

**Supplemental Table 1. CFIR Constructs and Related Codes from our Analysis**

<b>Domains</b>	<b>CFIR Construct</b>	<b>Categories of Related Codes</b>	<b>Examples of Related Codes</b>
<b>Individuals</b>	<b>Needs (similar to Patient Needs and Resources construct from previous CFIR version)</b>	Positives	Video visit was beneficial to my general health, quality of life, well-being
		Negatives	Participant's device didn't work
		Technology assistance	Participant received help from the in-home scientist before or during the visit
		Technology usage	Participant owns their own device(s)
		In-person troubleshooting	In-home team member helped set up the device
		Participant motivators	Participant is looking for help from pharmacist and/or medication support
		Video medication reconciliation facilitators	Participant had good health literacy
	<b>Motivation (similar to Individual state of Change construct)</b>	Positives	Video visit was convenient for participant
		Negatives	Participant has auditory impairment that made conducting the video visit difficult
		Perceived benefit	Participant believes pharmacists should do video visits

		Video medication reconciliation facilitators	Participant had good health literacy
	<b>Capability (similar to Self-efficacy construct)</b>	Technology usage	Participant regularly uses their device for internet-only capability, including healthcare
		In-person troubleshooting	In-home team member helped set up video after clicking the hyperlink
		Video medication reconciliation facilitators	Participant had good health literacy
<b>Innovation</b>	<b>Adaptability</b>	In-person troubleshooting	In-home team member helped with the video visit platform
		Video medication reconciliation facilitators	Participant had to move to go get medications
	<b>Relative advantage</b>	Positives	Participant has had a positive experience with video visit before
		Negatives	Prefers face to face visits
		Technology assistance	Participant has used video visit before with healthcare provider
		Participant motivators	Participant thinks video visits are better for quality of care than phone visits
	<b>Complexity</b>	Positives	Participant had no problems connecting to the video visit
		Negatives	Participant could not figure out how

			to use the video visit platform
		In-person troubleshooting	In-home team member helped find or made a new hyperlink for visit
		Video medication reconciliation facilitators	Participant had medications in one place
<b>Inner Setting</b>	<b>Structural characteristics</b>	Technology assistance	Participant has used video visit before with healthcare provider
		In-person troubleshooting	In-home team member helped with how to use the video visit platform