## Process Map Pre-Implementation

Patient Arrival ED

Assessed by Pivot RN and Triage RN

Wait in holding area for ED room

After transfer to ED room, patient assessed by bedside RN

H&P performed by resident or APP

Resident or APP present case to attending physician, patient seen by attending and orders placed

Patient evaluated by attending

RN obtains labs via IV insertion

Labs resulted and reviewed

Admit for Phototherapy, or Discharge to home

## Process Map Post-Implementation

Patient Arrival ED

Assessed by Pivot RN and Triage RN. RN enters orders to for labs and phototherapy per RN Protocol Labs collected during triage process

Wait in holding area for ED room Phototherapy started in overflow triage room

After transfer to ED room patient assessed by bedside RN

H&P performed by resident or APP and lab results reviewed

Resident or APP presents case to attending physician

Patient evaluated by attending

Admit for ongoing phototherapy OR Discharge to home, with PCP follow up