How do older adults receiving aged care services understand and respond to the EQ-5D-5L?

A think-aloud study in residential care

Quality of Life Research

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Online Resource 1. Think-aloud approach

Think-aloud is a qualitative approach rooted in cognitive psychology, designed to elicit the thought processes of the participant [1]. The approach can be usefully applied to gain insights into participants' survey response processes e.g., in responding to the EQ-5D-5L, to provide evidence of the level of comprehension and understanding. Think-aloud has been used previously with older people with dementia to examine the decision-making heuristics involved in responding to Discrete Choice Experiments (DCEs) [2] and in the development of the DEMQOL, a dementia specific measure of QOL [3, 4].

Contemporary think-aloud protocols for survey testing can include one or (more commonly) a combination of the following methods: the participant is asked to "think-aloud" while completing the survey task (concurrent think-aloud), the participant is asked to review their responses and explain their thought processes after each question or at the conclusion of the survey (retrospective think-aloud), and/or the participant is prompted to share their thoughts on a question, portion of a question or the survey as a whole (verbal probing) with the aim to elicit specific data on the subject of interest. The use of think-aloud protocols is now recognised as a key tool in survey validation and is recommended in the development of measures [5-7]. In the context of established QOL instruments such as the EQ-5D-5L, think-aloud can help determine if items and response options are being interpreted as intended by the instrument developers [8, 9].

References

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