Note to readers: References cited in this supplementary material are numbered according to the reference list of the main article.

Supplement 1. Additional materials for qualitative meta-analysis.

Part 1: Search strategy

MEDLINE search strategy (via OVID) Dec 29 2020

Ovid MEDLINE(R) and Epub Ahead of Print, In-Process & Other Non-Indexed Citations, Daily and Versions(R) <1946 to December 28, 2020>

- 1 exp Antibacterial agents/ 736927
- 2 exp Anti-Infective Agents/ 1648883
- 3 exp beta-Lactams/ 129618
- 4 exp Penicillins/ 81105
- 5 (beta-lactam* or antibacterial* or anti-infective* or penicillin* or amoxicillin* or antibiotic* or antimicrobial*).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms] 681193
- 6 1 or 2 or 3 or 4 or 5 1911459
- 7 exp Hypersensitivity/ 348082
- 8 exp Drug Hypersensitivity/ 46434
- 9 exp Drug Hypersensitivity Syndrome/ 639
- 10 (Hypersensitivity or allerg* or adverse effect or adverse drug reaction or anaphylaxis or drug provocation test or skin prick testing).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms] 364898
- 11 7 or 8 or 9 or 10 510718
- 12 (De-label* or delabel* or label* or electronic health records or inappropriate registration or document* or stewardship or antimicrobial stewardship or antibiotic stewardship or incorrect* or spurious*).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms] 502694
- exp Antimicrobial stewardship/ 1744
- exp Electronic health record/ 21440
- exp Documentation/ 938569
- 16 exp Change management/ 114
- 17 12 or 13 or 14 or 15 or 16 1413012
- 18 (interview* or question* or attitude*or focus group* or qualitative* or qualitative research* or barrier* or enabler* or facilitator* or survey* or questionnaire* or observation*).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms] 3206939
- 19 exp Attitude of Health Personnel/ 160388

- 20 exp Health Knowledge, Attitudes, Practice/ 114268
- 21 exp Surveys/ and Questionnaires/ 478699
- 22 exp Qualitative research/ 59304
- 23 18 or 19 or 20 or 21 or 22 3318086
- 24 6 and 11 and 17 and 23 298

Part 2. Coding guide

Coding guide (adapted from Heslehurst et al.) 24 Coding instructions:

- 1. The framework used for data analysis is the 14-Domain TDF version 2 (Atkins et al.). 17
- 2. Code all relevant text into each domain.
- 3. Code all responses (as barriers or enablers using verbatim quotes if possible).
- 4. Only code to one domain.

5. Please use the "Decision Rule" columns to supplement the description of the domains and constructs for this context.

Domain	Construct	Decision Rule	Example
1.Knowledge	Knowledge (including knowledge of condition/ scientific rationale): An awareness of the existence of something. Procedural knowledge: Knowing how to do something. Knowledge of task environment: Knowledge of	Consider coding to this domain if discussing knowledge of what an allergy is, professional development, guidelines, or a toolkit. Procedural knowledge- the knowledge of how to do something vs skills requires practice, competence, validate skills based on skills	"They stated that a clear definition of an antibiotic allergy and a clear overview of the different types of reactions is required." "family physicians and pharmacists admitted that they had insufficient knowledge about antibiotic allergies." "A need for patient education about the risks of avoiding penicillin in favour of second line antibiotics was identified."
2. Skills	Skills development: The gradual	Consider coding to this domain if discussing the ability to differentiate between an allergy and an adverse effect.	"they asked for more clarity about how to document allergies" "For example, participants believed they were unable to distinguish between an allergy and an adverse effect."

	Competence: One's repertoire of		
	skills, and ability especially as it is		
	applied to a task or set of tasks.		
	Ability: Competence or capacity to		
	perform a physical or mental act.		
	Ability may be either unlearned or		
	acquired by education and practice.		
	Interpersonal skills: An aptitude		
	enabling a person to carry on		
	effective relationships with others,		
	such as an ability to cooperate, to		
	assume appropriate social		
	responsibilities or to exhibit adequate		
	flexibility.		
	Practice: Repetition of an act,		
	behaviour, or series of activities,		
	often to improve performance or		
	acquire a skill.		
	Skills assessment: A judgement of		
	the quality, worth, importance. Level		
	or value of an ability or proficiency		
	acquired through training and		
	practice.		
		Consider coding to this	"participants across care settings
professional role	characteristics by which an individual		expressed the opinion that these actions
and identity		-	were outside the nurses' scope of
			practice"
	<u>+</u>	healthcare professionals.	
	Professional role: The behaviour		"It would be valuable to make specific
	considered appropriate for a particular		working agreements with each other
	kind of work or social position.		from now on"
	Social identity: The set of		
	behavioural or personal		

characteristics by which an individual "Reporting an allergy is a shared responsibility, both of the patient and is recognizable [and portrays] as a member of a social group. the physician. Registration is a **Identity**: An individual's sense of responsibility of the physician." self defined by a) a set of physical and psychological characteristics that is not wholly shared with any other person and b) a range of social and interpersonal affiliations (e.g., ethnicity) and social roles. **Professional boundaries:** The bounds or limits relating to, or connected with a particular profession or calling. Professional confidence: an individual's belief in his or her repertoire of skills and ability especially as it is applied to a task or set of tasks. **Group identity:** the set of behavioural or personal characteristics by which an individual is recognizable [and portrays] as a member of a group. **Leadership:** The processes involved in leading others, including organising, directing, coordinating and motivating their efforts toward achievement of certain group or organization goals. **Organizational commitment:** An employee's dedication to an

	\mathcal{E} 1 3	"the enormous amount of work it would take to evaluate all these unclear
often described as having both an emotional or moral element and a more prudent element. 4. Beliefs about Self-confidence: Self-assurance or Confidence: Self-assurance or Confidence or Confidence or Confidence or Confidence or Confidence or Conf	cussing the capability to	
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4. Beliefs about Self-confidence: Self-assurance or Con	cussing the capability to	
	cussing the capability to	
capabilities trust in one's own abilities, disc		would take to evaluate all these unalege
	obol	would take to evaluate all these unclear
capabilities and judgement. dela	auci.	and incomplete records"
Perceived competence: An		
individual's belief in his or her ability	'	"for others finding time was not an
to learn and execute skills.		issue and asking a few questions about
Self-efficacy: An individual's		allergy was not perceived to be
capacity to act effectively to bring		onerous"
about desired results, as perceived by		
the individual.		
Perceived behavioural control: an		
individual's perception of the ease or		
difficulty of performing the behaviour		
of interest.		
Beliefs: The thing believed; the		
proposition or set of propositions held		
true.		
Self-esteem : The degree to which the		
qualities and characteristics contained		
in one's self concept are perceived to		
be positive.		
Empowerment: The promotion of		
the skills, knowledge and confidence		
necessary to take great control of		
one's life as in certain educational or		
social schemes; the delegation		
of increased decision-making powers		

	to individuals or groups in a society		
	or organization.		
	Professional confidence: An		
	individual's beliefs in his or her		
	repertoire of skills, and ability,		
	especially as it is applied to a task or		
	set of tasks.		
5 O-4::			66 11 CC14 4 - 1 1 422
5. Optimism	Optimism: The attitude that		"difficult to implement"
	outcomes will be positive and that		(C)
	people's wishes or aims will be		"For some, removing incorrect
	ultimately fulfilled.		penicillin allergy labels and exposing
	Pessimism : The attitude that things		patients to penicillin was not
	will go wrong and that people's		considered a problem"
	wishes or aims are unlikely to be		
	fulfilled.		
	Unrealistic optimism: the inert		
	tendency for humans to over-rate		
	their own abilities and chances of		
	positive outcomes compared to those		
	of other people.		
6. Beliefs about		Consider coding to emotion if	"Generally, we do not take these
consequences	proposition or set of propositions held		antibiotic allergies so seriously because
		about emotions, but if they are	it is usually a side effect."
		talking about consequences	
		(fear of allergic reaction)	"Family physicians and pharmacists
		- C	explained that doubts and fear of a
		about consequences.	serious allergic reaction, or sometimes
	intended behaviour. These assumed		even reoccurrence of a serious side
	outcomes can either promote or		effect, were the main reasons to select
	inhibit future behaviours.		an alternative antibiotic."
	Characteristics of outcome		
	expectancies: Characteristics of the		"Better safe than sorry"
	cognitive, emotional and behavioural		

outcomes that individuals believe are associated with future or intended behaviours and that are believed to either promote or inhibit these behaviours. These include whether they are sanctions/ rewards, proximal/ distal, valued/ not valued, probable/ improbable. Salient/ not salient, perceived risks or threats. Anticipated regret: A sense of the potential negative consequences of a decision that influences the choice made: for example an individual may decide not to make an investment because of the feelings associated with an imagined loss. Consequents: An outcome behaviour in a given situation. Remards (proximal/distal, valued/ not valued, probable/improbable): Return or recompense made to, or received by a person contingent on some performance. Incentives: An external stimulus, such as condition or object, that	
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some performance. Incentives: An external stimulus,	
Incentives: An external stimulus,	
, and the state of	
such as condition or object, that	
enhances or serves as a motive for	
behaviour.	
Punishment: The process in which	
the relationship between a response	
and some stimulus or circumstance	
results in the response becoming less	
probable; a painful, unwanted or	
undesired event or circumstance	

	imposed as a penalty on a	
	wrongdoer.	
	Consequents: An outcome of	
	behaviour in a given situation.	
	Reinforcement: A process in which	
	the frequency of a response is	
	increased by a dependent relationship	
	or contingency with a stimulus.	
	Contingencies: A conditional	
	probabilistic relation between two	
	events. Contingencies may be	
	arranged via dependencies or they	
	may emerge by accident.	
	Sanctions: A punishment or other	
	coercive measure, usually	
	administered by a recognized	
	authority, that is used to penalise and	
	deter inappropriate or unauthorized	
	actions.	
8. Intentions	Stability of intentions: ability of	
	one's resolve to remain in spite of	
	disturbing influences.	
	Stages of Change model: A model	
	that proposes that behaviour change is	
	accomplished through five specific	
	stages.	
	Transtheoretical model and stages	
	of change: a five-stage theory to	
	explain changes in people's health	
	behaviour. It suggests that change	
	takes time, that different interventions	
	are effective at different stages, and	

	that there are multiple outcomes	
	occurring across the stages.	
9. Goals	Goals (distal/proximal): Desired	"Cleaning up the current registrations,
	state of affairs of a person or system,	because there is a lot of contamination
	these may be closer (proximal) or	in our medical files."
	further away (distal).	
	Goal priority: Order of importance	
	or urgency of end state toward which	
	one is striving.	
	Goal/target setting: A process that	
	establishes specific time based	
	behavioural targets that are	
	measureable, achievable and	
	realistic.	
	Goals (autonomous/ controlled):	
	The end state toward which one is	
	striving: the purpose of an activity or	
	endeavour. It can be identified by	
	observing that a person ceases or	
	changes their behaviour upon	
	attaining this state; proficiency in a	
	task to be achieved within a set period	
	of time.	
	Action planning: The action or	
	process of forming a plan regarding a	
	thing to be done or a deed.	
	Implementation intention: The plan	
	that one creates in advance of when,	
	where an how one will enact a	
	behaviour.	
10. Memory,	Memory: The ability to retain	"some pharmacists explained that they
attention, and	information or a representation of a	occasionally documented an allergy on
decision proces	ses past experience, based on the mental	purpose to misuse the alarm system, in

Г	01 1		
I I	processes of learning or encoding		order to block certain drugs in a
	retention across some interval of time,		patient's file. They used this practice
	and retrieval or reactivation of the		when a patient did not want a certain
memory; specific information of a			drug or brand, because of adverse
	specific task.		effects or costs"
	Attention : A state of awareness in		
	which the senses are focused		"I must admit that I also misuse the
	selectively on aspects of the		system from time to time. The only
	environment and the central nervous		way I can prevent my assistants from
	system is in a state of readiness to		providing a certain drug is by
	respond to stimuli.		registering an allergy for that drug"
	Attention control : The extent to		_
	which a person can concentrate on		
	relevant cues and ignore all irrelevant		
	cues in a given situation.		
	Decision making: The cognitive		
process of choosing between two or			
	more alternatives, ranging from the		
	relatively clear-cut to the complex.		
Cognitive overload/tiredness: The			
situation in which the demands placed			
on a person by mental work are			
greater than a person's mental			
	abilities.		
11. Environmental	Environmental stressors: External	Consider coding to this	"lack of clarity of current
context and	factors in the environment that cause	domain if discussing problems	documentation"
resources	stress.	with documentation or	
	Resources/material resources:	communication systems in	EHR barriers: "I think one of the
	Commodities and human resources	place, healthcare professionals	problems is that, at least in our
	used in enacting a behaviour.	dealing with patients lack of	information system, we cannot
		knowledge.	differentiate between side effects and
	distinctive pattern of thought and	_	allergies."
	behaviour shared by members of the		

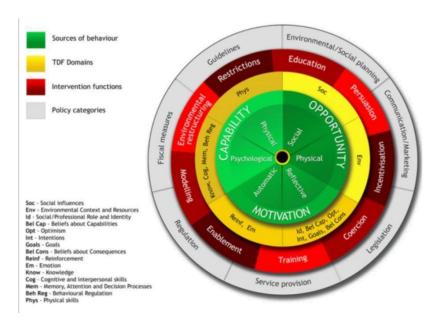
12. Social influences	same organization and reflected in their language, values, attitudes, beliefs and customs. Salient events/critical incidents: Occurrences that one judges to be distinctive, prominent or otherwise significant. Person × environment interaction: Interplay between the individual and their surroundings. Barriers and facilitators: In psychological contexts, barriers/facilitators are mental, emotional or behavioural limitations/strengths in individuals or groups. Social pressure: the exertion of influence on a person or group by another person or group. Social norms: Socially determined consensual standards that indicate a) what behaviours are considered typical in a given context and b) what behaviours are considered proper in the context. Group conformity: The act of consciously maintaining a certain degree of similarity to those in your general social circles. Social comparisons: The process by	Consider coding here if discussing how a patient's preferences/ beliefs drive the prescriber's behaviour.	"I often get a call from a pharmacist's assistant saying that a certain patient has an allergy for the prescribed antibiotic. And then I think, 'Oh, we didn't know anything about that'" "It was generally agreed that health care clinicians have a major influence on patients' perceptions as to whether they have an antibiotic allergy." "Influence of clinicians on patients"
	general social circles.		"Influence of clinicians on patients"

Group norms: Any behaviour, belief, attitude or emotional reaction held to be correct or acceptable by a given group in society. **Social support:** The apperception or provision of assistance or comfort to others, typically in order to help them cope with a variety of biological, psychological and social stressors. Support may arise from any interpersonal relationship in an individual's social network, involving friends, neighbours, religious institutions, colleagues, caregivers of support groups. **Power:** The capacity to influence others, even when they try to resist this influence. **Intergroup conflict:** Disagreement or confrontation between two or more groups and their members. This may involve physical violence, interpersonal discord, or psychological tension. **Alienation:** Estrangement from one's social group; a deep seated sense of dissatisfaction with one's personal experiences that can be a source of lack of trust in one's social or physical environment or in oneself; the experience of separation between thoughts and feelings.

	Group identity: the set of behavioural or personal characteristics by which an individual is recognizable [and portrays] as a member of a group. Modelling: In developmental psychology the process in which one or more individuals or other entities serve as examples (models) that a child will copy.		
13. Emotion	involving an immediate alarm reaction that mobilizes the organism by triggering a set of physiological changes.	domain if participants are talking more about emotions, but if they are talking about consequences (fear of allergic reaction) consider coding to beliefs about consequences.	"It (current antibiotic allergy registrations) is nothing but a mess"

	interest or pleasure, feelings of guilt	
	or low self-worth, disturbed sleep or	
	appetite, low energy, and poor	
	concentration.	
	Positive/negative affect: the internal	
	feeling/state that occurs when a goal	
	has/has not been attained. A source of	
	threat has/has not been avoided, or	
	the individual is/is not satisfied with	
	the present state of affairs.	
	Burn-out: Physical, emotional or	
	mental exhaustion, especially in one's	
	job or career, accompanied by	
	decreased motivation, lowered	
	performance and negative attitudes	
	towards oneself and others.	
14. Behavioural	Self-monitoring: A method used in	
regulations	behavioural management in which	
	individuals keep a record of their	
	behaviour, especially in connection	
	with efforts to changes or regulate the	
	self; a personality trait reflecting an	
	ability to modify one's behaviour in	
	response to a situation	
	Breaking habit: to discontinue a	
	behaviour or sequence of behaviours	
	that is automatically activated by	
	relevant situational cues.	
	Action planning: The action or	
	process of forming a plan regarding a	
	thing to be done or a deed.	

Part 3. Behaviour change wheel (reproduced with permission of Susan Michie) 17,18,19



Part 4. Data extraction results

General Information	
Title	Exploring the nurses' role in antibiotic stewardship: a multisite
	qualitative study of nurses and infection preventionists
Lead author contact details	Eileen J. Carter em2473@columbia.edu
Date of extraction	March 14 2021
Study Context	
Research Question / Aim	To explore the attitudes of nurses and infection preventionists (IPs)
	toward 5 nurse-driven antibiotic stewardship activities, including
	obtaining and recording an accurate penicillin drug allergy history.
	Investigators were interested in participants' attitudes regarding the
	belief that nurses should play a major role in antibiotic stewardship;
	challenges to nurses' ability to perform recommended practices;
	and ways to address identified challenges.
Country in which the study	USA: two academic hospitals providing care to adult or paediatric
was conducted	patients in New York City
Years of study	March to May 2017
Target Population	Clinical nurses, nurse managers, IPs working in general intensive
	care units (ICUs), and medical-surgical units
Study Design	
Theoretical approach	Not specified- but appears naturalistic.
Data Collection:	Focus groups and semi-structured interviews
• Method (<i>e.g.</i>	
interview, focus group,	
observation)	
 Tools used in data 	Interview guide piloted by clinical nurses prior to formal data
collection (e.g.,	collection. Field notes of contextual information and general
interview schedules,	impressions of discourse were taken. Discussions were recorded
field notes, audio	and transcribed.
recordings)	T7 1 (* , , , , , , , , , , , , , , , , , ,
• What has been	Verbatim transcripts, field notes
counted as data? (e.g.,	
verbatim transcripts,	
fieldwork notes,	
researcher reflexive diaries)	
• Nature of researcher	EC: led interviews and focus groups, coded data; AS: took field
involvement (e.g.	notes during focus groups, coded data; AB coded data.
number of researchers,	groups, coded data, AD coded data.
who did what and	
who aid what and when, hierarchy	
dynamics, insider or	
outsider researcher)	
,	
	I

Sampling and recruitment strategy: • Was a sampling and/or recruitment strategy used? Justified?	Convenience sampling was used; email sent to nurses and IPs on target wards, flyers posted on target wards	
Inclusion and exclusion criteria?	Clinical nurses, nurse managers, and IPs on two target wards (ICU and medical-surgical units) in two centres.	
Exclusion criteria	None stated	
Justification for sample size/halting recruitment provided? (e.g. data saturation)	Study recruitment stopped when theoretical saturation was reached	
Study Participants		
	Nine focus groups and 4 interviews from March to May 2017. Duration of focus groups/interviews not stated.	
Sample size (and attrition)	49 nurses, 5 nurse managers, 7 IPs; total sample size of 61	
Relevant Participant characteristics (e.g. profession, patient group, demographics)	37 (61%) worked in adult setting; 24 (39%) worked in pediatric setting. All participants had bachelor's degree; 13 (21%) had master's degree. Years of work experience: 3 (5%) < 1 year, 15 (25%) 1-5 years; 14 (23%) 6-10 years, 29 (47%) > 10 years.	
Method of recruitment of participants	email and flyer postings	
Data Analysis		
Method (e.g. thematic analysis, data triangulation, member checking)	Conventional content analysis	
Researcher involvement (e.g. number of researchers involved, who did what and how?)	Eight authors. See previous question. Unclear how 5 of the authors contributed.	
Findings		
Summary of main findings according to author	Interpreting and recording a patient's self-reported penicillin allergy as either a true drug allergy or intolerance was felt to be outside the nurses' scope of practice. Nurses thought that performing an allergy assessment incorrectly may lead to patients receiving an antibiotic to which they had an allergy. Nurses thought that patients' descriptions of allergies should be recorded verbatim in medical record. To improve accurate assessments, nurses suggested they should inquire about signs and symptoms of reported allergies, document these in the medical record, and initiate conversations with prescribers when reported allergies are	

	suspect. Nurses wanted to be provided with an educational algorithm to specify differences between allergic reactions and drug intolerances.
How are results presented?	Summarized findings in paragraph format. Selected quotes appeared in tabular format.
Author's conclusions	Nurses wished to become involved in antimicrobial stewardship activities including clarifying reported allergies, by using validated questions to verify and document allergy symptoms and by communicating questionable allergies to prescribers. Nurses thought that assessing whether the patient has a true allergy or not is outside nurses' scope of practice.
Possible conflicts of interest	No COI to report
for study authors	
References of note	none
Other notes	none

General Information			
Title	Focus group study exploring the issues and the solutions to incorrect penicillin allergy-labelled patients: an antibiotic stewardship patient safety initiative		
Lead author contact details	Neil Powell Neil.powell2@nhs.net		
Date of extraction	March 16 2021		
Study Context			
Research Question / Aim	To explore barriers and enablers toward identifying and delabelling inpatients incorrectly labelled as penicillin allergic		
Country in which the study was conducted	UK		
Years of study	Years of study July 2017		
Target Population	All healthcare professionals (hospital doctors, pharmacists, lead nurses and medical microbiologists)		
Study Design			
Theoretical approach	Not specified but appears to be naturalistic approach.		
Data Collection:	Focus groups × 2		
• Method (<i>e.g.</i>			
interview, focus group,			
observation)			
 Tools used in data 	Semi structured topic guide, audio recorded		
collection (e.g.,			
interview schedules,			
field notes, audio			
recordings)			

involvement (e.g. number of researchers, who did what and when, hierarchy dynamics,	Verbatim transcripts Three. GH: coded data and subthemes. NP: observed focus groups, independently assessed coding and subthemes. GH: professional focus group moderator, MW: observed focus groups
insider or outsider researcher)	
Sampling and recruitment strategy: • Was a sampling and/or recruitment strategy used? Justified?	All hospital staff were invited to participate via email. Strategy not justified. Sampling strategy not described; participants self-selected
 Inclusion and exclusion criteria? 	All healthcare professionals in the single centre
Exclusion criteria	None stated
Justification for sample size/halting recruitment provided? (e.g. data saturation)	
Study Participants	
(e.g. number of focus groups, time frame for observations)	Two focus groups; length of discussion not stated
Sample size (and attrition)	17 participants
Relevant Participant	Four consultants, four junior doctors, four nurses, four
characteristics (e.g. profession, patient group, demographics)	pharmacists, one medical microbiologist
Method of recruitment of	email
participants	
Data Analysis	
Method (e.g. thematic analysis, data triangulation, member checking)	Thematic analysis

Researcher involvement	Three researchers: GH - facilitated focus groups, coded data. NP -			
(e.g. number of researchers	moderated and observed focus groups, assessed data coding,			
involved, who did what and	themes, and subthemes; MW - moderated and observed focus			
how?)	groups			
Findings				
Summary of main findings	Four main themes: inconsistencies in managing penicillin allergic			
according to author	patients; environmental barriers (time constraints, capability of			
	EHR to document details of allergy); patient and staff education			
	about risks of using second line antimicrobials & communicating			
	delabelling widely (GP, care home, pharmacy records); future			
	delabelling process using RN/doctors and their role in the process			
How are results presented?	Paragraph form, supported by quotes from participants			
Author's conclusions	Delabelling is a complex problem; penicillin allergy labels are			
	regarded as 'risk free', greater understanding of consequences of			
	incorrect allergy labels is needed.			
Possible conflicts of interest	GH's time was reimbursed by a Pfizer study grant and Royal			
for study authors	Cornwall Hospital Trust charitable funds. STC received funding			
	from the National Institute for Health Research Health Protection			
	Research Unit (NIHR HPRU) in Healthcare Associated Infections			
	and Antimicrobial Resistance at the University of Oxford in			
	partnership with Public Health England.			
References of note	none			
Other notes	Braun V, Clarke V. Using thematic analysis in psychology. Qual			
	Res Psychol2006; 3: 77'101.			

General Information	
Title	Inappropriate Antibiotic Allergy Documentation in Health Records: A Qualitative Study on Family Physicians' and Pharmacists' Experiences
Lead author contact details	Eefje G.P.M. de Bont. eefje.debont@maastrichtuniveristy.nl
Date of extraction	24 Feb 2021
Study Context	
Research Question / Aim	This study aimed to explore the experiences of family physicians and pharmacists performing and encountering antibiotic allergy documentations.
Country in which the study was conducted	South Limburg, the Netherlands
Years of study	mid-February to mid-May 2019
Target Population	Family physicians and pharmacists
Study Design	
Theoretical approach	Naturalistic approach
Data Collection:	Focus group

• Method (e.g. interview, focus group, observation)	
• Tools used in data collection (e.g., interview schedules, field notes, audio recordings)	Prepared questions and topic lists, audio-recordings of discussions, notes on nonverbal communication taken at focus group discussions, logbook
What has been	Verbatim transcripts, notes on nonverbal communication, logbook notes
involvement (e.g.	Three researchers: KDC = focus group observer, transcribed discussions, coded transcripts; EGPMdB coded transcripts; JWLC resolved discrepancies in coding
Sampling and recruitment strategy: • Was a sampling and/or recruitment strategy used? Justified?	Purposeful sampling was used. Sampling was justified: researchers wanted to obtain information from physicians and pharmacists who use a variety of information systems, from varying cooperatives/regions, and with diverse backgrounds (academic, age, experience).
Inclusion and exclusion criteria?	Co-operatives of family physicians and pharmacists in South Limburg
Exclusion criteria	None stated
	Yes - the number of focus groups was determined by data
Study Participants	
(e.g. number of focus groups, time frame for observations)	Four focus groups of 45 to 60 minutes duration
Sample size (and attrition) Relevant Participant characteristics (e.g. profession, patient group, demographics)	44 participants 34 family physicians and 10 pharmacists. 26 males, mean age 44 years (range 27 to 67 years). Mean length of working experience: 14.5 years (range 0.5 to 33 years)

Method of recruitment of	a mail newticipants not raimburged for their time		
	e-mail; participants not reimbursed for their time		
participants Data Analysis			
Data Analysis	Transcript analysis newformed in damlicate value constant		
Method (e.g. thematic analysis, data triangulation, member checking)	Transcript analysis performed in duplicate using constant comparative technique, then used inductive content analysis with open and axial coding schemes to determine main categories and subcategories. Used NVivo software version 12 to code and analyze data.		
Researcher involvement	Three researchers: KDC was primary investigator, focus group		
(e.g. number of researchers	observer, transcribed discussions, coded transcripts, wrote first		
involved, who did what and	version of manuscript; EGPMdB conceived idea for study and		
how?)	coded transcripts, edited manuscript; JWLC conceived idea for study, resolved discrepancies in coding, edited manuscript		
Findings			
Summary of main findings according to author	1. Magnitude and awareness of problem: lack of clarity of current documentation, amount of work to clarify incomplete records,		
	inconsistency in knowledge of potential negative consequences of incorrect allergy documentation; skepticism about accuracy of records 2. Origin of inappropriate documentation: five contributing factors: historical (changes in documentation over time), EHR barriers (inability to discriminate allergy from AE), communication regarding documented allergies (between pharmacists, physicians, and patients), responsibility of documentation, knowledge about antibiotic allergies (how to distinguish allergy from AE). 3. Approaches for improving documentation: improved communication between clinicians, improve electronic documentation - separate allergies and ADRs, include detailed description of allergy, create separate system to document when patients do not want to receive drug (instead of labeling as allergic), clarify 'contaminated' allergy records.		
How are results presented?	Paragraph format, with quotes to support themes. Also presented in graphical format (Figure 1) with quotes		
Author's conclusions	Family physicians and pharmacists perceive that few documented antibiotic allergies are accurate. Barriers include limitations of the EHR, communication barriers, lack of knowledge and lack of facilitating tools. Improvement may be facilitated by practical working relationships between clinicians, proper communication between EHR systems, clarifying old documentation, improving knowledge through training module, and developing tools to relabel inappropriate documentation.		
Possible conflicts of interest for study authors	No funding support for this study		
References of note	None		
Other notes	None		
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Antibiotics: A Qualitative Study Marta Wanat; marta.wanat@phc.ox.ac.uk			
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Exclusion criteria Justification for sample size/halting recruitment provided? (e.g. data saturation) Study Participants Frequency of data collection (e.g. number of focus groups, time frame for observations) Sample size (and attrition) Relevant Participant patients: mean age 56 years (range 19 - 72 years) 80% female, 16 (51%) had experienced penicillin allergy testing Clinicians: mean age 42 years (range 34 - 60 years), 84% female, 9 (47%) had referred patients for penicillin allergy testing Method of recruitment of participants Method (e.g. thematic analysis, data triangulation, member checking) Researcher involvement (e.g. number of researchers involved, who did what and how?) Findings Summary of main findings according to author None stated Interviews continued until data saturation was achieved in each size/halting recruitment group. Interviews continued until data saturation was achieved in each size/halting recruitment group. But the views were 20 to 60 minutes long groups to 60 minutes long groups and August (e.g. name 19 - 72 years) 80% female, 16 (51%) had experienced penicillin allergy testing Clinicians: mean age 42 years (range 34 - 60 years), 84% female, 9 (47%) had referred patients for penicillin allergy testing Selective invitation to participate to certain groups by mail (see inclusion criteria) Data Analysis Method (e.g. thematic analysis approach Inductive thematic analysis approach Eight researchers. See previous question (e.g. number of researchers involved, who did what and how?) Findings Summary of main findings according to author Patient views: Personal relevance (experienced negative consequences of penicillin label) affected perceived benefit and motivation to get tested; Safety and perceived risk of test (severity of index reaction) affected perception of future allergic reaction	• Inclusion and exclusion criteria?	Patients with experience of penicillin allergy testing from a general adult hospital allergy clinic between April 2015 and April 2017; and patients from general practices in the geographical area the allergy clinic served who had a record of penicillin allergy but did not undergo allergy testing. Primary care clinicians working in practices with patients who had undergone penicillin allergy testing in the hospital allergy clinic; clinicians working in general practices in geographical area served by the hospital; and clinicians who contacted the local microbiology services with queries during the study period.
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	according to author	
or mach reaction, affected perception of future affergic reaction		· · · · · · · · · · · · · · · · · · ·
during skin testing; invasiveness of test (skin testing less		· · · · · · · · · · · · · · · · · · ·
		frightening than oral challenge); adequacy of monitoring during test
(trained medical staff; felt safer at clinic/hospital than at home);		
important to provide information about testing prior to procedure;		
Confidence in test result: greater confidence if thorough testing		
procedure, or taken penicillin without reaction following test. Some		

	clinicians doubted results and continued to prescribe alternate antibiotics. Most participants felt anxious about taking penicillin after a negative test result. Clinician views: Doubts about removing penicillin allergy label (acknowledged inaccuracy of records; reluctant to remove label - did not want to be responsible for patient having allergic reaction, lack of knowledge/comfort removing label); Limited knowledge (of allergy service, benefits/risks of testing, actual testing procedures, accuracy of results, selection of patients for referral) resulting in inconsistent referral of patients for testing. Process of updating medical records: easy to change EMR, system may not differentiate between allergy and ADR, role of updating medical record (by allergist, clinician) and communicating
10	results to patients.
How are results presented?	Results were presented by participant groups (patients vs. clinicians); results grouped into sub-themes with explanations and supportive quotes.
Author's conclusions	Patients and clinicians need to be supported to use penicillin allergy services and be provided with the skills and information to prescribe and use penicillins appropriately after a negative test result.
Possible conflicts of interest	Stated; some had prior funding from NIHR
for study authors	
References of note	
Other notes	

Part 5. Quality Assessment Summary: CASP Tool Results

	CARTER ET AL.	DECLERCQ ET AL.	POWELL ET AL.	WANAT ET AL.
EXPLICIT AIM(S)				
METHODOLOGY				
DESIGN	<u> </u>	•		<u> </u>
RECRUITMENT				
DATA COLLECTION			<u> </u>	
RESEARCHER BIAS		•		•
ETHICS				•
DATA ANALYSIS		<u> </u>	•	
EXPLICIT FINDINGS	<u> </u>		<u> </u>	
PERCEIVED VALUE				
= Yes				
= Can't tell				
= No				

CASP	Carter et al. ³⁵	Powell et al. ³⁷	De Clerq et al. ³⁶	Wanat et al.4
1. Was there a	Yes	Yes	Yes	Yes
clear statement of	The goal of	The aims and its	The goals of	The aims of the study
the aims of the	research was	importance were	research and its	were clear.
research?	clearly stated: To	clearly stated in the	relevance were	
	explore the	introduction.	clearly stated.	
	attitudes of nurses			
	and infection			
	preventionists			
	(IPs) toward 5 of			
	the nurse-driven			
	antibiotic			
	stewardship			
	activities			
	recommended by			
	the ANA/CDC			
	working group.			
	They provided			
	supporting			
	rationale for why			
	they thought it was			
	important and its			
	relevance to			
	nursing practice in			
	the introduction.			
2. Is a qualitative	Yes	Yes	Yes	Yes
methodology	This research	(No comments)	The authors	Research seeks to
appropriate?	seeked out nursing		justified their	identify views and
	attitudes to		approach: "This	experiences
	antibiotic		approach allowed	therefore a
	stewardship		us to examine how	qualitative
	activities and to		inappropriate	

	find solutions to		documentation	methodology is
	barriers to the		happens and is	appropriate.
	implementation in		experienced in	арргорише.
	nursing practice.		actual daily	
	minsing practice.		practice. Focus	
			group discussions	
			were chosen	
			because they are	
			an efficient way of	
			collecting	
			qualitative data	
			from varied	
			perspectives, and	
			the group	
			interaction	
			provides more	
			insight on the	
			topic."	
3. Was the	Can't tell	Can't tell	Yes	Can't tell
research design	Researchers used	No discussion	The authors	Semi structured
appropriate to	a mix of focus	regarding how they	provided	interviews seem
address the aims	groups and semi-	decided on the	justification for	appropriate to
of the research?	structured	research method to	why they used a	answer the research
	interviews in order	use. Method (focus	naturalistic	question however
	to accommodate	group) appears	approach. "We	investigators did not
	participants varied	appropriate but was	conducted a	justify their selection
	work schedules.	not defended.	qualitative study	of research method.
	Did not discuss		among family	
	other possible		physicians and	
	methods. (i.e.,		pharmacists using	
	surveys)		focus group	
			discussions based	
			on a naturalistic	
			approach. This	
			approach allowed	
			us to examine how	
			inappropriate	
			documentation	
			happens and is	
			experienced in	
			actual daily	
			practice."	

4. Was the recruitment strategy appropriate to the aims of the research?

Can't tell Researchers did not explain why they chose nurses from general internal medicine wards/medicalsurgical units. Researchers used a convenience sample of participants; they did not discuss why some people chose not to take part. They did not discuss if more for the study than they required.

Can't tell No reason provided for the authors' selection of the healthcare professionals invited to participate in the study (hospital doctors, pharmacists, lead nurses, medical microbiologists). Participants were solicited by email. Didregarding why not state how many participants volunteered or how they arrived at their people volunteered final sample size and range of

specialties/professions (i.e., if sample was convenience or purposive). Used snowball sampling for nurses (lead nurses were invited to nominate a staff nurse to attend the focus group) and perhaps for medical microbiologist (medical microbiologist from neighboring hospital with a specialist allergy service was invited). Authors state that participants were self-selecting and

Yes Researcher used purposeful sampling by email to select participants from a variety of settings, backgrounds and computer software (unclear if all use. There were no patients attending discussions some people chose patients); and not to take part.

Can't tell Investigators used a selective sampling process to identify two patient groups to invite to participate: patients attending an allergy clinic in a two-year period clinic were invited or a selected sample of patients who did not undergo testing were identified from general practices (unclear how many practices) in the area that the allergy clinic served (50 to 100 patients identified per practice; number of practices unknown). Actual participants were volunteers from these groups. It was unclear how many patients responded and how the final 50 participants were selected (how many patients were excluded from being interviewed and why?) Similarly, investigators selected three clinician groups to invite to participate (working in a practice with patients who had undergone penicillin

there was a "low

invitation to

response rate" to the

participate. Authors

speculated the low

response rate was likely due to workload

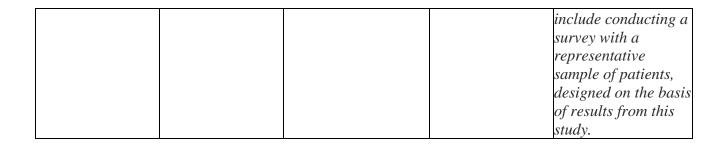
5. Was the data collected in a way that addressed the research issue? The setting for data collection was in person in a private justified (in the participants. Interview guide clinical nurses prior to formal data collection. No semi-structured topic mention if methods were modified during the study; interview guide was modified during the study. Discussions were procession was in person in a private justified (in the hospital). Data were collected through two focus groups. The focus groups. The participants. Focus groups were loo justification of used, they justified setting; data was this as an efficient way of collecting structured interview; qualitative data from varied perspectives, and group interaction provides more insight on the interview method was well informed by previous work; focus groups were facilitated by a was modified during the study. Discussions were principal principal			of health care professionals and general availability. Not clear if some participants agreed then later chose not to take part.		allergy testing, working in a practice in geographical area served by the hospital, clinicians who contacted the local microbiology services). It is unclear how many clinicians were invited to participate, how many volunteered, and how many (and why) some were
collected in a way that addressed the research issue? The setting for data collection was not collection was not person in a private justified (in the position was in collected through two accessible to participants. Interview guide was piloted by prior to formal data collection. No mention if methods were modified during the study. Discussions were provides interview guide was modified during the study. Discussions were modispared to collection was not used, they justified this as an efficient way of collecting qualitative data follection was in collected through two qualitative data from varied perspectives, and group interaction provides more interview, guidest that was was piloted by for use in the study. The setting for data was not the setting; data was elficient way of collecting qualitative data from varied perspectives, and group interaction provides more interview, guides that was was prior to formal data collection. No semi-structured topic interview method was well interview guides were facilitated by a group moderator and discussed additional extraction was relevant topics; interview guides were used. Data discussed interview guides interview guides interview guides interview guides.					
that addressed the research person in a private justified (in the research issue? Collection was in person in a private justified (in the room that was hospital). Data were convenient and accessible to participants. Interview guide prior to formal data collection. No mention if methods were modified during the study. Discussions were words and posserved by the was modified the research person in a private justified (in the this as an efficient way of collected by semi-structured way of collecting qualitative data researcher did not perspectives, and group interaction perspectives, and provides more interview guides interview guides interview method was well interview guides was well work; focus groups and observer notes interviewees discussed additional relevant topics; interview guides interview guides interview guides were used. Data discussed additional relevant topics; interview guides interview g					
the research issue? person in a private justified (in the room that was hospital). Data were convenient and accessible to focus groups. The participants. Interview guide yustify the was piloted by methodology selected clinical nurses for use in the study. prior to formal data collection. No semi-structured topic mention if methods were modified during the study/if interview guide was modified during the study. Discussions were observed by the person in a private justified (in the hospital). Data were this as an efficient way of collected by semi-structured interview; and perspectives, and group interaction provides more interview guides topic. The interview method explain that interview method was well interview method described. Both audio recordings and observer notes interviewees were used. Data discussed additional extraction was relevant topics; interview guides interview guides interview guides interview guides interview guides interview; and provides more interview guides. Researchers did explain that interview method was well interview guides and observer notes interviewees were used. Data discussed additional extraction was relevant topics; interview guides	_		0 0	0 1	
issue? room that was convenient and accessible to participants. Interview guide was piloted by clinical nurses prior to formal data collection. No mention if methods were modified during the study/if interview guide was modified during the study. Discussions were moderator and participants. room that was convenient and collected through two accessible to focus groups. The from varied pustify the researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher way of collecting qualitative data researcher did not justify the researcher was method chosen; researchers used two semi-structured insight on the interview guides. Researchers did explain that interview method described. Both were modified as necessary when and observer notes interviewees discussed additional relevant topics; interview guides were used. Data discussed additional relevant topics; interview guides with the way of collecting qualitative data group interaction perspectives, and prespectives, and					_
convenient and collected through two accessible to focus groups. The participants. researcher did not participants. Interview guide justify the was piloted by methodology selected clinical nurses for use in the study. prior to formal focus groups used a data collection. No semi-structured topic mention if methods guide that was were modified informed by previous during the study/if interview guide were facilitated by a was modified during the study. Discussions were observed by the collection was relevant topics; observed by the collection waried prospectives, and perspectives, and perspectives, and perspectives, and perspectives, and perspectives, and method chosen; researchers used two interview guides necesarchers used two interview guides. Researchers did interview method was well interview guides and observer notes interviewees were used. Data discussed additional extraction was relevant topics; discussed: "We interview guides		•	r	00	*
accessible to focus groups. The participants. researcher did not perspectives, and method chosen; Interview guide justify the group interaction researchers used two was piloted by methodology selected clinical nurses for use in the study. prior to formal focus groups used a data collection. No semi-structured topic mention if methods guide that was were modified during the study/if interview guide were facilitated by a was modified during the study. Discussions were observed by the from varied provated justify the research method chosen; from varied prospectives, and method chosen; from varied prospectives, and method chosen; frow interviews, and provides more semi-structured insight on the interview guides. Researchers did explain that interview method explain that interview guides and observer notes interviewees were modified as discussed additional extraction was relevant topics; interview guides	issue:		* '		-
participants. researcher did not Interview guide justify the group interaction researchers used two was piloted by methodology selected clinical nurses for use in the study. prior to formal Focus groups used a data collection. No semi-structured topic mention if methods guide that was were modified during the study/if interview guide was modified was modified during the study. Discussions were observed by the provides more semi-structured insight on the interview guides. Researchers did interview method explain that interview method explain that was was well interview guides and observer notes interviewees were used. Data discussed additional extraction was relevant topics; interview guides interview guides				1	
Interview guide was piloted by methodology selected clinical nurses for use in the study. prior to formal Focus groups used a data collection. No semi-structured topic mention if methods guide that was were modified informed by previous during the study/if work; focus groups interview guide was modified professional focus during the study. Discussions were observed by the group interaction presearchers used two provides more semi-structured insight on the interview guides. Researchers did interview method was well interview guides was well interview guides and observer notes interviewees were used. Data discussed additional relevant topics; interview guides with discussed: "We interview guides			~ *		T * *
was piloted by methodology selected clinical nurses for use in the study. prior to formal focus groups used a data collection. No semi-structured topic mention if methods guide that was were modified informed by previous during the study/if interview guide were facilitated by a during the study. group moderator and during the study. Discussions were moderator and clinical nurses for use in the study. Interview guides insight on the interview guides. Researchers did explain that was was well interview guides were week. Both were modified as and observer notes interviewees discussed additional extraction was relevant topics; observed by the		•		•	
clinical nurses for use in the study. prior to formal Focus groups used a data collection. No semi-structured topic interview method explain that mention if methods guide that was were modified informed by previous described. Both were modified as during the study/if work; focus groups and observer notes interviewees was modified professional focus were used. Data during the study. Discussions were observed by the instruction was interview guides. Researchers did explain that interview guides. Researchers did explain that was was well interview guides and obserview method explain that was interview guides and observer modified as and observer notes interviewees discussed additional extraction was relevant topics; interview guides		_	[0 1	
prior to formal focus groups used a data collection. No semi-structured topic interview method mention if methods guide that was was well interview guides were modified informed by previous described. Both were modified as during the study/if work; focus groups and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. Broup moderator and extraction was relevant topics; observed by the discussed: "We interview guides				L	
data collection. No semi-structured topic interview method mention if methods guide that was was well interview guides were modified informed by previous described. Both were modified as during the study/if work; focus groups audio recordings necessary when interview guide were facilitated by a and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was relevant topics; Discussions were observed by the discussed: "We interview guides			[·		
mention if methods guide that was were modified informed by previous described. Both were modified as during the study/if work; focus groups audio recordings necessary when interview guide were facilitated by a and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was relevant topics; Discussions were observed by the discussed: "We interview guides		· ·		_	
were modified informed by previous described. Both were modified as during the study/if work; focus groups audio recordings necessary when interview guide were facilitated by a and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was relevant topics; Discussions were observed by the discussed: "We interview guides			*		•
during the study/if work; focus groups audio recordings necessary when interview guide were facilitated by a and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was relevant topics; Discussions were observed by the discussed: "We interview guides		v	~		~
interview guide were facilitated by a and observer notes interviewees was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was relevant topics; observed by the discussed: "We interview guides		v	J J 1		•
was modified professional focus were used. Data discussed additional during the study. group moderator and extraction was placed by the discussed: "We interview guides			0 0 1	O	*
during the study. group moderator and extraction was relevant topics; Discussions were observed by the discussed: "We interview guides		O			
Discussions were observed by the discussed: "We interview guides		· ·	T ~		
					_
			*		_
		·	* *	J	were included in the study appendix. Data
		~			* * * *
		v		-	were audio recorded
information and the study (not stated). data saturation and transcribed			v		
general Data collection was was achieved." verbatim. Interviews		v	2 (
impressions of by audio recording continued until data		O		was almevea.	
discourse. during focus groups indicated saturation					
Investigators and transcribed in each participant					
ceased study verbatim (there was group.		U			

	recruitment when	no mention of taking		
	theoretical	field		
	saturation	notes/observations		
	reached.	during the focus		
	reachea.	groups). The		
		researchers did not		
		discuss data		
C TT 41	N T	saturation.	* T	N.T.
6. Has the	No	No	No	No
relationship	No mention of the	The researchers did	There is no	There is no mention
between	relationship	•	mention of the	of the role of the
researcher and	between	their own role,	potential bias of	researchers and
participants been		potential bias and	the researchers, or	-
adequately	participants and	influence during the	their response to	biases/influences.
considered?	how it may have	formulation fo the	events during the	Researchers did
	affected results	research question (or	study.	modify the interview
		the semi-structured		guides as necessary,
		topic guide). The		but did not discuss
		researchers did not		how this affected the
		address how their role	?	results of the
		may have affected		research.
		sample recruitment or		
		choice of location.		
		The participants were		
		known to the two		
		principal		
		investigators. The		
		participants were not		
		known to the focus		
		group moderator.		
		There was no		
		discussion as to how		
		this may have affected	,	
		the results of the study		
		(biases). There was no		
		mention of events		
		occurring during the		
		0		
		study, or changes in		
		research design. As		
		local microbiologists		
		were unable to attend,		
		a microbiologist from		
		a neighboring		
		hospital was invited to]	
		participate. Lead		
		nurses were asked to		

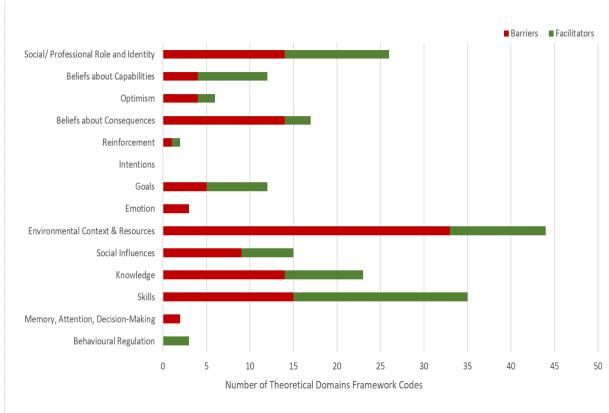
		1		
		nominate a staff nurse		
		to attend the focus		
		group. As such, the		
		relationships between		
		the researchers and		
		participants may have		
		biased the results		
		(data from willing		
		volunteers may differ		
		from data from the		
		general population).		
7. Have ethical	No	Can't tell	Yes	No
issues been taken	It was not stated if	How the research was	Participants	They did not mention
into	v	explained to	received written	if they obtained
consideration?	was obtained	*	information and	ethics approval.
	(verbal or	verbal informed	provided written	Researchers noted
	written), or the	consent was not	informed consent.	they obtained
	details of consent.	described in detail.	Ethics approval	consent; not clear
	The local	No discussion was	was obtained.	how (verbal or
	Institutional	provided about how	Data were	written) and the
	Review Board	the researchers	encoded and	details of how the
	deemed consent	handled the effects of	anonymized. No	research was
	not necessary.	the study on the	mention of how	explained to
	,	participants during	data was stored,	participants. Did not
		and after the study.	for how long, who	mention if they
		The investigators	had access to the	anonymized the
		stated that ethical	data.	data; quotes were
		approval was not		anonymous.
		required as the study		,
		did not meet the		
		health research		
		authority definition		
		for research (however		
		the study was		
		qualitative research		
		and will be published		
		- would think it would		
		require expedited		
		ethics approval).		
8. Was the data	Can't tell	No	Can't tell	Can't tell
analysis	Conventional	Transcripts were	Inductive content	Adequate description
sufficiently	content analysis	anonymized (authors	analysis using	of analysis; used
rigorous?	was used. Codes	did not describe how	open then axial	inductive thematic
8	were derived from		coding schemes.	analysis; team
	NVivo software	Coding was done by	Coding scheme	agreed on
	(don't the	one investigator, and	was modified	preliminary codes;
	100000000	sugaror, and	sis modified	p. comming cours,

researchers have the coding frame and several times. MW developed the to agree on the subthemes were Main categories coding framework codes in Nvivo? independently discussed and which was amended i.e. unclear how assessed by another determined by as required as new categories were investigator. There consensus. data was gathered. derived from the were no additional Unclear how Not a clear data). Researchers field notes or *quotes were* explanation of how did not explain observations recorded selected from each the data presented how the data were selected from during the focus category. the original sample. presented were groups, which may Contradictory selected from the have improved the I think sufficient data data is discussed original sample. rigor of the data. The in text/paragraphs.were presented (in Data presented in investigators do *Used the COREQ* quotes) to support paragraph form; describe how they criteria to report the findings. Authors only two quotes developed a thematic study findings. did discuss were documented framework. Limited discussion contradictory in Table 3. Researcher does not on researcher's results. Researcher Researchers did explain how the data role, potential did not critically not describe presented were bias, or influence examine their own contradictory selected from the during analysis role, potential bias data, or examine original sample; used an and influence during analysis and sufficient data (and independent their own role/potential bias supporting quotes) moderator to selection of data for and influence appear to be facilitate presentation. during data presented to support discussions/used analysis. the findings. The open-ended researchers did not questions "with examine their own the intention to role, potential bias, or reduce the influence during influence of the analysis and selection researchers' opinions." of data for presentation. 9. Is there a clear Can't tell Yes Can't tell Yes statement of There is no The findings are Findings are Researchers did findings? grouped into sub presented in prose discuss discussion of the evidence for and themes, with text and and in figures. triangulation, did not against the quotes to support the Themes emerged appear to perform researcher's sub themes. The from the data and respondent arguments. They researchers do are clearly stated. validation, did use provide contradictory Researchers multidisciplinary triangulation evidence and results discuss the use of team decided on (independent within the sub themes. triangulation, preliminary codes coding by two The researchers did analysis in and framework. Data researchers of not discuss or appear duplicate. analysis was 25% of the Respondent conducted by a to use triangulation

	* '	methods, or	validation was	multidisciplinary
	transcriptions were reviewed for	respondent validation. They do describe two	performea. Findings seem	team. Findings appear to be explicit;
	v	analysts of the data.	explicit? No	views from the
	wasn't clear if the	anarysis of the aara.	discussion of	various groups
	participants		evidence for and	(patients tested/not
	reviewed the		against	tested, three
	transcripts for		againsi researcher's	clinician groups)
	accuracy.		arguments.	were reported.
	accuracy.		argumenis.	Findings were
				discussed in relation
				to the original
				research question.
10. How valuable	Voc	Can't tell	Yes	Yes
is the research?	The authors stated		The authors	The authors
			compared their	commented that this
		little research in this	results with the	study is the first to
	2 0 0	area. They loosely	results from	provide an in-depth
		suggest that a	· ·	understanding of
	across the		literature. "This is	0 0
		likely to help identify	the first qualitative	r I
		and delabel patients		clinicians' views of
		(future research?).		the consequences of
	= -	Researchers did not		a penicillin allergy
	nurse-driven	discuss whether the	experiences	record and penicillin
		findings can be	regarding	allergy testing. It
	stewardship	transferred to other		highlighted key
	*	populations or	antibiotic allergy	barriers and
	r e	consider other ways		facilitators to
	•	the research can be	and its causes. The	delabelling after a
	and several	used.	primary strength	negative test result.
	editorials. They		of this study is that	They acknowledged
	did mention that			that this is an area
	this study was		insight into the	not well defined in
	conducted at 2		origin of this	the literature, that
	academic teaching		extensive	previous studies
	hospitals in New		problem."	often used survey
	York City and			designs and only
	findings may not			focused on clinicians
	be generalizable to			views so this study
	other institutions.			fills an important
	They did not			gap by providing a
	identify new areas			patient centered
	where research is			perspective. They
	necessary.			recommended the
				next step could



Part 6. Barriers and facilitators to de-labeling antimicrobials as coded to the domains of the TDF



Part 7. Barriers to antimicrobial allergy delabelling

TDF	Quote
Environmental context &	"What I encounter is that we don't share the data" 36
resources	"Fewer options and nuances for documentation in EHRs" 36
	"You don't have much time balancing the amount of
	information to record with the time" ³⁷
Skills	"it is difficult for them to distinguish an allergy from an
	adverse effect there is need for a clear definition" ³⁶
	"For most their clinical judgment was not enough to change the
	medical records" ⁴
Social or professional role	"participants across care settings expressed the opinion that
and identity	these actions were outside the nurses' scope of practice"35
Knowledge	"Many participants were unaware of the potential negative when
	using second-choice antibiotics" ³⁶
Beliefs about	"They were worried about being responsible for causing
consequences	someone to have an allergic reaction" ⁴

Part 8. Facilitators of antimicrobial allergy delabelling

TDF Domain	Quote
Environmental context &	"Electronic communication among general practices,
resources	pharmacist, and hospitals should be improved to ensure optimal connection of their EHR systems "36"
Skills	"I would really like to have tools to know how I should register this" "This highlights the need for a clear and consistent approach to delabelling" 4
Social or professional role and identity	"Participants did agree that responsibility should lie with either clinicians or pharmacists because they are able to evaluate the symptoms" "dedicated nurse specialist, as with the specialist sepsis or alcohol nurse, to give support and guidance to doctors, nurses and pharmacists with the proposed programme" "37"
Knowledge	"Participants suggested that nurses be provided with an educational algorithm to specify the differences between true allergic reactions and drug intolerances" 35
Beliefs about	"Some family physicians were aware that inappropriate
consequences	documentation has consequences" ³⁶

Part 9. Logic model

Sources of De-labeling Behaviour Behaviour Change Intervention Desired Behaviour **Functions** Capability Improve Capability Lack of de-labeling skills Education Lack of patient education Restrictions Environmental restructuring Lack of knowledge regarding Modeling differences between allergic reactions and intolerances Optimized de-labeling of spurious Opportunity Improve Opportunity antimicrobial allergies Lack of clarity with electronic Persuasion health records Incentivization Poor communication systems between clinicians Lack of time Motivation Improve motivation Fears about allergic reactions Enablement Lack of clarity regarding Training professional roles Coercion

Part 10. GRADE CERQual evidence profile

Summary of review finding	Studies contributing		Coherence	Adequacy	Relevance	CERQual assessment	Explanation of CEROual
	to the review finding						assessment
Delabelling skills Many physicians and pharmacists stated that they lack the ability to distinguish allergies from adverse drug reactions and concurrent viral illnesses.		methodological concerns: one study 8/10 yes on CASP tool, one study 5/10, one study 4/10, one study 2/10. Concerns with the role of the researcher and their potential biases/ influences,	No concerns with coherence: skill in distinguishing allergies from adverse drug reactions was both a barrier and a facilitator as interventions to overcome a lack of skills was seen as a facilitator to de-labeling.	with adequacy: only four articles were identified but data was contextually rich.	No or very minor concerns with relevance: multidisciplinary perspective (physicians, nurses, pharmacists) from three different countries (3 in Europe and 1 in USA)		Moderate methodological concerns.
Patient education skills	4, 35-37	strategy was appropriate. Moderate methodological	No concerns with coherence:		No or very minor concerns with	Moderate	Moderate methodological
Some participants		concerns: one		only four articles			concerns

mentioned the importance of skill in educating patients about the risks of spurious allergy labels.		study 5/10, one study 4/10, one study 2/10. Concerns with the role of the	overcome a lack	but data was contextually rich.	perspective (physicians, nurses, pharmacists) from three different countries (3 in Europe and 1 in USA)		
Knowledge 4	1, 35-37	Moderate	No concerns		No or very minor		Moderate
Many			with coherence:	with adequacy:	concerns with		methodological
participants			knowledge was	only four articles			concerns
reported a lack		1 5	both a barrier and		multidisciplinary		
of knowledge,			a facilitator as	but data was	perspective		
specifically		J ,		contextually	(physicians,		
regarding the		J ,		rich.	nurses,		
potential adverse			of knowledge		pharmacists) from		
consequences of		Concerns with the			three different		
spurious allergy labels and the			facilitator to de-		countries (3 in		
use of second		their potential	labeling.		Europe and 1 in USA)		
line antibiotics.		biases/ influences,			USA)		
ine antibiotics.		mention of how					
		IIICHUUH UI HUW		I		I	1
		ethics was					

health records Clinicians believed that the lack of clarity of current documentation is a barrier to de- labeling. There was often a lack of nuance with no differentiation between allergies and intolerances and misuse of alarm	4, 35-37	CASP tool, one study 5/10, one study 4/10, one study 2/10. Concerns with the role of the researcher and their potential biases/ influences, mention of how ethics was obtained, description of why	records was both a barrier and a facilitator as improving documentation	adequacy: only four articles were identified but data was contextually rich. However, all sites	perspective (physicians,	Low	Moderate methodological and adequacy concerns. Concerns with external validity (to health care in Canada).
systems to flag patient		research design and recruitment					
preferences.		strategy was appropriate.					
Communication	4, 35-37	Moderate	No concerns	Moderate	No or very minor	Moderate	Moderate
frameworks		methodological		concerns with	concerns with		methodological
A lack of		concerns: one	communication		relevance:		and adequacy
communication		study 8/10 yes on	between health	four articles were			concerns.
was noted		CASP tool, one	care providers	identified but	perspective		Concerns with
between		study 5/10, one	was both a barrier		(physicians,		external validity
healthcare		study 4/10, one	and a facilitator	contextually rich.	nurses,		

providers, and one healthcare		study 2/10. Concerns with the	as interventions to overcome a	However, all sites were outside of	pharmacists) from three different		(to health care in Canada).
provider may de-		role of the	lack of	Canada.	countries (3 in		
label an allergy		researcher and	communication	Communication	_		
without		their potential	was seen as a	networks may be	USA)		
communicating		biases/ influences,		significantly			
to other		mention of how	labeling.	different from			
providers who		ethics was		those in Canada.			
also care for that		obtained,					
patient.		description of why					
		research design					
		and recruitment					
		strategy was					
		appropriate.					
Time	37	Serious	No concerns			Low	Serious
Any new de-		methodological	with coherence:	with adequacy:	with relevance:		methodological
labeling		\ \	time was both a	only one article	only one article		and relevance
procedure that		contributed to	barrier and a	contributed with	contributed data.		concerns.
increases		finding: lack of	facilitator as	superficial data.	De-labeling		
nursing or		justification for	interventions to		antimicrobial		
physician		/	overcome a lack		allergies was not		
paperwork was		recruitment	of time was seen		the primary		
looked at with		strategy, setting	as a facilitator to		objective of this		
caution by many		for data collection,	de-labeling.		study (was to		
nurses as they		no discussion of			explore attitudes of		
were already		data saturation,			nurses and		
overwhelmed by		researchers did not			infection		
paperwork.		critically examine			preventionists to 5		
		their own role,			nurse driven		
		potential bias and			antibiotic		
		influence, did not			stewardship		
		discuss			activities. Only		
		triangulation)			included the views		

Fears about allergic reaction Some participants reported the fear of adverse events as being a barrier to delabeling.	4, 35-37	CASP tool, one study 5/10, one study 4/10, one study 2/10. Concerns with the role of the researcher and their potential biases/ influences, mention of how ethics was obtained, description of why research design and recruitment strategy was	with coherence: fears of adverse reactions were both a barrier and a facilitator as interventions to overcome fears was seen as a facilitator to de- labeling.	with adequacy: only four articles were identified	of nurses and infection preventionists. No or very minor concerns with relevance: multidisciplinary perspective (physicians, nurses, pharmacists) from three different countries (3 in Europe and 1 in USA)	Moderate	Moderate methodological concerns.
Professional	4, 35-37	appropriate. Moderate	Minor concerns	Minor concerns	No or very minor	Moderate	Moderate
roles	,, 55 57	methodological		with adequacy:	concerns with	1,10001010	methodological
Many nurses		concerns: one	uncertainty	only four articles	relevance:		concerns.
expressed the		study 8/10 yes on	regarding	were identified	multidisciplinary		
view that allergy		CASP tool, one	professional roles		perspective		
assessment		study 5/10, one	was both a barrier		(physicians,		
and/or de-		study 4/10, one	and a facilitator	rich.	nurses,		
labeling is		study 2/10.	as interventions		pharmacists) from		
outside -of their		Concerns with the	to overcome		three different		

scope of	role of the uncertainty was	countries (3 in	
practice. There	researcher and seen as a	Europe and 1 in	
was also	their potential facilitator to de-	USA)	
uncertainty	biases/ influences, labeling.		
regarding who	mention of how		
should be	ethics was		
responsible for	obtained,		
de-labeling and	description of why		
educating	research design		
patients.	and recruitment		
	strategy was		
	appropriate.		

OVERALL: moderate confidence in review findings (options are high, moderate, low, or very low).

- 1. De Clerq et al.³⁶ Inappropriate allergy documentation in health records: a qualitative study on family physicians and pharmacists' experiences. N=44
- 2. Carter et al.³⁵ Exploring the nurses' role in antibiotic stewardship: A multisite qualitative study of nurses and infection preventionists N=61
- 3. Wanat et al.⁴ Patient and primary care physician perceptions of penicillin allergy testing and subsequent use of penicillin- containing antibiotics: a qualitative study N=100
- 4. Powell et al.³⁷ Focus group study exploring the issues and the solutions to incorrect penicillin allergy-labelled patients: an antibiotic stewardship patient safety initiative N=17 participants

5. Part 11. CERQual summary of qualitative findings

Objective

- 1. To describe barriers and facilitators to healthcare workers de-labeling spurious antimicrobial allergies from patient databases/ profiles in all healthcare settings using a validated framework and model of behaviour change (TDF).
- 2. To link these barriers to potential interventions/ and or policies and inform the design of future BCI.

Perspective

Healthcare professionals (physicians, nurse practitioners, registered nurses, licensed practical nurses, pharmacists) in all healthcare settings (hospital, long term care, community, etc.) in high income countries.

Summary of Review Finding	Studies contributin g to review finding	CERQual assessment of confidence in the evidence	Explanation of CERQual assessment
Delabelling Skills Physicians and pharmacists stated that they lack the ability to distinguish allergies from adverse drug reactions and concurrent viral illnesses.	4, 35-37	Moderate	Moderate methodological concerns
Patient Education Skills Participants mentioned the importance of skill in educating patients about the risks of spurious allergy labels.	4, 35-37	Moderate	Moderate methodological concerns
Knowledge Participants reported a lack of knowledge, specifically regarding the potential adverse consequences of spurious allergy labels and the use of second line antibiotics.	4, 35-37	Moderate	Moderate methodological concerns
Electronic health records Participants believed that the lack of clarity of current documentation was a barrier to de-labeling. There was often no way to differentially document allergies and intolerances resulting in subsequent misuse of EHR alarm systems to flag patient antimicrobial preferences.	4, 35-37	Low	Moderate methodological and adequacy concerns. Concerns with external validity.
Communication frameworks A lack of communication was noted between healthcare providers; one healthcare provider may de-label an allergy without communicating to other providers who also care for that patient.	4, 35-37	Moderate	Moderate methodological and adequacy concerns. Concerns with external validity.

Time Any new de-labeling procedure that increased nursing or physician administrative tasks was regarded with caution by many nurses as they felt already overwhelmed by paperwork.	37	Low	Serious methodological and relevance concerns.
Fears about allergic reaction Some participants reported the fear of adverse events as being a barrier to delabeling.	4, 35-37	Moderate	Moderate methodological concerns.
Professional roles Many nurses expressed the view that allergy assessment and/or de-labeling was outside of their scope of practice. There was also uncertainty regarding who should be responsible for delabeling and educating patients.	4, 35-37	Moderate	Moderate methodological concerns.