



Supplemental electronic content to J Med Libr Assoc Apr;96(4):DOI: 10.3163/1536-5050.96.4.015 www.mlanet.org © Wu, Li 2008

What do they want? a content analysis of Medical Library Association reference job

announcements, 2000–2005

Lin Wu, MLIS, AHIP; Ping Li, PhD

Table 4		
Top five skills requested*		

Variables	Number	Percentage
Oral and written communication skills	105	43
Interpersonal skills	68	28
Teaching skills	67	27
Online searching skills	61	25
Customer service skills	53	21
* Percentages do not total 100%, as the content of the variables.	each job description could ap	ply to multiple