## Additional File 1

## First Link Coordinator Interview Schedule

- 1. How long were you/have you been part of the rural memory clinics as a First Link Coordinator?
- 2. Please walk me through what you do when you attend the rural memory clinics.
  - a. Is there anything you do to prepare before you see the clients?
  - b. Is there anything you do after seeing clients and families to wrap up (e.g., chart, discuss with other team members?)
- 3. What has your contact with memory clinic clients/families been like after their clinic visit?
  - a. Do you usually follow up with them?
  - b. How have the follow ups been going?
  - c. Have they been contacting you for more information/resources/support?
- 4. Please describe what it has been like for you being part of the memory clinic teams.
  - a. How do you find being part of the team conference at the end of the patient's visit?
  - b. How do you feel you contribute to the memory clinics? What is your unique contribution?
  - c. How do you think the memory clinics are different as a result of your participation?
  - d. Has your experience been different between the different teams? If so, please describe.
- 5. Have you found anything challenging about your role in the memory clinics? Please describe these challenges.
  - a. What do you think would have to change to get rid of these challenges? Are these changes possible?
- 6. Are your client interactions the same or different through the memory clinic compared to typical interactions with clients (those who are direct-referred or self-referred)?
  - a. In terms of establishing rapport, client engagement, consultation content, etc.
  - b. Are these differences/similarities the same for later consultations and the initial contact?
- 7. Do you feel there are benefits to patients and families from having the First Link Coordinator involved in the memory clinics? Please describe these benefits.
- 8. Do you feel there are benefits to rural memory clinics/PHC teams from having the First Link Coordinator involved? Please describe these benefits.
- 9. Do you feel there are benefits to the Alzheimer Society/First Link Program from being involved in the memory clinics? Please describe these benefits.
- 10. Do you feel like you benefit professionally from your involvement in the rural memory clinics?

- 11. How do you feel the rural location of these clinics changes the benefits of being involved? This could be benefits to you, families, the teams, or the ASOS.
- 12. How do you feel the rural location of these clinics changes the challenges of being involved in the memory clinics?
- 13. Is there anything else you would like to say about your experiences with the rural memory clinics?