

Online Resource 2: Probing questions in the web-based questionnaire

Did you have problems understanding any of these questions?

- No. All questions were **CLEAR**
- Yes. There were questions that were **A BIT UNCLEAR**
 - Please describe the problem(s)

- Yes. There were questions that were **VERY UNCLEAR**
 - Please describe the problem(s)

Did you have problems answering any of these questions?

- Yes.
 - Please describe the problem(s)

- No

Did you have problems remembering the cost of the product(s)/preparation(s)?

- Yes
 - Please describe the problem(s): _____
- No

Did you have problems remembering the practitioners you have consulted in the previous 12 months?

- Yes
 - Please describe the problem(s): _____
- No