Multimedia Appendix 3: process map of tasks

| 19 tasks to complete the measurement system | → | 1. Open text message/email | → | 2. Click on survey link | → | 3. Click on "I agree and accept" |

| 4. Click on "Click here to begin" | → | 5. Select response to question 1 | → | 6. Select response to question 2 | → | 7. Select response to question 3 |

| 8. Click on "Next" | → | 9. Select response to question 4 | → | 10. Select response to question 5 | → | 11. Select response to question 6 |

| 12. Select response to question 7 | → | 13. Select response to question 8 | → | 14. Click on "Next" | → | 15. Select response to question 9 |

| 16. Select response to question 10 | → | 17. Select response to question 11 | → | 18. Select response to question 12 | → | 19. Click on "Submit" |