

RESEARCH

Open Access



Drone versus ambulance for blood products transportation: an economic evaluation study

M. A. Zailani¹, R. Z. Azma¹, I. Aniza¹, A. R. Rahana¹, M. S. Ismail¹, I. S. Shahnaz², K. S. Chan³, M. Jamaludin³ and Z. A. Mahdy^{1*}

Abstract

Background: Medical transportation is an essential step in health care services, and includes ground, air and water transportation. Among the important uses of medical transportation is the delivery of blood products in the event of a clinical emergency. Drone technology is the latest technological advancement that may revolutionize medical transportation globally. Nonetheless, its economic evaluation is scant and insufficient, whilst its cost-effectiveness remains controversial. The aim of this study was to compare the cost-effectiveness of drone transportation versus the ambulance.

Methods: The setting of the study was within a developing nation. An economic evaluation study of drone versus ambulance for emergency blood products transportation between the Sabah Women and Children Hospital (SWACH) and the Queen Elizabeth II Hospital (QEH2) on Borneo Island was conducted using the Cost-Effectiveness Analysis (CEA) technique. The total cost of each mode of transportation was calculated using the Activity Based Costing (ABC) method. Travel time was used as a denominator to estimate the Incremental Cost Effectiveness Ratio (ICER).

Results: For one clinical emergency in SWACH, a round trip of blood products transportation from SWACH to QEH2 costs RM1,266.02 (USD307.09) when using the ambulance, while the drone costs RM1,313.28 (USD319.36). The travel time for the drone was much shorter (18 min) compared to the ambulance (34 min). The Cost-Effectiveness Ratio (CER) of ambulance transportation was RM37.23 (USD9.05) per minute whilst the CER of drone transportation was RM72.96 (USD17.74) per minute. The ICER of drone versus ambulance was -2.95 , implying an increase of RM2.95 in cost for every minute saved using a drone instead of an ambulance.

Conclusion: Although drone transportation of blood products costs more per minute compared to the ambulance, the significantly shorter transport time of the drone offset its cost. Thus, we believe there is good economic potential for drone usage for blood products transportation in developing nations particularly if the drone price decreases and its operational lifespan increases. Our limitation of a non-clinical denominator used in this study leads to the recommendation for use of clinical outcomes in future studies.

Keywords: Drone, Blood, Transportation, Malaysia, Economy

Background

Medical transportation is a basic but essential step in a health care service system. It involves the movement of patients, medical personnel, equipment, and medical supplies such as blood products, medication and vaccines. Conventionally, medical transportation includes ground transportation such as ambulances

*Correspondence: zaleha@ppukm.ukm.edu.my

¹ Faculty of Medicine, Universiti Kebangsaan Malaysia (UKM), Kuala Lumpur, Malaysia

Full list of author information is available at the end of the article



© The Author(s) 2021. **Open Access** This article is licensed under a Creative Commons Attribution 4.0 International License, which permits use, sharing, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons licence, and indicate if changes were made. The images or other third party material in this article are included in the article's Creative Commons licence, unless indicated otherwise in a credit line to the material. If material is not included in the article's Creative Commons licence and your intended use is not permitted by statutory regulation or exceeds the permitted use, you will need to obtain permission directly from the copyright holder. To view a copy of this licence, visit <http://creativecommons.org/licenses/by/4.0/>. The Creative Commons Public Domain Dedication waiver (<http://creativecommons.org/publicdomain/zero/1.0/>) applies to the data made available in this article, unless otherwise stated in a credit line to the data.

and motorcycles, and air transportation such as helicopters [1]. Less commonly, water transportation such as catamarans and boats are also used for the delivery of medical necessities to remote islands [2]. Understanding the basics of medical transportation is important to enhance its efficiency and to enable effective communication between patients and health care providers, ensuring accessibility to health services.

Among the important utilities of a medical transportation system is the delivery of blood products such as packed red blood cells and platelets in times of emergency. These products are life-saving biological components used as an integral part of resuscitation in cases of massive bleeding and haemorrhagic shock be it traumatic injuries or obstetric hemorrhage [3]. Patients who suffer serious internal or external bleeding would deteriorate rapidly within minutes, with a significant risk of death. The most effective way of treating such profound blood loss and saving life is by transfusing the patient with blood. Hence, every minute spent on medical transportation is crucial in determining the patient's outcome.

In the Fourth Industrial Revolution (4IR), the drone features prominently as a technological advancement that may enhance medical transportation [4]. The drone or unmanned aerial vehicle (UAV) have become increasingly popular in recent years with widespread applications including in medicine [5], military [6], agriculture [7] and the construction industry [8]. The steady progress of the drone technology has accelerated its multitude of advantages such as being time-saving [9], having high accessibility over challenging geographical terrains [10], and reducing carbon footprint and greenhouse gas emission [11]. Studies around the world have been conducted to unlock the true potential of this technology in improving health care services, for example the maintenance of blood samples integrity when flown by drones [12] and the ability to reduce the response time in incidents of out-of-hospital cardiac arrest [13].

Apart from expertise, infrastructure and regulations [14, 15], one of the main barriers to surmount is the question of cost-effectiveness of drone usage. Thus far, there is only one study that attempted to answer the question of cost-effectiveness of drone for medical products transportation, the finding of which showed that motorcycles were more cost-effective than short-range (< 65 km) drones [16]. This result, however, may not be applicable in all types of geographical terrains or traffic. Recognizing this issue, we set out to compare the cost-effectiveness of drone transportation with a more common contender, the ambulance.

Methodology

Study setting

The study setting is the state of Sabah on Borneo Island with a challenging terrain and traffic flow, as well as the highest rate of obstetric haemorrhage in Malaysia. Sabah is Malaysia's second largest state covering a land area of 73,904 km². It is located in the northern part of Borneo and is subdivided into four divisions. Sabah's geographical features include vast tropical rainforests, sandy beaches, and hundreds of mountains. The population in Sabah consists of an estimated 3.9 million people, making it the third most populous state in Malaysia. Only a quarter of the Sabahan population live in the capital city, Kota Kinabalu, while three quarters live in rural areas including along the coastline and mountainous terrain [17].

The unique geography of Sabah and its demography lead to difficulties of access to health facilities, particularly for its rural population. The Sabah Women and Children Hospital (SWACH) is an example of a district hospital. It is located approximately 10 km from a tertiary hospital, Queen Elizabeth II Hospital (QE2) (Fig. 1), which plays an important role for the SWACH's case referrals and blood products supply. According to the 5th Report of the National Obstetrics Registry (NOR) Malaysia, SWACH was recorded as the hospital with the highest number of births in Malaysia (14,463 in 2017) [18] and is recognized as a Paediatric Thalassaemia Center in Sabah. Ambulances are used to transport blood products from QE2 to SWACH twice daily as there is limited blood storage in SWACH yet a high demand. For emergency cases, the average usage of SWACH's ambulance for delivery of blood products is four times a month.

These multifactorial conditions in Sabah's geography, with an example of usage of ambulances between SWACH and QE2, highlighted a critical requirement of an alternative mode of blood products transportation in Sabah such as the drone.

Study design

We conducted an economic evaluation study of the costs and cost-effectiveness of drone versus ambulance for the transportation of blood products. This analysis was done under a simulated public health emergency condition between the SWACH and the QE2, a tertiary hospital that supplies the SWACH with blood when needed. Our denominator unit of effectiveness in the Cost-Effectiveness Analysis (CEA) of this study was the travel time during blood transportation.

We started the analysis with calculation of the total annual expenditure for the transportation of blood products using ambulance and drone respectively. The cost



calculation was carried out using an Activity Based Costing (ABC) method (Tables 1 and 2). According to Aniza I. et al. (2019), the usage of this method will provide a rich source of information on the costing calculation, enable investigators to identify the individual component of the cost, and is suitable for a comparative intervention study in clinical and health care system management [19].

Subsequently, the calculated total cost was used to determine a Cost-Effectiveness Ratio (CER), a ratio in which the net cost of an intervention was divided by the net changes in their health outcomes or effectiveness (Fig. 2) [20]. Joseph CG et al. (2000) in the Handbook of Statistics described CER as a useful economic tool for statistical evaluation of health care intervention, particularly in decision-making for policy-makers and

stakeholders when faced with challenges in the allocation of health care funds across several competing interventions [21].

Lastly, we summarized our economic findings by the analysis of the Incremental Cost-Effectiveness Ratio (ICER) and a sensitivity analysis. The ICER is defined as the difference in cost between two possible health interventions, divided by the difference in their effect or outcomes (Fig. 3).

For our study, ICER represents a summary of the economic value of medical drone intervention for blood products transportation, compared with its alternative (comparator) i.e. the conventional ambulance. The value of ICER is customarily the main output or result of any economic evaluation [22]. A sensitivity analysis was done

Table 1 Cost Calculation Model for Ambulance Transportation of Blood Products

Total cost for ambulance transportation = Capital cost + Recurrent cost

Where:

Capital cost = Vehicle cost

Recurrent cost = Utility cost + Maintenance cost + Human resource cost (Medical Officer, Medical Laboratory Technologist, Health care Assistant and Driver) + Equipment cost + Disposable cost

Table 2 Cost Calculation Model for Drone Transportation of Blood Products

Total cost for drone transportation procedure =
 Capital cost + Recurrent cost
 Where:
 Capital cost = Vehicle cost
 Recurrent cost = Utility cost + Maintenance cost + Human resource cost (Medical Officer, Medical Laboratory Technologist, Drone Pilot, Drone Co-pilot) + Equipment cost + Disposable cost

to determine the robustness of our evaluation by examining the extent to which results are affected by changes in the dependent variable.

Ethical approval

This study was registered under the National Medical Research Register (NMRR) of Malaysia and has obtained approval from the Medical Research and Ethics Committee (MREC), Ministry of Health, Malaysia (Reference Number: NMRR-19-1801-45,727 IIR) and the Universiti Kebangsaan Malaysia (UKM) Research Ethics Committee (Reference Number: UKM PPI.800-1/1/5/JEP.2019.420).

Data sources

We obtained ambulance operational data from the administration of the SWACH. These data include the frequency of blood products transportation between SWACH and QEH2 in a year, the average duration of a round trip, the flow chart of the procedure, the position and salary of the staff involved, the details of disposable items and equipment used for the procedure, the fuel consumption and the maintenance cost. All data were collected using an Activity Based Costing (ABC) form (Supplementary Material A).

For drone transportation, we obtained data of the costing from a professional drone operator (Aerodyne Group, Cyberjaya, Malaysia) [23]. The costing data represented a simulated drone flight between SWACH and QEH2 including the drone operational performance, salary details of human resources, putative prices, and maintenance cost of the drone. All drone data were collected using the ABC form (Supplementary Material B).

We obtained data for drone flight duration for a round trip between the SWACH and the QEH2 by conducting a simulated drone flight in Cyberjaya, Malaysia, the only established drone-flying zone in the country. In the simulated flight, we assumed a straight line (Euclidean distance between two points) of a drone flight from the

SWACH to the QEH2 with an average distance of 8 km, flight altitude of 91 m above ground, flight velocity of 43.5 km per hour and flight payload of 1.55 kg.

Vehicle models

Our calculation used data pertaining to the Toyota Hiace ambulance model manufactured in year 2018, a converted vehicle model that is most commonly used as ambulance in emergency response units including in the SWACH. The costing of the vehicle was recorded as at the time of year acquired by the hospital and the value were discounted according to the Table of Annualization Factor (Year 5, 5%) to gain the economic cost.

The drone used was the DJI Matrice 600 Pro (M600 Pro) manufactured in year 2020. This model was chosen based on its loading capacity and flight performance as befit the drone flight plan in our study with the purpose of transporting blood products between the SWACH and the QEH2. Similarly, the economic cost of the drone was obtained through discounting using the Table of Annualization Factor (Year 5, 5%) as performed on its comparator (ambulance).

Results

Cost calculation

The cost calculation for our economic evaluation study was carried out using the Malaysian local currency, Malaysian Ringgit (MYR), which was subsequently converted to USD using an online currency converter (<https://xe.com>) (accessed on 9 May 2021).

Ambulance

Total cost per trip

Capital cost Capital cost was defined as a fixed, one-time expense incurred on the purchase of necessities

$$\text{CER of transportation modality} = \frac{\text{Grand Total Procedure Cost}}{\text{Outcome}}$$

Fig. 2 Equation for the calculation of Cost Effectiveness Ratio (CER)

$$\text{ICER} = \frac{(C_1 - C_0)}{(E_1 - E_0)}$$

Fig. 3 Equation for the calculation of Incremental Cost-Effectiveness Ratio (ICER)

used in rendering services. We identified only one capital cost that was required for this transportation, which was the vehicle cost. For the ambulance, the cost was RM489,000.00. The annualization factor for vehicle cost is 4.329 (using Year 5, 5%). Therefore, the economic cost was RM112,959.11 (USD27,469.42). The average frequency of ambulance usage for blood products transportation between the SWACH and the QEH2 was 720 trips for non-emergency and 48 trips for emergency cases respectively, in a year. Therefore, the calculated vehicle cost for the ambulance per trip was RM147.08 (USD35.76).

Recurrent cost Recurrent costs were the costs of maintaining and operating a given program or procedure. For the ambulance transportation of blood products between the SWACH and the QEH2, several recurrent costs were identified and included in the calculation, including:

Utility cost

The utility cost of the ambulance included its diesel fuel consumption, which was costed at RM2.18 (USD0.53) per litre. We assumed an average estimated distance travelled in a round trip by the ambulance between the SWACH and the QEH2 as 26.5km in non-emergency and 18.5km in emergency cases respectively. The route taken during non-emergency was longer due to a routine necessary detour. The estimated amount of diesel used by the ambulance was 11 for every 9.8km journey. Therefore, the calculated diesel fuel consumption cost was RM5.89 (USD1.43) per trip for non-emergency and RM4.16 (USD1.01) per trip for emergency cases respectively. In conclusion, the average utility cost was RM5.02 (USD1.22) per round trip.

Maintenance cost

The estimated maintenance cost of the ambulance was RM20,280.90 (USD4931.91) per year. Therefore, the

average maintenance cost per trip for the ambulance was RM26.40 (USD6.41).

Human resource cost

The cost of human resource was calculated based on salary per minute for all personnel involved. This included two medical officers (MO), two medical laboratory technologists (MLT), one healthcare assistant (HA), and one ambulance driver. The calculated salaries per minute were RM0.43 (USD0.10) for the MO, RM0.04 (USD0.09) for the MLT, RM0.02 (USD0.005) for the HA, and RM0.02 (USD0.005) for the ambulance driver. The average travel time was 34min. Therefore, the human resource cost was RM33.32 (USD8.10) per round trip, or RM0.98 (USD0.23) per minute.

Equipment cost

The cold-chain equipment used for ambulance transportation of blood products was a cool box for blood storage containing icepacks and a datalogger. The cost for the cool box (4L Coleman box) was RM119.00 (USD28.93), RM24.00 (USD5.83) for the icepacks, and RM810.00 (USD196.97) for the datalogger (Fourtec MicroLite USB Datalogger LITE5032P-RH). Therefore, the total equipment cost was RM953.00 (USD231.75).

Disposable cost

The disposable cost was calculated by including all disposable items used routinely during the trip. The identified items were two pairs of Surgical Latex Rubber Gloves (Powdered) Size 5.5/ 6.0 at RM1.88 (USD0.45) per pair, and an average of 6 units of 450 ml blood bag at RM16.24 (USD3.94) per unit. Therefore, the total disposable cost was RM101.20 (USD24.60).

Grand total cost The grand total cost per round trip for ambulance transportation was RM1,266.02 (USD307.87).

The components of its calculation were summarized in Table 3.

Drone

Total cost per trip

Capital cost The capital cost for blood products transportation using the drone was limited to vehicle cost only. The vehicle used was a DJI Matrice 600 Pro (M600 Pro) drone, which cost RM28,000.00 (USD6809.04). The annualization factor for vehicle cost was 4.329 (using Year 5, 5%). Therefore, the economic cost was RM6,468.00 (USD1572.89). We made the assumption that drone transportation was used for emergency cases only in view of its novelty. The average number of drone trips in a year was therefore 48 trips. Hence, the calculated vehicle cost for the drone was RM134.75 (USD32.76) per trip.

Recurrent cost The recurrent cost of drone transportation included the following:

Utility cost

The calculation of utility cost was not applicable to the drone as there was no diesel fuel consumption. The power source of the drone came from six pieces of LiPo 6S lithium batteries (Model: TB47S) with a capacity of 4500 mAh, which was already included in the following calculation of the drone’s annual maintenance cost.

Maintenance cost

The maintenance cost of the drone included the lithium batteries as its power source. The estimated maintenance cost of the drone provided by the Aerodyne Group was RM5,000.16 (USD1215.94) per year [23]. Therefore, the

calculated maintenance cost for the drone was RM104.17 (USD25.33) per trip.

Human resource cost

The cost of human resource was calculated using the calculated salary per minute of all personnel involved. This included two medical officers (MO), two medical laboratory technologists (MLT), one drone pilot and one co-pilot. The calculated salaries per minute were RM0.43 (USD0.10) for the MO, RM0.04 (USD0.01) for the MLT, RM0.10 (USD0.02) for the drone pilot, and RM0.08 (USD0.01) for the co-pilot. The average travel time for the drone was 18 min (with an average speed of 53.3 km per hour). Therefore, the human resource cost was RM20.16 (USD4.90) per trip, or RM1.12 (USD0.27) per minute.

Equipment cost

We envisioned that the cold chain equipment used for drone transportation was similar to the ambulance. The equipment was safely mountable on the drone and included a cool box for blood storage containing ice-packs and a datalogger. Based on the calculation for the ambulance, the total equipment cost was RM953.00 (USD231.75).

Disposable cost

Assuming the cost was the same as for the ambulance, the total disposable cost was RM101.20 (USD24.60).

Grand total cost The Grand Total Cost for drone transportation was RM1,313.28 (USD319.36). The components of its calculation were summarized in Table 4.

For each clinical emergency in the SWACH, a round trip of blood products transportation from the SWACH

Table 3 Calculation of the Total Cost for ambulance transportation of blood products between the Sabah Women and Children Hospital (SWACH) and the Queen Elizabeth II (QE2) Hospital in Sabah, Malaysia

Costing Details	Average Cost per trip (MYR/USD)	Cost Division (%)
Capital cost		
Vehicle cost	147.08 / 35.76	11.62
Utility cost	5.02 / 1.22	0.40
Maintenance cost	26.40 / 6.41	2.08
Human resource cost	33.32 / 8.10	2.63
Equipment cost	953.00 / 231.75	75.28
Disposable cost	101.20 / 24.60	7.99
Grand Total Procedure Cost	1266.02 / 307.87	100.00

Table 4 Calculation of the Total cost for drone transportation of blood products between the Sabah Women and Children Hospital (SWACH) and the Queen Elizabeth II Hospital (QE2)

Costing Details	Average Cost per trip (MYR/USD)	Cost Division (%)
Capital cost		
Recurrent cost	134.75 / 32.76	10.26
Utility cost	0 / 0	0
Maintenance cost	104.17 / 25.33	7.93
Human resource cost	20.16 / 4.90	1.54
Equipment cost	953.00 / 231.75	72.57
Disposable cost	101.20 / 24.60	7.70
Grand Total Procedure Cost	1313.28 / 319.36	100.00

to the QEH2 using an ambulance was estimated to cost RM1,266.02 (USD307.87). This was lower compared to the drone, which stood at RM1,313.28(USD319.36). Most of the cost for both transportation modalities was contributed by the equipment cost (75.28% for the ambulance and 72.57% for the drone). However, the vehicle cost for drone transportation contributed less to the Grand Total Cost compared to ambulance transportation (10.26% for drone versus 11.62% for ambulance).

Outcome

The outcome parameter in our study was limited to travel time. Ambulance transportation of blood products between the SWACH and the QEH2 took 34min per round trip, whilst the drone impressively took only 18 min per round trip, i.e. the drone required only a little more than half (52.94%) of the length of time taken by the ambulance.

Cost-effectiveness ratio (CER)

The CER of both transportation modalities were calculated by dividing the Grand Total Procedure Cost by the outcome (travel time). The calculations of CER for both modes of transportation are shown in Figs. 4 and 5.

The result of the calculated CER showed that ambulance transportation of blood products between the SWACH and the QEH2 cost RM37.23 (USD9.05) per minute of travel. Meanwhile, drone transportation

of blood products cost a higher amount of RM72.96 (USD17.74) per minute of travel.

Incremental cost-effectiveness ratio (ICER)

The ICER was calculated using the equation in Fig. 2 where C_i and E_i are the Grand Total Procedure Cost and the effect of the intervention group (drone transportation of blood products) respectively, and C_o and E_o are the Grand Total Procedure Cost and the effect of the comparator group (ambulance transportation of blood products) respectively. Our results demonstrated an ICER value of - 2.95 (Fig. 6).

From our calculation, it can be inferred that by using the drone for transportation of blood products, an additional cost of RM47.26 (USD11.30) is needed to reduce 16 min of travel time, which equals an increment of RM2.95 (USD0.70) to reduce 1 min of travel time between the SWACH and the QEH2. Our calculation revealed that the drone cost more, but this was compensated by the shorter travel time, which may be life-saving in an emergency.

Sensitivity analysis

A sensitivity analysis is an analysis of several case scenarios [24] to apportion changes in the output of a proposed system or solution, which for this study is the drone transportation. The scenarios were base-, best- and worst-case scenarios. Calculation of total cost for all scenarios was based on the total number of trips.

$$\text{CER of ambulance transportation} = \frac{1,266.02}{34} = \text{RM } 37.23 / \text{minute}$$

Fig. 4 Calculation of the Cost-Effectiveness Ratio (CER) of ambulance transportation of blood products between the Sabah’s Women and Children’s Hospital (SWACH) and the Queen Elizabeth II Hospital (QEH2)

$$\text{CER of drone transportation} = \frac{1,313.28}{18} = \text{RM } 72.96 / \text{minute}$$

Fig. 5 Calculation of the Cost-Effectiveness Ratio (CER) of drone transportation of blood products between the Sabah Women and Children Hospital (SWACH) and the Queen Elizabeth II Hospital (QEH2)

$$\begin{aligned}
 \text{ICER} &= \frac{(\text{RM } 1,313.28 - \text{RM } 1,266.02)}{(18 \text{ minutes} - 34 \text{ minutes})} \\
 &= \frac{47.26}{-16} \\
 &= -2.95
 \end{aligned}$$

Fig. 6 Calculation of the Incremental Cost-Effectiveness Ratio (ICER) of the drone versus the ambulance transportation of blood products between the Sabah Women and Children Hospital (SWACH) and the Queen Elizabeth II Hospital (QE2)

The base-case scenario for our study was calculated by multiplying the number of trips by the cost, which was 48 x RM1,313.28 (USD319.36), yielding RM63,037.44 (USD15,329.28). The best-case scenario (increasing drone trips by 50%) produced RM94,556.16 (USD22,993.92), whereas the worst-case scenario (reducing drone trips by 50%) showed the cost to be RM31,518.72 (USD7,664.64).

Discussion

Globally, we found exceptionally few scientific studies that reported on the economic perspective of drone technology in healthcare services [13, 16]. This may be due to the slow-paced implementation of drone usage for medical purposes. Thus, our pilot study is the first in Malaysia to evaluate the drone’s economic viability. We strived to provide evidence-based answers with regard to the economic feasibility of using the drone as a potential vehicle for emergency blood products transportation between district and tertiary hospitals. The findings of our study in Sabah can also be extrapolated to other parts of Malaysia, as well as other Southeast Asian countries that share similar economic status, climate, and topography.

Our economic evaluation of drone transportation of blood products revealed that the drone cost more than the ambulance for deployment in emergencies between a district hospital and the nearest tertiary hospital. This conclusion was made based on i) the higher CER calculation of the drone, which was RM72.96 (USD9.05) per minute of travel, compared to the CER of ambulance, which was RM37.23 (USD17.74) per minute of travel; and ii) a negative ICER value of - 2.23. Nonetheless, this is offset by the drone by nearly halving the travel time

as a result of the straight route of travel, and absence of ground hindrances such as traffic congestion.

This impactful finding can be translated into a huge potential for drone technology to be used as a mode of blood products transportation in developing countries such as Malaysia in the future, particularly when the drone market matures and the drone price drops. Moreover, technological progress will optimize the drone’s operational lifespan, capacity, and capability, with consequent reduction in its maintenance cost. This promising potential is reflected in the outcome achieved in our economic evaluation of a simulated transportation of blood products between the SWACH and the QE2, where the drone was able to reduce the travel time between the two hospitals.

Our proposal to use the drone in providing healthcare services is supported by a study conducted by Claesson et al. (2016) in which their simulation model showed that drones were capable of arriving at a faster rate before the conventional emergency response system (ambulance) in 93% of cases in rural areas [13]. However, the simulation did not analyse nor report the economic impact of the drone as it was not the aim of their study. Owing to the poor geographical terrain of rural Sabah, the shorter travel time required by the drone compared to ground vehicles is advantageous. A similar argument may be applicable in urban areas with high traffic flow such as Kuala Lumpur, the capital city of Malaysia. In health facilities with limited blood storage, efficient emergency transportation by drone obviates the need for considerable peripheral blood storage for emergency purposes, hence eliminating wastage of blood supply as a result of product expiry. An excellent proven example of such benefit is found in the Rwandan Zipline system [25].

Limitation

Our economic evaluations were based on drone simulation flights in a drone fly zone outside Sabah, as it was legally untenable to conduct the flight in Sabah itself. Sabah local authority bylaws currently impose strict prohibition against drone flight, citing concerns with regard to safety of civilians. Specific authorisation that is hard to obtain, is required in order to fly the drone between the two hospitals, thus severely compromising our chances of accomplishing such a feat.

We overcame the limitation with simulated drone flights in an airspace in Cyberjaya where drone flights were freely permissible, with a similar Euclidean distance in order to observe the duration and outcome of the process. In future, we plan to conduct a prospective study using drone transportation in the real geographical location in Sabah in order to support our calculation.

Another limitation encountered by our study was the absence of a clinical outcome as a denominator in the calculation of ICER. As an example, the number of transportations of blood products aided by drone would be a more suitable clinical denominator for the ICER calculation. We plan to adopt such clinical parameters as our outcome measure in future studies following this pilot project. Currently there is very little clinical outcome data available globally for studies on drone transportation. From our own experience, it is difficult to obtain ethical approval for such studies at the moment, given the current challenges surrounding flight authority approval, doubtful public acceptance, and the strict requirement for licensing of drone flights beyond visual line of sight (BVLOS).

Conclusion

Our economic evaluation concluded that, although drone transportation of blood products cost more as compared to ambulance, the significantly reduced travel time as an outcome measure offset the cost. Therefore, from an economic viewpoint, the drone is a more cost-effective and viable mode of blood products transportation particularly during emergencies.

The findings of this study add to the body of knowledge pertaining to the cost-effectiveness of the drone as a vehicle for healthcare service delivery. We focused on one of the potential usages of the medical drone where time is of the essence, namely blood and blood products transportation.

Abbreviations

4IR: Fourth Industrial Revolution; UAV: Unmanned Aerial Vehicle; SWACH: Sabah's Women and Children Hospital; QE2: Queen Elizabeth II Hospital; UKM: Universiti Kebangsaan Malaysia; CEA: Cost-Effectiveness Analysis; ABC: Activity Base Costing; CER: Cost-Effectiveness Ratio; ICER: Incremental Cost-Effectiveness Ratio; MYR: Malaysian Ringgit; USD: United States Dollar.

Supplementary Information

The online version contains supplementary material available at <https://doi.org/10.1186/s12913-021-07321-3>.

Additional file 1 : Supplementary material A. Activity Based Costing (ABC) form for ambulance. **Supplementary material B.** Activity Based Costing (ABC) form for drone.

Acknowledgments

We would like to thank the Director General of Health Malaysia, Tan Sri Dr. Noor Hisham Abdullah for his permission to publish this article (Reference Number: NIH.800-4/4/1. Jld 94(30)). We thank our colleagues and staff from the Ministry of Health (MOH), Malaysia, who provided insight and expertise that greatly assisted in this research. We also thank the members of the Aerodyne Group for their valuable input and support with regard to the drone.

Authors' contributions

MAHZ led the evaluation, was responsible for managing the synthesis, data extraction and drafted the report. ARZ provided expert clinical advice (Pathology), RAR provided expert clinical advice (Obstetrics), IMS provided expert clinical advice (Emergency Medicine), AI provided advice on the economic evaluation and methodology. SIS, CKS, and JM provided valuable input from Sabah. ZAM provided advice on the methodology and data analysis, made critical comments that helped in the interpretation of the results, and helped in writing sections of the report. All authors read and commented on draft versions of the report and approved the final manuscript.

Funding

This study was supported by the UKM Grand Challenge Fund (DCP-2018-004/1).

Availability of data and materials

All data generated or analysed during this study are included in this published article (and its supplementary information files).

Declarations

Ethics approval and consent to participate

This study obtained ethical approval from the Medical Research & Ethics Committee (MREC), Ministry of Health (MOH), Malaysia (Reference Number: NMRR-19-1801-45727 (IIR)) and the UKM Research and Ethics Committee (Reference Number: PPI.800-1/1/5/JEP2019.420). According to the MREC approved procedures, all data are strictly confidential and any issues or procedures during the course of study must follow the procedure of data confidentiality.

Consent for publication

Not applicable.

Competing interests

Authors have disclosed no competing interest.

Author details

¹Faculty of Medicine, Universiti Kebangsaan Malaysia (UKM), Kuala Lumpur, Malaysia. ²Queen Elizabeth II Hospital (QE2), Ministry of Health (MOH), Kota Kinabalu, Malaysia. ³Sabah Women and Children Hospital (SWACH), Ministry of Health (MOH), Kota Kinabalu, Malaysia.

Received: 16 June 2021 Accepted: 19 November 2021

Published online: 05 December 2021

References

- Stein C, Caetano E. Transportation of blood in a helicopter emergency medical service: the importance of specialised equipment. *South Af J Crit Care*. 2016. <https://doi.org/10.7196/SAJCC.2016.v32i2.268>.

2. Developing an Autonomous Cargo Boat for Medical Deliveries. <https://blog.werobotics.org/2017/12/05/autonomous-cargo-boat/>. Accessed 17 Mar 2021.
3. Gutierrez MC, Goodnough LT, Druzin M, et al. Postpartum hemorrhage treated with a massive transfusion protocol at a tertiary obstetric center: a retrospective study. *Int J Obstet Anesth*. 2012;21:230–5. <https://doi.org/10.1016/j.ijoa.2012.03.005>.
4. Zailani MA, Sabudin RZ, Rahman RA, Saiboon IM, Ismail A, Mahdy ZA. Drone for medical products transportation in maternal health care: a systematic review and framework for future research. *Medicine*. 2020;99(36):e21967. <https://doi.org/10.1097/MD.00000000000021967>.
5. Carrillo-Larco R, Moscoso-Porras M, Taype-Rondan M, et al. The use of unmanned aerial vehicles for health purposes: a systematic review of experimental studies. *Glob Health Epidemiol Genom*. 2018;3:1–10. <https://doi.org/10.1017/gheg.2018.11>.
6. Vacca A, Onishi H. Drones: military weapons, surveillance or mapping tools for environmental monitoring? The need for legal framework is required. *Transport Res Proc*. 2017;25:51–62. <https://doi.org/10.1016/j.trpro.2017.05.209>.
7. Malaver A, Motta N, Corke P, et al. Development and integration of a solar powered unmanned aerial vehicle and a wireless sensor network to monitor greenhouse gases. *Sensors (Basel)*. 2015;15:4072–96. <https://doi.org/10.3390/s150204072>.
8. Entrop AG, Vasenev A. Infrared drones in the construction industry: designing a protocol for building thermography procedures. *Energy Procedia*. 2017;132:63–8. <https://doi.org/10.1016/j.egypro.2017.09.636>.
9. Van de Voorde P, Gautama S, Momont A, et al. The drone ambulance [A-UAS]: golden bullet or just a blank? *Resuscitation*. 2017;116:46–8. <https://doi.org/10.1016/j.resuscitation.2017.04.037>.
10. Balasingam M. Drones in medicine—the rise of the machines. *Int J Clin Pract*. 2017;71:1–2. <https://doi.org/10.1111/ijcp.12989>.
11. Goodchild A, Toy J. Delivery by drone: an evaluation of unmanned aerial vehicle technology in reducing CO2 emissions in the delivery service industry. *Transport Res D*. 2018;61:58–67. <https://doi.org/10.1016/j.trd.2017.02.017>.
12. Amukele TK, Sokoll LJ, Pepper D, et al. Can unmanned aerial systems (drones) be used for the routine transport of chemistry, hematology, and coagulation laboratory specimens? *PLoS One*. 2015;10:1–5. <https://doi.org/10.1371/journal.pone.0134020>.
13. Claesson A, Fredman D, Svensson L, et al. Unmanned aerial vehicles (drones) in out-of-hospital-cardiac-arrest. *Scand J Trauma Resusc Emerg Med*. 2016;24(1):124. <https://doi.org/10.1186/s13049-016-0313-5>.
14. Laksham KB. Unmanned aerial vehicle (drones) in public health: a SWOT analysis. *J Fam Med Prim Care*. 2019;8:342–6. https://doi.org/10.4103/jfmpc.jfmpc_413_18.
15. Zulkifley MA, Behjati M, Nordin R, et al. Mobile network performance and technical feasibility of LTE-powered unmanned aerial vehicle. *Sensors (Basel, Switzerland)*. 2021;21(8):2848. <https://doi.org/10.3390/s21082848>.
16. Ochieng WO, Ye T, Scheel C, et al. Uncrewed aircraft systems versus motorcycles to deliver laboratory samples in West Africa: a comparative economic study. *Lancet Glob Health*. 2020;8:e143–51. [https://doi.org/10.1016/S2214-109X\(19\)30464-4](https://doi.org/10.1016/S2214-109X(19)30464-4).
17. Department of Statistics, Malaysia. <https://www.dosm.gov.my/>. Accessed 1 Apr 2021.
18. Ravichandran J, Shamala DK. 5th Report of National Obstetrics Registry, Jan 2016 – Dec 2017. National Obstetrics Registry.
19. Aniza I, Saperi S, Syed MA. Carta alir klinikal: Penjagaan kesihatan & kawalan. *Bangi: Pubsisher Universiti Kebangsaan Malaysia*; 2019. p. 67–211.
20. Economic Evaluation, Centers for Disease Control and Prevention. <https://www.cdc.gov/policy/polaris/economics/cost-effectiveness/index.html>. Accessed 15 Mar 2021.
21. Joseph CG, Cathy JB, Marianne H, et al. The cost-effectiveness ratio in the analysis of health care programs. *Handbook Stat*. 2000;18:841–69. [https://doi.org/10.1016/S0169-7161\(00\)18030-7](https://doi.org/10.1016/S0169-7161(00)18030-7).
22. Incremental Cost-Effectiveness Ratio (ICER): York health economics consortium. <https://yhec.co.uk/glossary/incremental-cost-effectiveness-ratio-icer/>. Accessed on 1 Apr 2021.
23. Critical infrastructure, DT3 solutions. <https://aerodyne.group/infra.html>. Accessed on 5 Apr 2021.
24. Drummond MF, O'Brien B, Stoddart GL, Torrance GW. *Methods for the economic evaluation of health care programmes second edition*: Publisher Oxford Medical Publications; 2004.
25. Ackerman E, Koziol M. The blood is here: Zipline's medical delivery drones are changing the game in Rwanda. *IEEE Spectr*. 2019;56(5):24–31. <https://doi.org/10.1109/MSPEC.2019.8701196>.

Publisher's Note

Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

Ready to submit your research? Choose BMC and benefit from:

- fast, convenient online submission
- thorough peer review by experienced researchers in your field
- rapid publication on acceptance
- support for research data, including large and complex data types
- gold Open Access which fosters wider collaboration and increased citations
- maximum visibility for your research: over 100M website views per year

At BMC, research is always in progress.

Learn more biomedcentral.com/submissions

