Topic guide –Staff

Researcher to introduce self, ask why participant interesting in taking part and orientate then as to what they will be discussing. Reminder re: confidentiality. They can pause, stop, or withdraw at any time.

Topic	Prompts
Background (NASS Domain Frailty and CGA)	
Please can you tell me a bit about your professional background and current role?	How long and it what capacity have you been working with older people? Describe the setting you work in.
Please can you tell me a bit about the older people that you work with and the kinds of things that you do with them in consultations	Asking them questions, checking their ability to do something, or taking any measurements?; do you do things differently if they are acutely unwell vs proactive/preventative care; how do you tailor assessments and care to meet individual needs/what is important to them
Current assessments (NASS Domains CGA, Organisation, Intended adopters and Embedding)	
What do you think older people/carers think about what you assess and how you conduct assessments (CGA)	Do you think that they might like anything to be done differently, or not done at all?
If a consultation goes particularly well, what is it that you have done, that might have made that a positive experience for them?	Is there anything that you might do differently? If yes: can you please describe in what circumstances you might do this? And why?
Are you able to give me any examples of how the pandemic has changed how you engage with older people specifically?	What has worked well for you? and what hasn't worked so well
Thinking ahead (NASS Domain Technology)	
Can you think of any ways in which you might be able to undertake more effective assessments with older people?	What are they hoping to achieve? What is stopping them?
One way that assessments might be undertaken different, is by them being undertaken remotely or by using different types of technology, and I am going to ask you your thoughts on some examples: • What do you think conducting assessments with older people remotely; for example by telephone or video? • What do you think about using different ways that older people might share their information with you; for example filling out questionnaires? • What do you think about using equipment that collects older people's information, for example taking their own blood pressure and sending to you, you will have access to the results? • What do you think about older people using a mobile phone to share information about how they are doing with you; for example, a weekly phone check-in with healthcare staff? • What do you think about older people using wearable technology, for example a pedometer or fitbit that collects data about their movement or exercise?	Prompt as to what informs their thinking, any preferences, and concerns or challenges eg any people/groups that not appropriate for/make things worse? How do you avoid inequalities in access to care When might these be helpful or beneficial to older people? What might they need to engage effectively
If we were to evaluate a new intervention for older people or, what do you think that we should measure to see if it works? **(NASS Domain-Value Proposition)**	How could we measure the impact of a new intervention?

Is there something else that I have not asked you about, that you would like to tell me about?

Thank you