Supplementary Materials 2: Parent/Carer Interview Schedule

Topic & Timing	Discussion Point	Prompts
Background	Can you tell me, first of all,	Seek to establish a detailed narrative account, including
	about your recent experience	Events leading up to admission
5 minutes	of (Young person's) admission	Process of referral and how it was initiated
	to XXXXXX?	How did YP and R/other family members feel about being referred to unit?
		Relieved, apprehensive, unnecessary, resisted etc To what extent did R feel that the YP and family were
		consulted, involved in decisions about care?
		What is actual, appropriate and desired involvement
		of family in discussion and decisions about care?
		Did R feel that there was a choice of options for (YP) Was this important?
		Was this important?What were R's expectations of the unit, before YP
		was admitted?
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Experience	Can you tell me what happened, once YP was	Experience of • Environment
10 minutes	admitted? What was it like for	Other patients
To initiates	her being a patient at	• Staff
	XXXXX?	Information, communication, support, trust
		Treatment
		 Type, effect, acceptability
		Involvement in decisions
		Length of stay
		Visits/support from family and friends
		Did you find it easy to keep in touch with YP and provide support while she was on the unit?
		Frequency and duration of visits
		What happened during visits?
		Issues of privacy/environment
		Any issues, difficulties experienced in visiting
		Time and travel (distance)
		Need for time of work
		Problems with other commitments such as child care
		Any additional costs incurred?
		Do you think YP found find it helpful to be in the unit? In what way? What did think helped them most?
		Were there any things you did not like/felt were not helpful?
		Do you think that being admitted to xxxxxx helped YP get
		better?
		Was xxxxxxxx an appropriate place for someone of her age?
		Do you think xxxxxxxxxxx was the best place for her at the time?
		Was there a better alternative?
		How do you feel about your/family's involvement in YP's
		care while she was admitted to XXXXXXXX?
		Information about what was happening and treatment plan
		Access and communication with staff
		Discussion and involvement in decision making
Other experiences	Was this the first time YP had	If no – explore previous admissions, as above.
_	been admitted as an inpatient?	
5 minutes		

Post admission	Since YP came home after	Health (any treatment)
	being in XXXXXX, how have	Home circumstances
10 minutes	things been? Can you tell me	School
	how things are just now?	Relationships
		Do you have any idea about what YP will want to do in
		future?
		Aspirations re health, job etc
		Do you have any concerns about this?
COVID-19	How was your experience	TBC - Covid-19 experience
	during the COVID-19	
5 minutes	pandemic	Difference with other admissions if relevant
Reflection	Looking back, what do you	Helpful/unhelpful
	think about the time YP spent	
5 minutes	in xxxxxxx	Do you think it has had any good/positive or bad or negative
		effects? (as appropriate)
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		Was there anything else that helped YP get better at this time?
		Friends, family, support groups, activities etc: relative
		importance, compared to admission and professional help
		Can you think of any ways that the experience of young
		people in YP's situation when she was admitted to XXXXXX
		could be improved:
		•
		Finally, what advice would you give someone who was in your
		situation, just before YP went to XXXXXXX?
Ending & Sum Up	"Is there anything else you	
	have to add to what we have	
5 minutes	been talking about? Anything	
	that is important that we	
	haven't covered already?"	
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