

Cultural competency

Codes

Name	Description
ARTICLES	
Definition of cultural competency	
<i>Findings from care providers</i>	
Barriers of care delivery to people of CALD backgrounds	
Communication	
Cultural clues	
Culturally specific signs	
Ethnic matching	
Interpreter expectations	
Not cultural competency	
Patient demographics that the clinic serves	Explore the patient demographics that your clinic is serving

Name	Description
Patient expectations	
Physician's response in countries of origin	
The role of intuition	
Training	
Understand where they are coming from	
<i>Findings from Women</i>	
Care expectations	
<i>Care provider level</i>	
Client preferences	
Effort by the practitioners	Efforts by practitioners that don't directly relate to cultural competency but would make women of culturally and linguistically diverse backgrounds comfortable with them.
Ethnic match	
Multiple interpretations of terms	

Name	Description
Culturally competent screening	
Risk factors unique to women	
What is not culturally competent	
Cultural safety	
Safety planning	
Not cultural competency	
Risk factors unique to a group of women	
Safety planning	
CONCEPTUAL PAPER	
Advocacy-as a component of CC	CC=Cultural competency
Current gap in services	
Definition of cultural sensitivity	
Definition of Cultural skill	

Name	Description
How care provider can deliver culturally competent care	
Language	
Response model	
Understand where they are coming from	
Meaning of cultural competency	
Operational level	
How	How to deliver culturally competent care at the operational level
Women's expectations	
GREY LITERATURE FINDINGS	
Communication that demonstrates cultural competence	
How_communication	How to communicate with women from diverse backgrounds?
Client preferences	Approaches that allow clients with communication barriers to easily access the service
Practitioner level	

Name	Description
Recording	
Training	
Working with an interpreter	
Cultural competence operational level	
How_operational level	How is cultural competence delivered at operational level?
Awareness of healthcare providers	
Care delivery	
Intuitive practice	
Safety Planning and referral	
Screening	
Infrastructure	
Practitioner's ethnicity	

Name	Description
Relationships and alliances	
Staff development	
Understanding where the women is coming from	
Use of interpreters	
Cultural competence_governance level	
How is cultural competence delivered to people at governance level	
organizational values	
Definition of cultural competence	
Definition of cultural sensitivity	
<i>Findings from women</i>	
Care expectations	
What women say is not culturally competent	

Name	Description
<i>Indigenous population</i>	Studies and grey literature on indigenous population
Articles	
Care pathway	
Definition of cultural safety	
Grey literature findings	
Definition of cultural competency	
Distinction between terms	
cultural awareness	
cultural competence	
cultural proficiency	
cultural respect	
cultural safety	
cultural sensitivity	
Health care system level	

Name	Description
National level cultural competence	
Not cultural competency	
Practitioner level	
How	How can practitioners interact with Indigenous women?