The guide for in-depth interview (IDI)

For patients with mental illness;

- 1. what support do you receive from family members as far as your mental illness is concerned?
- 2. What challenges do you face in getting this support?
- 3. What kind of support do you think is important for you to receive from people close to you at home about your mental illness?
- 4. What kind of support do you receive from people in the community?
- 5. What challenges do you face with people in the community?

For healthcare providers;

- 1. What is your experience in providing mental health services to patients and the community? (Probe on type, quality, and accessibility of services)
- 2. What training did you receive to provide mental health care to patients? (Probe level of education, specialization, short course or on-the-job training)
- 3. What do you think should be done to improve services for patients with mental illness?