



Review

# Predictors of Adherence to Cancer-Related mHealth Apps in Cancer Patients Undergoing Oncological or Follow-Up Treatment—A Scoping Review

Christoph Armbruster \*<sup>1</sup>, Marie Knaub, Erik Farin-Glattacker<sup>1</sup> and Rieka von der Warth<sup>1</sup>

Section of Health Care Research and Rehabilitation Research (SEVERA), Medical Center—University of Freiburg, Faculty of Medicine, University of Freiburg, 79106 Freiburg, Germany

\* Correspondence: christoph.armbruster@uniklinik-freiburg.de

**Abstract:** mHealth interventions in cancer care are being increasingly applied in various settings. Nevertheless, there is a phenomenon wherein individuals show different usage patterns, which could affect the effectiveness of the intervention. In general, it is important to know the predictors of app adherence and usage patterns to improve the design and content (i.e., tailoring). The aim of this scoping review was to provide an overview of predictors of adherence to cancer-related mHealth apps in cancer patients. A systematic literature search was conducted in March 2021 in the electronic databases PubMed, CINAHL, and PsychINFO without limitation in year, focusing on cancer patients undergoing oncological or follow-up treatment using mHealth apps. The initial database search yielded a total of  $N = 8035$  records. After title, abstract, and full-text screening, 10 articles met inclusion criteria. Studies were published between 2013 and 2020. Studies focused on children and adolescents (2/10) as well as adults (8/10). The predictors identified could be categorized into sociodemographic variables, cancer-related factors and others. This study provides an initial insight into relevant predictors of app adherence in cancer patients. However, no clear predictor of increased app adherence was found. Further research of usage patterns is therefore needed so that mHealth interventions can be tailored during development.

**Keywords:** mHealth; usage; adherence; influencing predictors; cancer patients



**Citation:** Armbruster, C.; Knaub, M.; Farin-Glattacker, E.; von der Warth, R. Predictors of Adherence to Cancer-Related mHealth Apps in Cancer Patients Undergoing Oncological or Follow-Up Treatment—A Scoping Review. *Int. J. Environ. Res. Public Health* **2022**, *19*, 13689. <https://doi.org/10.3390/ijerph192013689>

Academic Editor: José Joaquín Mira

Received: 7 September 2022

Accepted: 19 October 2022

Published: 21 October 2022

**Publisher's Note:** MDPI stays neutral with regard to jurisdictional claims in published maps and institutional affiliations.



**Copyright:** © 2022 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (<https://creativecommons.org/licenses/by/4.0/>).

## 1. Introduction

Globally, cancer is one of the most common causes of death. In 2018, the prevalence of cancer cases was 18.1 million and 9.6 million died from it [1]. With rising numbers, cases worldwide are expected to reach 29.7 million in 2040 [1]. This leads to a number of challenges in several areas; cancer puts a great economic burden on nations and their health care systems [2]. For instance, the cost of cancer care was estimated to be around \$208.9 billion in 2020 in the US [3] and €199 billion in 2018 in the EU [4]. In addition, cancer also puts a high financial burden on the patients themselves. According to Yabroff et al. [5], the net annual out-of-pocket costs in the US (i.e., medical services and prescription drugs) among adults aged 65 years and older across all cancer types were \$2.443 during treatment and \$4.271 in the terminal stage per patient. In addition, treatment of and living with cancer were shown to have a negative impact on patients health-related quality of life [6,7]. Physical symptoms such as pain or treatment-related side effects (e.g., insomnia, fatigue) are common consequences [8,9]. Furthermore, patients report increased depressive symptoms or uncertainties about their future [10,11]. Health care systems are therefore presented with the challenge of finding a way to address these various needs [12].

Mobile technologies play an integral role in today's society. Mobile technologies are defined as technologies that can be used almost anywhere [13]. Most often, mobile technologies include internet-enabled devices such as smartphones, tablets, or watches [13]. For instance the worldwide number of smartphone users in 2020 was around 3.6 billion

people [14]. Furthermore, in 2017 a total of 1.14 billion people owned a tablet [15]. This trend led to a huge increase in the development of mobile health (mHealth) apps. mHealth apps can be considered a part of electronic health (eHealth) which offer health services through several different functionalities and designs [16,17]. With regard to oncological care, a recent review identified 123 mHealth apps which are available in the two most important marketplaces (i.e., Apple iTunes and Google Play) [18] and there is growing evidence that these mHealth apps are effective [19–21]. Typical areas of usage in cancer are disease management support (e.g., symptom monitoring, management of side effects, medication reminder and dosing, access to health information), support of healthy behavior (e.g., healthy diet, increased physical activity), or the connection with other patients (e.g., social support through peers) [9,16,22]. The Covid-19 pandemic, has led to eHealth strategies becoming even more important in cancer care. According to the recommendations of Curigliano et al. [23], cancer patients should be offered eHealth strategies for exactly these specific usage areas (i.e., in the area of disease management and the support of healthy behaviors).

Nevertheless, there is a phenomenon wherein individuals show different usage patterns in eHealth interventions (i.e., no usage, stop using after a time period, only use a specific function and not all of the features, usage as recommended) [24–26]. In this matter, the term “adherence” comes into focus. As regards eHealth interventions, Donkin et al. [25] defined adherence as “the degree to which the user followed the program as it was designed”. It is assumed that the effectiveness of eHealth interventions is greater when patients show high usage. On the other hand, a different usage pattern (e.g., early completers) may not be directly related to a lack of interest or failure to achieve treatment goals [27]. Overall, it is important to evaluate predictors of adherence and usage patterns, which may help to improve the design and content (tailoring) and thus the usage behavior [28]. For example, a recent systematic review investigated predictors of adherence to online psychological interventions. Characteristics such as female gender, higher treatment expectancy, sufficient time and a tailored intervention led to greater adherence, while age and baseline symptom status showed contrasting results [29]. In the context of mHealth apps for cancer treatment support, there is a lack of such specific information to date or research has focused only on a specific age group and included a broader range of eHealth interventions [30]. Insights therefore need to be gained into which predictors influence the adherence of cancer-related apps. Thus, the aim of this scoping review was to answer the research question: what are predictors of adherence to cancer-related mHealth apps in cancer patients? For this purpose, we will provide a novel overview of possible influencing factors.

## 2. Materials and Methods

We conducted this scoping review using the preferred reporting items for systematic reviews and meta-analysis extension for scoping reviews (PRISMA-ScR) guidelines [31].

### 2.1. Search Strategy

We performed a systematic literature search in the electronic databases PubMed, CINAHL, and PsychINFO. We selected these databases as they represent the most content in the field of oncological care. To test the search strategy, a first pilot search (C.A.; R.W.) was applied. For this, we identified the keywords in relevant articles [32–37] and searched for additional synonyms. Additionally, we screened the results, refined, and subsequently adapted the strategy for the main search. One author (C.A.) searched each database without limitation in year or article type in March 2021. The search strategy used in the main search was based on the following search terms: cancer, radiotherapy, onco\*, neoplasms, mobile applications, telemedicine, mhealth, adhere\* adopt\*, accept\*, engage\*, usab\*, usage, eval\* and feasab\*. The search strategy was based on the PICO(S) scheme and used in combination with Boolean operators and truncation. Supplementary Material S1 presents all of the used search terms in their combinations and there corresponding number of

records. All duplicates were removed before the study selection process. Data management was carried out using Citavi [38].

## 2.2. Selection of Studies

M.K. and R.W. screened the titles and abstracts of the found articles independently. As we expected, that the measuring predictors of adherence would not be the primary outcome in most studies, we decided to include trials, feasibility studies, and observational studies on cancer-related apps for full-text screening when they mentioned the correct population and intervention (mHealth App) within the abstract. Potential conflicts (rate: 4.9%) were resolved in discussion with C.A., after the screening was completed. C.A. and R.W. then independently screened the full-texts for eligibility. Again, potential conflicts (rate: 4.1%) were resolved in discussion after screening was completed. We used the software Rayyan [39] for the complete screening process. The full eligibility criteria for study inclusion in this scoping review can be seen in Box 1.

**Box 1.** Eligibility criteria for study inclusion.

<p><b>Inclusion Criteria:</b></p> <ol style="list-style-type: none"> <li>(1) Populations of cancer patients undergoing oncological or follow-up treatment</li> <li>(2) All of the age groups in populations (e.g., children, adults, elderly)</li> <li>(3) mHealth app as a main part of the intervention with no specific treatment goal, but cancer related</li> <li>(4) Studies measured and reported at least one outcome on factors influencing app adherence</li> <li>(5) Peer-reviewed empirical studies (quantitative primary studies, mixed methods studies)</li> <li>(6) Studies in English or German</li> </ol> <p><b>Exclusion Criteria:</b></p> <ol style="list-style-type: none"> <li>(1) Population only undergoing cancer prevention screening (secondary prevention)</li> <li>(2) Studies in which only medical staff or relatives were involved</li> <li>(3) Browser-based apps which can also be accessed via computer</li> <li>(4) Abstracts, case reports, study protocols, letters, and editorials</li> </ol>
---

## 2.3. Data Extraction

Data extraction was carried out by C.A. and R.W. in a joint process until consensus was reached. For each study, we extracted publication information (i.e., authors; year of publication), population characteristics (i.e., gender, age, cancer type), information on the app (i.e., name, purpose of the app), study characteristics (i.e., sample size, duration of observation). Finally, we collected data on adherence measurement as well as our main measure: significant predictors of cancer-related app adherence (e.g., sociodemographic variables, cancer-related variables etc.).

## 2.4. Data Analysis

To analyze the found predictors, we decided to categorize them. In total, three domains could be built: sociodemographic variables, cancer-related factors and others.

## 3. Results

### 3.1. Study Selection

The database search yielded a total of  $N = 8035$  records. After removing duplicates  $n = 4917$  records remained for title and abstract screening. Title and abstract screening yielded  $n = 209$  studies for full-text screening (4.25%). In the full-text screening, reasons for exclusion were: no predictors of app adherence reported, no smartphone app or tablet app, wrong population, study language not English or German, full-text not available. Furthermore, one study was excluded [40] as it reported the same data as another study included in this review [34]. Finally, 10 articles remained after title, abstract and full-text screening

and were included in the scoping review. Figure 1 demonstrates the selection and screening process and the main reasons for exclusion due to the PRISMA-ScR guidelines [41].

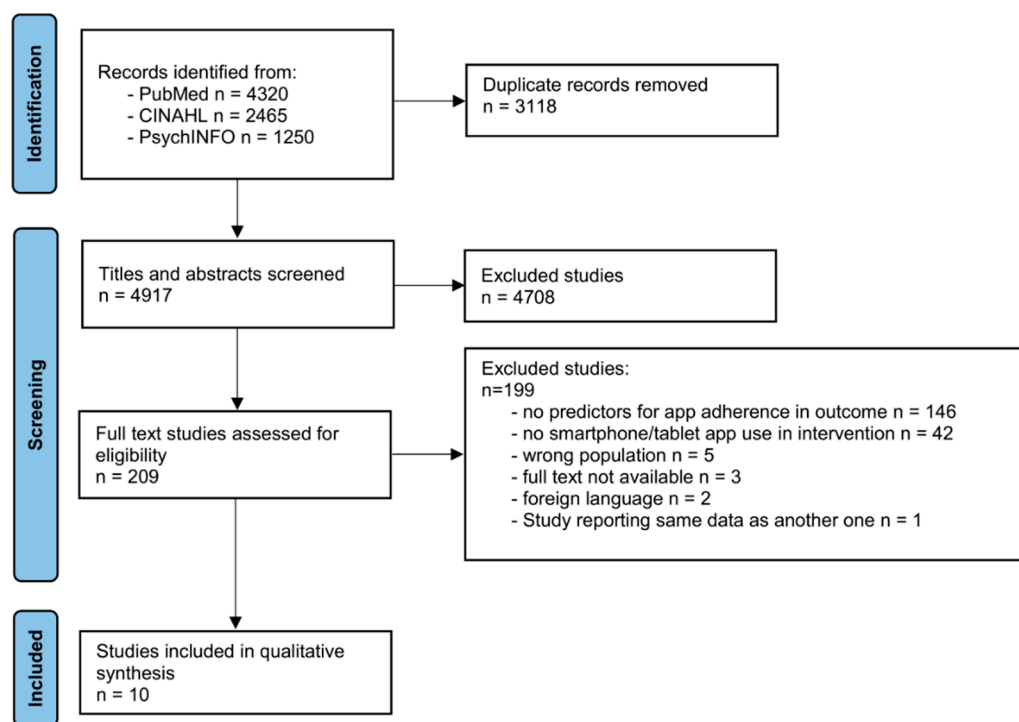


Figure 1. PRISMA flowchart.

### 3.2. Included Studies

Included studies were published between 2013 and 2020. Of the 10 included studies, 2 were conducted in Canada and 2 in the Republic of Korea. Of the remaining studies, one study was published in Switzerland, Spain, Sweden, China, Germany and USA respectively. This scoping review contains a total of  $N = 986$  patients, ranging from  $n = 14$  to  $n = 181$ . The duration of observations ranged from 2 to 48 weeks. The included studies had different designs (i.e., observational study [42–44], secondary data analysis [45,46], mixed-methods study [40,47,48], quasi-experimental study [49], and randomized trial [50]). Table 1 provides an overview of the included studies.

Table 1. Population, intervention and app characteristics of the included studies.

Study	Country	Population	Appname	Purpose
Stinson et al. (2013) [48]	Canada	Children and adolescents diagnosed with cancer (9–18 years)	Pain Squad App	Pain-Ratings
Stinson et al. (2015) [42]	Canada	Children and adolescents diagnosed with cancer (8–18 years)	Pain Squad App	Pain-Ratings
Kim et al. (2016) [45]	Republic of Korea	Breast cancer patients (Mean 44.35; SD 7.01)	Pit-a-Pat App	To collect several mental-health PROs of breast cancer patients
Mikolasek et al. (2018) [34]	Switzerland	Any cancer (age 18 or older)	N/S <sup>a</sup>	Mindfulness and Relaxation

Table 1. Cont.

Study	Country	Population	Appname	Purpose
Chung et al. (2019) [44]	Republic of Korea	Female Breast Cancer Survivors (20–65 years)	WalkOn App (integrated with Fitbit)	Monitor physical activity and sleep patterns + creating communities
Lozano-Lozano et al. (2019) [49]	Spain	Breast cancer survivors between 30–75 years	BENECA App	Monitor and provide feedback on healthy eating and physical activity
Buergy et al. (2020) [43]	Germany	Patients of 60 years and older with a history of cancer	CAREONLINE	Symptom and quality of life reporting
Crafoord et al. (2020) [47]	Sweden	Patients with breast cancer or prostate cancer undergoing neoadjuvant chemotherapy and radiotherapy	Interaktor	Symptom reporting
Greer et al. (2020) [50]	Massachusetts, USA	Patients with diverse malignancies who were prescribed oral therapy for cancer (age 18 or older)	N/S <sup>a</sup> (integrated with Fitbit)	Personalized medication dosing schedule, adherence and symptom reporting module, educational resources for symptom management and other cancer-related topics, Fitbit integration for tracking physical activity
Zhu et al. (2020) [46]	China	Female Breast Cancer patients undergoing chemotherapy	BCS app program	Information and social support to improve symptom management during chemotherapy

<sup>a</sup>: N/S, not specified.

### 3.3. Population Characteristics

The population characteristics of the included studies are shown in Table 1. Two studies included children ranged from 8 to 18 years with different types of cancer (i.e., haematological cancer, sarcoma [42,48], such as central nervous system tumor, renal cell cancer, and others) [42]. In the remaining studies, cancer diagnosis were haematological cancer [50], sarcoma [43,50], melanoma [50], genitourinary cancer [50], gastrointestinal and colon cancer [34,43,50], lung cancer [34,43,50], breast cancer [34,43–47,50], prostate cancer [43,47], ovarian or cervical cancer [34], glioma [43,50], and others [43,50]. Two studies included patients after acute cancer treatment (i.e., at least six months after adjuvant therapy [49], and in follow-up care for patients with a history of cancer [43]). In five studies, patients were treated with different treatment approaches (i.e., radiotherapy [42,44,47], chemotherapy [42,46,50], surgery [42,44], stem cell transplant [42], targeted therapy or antihormonal therapy [44,50]). Three studies did not specify treatment approaches or treatment phase as inclusion or exclusion criteria for participants [34,45,48].

### 3.4. Intervention and App Characteristics

The intervention and app characteristics of the included studies can be seen in Table 1. All of the interventions were accessible via smartphones or tablets. The apps of the included studies followed various objectives: seven studies used apps for report-



ing symptoms [42,43,46–48,50], reporting mental health [44,45] or reporting quality of life [43,50]. Four studies used apps to monitor or promote healthy behavior (e.g., physical activity, healthy diet, mindfulness and relaxation) [34,44,49,50]. In addition, four apps aimed to improve illness knowledge, and social support, or offered the possibility to create communities [44,46,47,49,50], while one app additionally provided the schedule of personalized medication dosing [50]. In order to achieve these objectives, the apps have been designed with different functions or tools: The Pain Squad App included a multidimensional pain diary for pain and treatment tracking, an automated function to alert the research team, and different gamification-elements to sustain user engagement [42,48]. Facial emoticon scales were used in the Pit-a-Pat app to collect three mental-health outcomes (i.e., anxiety, mood and sleep satisfaction). Additionally, the Patient Health Questionnaire-9 (PHQ-9) assessment [51] was carried out with the Pit-a-Pat app biweekly [45]. Mikolasek et al. [34] used a mindfulness and relaxation app, which contained mindfulness and relaxation exercises (i.e., mindfulness meditation, guided imagery, and progressive muscle relaxation) as well as a notification feature to promote daily exercise. The WalkOn app offered platforms for users with different approaches: tracking physical activity (i.e., daily steps, duration, distance) and sleep patterns supplemented with the integration of Fitbit [52], building communities and communicating with other app users, and viewing the number of daily steps taken by other users for self-motivation. The app also included self-reporting mental-health outcomes (i.e., anxiety, sleep, and emotion [45,53], distress (distress thermometer), the PHQ-9 assessment [51]) and notification functions [44]. Self-recorded physical activity regarding duration and intensity (Minnesota Leisure-time Physical Activity Questionnaire [54]) and diet behavior in respect of food and drink intake (with a dietary record questionnaire) were collected in the BENECA mHealth app too. This information was used for targeted recommendations on physical activity or diet via the app [49]. Buergy et al. [43] used the CAREONLINE app to obtain information on symptoms and quality of life. Another app for symptom tracking (daily on weekdays during treatment) was Interaktor. This app had an integrated reminder function to remind patients of their entries if they had not been carried out. Additionally, self-care recommendations were sent based on their entries (only included in the breast cancer version of the app) [47]. Greer et al. [50] used an app with a personalized medication dosing schedule, an adherence and symptom reporting module, educational resources and the integration of Fitbit [52] for tracking physical activity. The app also included reminders for the targeted oral cancer medication and push notifications for weekly reports. Zhu et al. [46] used the BSC app which had four forums to provide information and improve symptom management during treatment with chemotherapy: The Learning Forum provided evidence based information on breast cancer and related symptoms; the Discussion Forum provided an anonymous platform to communicate with peers and health care professionals; the Ask-the-Expert Forum provided health consultations within 24 h (if needed); and the Your Story Forum provided videos of encouraging stories to help manage the challenges of chemotherapy.

### 3.5. Measurement and Predictors of Cancer-Related App Adherence

Most frequently, app adherence was recorded via the number of usages in different dimensions (i.e., number of completed entries [48], expected vs. observed app entries [42], ratio of all of the answered daily questions or all of the received answers to all of the push notifications in a certain day [43], number of completed data collection or symptom reports [44,47,50], logging data or login frequency [46,49], free text messages sent [47], triggered alerts [47], views of self-care advice [47], and completed exercises per week [34]). Additionally, Zhu et al. [46] and Greer et al. [50] recorded the duration of use over an observation period of 12 weeks. Kim et al. [45] used a construct of three dimensions (activeness, timeliness and persistence) that clustered the level of adherence in two groups (high vs. low). Activeness was therefore calculated as the total number of days in which mental health ratings were carried out. Timeliness was captured by the total number of days immediately in mental health ratings. Persistence was considered using two

variables: the total duration, measured with the number of two-week periods between the first and last day of mental health ratings and the total number of biweekly periods with reported ratings.

### 3.6. Predictors for App Adherence

We categorized the predictors influencing cancer-related app adherence into three domains: sociodemographic variables (e.g., age, gender, educational level, relationship status), cancer-related factors (e.g., symptoms, cancer stage, type of therapy) and others (e.g., presence of comorbidities, personality traits). The type of the measurement and the significant predictors of cancer-related app adherence is demonstrated by Table 2.

**Table 2.** Study characteristics, type of the adherence measurement and significant predictors of the included studies.

Study	Sample Size	Duration of Observation	Adherence Measurement	Significant Predictors
Stinson et al. (2013) [48]	N = 14	2 weeks	Number of completed entries within the 2-week period	N/A <sup>a</sup>
Stinson et al. (2015) [42]	Study 1—N = 92 Study 2—N = 14	Study 1 = 2 weeks Study 2 = 3 weeks	Expected vs. observed App entries	Pain within the past 12 h (−)
Kim et al. (2016) [45]	N = 85 (Dropout of N = 7)	48 weeks	Construct of several factors (activeness, timeliness, duration and persistence) that determine adherence level (low vs high level)	N/A <sup>a</sup>
Mikolasek et al. (2018) [34]	N = 100 (Dropout of N = 46)	10 weeks	Number of completed exercises per week	Female gender (+) <sup>b</sup> Openness to experience operationalized using the NEO-FFI <sup>c</sup> (+) Depression operationalized using the HADS <sup>d</sup> (+) Resistance to change (+)
Chung et al. (2019) [44]	N = 160	6-month	Number of days data collection was complete	Low Age (+) <sup>e</sup> Comorbidities (+) <sup>e</sup> Antihormonal therapy (+) <sup>e</sup> Targeted therapy (+) <sup>c</sup>
Lozano-Lozano et al. (2019) [49]	N = 80	8 weeks	Logging data	Low age (+)
Buegy et al. (2020) [43]	N = 54 (Dropout of N = 25)	4 months	Individual rate: Ratio of all answered daily questions to all push notifications Daily rate: Ratio of all received answers from different patients on a certain day to all push notifications	N/A <sup>a</sup>
Crafoord et al. (2020) [47]	N = 149	Breast cancer = 18 weeks Prostate cancer = 9 weeks	Symptom report, triggered alerts, views of self-care advice, text-message use	Breast cancer: High Age (+) Prostate cancer: High age (+) High education level (+) High comorbidity score (−) Being married or cohabitating (+)
Greer et al. (2020) [50]	N = 181 (Mobile App N = 91 and Standard care N = 90)	12 weeks	Minutes and days of app use, completed symptom reports	N/A <sup>a</sup>
Zhu et al. (2020) [46]	N = 57	12 weeks	Usage duration, login frequency	High Age (+) High Education level (+) High Family income (+) Employment status (−/+) <sup>f</sup>

<sup>a</sup>: N/A, not available. <sup>b</sup>: Only gender was significant after multivariate cox proportional hazards regression. <sup>c</sup>: NEO-FFI, NEO Five-Factor Inventory. <sup>d</sup>: HADS, Hospital Anxiety and Depression Scale. <sup>e</sup>: All predictors were significant only when clinical factors (type of therapy) were included in the regression model. <sup>f</sup>: (−/+), Significant, but mixed results in terms of use of specific app content.

### 3.7. Sociodemographic Variables

Age was shown to be a relevant predictor in several studies. Crafoord et al. [47] showed that among breast cancer patients, the number of free text messages sent increased with higher age ( $p = 0.04$ ). In the same study regarding prostate cancer patients higher age

( $p = 0.01$ ) was also significant, albeit for the number of views on self-care advice [47]. Zhu et al. [46] showed that higher age was positively associated with the usage duration of the entire BSC app program ( $p = 0.003$ ) and the Learning Forum ( $p = 0.008$ ). In contrast Lozano-Lozano et al. [49] showed that higher age increased the risk of app attrition ( $p = 0.001$ ). Chung et al. [44] showed that the number of days on which data collection was completed increased when patients were young, but only with the addition of other cancer-related predictors ( $p = 0.02$ ). In terms of gender, one study showed that females had a better adherence to using the app continuously over time than men ( $p = 0.005$ ) [34]. Regarding to the relationship status, another study showed that prostate cancer patients who were married or in a partnership reported their daily symptoms more often ( $p = 0.02$ ) [47]. Two studies showed that the educational level was a significant predictor. As regards the prostate cancer patients, Crafoord et al. [47] showed that a higher educational level was significant with the total number of views on self-care advices ( $p = 0.04$ ). Zhu et al. [46] showed that the higher educational level increased the usage duration of the entire BSC app program ( $p = 0.01$ ), the usage duration of the Discussion Forum ( $p = 0.01$ ), the login frequency of the Learning Forum ( $p = 0.01$ ), and the login frequency of the Ask-the-Expert Forum ( $p = 0.02$ ). The monthly family income was positively associated with similar dimensions (i.e., usage duration of the Learning Forum ( $p = 0.002$ ), the login frequency of the entire BSC app program ( $p = 0.04$ ), the login frequency of the Learning Forum ( $p = 0.04$ ), and the login frequency of the Discussion Forum ( $p = 0.01$ ) [46]. Regarding employment status, the same study reported a dichotomous association with the usage duration and the login frequency. On the one hand, this resulted in a higher login frequency of the entire BSC app program ( $p = 0.002$ ), the Learning Forum ( $p = 0.001$ ), Discussion Forum ( $p = 0.002$ ) and Your Story Forum ( $p = 0.01$ ), whilst on the other, it led to a lesser usage duration of the Ask-the-Expert Forum ( $p = 0.04$ ) and the Your Story Forum ( $p = 0.03$ ) [46]. In five studies, sociodemographic variables did not contribute to a significant increase in app use [42,43,45,48,50].

### 3.8. Cancer-Related Factors

Among children and adolescents, app use decreased due to pain in the last 12 h [42]. A targeted type of therapy ( $p = 0.009$ ) or antihormonal therapy ( $p = 0.01$ ) resulted in increased use among female breast cancer survivors [44]. Zhu et al. [46] did not find statistical differences with regard to cancer stage, types of surgery, or cycles of chemotherapy. Greer et al. [50] showed that the type of cancer had no significant influence in app use. Additionally, the initial treatment location (in-patient vs. out-patient) did not show any statistical difference [48].

### 3.9. Others

Two studies showed contrasting results on app adherence in the presence of comorbidities [44,47]. Chung et al. [44] operationalized the presence of comorbidities with a dichotomous variable while Crafoord et al. [47] used the Charlson Comorbidity Index [55]. In the study by Chung et al. [44], the presence of comorbidities led to an increase in app use. In the study by Crafoord et al. [47], prostate cancer patients with a higher comorbidity score showed less self-care advice views. Another study found no association between comorbidities and app adherence [46]. Cancer patients with higher depression values (operationalized through the HADS [56]) showed more continuous app use ( $p = 0.046$ ) [34]. Patients with a higher score in openness to experience (operationalized through the NEO 5-Factor Inventory [57]) had a better adherence over time ( $p = 0.044$ ) [34]. In addition, Mikolasek et al. [34] showed that patients with a higher score in resistance to change (operationalized through the Resistance to Change Scale [58]) had a better adherence in continuous app use ( $p = 0.03$ ).



## 4. Discussion

### 4.1. Principal Findings

To our knowledge, this is the first scoping review that provide insights into the relationship between predictors and the adherence of cancer-related mHealth apps in cancer patients. We were able to include a total of 10 studies in this review and extract significant predictors for mHealth app adherence. We then categorized the predictors into three domains: sociodemographic variables, cancer-related factors, and others, with the most relevant predictors being found in the sociodemographic domain. Overall, we found no clear evidence in the predictors, but the following factors seem relevant and should be discussed further: age, employment status, education level and income, marital status, pain level, type of therapy, and comorbidities.

In relation to the sociodemographic variables, we found contrasting results in respect of age. While two studies reported an increase in usage by age [46,47], two did not [44,49]. According to previous studies, we would have expected that younger age was generally associated with higher adherence [59–62]. However, inconsistent results were also shown in a systematic review on online psychological interventions targeting psychological outcomes for a mental or physical health condition [29]. We would hypothesize that smartphones or tablets are now accepted in daily use not only by younger but also by older patients and can therefore be a promising option in the context of cancer care. In line with the literature [61–63], female patients showed better app adherence in this scoping review. In addition, female patients are more likely to prefer health apps related to self-healthcare [64], which was part of the intervention in the study by Mikolasek et al. [34]. Moreover, Venkatesh et al. [65] showed that the usage decisions of female are strongly influenced by the perceived ease of use that could be provided by the everyday usability of apps.

Only one study showed significant but mixed results in terms of employment status [46]. Employed female breast cancer patients showed more usage on specific app contents (i.e., in the Learning Forum and the Discussion Forum) which might be explained by the fact that working women want to maintain their ability to work and are most likely to benefit from this app content. In this context, Vaghefi and Tulu [60] reported that the presence of high motivation to achieve a specific health goal (e.g., weight loss or smoking cessation) in patients who have not had a chronic disease in the past is a key factor for the continued use of mHealth apps. We would assume that these findings might also be transferred to other goals (i.e., maintain the ability to work) and conditions, which could be another explanation for the increased app use by employed female breast cancer patients in our study.

Furthermore, previous research showed that people with a higher education level are more likely to search for health information in the digital world [61,64,66]. These findings were confirmed by 2 studies in our review, in which a higher level of education similarly contributes to a higher use of apps [46,47].

The finding by Zhu et al. [46] that cancer patients with a higher monthly family income showed more app use is consistent with the results of a prior study that investigated the use of health apps among low-income patients (e.g., with higher rates of obesity or chronic conditions [67]) accessing services at community health centers [68]. In addition, a lower income could lead to less use of information technologies related to mHealth [69]. Another explanation might be that a higher monthly family income correlates with a higher educational level and thus contributes to higher app use.

One study showed higher app use among patients who are married or in a partnership [47]. This finding is in line with a recently published study in which married patients with hypertension showed higher smartphone or tablet use to achieve their health related goals (e.g., quitting smoking, losing weight, or increasing physical activity) [62].

In terms of cancer-related factors, one study in our review reported that higher pain levels reduced app use concerns children and adolescents [42]. In this regard, the literature provides unclear evidence. Wang and Qi [64] showed that people with a lower self-rated

health status are less likely to use mHealth apps. In contrast to this, people who consider themselves as more ill are more likely to use information technologies as a source for information [70]. Furthermore, the study by Stinson et al. [42] in our review is among children and adolescents, who are to be considered differently in respect of pain perception [71]. Regarding the type of therapy, one study reported that a targeted or antihormonal therapy led to higher app use while another study found no significant results in this matter [44,46].

In relation of the domain “others”, we found inconsistent results in the presence of comorbidities [44,47]. One explanation could be that the presence of comorbidities was assessed differently and thus led to different results. One other study reported higher app use in cancer patients with higher depression values [34]. In contrast to earlier findings, however, no evidence of depression or anxiety was detected to adherence in digital interventions [72–74]. In the same study, Mikolasek et al. [34] showed that higher values in different individual traits (i.e., openness to experience and resistance to change) increased app adherence. This is in line with a prior study, which had investigated the influence of individual traits on the use of mHealth apps in patients with diabetes [75].

#### 4.2. Strengths and Limitations

To the best of our knowledge, this scoping review provides the first overview of significant predictors of app adherence in cancer patients. Thus, these results could contribute to the further development of tailored apps in cancer care, which remains a challenge. PRISMA guidelines (PRISMA-ScR) were rigorously followed in conducting this scoping review [29]. We applied a sensitive literature research, fitted it to our research question using a pilot search and searched in three databases. As we expected that most of the results relevant for this review were not the main topic within published articles, the search and inclusion criteria were chosen without initial strict limitations. However, due to the limited number of databases used for the search, and as the reporting of predictors of app adherence was often not the main scope of published articles, we cannot exclude that all of the important articles were included. However, our search and inclusion strategy was chosen to be sensitive, resulting in a high number of search results and inclusion to full-text screening ( $n = 209$ ). Furthermore, the validity of our results is limited. For example, the mean age in most of the studies was less than 60 years, and 4 of 10 studies only included female participants [44–46,49], leading to a reduced generalizability for certain patient groups. Furthermore, the included studies were relatively heterogeneous in study population and study design (e.g. 2 studies included children and adolescents [42,48]). This also relates to the observational period, investigated apps and functions, and the operationalization of adherence and predictors. This might also be the reason why we were not able to identify certain predictors in some studies, for example in sociodemographic data.

Specifically in the context of the operationalizing adherence, Sieverink et al. [27] recommend that adherence measures do not only rely on the assumption of “the more use, the better”, but also to specify a justification for the threshold of intended use. In this way, it might also be possible to compare the level of adherence across different mHealth interventions [27]. To our knowledge, this has not yet been implemented, so in our scoping review we have equated the term “adherence” with the term “use” or “usage”.

#### 5. Conclusions

In summary, we were able to provide a novel insight into the relevant predictors of app adherence in cancer patients. However, there remains relatively little evidence regarding this, and many studies of cancer-related mHealth interventions do not report on adherence and its predictors. This is also undermined by the fact that we found 146 studies which reported an evaluation of a mHealth intervention in cancer patients but did not report any further information on usage.

We would therefore encourage researchers to investigate usage patterns and predictors in a more cohesive way, so that the tailoring of mHealth interventions can be conducted

during development. In addition, researcher should consider the recommendations on operationalizing app adherence so that comparability is given.

**Supplementary Materials:** The following supporting information can be downloaded at: <https://www.mdpi.com/article/10.3390/ijerph192013689/s1>, Supplementary Material S1: Search strategy.

**Author Contributions:** C.A., E.F.-G. and R.v.d.W. had the idea for the article. C.A., M.K. and R.v.d.W. performed the literature search and the screening process. C.A. and R.v.d.W. extracted data from full-text articles. C.A. wrote mainly the draft of the manuscript, while R.v.d.W. critically revised the work. All authors contributed to at least some component of the scoping review and/or manuscript. All authors have read and agreed to the published version of the manuscript.

**Funding:** This research received no external funding.

**Acknowledgments:** We acknowledge support by the Open Access Publication Fund of the University of Freiburg.

**Conflicts of Interest:** The authors declare no conflict of interest.

## References

- World Health Organization. *WHO Report on Cancer: Setting Priorities, Investing Wisely and Providing Care for All*; World Health Organization: Geneva, Switzerland, 2020.
- American Cancer Society Cancer Action Network. The Costs of Cancer. 2020. Available online: <https://www.fightcancer.org/sites/default/files/National%20Documents/Costs-of-Cancer-2020-10222020.pdf> (accessed on 1 November 2021).
- National Cancer Institute. Financial Burden of Cancer Care. Available online: [https://progressreport.cancer.gov/after/economic\\_burden](https://progressreport.cancer.gov/after/economic_burden) (accessed on 21 November 2021).
- Hofmarcher, T.; Lindgren, P.; Wilking, N.; Jönsson, B. The cost of cancer in Europe 2018. *Eur. J. Cancer* **2020**, *129*, 41–49. [[CrossRef](#)] [[PubMed](#)]
- Yabroff, K.R.; Mariotto, A.; Tangka, F.; Zhao, J.; Islami, F.; Sung, H.; Sherman, R.L.; Henley, S.J.; Jemal, A.; Ward, E.M. Annual Report to the Nation on the Status of Cancer, Part 2: Patient Economic Burden Associated with Cancer Care. *J. Natl. Cancer Inst.* **2021**, *113*, 1670–1682. [[CrossRef](#)] [[PubMed](#)]
- Oh, H.-J.S.; Menéndez, Á.F.; Santos, V.S.; Martínez, Á.R.; Ribeiro, F.F.; Vilanova-Trillo, L.; Figueiras, M.C.; Ferreiros, M.P. Evaluating health related quality of life in outpatients receiving anti-cancer treatment: Results from an observational, cross-sectional study. *Health Qual. Life Outcomes* **2021**, *19*, 245. [[CrossRef](#)] [[PubMed](#)]
- Marschner, N.; Zacharias, S.; Lordick, F.; Hegewisch-Becker, S.; Martens, U.; Welt, A.; Hagen, V.; Gleiber, W.; Bohnet, S.; Kruggel, L.; et al. Association of Disease Progression with Health-Related Quality of Life Among Adults With Breast, Lung, Pancreatic, and Colorectal Cancer. *JAMA Netw. Open* **2020**, *3*, e200643. [[CrossRef](#)]
- Stasi, R.; Abriani, L.; Beccaglia, P.; Terzoli, E.; Amadori, S. Cancer-related fatigue: Evolving concepts in evaluation and treatment. *Cancer* **2003**, *98*, 1786–1801. [[CrossRef](#)]
- Silva, E.H.; Lawler, S.; Langbecker, D. The effectiveness of mHealth for self-management in improving pain, psychological distress, fatigue, and sleep in cancer survivors: A systematic review. *J. Cancer Surviv.* **2019**, *13*, 97–107. [[CrossRef](#)]
- Richards, R.; Kinnersley, P.; Brain, K.; McCutchan, G.; Staffurth, J.; Wood, F. Use of Mobile Devices to Help Cancer Patients Meet Their Information Needs in Non-Inpatient Settings: Systematic Review. *JMIR Mhealth Uhealth* **2018**, *6*, e10026. [[CrossRef](#)]
- Krebber, A.M.H.; Buffart, L.M.; Kleijn, G.; Riepma, I.C.; de Bree, R.; Leemans, C.R.; Becker, A.; Brug, J.; van Straten, A.; Cuijpers, P.; et al. Prevalence of depression in cancer patients: A meta-analysis of diagnostic interviews and self-report instruments. *Psycho-Oncology* **2014**, *23*, 121–130. [[CrossRef](#)]
- Wait, S.; Han, D.; Muthu, V.; Oliver, K.; Chrostowski, S.; Florindi, F.; de Lorenzo, F.; Gandouet, B.; Spurrier, G.; Ryll, B.; et al. Towards sustainable cancer care: Reducing inefficiencies, improving outcomes—A policy report from the All.Can initiative. *J. Cancer Policy* **2017**, *13*, 47–64. [[CrossRef](#)]
- IBM. What Is Mobile Technology? Available online: <https://www.ibm.com/topics/mobile-technology> (accessed on 15 January 2022).
- Statista. Smartphones-Statistiken Und Studien. Available online: <https://de.statista.com/statistik/daten/studie/309656/umfrage/prognose-zur-anzahl-der-smartphone-nutzer-weltweit/> (accessed on 18 November 2021).
- Statista. Number of Tablet Users Worldwide from 2013 to 2021 (In Billions). Available online: <https://www.statista.com/statistics/377977/tablet-users-worldwide-forecast/> (accessed on 18 November 2021).
- Kao, C.-K.; Liebovitz, D.M. Consumer Mobile Health Apps: Current State, Barriers, and Future Directions. *PMR* **2017**, *9*, S106–S115. [[CrossRef](#)]
- WHO Global Observatory for eHealth. *mHealth: New Horizons for Health Through Mobile Technologies: Second Global Survey on eHealth*; World Health Organization: Geneva, Switzerland, 2011.

18. Charbonneau, D.H.; Hightower, S.; Katz, A.; Zhang, K.; Abrams, J.; Senft, N.; Beebe-Dimmer, J.L.; Heath, E.; Eaton, T.; Thompson, H.S. Smartphone apps for cancer: A content analysis of the digital health marketplace. *Digit. Health* **2020**, *6*, 2055207620905413. [CrossRef]
19. Boulley, G.E.; Leroy, T.; Bernetière, C.; Paquienseguy, F.; Desfriches-Doria, O.; Préau, M. Digital health interventions to help living with cancer: A systematic review of participants' engagement and psychosocial effects. *Psycho-Oncology* **2018**, *27*, 2677–2686. [CrossRef] [PubMed]
20. Ramsey, W.A.; Heidelberg, R.E.; Gilbert, A.M.; Heneghan, M.B.; Badawy, S.M.; Alberts, N.M. eHealth and mHealth interventions in pediatric cancer: A systematic review of interventions across the cancer continuum. *Psycho-Oncology* **2020**, *29*, 17–37. [CrossRef] [PubMed]
21. Zheng, C.; Chen, X.; Weng, L.; Guo, L.; Xu, H.; Lin, M.; Xue, Y.; Lin, X.; Yang, A.; Yu, L.; et al. Benefits of Mobile Apps for Cancer Pain Management: Systematic Review. *JMIR Mhealth Uhealth* **2020**, *8*, e17055. [CrossRef] [PubMed]
22. Odeh, B.; Kayyali, R.; Nabhani-Gebara, S.; Philip, N. Optimizing cancer care through mobile health. *Support. Care Cancer* **2015**, *23*, 2183–2188. [CrossRef]
23. Curigliano, G.; Banerjee, S.; Cervantes, A.; Garassino, M.C.; Garrido, P.; Girard, N.; Haanen, J.; Jordan, K.; Lordick, F.; Machiels, J.P.; et al. Managing cancer patients during the COVID-19 pandemic: An ESMO multidisciplinary expert consensus. *Ann. Oncol.* **2020**, *31*, 1320–1335. [CrossRef]
24. Kelders, S.M.; Kok, R.N.; Ossebaard, H.C.; Van Gemert-Pijnen, J.E. Persuasive system design does matter: A systematic review of adherence to web-based interventions. *J. Med. Internet Res.* **2012**, *14*, e152. [CrossRef]
25. Donkin, L.; Christensen, H.; Naismith, S.L.; Neal, B.; Hickie, I.B.; Glozier, N. A systematic review of the impact of adherence on the effectiveness of e-therapies. *J. Med. Internet Res.* **2011**, *13*, e52. [CrossRef]
26. Reinwand, D.A.; Schulz, D.N.; Crutzen, R.; Kremers, S.P.; de Vries, H. Who Follows eHealth Interventions as Recommended? A Study of Participants' Personal Characteristics from the Experimental Arm of a Randomized Controlled Trial. *J. Med. Internet Res.* **2015**, *17*, e115. [CrossRef]
27. Sieverink, F.; Kelders, S.M.; van Gemert-Pijnen, J.E. Clarifying the Concept of Adherence to eHealth Technology: Systematic Review on When Usage Becomes Adherence. *J. Med. Internet Res.* **2017**, *19*, e402. [CrossRef]
28. Smail-Crevier, R.; Powers, G.; Noel, C.; Wang, J. Health-Related Internet Usage and Design Feature Preference for E-Mental Health Programs Among Men and Women. *J. Med. Internet Res.* **2019**, *21*, e11224. [CrossRef] [PubMed]
29. Beatty, L.; Binnion, C. A Systematic Review of Predictors of, and Reasons for, Adherence to Online Psychological Interventions. *Int. J. Behav. Med.* **2016**, *23*, 776–794. [CrossRef] [PubMed]
30. Hasnan, S.; Aggarwal, S.; Mohammadi, L.; Koczwara, B. Barriers and enablers of uptake and adherence to digital health interventions in older patients with cancer: A systematic review. *J. Geriatr. Oncol.* **2022**. [CrossRef]
31. Tricco, A.C.; Lillie, E.; Zarin, W.; O'Brien, K.K.; Colquhoun, H.; Levac, D.; Moher, D.; Peters, M.D.J.; Horsley, T.; Weeks, L.; et al. PRISMA Extension for Scoping Reviews (PRISMA-ScR): Checklist and Explanation. *Ann. Intern. Med.* **2018**, *169*, 467–473. [CrossRef] [PubMed]
32. Shafie, R.A.E.; Weber, D.; Bougatf, N.; Sprave, T.; Oetzel, D.; Huber, P.E.; Debus, J.; Nicolay, N.H. Supportive Care in Radiotherapy Based on a Mobile App: Prospective Multicenter Survey. *JMIR Mhealth Uhealth* **2018**, *6*, e10916. [CrossRef]
33. Kessel, K.A.; Vogel, M.M.; Kessel, C.; Bier, H.; Biedermann, T.; Friess, H.; Herschbach, P.; von Eisenhart-Rothe, R.; Meyer, B.; Kiechle, M.; et al. Mobile Health in Oncology: A Patient Survey About App-Assisted Cancer Care. *JMIR Mhealth Uhealth* **2017**, *5*, e81. [CrossRef] [PubMed]
34. Mikolasek, M.; Witt, C.M.; Barth, J. Adherence to a Mindfulness and Relaxation Self-Care App for Cancer Patients: Mixed-Methods Feasibility Study. *JMIR Mhealth Uhealth* **2018**, *6*, e11271. [CrossRef] [PubMed]
35. Pham, Q.; Cafazzo, J.A.; Feifer, A. Adoption, Acceptability, and Effectiveness of a Mobile Health App for Personalized Prostate Cancer Survivorship Care: Protocol for a Realist Case Study of the Ned App. *JMIR Res. Protoc.* **2017**, *6*, e197. [CrossRef]
36. Pham, Q.; Graham, G.; Carrion, C.; Morita, P.P.; Seto, E.; Stinson, J.N.; Cafazzo, J.A. A Library of Analytic Indicators to Evaluate Effective Engagement with Consumer mHealth Apps for Chronic Conditions: Scoping Review. *JMIR Mhealth Uhealth* **2019**, *7*, e11941. [CrossRef]
37. Potdar, R.; Thomas, A.; DiMeglio, M.; Mohiuddin, K.; Djibo, D.A.; Laudanski, K.; Dourado, C.M.; Leighton, J.C.; Ford, J.G. Access to internet, smartphone usage, and acceptability of mobile health technology among cancer patients. *Support. Care Cancer* **2020**, *28*, 5455–5461. [CrossRef] [PubMed]
38. Citavi. Literaturverwaltung Und Wissensorganisation. Available online: <https://www.citavi.com/de> (accessed on 25 February 2022).
39. Ouzzani, M.; Hammady, H.; Fedorowicz, Z.; Elmagarmid, A. Rayyan—A web and mobile app for systematic reviews: Rayyan—A web and mobile app for systematic reviews. *Syst. Rev.* **2016**, *5*, 210. [CrossRef] [PubMed]
40. Mikolasek, M.; Witt, C.M.; Barth, J. Effects and Implementation of a Mindfulness and Relaxation App for Patients with Cancer: Mixed Methods Feasibility Study. *JMIR Cancer* **2021**, *7*, e16785. [CrossRef]
41. Page, M.J.; McKenzie, J.E.; Bossuyt, P.M.; Boutron, I.; Hoffmann, T.C.; Mulrow, C.D.; Shamseer, L.; Tetzlaff, J.M.; Akl, E.A.; Brennan, S.E.; et al. The PRISMA 2020 statement: An updated guideline for reporting systematic reviews. *Syst. Rev.* **2021**, *10*, 89. [CrossRef] [PubMed]



42. Stinson, J.N.; Jibb, L.A.; Nguyen, C.; Nathan, P.C.; Maloney, A.M.; Dupuis, L.L.; Gerstle, J.T.; Hopyan, S.; Alman, B.A.; Strahlendorf, C.; et al. Construct validity and reliability of a real-time multidimensional smartphone app to assess pain in children and adolescents with cancer. *Pain* **2015**, *156*, 2607–2615. [CrossRef]
43. Buergy, D.; Siefert, V.; Neumaier, C.; Ganslandt, T.; Sperk, E.; Blessing, M.; Hesser, J.; Welzel, G.; Wenz, F.; Giordano, F.A. Prospective trial on telemonitoring of geriatric cancer patients using handheld devices. *Strahlenther. Onkol.* **2020**, *196*, 205–212. [CrossRef]
44. Chung, I.Y.; Jung, M.; Lee, S.B.; Lee, J.W.; Park, Y.R.; Cho, D.; Chung, H.; Youn, S.; Min, Y.H.; Park, H.J.; et al. An Assessment of Physical Activity Data Collected via a Smartphone App and a Smart Band in Breast Cancer Survivors: Observational Study. *J. Med. Internet Res.* **2019**, *21*, e13463. [CrossRef]
45. Kim, J.; Lim, S.; Min, Y.H.; Shin, Y.-W.; Lee, B.; Sohn, G.; Jung, K.H.; Lee, J.-H.; Son, B.H.; Ahn, S.H.; et al. Depression Screening Using Daily Mental-Health Ratings from a Smartphone Application for Breast Cancer Patients. *J. Med. Internet Res.* **2016**, *18*, e216. [CrossRef]
46. Zhu, H.; Chen, X.; Yang, J.; Wu, Q.; Zhu, J.; Chan, S.W.-C. Mobile Breast Cancer e-Support Program for Chinese Women with Breast Cancer Undergoing Chemotherapy (Part 3): Secondary Data Analysis. *JMIR Mhealth Uhealth* **2020**, *8*, e18896. [CrossRef]
47. Crafoord, M.-T.; Fjell, M.; Sundberg, K.; Nilsson, M.; Langius-Eklöf, A. Engagement in an Interactive App for Symptom Self-Management during Treatment in Patients with Breast or Prostate Cancer: Mixed Methods Study. *J. Med. Internet Res.* **2020**, *22*, e17058. [CrossRef] [PubMed]
48. Stinson, J.N.; Jibb, L.A.; Nguyen, C.; Nathan, P.C.; Maloney, A.M.; Dupuis, L.L.; Gerstle, J.T.; Alman, B.; Hopyan, S.; Strahlendorf, C.; et al. Development and testing of a multidimensional iPhone pain assessment application for adolescents with cancer. *J. Med. Internet Res.* **2013**, *15*, e51. [CrossRef]
49. Lozano-Lozano, M.; Cantarero-Villanueva, I.; Martin-Martin, L.; Galiano-Castillo, N.; Sanchez, M.-J.; Fernández-Lao, C.; Postigo-Martin, P.; Arroyo-Morales, M. A Mobile System to Improve Quality of Life Via Energy Balance in Breast Cancer Survivors (BENECA mHealth): Prospective Test-Retest Quasiexperimental Feasibility Study. *JMIR Mhealth Uhealth* **2019**, *7*, e14136. [CrossRef] [PubMed]
50. Greer, J.A.; Jacobs, J.M.; Pensak, N.; Nisotel, L.E.; Fishbein, J.N.; MacDonald, J.J.; Ream, M.E.; Walsh, E.A.; Buzaglo, J.; Muzikansky, A.; et al. Randomized Trial of a Smartphone Mobile App to Improve Symptoms and Adherence to Oral Therapy for Cancer. *J. Natl. Compr. Cancer Netw.* **2020**, *18*, 133–141. [CrossRef]
51. Kroenke, K.; Spitzer, R.L.; Williams, J.B. The PHQ-9: Validity of a brief depression severity measure. *J. Gen. Intern. Med.* **2001**, *16*, 606–613. [CrossRef]
52. Fitbit. Fitbit Steht Für Gesundheit Und Fitness. Available online: <https://www.fitbit.com/global/de/home> (accessed on 14 October 2021).
53. Min, Y.H.; Lee, J.W.; Shin, Y.-W.; Jo, M.-W.; Sohn, G.; Lee, J.-H.; Lee, G.; Jung, K.H.; Sung, J.; Ko, B.S.; et al. Daily collection of self-reporting sleep disturbance data via a smartphone app in breast cancer patients receiving chemotherapy: A feasibility study. *J. Med. Internet Res.* **2014**, *16*, e135. [CrossRef] [PubMed]
54. Comellas, A.R.; Pera, G.; Díez, J.M.B.; Tudurí, X.M.; Sas, T.A.; Elosua, R.; Monserrat, P.T.; Heras, A.; Raurell, R.F.; Gamisans, M.F.; et al. Validation of a Spanish Short Version of the Minnesota Leisure Time Physical Activity Questionnaire (VREM). *Rev. Española Salud Pública* **2012**, *86*, 495–508. [CrossRef]
55. Charlson, M.E.; Pompei, P.; Ales, K.L.; MacKenzie, C.R. A new method of classifying prognostic comorbidity in longitudinal studies: Development and validation. *J. Chronic Dis.* **1987**, *40*, 373–383. [CrossRef]
56. Zigmond, A.S.; Snaith, R.P. The hospital anxiety and depression scale. *Acta Psychiatr. Scand.* **1983**, *67*, 361–370. [CrossRef]
57. Costa, P.T.; McCrae, R.R. *NEO PI/FFI Manual Supplement for Use with the NEO Personality Inventory and the NEO Five-Factor Inventory*; Psychological Assessment Resources: Odessa, FL, USA, 1989.
58. Oreg, S. Resistance to change: Developing an individual differences measure. *J. Appl. Psychol.* **2003**, *88*, 680–693. [CrossRef]
59. Mohr, D.; Cuijpers, P.; Lehman, K. Supportive accountability: A model for providing human support to enhance adherence to eHealth interventions. *J. Med. Internet Res.* **2011**, *13*, e30. [CrossRef]
60. Vaghefi, I.; Tulu, B. The Continued Use of Mobile Health Apps: Insights from a Longitudinal Study. *JMIR Mhealth Uhealth* **2019**, *7*, e12983. [CrossRef]
61. Wangberg, S.C.; Andreassen, H.K.; Prokosch, H.-U.; Santana, S.M.V.; Sørensen, T.; Chronaki, C.E. Relations between Internet use, socio-economic status (SES), social support and subjective health. *Health Promot. Int.* **2008**, *23*, 70–77. [CrossRef]
62. Eze, C.E.; West, B.T.; Dorsch, M.P.; Coe, A.B.; Lester, C.A.; Buis, L.R.; Farris, K. Predictors of Smartphone and Tablet Use Among Patients with Hypertension: Secondary Analysis of Health Information National Trends Survey Data. *J. Med. Internet Res.* **2022**, *24*, e33188. [CrossRef]
63. Brouwer, W.; Oenema, A.; Raat, H.; Crutzen, R.; de Nooijer, J.; de Vries, N.K.; Brug, J. Characteristics of visitors and revisitors to an Internet-delivered computer-tailored lifestyle intervention implemented for use by the general public. *Health Educ. Res.* **2010**, *25*, 585–595. [CrossRef]
64. Wang, C.; Qi, H. Influencing Factors of Acceptance and Use Behavior of Mobile Health Application Users: Systematic Review. *Healthcare* **2021**, *9*, 357. [CrossRef] [PubMed]
65. Venkatesh, V.; Morris, M.G. Why Don't Men Ever Stop to Ask for Directions? Gender, Social Influence, and Their Role in Technology Acceptance and Usage Behavior. *MIS Q.* **2000**, *24*, 115–139.



66. Waller, R.; Gilbody, S. Barriers to the uptake of computerized cognitive behavioural therapy: A systematic review of the quantitative and qualitative evidence. *Psychol. Med.* **2009**, *39*, 705–712. [[CrossRef](#)] [[PubMed](#)]
67. Shin, P.; Alvarez, C.; Sharac, J.; Rosenbaum, S.; van Vleet, A.; Paradise, J.; Garfield, R. A Profile of Community Health Center Patients: Implications for Policy. Available online: <https://www.kff.org/medicaid/issue-brief/a-profile-of-community-health-center-patients-implications-for-policy/view/footnotes/> (accessed on 30 March 2022).
68. Laing, S.S.; Alsayid, M.; Ocampo, C.; Baugh, S. Mobile Health Technology Knowledge and Practices Among Patients of Safety-Net Health Systems in Washington State and Washington, DC. *J. Patient-Cent. Res. Rev.* **2018**, *5*, 204. [[CrossRef](#)] [[PubMed](#)]
69. Shen, C.; Wang, M.P.; Chu, J.T.; Wan, A.; Viswanath, K.; Chan, S.S.C.; Lam, T.H. Health App Possession Among Smartphone or Tablet Owners in Hong Kong: Population-Based Survey. *JMIR Mhealth Uhealth* **2017**, *5*, e77. [[CrossRef](#)]
70. Brashers, D.E.; Goldsmith, D.J.; Hsieh, E. Information Seeking and Avoiding in Health Contexts. *Hum. Commun. Res.* **2002**, *28*, 258–271. [[CrossRef](#)]
71. Pancekauskaitė, G.; Jankauskaitė, L. Paediatric Pain Medicine: Pain Differences, Recognition and Coping Acute Procedural Pain in Paediatric Emergency Room. *Medicina* **2018**, *54*, 94. [[CrossRef](#)]
72. Trompetter, H.R.; Bohlmeijer, E.T.; Veehof, M.M.; Schreurs, K.M.G. Internet-based guided self-help intervention for chronic pain based on Acceptance and Commitment Therapy: A randomized controlled trial. *J. Behav. Med.* **2015**, *38*, 66–80. [[CrossRef](#)] [[PubMed](#)]
73. Pittaway, S.; Cupitt, C.; Palmer, D.; Arowobusoye, N.; Milne, R.; Holttum, S.; Pezet, R.; Patrick, H. Comparative, clinical feasibility study of three tools for delivery of cognitive behavioural therapy for mild to moderate depression and anxiety provided on a self-help basis. *Ment. Health Fam. Med.* **2009**, *6*, 145. [[PubMed](#)]
74. Alaoui, S.E.; Ljótsson, B.; Hedman, E.; Kaldo, V.; Andersson, E.; Rück, C.; Andersson, G.; Lindefors, N. Predictors of Symptomatic Change and Adherence in Internet-Based Cognitive Behaviour Therapy for Social Anxiety Disorder in Routine Psychiatric Care. *PLoS ONE* **2015**, *10*, e0124258. [[CrossRef](#)] [[PubMed](#)]
75. Su, J.; Dugas, M.; Guo, X.; Gao, G.G. Influence of Personality on mHealth Use in Patients with Diabetes: Prospective Pilot Study. *JMIR Mhealth Uhealth* **2020**, *8*, e17709. [[CrossRef](#)] [[PubMed](#)]