms, and trust, have been confirmed to be associated with vaccine intention.[47-54] Similar to these past findings, we found that in Japan, the perceived risks of COVID-19, perceived risk of a COVID-19 vaccine, perceived benefits of a COVID-19 vaccine, trust in scientists and public authorities, and the belief that healthcare workers should be vaccinated were significantly associated with responding 'not sure' or 'no' regarding the intention to be vaccinated against COVID-19.

These findings were in line with previous studies conducted in other countries attempting to understand the reasons behind uncertainty or unwillingness to be vaccinated against COVID-19.

Barello et al (2020) and Dror et al. (2020) reported that people with lower levels of perceived severity of COVID-19 and personal vulnerability to the risk of infection were less likely to accept the COVID-19 vaccine.[18,19] Barello et al. (2021) and Lin et al. (2020) demonstrated that the perceived safety of the COVID-19 vaccine was a major determinant of vaccine uptake.[14,16] Murphy et al. (2021) demonstrated that COVID-19 vaccine-hesitant people were distinguished from vaccine-accepting people by being more distrustful of experts and authority figures (i.e. scientists, health care professionals), and more likely to hold conspiratorial and paranoid beliefs.[3] In our study, those with influenza vaccination experience were more likely to accept the COVID-19 vaccine, as shown in previous studies regarding vaccine intention generally,[38,39,45] as well as in the COVID-19 context.[13]

One of the major differences between the unsure and unwilling groups in this study was their relationship with the perceived norm regarding a COVID-19 vaccine that one should be vaccinated if others are vaccinated. In the unsure group, respondents who took the neutral position of "neither agree nor disagree" were more likely to be unsure to take a COVID-19 vaccine. However, in the unwilling group, respondents who answered "strongly disagree" were more likely to be unwilling to take a COVID-19 vaccine. These findings are consistent with psychological evidence that people who are unsure or non-professional (i.e. lay people) about a certain topic tend to choose neutral answers in a survey.[55] A similar result was observed in a study regarding the perceived effectiveness of preventive behaviors against COVID-19.[56] Furthermore, a previous study showed that the intention to wear a mask as a COVID-19 preventive measure was also associated with the perceived norm.[50] The relationship of psychological charac-

teristics with COVID-19 vaccination intention was basically similar among the stratified four Groups, although their statistical significances were slight difference between them. In the pooled analysis, the more anxious about COVID-19 the respondents were, the less likely they were to answer 'no' regarding the intention to be vaccinated, while the opposite was true for Group (A), who were elderly with underlying diseases. This may be somewhat explained by the fact that there were more people in this group who were concerned about compatibility with personal health conditions and side effects and safety of the vaccine, but further investigation is required.

Implications

The responsibility for disseminating public health messages tends to fall primarily on public authorities as well as scientists. People who are unsure or unwilling to take a COVID-19 vaccine may feel concern over the vaccination recommendations by public authorities and scientists if they have a high level of distrust of the messages sent by them.[52,57] In the present study, in Japan, the trust in public authorities and scientists involved in COVID-19 vaccines was strongly correlated with COVID-19 vaccine intention, which reaffirm the importance of ensuring trust in those who represent these authorities.[52,57]

We then demonstrated that many respondents presented concerns about the side effects and safety of a COVID-19 vaccine as a major reason for being unsure or unwilling to be vaccinated. In order to decide whether or not to get the vaccine, many respondents requested more information about the compatibilities between the vaccine and their personal health conditions, whether other people had been vaccinated, the effectiveness of vaccines against variants, and doctors' recommendations. These reasons were also reported in Fisher et al.'s (2020) study conducted in the United States.[27] Proactive messaging of the above-mentioned information from public authorities and scientists, especially those in positions of high trust, may result in those who had previously been unsure or unwilling to be vaccinated against COVID-19 to be more receptive to a COVID-19 vaccine.

The campaign against the HPV vaccination in Japan was based heavily on a discourse based around side-effects,[21] as was the now-discredited anti-MMR (measles, mumps, and rubella) campaign spearheaded by Wakefield et al.[58] This showed the importance of combating misinformation about side-effects, and acting early and decisively to dispute claims of the danger of vaccines, to prevent the possibility of debates about single vaccines cross-contaminating all information about vaccine safety, and swamping information about the health benefits of vaccination with exaggerated stories about the risks. Fortunately, this study also showed that trust in information from the government and local authorities as well as from medical professionals was relatively high, which indicates that an approach based on early and accurate dissemination of information countering exaggerated claims of side-effects may work as a practical solution. Note that the odds of being unsure or unwilling to be vaccinated against COVID-19 were higher for those who uses internet news sites, YouTube, family members, and scientists and researchers and lower for those who relied on physicians, nurses, television, and medical information sites as their sources of information of COVID-19. These results are also consistent with several previous studies, which suggested, for example, that people who use the internet may be less aware of the safety of vaccines and their benefits,[59] and that people who rely on informal sources of information, such as family members, may have less trust in health care.[60]

Meanwhile, in this study, the higher the level of trust in television as an information source, the more likely they were to be unsure to take the COVID-19 vaccine (although this was not statis-

tically significant for the unwilling group). Given the higher levels of uncertainty and unwillingness seen in people who watch television as an information source of COVID-19, and the ubiquitous nature of television and print media in Japan, it is important that coverage in these media sources be balanced and properly objective.

Moreover, this study showed that the perceived benefit of a COVID-19 vaccine was associated with COVID-19 vaccine intention. It would be important for messages to those who are unsure or unwilling to take the vaccine to emphasize the personal benefits of a COVID-19 vaccine. Furthermore, Murphy et al. (2021) reported that people who are hesitant about COVID-19 vaccination are likely less agreeable, less conscientious, and less emotionally stable.[3] Public health messages aimed at these populations need to be clear, direct, and repeated.[3]

We found that the unsure and unwilling groups (as well as those who are accepting of it) not only obtain information from traditional sources (television, newspapers, local authorities, and the government), but also from internet news sites, search engines, and especially from SNS. Similar observations were reported in the United Kingdom.[3] These results have implications for how to effectively communicate with these population. Globally, SNS is being used as a platform to disseminate messages to vaccine hesitant individuals.[61] Although caution is needed due to the fact that SNS have the potential to raise concerns about vaccine safety via the contemporary anti-vaccination movement and/or to spread misinformation, which in turn fuels vaccine hesitancy,[62] public authorities should disseminate information through multiple media channels (including SNS) to increase their chances of reaching the vaccine hesitant individuals. Combining knowledge of what sources of information those who are unsure or unwilling to be vaccinated access and which they trust most will help public authorities to effectively design and deliver public health messages, resulting in more people voluntarily accepting a COVID-19 vaccine.

Limitations

This study has some limitations. Self-selection bias may have affected the representativeness of the survey participants. For example, whether people participate in our survey may depend on their interest in the scope of the study. However, since our survey was conducted online, and respondents were given 'points', those who were not interested in the topic of this survey may have been motivated to participate. Therefore, it is thought to be more effective in reducing the effect of such bias than a survey that invites participants to a certain venue or that employed a mailing method with no other incentives provided. Other selection or sampling biases commonly linked to online surveys also need to be recognized.[63] The distribution of demographic characteristics of our study population was similar to that of the total population owing to a quota sampling method based on age, gender, and prefecture population ratios, according to the National Census 2015.[24] However, we were not able to adjust the sampling method with respect to education level. The percentage of respondents who attended university or have a higher level of education (43.9%) was larger than that of the total population (16.1%), reported by the 2010 National Census.[64] Given that several studies have suggested that lower education level is associated with being less likely to be vaccinated against COVID-19,[16,17] our survey data on vaccine un- sureness and unwillingness might be underestimated. According to the Comprehensive Survey of Living Conditions (CSLC, a nationally representative cross-sectional annual survey conducted by the MHLW) in 2019, the year before our survey was conducted, 45.4% of households had an annual household income of 4 million yen or less.[65] This annual income level accounts for 45.3% of the households in this survey, which is very close to the results of the CSLC

survey. It is important to recognize that the online collection of these data skews the participants towards more digitally experienced and skilled users, resulting in a bias towards representativeness, especially of the older population.[66] It is also important to note that online surveys may lead to lower levels of anxiety about certain social issues compared to interviews or other survey methods.[67] Additionally, as a cross-sectional design was used, a causal relationship was difficult to infer. Also, psychological characteristics were measured in this study based on a single item rather than a validated scale. The reason for this was to take into account a number of variables, but also for research and policy benefits such as reduced respondent burden and ease of interpretation.[26] The other limitations of our study include the timing of the survey in February–March, 2021. At this time, there was little information about vaccination locations, and people's vaccination intentions might have been influenced over time with new information regarding vaccination convenience.[5,6] In addition, we used three options for vaccination intentions in our study. However, in general, categorization of information means loss of within-category information; everyone above or below the cut-point is treated as equal. The level of willingness/unsureness/unwillingness to be vaccinated against COVID-19 may be likely to be very different among each category. Meanwhile, categorical variables can make the analysis and interpretation of results simple. Thus, we used categorical variables for the vaccine intention in this study because we believe it is important for the interpretation of results to be easily understandable to the public in order to build public health messaging that promotes vaccination, and to increase comparability with previous studies.[16,17]

Conclusions

Despite these limitations, our findings provide important evidence on the level of unsureness and unwillingness to be vaccinated against COVID-19 in Japan. Further, to the best of our knowledge, our findings were based on the largest survey to date, which allows for stratified analysis according to population groups. As previous studies in other countries have shown, a large proportion of the population is unsure or unwilling to take COVID-19 vaccine. This is especially true in Japan. In order for global vaccine development efforts to be successful, another effort must be strongly implemented in parallel: how to get these people to accept the vaccine. We believe that our findings underscore the importance of identifying, understanding, and addressing the various sociodemographic and psychological factors as well as the information sources and the trust levels in them that contribute to being unsure and unwilling to take the COVID-19 vaccine to better inform public health messages from public authorities.

Declaration of Competing Interest

The authors declare that they have no competing interests.

Contributors

Conception/design of the work: S.N., A.E., D.Y., T.K., Y.T., M.M., H.S., K.M.S., H.K., S.K., K.S., Y.Y., and H.M.; acquisition of data: S.N., H.S., K.M.S., H.K., S.K., K.S., and H.M.; analysis of data: S.N., A.E., D.Y., T.K., and Y.T.; interpretation of findings: all authors; drafting of the work: S.N.; substantially revised the work: S.N., A.E., D.Y., T.K., Y.T., M.M., S.G., S.S., M.A., K.S., and Y.Y.

Data sharing

The datasets generated during and/or analyzed during the current study are not publicly available due to ethical considerations

but are available from the corresponding author on reasonable request.

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Ethics statement

Ethical approval was granted by the Ethics Committee of Keio University School of Medicine under authorization number 20200340. Respondents had to provide their consent before they proceeded to the questionnaire response page.

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Supplementary materials

Supplementary material associated with this article can be found, in the online version, at [doi:10.1016/j.lanwpc.2021.100223](https://doi.org/10.1016/j.lanwpc.2021.100223).

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