Appendix 1: Baseline characteristics of participating family physicians* $(n = 21)$	
Characteristic	no. (%)†
Male	18 (86)
Age, mean (SD), yr	54 (7)
Experience with computer	
Not at all	3 (14)
A little	2 (9)
Moderate	13 (62)
Very much	3 (14)
Communication from ED	
Summaries received by mail	20 (95)
Summaries received by mail within 1–2 wk of patient visit to ED	9 (43)
Practice characteristics	
Solo	12 (57)
Group	9 (43)
No. of patients, mean	4184
Duration of practice, mean (SD), yr	24 (6)
Proportion of patients currently followed by specialist, mean	39%
Proportion of patients with chronic medical conditions, mean	49%
Proportions of patients by age ranges, mean, yr	
< 40	27%
40–69	40%
70-79	22%
≥ 80	11%

Note: SD = standard deviation, ED = emergency department.

^{*}Two physicians did not answer the baseline characteristics questionnaire. †Unless stated otherwise.