Appendices for Ratanawongsa et al. "Effects of a Focused Patient-Centered Care Curriculum on the Experiences of Internal Medicine Residents and their Patients." *J Gen Intern Med* 2011.

Appendix 1: Patient-centered care educational objectives, activities, and methods

for teaching and evaluation

<u>Objectives</u>	<u>Activities</u>	Teaching and Evaluation Methods
1. To understand and ensure safer and better transitions from hospital to home	Post-discharge telephone calls for all patients Telephone calls to patients' primary care providers for all patients	Small group discussion, review of evidence-based literature, and specially- designed Mini-Clinical Evaluation Exercises
 2. To become proficient in assessing patients' concerns and barriers to adherence to prescribed medications 3. To tailor treatment regimens to match patient preferences, goals, and abilities 	Medication assessment and review with all patients On 3 patients per team each month: Pharmacy worksheet reviewing cost and complexity of regimens	Small group discussion, review of evidence- based literature, and specially-designed Mini-Clinical Evaluation Exercises
4. To learn about social and functional elements of a patients' day-to-day lives that influence their medical care and outcomes	On 3 patients per team each month: Visits to patients at home or subacute rehabilitation for selected patients	Small group discussion, review of evidence-based literature, and supervised home visit

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Appendix 2: Housestaff perceptions of the value of a patient-centered care focused rotation (N=40)

Totation (17-40)			
Attitudes		'Agree' or 'Strongly Agree'*	
	N	%	
My overall experience on the Aliki rotation was professionally valuable.	35	(90)	
I felt that my time on the Aliki team was important to my medical training.	36	(90)	
The Aliki rotation provided learning experiences not available during other rotations.	35	(88)	
I felt that the Aliki rotation was implemented effectively.	32	(80)	
I found the Aliki goals to be clear and understandable.	34	(85)	
My Aliki experience changed prior beliefs/impressions I had about my patients.	24	(60)	
The behaviors emphasized on Aliki will influence my future practice.	31	(78)	
Aspects of my patient care were more patient-centered during the Aliki rotation.	35	(88)	
Aspects of my patient care remained more patient-centered after the Aliki rotation.	31	(80)	

^{*} Response options included strongly agree, agree, neutral, strongly disagree, and disagree.

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Appendix 3: Housestaff open-ended comments of the value and influence of a patient-centered care focused rotation (n=40)

Questionnaire Category	Housestaff Comments	
Professional Value	"I had the time to deliver the type of care I believe in, it restored my belief and enjoyment in becoming a doctor." - PGY2	
and	"I was able to think about illness more from the patient's perspective and how their lives impact their disease management." – PGY1	
Learning Experiences Not Available on Other Rotations	"It gave me time to know my patients better. Gave the gift of time to really think about many more aspects of patient care, scrutinize their med list, visit their home, talk with them at length, speak with their physician, things that should be part of all patient care, but which I often feel too rushed to do." - PGY2	
•	"I am more comfortable calling PMDs and patients post-discharge.	
More Patient-	I understand the team approach and how to implement it." - PGY1	
Centered After		
Rotation	"I take more care in medication reconciliation, and ensuring that the patient and family understand dosing regimens." – PGY3	
and		
	"I think more often about post-discharge planning and providing the next provider of care useful information to smooth transition." -	
Practice	PGY2	