

**Tanzania National Voucher Scheme for insecticide treated nets
RETAIL CENSUS QUESTIONNAIRE 2007/8**

Ifakara Health Research and Development Centre *in collaboration with*
Ministry of Health, Tanzania and London School of Hygiene and Tropical Medicine

Version 1: 27 Sept 2007

OUTLET CODE []

C1	Interviewer initials	[]
C2	Date of Interview (dd/mm/yyyy)	_ _ / _ _ / _ _ _ _
C3	District name (write)	
C4	District code	_ _
C5	Ward Name	
C6	Ward code	_ _ _
C7	Name of outlet	

C8	Name of respondent	
C9	Name of shop owner (if different from above)	
C10	Are you the: 1 = Shop/kiosk owner 2 = Shop/kiosk assistant 3 = self- employed 4 = Family member 5 = Other (<i>Specify</i>)	[]
C11	Do you sell? 1= Retail only 2 = Wholesale only 3 = Wholesale and retail 9= Don't know	[]

C12
What goods are on sale in this outlet today?

INTERVIEWER: Against each item write 1 = Yes, 2 = No or 9 = Don't know	
ITN Products and Drugs	
Nets (without insecticide)	[]
Net kits (net and Insecticide)	[]
Insecticide - Ngao	[]
Other insecticide apart from Ngao, <i>specify</i>	[]
Anti-Malarial Drugs	[]

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Drugs (other than anti-malarial drugs)	[]
Mosquito coil	[]
Insecticide sprays (eg Doom)	[]
Insect repellents	[]
Food, Drink and Groceries	
Fresh fruit and vegetables	[]
Fresh meat	[]
Loose food by weight (e.g. maize flour, sugar, beans, dried fish)	[]
Pre-packaged foods (e.g. packet tea, canned foods, jars of jam)	[]
Bottled drinks (e.g. sodas and beer)	[]
Cleaning products (e.g. soap powder, washing soap)	[]
Cosmetics	[]
Clothing and Textiles	
Ready made clothes	[]
Rolls of cloth	[]
Kanga	[]
<i>Kitenge</i>	[]
Bags or suit cases	[]
Bedcovers, blankets or sheets	[]
Mattresses	[]
Sandals (flip flops)	[]

Others	
General household goods (e.g. plasticware, bowls, pans, pots)	[]
Hardware (e.g. tools, cement, iron sheeting)	[]
Stationary (e.g. school books, pens, paper)	[]
Watches, clocks, jewellery	[]

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Radio	[]
Umbrella	[]
Vehicle/bicycle spare parts	[]

ITN and related product sales

C13	Do you normally sell unbundled mosquito nets? 1= Yes 2 = No 9 = Don't know	[]
C14	Do you normally sell mosquito nets packaged with insecticide? 1 = Yes 2 = No 9 = Don't know	[]
C15	Do you normally sell long-lasting treated nets or Magic Power nets? 1= Yes 2 = No 99 = Don't know	[]
C16	Do you normally sell insecticide for treating mosquito nets 1 = Yes 2 = No 9 = Don't know	[]

INTERVIEWER: If the respondent does not sell any nets or insecticide products, go to C28

Questions C17- C27 are for retailers selling ITN products

C17	How long have you been in the business of selling unbundled nets? 1 = Less than 6 months, 2 = 6 to 12 months, 3 = 1 to 3 years 4 = 4 to 6 years 5 = More than 7 years 8 = Not applicable/ Don't sell these items 9 = Don't know	[]
C18	How long have you been in the business of selling net kits? 1 = Less than 6 months, 2 = 6 to 12 months, 3 = 1 to 3 years 4 = 4 to 6 years 5 = More than 7 years 8 = Not applicable/Don't sell these items 9 = Don't know	[]
C19	How long have you been in the business of selling long lasting treated nets or Magic Power nets 1 = Less than 6 months 2 = 6 to 12 months 3 = 1 to 3 years 4 = 4 to 6 years 5 = More than 7 years 8 = Not applicable/Don't sell these items 9 = Don't know	[]
C20	How long have you been in the business of selling insecticide? 1 = Less than 6 months 2 = 6 to 12 months	[]

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	3 = 1 to 3 years 4 = 4 to 6 years 5 = More than 7 years 8 = Not applicable/Don't sell these items 9 = Don't know	
C21	When do you stock/sell nets? 1 = All year round 2 = Part of the year 3 = On request 4 = Other (specify) 8 = Not applicable/Don't sell these items 9 = Don't know	[]
C22	Please give the NAME and LOCATION of the supplier of mosquito nets (write here) <i>Write '99' if not known or '88' if not applicable/don't sell these items</i>	
C23	Does your net supplier deliver to your outlet? 1 = Yes 2 = No 8 = Not applicable/Don't sell these items 9 = Don't know	[]
C24	Give the NAME and LOCATION of your supplier of insecticide <i>Write 99 if not known or '88' if not applicable/don't sell these items</i>	
C25	Does your insecticide supplier deliver to your outlet? 1 = Yes 2 = No 8 = Not applicable/Don't sell these items 9 = Don't know	[]

C26	What brand of nets do you have in stock today? <i>Against each item write 1 = Yes, 2 = No or 9 = Don't know</i>	
	nets	[]
	net	[]
	net	[]
	Net	[]
	ABC	[]
	B52	[]
	Motex	[]
	B58	[]
	Olyset	[]
	Other (please specify)	[]

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INTERVIEWER: If answer is 'No' for all brands of net, Go to C31

C27 Please tell us more about the prices of bundled net kits (nets plus insecticide) you have in stock today?

INTERVIEWER: Here we want you to record the lowest and highest price for each size of net listed below.

"Cost price" refers to the price paid by the shop owner to the wholesaler for each net.

*"Retail price" refers to the price paid by a customer for a net **without** a voucher*

*"Voucher price" refers to the **top-up amount** which is paid by customers who buy a net with a voucher*

Notes:

- It does not matter whether the net is round or square
- Where there is only **one** price for a net size please write the **same** price in the Low and High boxes.
- Where a net size is **not stocked** please write '8888' in the Low and High boxes.
- If any price is **not known** write '9999'.
- **Do not** leave any boxes blank.

Size (round or square)	Cost price		Retail Price		Voucher price			
	Low	High	Low	High	Children's vouchers		Pregnant women voucher	
					Low	High	Low	High
3.5X6X7								
4x6x5								
4X6X7								
5X6X7								
6X6X5								
6X6X7								
8X6X7								

INTERVIEWER: Now go to C31

Reasons for not selling ITN products (for outlets not currently selling nets)		
C28	Have you ever sold mosquito nets (bundled or unbundled) in the past? 1 = Yes 2 = No 9 = Don't know	[] If 'No' or 'Don't know' go to C30
C29	Please give reason(s) why you stopped selling	[] Go to C31
C30	Please give reason(s) why you have never sold these products.	Go to C31

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Knowledge and involvement in the TNVS		
C31	Have you heard of the voucher scheme for ITNs? 1 = Yes 2 = No 9 = Don't know	[] If 'No' or 'Don't know' skip to C43
C32	Do you currently accept vouchers for ITNs 1 = Yes 2 = No 9 = Don't know	[] If 'No' or 'Don't know' skip to module C40
C33	When did you start accepting vouchers? (mm/yyyy) <i>Write 9 if not known</i>	_ _ / _ _ _ _
C34	How often do you redeem your vouchers? 1 = Weekly 2 = Every 2 weeks 3 = Monthly 4 = Other (please specify) 5 = Have not yet redeemed 9 = Don't know	[]
C35	How often would you like to redeem your vouchers? 1 = Weekly 2 = Every 2 weeks 3 = Monthly 4 = Other (please specify) 9 = Don't know	[]

Tell the respondent that you now want them to think about the last time they redeemed vouchers. If the respondent has not yet redeemed any vouchers skip to C43		
C36	When was the last time you redeemed some vouchers? 1 = Less than 1 week ago 2 = 1-2 weeks ago 3 = 2-4 weeks ago 4 = More than one month ago 99 = Don't know	[]
C37	Approximately how many vouchers did you redeem on this occasion? (write number) <i>Write 9999 if not known</i>	[]
C38	Is the redemption process satisfactory or not satisfactory? 1 = Satisfactory 2 = Not satisfactory 9 = Don't know/can't say	[] If 'satisfactory' or 'don't know' skip to C43

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C39	If the redemption process is not satisfactory please explain why	Now go to C43
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For shops not currently accepting vouchers		
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C40	Have you ever accepted vouchers in the past and then stopped? 1= Yes 2 = No 9 = Don't know	[] If 'No' go to C42
C41	Why do you not currently accept vouchers? <i>(write reason here)</i>	
C42	Would you like to be involved in a voucher scheme in future? 1= Yes 2 = No 99= Don't know	[]

Other outlets selling ITN products in the area		
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C43	Do you know of any outlets in your area that sell nets and/or insecticides? 1= Yes 2 = No 9 = Don't know	[] If 'No' or 'don't know' skip to C45
C44	Give their names and physical addresses	

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Inform the respondent that you are now going to write down details of the shop and check what point of sales materials are on display		
C45	Are point-of-sales materials on display for Nets? 1= Yes 2 = No	[]
C46	Are point-of-sales materials on display for Ngao? 1= Yes 2=No	[]
C47	Are point-of-sales materials on display for TNVS? 1= Yes 2=No	[]
C48	Location of outlet (<i>Give as much detail as possible</i>)	shoploc
C49	Write down the GPS co-ordinates of outlet	E _____ ⁰ _____ S _____ ⁰ _____
C50	Type of outlet 1 = Machinga 2 = Kiosk/Kibanda 3 = Duka 4 = Supermarket 5 = Pharmacy (Part 1) 6 = Duka La Dawa (Baridi – Part 2) 7 = Other (please specify) 9 = Don't know/can't tell	[]
C51	Status of Interview 1 = Interview was completed 2 = Outlet is closed temporarily <i>(take note to come back later)</i> 3 = Outlet is closed permanently <i>(report to supervisor)</i> 4 = Respondent is busy <i>(make appointment to come at convenient time)</i> 5 = No cooperation 6 = Other <i>(specify)</i>	[]

Thank the Respondent