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Association between Telepsychiatry Capability and Treatment of Patients with Mental Illness in the Emergency Department

Sadiq Y. Patel, PhD, MS¹, Haiden A. Huskamp, PhD¹, Michael L. Barnett, MD, MS^{3,4}, Jose R. Zubizarreta, PhD^{1,5}, Kori S. Zachrison, MD, MSc⁶, Alisa B. Busch, MD, MS^{1,7}, Andrew D. Wilcock, PhD⁸, Ateev Mehrotra, MD, MPH^{1,2}

¹Department of Health Care Policy, Harvard Medical School, Boston, MA

²Division of General Medicine, Beth Israel Deaconess Medical Center, Boston, MA

³Division of General Internal Medicine and Primary Care, Department of Medicine, Brigham and Women's Hospital, Boston, MA

⁴Department of Health Policy and Management, Harvard T. H. Chan School of Public Health, Boston, MA

⁵Department of Statistics, Harvard University, Cambridge, MA

⁶Department of Emergency Medicine, Massachusetts General Hospital, Boston, MA

⁷McLean Hospital, Belmont, MA

⁸Department of Family Medicine, University of Vermont, Burlington, VA

Abstract

Objective: Due to limited access to psychiatrists in some emergency departments (EDs), patients presenting to an ED with acute mental illness concerns could wait days either in the ED or as a medicine/surgery admission waiting for a consultation. Telepsychiatry may improve access to care and thereby decrease ED wait times and admission rates.

Methods: ED visits with a primary diagnosis of mental illness were identified using 2010–2018 Medicare claims. We matched 134 EDs across 22 states who implemented telepsychiatry between 2013–2016 1:1 to a control ED without telepsychiatry on a range of characteristics including availability of in-person psychiatrist consultations. Outcomes included patients' likelihood of admission to a medical/surgery or psychiatric bed, mental illness spending, prolonged ED length of stay (LOS) (≥ 2 midnights in ED), 90-day mortality, and outpatient follow-up care. Using a difference-in-difference design, changes in outcomes between the three-year pre- vs. two years post-adoption at our intervention and control EDs were compared.

Results: There were 172,708 ED visits for mental illness across the 134 matched pairs of EDs. Telepsychiatry adoption was associated with increased admissions to a psychiatric bed (differential increase 4.3%, $p < 0.001$), decreased admissions to a medical/surgical bed (differential decrease

Address correspondence to: Ateev Mehrotra, Harvard Medical School, Department of Health Care Policy, 180A Longwood Avenue, Boston, MA 02115, Tel: 617-432-3905; mehrotra@hcp.med.harvard.edu.

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2.0%, $p < 0.001$), increased likelihood of having a prolonged ED LOS (differential increase 3.0%, $p < 0.001$), and increased mental illness spending (differential increase \$292, $p < 0.01$).

Conclusions: Telepsychiatry adoption was associated with a lower likelihood of admission to a medical/surgery bed, but an increased likelihood of admission to a psychiatric bed and prolonged ED LOS.

Between 2006 and 2014, mental illness emergency department (ED) visits increased by 40% and the subset of visits for suicide attempts or suicidal ideation more than quadrupled.¹ This growth has exacerbated challenges in providing specialty care for ED patients with mental illness. When caring for patients with acute mental illness, ED physicians rely on consultation from a psychiatrist. Unfortunately, many EDs are not routinely staffed with psychiatrists.² Patients often wait a long time to be assessed in the ED or may be unnecessarily admitted to a medical/surgery bed awaiting evaluation.^{3,4}

Telepsychiatry, a technology now adopted in 20% of EDs in the United States, could address the gap between psychiatry capacity and growing need in EDs nationally.² In the telepsychiatry model, the ED provider evaluates the patient and decides whether there is a need for a psychiatrist consultation. The remote psychiatrist interviews the patient via videoconference and provides their recommendations to the ED provider. EDs with limited psychiatrist capacity have introduced telepsychiatry to improve access and quality of care to reduce ED length of stay (LOS), decreasing hospitalizations, and increasing outpatient follow-up care.^{5,6}

Prior studies that evaluate the impact of telepsychiatry have mixed findings in terms of hospital admissions, ED LOS, mental illness outpatient follow-up care, and inpatient spending.^{6–9} These important studies have had limitations including focusing on just a single health system, geographic area, or telepsychiatry program. Others include not addressing temporal trends over time in outcomes or focusing on patients that received a telepsychiatry consultation as there may be selection bias in who receives a consultation versus those that do not. It remains unclear whether telepsychiatry, as implemented on a national scale across EDs, is associated with improved outcomes for patients with acute mental illness presenting to the ED.

We assessed the impact of telepsychiatry adoption in 134 EDs across 22 states between 2013–2016 on the likelihood of admission to a medical/surgical bed, admission to a psychiatric bed, mental illness spending, ED LOS, mental illness outpatient follow-up care, and mortality.

METHODS

We evaluated the impact of telepsychiatry by comparing patterns of care among patients with a mental illness diagnosis who presented to EDs with telepsychiatry capacity with patients in matched control EDs that did not have telepsychiatry.¹⁰ We included all ED visits in our analysis regardless of whether it received a telepsychiatry consultation.

We employed a difference-in-difference approach comparing the change in patterns of care in the three years before to the two years after in EDs that adopted telepsychiatry to those that did not over that same period (“control EDs”).

Telepsychiatry in EDs

Telepsychiatry provides patients with a real-time video telecommunication consultation with a psychiatrist. The psychiatrist conducts a standard history and mental status examination and has access to the medical record. The psychiatrists write a consultant note which provides recommendations for acute management. Management is facilitated by local ED staff, which includes mental health specialists (e.g., social workers). If psychiatric hospitalization is required, the bed search is conducted by local ED staff. EDs may use telepsychiatry for all consultations or consultations when a psychiatrist is unavailable (e.g., evenings, weekends).

Identifying EDs with Telepsychiatry Capacity

There is no comprehensive list of which EDs use telepsychiatry and when it was introduced. We used data from InTouch, a telemedicine company that provides infrastructure for EDs that want to deploy telepsychiatry including software and bedside videoconferencing equipment. The consulting psychiatrists, who are chosen by the local ED, can work within local health systems, academic institutions, or for private companies. InTouch provided the names and dates of telepsychiatry adoption for 134 EDs in 22 states across multiple health systems between 2013–2016. The data did not capture information on how each ED used telepsychiatry (e.g., evenings, weekends, or 24/7) or who their consulting psychiatrists were.

Data Sources and Study Sample

We used 2010–2018 de-identified data for Medicare fee-for-service beneficiaries 18 years and older: outpatient facility and inpatient claims for all beneficiaries and professional claims for a 20% sample. Telepsychiatry was introduced between 2013–6 for each ED studied, which allowed us to look at three-years pre- and two-years post-adoption.

Our analysis focused on all ED visits to short-term acute care and critical access hospitals with a primary diagnosis of mental illness (substance use disorders were excluded). Mental illnesses were identified and categorized using the Agency for Healthcare Research and Quality Clinical Classification system and ICD-9-CM and ICD-10-CM diagnoses (eAppendix).¹¹ Lower volume mental illness diagnoses were grouped into a single “other” category. Patients could have more than one ED visit in the sample.

Treatment of mental illness may involve transfers from one facility to another. To capture “episodes” across multiple facilities, we linked ED and inpatient claim records with a mental illness primary diagnosis for the same beneficiary if their dates of service overlapped or immediately followed one another.¹² For example, if a patient presented to one hospital’s ED, was kept overnight on an observation stay, and then transferred to another hospital’s psychiatric bed for an inpatient stay, this was combined into a single episode and assigned to the first hospital where the patient received care.

Patient and Hospital Characteristics

Using Medicare enrollment files we characterized patients based on age group, gender, dual enrollment in Medicaid, original reason for Medicare enrollment (old age vs. disability/end-stage renal disease), primary diagnosis for ED visit (anxiety disorders, mood disorders, schizophrenia/other psychotic disorders, suicide and self-inflicted injury, other), and having 1 inpatient stay or ED visit in 90 days prior to their ED visit. For each patient characteristic, we measured the standardized difference in means between the telepsychiatry and control ED visits to ensure they did not exceed 0.10, a threshold that signifies minimal difference.¹³

We characterized hospitals based on number of beds, Census region, availability of in-person psychiatrist care in the ED, rurality, location in Medicaid expansion state, and number of baseline mental illness ED visits. Using survey data from the 2018 American Hospital Association (AHA),¹⁴ the availability of in-person ED psychiatrist care was based on whether the hospital reported in-person psychiatric consultation services or in-person psychiatric ED care. Hospitals were classified as rural if they were located outside a metropolitan statistical area.¹⁵ The number of baseline mental illness ED visits was measured in 2010–2, the three years prior to telepsychiatry adoption in our sample.

Hospital Matching

We performed a 1:1 match based on hospital characteristics that we hypothesized impacted either the adoption of telepsychiatry or study outcomes: hospital size, census region, rural status, state Medicaid expansion status, availability of ED in-person psychiatrist care, and the number of baseline mental illness ED visits (Table 1).

Control EDs were sampled from all short-term acute care hospitals and critical access hospitals EDs that did not implement telepsychiatry via InTouch that had 1 ED visit with a primary mental illness diagnosis in each 6-month period from 2010–2018. To conduct the match, we used cardinality matching using the R “designmatch” package.^{16–22}

Identification of ED visits in Telepsychiatry and Control Hospitals

ED visits were included in our analyses if they occurred at telepsychiatry or matched control EDs in the three years prior to telepsychiatry adoption or the two years post, with one exception: we excluded visits in the six-month transition period in which telepsychiatry was adopted. Each calendar year was divided into six-month blocks to facilitate the matching. For example, if the ED in Hospital A adopted telepsychiatry in February 2013, and was matched to control Hospital B, then for both hospitals the three-year pre-adoption period would be January 2010 to December 2012, the six-month transition period would be January to June 2013, and the two-year post-adoption period would be July 2013 to June 2015.

Study Outcomes

Our five outcomes were: disposition from the ED (discharge, medical/surgical admission, admission to psychiatric specialty bed), prolonged ED LOS, 90-day mental illness institutional spending (defined below), mental illness outpatient follow-up care, and 90-day

mortality. Admission to a psychiatric specialty bed included admission to a psychiatric hospital or a psychiatric unit within an acute care hospital.

Our data only provide the day of admission and discharge and we cannot measure ED LOS in hours. Consistent with prior work,⁷ we captured prolonged ED LOS with a dichotomous measure of whether the patient spent ≥ 2 midnights in the ED prior to discharge or admission. ED visits that result in admission do not provide the date of admission to the hospital. In these cases, we measured the number of midnights between presentation to the ED and the date of the first professional claim for a hospital admission note. There was no admission note for 8.2% of ED visits that result in an admission. To address these missing data, we used multiple imputation (Stata's *mi* impute) to impute prolonged LOS using the patient characteristics listed above. This outcome was limited to the random 20% of beneficiaries for whom we had professional claims.

Mental illness institutional spending encompassed payments to hospitals for mental illness inpatient and ED care^{23–26} incurred during the 90 days from ED presentation as our hypothesis was that telepsychiatry would decrease admission rates. Payments to a hospital for admission to a medical/surgical bed would be included in mental illness institutional spending if the primary diagnosis was for mental illness.

Consistent with prior work,^{27–29} mental illness outpatient follow-up care was the receipt of a visit with a mental illness diagnosis in the primary or secondary diagnostic field with a specialty mental health provider (psychiatrist, psychologist, social worker) within two weeks of ED discharge. Because follow-up care after an inpatient hospitalization would be unlikely to be impacted by an ED telepsychiatry consultation, this measure was limited to the subset of patients discharged from the ED and the 20% random sample of people with professional claims.

Statistical Analysis

We performed a difference-in-differences analysis to measure changes in the outcomes among patients in telepsychiatry EDs versus the matched control EDs. To minimize bias from differential changes over time in the patient population at telepsychiatry and control EDs, we adjusted our estimates for differences in patient characteristics in each time period.

To measure change, we used a series of logistic and linear regression models (appropriate for the outcome) that included an indicator for the post period, for treatment (i.e., telepsychiatry ED), and an interaction of the two terms. We clustered standard errors at the hospital level given care patterns are likely correlated within hospitals. We estimated our models in Stata 15, reporting the average marginal effects of telepsychiatry adoption.

We conducted subgroup analyses to assess heterogeneity of associations among patients with greater severity of illness vs. not (≥ 1 mental illness hospitalization in prior 90 days). In a sensitivity analysis, we compare the unadjusted vs. adjusted differential changes. We also tested the parallel trends assumption for each outcome in the three years prior to telepsychiatry adoption, a key assumption for difference-in-difference analyses (eAppendix).

This study was conducted between December 15, 2019 through February 1, 2021. The Harvard Faculty of Medicine Institutional Review Board exempted this study from review.

RESULTS

Telepsychiatry and Control EDs

The majority of EDs adapting telepsychiatry lacked in-person psychiatrist care (64%), were located in urban areas (67%), had fewer than 400 hospital beds (92%), and had 120.2 mental illness ED visits per year at baseline (Table 1).

Characteristics of Patients who Present to ED with a Mental Illness Diagnosis

There were 50,420 and 51,445 mental illness ED visits during the 3-year pre-period at telepsychiatry and control EDs, and 35,861 and 34,982 visits during the 2-year post-period, accounting for 2.4% of all ED visits across telepsychiatry and control EDs in the pre- and post-periods. Patient characteristics for visits at telepsychiatry and control EDs were similar in the pre-period (Table 2). However, there were modest differences in the fraction of ED visits with a primary diagnosis of suicidal ideation and intentional self-injury: 7% and 6% of ED visits in the pre- versus 14% and 11% in the post-period at telepsychiatry and control EDs.

Differential Change in Adjusted Outcomes at Telepsychiatry and Control EDs

The admission rate to a psychiatric bed in the pre-period was 20.2% at telepsychiatry and 23.8% at control EDs. The admission rate increased by 3.0% at telepsychiatry and decrease by 1.2% at control EDs (Figure 1). After controlling for patient characteristics, there was a net differential increase in admission rate to a psychiatric bed of 4.3% (95% CI=3.5–5.0) at telepsychiatry EDs (Table 3 and Figure 1). In contrast, telepsychiatry adoption was associated with a differential decrease in admission to a medical/surgical bed (–2.0%, 95% CI=–2.8– –1.3). After controlling for changes in patient characteristics, there was a 2.3% differential increase in admission of any type (95% CI=1.5–3.1, $p<0.001$)

Telepsychiatry adoption was associated with a differential increase in the fraction of ED visits with prolonged ED LOS (3.0%, 95% CI=1.8–4.1) and mental illness institutional spending (\$292, 95% CI=83–501) (Table 3). In a sensitivity analysis we measured changes in total institutional spending regardless of the primary diagnosis and there was a similar differential increase at telepsychiatry hospitals (\$352, 95% CI=66–639).

There was no difference between telepsychiatry and control EDs in 2-week outpatient follow-up visits (–0.7%, 95% CI=–3.3–1.9) and 90-day mortality (0.2%, 95% CI=–0.1–0.4). Our sensitivity analysis found no substantive differences between the unadjusted vs. adjusted differential changes.

In subgroup analyses, among those with greater severity of mental illness vs. not, there was a greater increase in admission to a psychiatric bed (5.3% vs. 3.8%, $p<0.001$), greater decrease in admission to a medical/surgical bed (–2.4% vs. –1.9%, $p<0.001$), greater increase in prolonged ED LOS (5.4% vs. 2.5%, $p<0.001$), and mental illness spending (\$700 vs. \$216, $p=0.02$) (Table 4).

DISCUSSION

In the first large national examination of telepsychiatry in EDs, we find that telepsychiatry adoption was associated with fewer medical/surgery admissions, increased psychiatry admissions, and prolonged ED LOS.

Our finding that the overall admission rate (medical/surgery or psychiatric bed) was higher is consistent with one prior evaluation of telepsychiatry in 13 critical access hospitals.^{8,9} However, it conflicts with a study of 30 rural South Carolina EDs which found an overall decrease in admissions⁶ and another of 18 New York ED's which reported no change in admission³⁰ (both studies did not differentiate by type of admission). It is unclear what drives the conflicting findings. One potential driver may be differences in the patient populations, as other studies did not focus on ED visits among Medicare fee-for-service beneficiaries. Another possibility could be differences in the quality of consultation or selection biases in who received a telepsychiatry consultation. For example, the South Carolina study was limited to EDs being served by one telepsychiatry group and to patients who received a telepsychiatry consultation.

One potential underlying mechanism for the changes we observed is that consulting psychiatrists may have been more likely to recommend admission to a psychiatric bed. We did find a slight differential increase in patients being diagnosed with suicidal ideation and intentional self-injury at the intervention EDs. It is possible that the consulting psychiatrists identified more patients at risk of harming themselves or requiring more intensive psychiatric care, leading to a larger fraction of patients with prolonged ED LOS and increases in spending. Given national shortages of inpatient psychiatric beds,³¹ finding an inpatient bed for a patient with mental illness could take time. These patients may otherwise have been discharged from the ED, emphasizing that increased admissions to a psychiatric bed could reflect a higher quality of care in EDs with telepsychiatry. We believe the decrease in the rate of medical/surgery admissions is a mark of higher quality care.

Telepsychiatry may be beneficial financially for local EDs. From the perspective of an administrator at an acute care hospital, having fewer psychiatric admissions that are being boarded as medical admissions may be preferable given limited bed supply, and psychiatric admissions could be viewed as less lucrative than a medical/surgery admission. Also, given the low number of mental illness visits per week at many EDs, it may not be financially feasible to have in-person psychiatric capacity, and telepsychiatry may be the only option. Still, the increase in ED LOS and admission rates may lead to overcrowding in EDs.

We found no differential change in outpatient follow-up care. Further changes may be needed to help local ED providers initiate outpatient follow-up between the patient and a local mental health provider.

Our analysis has several limitations. First, ED LOS was measured as midnights in the ED as claims data do not provide admission and discharge times. Thus, our analysis captures prolonged ED LOS. Second, we only know that telepsychiatry was available in an ED but do not know how it was used (e.g., during weekends, or 24-hours) and the frequency of its use. We believe this "intention-to-treat" framework is less likely to be biased by selection

of which patients receive a telepsychiatry consultation and captures the population level question of what impact adoption of telepsychiatry has on ED patterns of care. Third, our analysis is unable to capture the extent to which in-person psychiatric care is available in each ED. The AHA survey only provides a yes/no question about the availability of such care. Fourth, our analysis does not include measures of whether telepsychiatry improved clinical outcomes for patients presenting with acute mental illness. Fifth, our sample of 134 EDs across 22 states is a convenience sample and we do not know how it generalizes to all EDs with telepsychiatry. Sixth, we do not know the characteristics of psychiatrists involved in providing these services, as these data were not provided. Seventh, our study period includes the transition from ICD9 to ICD10. Prior research shows an increase in identifying intentional self-injury diagnoses following the transition.³² Finally, our findings are limited to Medicare beneficiaries and might not be generalizable to other populations, such as those with commercial insurance or Medicaid but not dual-eligible for Medicare.³³

CONCLUSION

Telepsychiatry adoption was associated with fewer medical/surgery admissions, increased psychiatry admissions, and prolonged ED LOS. These changes may reflect higher quality of care if consulting psychiatrists identified more patients requiring inpatient psychiatric care who would have otherwise been discharged. Future work should assess the impact of telepsychiatry on quality of care including longer-term patient outcomes.

Supplementary Material

Refer to Web version on PubMed Central for supplementary material.

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Highlights:

- Telepsychiatry adoption was associated with fewer medical/surgery admissions, increased psychiatry admissions, and a higher likelihood of a prolonged ED length of stay.
- These changes may reflect higher quality of care if consulting psychiatrists identified more patients requiring inpatient psychiatric care who would have otherwise been admitted to a medical/surgical bed or discharged from the ED.
- Future work should assess the impact of telepsychiatry on hospital finances and longer-term patient outcomes.

Figure 1A

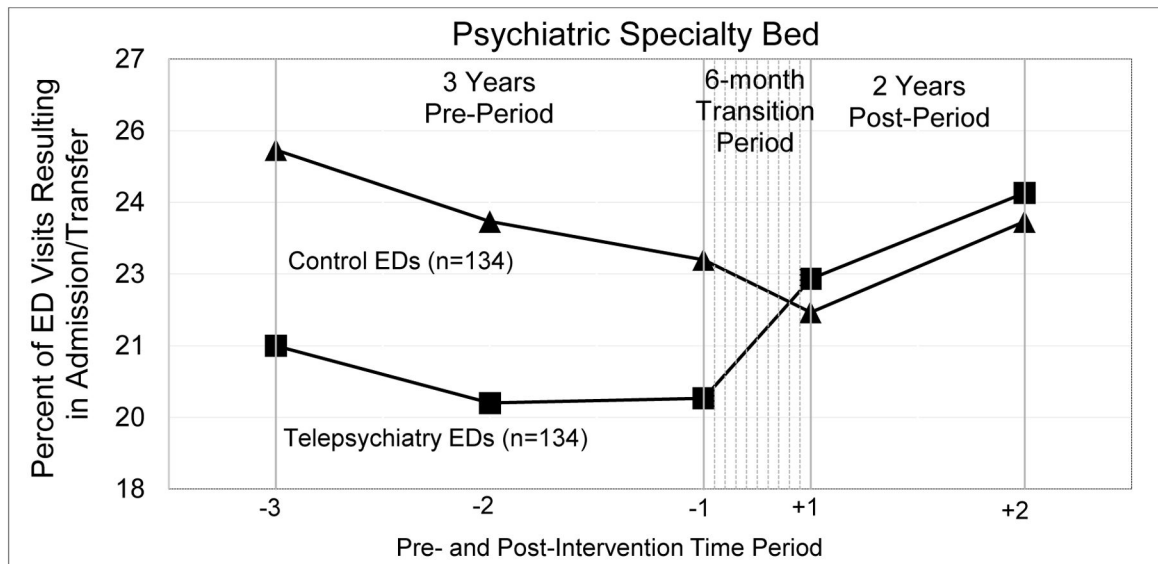


Figure 1B

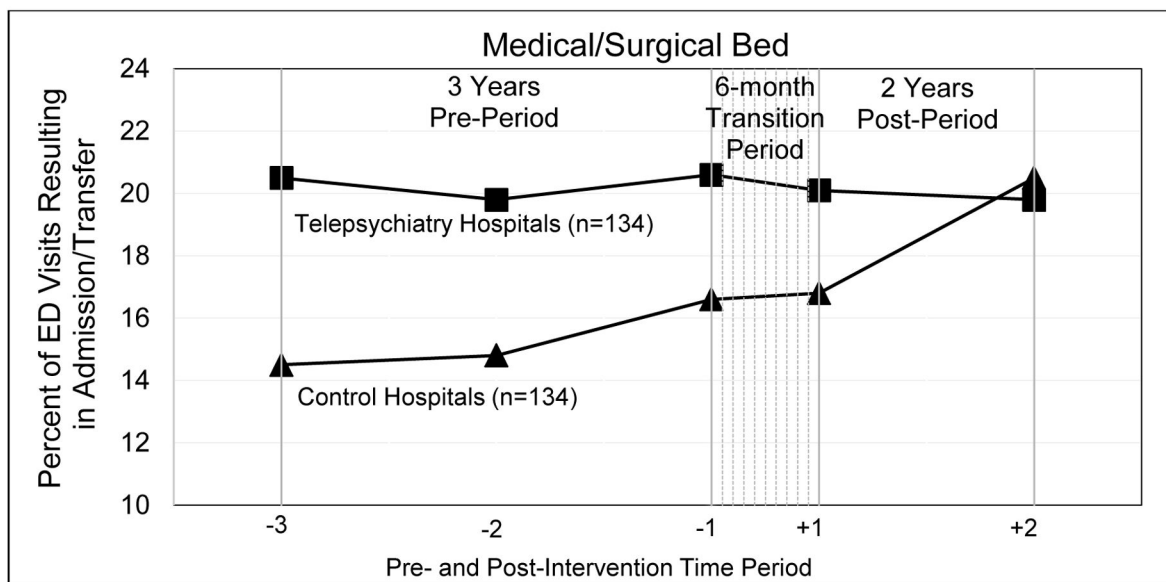


Figure 1a and 1b. Admission/Transfer to a Medical Bed or Psychiatric Specialty Bed for Telepsychiatry and Control EDs from the 3 Years Pre-Period to 2 Years Post-Period (n=134 ED pairs)

Table 1: Characteristics of the Matched Telepsychiatry and Control Emergency Departments (EDs)^{*}

	Telepsychiatry Hospitals (N=134)		Matched Control Hospitals (N=134)		All Potential Control Hospitals [^] (N=3350)	
	N	%	N	%	N	%
Availability of In-person Psychiatrist Care in the ED ^a						
No	86	64	86	64	1,948	58
Yes	48	36	48	36	1,402	42
Hospital Size ^a						
0-99 beds	59	44	59	44	1,659	50
100-400 beds	64	48	64	48	1,455	43
400+ beds	11	8	11	8	236	7
Rural Hospital ^a						
Metropolitan Area	90	67	90	67	1,800	54
Rural Area	44	33	44	33	1,550	46
Census Region ^a						
Northeast	0	0	0	0	434	13
Midwest	33	25	33	25	991	30
South	44	33	44	33	1,315	39
West	57	43	57	43	610	18
Medicaid Expansion State ^a						
No	57	43	57	43	1,274	38
Yes	77	57	77	57	2,076	62
Number of ED visits per Year at Baseline (mean) ^{***}	120.2		119.6		131.3	

^{*} Standardized difference between telepsychiatry and matched control hospitals = 0.00 for each hospital characteristic, below the 0.10 threshold signifying minimal difference consistent with established methodology

^{***} Measured as the mean number of ED visits with a mental illness primary diagnosis per year during the 3-year baseline period of January 1, 2010-December 31, 2012.

This represents the universe of acute care hospitals from which we selected our controls that do not have telepsychiatry services via InTouch in our data and with 1 ED visit with a primary mental illness diagnosis in each 6-month period from 2010–2018.

^aIndicates variable on which exact matching conducted.

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Table 2:

Characteristics of Patients who Present to ED with a Mental Illness Diagnosis

	3 Years Pre-Period						2 Years Post-Period					
	Telepsychiatry		Control		Std. Diff.		Telepsychiatry		Control		Std. Diff.	
	N	%	N	%		N	%	N	%		N	%
Number of ED Visits with a Mental Illness Diagnosis	50,420		51,445			35,861		34,982				
Number of Total ED Visits	2,121,688		2,106,154			1,517,705		1,476,989				
Sex												
Female	27,832	55	26,881	52	0.05	19,292	54	18,343	52	0.03		
Male	22,588	45	24,564	48	0.05	16,569	46	16,639	48	0.03		
Age Category												
18-29	3,436	7	3,328	6	0.01	2,344	7	2,365	7	0.01		
30-39	7,645	15	6,856	13	0.05	5,666	16	5,145	15	0.03		
40-49	8,994	18	9,214	18	0.01	6,249	17	5,943	17	0.01		
50-59	10,364	21	10,872	21	0.01	7,373	21	7,065	20	0.01		
60-64	3,553	7	3,574	7	0.01	2,772	8	2,905	8	0.02		
65+	16,428	33	17,601	34	0.05	11,457	32	11,559	33	0.02		
Original Reason for Medicare Enrollment												
Older Age	12,302	24	13,094	25	0.04	8,226	23	8,277	24	0.02		
Disability*	38,118	76	38,351	75	0.04	27,635	77	26,705	76	0.02		
Dual Enrollment in Medicaid	33,352	66	34,819	68	0.02	24,328	68	24,287	69	0.03		
Primary Diagnosis**												
Anxiety disorders	13,705	27	13,244	26	0.02	9,926	28	9,048	26	0.04		
Mood disorders	15,082	30	15,336	30	0.01	8,843	25	9,175	26	0.04		
Schizophrenia and Other Psychotic Disorders	14,432	29	16,423	32	0.07	9,508	27	10,693	31	0.09		
Suicide and Intentional Self-Inflicted Injury	3,318	7	2,791	6	0.05	4,925	14	3,734	11	0.09		
Other***	3,883	8	3,651	7	0.03	2,659	7	2,332	7	0.03		
1 Inpatient Stay with Mental Illness Primary Diagnosis in 90 Days Prior to ED Visit	10,286	20	11,835	23	0.05	8,111	23	8,617	25	0.05		
1 ED Visit with Mental Illness Primary Diagnosis in 90 Days Prior to ED Visit	11,278	22	10,554	21	0.04	9,464	26	8,196	23	0.07		

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* Beneficiaries with end-stage renal disease were included in this category

** Mental illnesses were grouped using the Agency for Healthcare Research and Quality Clinical Classification Software for ICD-9-CM and ICD-10-CM diagnosis (see eAppendix for details).¹⁰

*** Low volume diagnoses were grouped into a single category (see eAppendix for details)

✓ Standardized difference between patients who present to ED with mental illness at telepsychiatry vs. matched control hospitals 0.07 for each patient characteristic, below the 0.10 threshold signifying minimal difference consistent with established methodology

Table 3:

Differential Change in Outcomes at Telepsychiatry and Control EDs (n=134 ED pairs)

	Total Number of ED Visits in Pre and Post Periods	3 Years Pre-Period	2 Years Post-Period	Change from Pre- to Post-	Difference-in-Differences****	95% Confidence Interval	p-value for difference
ED Visits that Result in Admission/Transfer to a Psychiatric Specialty Bed (%)							
Telepsychiatry	86,281	20.2%	23.2%	3.0%	4.30%	(3.5, 5.0)	<0.001
Control	86,427	23.8%	22.7%	-1.2%			
ED Visits that Result in Admission/Transfer to a Medical Bed (%)							
Telepsychiatry	86,281	20.3%	19.4%	-0.9%	-2.00%	(-2.8, -1.3)	<0.001
Control	86,427	15.3%	16.5%	1.1%			
Prolonged ED length of stay** (%)							
Telepsychiatry	17,156	7.6%	10.5%	2.9%	3.00%	(1.8, 4.1)	<0.001
Control	16,828	9.6%	9.6%	-0.1%			
Institutional Spending on Mental Illness 90 Days (mean \$)**							
Telepsychiatry	86,281	\$6,939	\$7,734	\$795	\$292	(83, 501)	<0.01
Control	86,427	\$7,542	\$8,045	\$503			
Mortality in 90 Days following ED Presentation (%)							
Telepsychiatry	86,281	2.0%	1.9%	-0.1%	0.20%	(-0.1, 0.4)	0.27
Control	86,427	2.2%	1.9%	-0.3%			
Mental Illness Outpatient Follow-up Care in 2 Weeks following ED Discharge* (%)							
Telepsychiatry	9,494	22.9%	25.4%	2.6%	-0.70%	(-3.3, 1.9)	0.54
Control	8,245	21.3%	24.6%	3.3%			

* Smaller sample, because only available in 20% random sample of Medicare beneficiaries

^ Excessive length of stay defined as a stay in ED that exceeds two midnights

** Institutional spending encompassed payments to hospitals for inpatient and ED care incurred during the 90 days from ED presentation

*** Difference-in-difference estimates adjust for changes in patient characteristics.

Table 4: Subgroup analysis of Patients with and without Severe Illness[^] at Telepsychiatry and Control EDs (n=134 ED pairs)

Severe mental illness	Total No. of ED Visits in Pre and Post Periods	Change from Pre- to Post-Period at Telepsychiatry EDs (n=134)	Change from Pre- to Post-Period at Control EDs (n=134)	Difference-in-Differences***	95% Confidence Interval	p-value for difference
ED Visits that Result in Admission/Transfer to a Psychiatric Specialty Bed (%)						
No	133,859	3.10%	-0.80%	3.80%	(3.1, 4.6)	<0.001
Yes	38,849	2.70%	-2.60%	5.30%	(3.8, 6.8)	<0.001
ED Visits that Result in Admission/Transfer to a Medical Bed (%)						
No	133,859	-0.50%	1.50%	-1.90%	(-2.7, -1.2)	<0.001
Yes	38,849	-2.60%	-0.20%	-2.40%	(-4.2, -0.5)	<0.001
Prolonged ED length of stay^{^A} (%)						
No	26,569	2.70%	0.20%	2.50%	(1.3, 3.8)	<0.001
Yes	7,424	4.40%	-1.00%	5.40%	(2.3, 8.4)	<0.001
Institutional Spending on Mental Illness 90 Days (mean \$)						
No	133,859	\$817	\$601	\$216	(9, 423)	0.04
Yes	38,849	\$776	\$76	\$700	(109, 1292)	0.02
Mortality in 90 Days following ED Presentation (%)						
No	133,859	-0.10%	-0.30%	0.20%	(-0.1, 0.5)	0.23
Yes	38,849	0.00%	0.00%	0.00%	(-0.4, 0.4)	0.96
Mental Illness Outpatient Follow-up Care in 2 Weeks following ED Discharge[*] (%)						
No	15,338	3.20%	3.80%	-0.60%	(-3.3, 2.0)	0.6
Yes	2,401	0.20%	-1.30%	1.50%	(-6.3, 9.3)	0.7

* Smaller sample, because only available in 20% random sample of Medicare beneficiaries

^A Excessive length of stay defined as a stay in ED that exceeds two midnights

** Institutional spending encompassed payments to hospitals for inpatient and ED care incurred during the 90 days from ED presentation

As noted in text, more severe mental illness was captured by having one or more inpatient stays in 90 days prior to ED visit.

*** Difference-in-difference estimates adjust for changes in patient characteristics.

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