Appendix 2 (as supplied by the authors): Details of contacting authors

Author	Requested Information	Contacted	Reply
Dr. Farr	 Mean (SD) duration of symptoms in groups Severity of symptom scores in groups 	April 19, 2011	Data no longer available
Dr. Kurugol	 Median provided – requested mean and standard deviation Questioned whether patients from 2006 and 2007 trials were the same 	April 19, May 31, September 30, 2011	No response
Dr. Macknin	Mean and SD duration of symptoms	April 19, 2011	Data no longer available
Dr. Mossad	Mean and SD duration of symptoms	April 19, 2011	Data provided
Dr. Prasad	 Number of patients with symptoms at 3 and 7 days Number of patients with side effects 	April 19, 2011	All data published in paper
Dr. Turner	 Number with symptoms at 3 and 7 days 	April 19 2011	Data provided