

**Supplementary file 9.****Positive and negative aspects of telephone consultations, according to clinicians**

<b>Positive aspects of telephone consultations</b>	<b>Count</b>
It was technically straightforward	322
It was effective for follow up reviews (subsequent meetings with patient)	284
I felt confident about delivering this type of consultation	237
It was easy to involve other people (eg carers or other professionals) if needed	161
It was easy to establish rapport	156
I was confident about confidentiality	153
It was easy to talk about sensitive topics	151
It felt like a safe process	149
I felt supported in delivering this type of consultation	133
It was effective for the first assessment (first meeting with patient)	124
It was effective in allowing me to assess risk	96
It was effective in allowing me to assess mental state	82
It felt like a sensitive means to pick up fluctuations in mental state	54
None of the above	54
<b>Negative aspects of telephone consultations</b>	<b>Count</b>
It did not feel like a sensitive means to pick up fluctuations in mental state	254
It was ineffective in allowing me to assess mental state	210
It was ineffective in allowing me to assess risk	207
It was difficult to establish rapport	197
It was ineffective for the first assessment (first meeting with patient)	190
It was difficult to talk about sensitive topics	188
There were technical difficulties	147
It was difficult to involve other people (eg carers or other professionals) if needed	129
I was not confident about confidentiality	122
It felt like an unsafe process	63
I did not feel confident about delivering this type of consultation	57
It was ineffective for follow up reviews (subsequent meetings with patient)	53
None of the above	53
I did not feel supported in delivering this type of consultation	35

**Positive and negative aspects of video consultations, according to clinicians**

<b>Positive aspects of video consultations</b>	<b>Count</b>
It was effective for follow up reviews (subsequent meetings with patient)	281
It was easy to involve other people (eg carers or other professionals) if needed	267
I felt confident about delivering this type of consultation	250
It was easy to establish rapport	242
It was effective in allowing me to assess mental state	205
It was effective for the first assessment (first meeting with patient)	199
It was easy to talk about sensitive topics	192
I felt supported in delivering this type of consultation	190
It was effective in allowing me to assess risk	178
It felt like a safe process	172
I was confident about confidentiality	168
It was technically straightforward	161
It felt like a sensitive means to pick up fluctuations in mental state	130
None of the above	43
<b>Negative aspects of video consultations</b>	<b>Count</b>
There were technical difficulties	297
It was ineffective in allowing me to assess risk	109
It did not feel like a sensitive means to pick up fluctuations in mental state	107
I was not confident about confidentiality	106
It was difficult to talk about sensitive topics	101
It was ineffective for the first assessment (first meeting with patient)	97
It was difficult to establish rapport	94
It was ineffective in allowing me to assess mental state	88
None of the above	63
I did not feel confident about delivering this type of consultation	59
I did not feel supported in delivering this type of consultation	39
It was difficult to involve other people (eg carers or other professionals) if needed	37
It felt like an unsafe process	33
It was ineffective for follow up reviews (subsequent meetings with patient)	27