

Supplementary Table 1. Sensitivity analysis I: proportion reviewed.

Scenario	Treatment arm	Total cost (£)	Number reviewed	Cost per consultation (£)	Saving per consultation (£)
Lower 95% CI telephone	Telephone	660.96	90	7.34	3.93
Lower 95% CI surgery	Surgery	631.53	56	11.27	
Lower 95% CI telephone	Telephone	660.96	90	7.34	3.66
Upper 95% CI surgery	Surgery	879.69	80	11.00	
Upper 95% CI telephone	Telephone	783.6	111	7.06	4.21
Lower 95% CI surgery	Surgery	631.53	56	11.27	
Upper 95% CI telephone	Telephone	783.6	111	7.06	3.94
Upper 95% CI surgery	Surgery	879.69	80	11.00	

Scenarios based on the 95% confidence intervals for the proportion reviewed in each group as follows: telephone, proportion reviewed $101/137 = 74\%$ (95% CI 66% to 81%), that is 90/137 to 111/137; surgery, proportion reviewed $68/141 = 48\%$ (95% CI 40% to 57%), that is 56/141 to 80/141. Total costs calculated as follows: telephone, mean cost of nurse time and telephone costs of a consultation (£5.84) multiplied by the presumed number of reviews achieved + the total cost of abortive calls (£135.36); surgery, mean cost of nurse time for a consultation (£10.34) multiplied by the presumed number of reviews achieved + the total cost of missed consultations (£52.49).