

Appendix 2: Code tree

Domain	Theme	Code
Technology should improve the quality of care	Technology is relevant when it improves tailored and personalized care	Client ambassador Client is evolving Dependable on: client Dependable on: age of client Dependable on: situation Take efficiency into account Take safety into account Understanding technology to help client
	Balance between human contact and technology	Take added value of technology into account Personal contact Substitution of care Depends on previous experiences Use of technology takes time
Acceptance and use of technology in care	Trusting technology as an extension of your expertise	Afraid technology won't work Afraid of consequences when breaking rules Relatives can read along Dependable on: Trust
	Learning to work with technology	Anxiety for new things Influenced by: Age of HCP Influenced by: High workload Influenced by: Retirement in sight Influenced by: Speed of change Influenced by: Use of technology takes time Instruction It takes time to learn to work with technology Dependable on: Knowledge of technology Dependable on: Learning preferences Need to keep up Not understanding technology Trying technology out
	You need other colleagues to work with technology	Colleagues help each other Complaints Coordinating: colleagues Coordinating: organizations and practice Coordinating: other disciplines Coordinating: social media Ambassador (technology) in team ICT: contact ICT: reachability Stimulate each other in team Who decides which technology is used