

Sample user (clinician) satisfaction survey

Please circle your profession below:

PHYSICIAN

NURSE

PHARMACIST

Please indicate how many years you have worked at institution: _____

1. How often was/is the patient's chart available when you needed it?
Never Rarely Sometimes Often Always
1 2 3 4 5
2. How easy was/is it to identify the patient's diagnosis in the chart?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
3. How easy was/is it to identify the current treatment plan for the patient in the chart?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
4. How easy was/is it to identify a patient's past medical history in the chart?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
5. How often are chemotherapy orders/documentation complete with all of the following: dose, frequency, route, rate and/or duration of administration, and treatment parameters?
Never Rarely Sometimes Often Always
1 2 3 4 5
6. How often are previous lab results available to you in the patient's chart?
Never Rarely Sometimes Often Always
1 2 3 4 5
7. How easy was/is it to identify a patient on a clinical trial in the patient's chart?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
8. How often are clinical trial notes available in the patient's chart if that patient was/is on a clinical trial?
Never Rarely Sometimes Often Always
1 2 3 4 5
9. How often was/is the treatment calendar available in the patient's chart if that patient was on a clinical trial?
Never Rarely Sometimes Often Always
1 2 3 4 5
10. Overall, how would you rate your satisfaction with this chart system?
Poor Fair Good Very Good Excellent
1 2 3 4 5
11. How easy was/is it to identify the next treatment date?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
12. How easy was/is it to identify the treatment MD?
Very Difficult Difficult Average Easy Very Easy
1 2 3 4 5
13. How long on average did it take you to find all of the above information?
0-3 min 3-5 min 5-8min 8-10 min >10min