
Appendix A: Sample spreadsheet entry

Title	A bird can't fly on one wing
Journal	Health Expectations
Authors	Connor-Spady et al.
Year	2007
Type of study	Qualitative: open-ended survey
Country	Canada
Analysis	Content analysis
Sample	432 patients who had had hip or knee surgery in Saskatchewan 3–12 months before the study
Canadian content	<ul style="list-style-type: none">• “Canadians have identified long waits as the primary barrier to specialized services.”• The majority of respondents to the survey felt their wait was acceptable and they were treated fairly.• Approximately 80% agreed priority should be given to those in more pain or trouble than themselves.• “If given a choice of going to another orthopedic surgeon with a shorter waiting time, 68% would not consider changing their surgeon, 15% would and 17% were uncertain.”• “For those who would not change their surgeon, the most common reasons were satisfaction with their surgeon and surgery, confidence and trust in their surgeon, competence and skill of the surgeon, and the bedside manner of their surgeon.”• “For those who would change their surgeon, it was usually because of unbearable pain. For those patients who were not sure, their answers were conditional on the amount of pain, the length of their waiting time and on a recommendation from their family doctor.”• Only 5% of respondents used the theme of taking one's turn as justification for their wait.• “How long patients expected to wait can be interpreted as an anticipated outcome, based on what they actually believe will happen, likely conditioned by the environment in which they wait. Patients described the source of these expectations as their surgeon, reported experiences from other people and a general belief that patients wait a long time for surgery.”
