S3 File – Data Extraction Tool

Evidence Source Details and Characteristics

Citation details e.g. author/s, year, title, journal/company, URL

Details/Results Extracted from Source of Evidence

Country

Setting (available details of contact centre e.g. organisational level/structure/ type)

Participants details e.g. number, details (eligibility), demographics

Source purpose and aims (broad)

Methodology design/ Recruitment design/ Data analysis

Key characteristics of health intervention/ policy document

Authors' conclusions (Effectiveness? Feasibility? Acceptability? Recommendation?)