

Multimedia Appendix 1: Zero-order Correlations among the measures not included in the final model together with their descriptive statistics

	Worry	Confused	Reassured	Mean	Standard deviation
Worry				2.53	0.86
Confused	.54 ^b			2.08	1.04
Reassured	-.50 ^b	-.43 ^b		3.77	0.98
Checked	.02	-.08	.11 ^a	4.00	1.09
Information quality	-.20 ^b	-.46 ^b	.32 ^b	3.95	0.64
Personalization	-.15 ^b	-.24 ^b	.18 ^b	2.72	0.90
Perceived impartiality	-.12 ^b	-.33 ^b	.18 ^b	3.72	0.82
Credible design	-.10 ^a	-.20 ^b	.18 ^b	3.41	0.84
Coping	-.51 ^b	-.52 ^b	.54 ^b	3.73	1.02
Threat	-.00	-.20 ^b	.12 ^a	3.63	1.11
Corroboration	-.14 ^b	-.24 ^b	.26 ^b	3.44	1.76
Outcomes					
Trust	-.25 ^b	-.47 ^b	.33 ^b	3.68	1.58
Readiness to act	-.22 ^b	-.37 ^b	.30 ^b	3.30	1.88

^a $p < .05$. ^b $p < .01$.

The range of each scale was the same as the scale points described in the procedure.